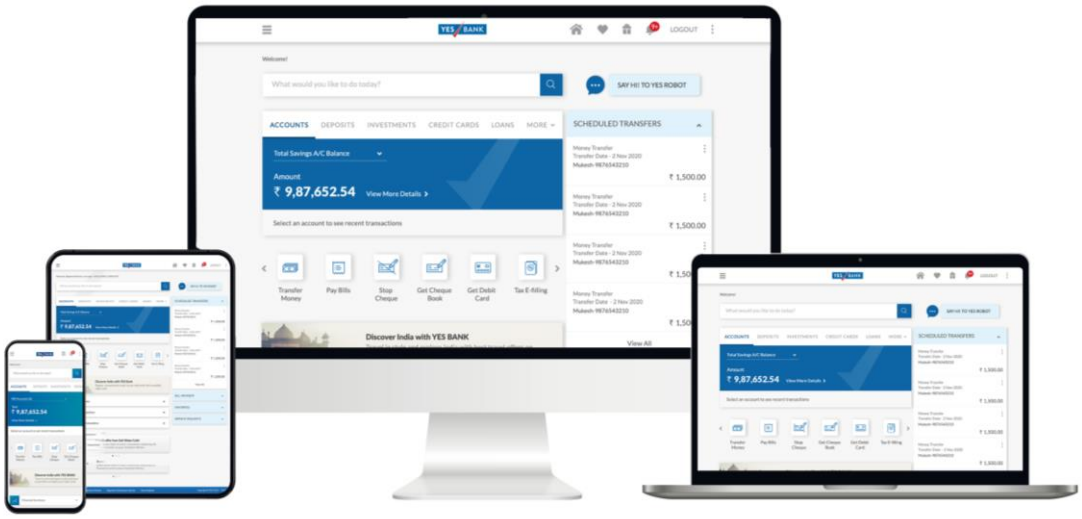

Discover the all-new Retail NetBanking, **YES ONLINE**

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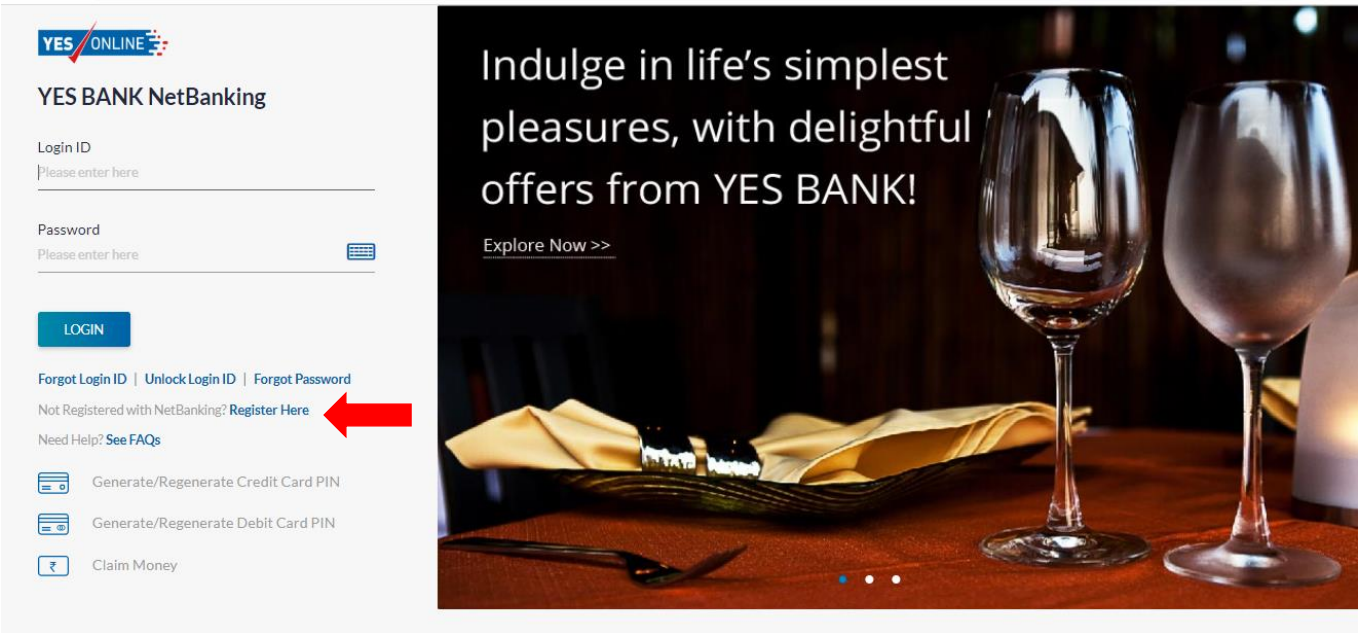
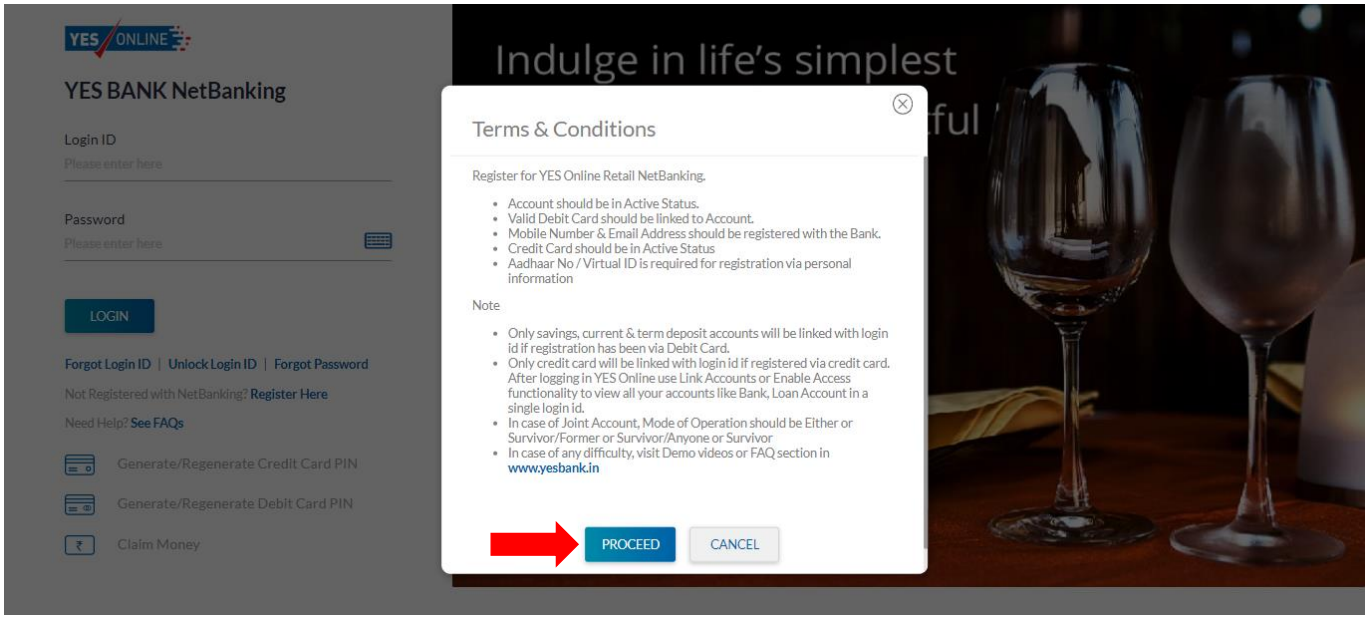
User Registration using Debit Card

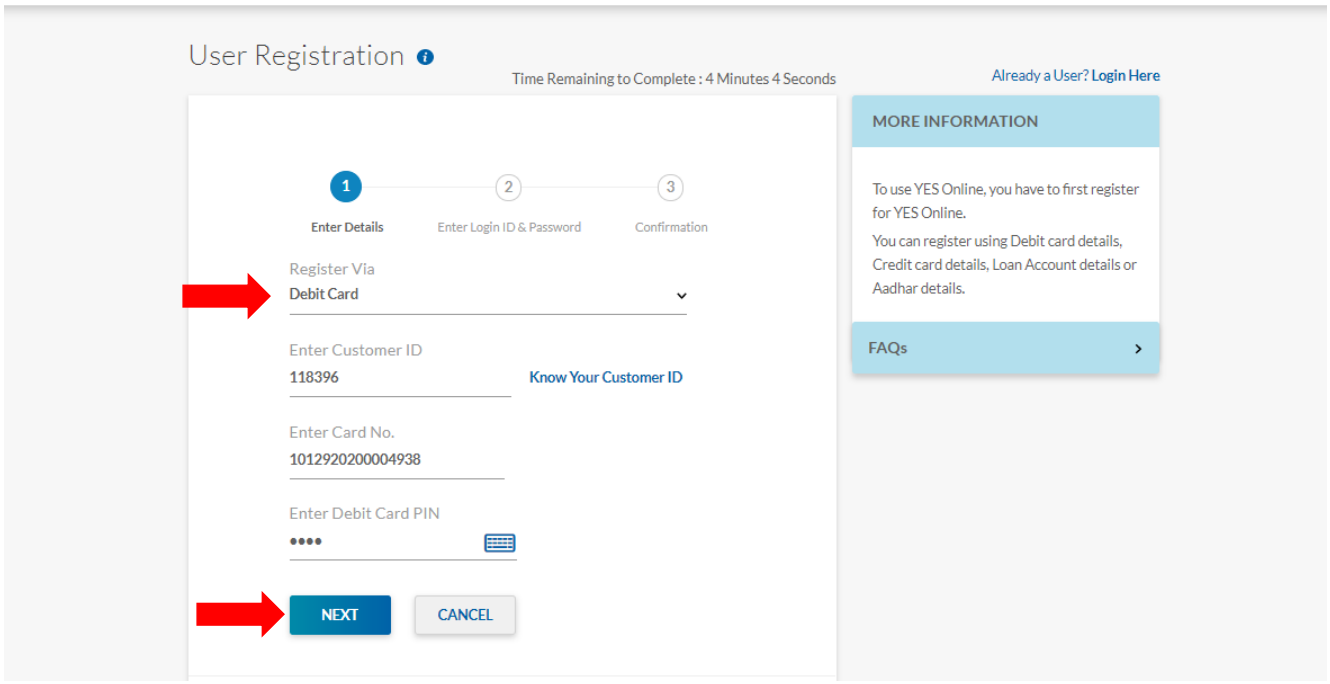
Registering for YES ONLINE using your Debit Card is a simple process. Follow this easy step-by-step guide to register using your Debit Card anytime, anywhere.

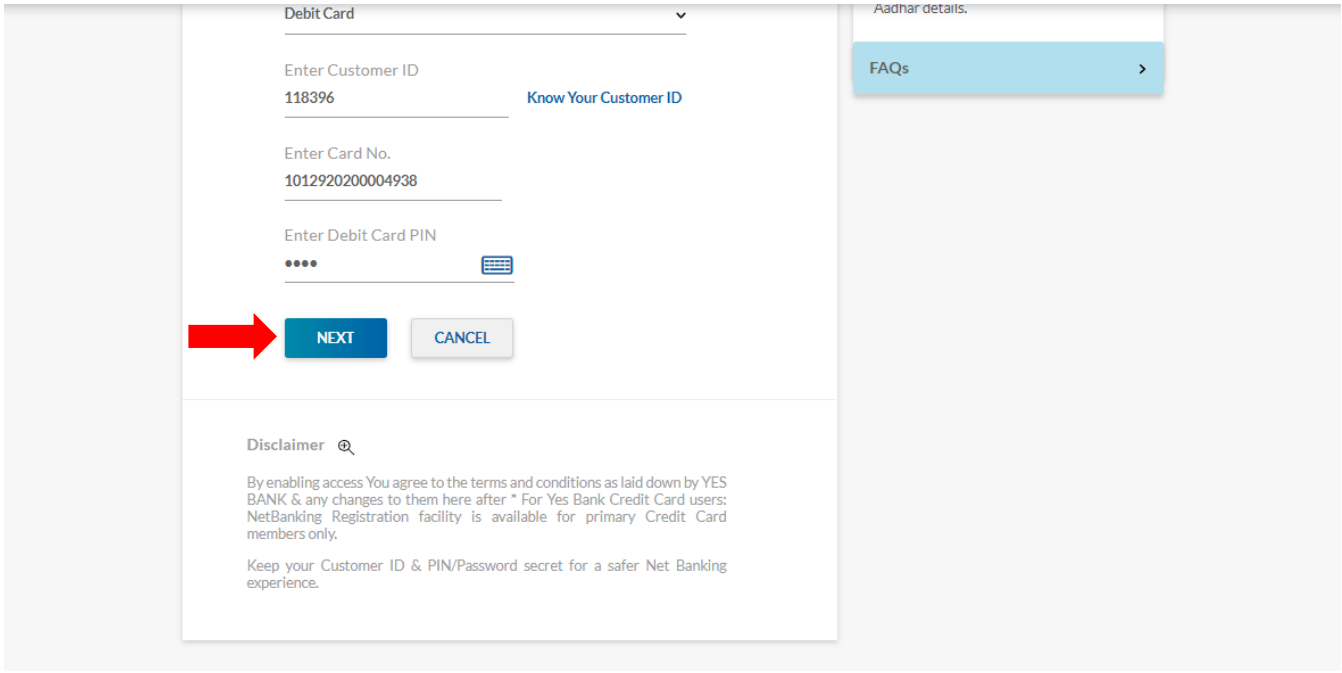
Step 1 – Part 1: Go to YES ONLINE's pre-login page and click on **Register Here**. A pop-up box containing the Terms & Conditions will be displayed. Click on **Proceed** after reading all the terms and conditions.



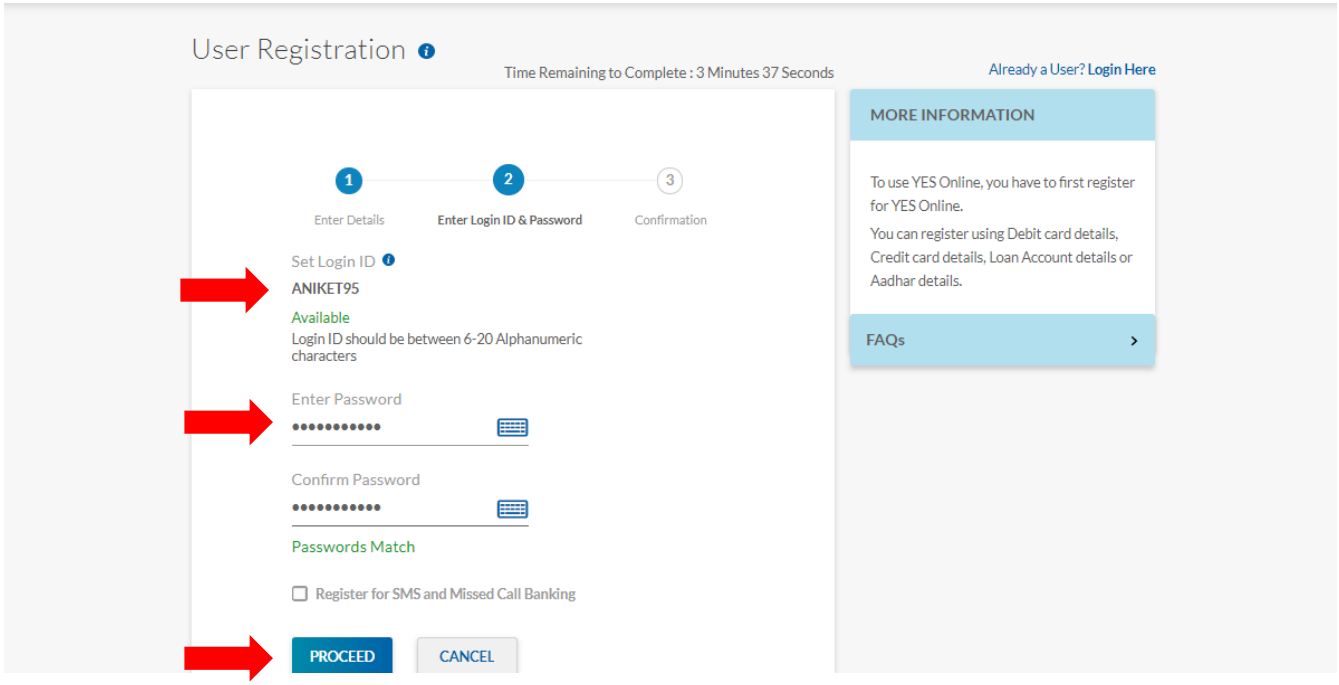


Step 1 – Part 2: Once you land on the User Registration page, select **Debit Card** from the dropdown list under the field **Register Via**. Fill in all the required details and click on **Next**.

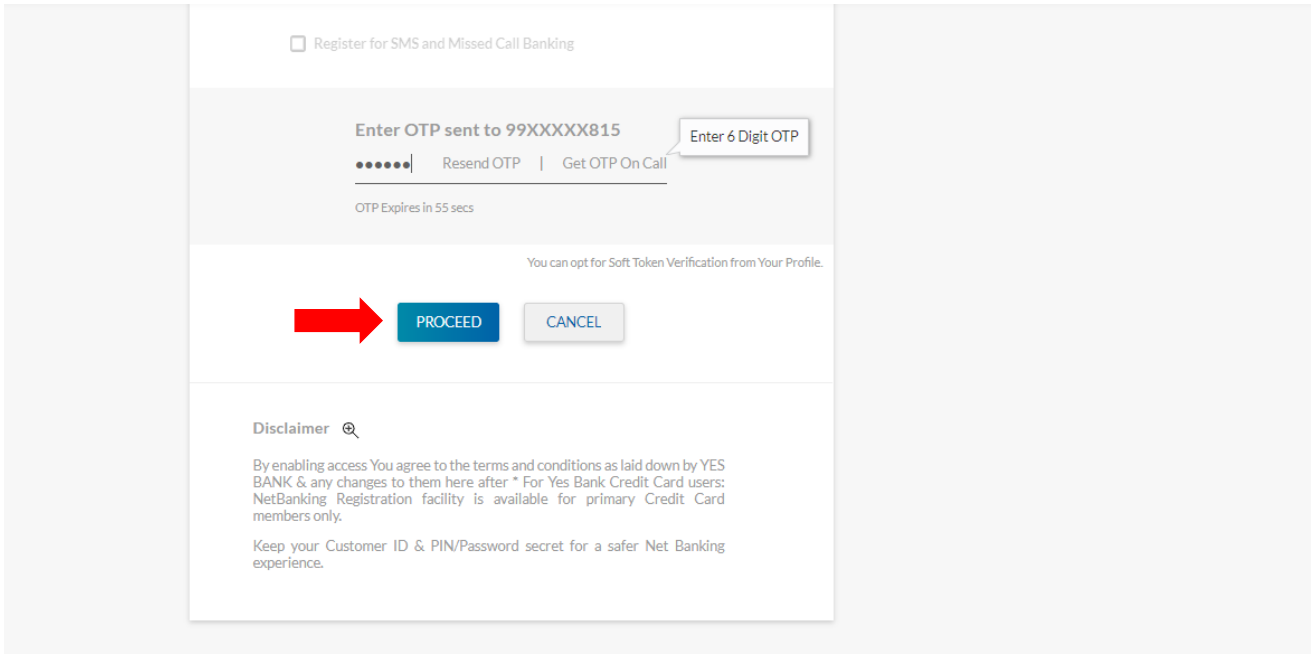




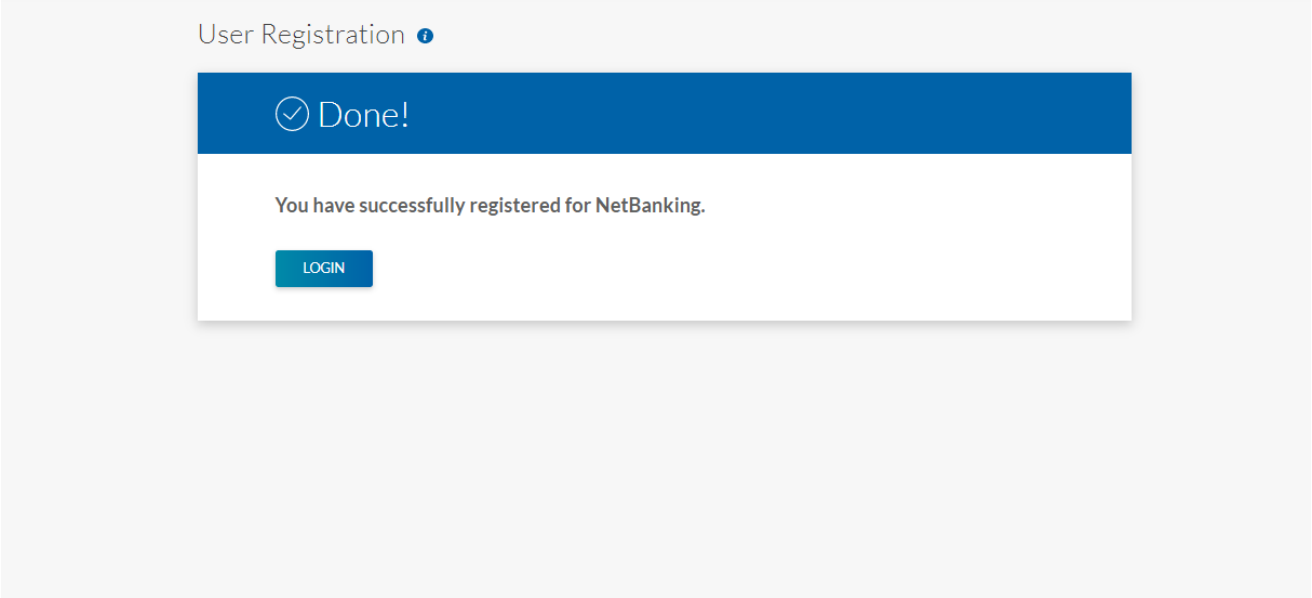
Step 1 – Part 3: Once you fill in all the required Debit Card details, enter your Login ID and Password in the given fields and click on **Proceed**.



Step 2 – Part 1: OTP Verification – After clicking on **Proceed**, you will receive an OTP on your Registered Mobile Number. Enter the OTP in the given field and click on **Proceed**.



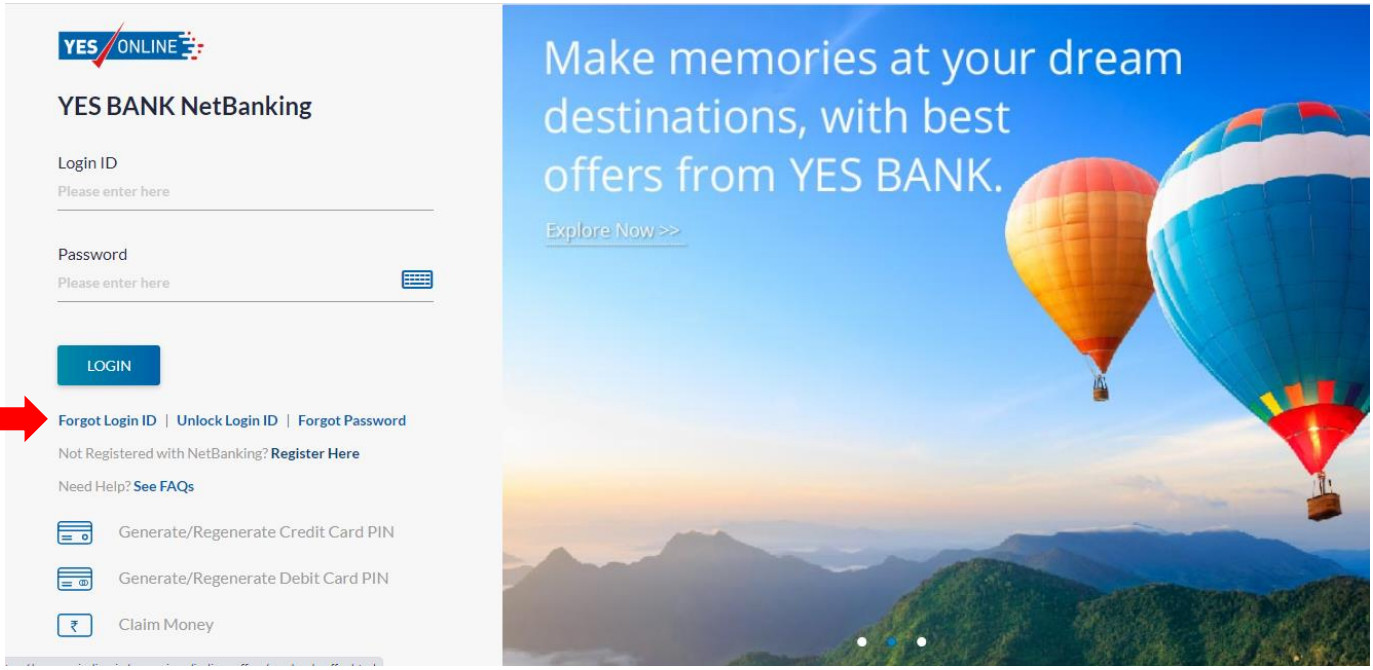
Step 2 – Part 2: If the OTP entered is correct, you will successfully have registered for banking with YES ONLINE and you will receive a confirmation message as below.



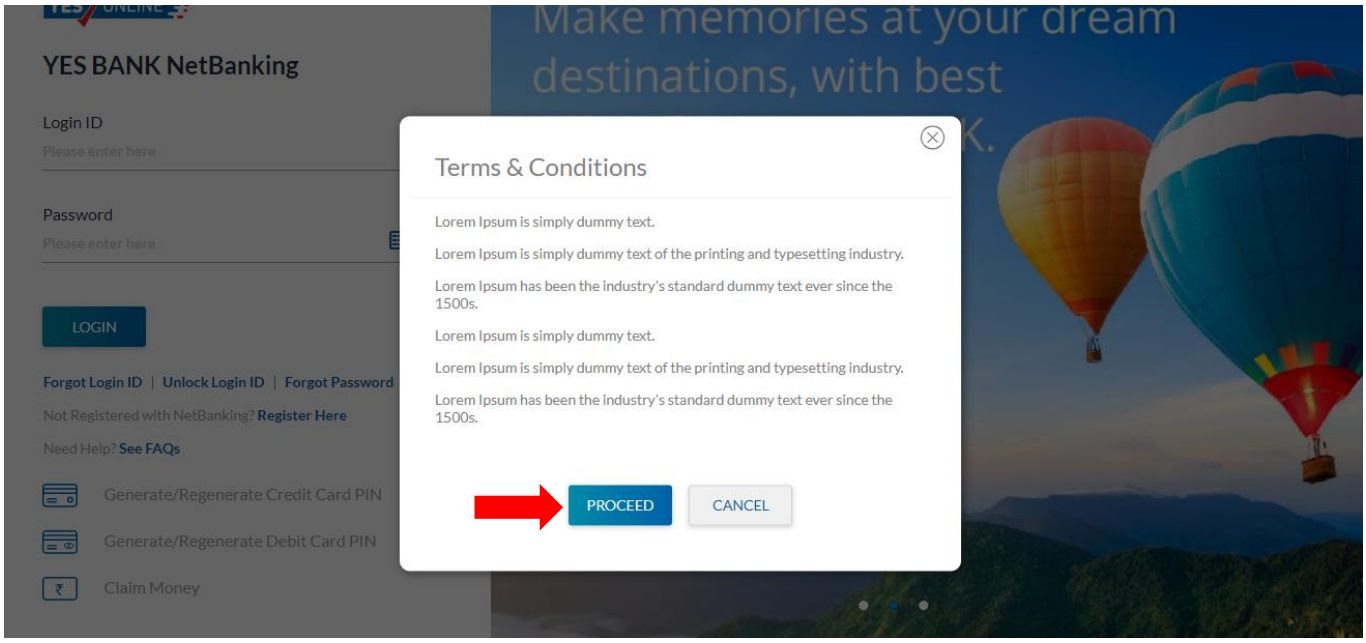
User Guide: Forgot Login ID

This is a simple process with YES ONLINE. Follow this easy step-by-step guide to register using your Debit Card anytime, anywhere.

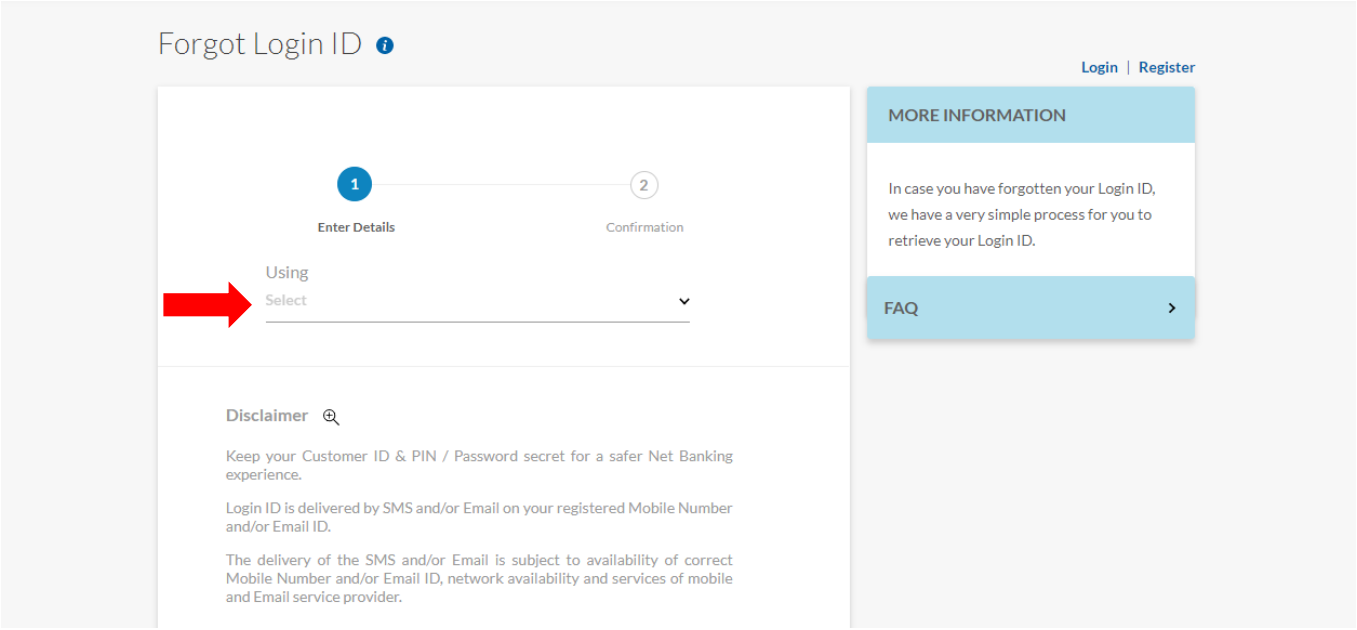
Step 1 – Part 1: To register using your Debit Card, go to YES ONLINE's pre-login page and click on **Forgot Login ID**.

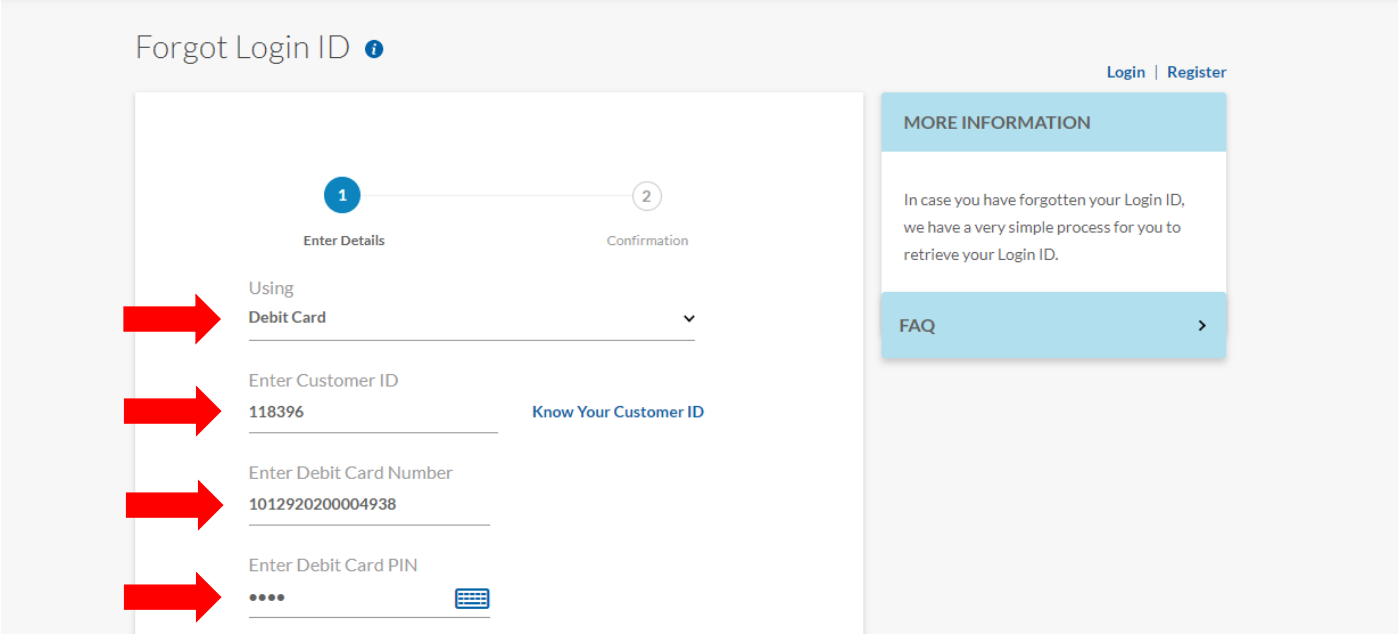


Step 1 – Part 2: A pop-up box containing the Terms & Conditions will be displayed. Click on **Proceed** after reading all the terms and conditions.

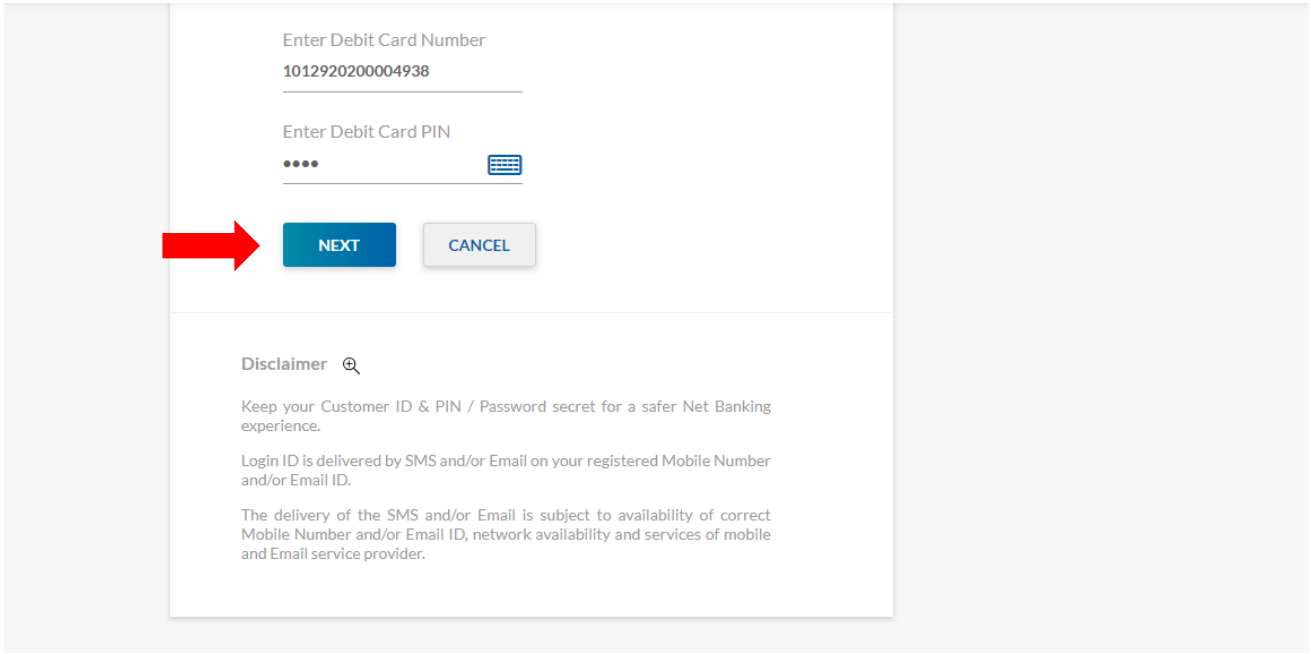


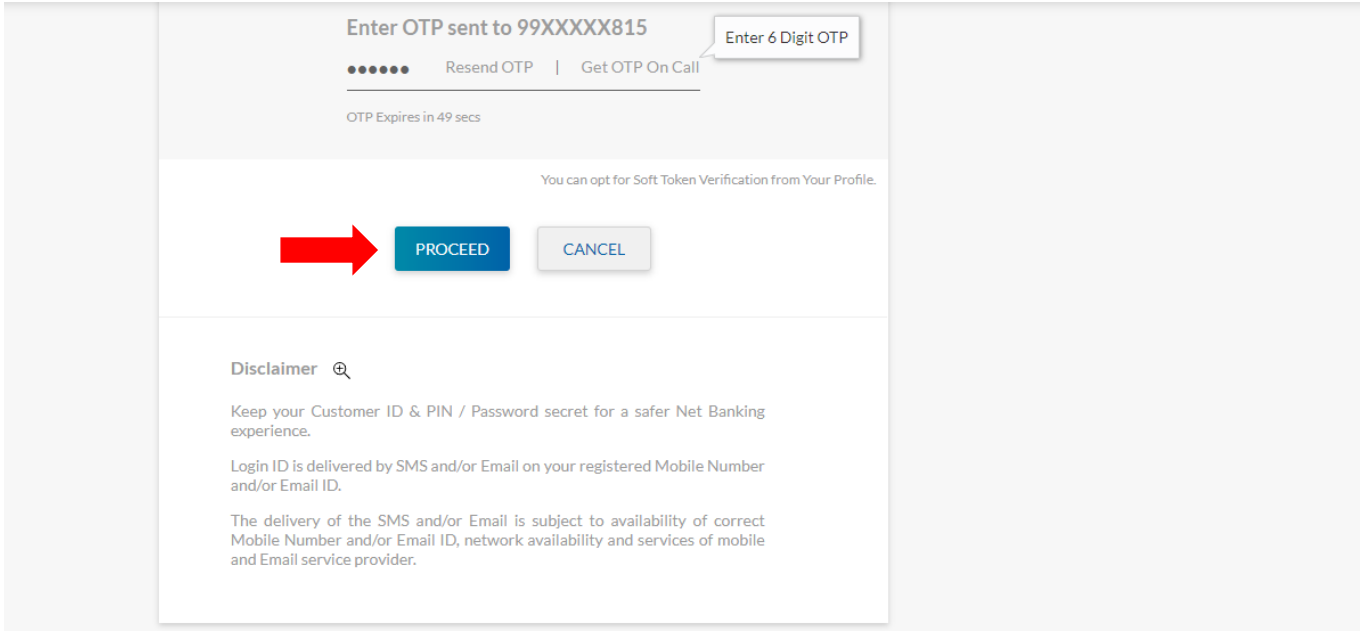
Step 2 – Part 1: To register using your Debit Card, select **Debit Card** from the dropdown list under the field **Using**. Fill in all the required details and click on **Next**.



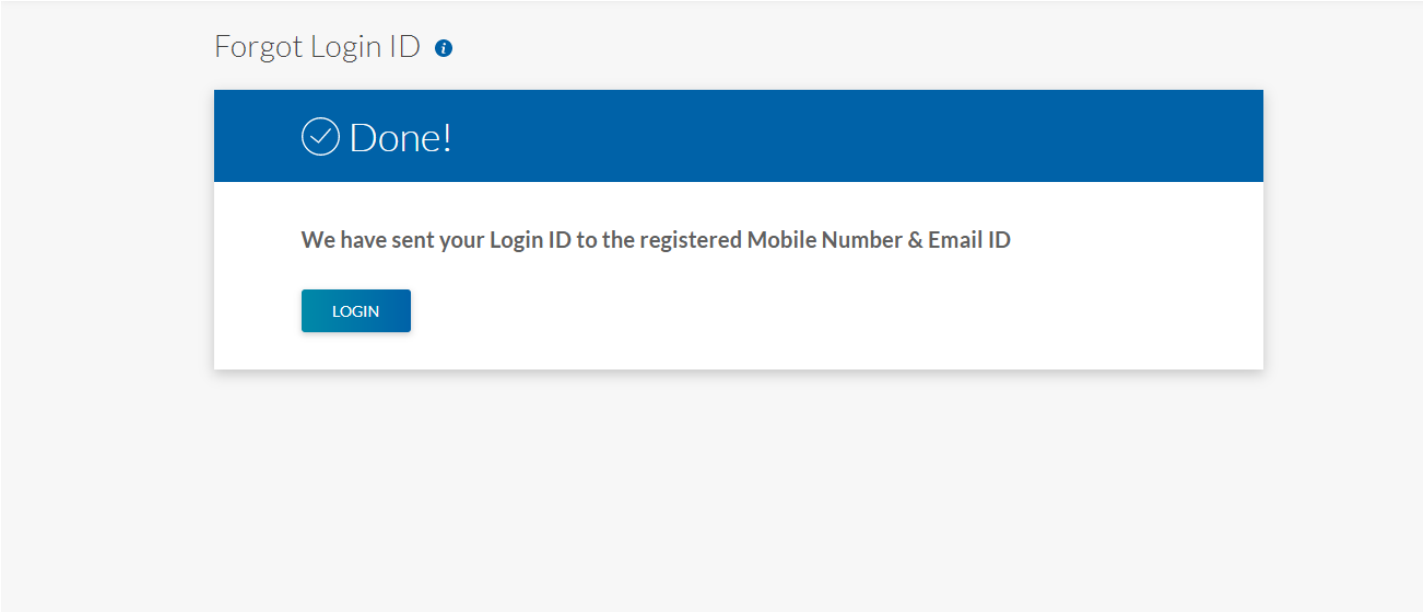


Step 2 – Part 2: OTP Verification – After clicking on **Next**, you will receive an OTP on your Registered Mobile Number. Enter the OTP in the given field and click on **Proceed**.





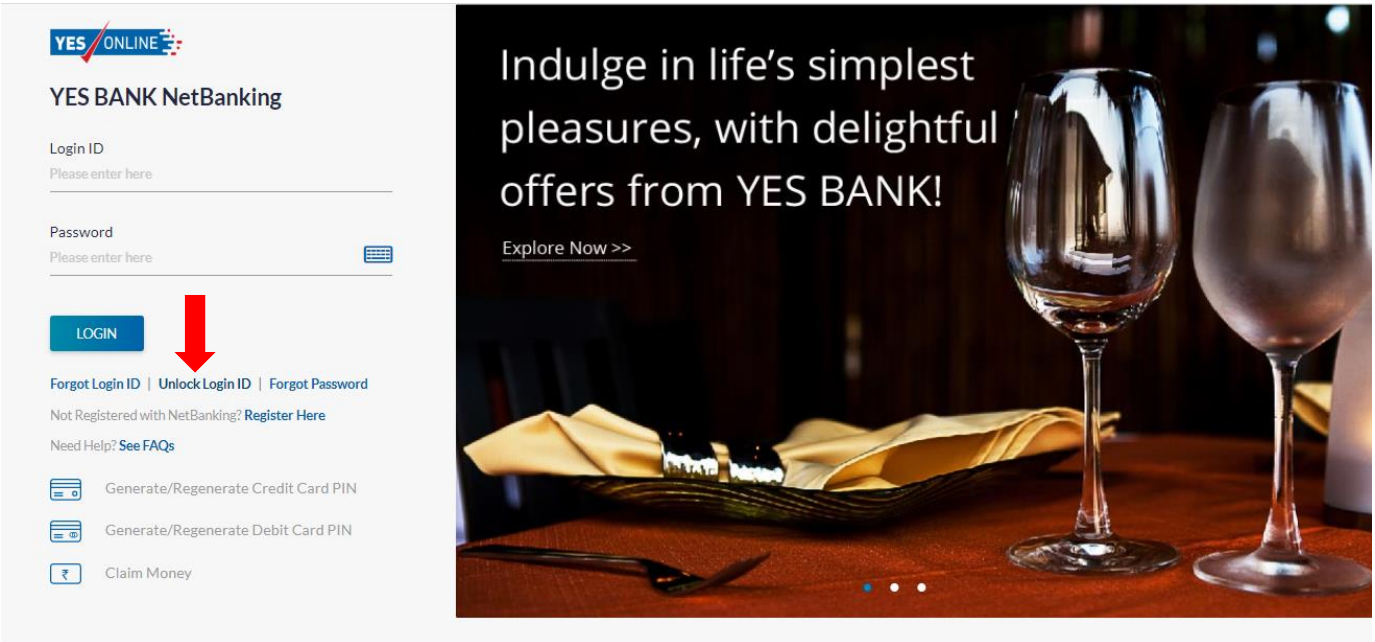
Step 2 – Part 3: If the OTP entered is correct, your Login ID will be successfully sent to your Registered Mobile Number and Email ID and you will receive a confirmation message as below.

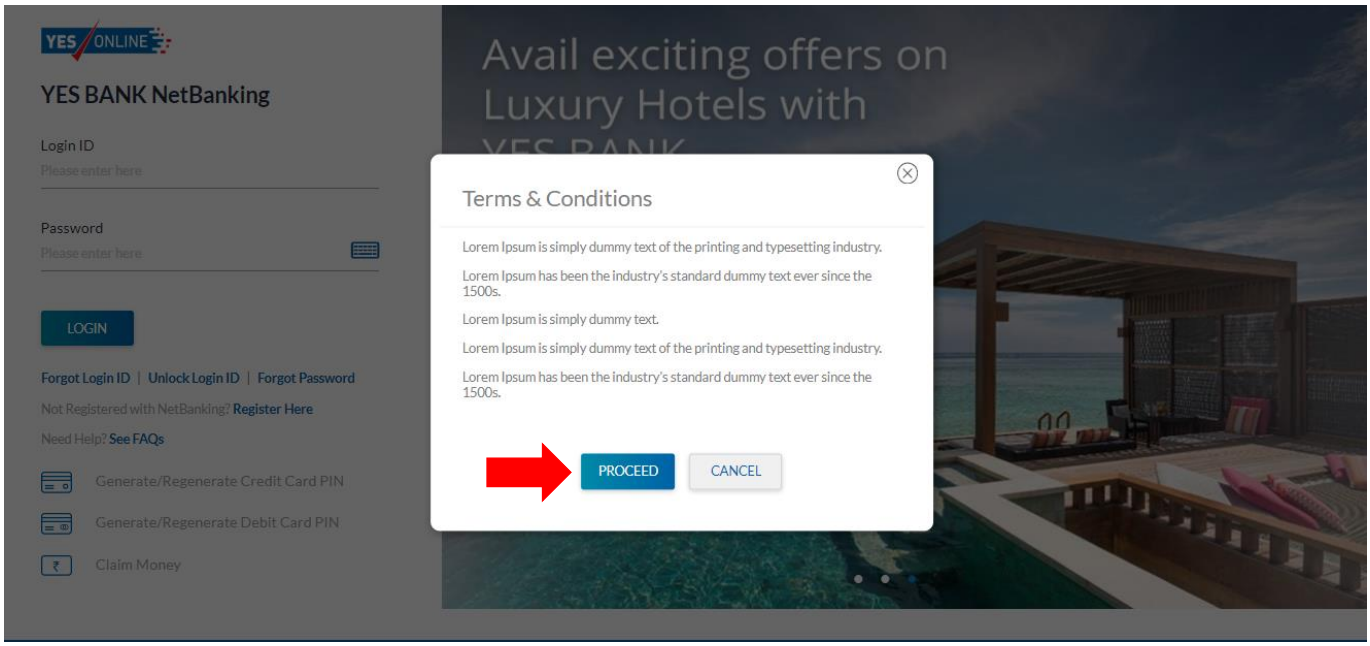


User Guide: **Unlock Login ID**

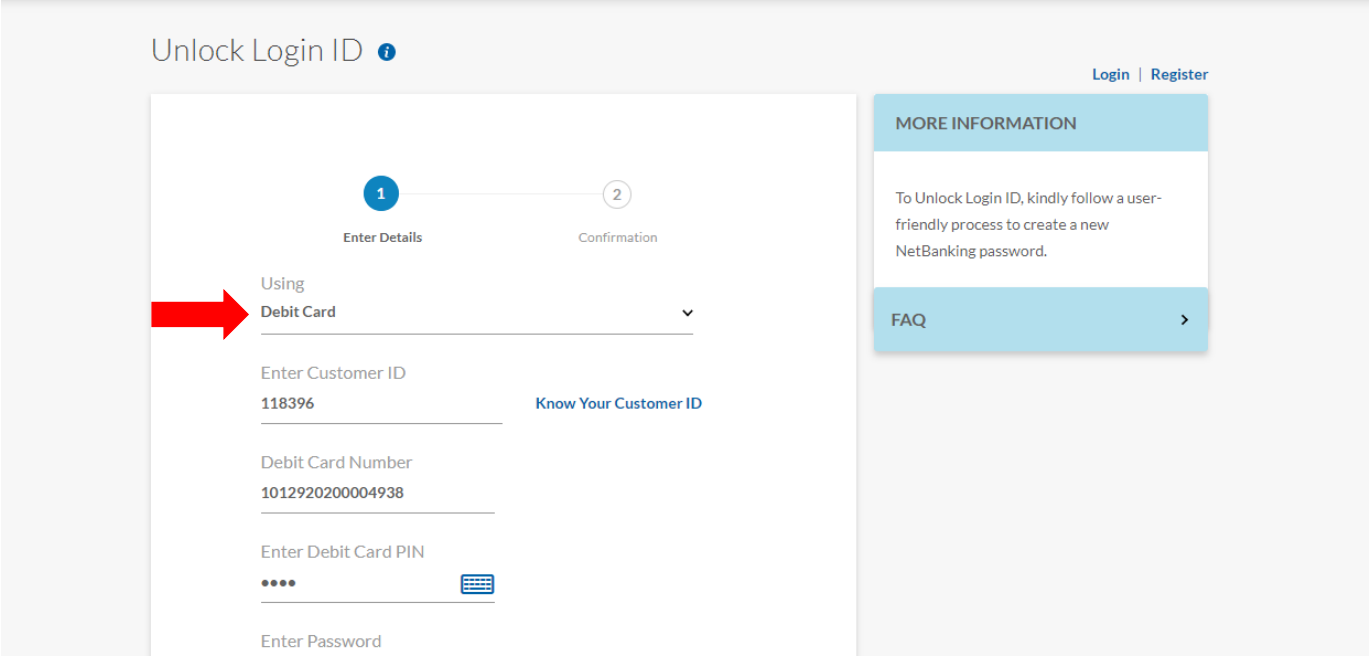
Step 1 – Part 1: Once you register using your Debit Card, you must Unlock Login ID as per the following steps.

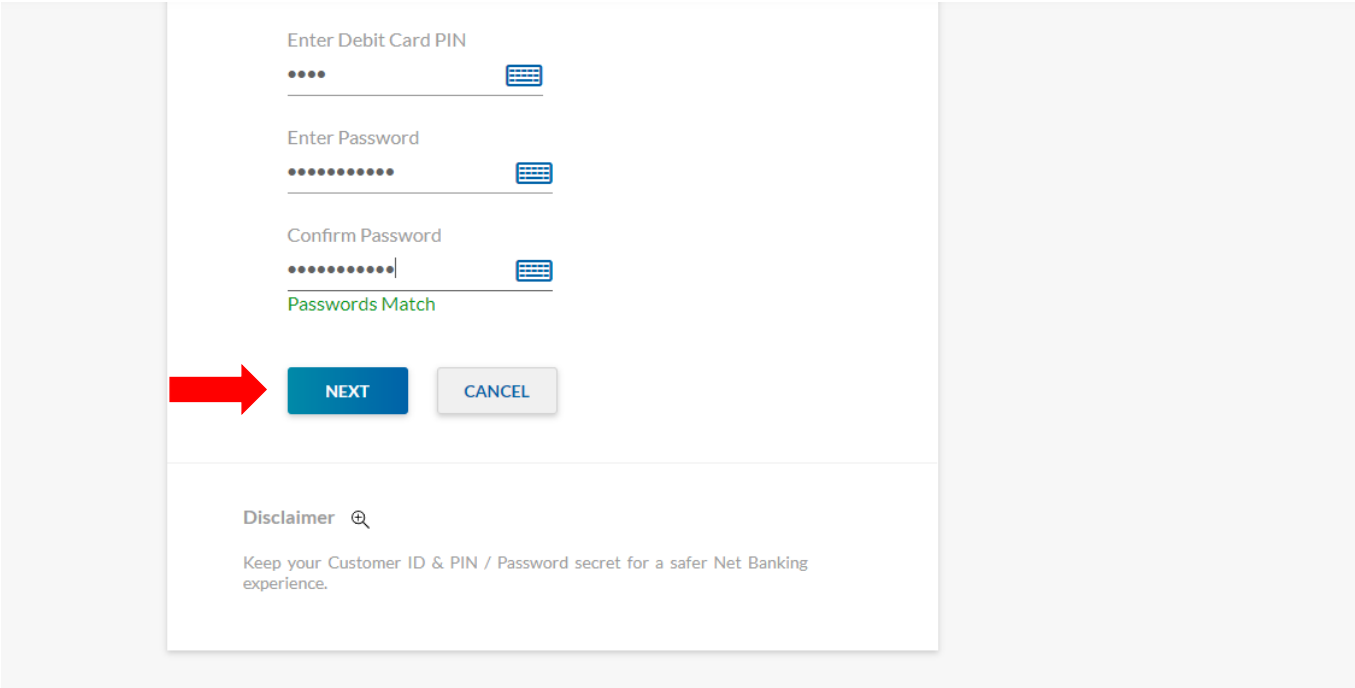
Go to YES ONLINE's pre-login page and click on **Unlock Login ID**. A pop-up box containing the Terms & Conditions will be displayed. Click on **Proceed** after reading all the terms and conditions.



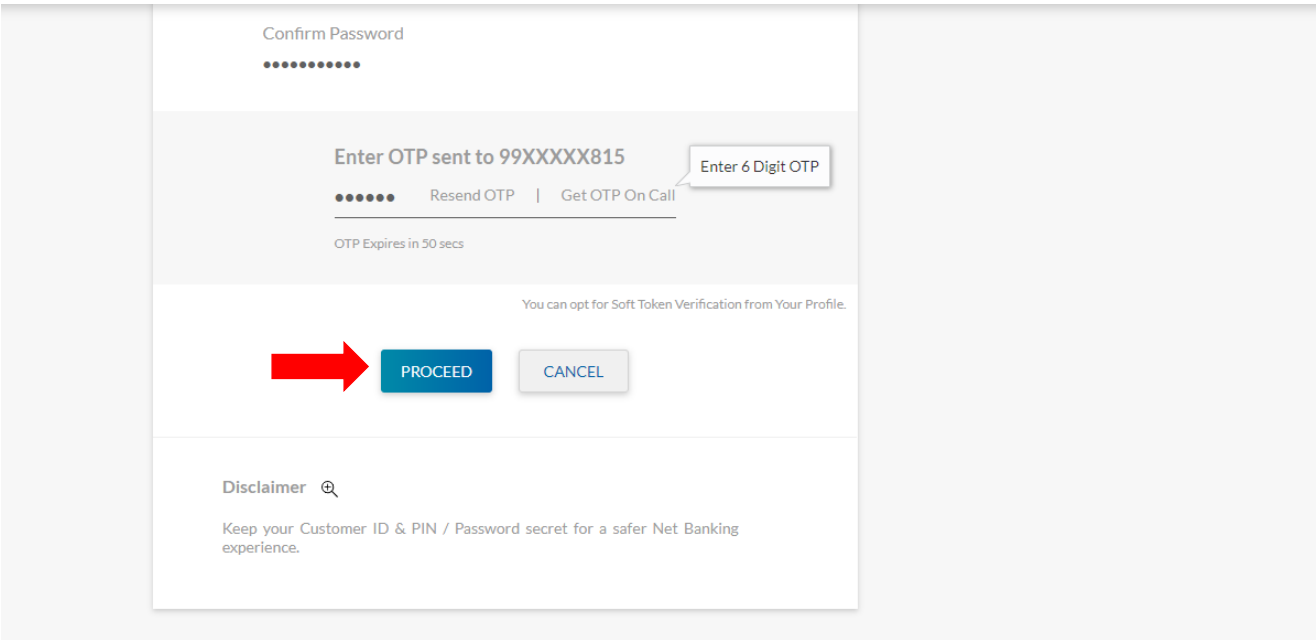


Step 1 – Part 2: To Unlock Login ID using your Debit Card, select **Debit Card** from the dropdown list under the field **Using**. Fill in all the required details and click on **Next**.

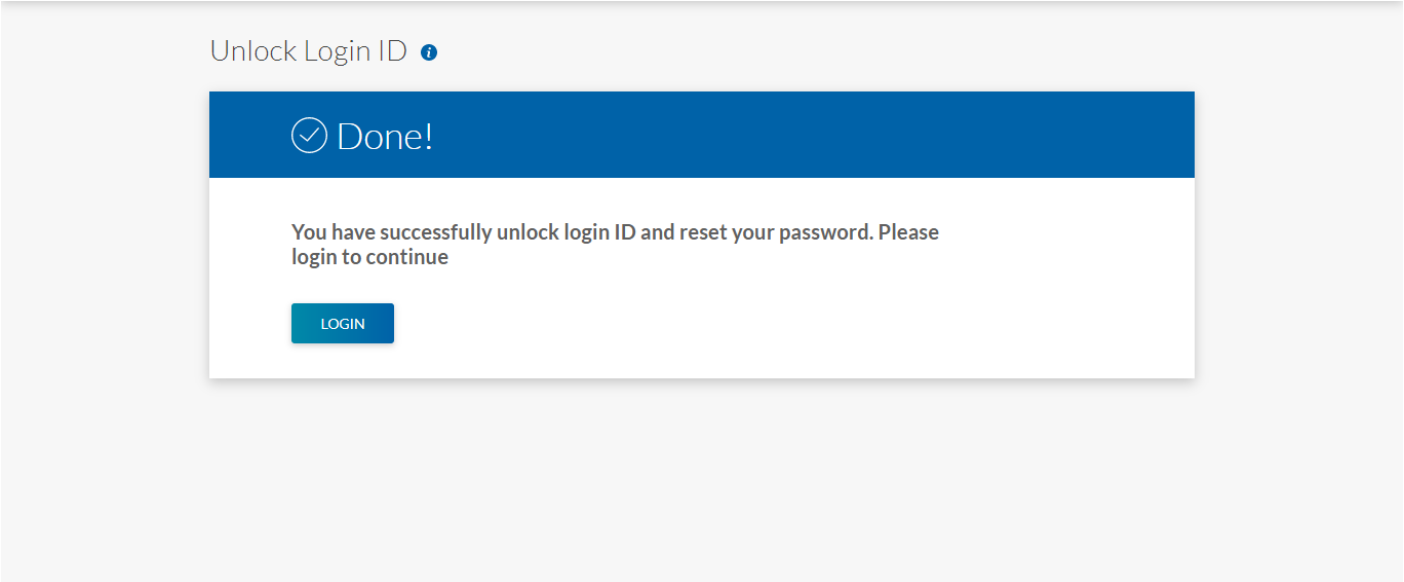




Step 2 – Part 1: OTP Verification – After clicking on **Next**, you will receive an OTP on your Registered Mobile Number. Enter the OTP in the given field and click on **Proceed**.



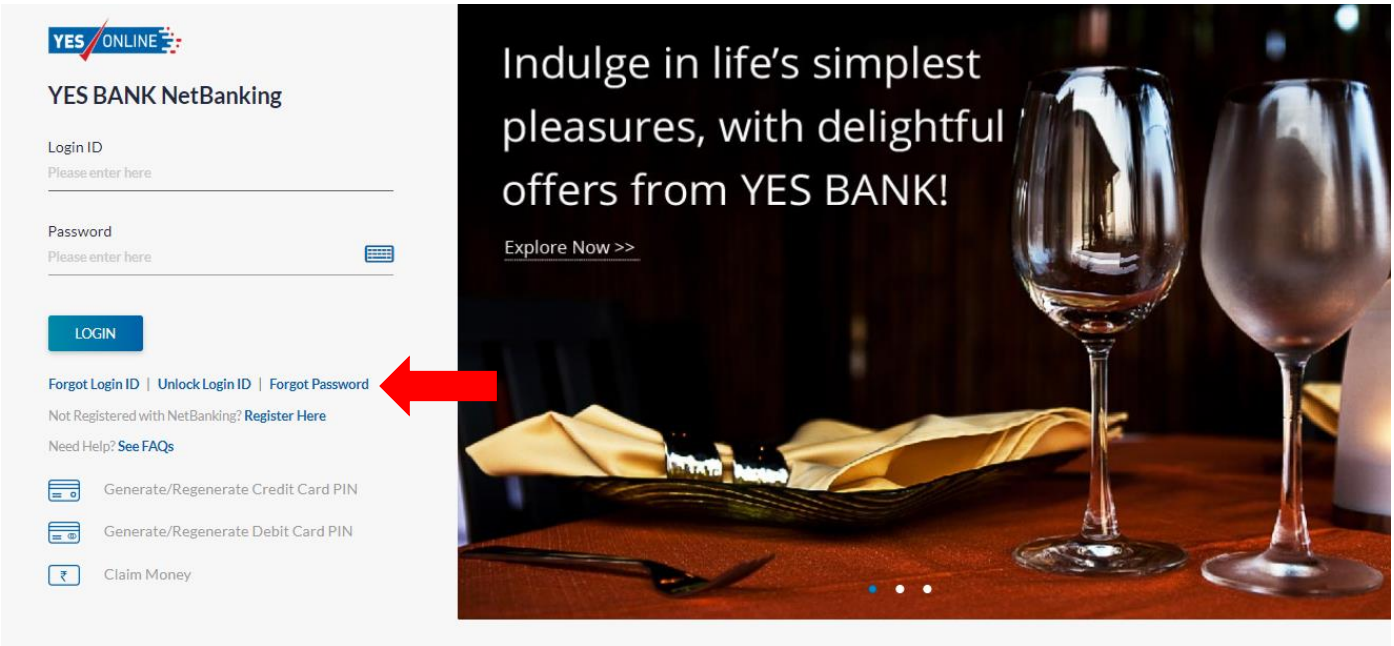
Step 2 – Part 2: If the OTP entered is correct, you will successfully Unlock Login ID and reset your password. You will receive a confirmation message as below.

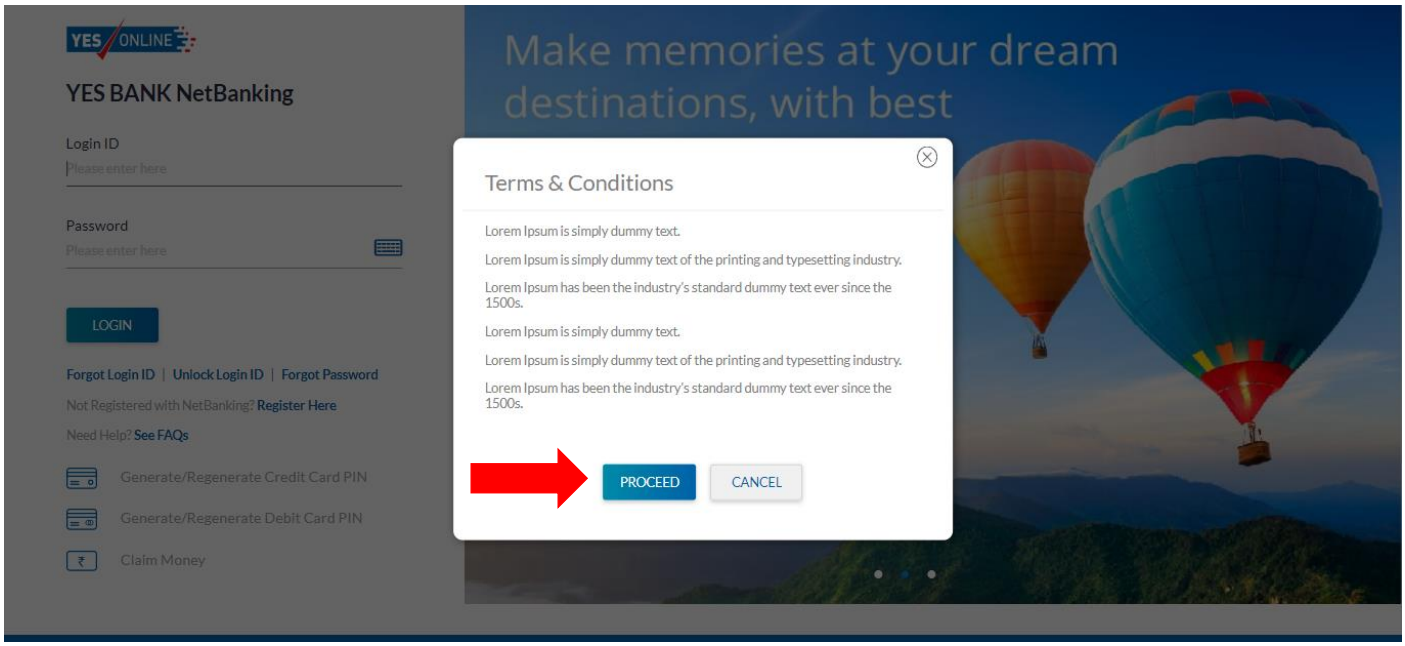


User guide: Forgot Password

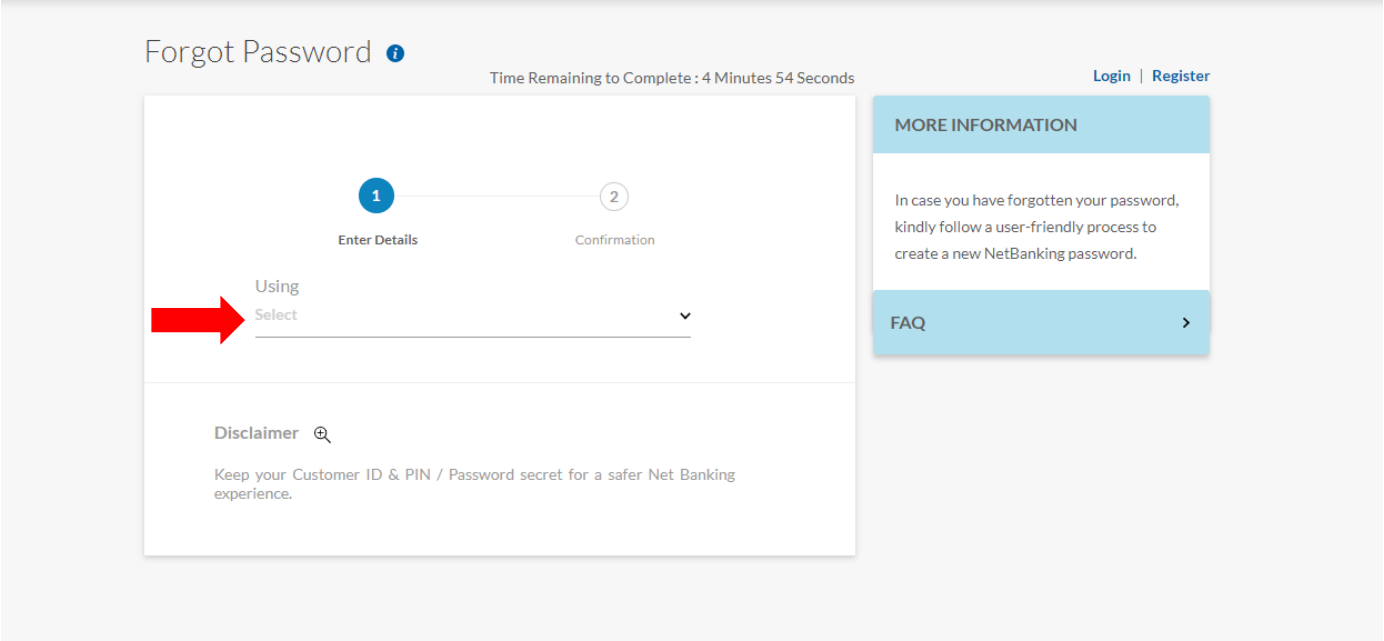
The Forgot Password feature is simple to use with YES ONLINE. Follow this easy step-by-step guide to use the Forgot Password feature using your Debit Card anytime, anywhere.

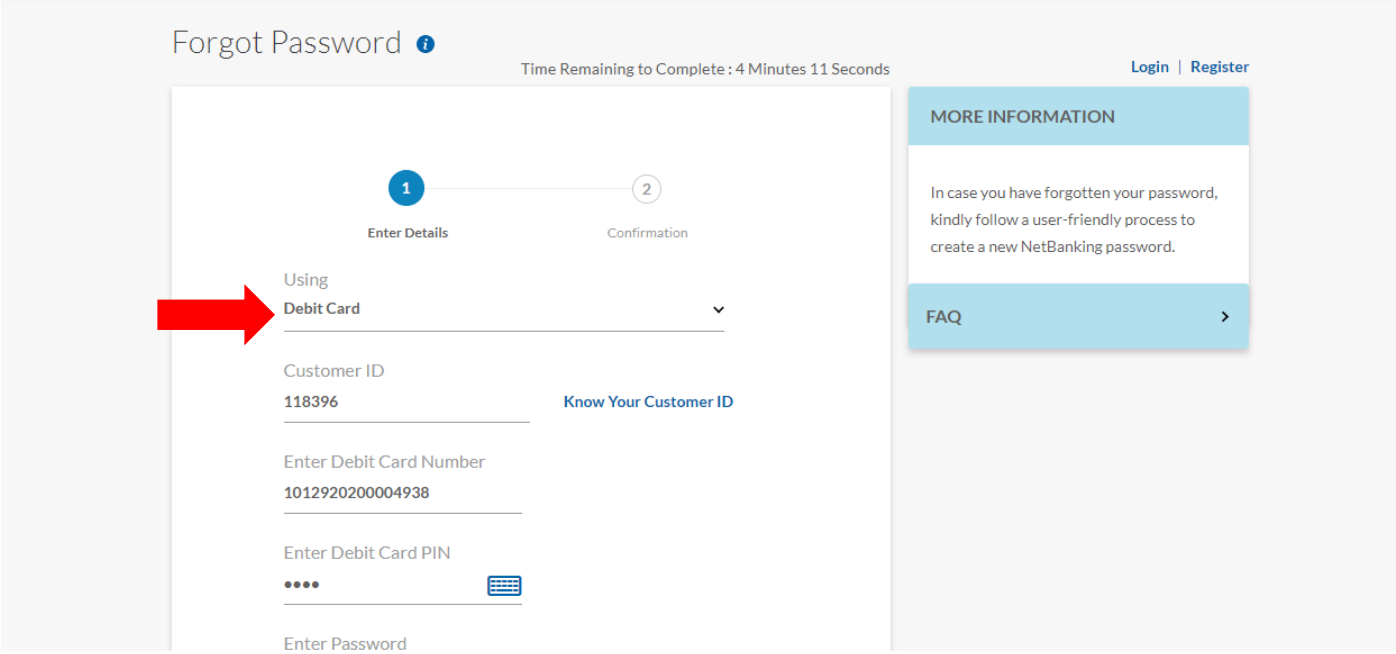
Step 1 – Part 1: In case you have forgotten your password and want to reset it, go to YES ONLINE's pre-login page and click on **Forgot Password**. A pop-up box containing the Terms & Conditions will be displayed. Click on **Proceed** after reading all the terms and conditions.



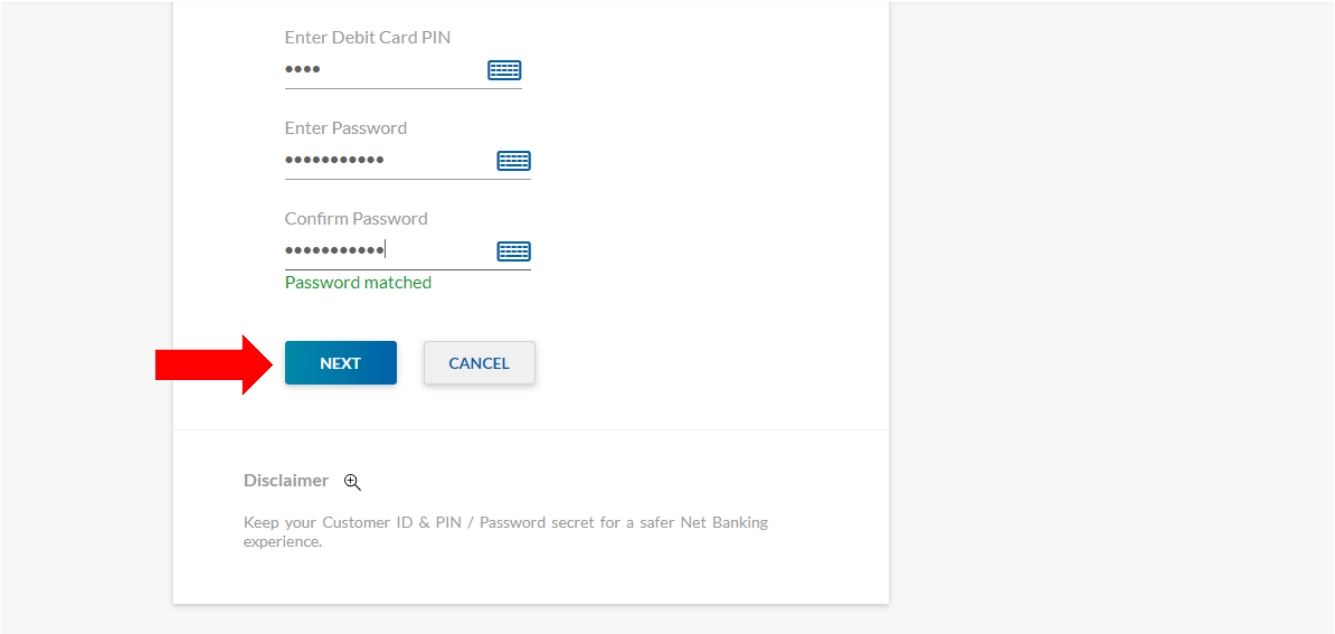


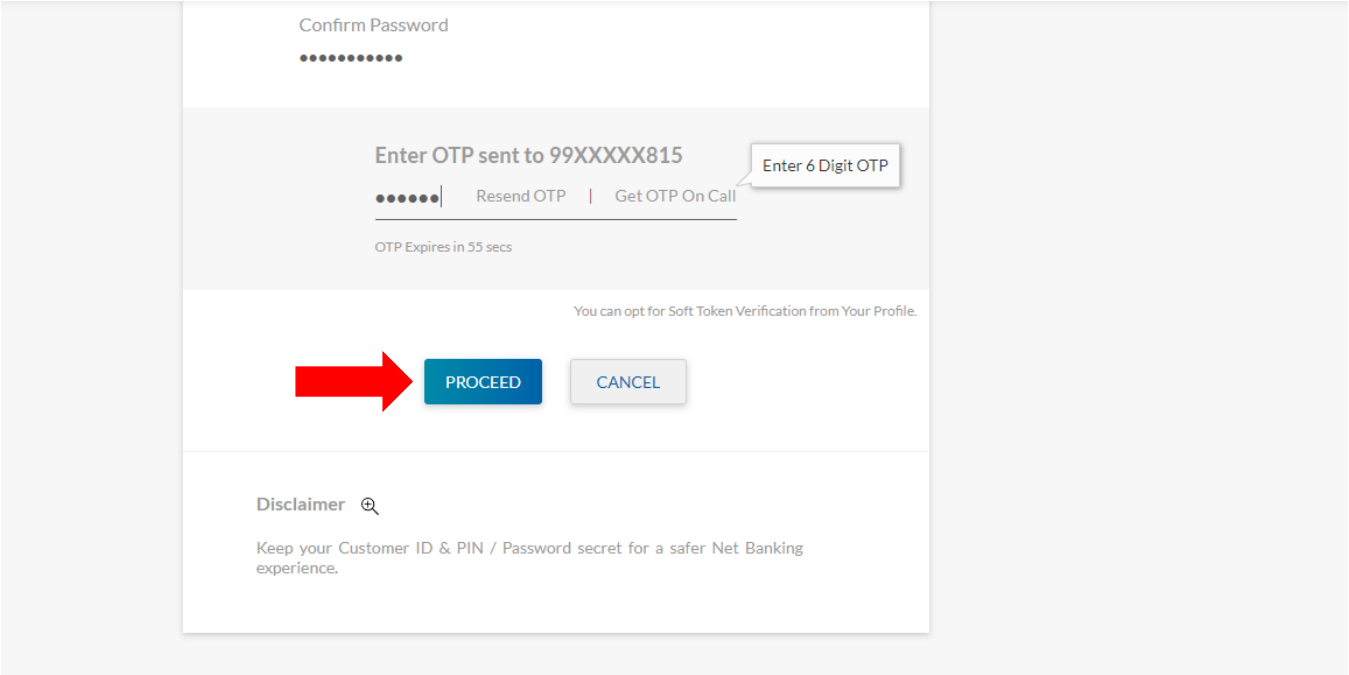
Step 1 – Part 2: Once you land on the Forgot Password page to get a new password using Debit Card, select **Debit Card** from the dropdown list under the field **Using**. Fill in all the required details and click on **Next**.



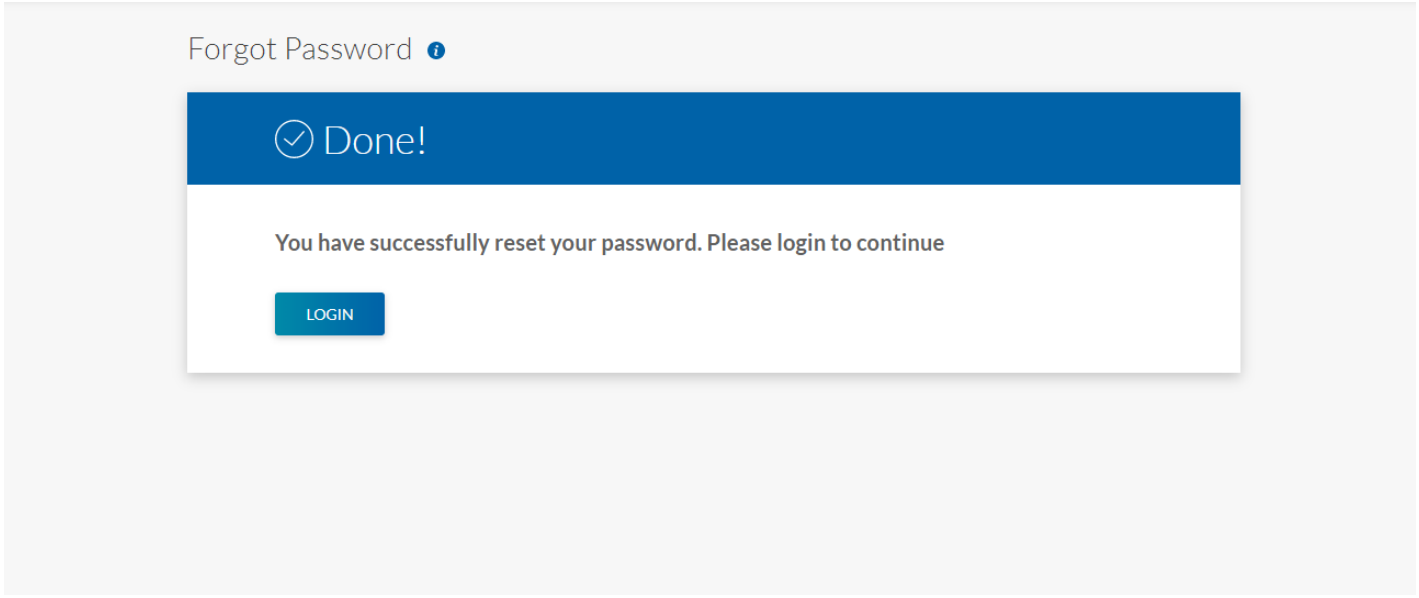


Step 2 – Part 1: OTP Verification – After clicking on **Next**, you will receive an OTP on your Registered Mobile Number. Enter the OTP in the given field and click on **Proceed**.





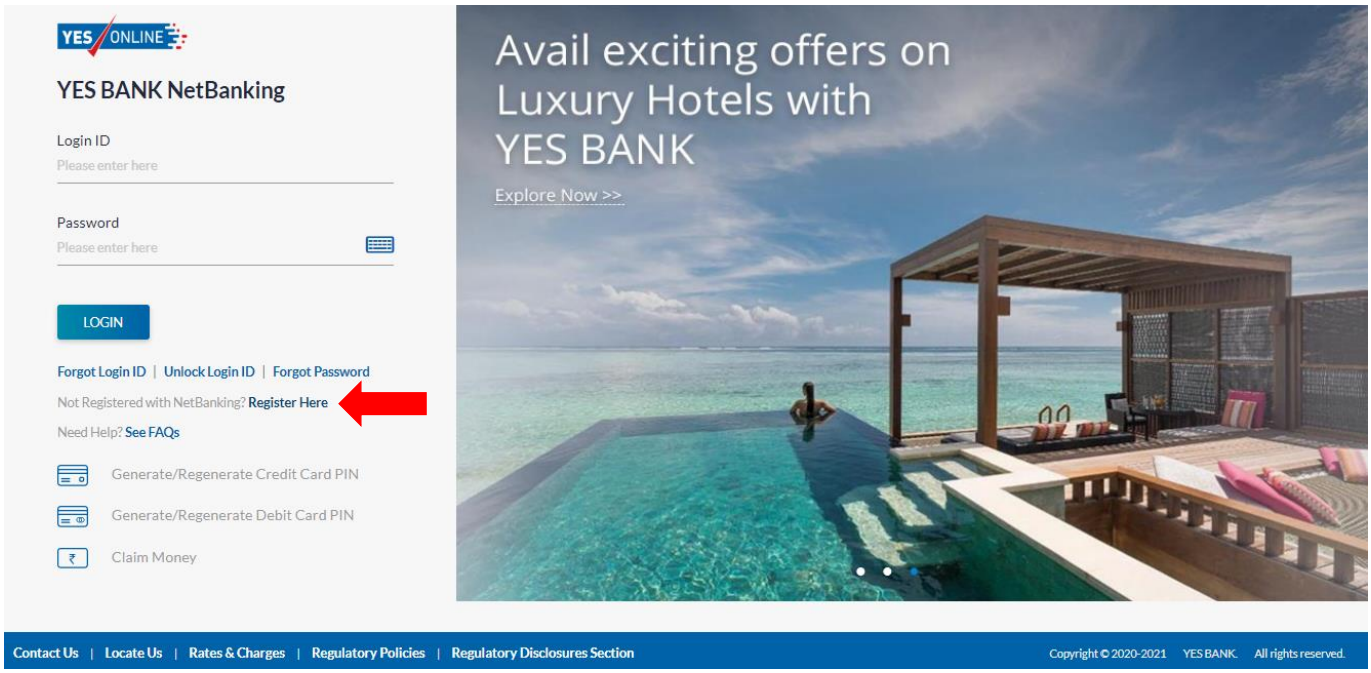
Step 2 – Part 2: If the OTP entered is correct, you will have successfully reset your password and you will get a confirmation message as below.

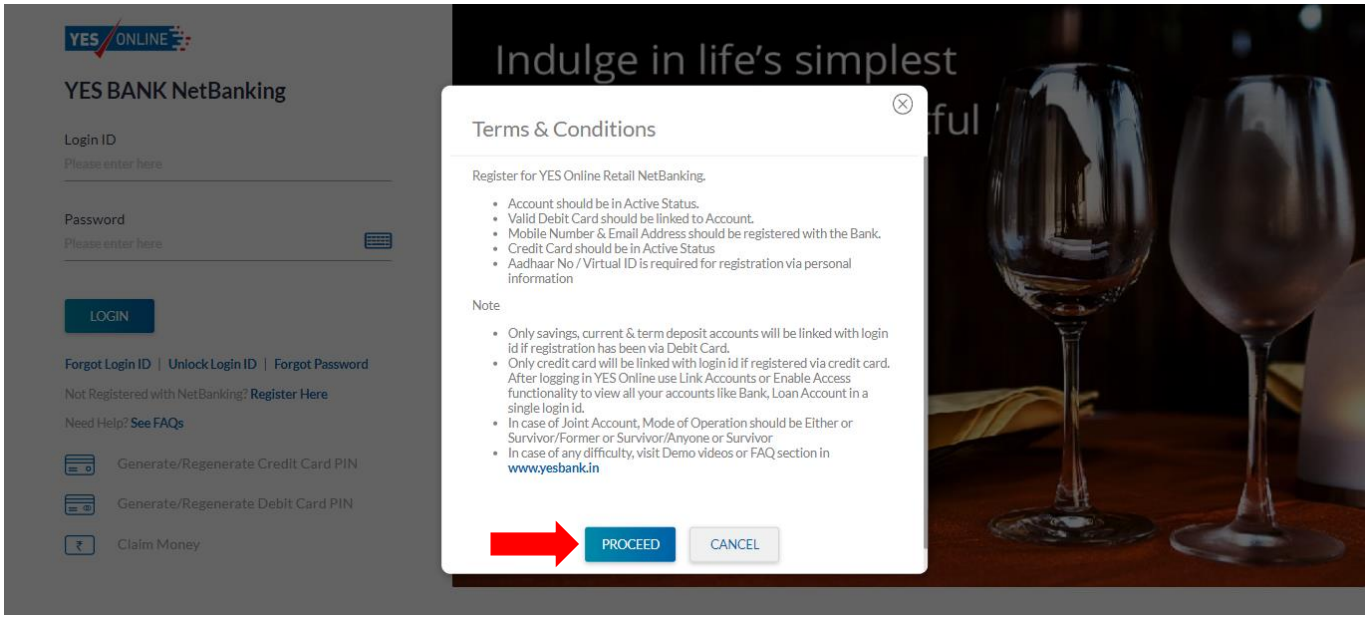


User Registration using Credit Card

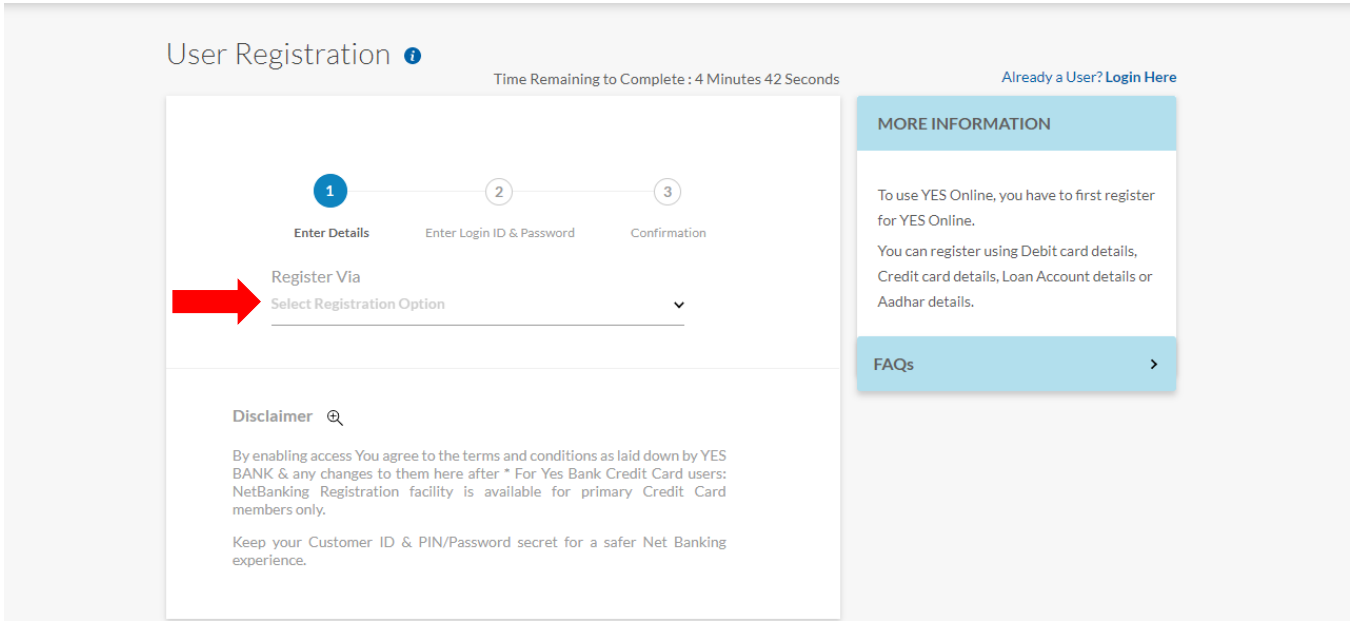
Registering for YES ONLINE using your Credit Card is a simple process. Follow this easy step-by-step process to register using your Credit Card anytime, anywhere.

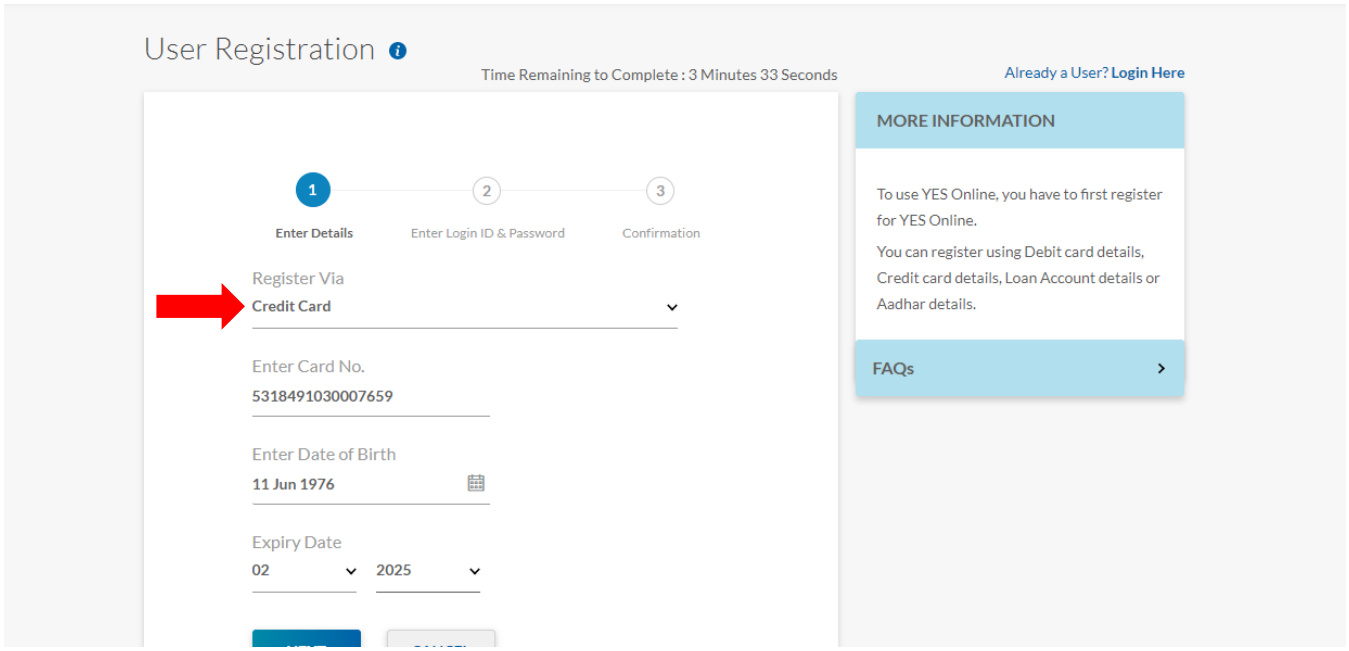
Step 1 – Part 1: Go to YES ONLINE's pre-login page and click on **Register Here**. A pop-up box containing the Terms & Conditions will be displayed. Click on **Proceed** after reading all the terms and conditions.



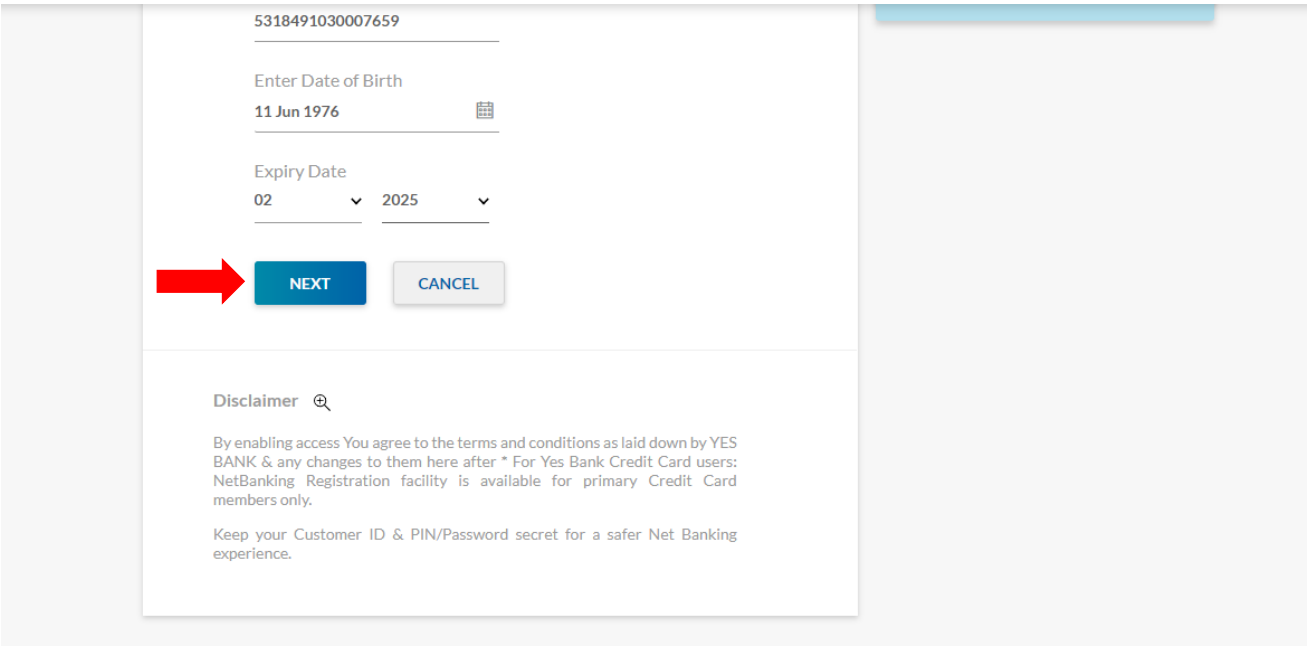


Step 1 – Part 2: Once you land on the User Registration page, select **Credit Card** from the dropdown list under the field **Register Via**.

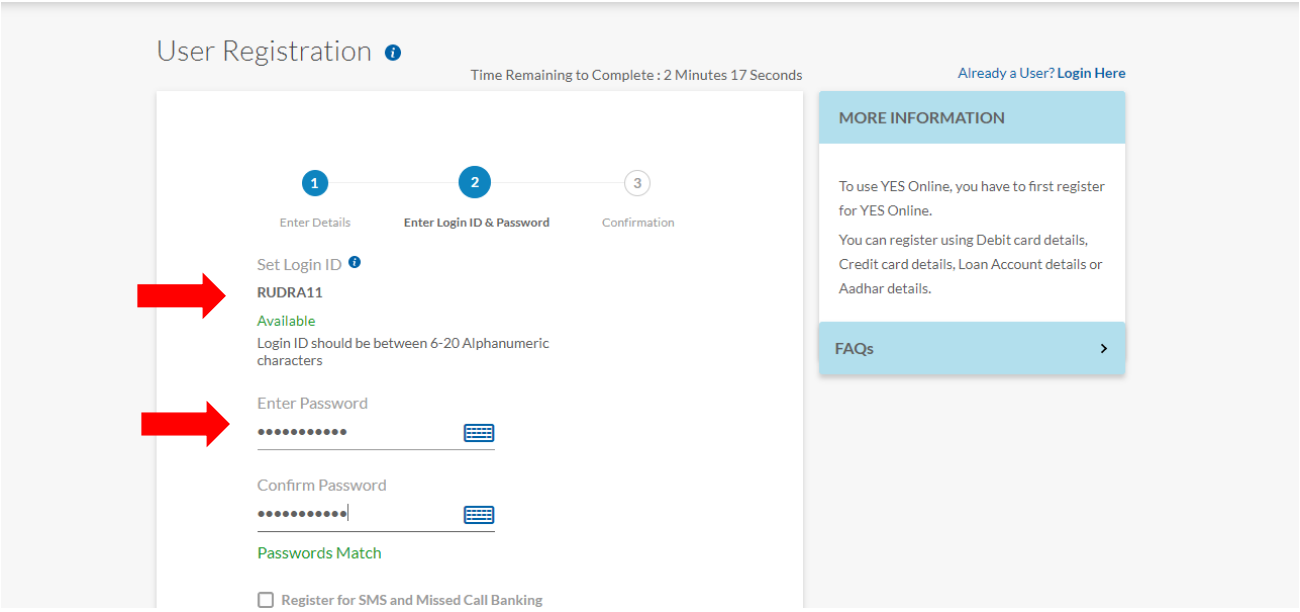




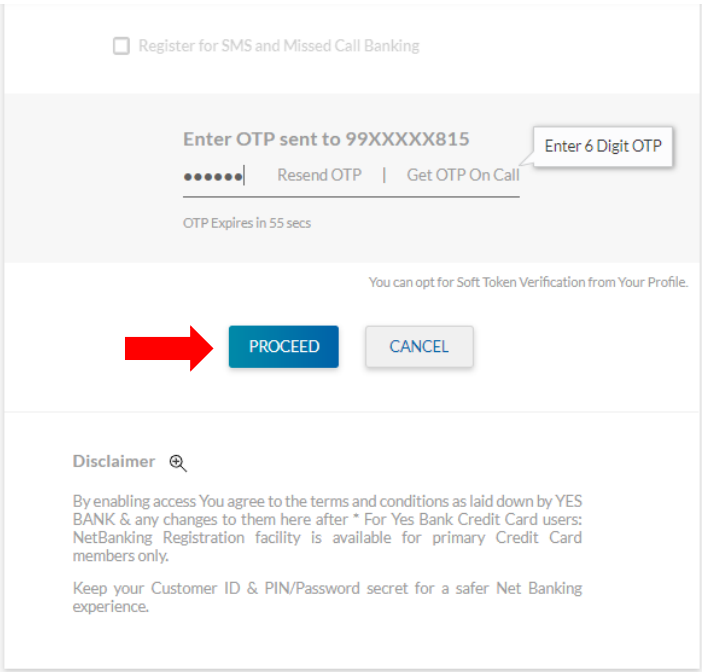
Step 1 – Part 3: Once you fill in all the required Credit Card details, click on **Next**.



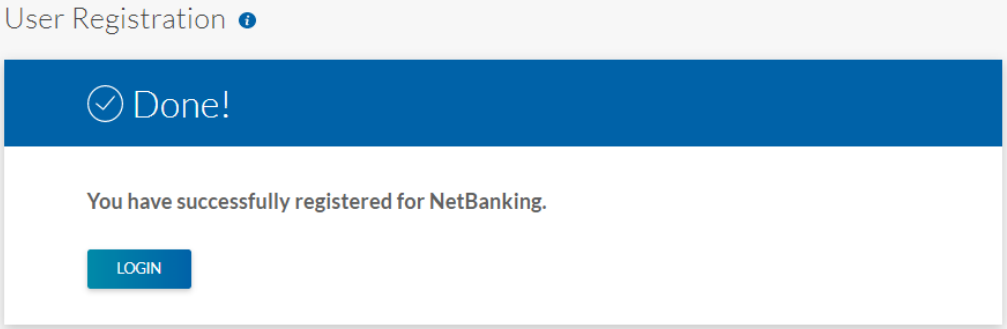
Step 1 – Part 4: Once you fill in all the required Credit Card details, enter your Login ID and Password in the given fields and click on **Proceed**.



Step 2 – Part 1: OTP Verification – After clicking on **Next**, you will receive an OTP on your Registered Mobile Number. Enter the OTP in the given field and click on **Proceed**.



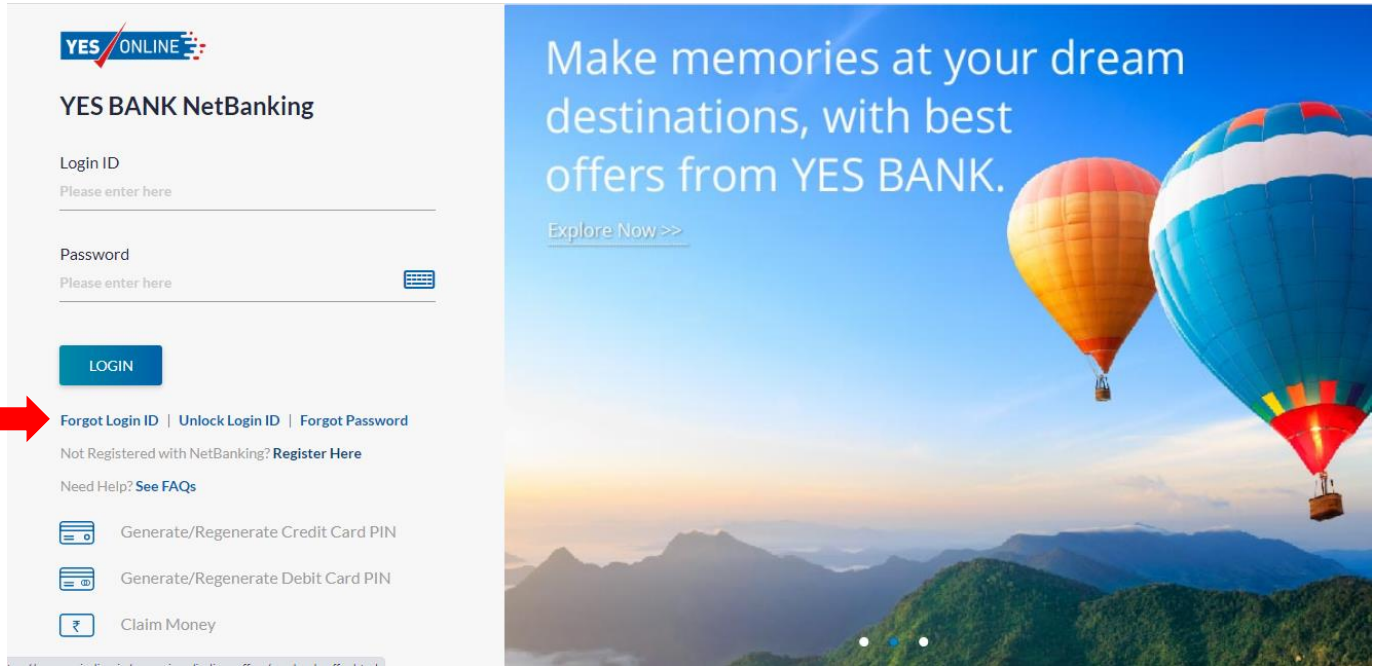
Step 2 – Part 2: If the OTP entered is correct, you will have successfully registered for banking with YES ONLINE and you will receive a confirmation message as below.



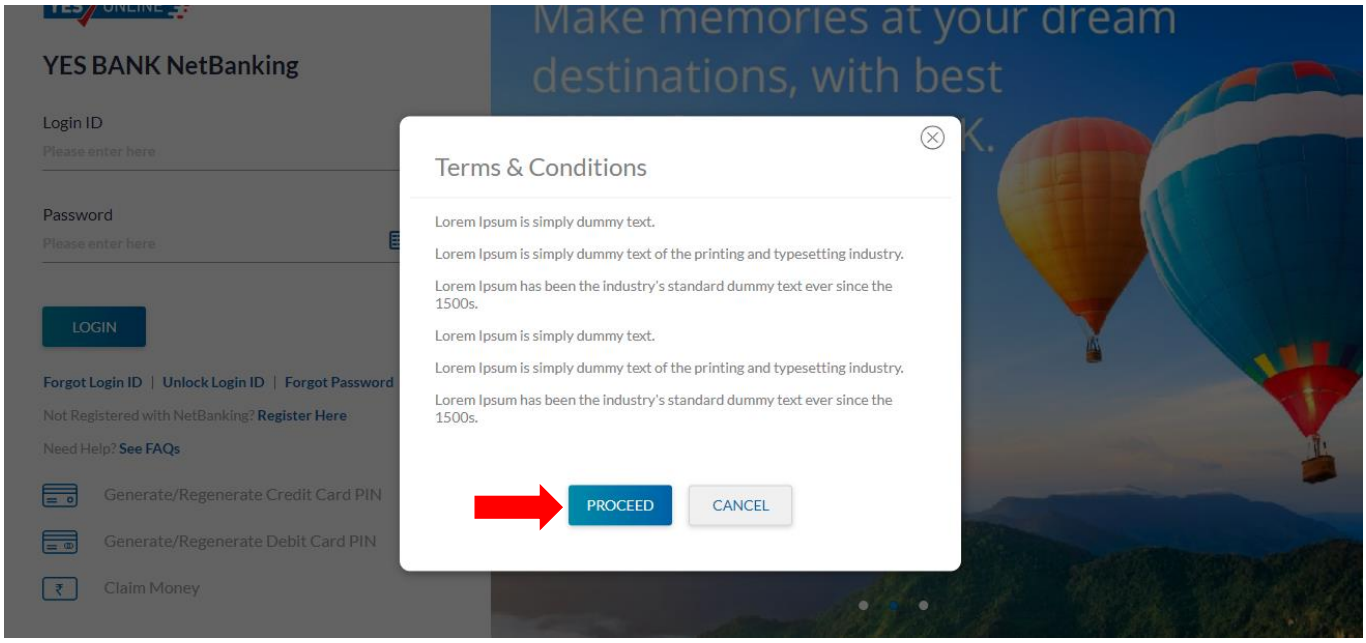
User Guide: Forgot Login ID

This is a simple process with YES ONLINE. Follow this easy step-by-step guide to register using your Credit Card anytime, anywhere.

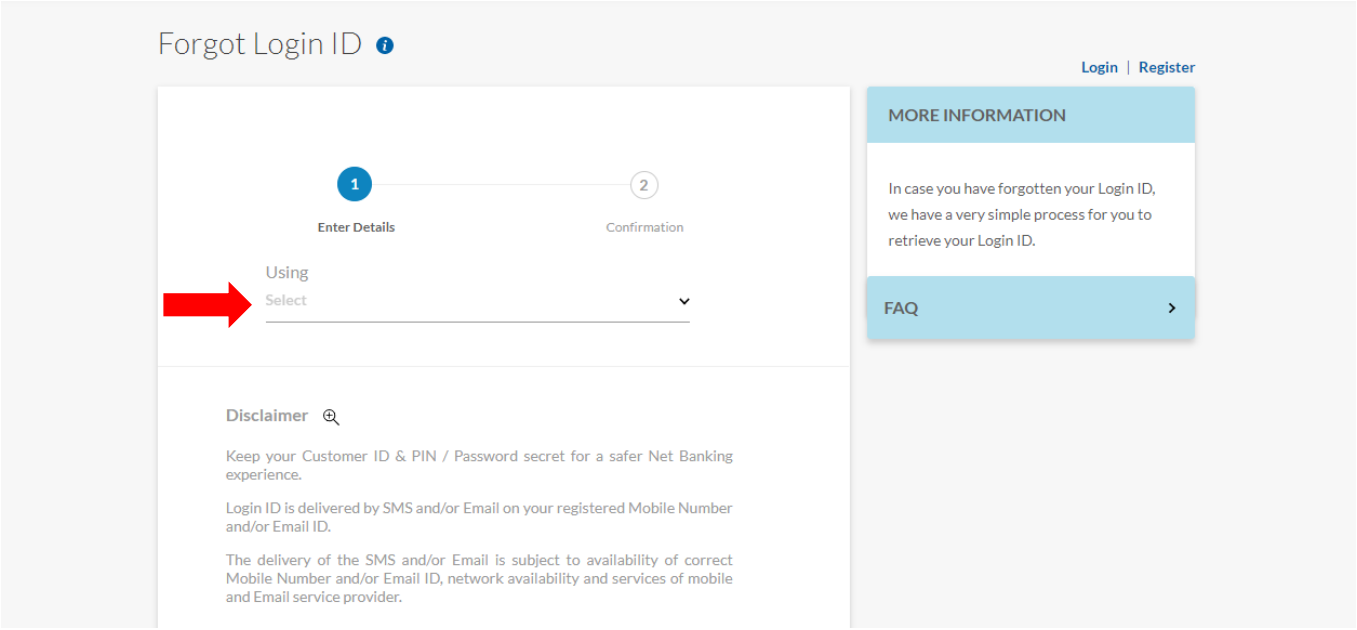
Step 1 – Part 1: To register using your Credit Card, go to YES ONLINE's pre-login page and click on **Forgot Login ID**.

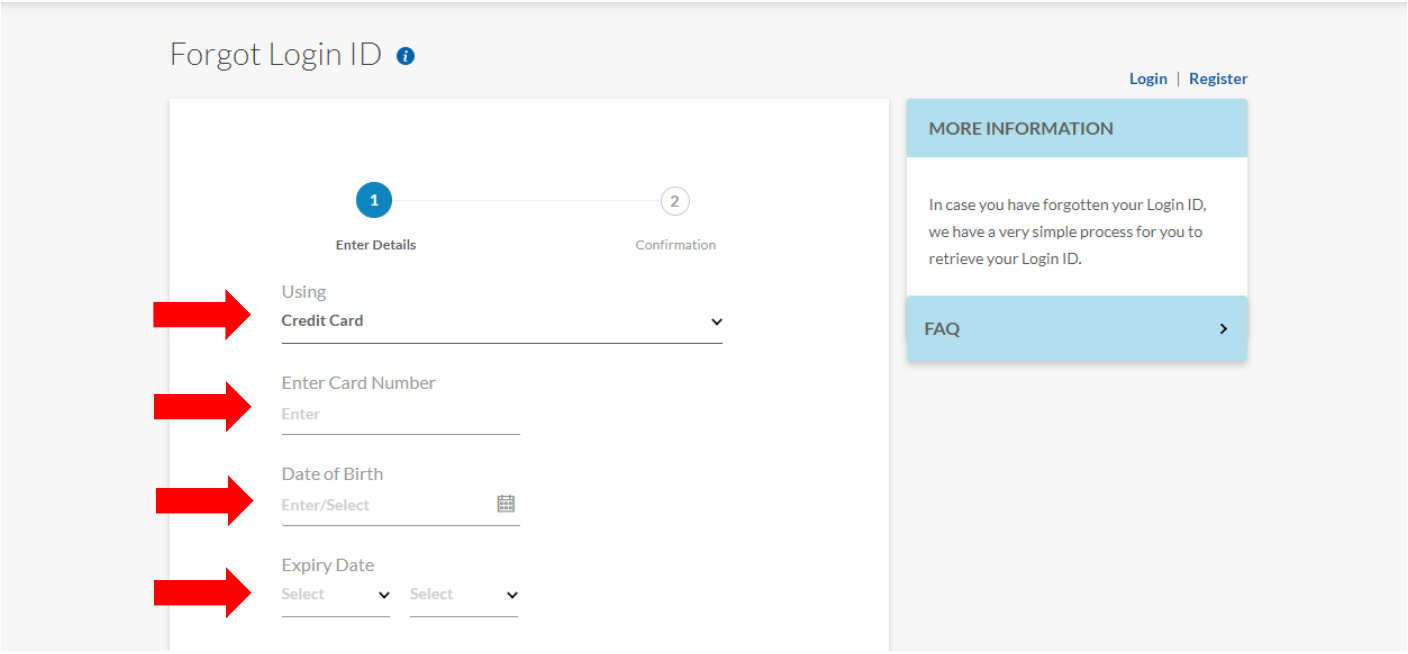


Step 1 – Part 2: On the pop-up containing the Terms & Conditions, click on **Proceed** after reading all the terms and conditions.

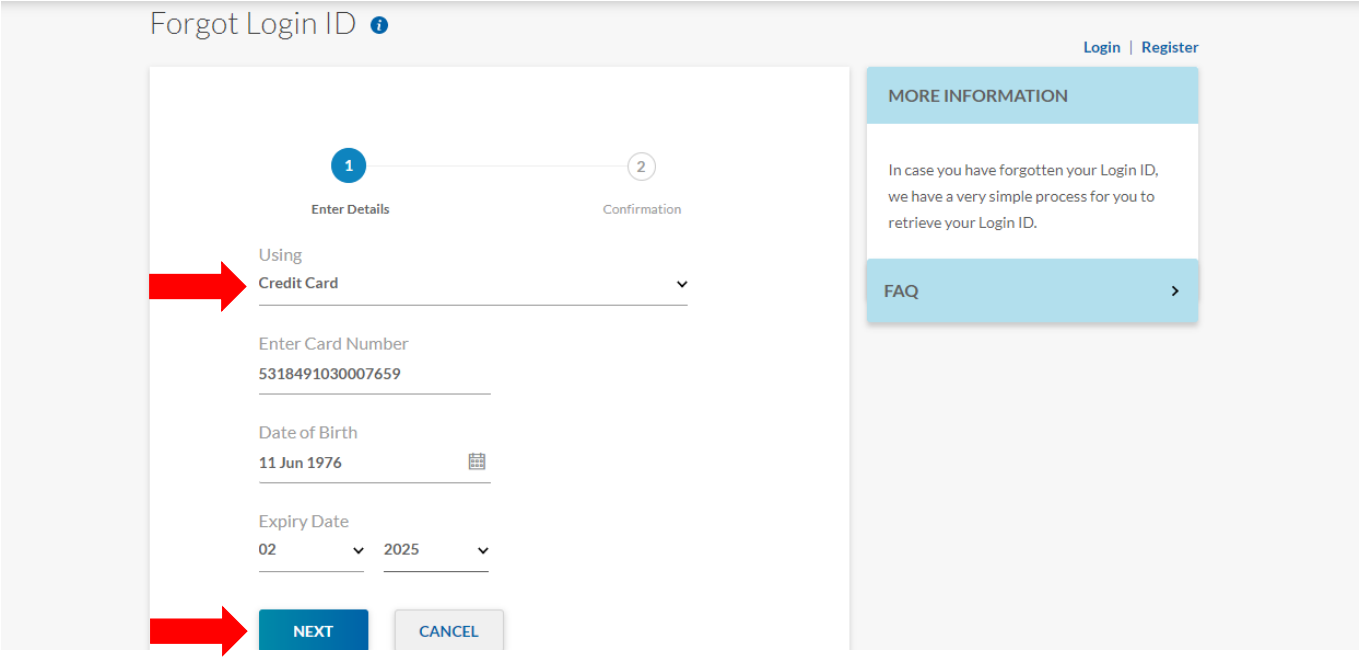


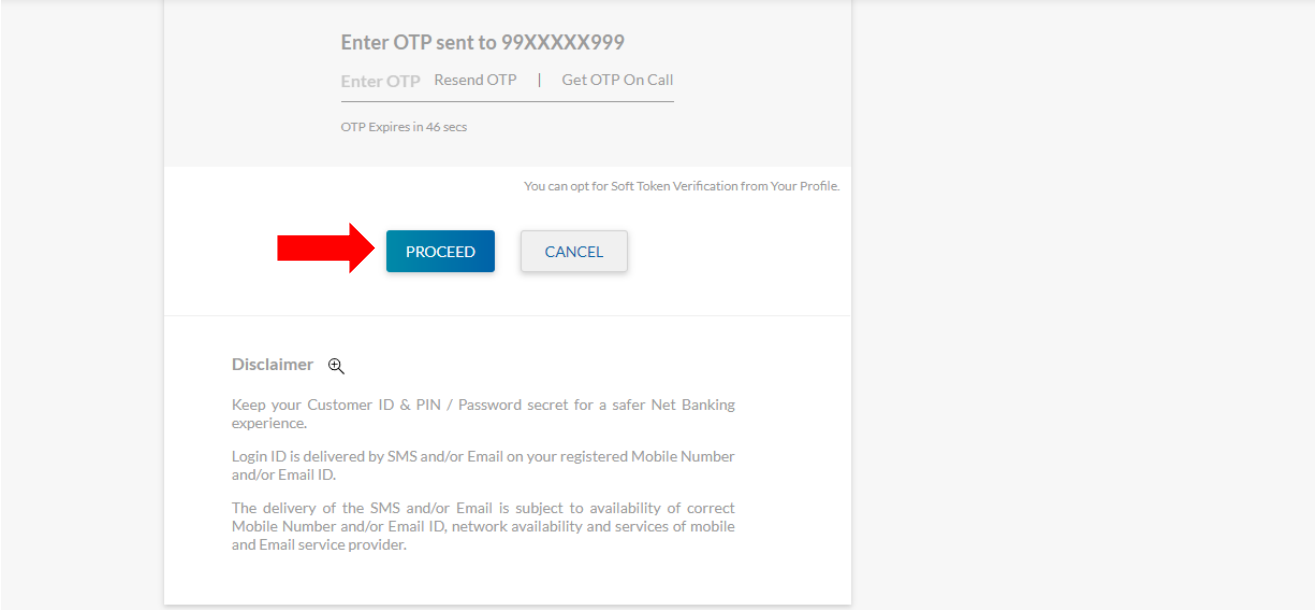
Step 2 – Part 1: To register using your Credit Card, select **Credit Card** from the dropdown list under the field **Using**. Fill in all the required details and click on **Next**.



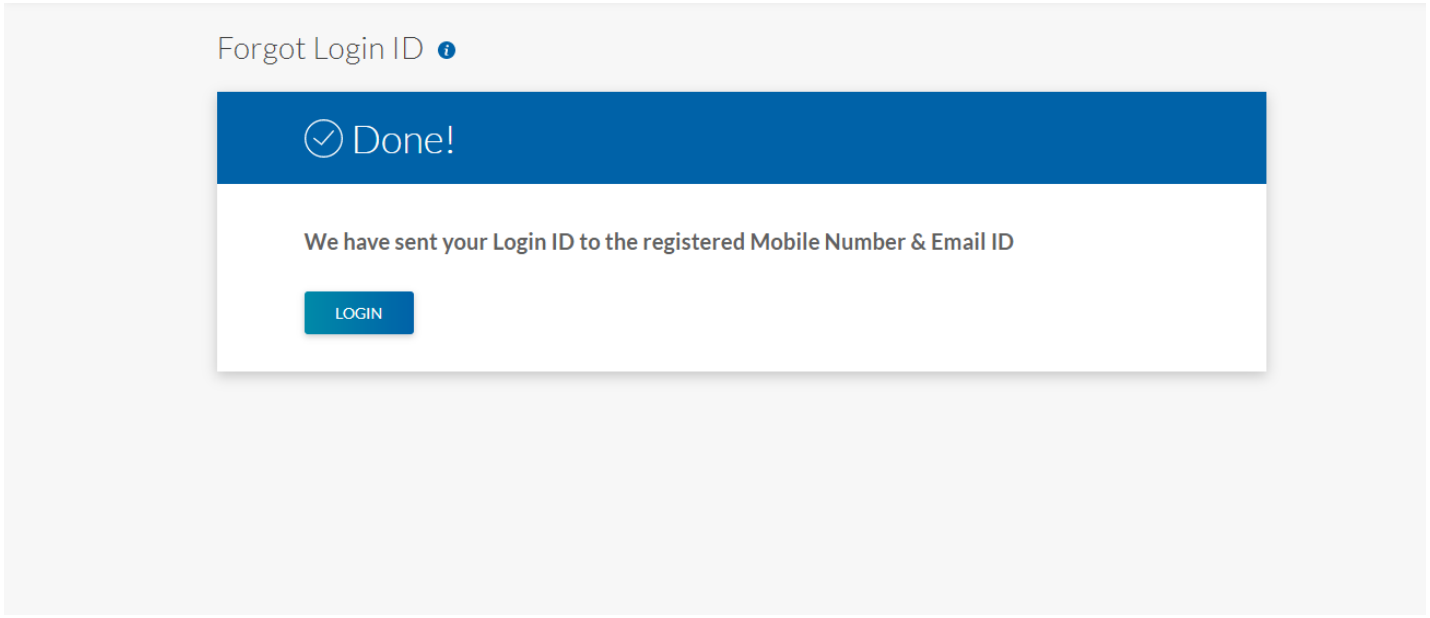


Step 2 – Part 2: OTP Verification – After clicking on **Next**, you will receive an OTP on your Registered Mobile Number. Enter the OTP in the given field and click on **Proceed**.





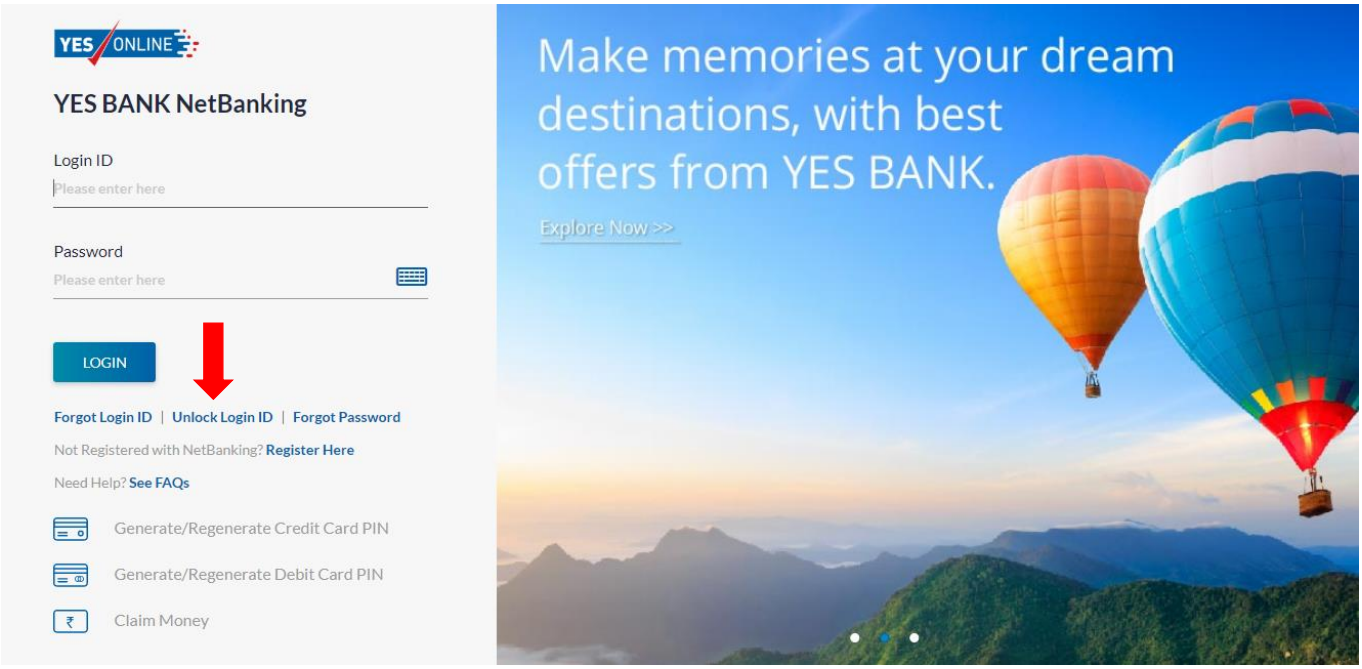
Step 2 – Part 3: If the OTP entered is correct, your Login ID will be successfully sent to your Registered Mobile Number and Email ID and you will receive a confirmation message as below.

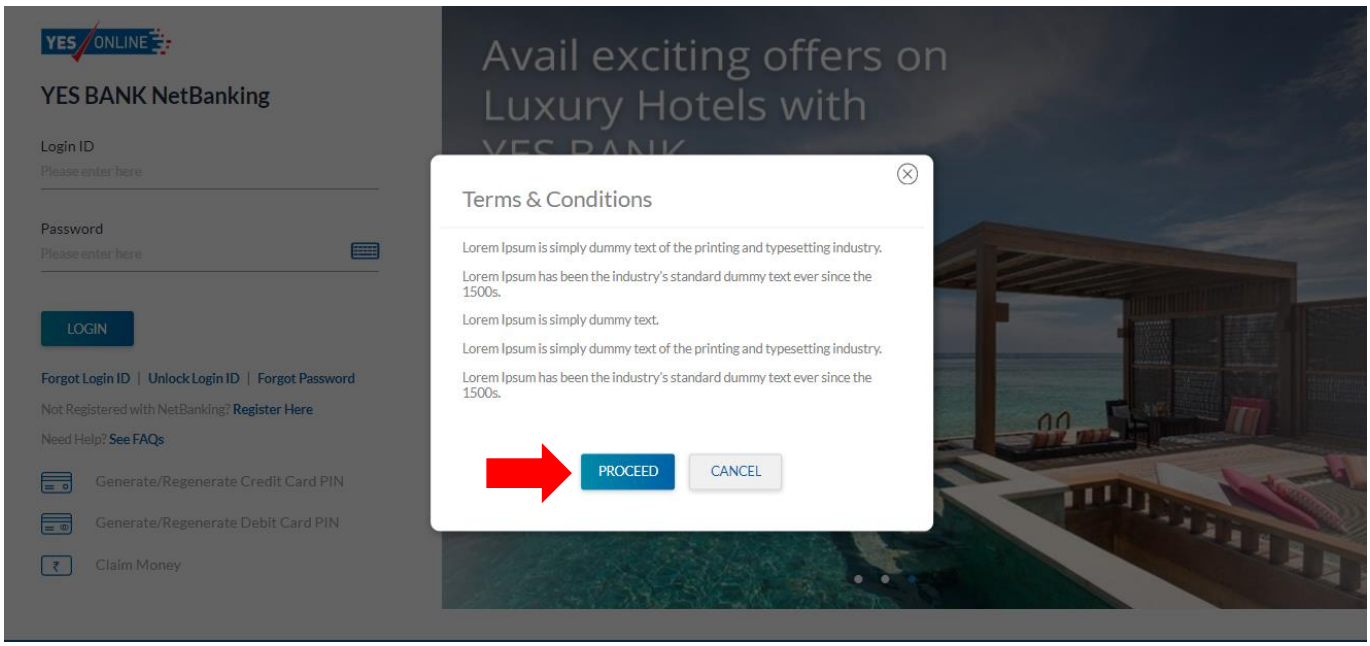


User Guide: **Unlock Login ID**

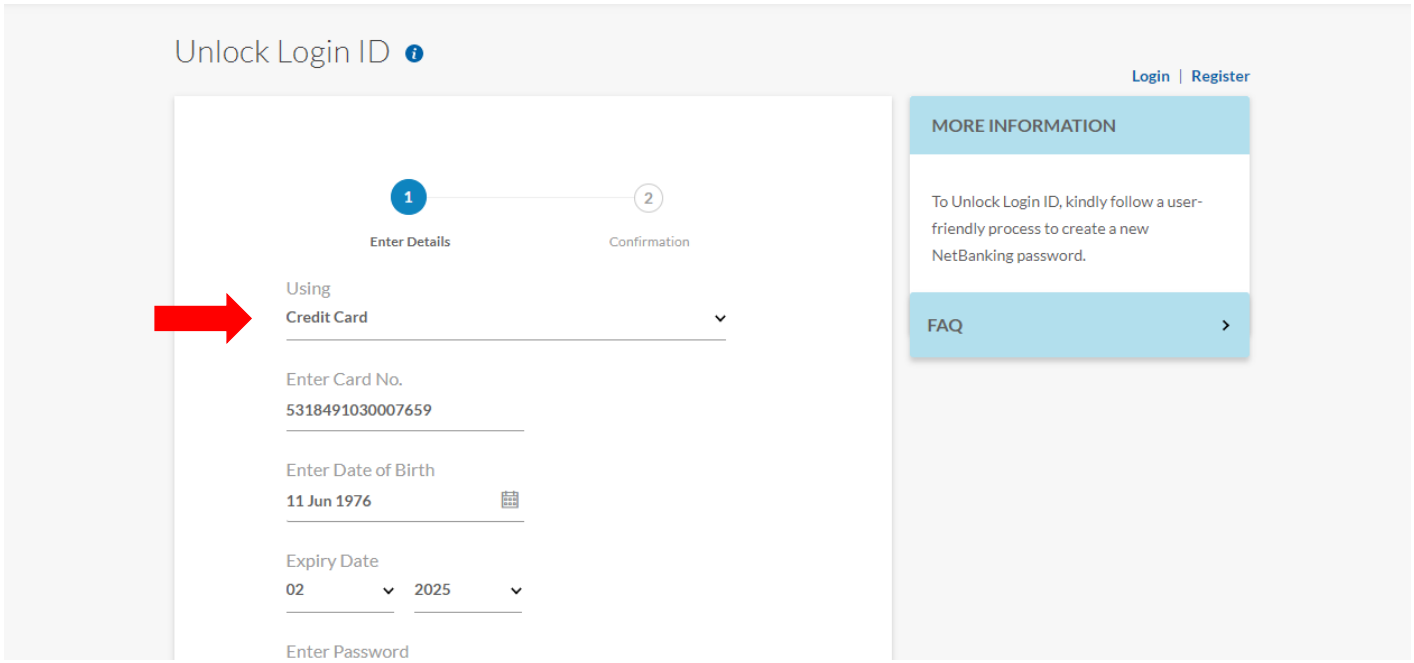
Step 1 – Part 1: Once you register using your Credit Card, you will need to Unlock Login ID as per the following steps.

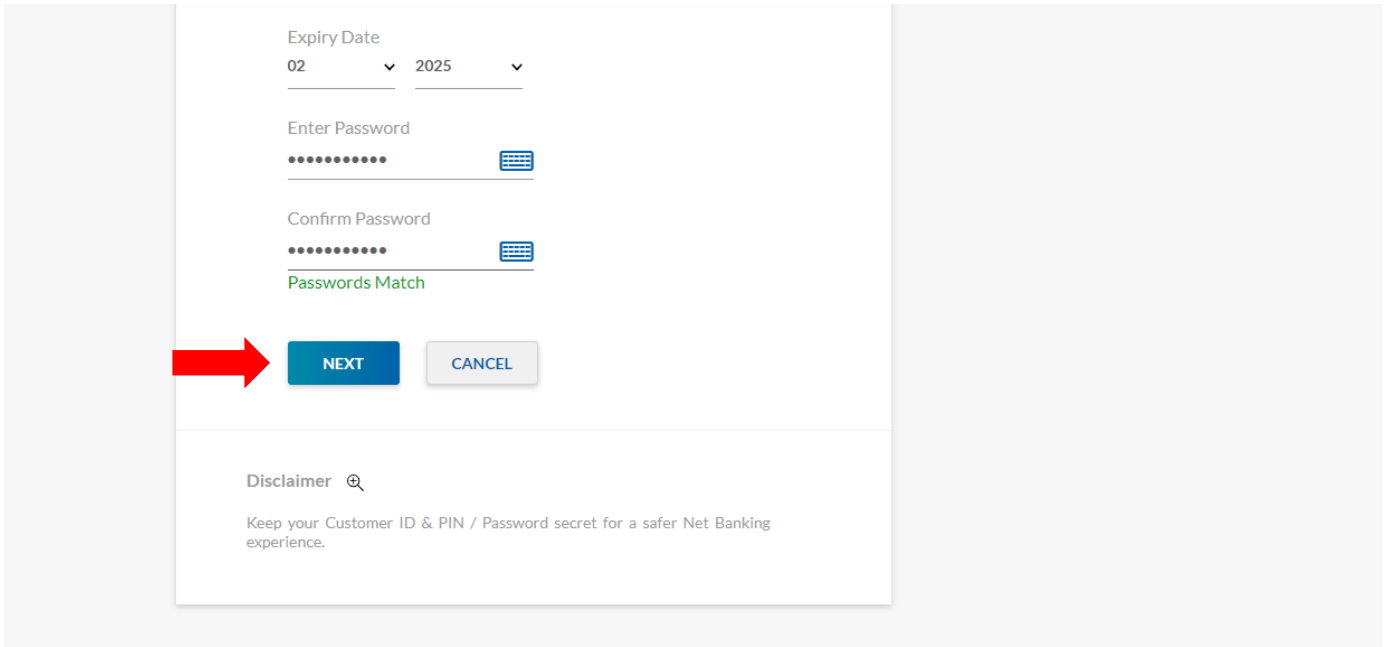
Go to YES ONLINE's pre-login page and click on **Unlock Login ID**. A pop-up box containing the Terms & Conditions will be displayed. Click on **Proceed** after reading all the terms and conditions.



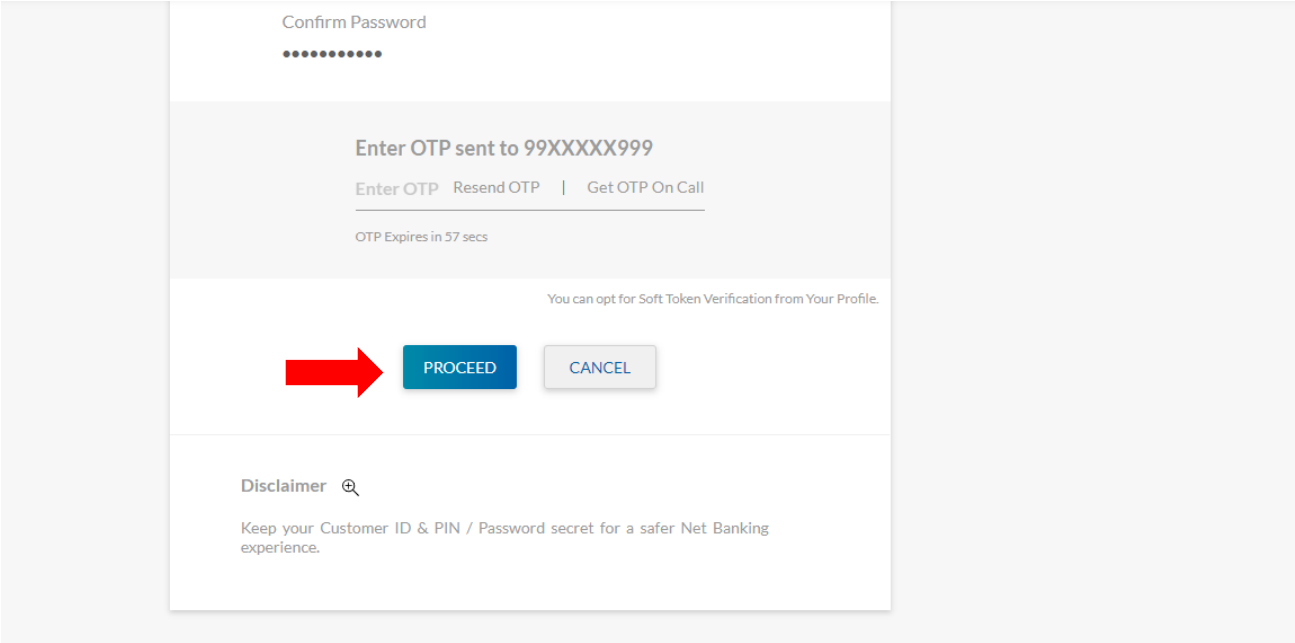


Step 1 – Part 2: To Unlock Login ID using your Credit Card, select **Credit Card** from the dropdown list under the field **Using**. Fill in all the required details and click on **Next**.

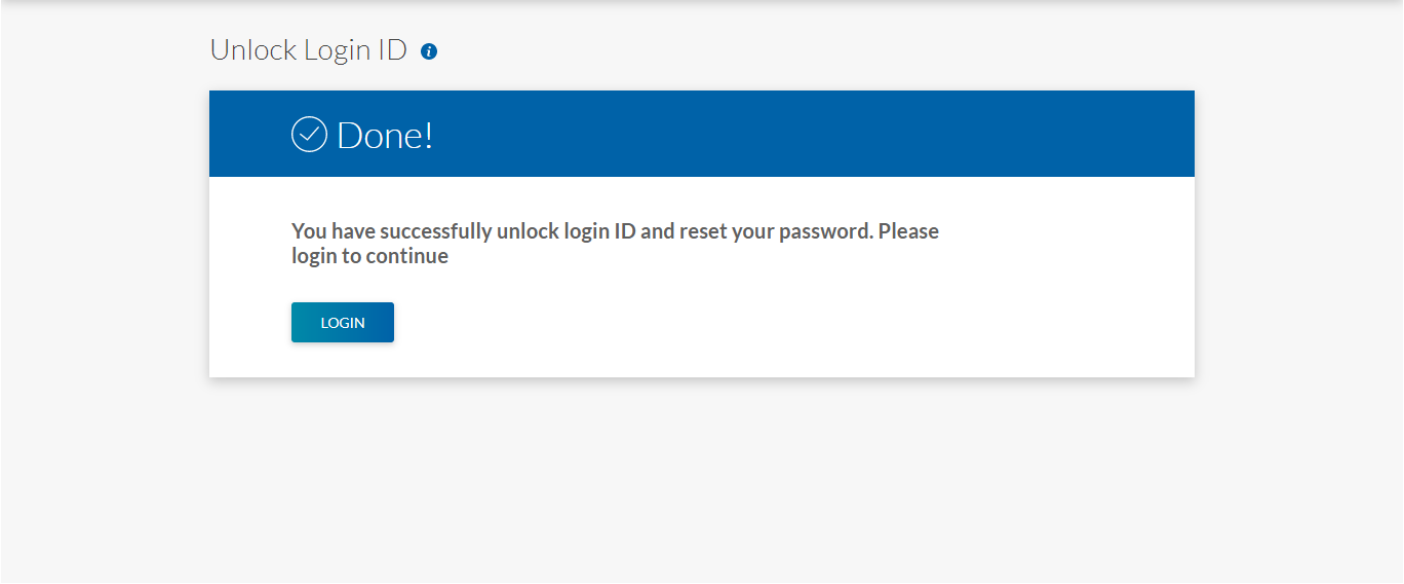




Step 2 – Part 1: OTP Verification – After clicking on **Next**, you will receive an OTP on your Registered Mobile Number. Enter the OTP in the given field and click on **Proceed**.



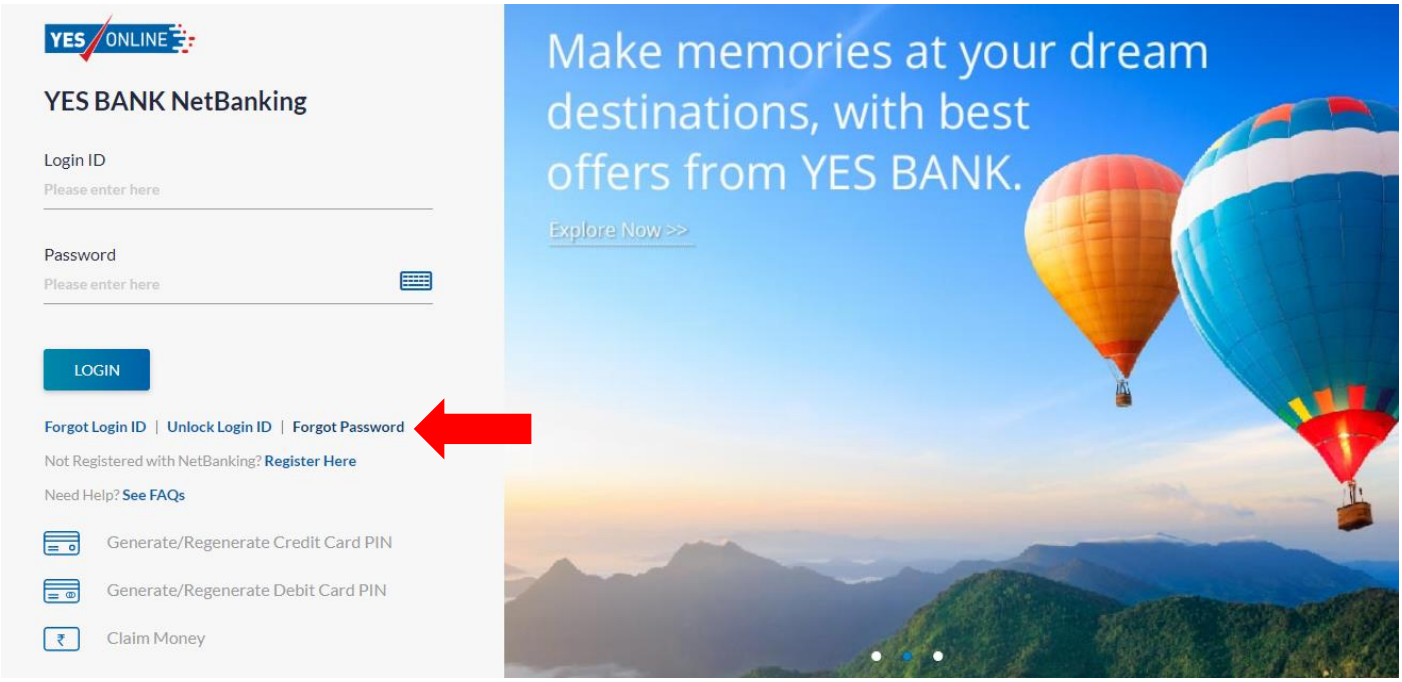
Step 2 – Part 2: If the OTP entered is correct, you will successfully Unlock Login ID & reset your password. You will receive a confirmation message as below.

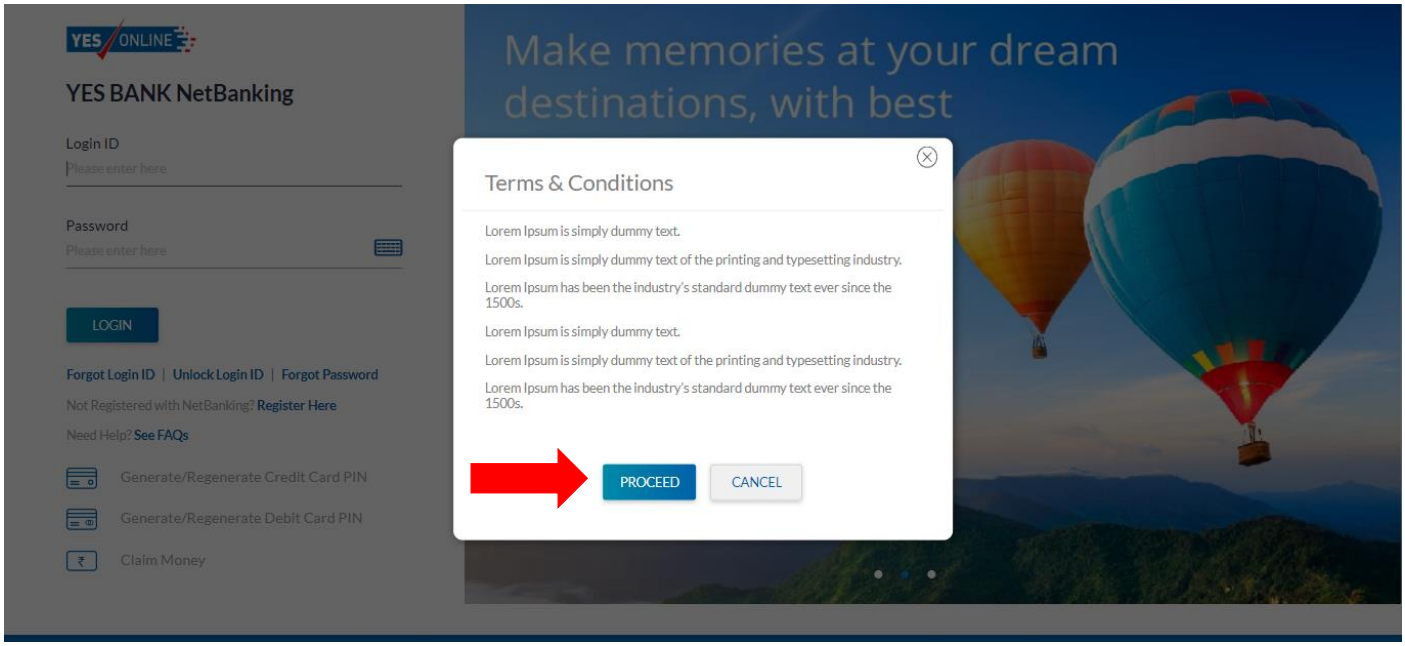


User guide: Forgot Password

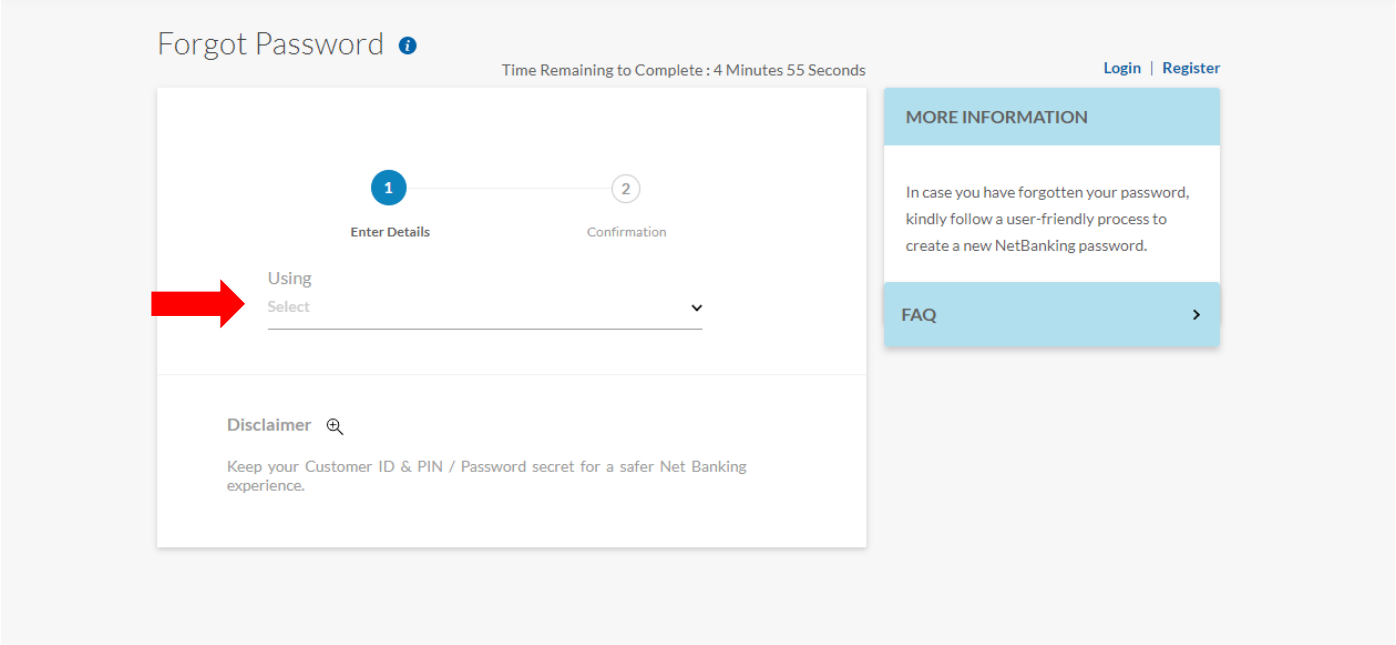
This is a simple process with YES ONLINE. Follow this easy step-by-step guide to use the Forgot Password feature using your Credit Card anytime, anywhere.

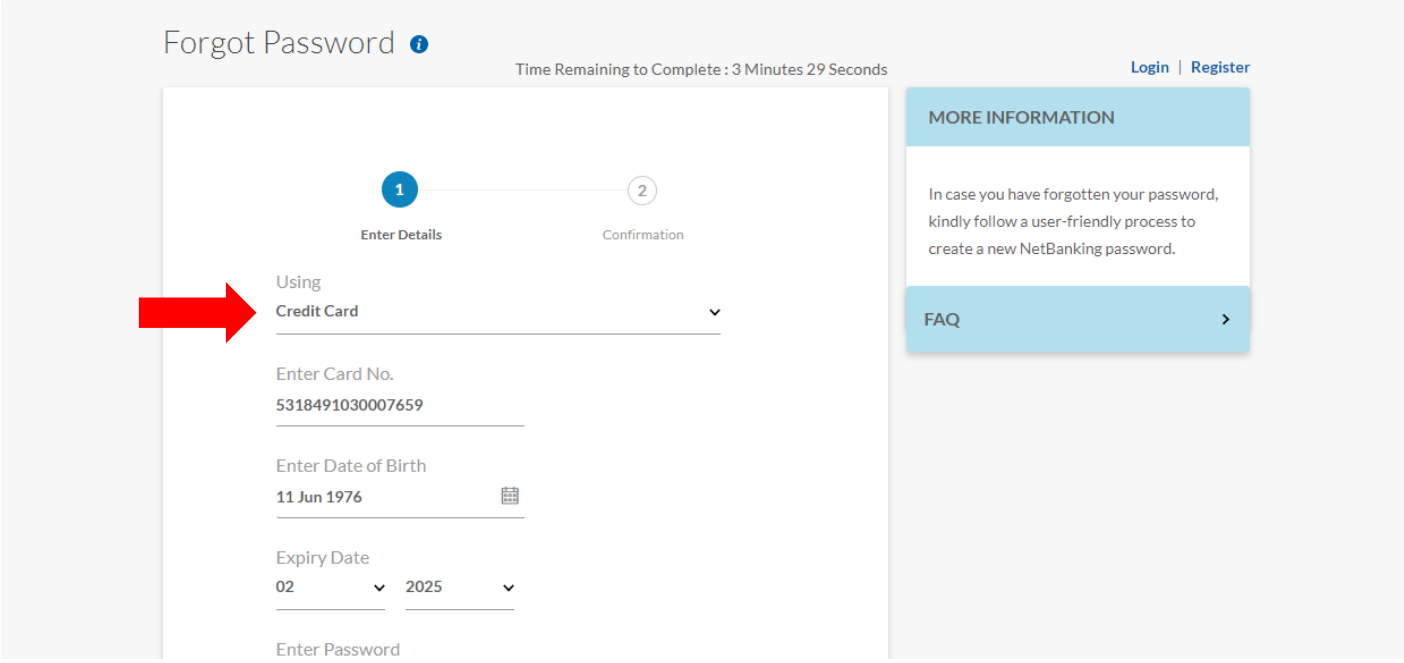
Step 1 – Part 1: In case you have forgotten your password and want to reset it, go to YES ONLINE's pre-login page and click on **Forgot Password**. A pop-up box containing the **Terms & Conditions** will be displayed. Click on **Proceed** after reading all the terms and conditions.



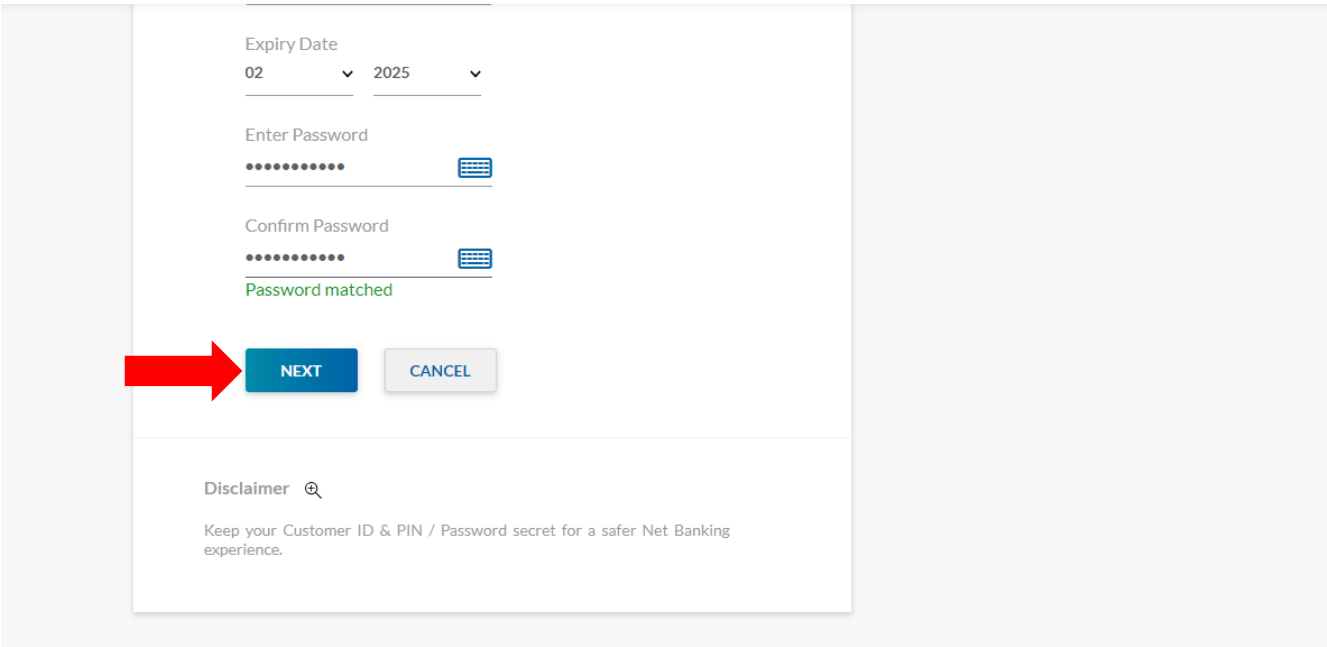


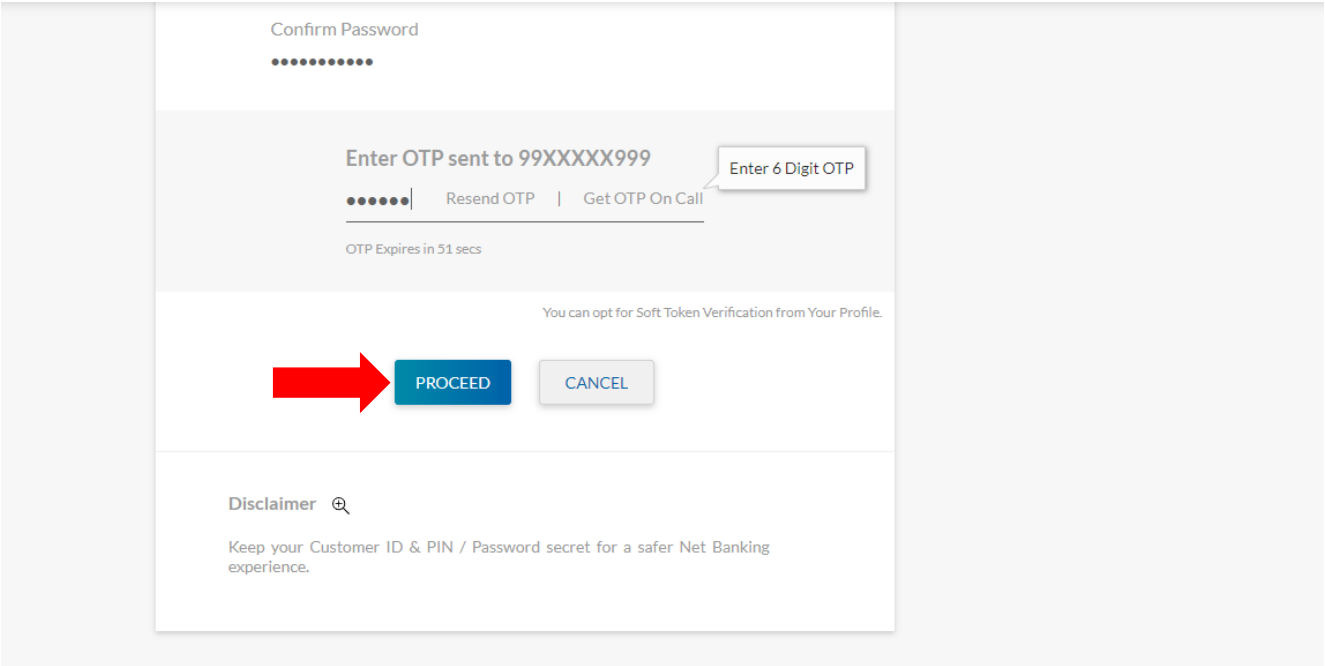
Step 1 – Part 2: Once you land on the Forgot Password page to get a new password using Credit Card, select **Credit Card** from the dropdown list under the field **Using**. Fill in all the required details and click on **Next**.



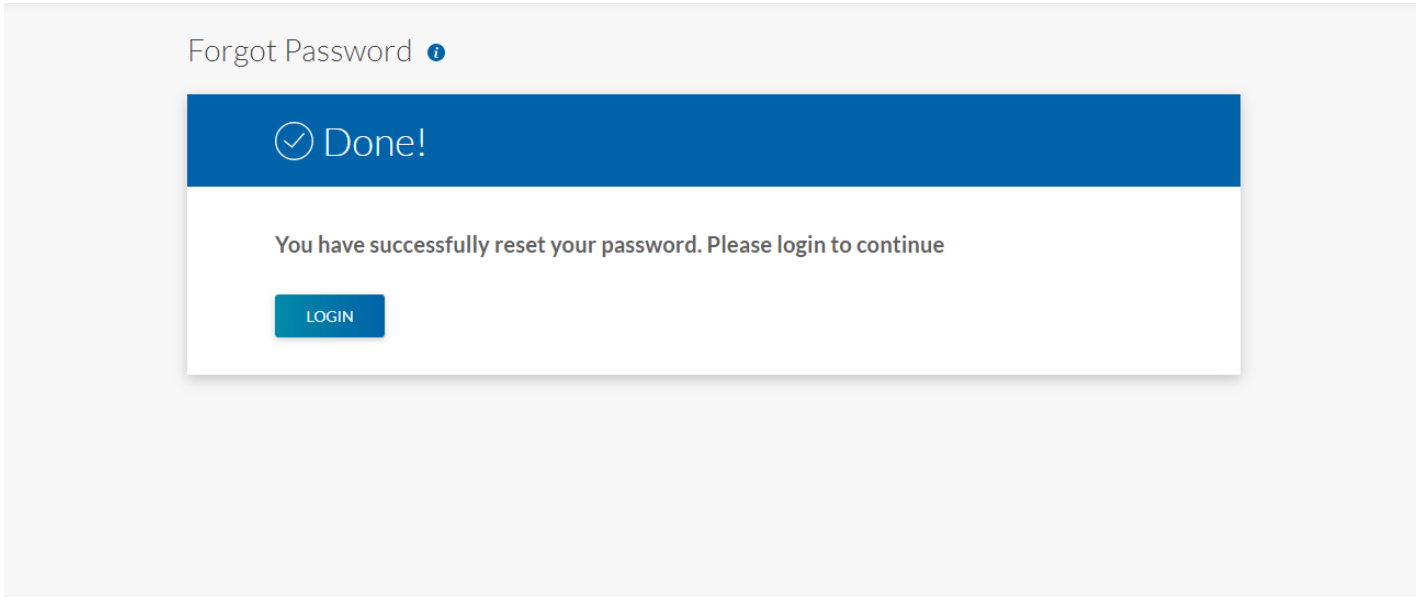


Step 2 – Part 1: OTP Verification – After clicking on **Next**, you will receive an OTP on your Registered Mobile Number. Enter the OTP in the given field and click on **Proceed**.





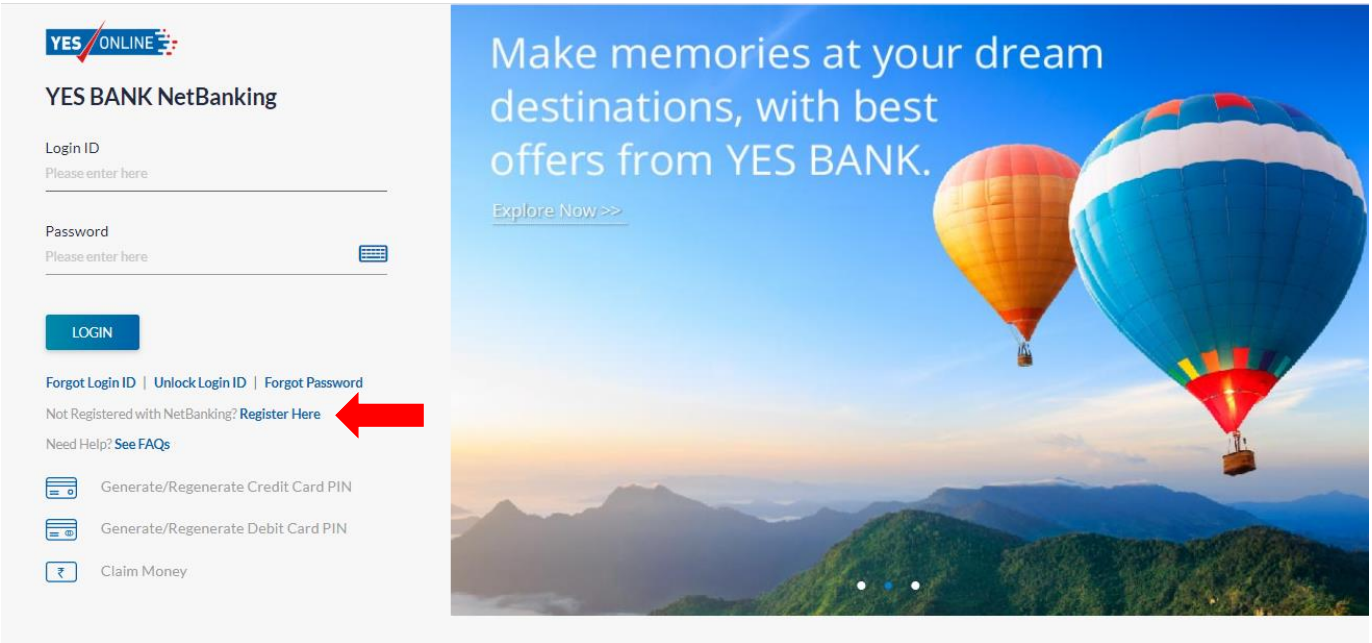
Step 2 – Part 2: If the OTP entered is correct, you will successfully have reset your password and you will receive a confirmation message as below.

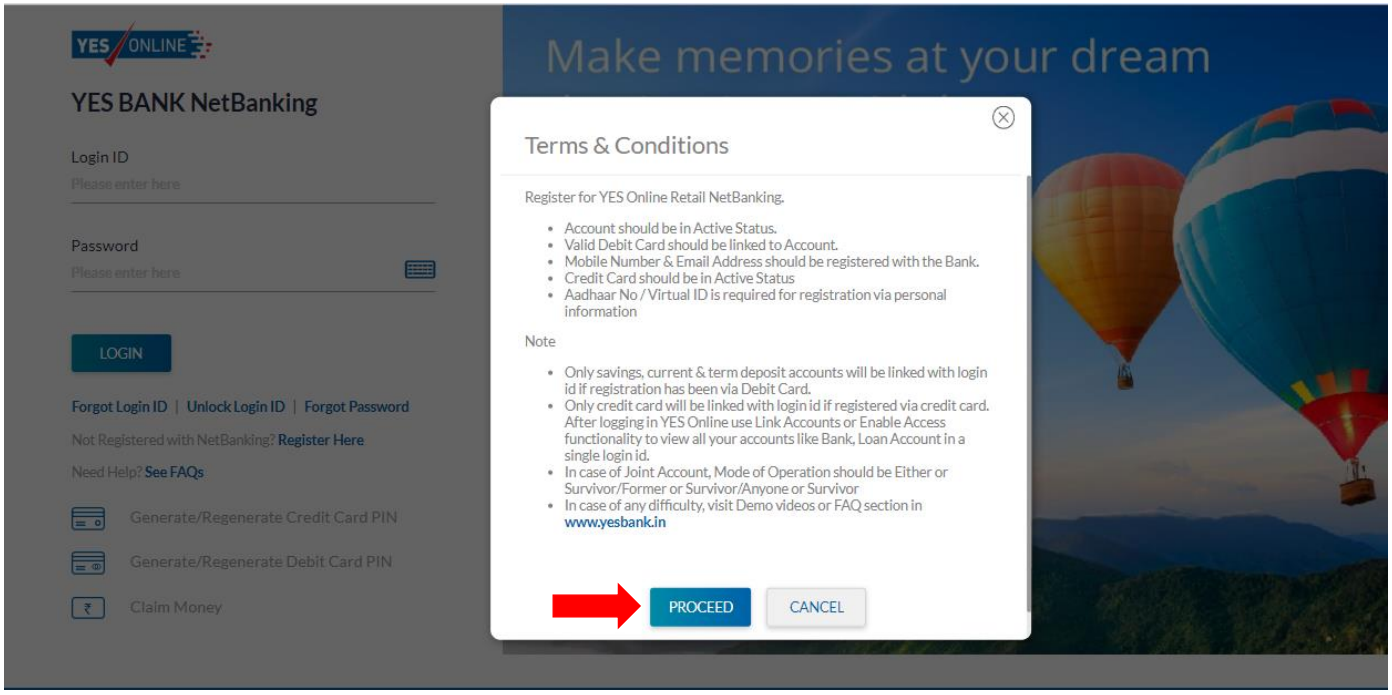


User Registration using Loan Account

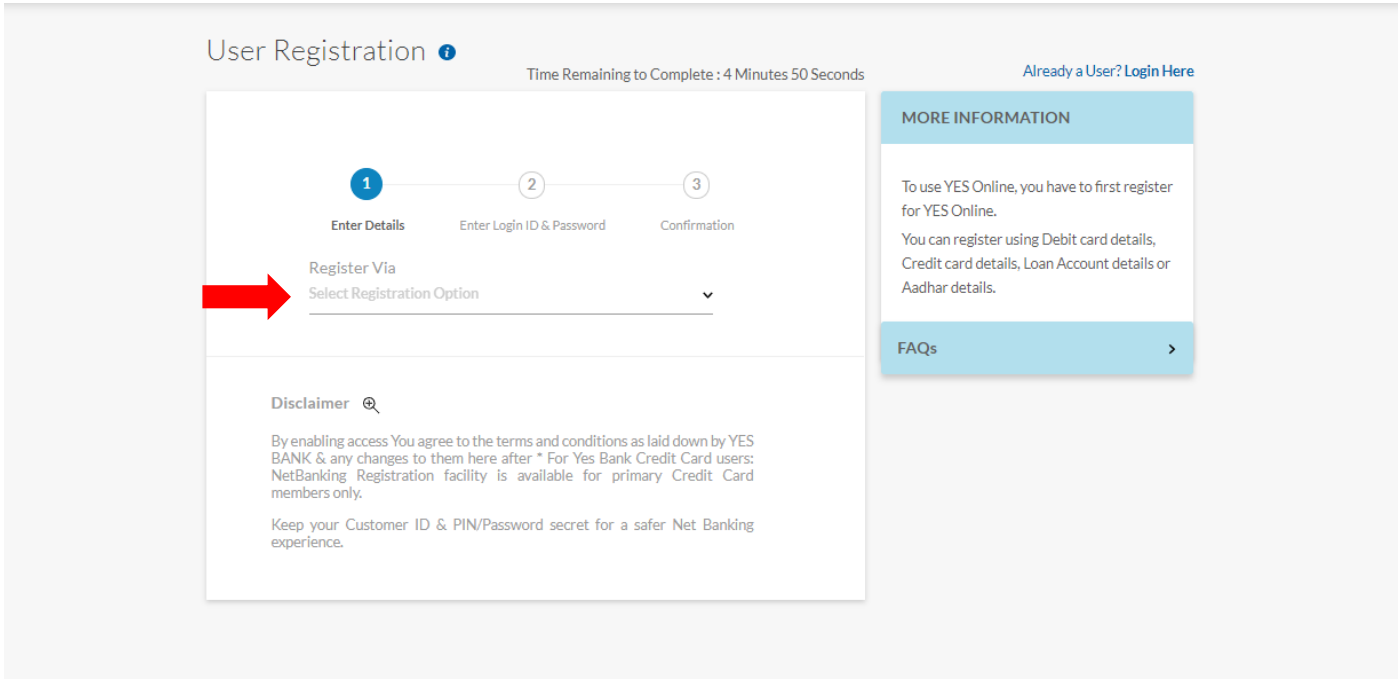
This is a simple process with YES ONLINE. Follow this easy step-by-step guide for registration using your loan account anytime, anywhere.

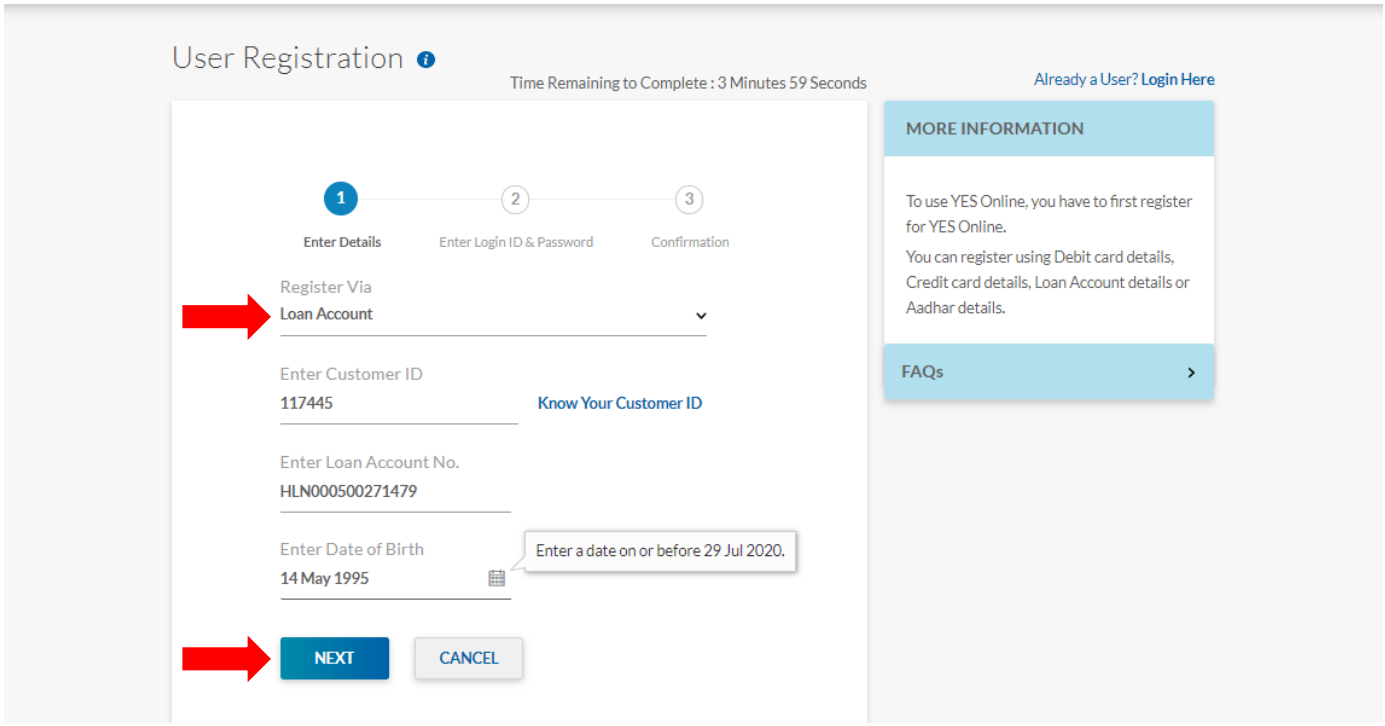
Step 1 – Part 1: Go to YES ONLINE's pre-login page and click on **Register Here**. A pop-up box containing the **Terms & Conditions** will be displayed. Click on **Proceed** after reading all the terms and conditions.



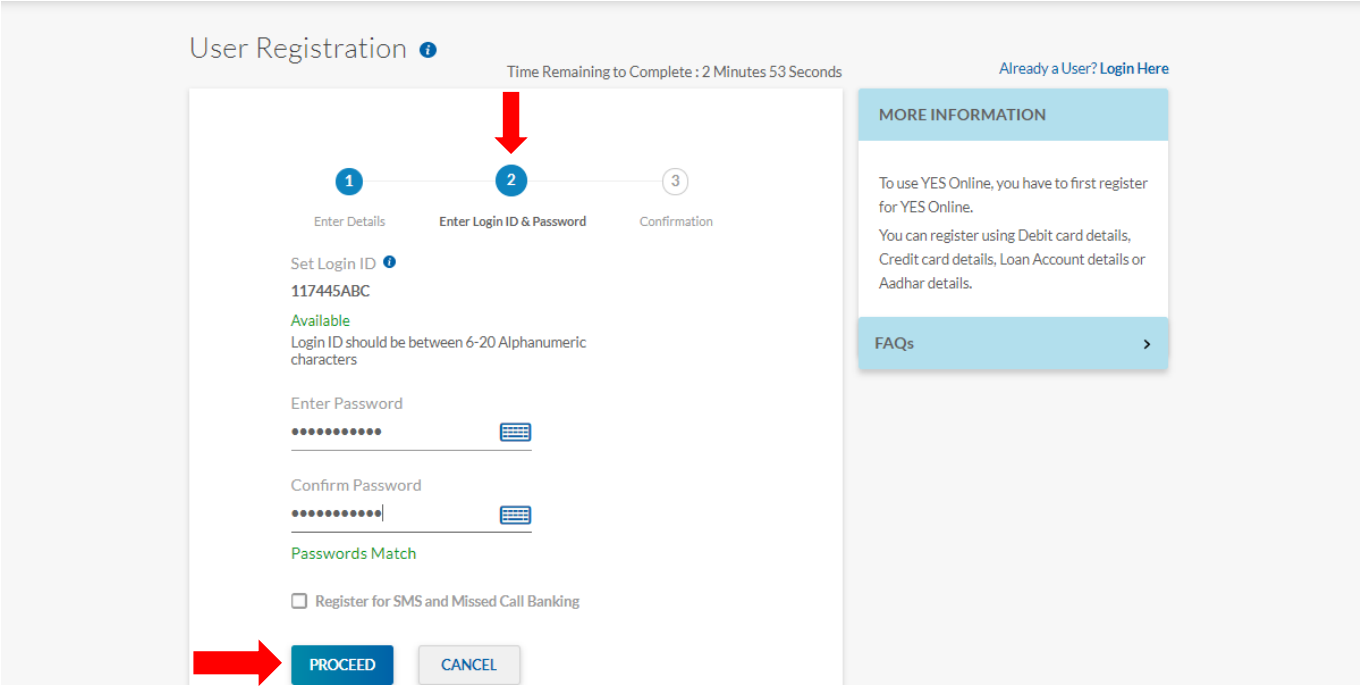


Step 1 – Part 2: Once you land on the User Registration page, select **Loan Account** from the dropdown list under the field **Register Via**. Fill in all the required details and click on **Next**.

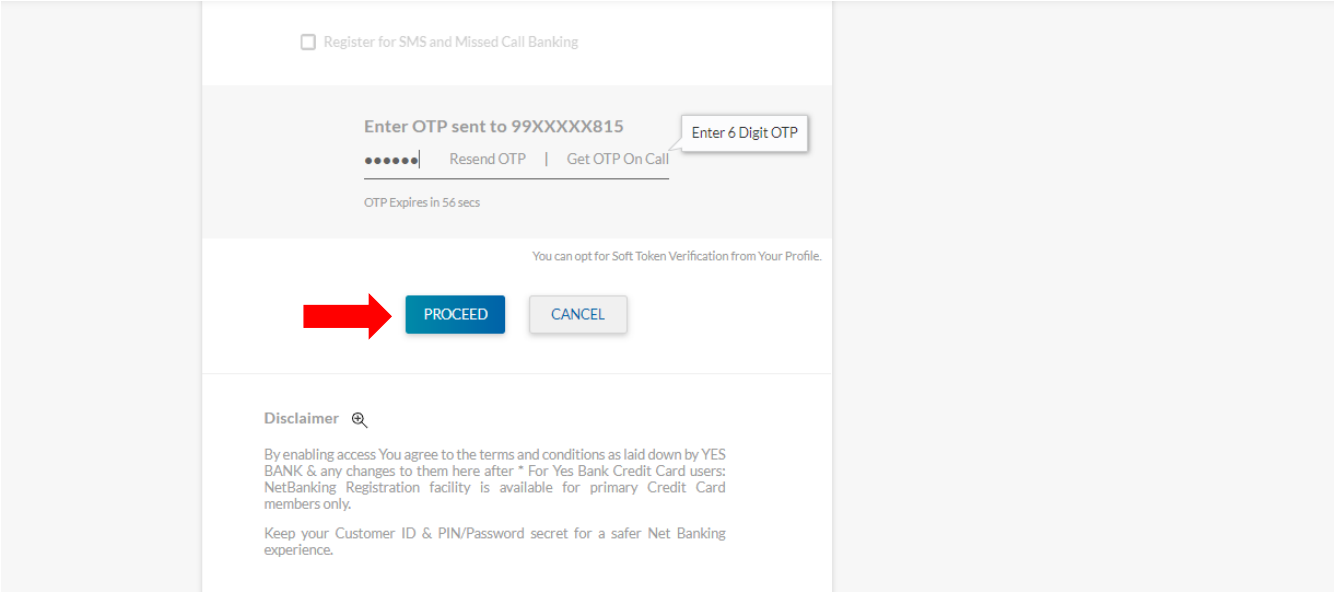




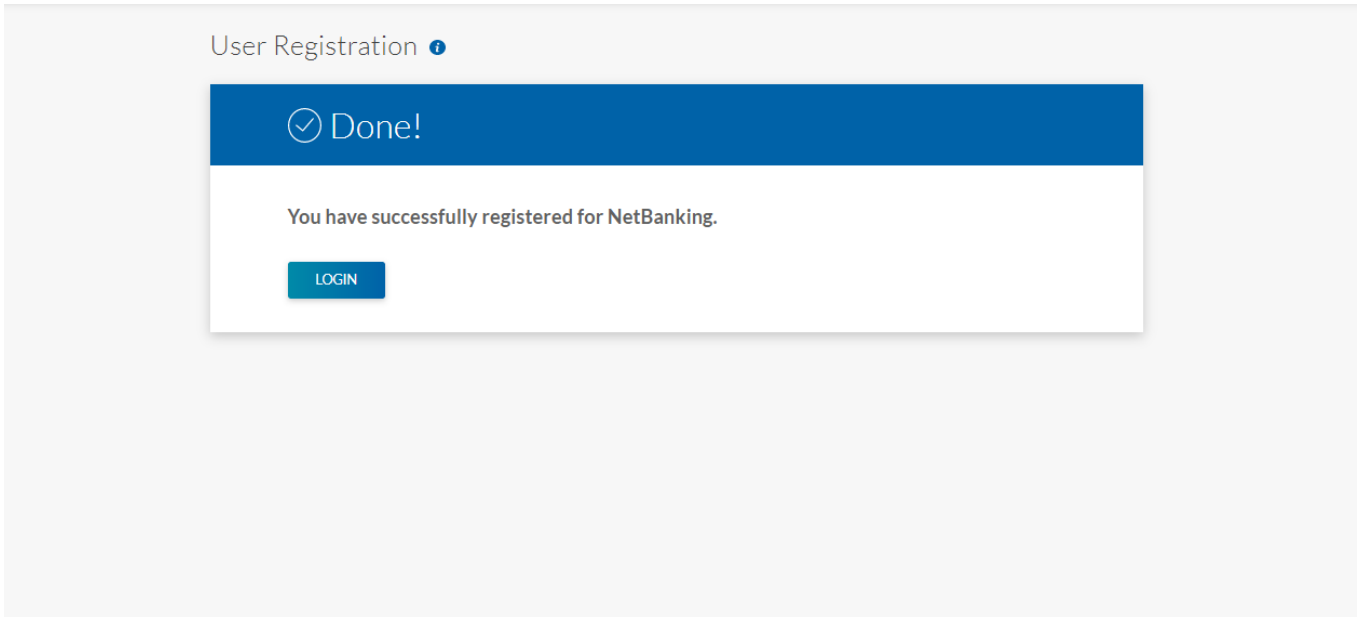
Step 1 – Part 3: Once you fill in all the required loan account details, enter your Login ID and Password in the given fields and click on **Proceed**.



Step 2 – Part 1: OTP Verification – After clicking on **Proceed**, you will receive an OTP on your Registered Mobile Number. Enter the OTP in the given field and click on **Proceed**.



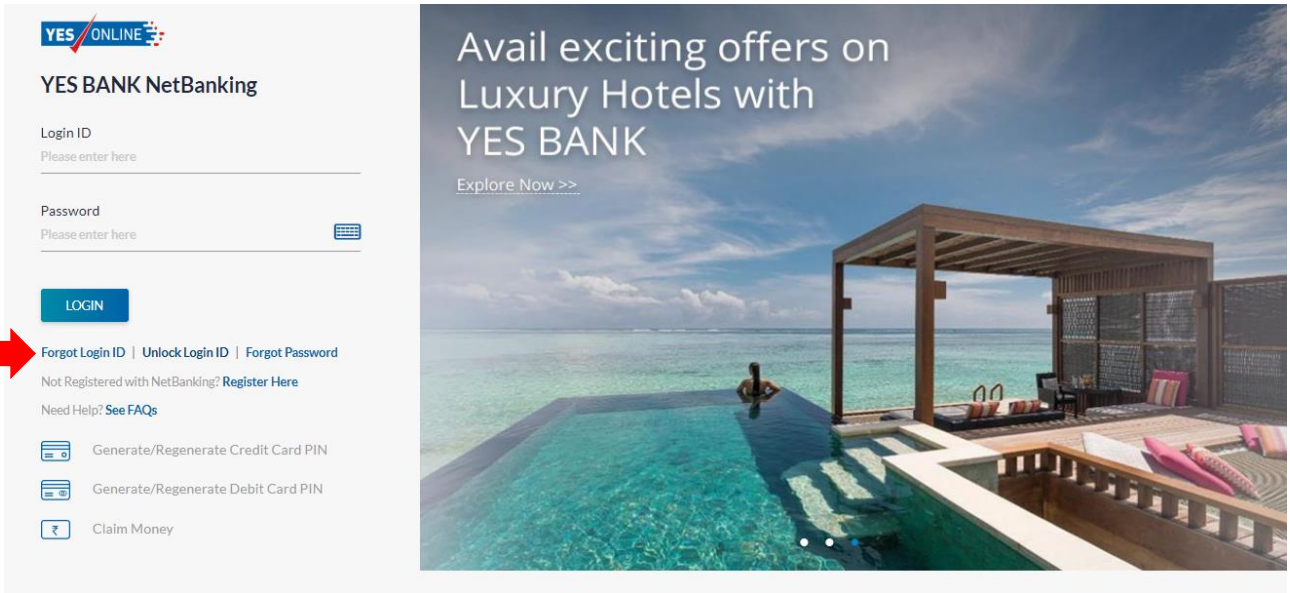
Step 2 – Part 2: If the OTP entered is correct, you will have successfully registered for banking with YES ONLINE. You will receive a confirmation message as below.



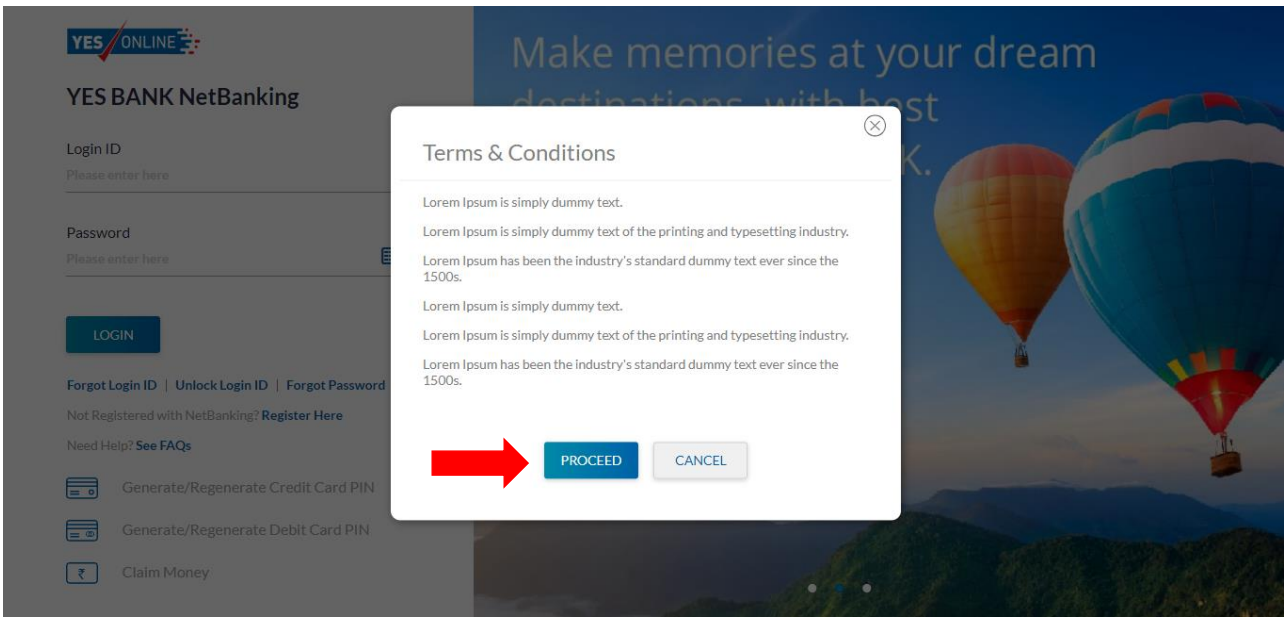
User guide: Forgot Login ID

This is a simple process with YES ONLINE. Follow this easy step-by-step guide to register using your loan account anytime, anywhere.

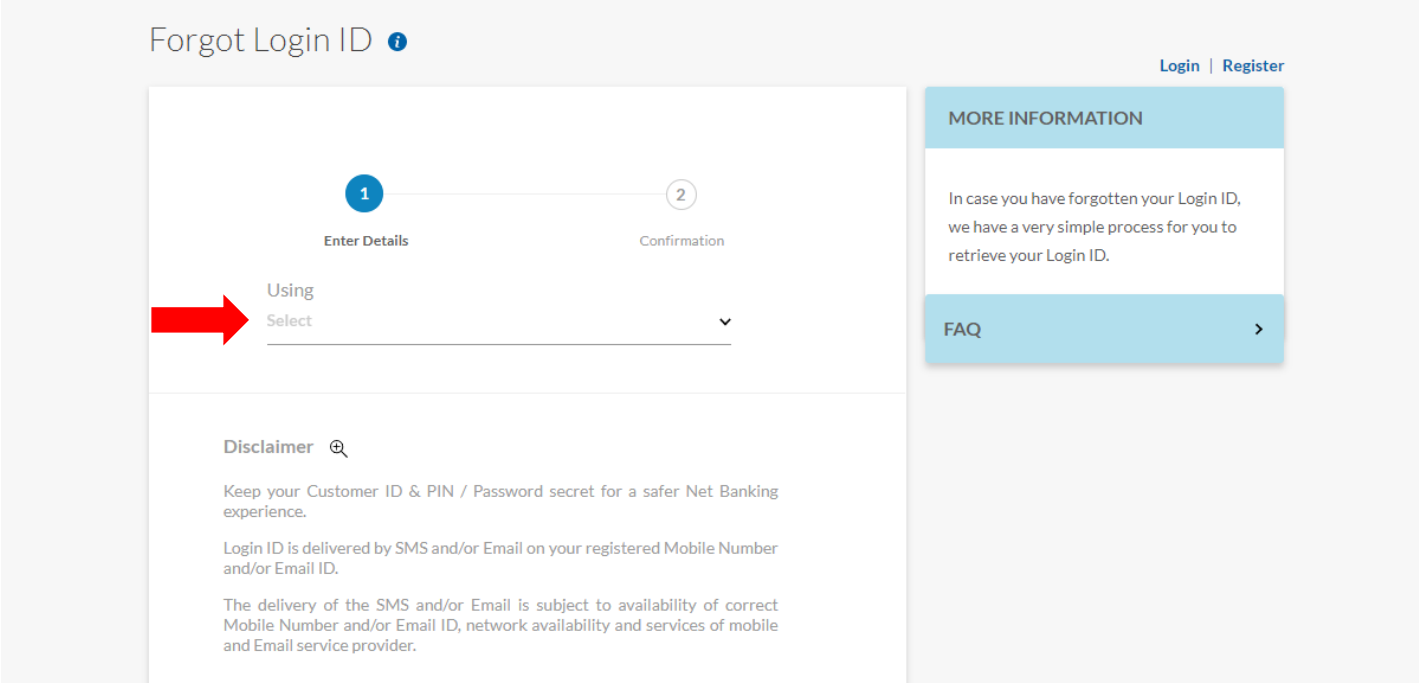
Step 1 – Part 1: To register using your loan account, go to the YES ONLINE pre-login page and click on **Forgot Login ID**.

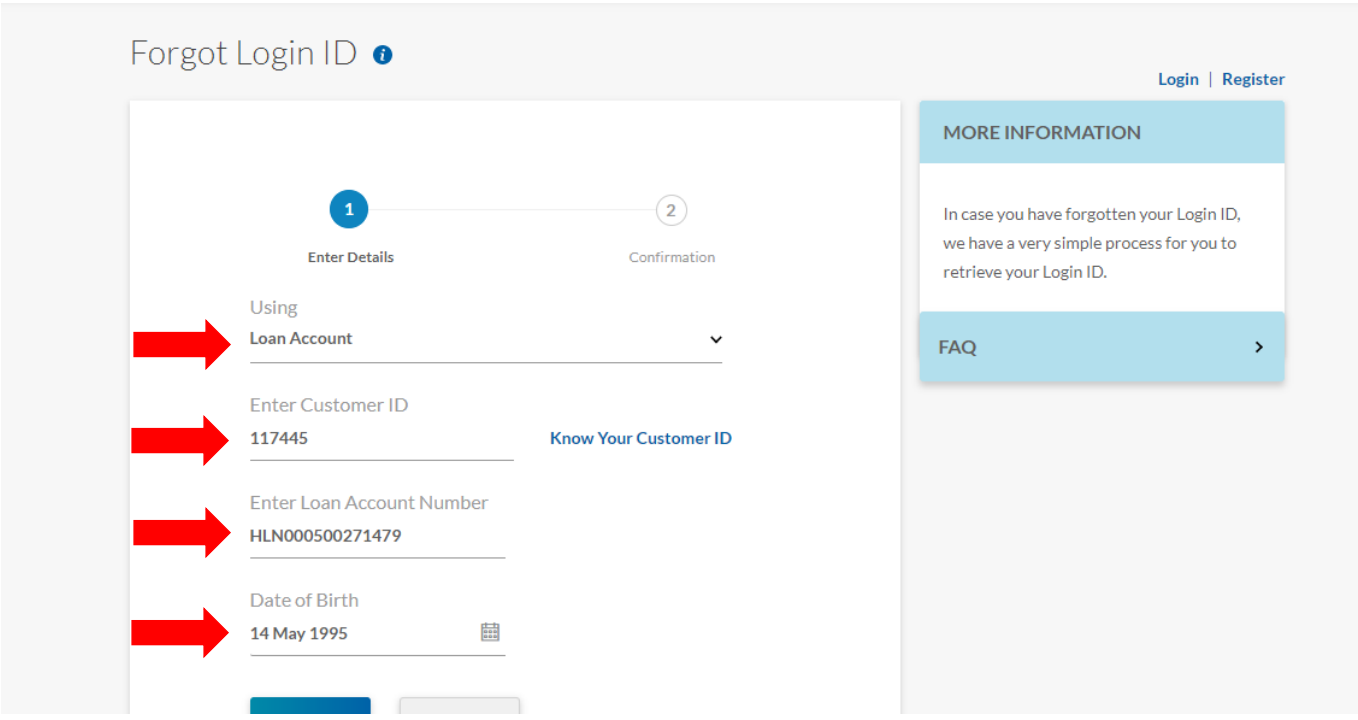


Step 1 – Part 2: On the Terms & Conditions pop-up box, click on **Proceed** after reading all the terms and conditions.

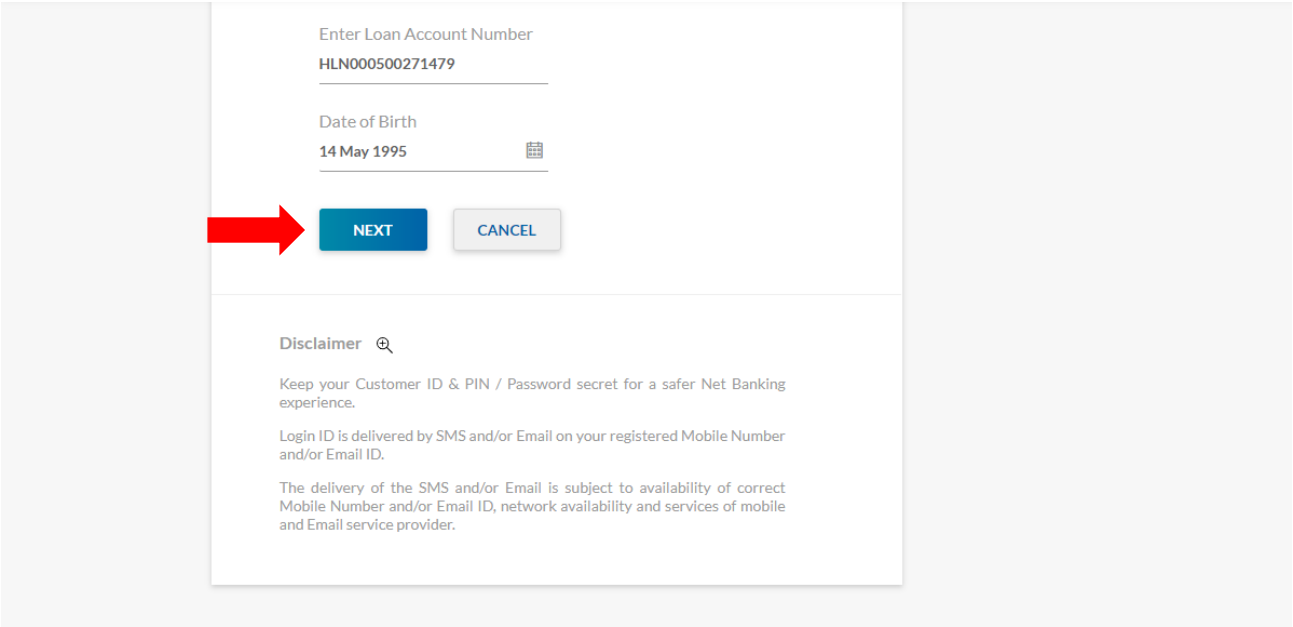


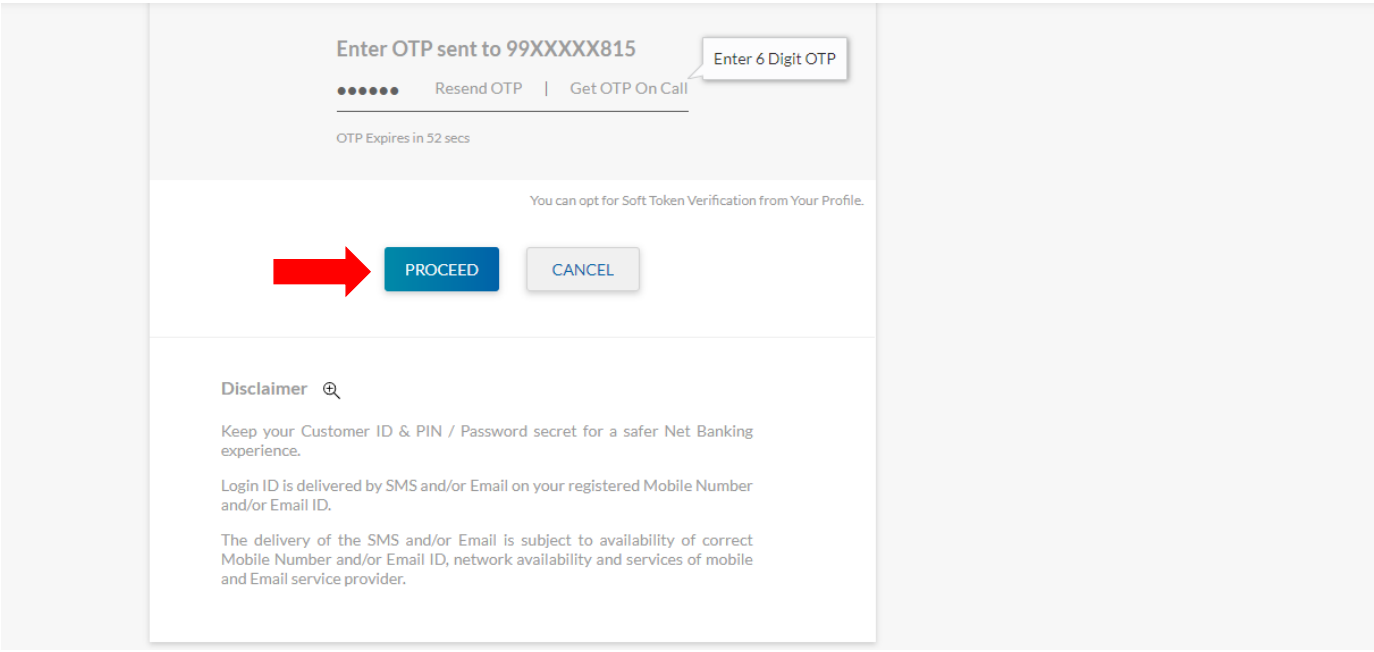
Step 2 – Part 1: To register using your loan account, select **Loan Account** from the dropdown list under the field **Using**. Fill in all the required details and click on **Next**.



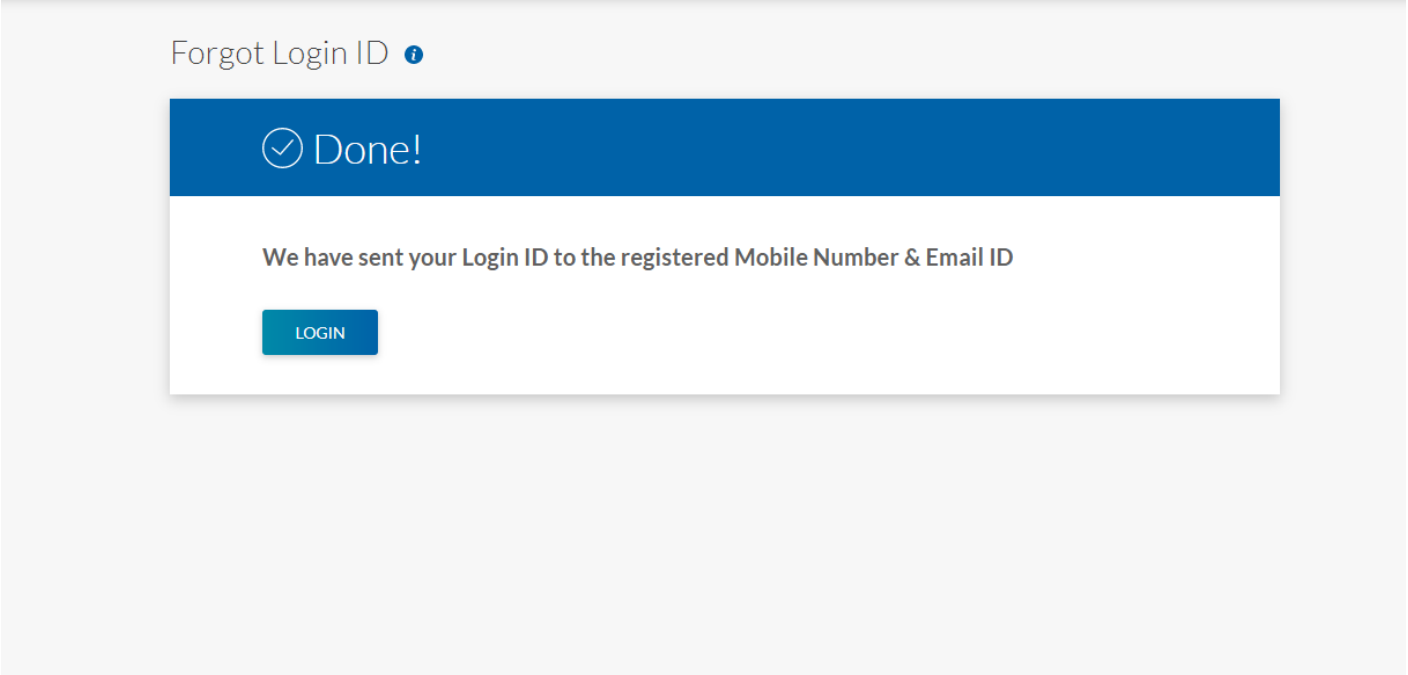


Step 2 – Part 2: OTP Verification – After clicking on **Next**, you will receive an OTP on your Registered Mobile Number. Enter the OTP in the given field and click on **Proceed**.



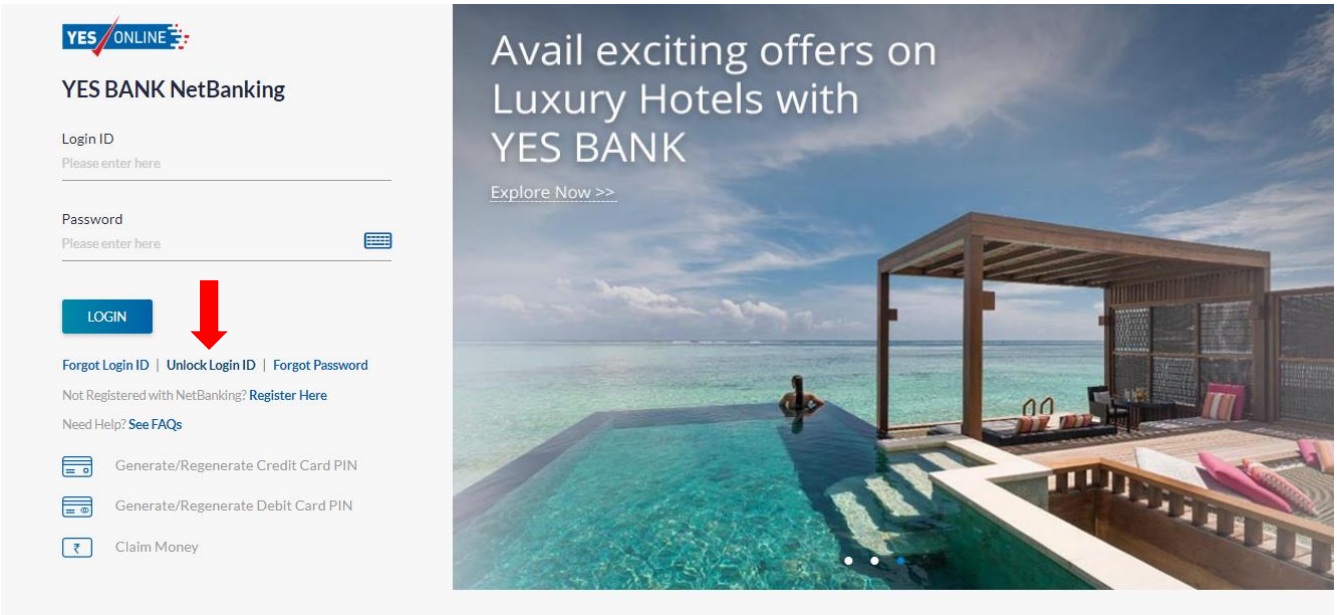


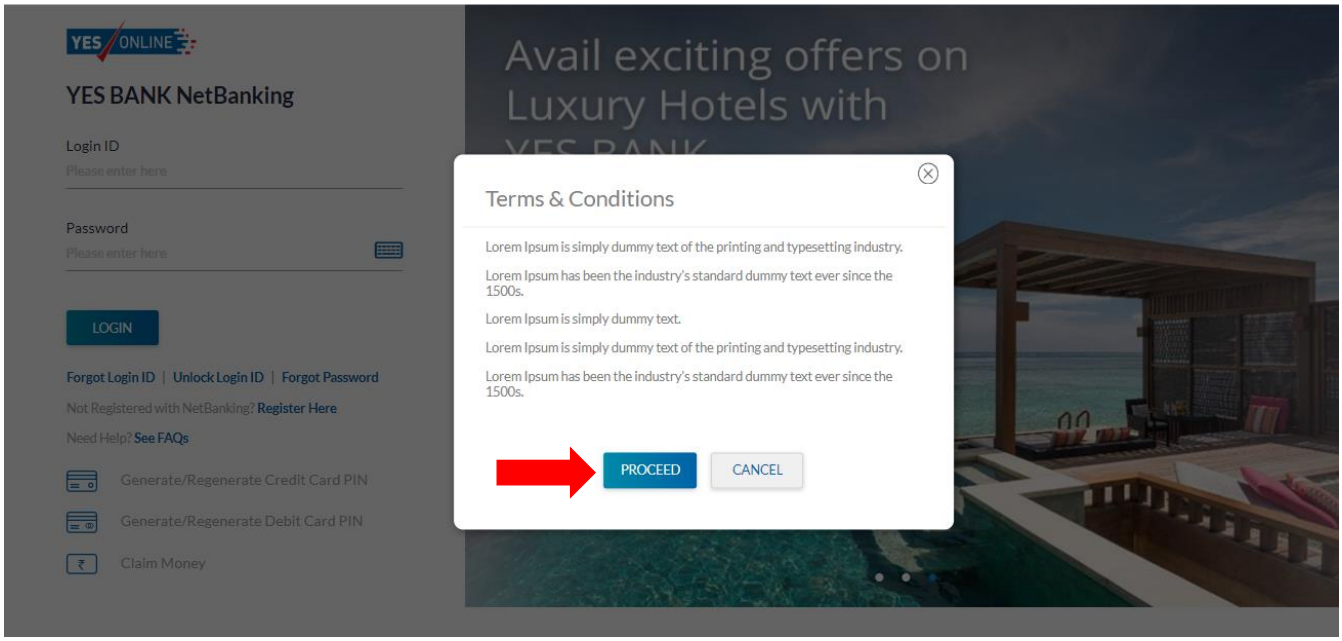
Step 2 – Part 3: If the OTP entered is correct, your Login ID will be successfully sent to your Registered Mobile Number and Email ID and you will receive a confirmation message as below.



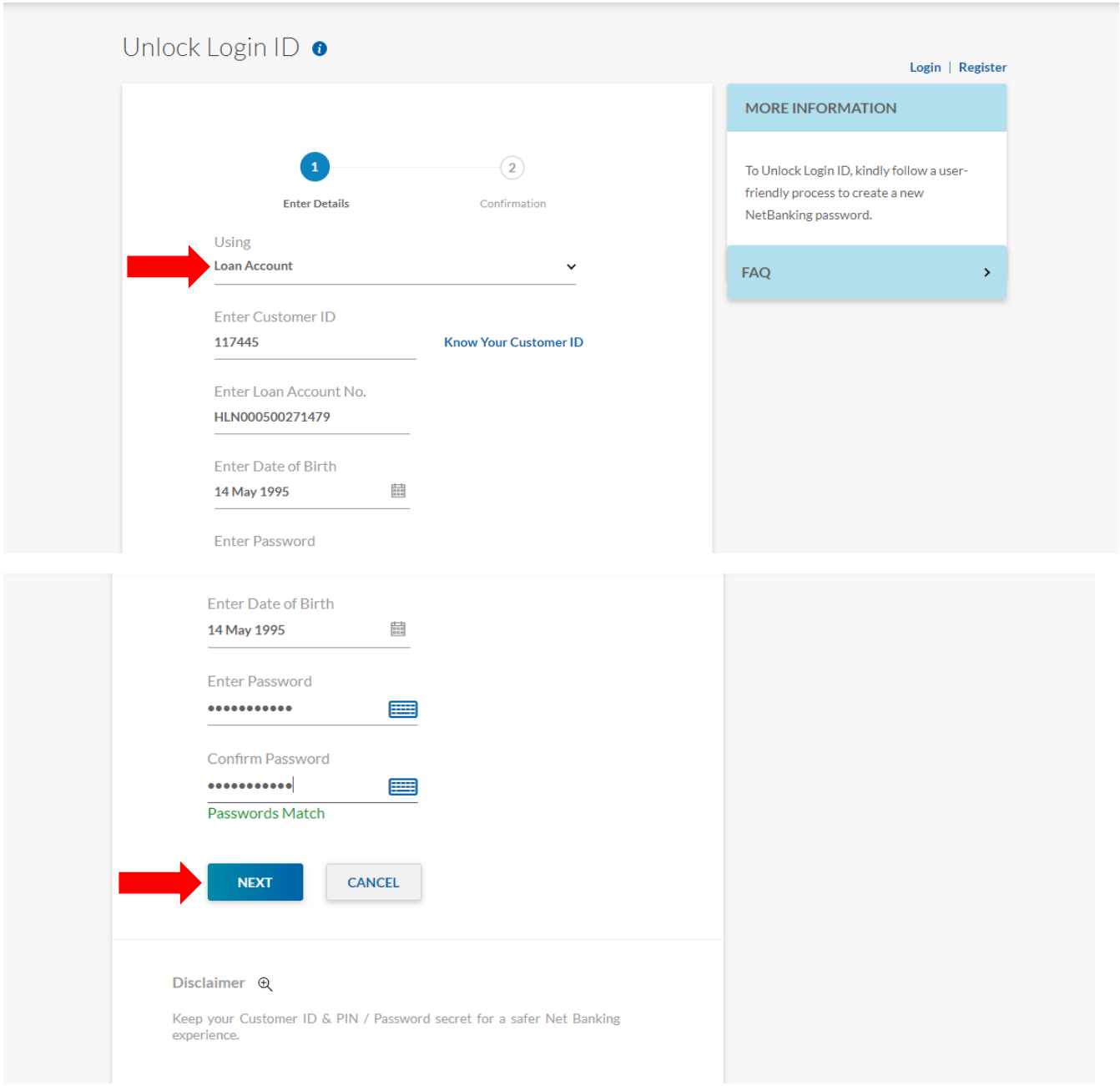
User Guide: **Unlock Login ID**

Step 1 – Part 1: Once you register using your loan account, you need to Unlock Login ID as per the following steps. Go to YES ONLINE's pre-login page and click on **Unlock Login ID**. A pop-up box containing the Terms & Conditions will be displayed. Click on **Proceed** after reading all the terms and conditions.



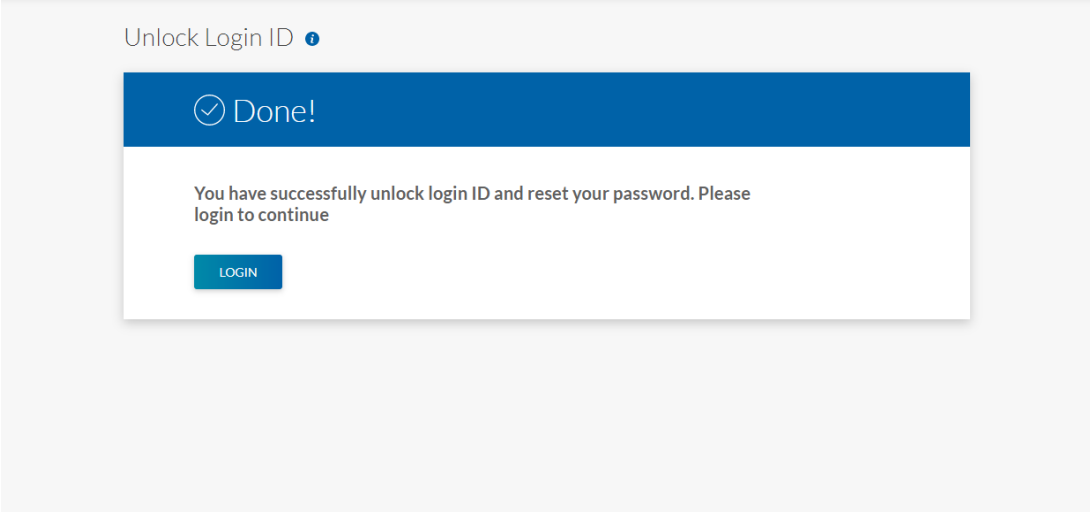


Step 1 – Part 2: To Unlock Login ID using your loan account, select **Loan Account** from the dropdown list under the field **Using**. Fill in all the required details and click on **Next**.



Step 2 – Part 1: OTP Verification – After clicking on Next, you will receive an OTP on your Registered Mobile Number. Enter the OTP in the given field and click on **Proceed**.

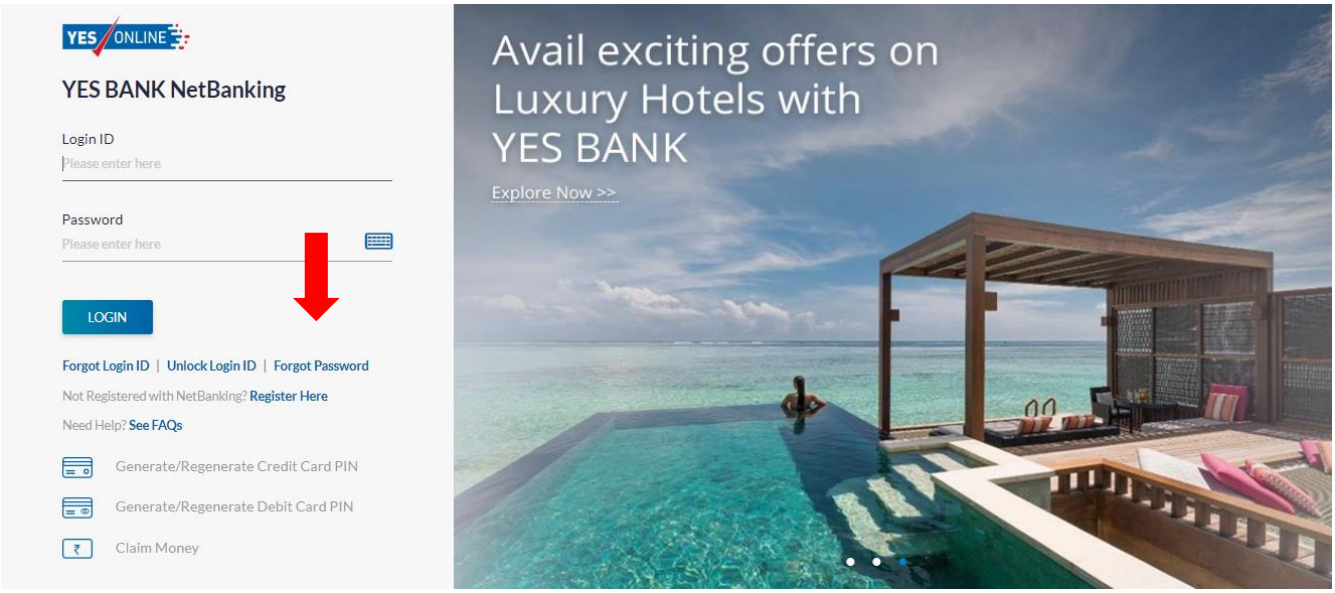
Step 2 – Part 2: If the OTP entered is correct, you will successfully Unlock Login ID and reset your password. You will receive a confirmation message as below.

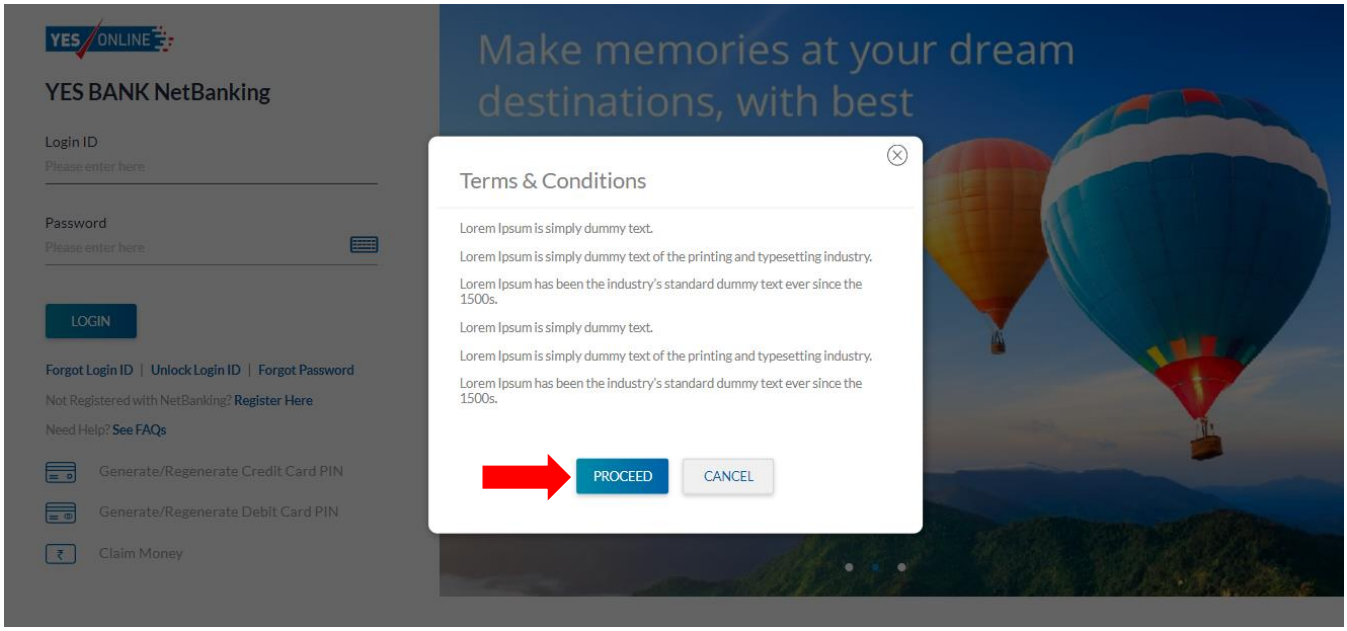


User guide: Forgot Password

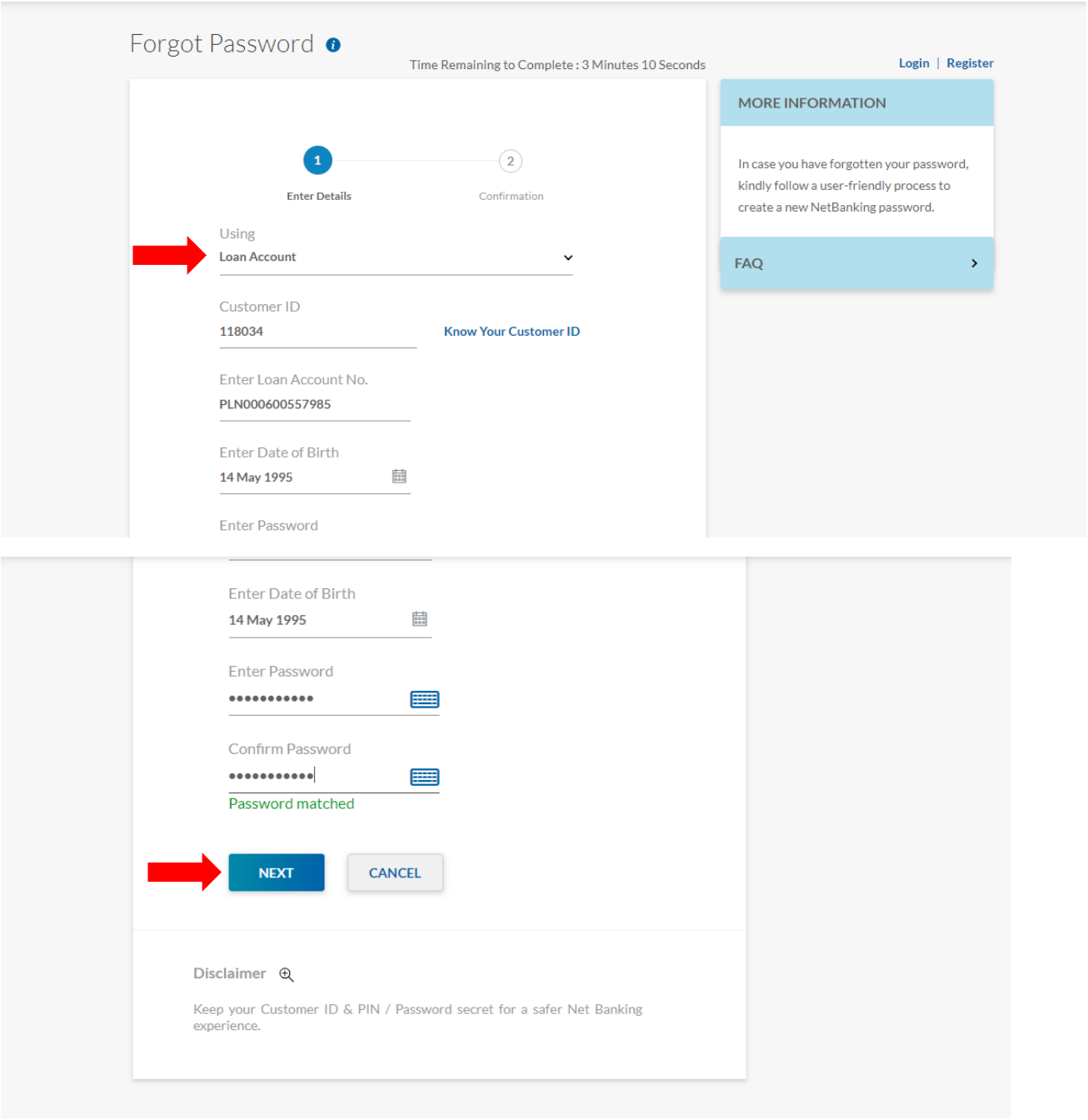
This is a simple process with YES ONLINE. Follow this easy step-by-step guide to use the Forgot Password feature using your loan account anytime, anywhere.

Step 1 – Part 1: In case you have forgotten your password and want to reset it, go to YES ONLINE's pre-login page and click on **Forgot Password**. A pop-up box containing the **Terms & Conditions** will be displayed. Click on **Proceed** after reading all the terms & conditions.

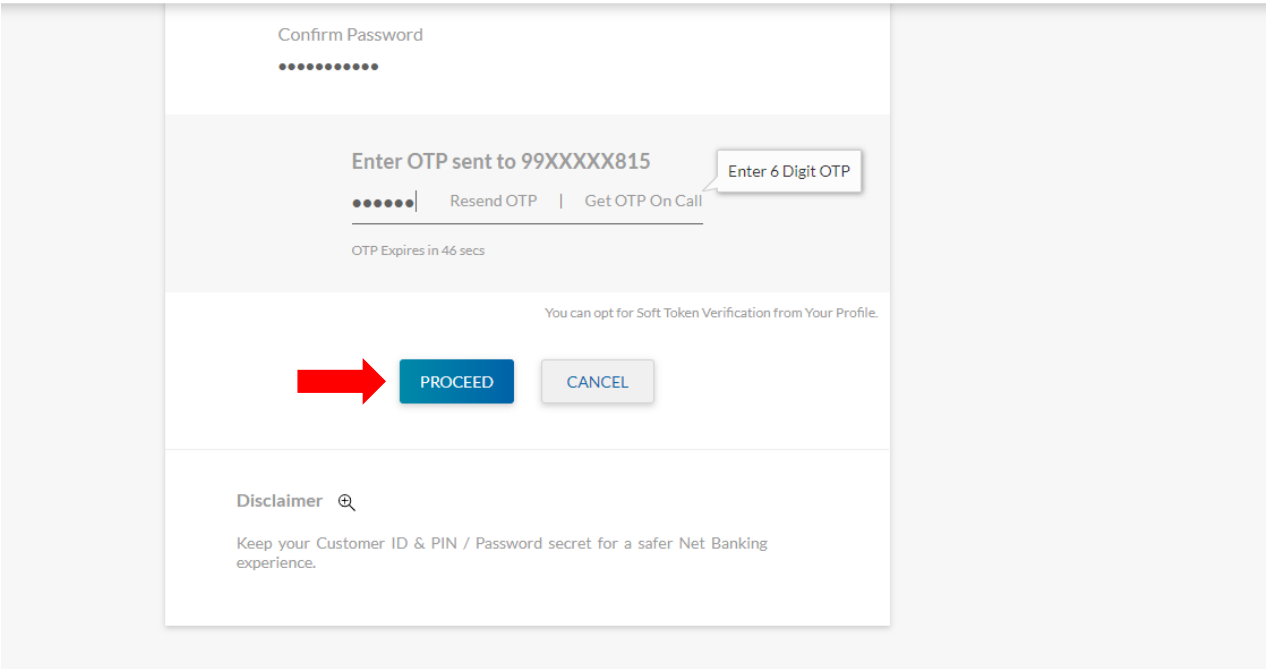




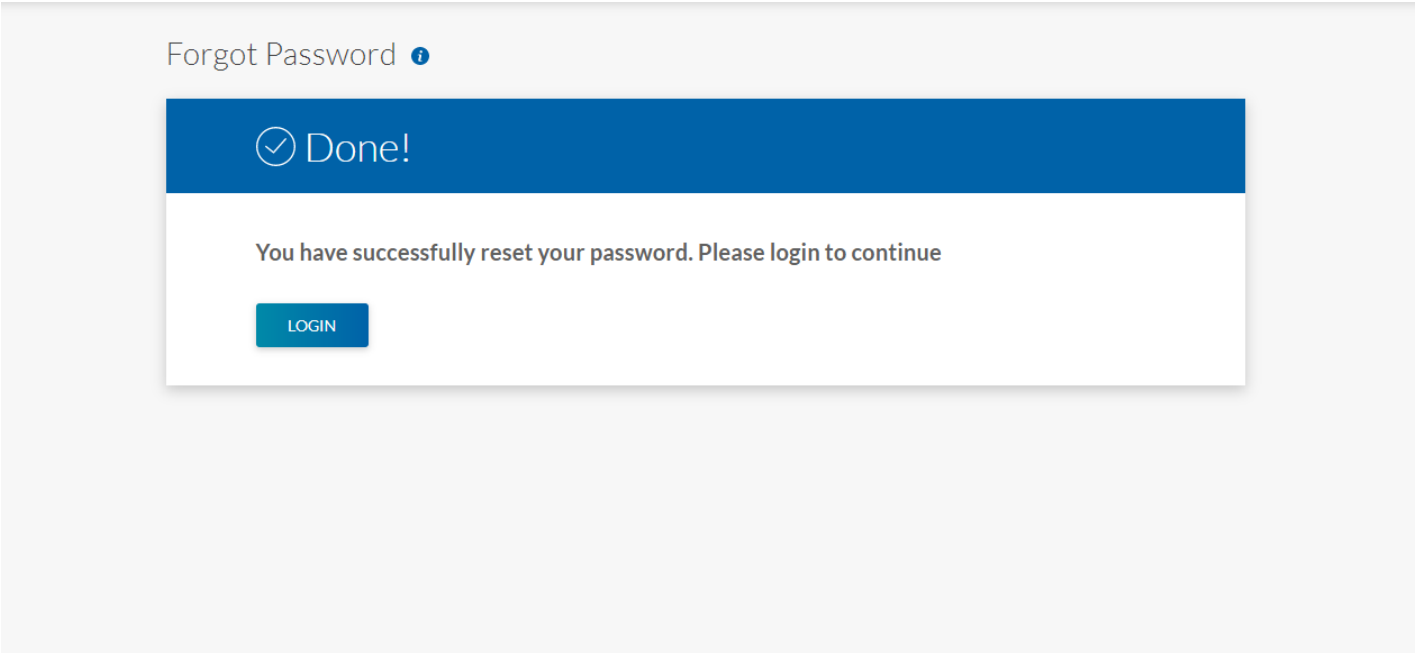
Step 1 – Part 2: Once you land on the Forgot Password page to reset your password using loan account, select **Loan Account** from the dropdown list under the field **Using**. Fill in all the required details and click on **Next**.



Step 2 – Part 1: OTP Verification – After clicking on **Next**, you will receive an OTP on your Registered Mobile Number. Enter the OTP in the given field and click on **Proceed**.



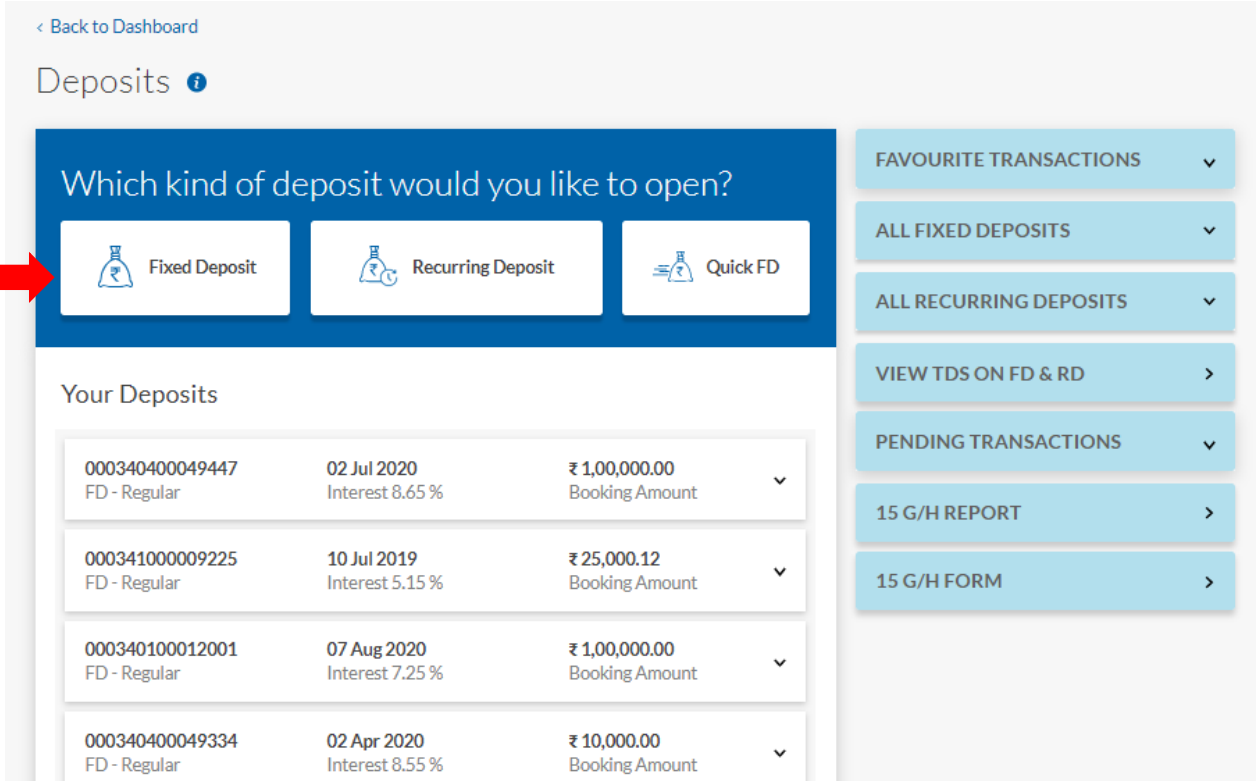
Step 2 – Part 2: If the OTP entered is correct, your password will be successfully reset and you will receive a confirmation message as shown below.



Open a Regular Fixed Deposit (FD)

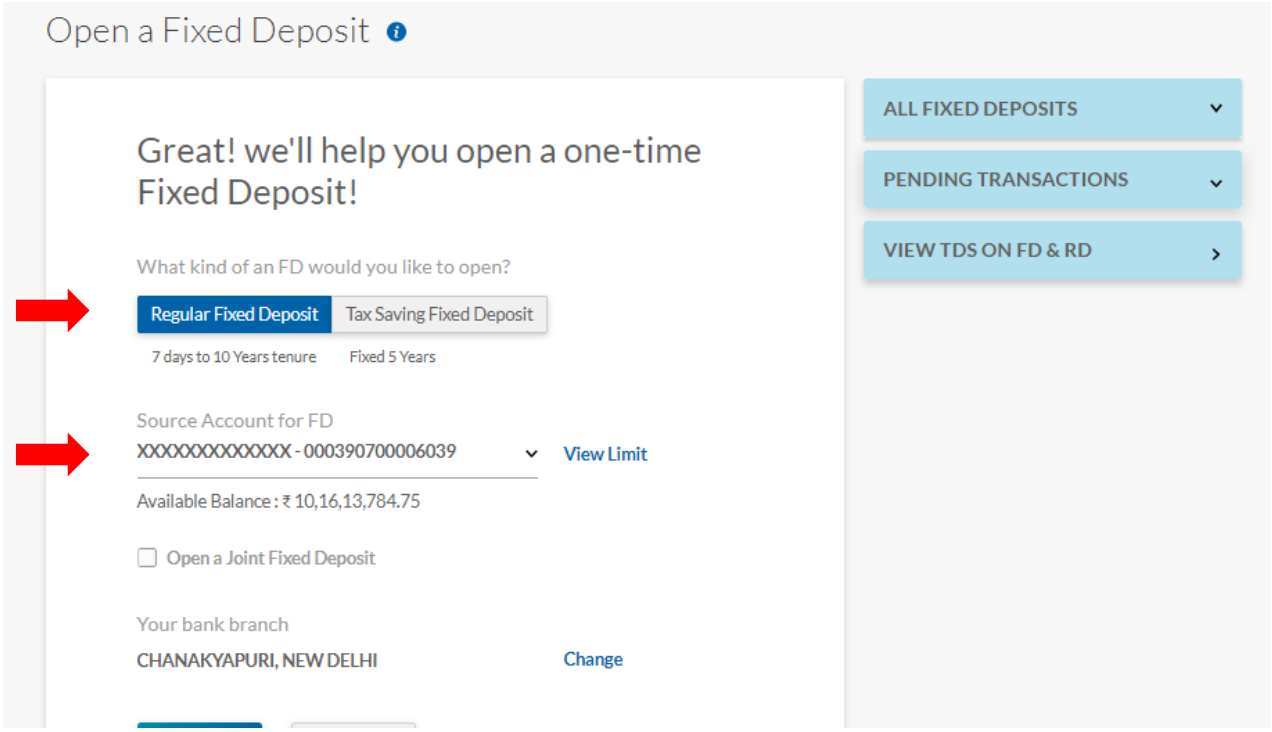
Booking a Fixed Deposit is a simple process with YES ONLINE. Follow this easy step-by-step guide to open a regular Fixed Deposit anytime, anywhere.

Step 1: To open a Regular FD, log in to your YES ONLINE account. Go to your **Dashboard** and click on **Deposits.** On the Deposits page, select **Fixed Deposit** by clicking on it.



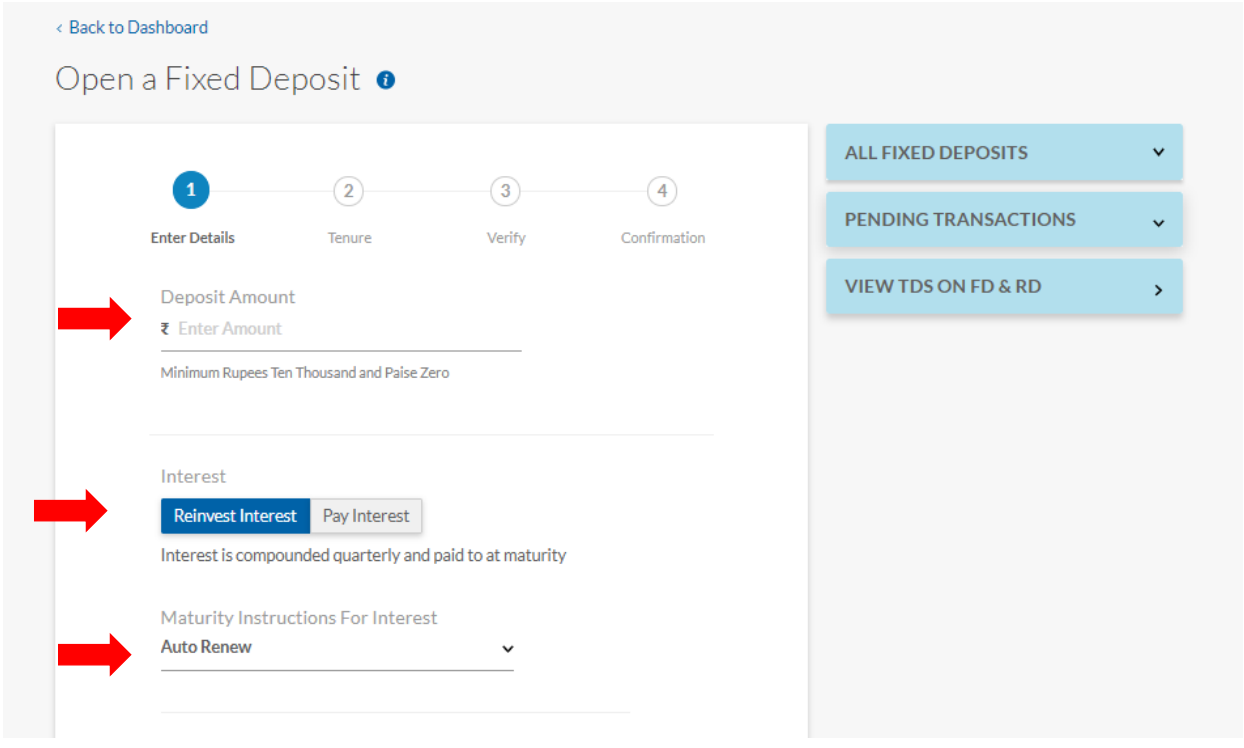
Step 2: You will be presented with two different options from which you must select the tab **Regular Fixed Deposit** by clicking on it.

- Enter the **Source Account For FD** i.e. the account number from which you wish to open a Fixed Deposit.
- Enter **Your Bank Branch** where your account is located and click on **Next**.



Step 3: In the next screen, enter the amount you wish to deposit under **Deposit Amount.**

- If you wish to re-invest the interest back into your FD, select the tab **Reinvest Interest** under the Interest section**.**
- If you wish to receive the interest, select the tab **Pay Interest** under the Interest section. You will then have to enter the account number in which you wish to receive the interest.

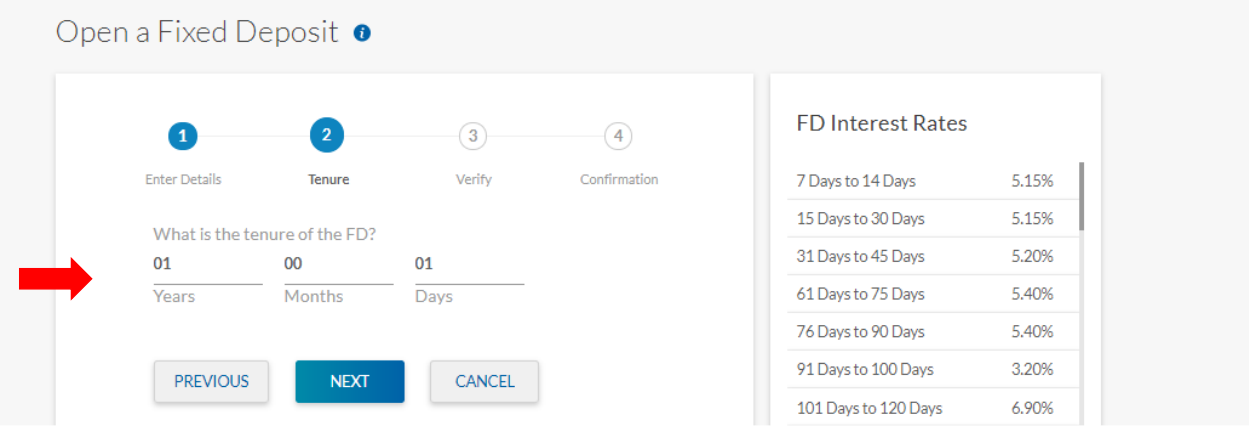


Set the **Maturity Instructions For Interest** to **Auto Renew** or as per your convenience from the dropdown list. Once you have completed entering all the details into this page, click on **Next** to proceed further.

Step 4: **PAN Details** — You must update your PAN details in the pop-up window.

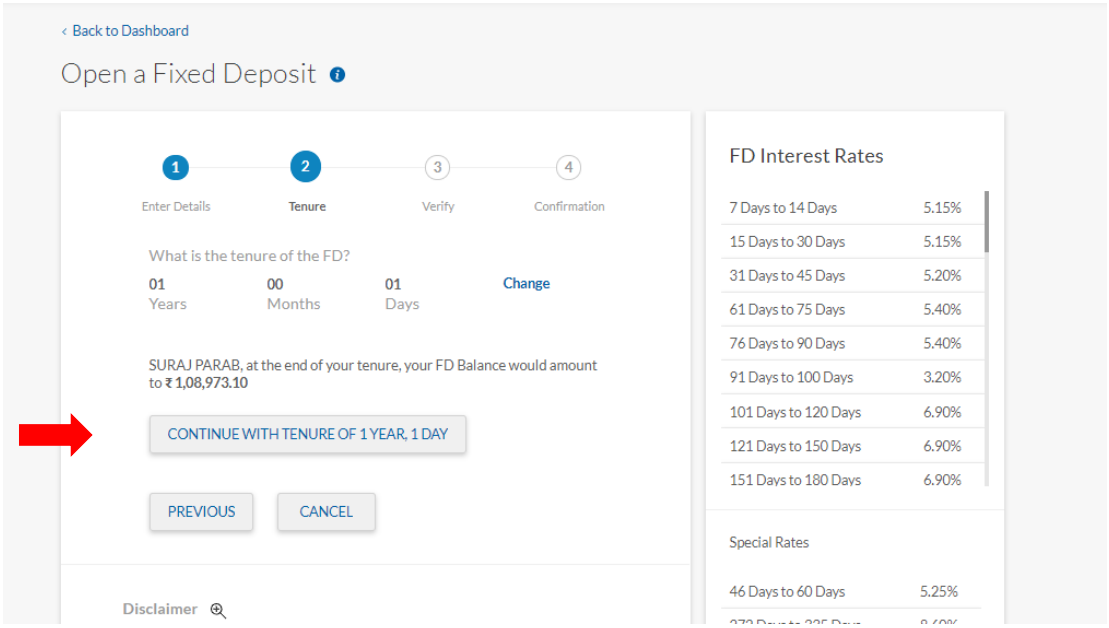
Enter your PAN correctly and confirm it. You will receive an OTP on your Registered Mobile Number which you must enter within 60 seconds in the field provided, and click on **Proceed**.

Step 5: Select the tenure of your Fixed Deposit.

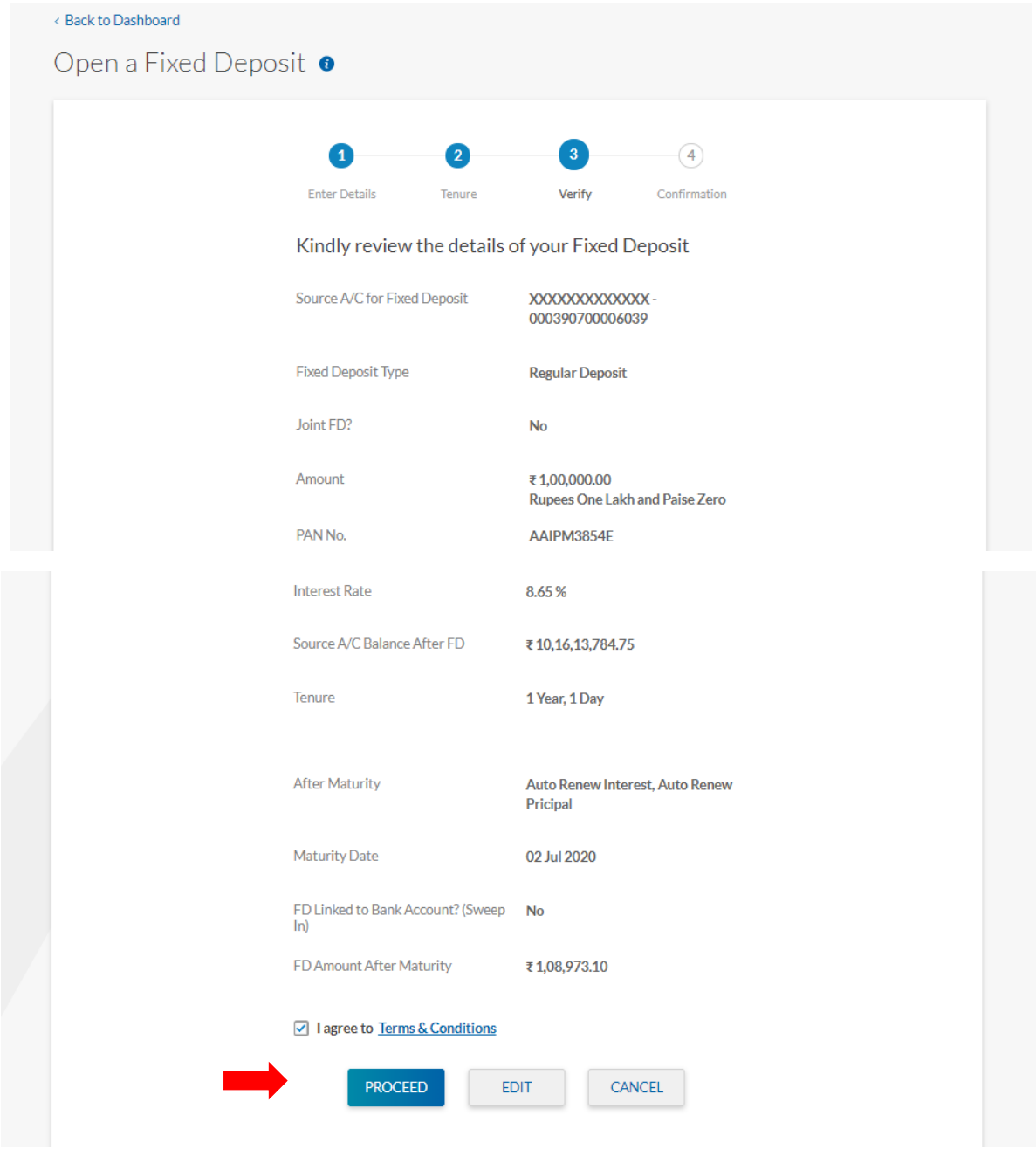


Enter the tenure of your choice in the given format (Years, Months, and Days), and click on **Next**.

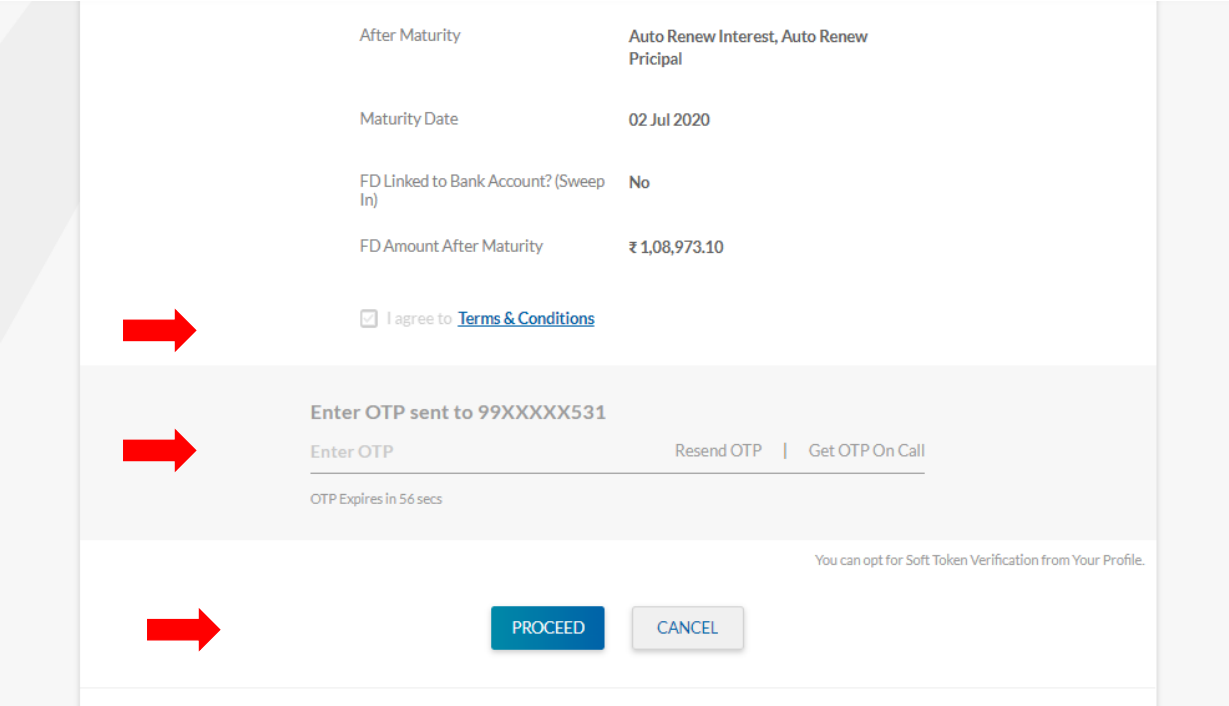
After clicking on **Next**, the total value of your FD at the end of the tenure will be displayed along with the option to **Continue** with the chosen tenure. Click on the statement to **Continue** with your chosen tenure.



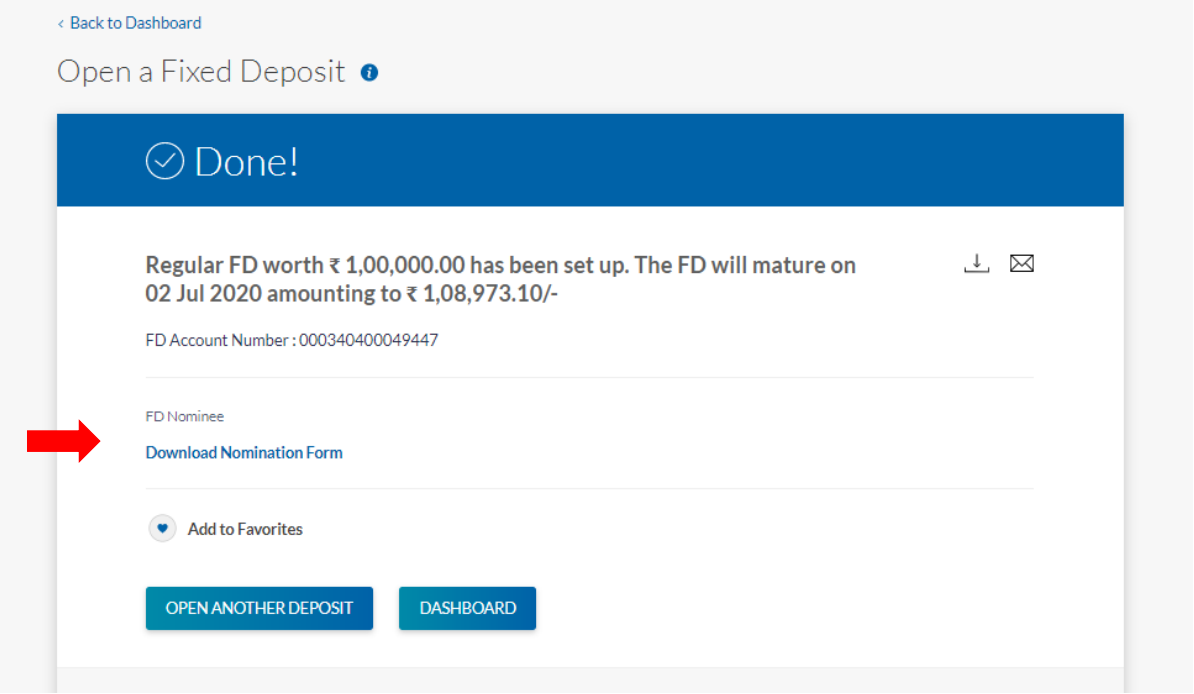
Step 6: **Confirmation —** After confirming the tenure of your deposit, you will be directed to a screen with all the details of your Fixed Deposit. Verify all the details carefully. Once you verify, click on **Proceed**.



You will receive an OTP on your Registered Mobile Number which you must enter **within 60 seconds** in the field provided, and click on **Proceed**.



Step 7: **Nomination —** If you wish to add a Nominee for your FD, click on **Download Nomination Form** and follow the steps given in the form.



If you wish to add this FD to a personal goal, click on **Link this FD to existing goal**.

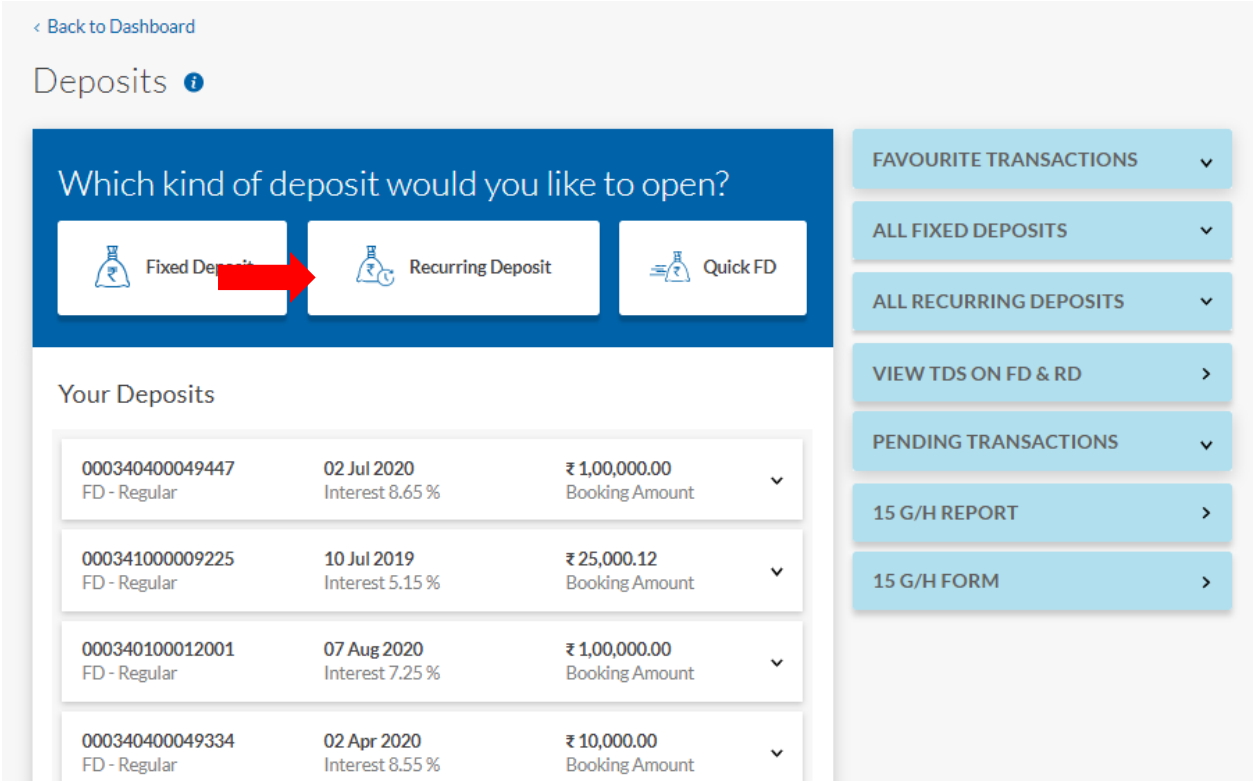
If you have a new goal, click on **Link this FD to a new goal**. In the pop-up window, check the box(es) of the goal(s) to which you want your FD linked and click on **Save**.

Congratulations! You've completed setting up a new FD!

Opening a Recurring Deposit (RD)

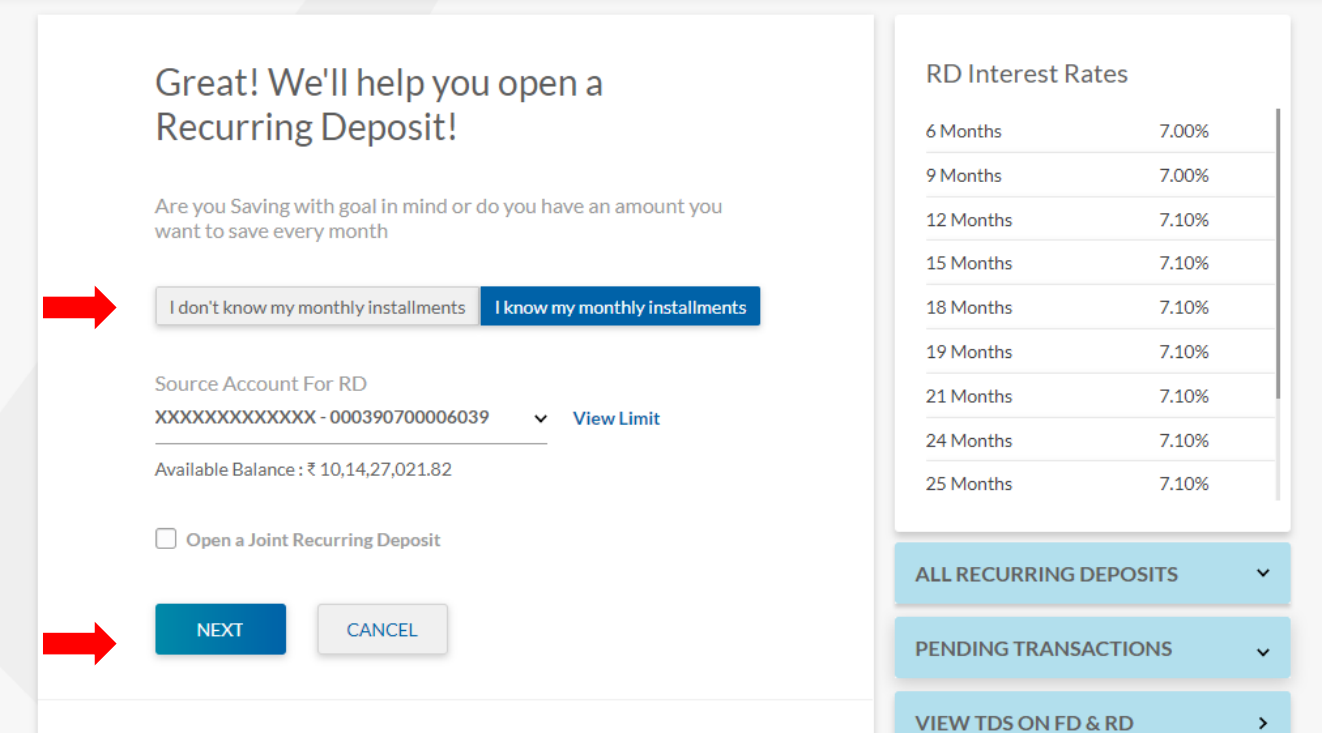
Opening a Recurring Deposit is a simple process with YES ONLINE. Follow this easy step-by-step guide to open a Recurring Deposit anytime, anywhere.

Step 1: To open a Regular RD, first log in to your YES ONLINE account. Go to your **Dashboard** and click on **Deposits.** On the Deposits page, select **Recurring Deposit** by clicking on it.

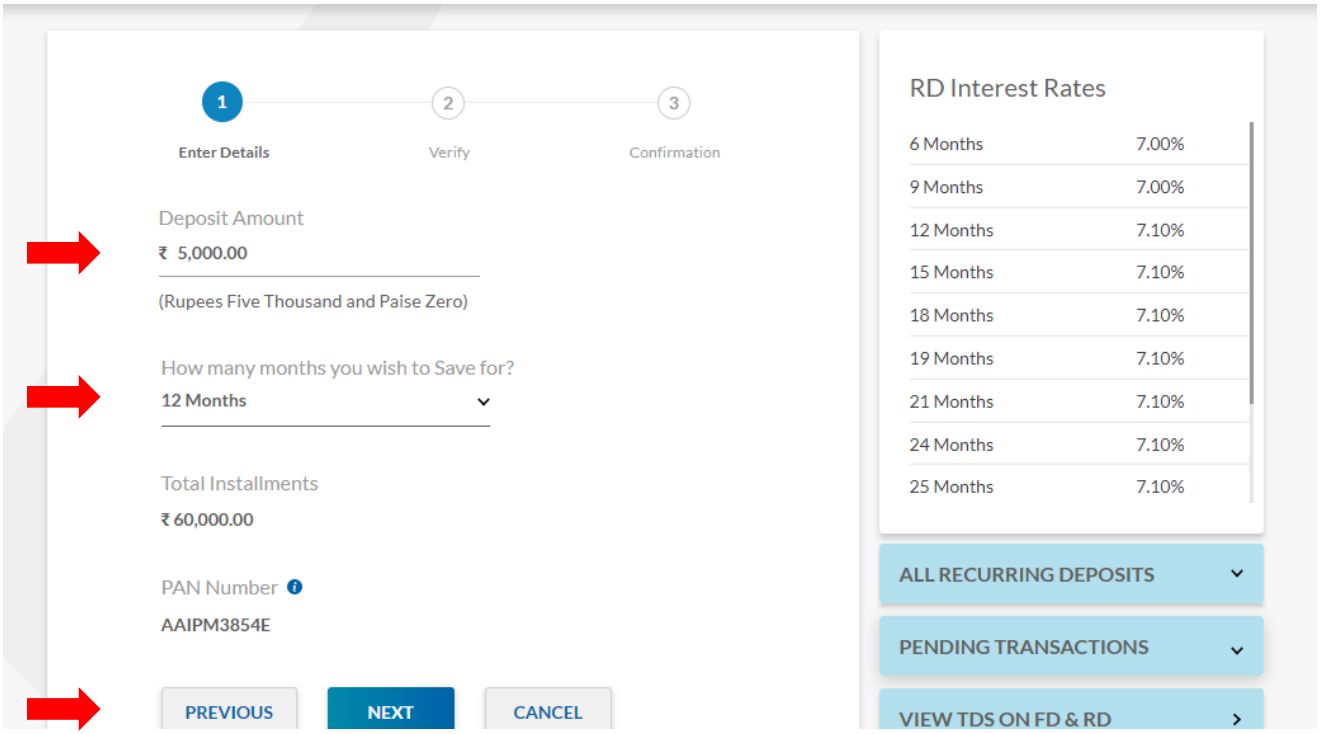


Step 2: You will be presented with two different options from which you must select the tab **I know my monthly installments** by clicking on it.

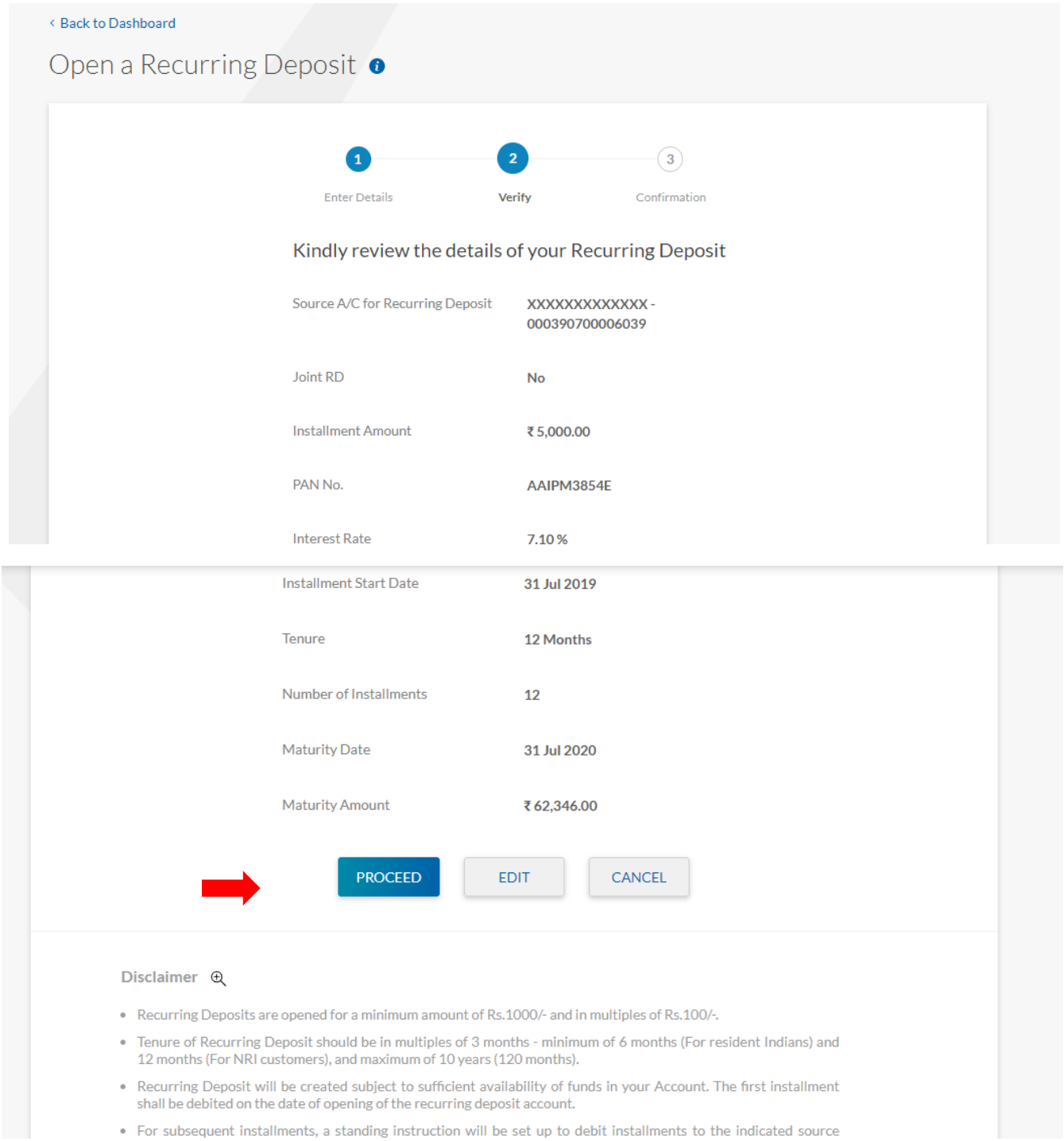
Enter the **Source Account For RD** i.e. the account number from which you wish to open a Recurring Deposit and click on **Next.**



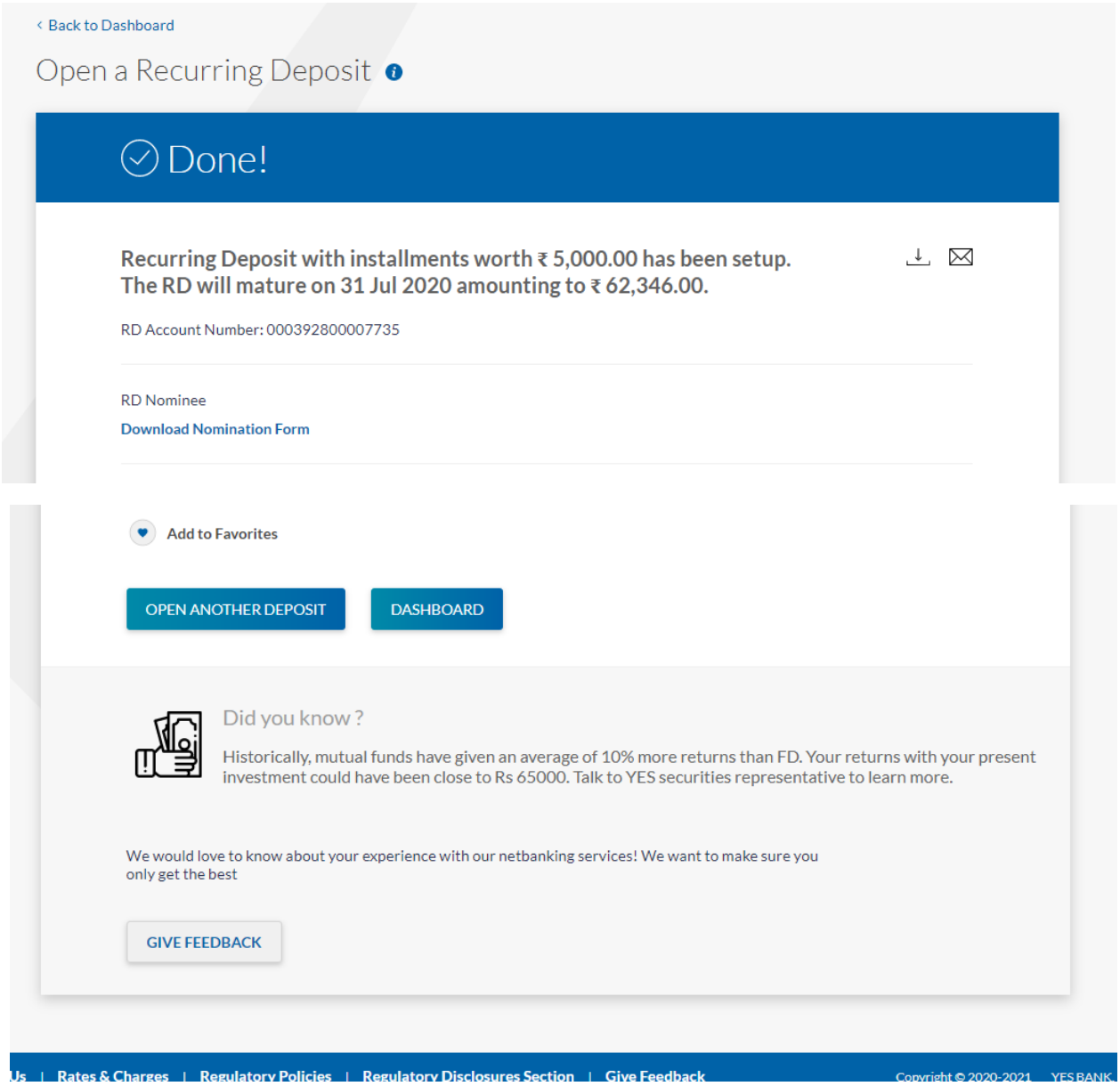
Step 3: In the next screen, enter the amount you wish to deposit under **Deposit Amount.** Enter the number of months you wish to save for from the dropdown list and click on **Next.**



Step 4: **Confirmation** — After clicking on **Next**, you will be directed to a screen with all the details of your Recurring Deposit. Verify all the details carefully. Once you verify, click on **Proceed**.



Step 7: **Nomination —** If you wish to add a Nominee for your RD, click on **Download Nomination Form** and follow the steps given in the form.

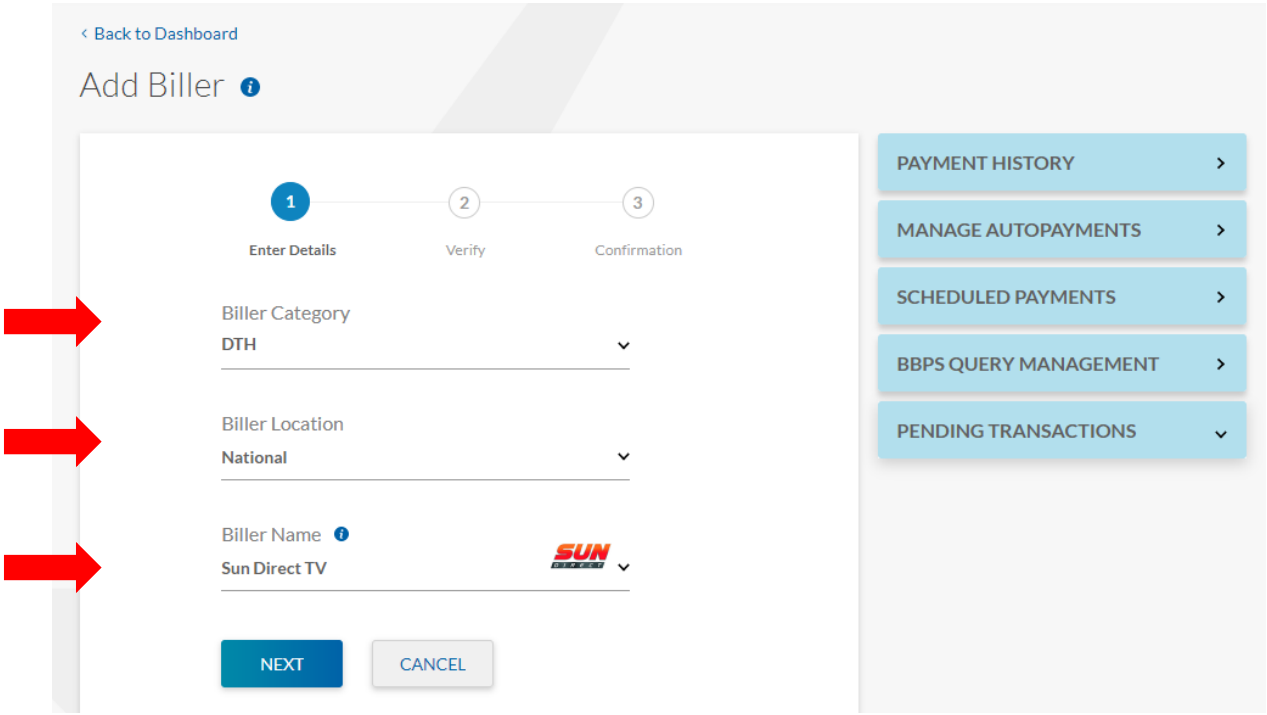


Congratulations! You've completed opening a new RD.

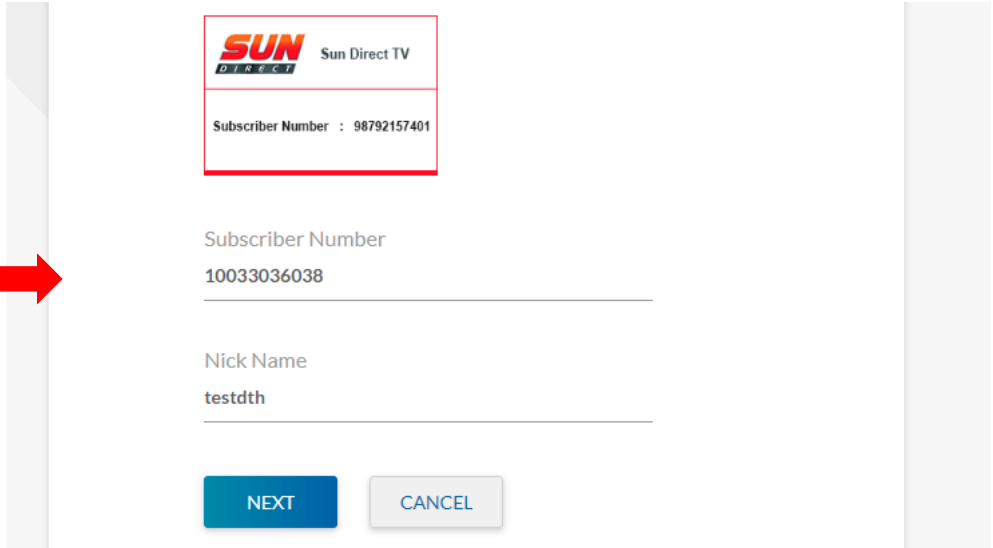
User Guide: Add Biller

Adding a Biller to your YES ONLINE account is a simple process. Follow this easy, step-by-step guide to add a Biller to your YES ONLINE account.

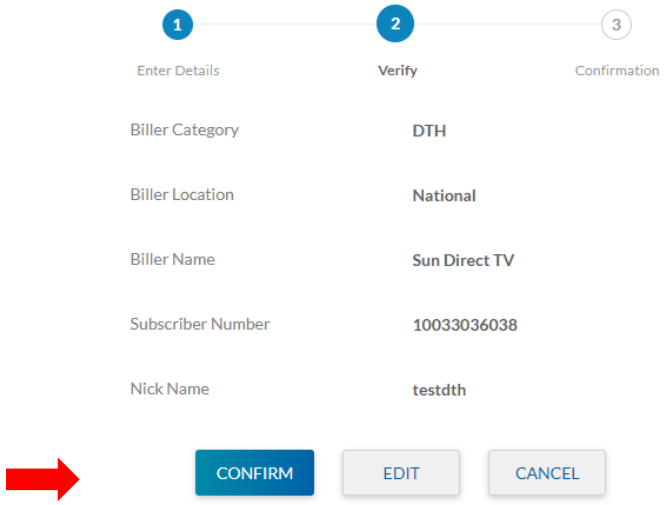
Step 1: A wide list of Billers is already integrated into the YES ONLINE system. Just select the **Biller Category**, **Biller Location** & the **Biller Name** from the respective dropdown lists and click on **Next**.



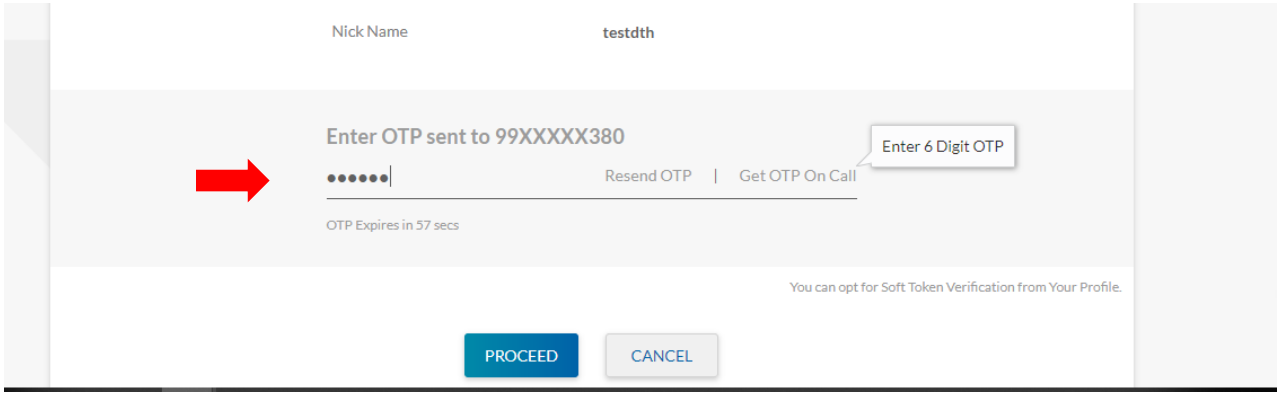
You will also need to enter additional details. For example, if you are adding your DTH service provider as a Biller, you also need to enter your Subscriber Number as shown below:



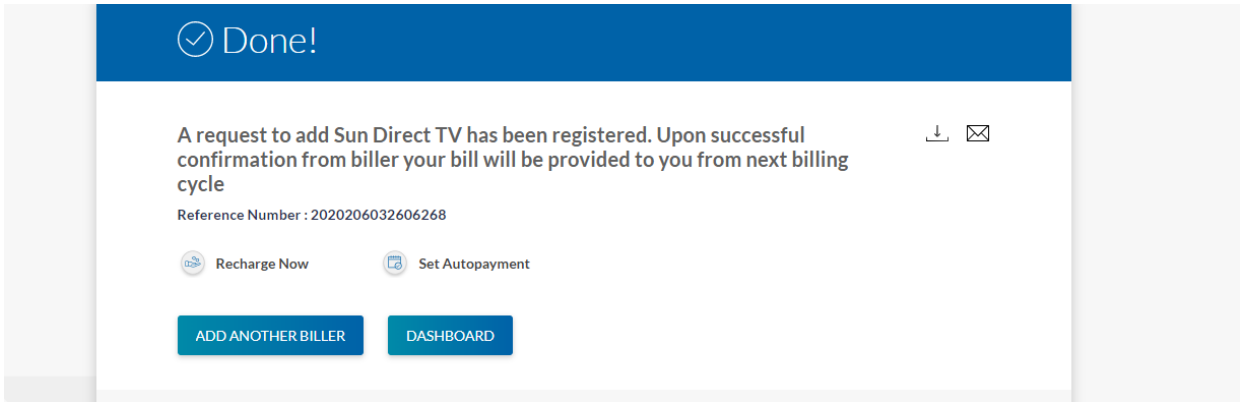
Step 2 – Part 1: Verify & Confirm. Verify that all the details you have entered are correct, and click on **Confirm**.



Step 2 – Part 2: OTP Verification. After confirming the details, you will receive an OTP on your Registered Mobile Number. Please enter the OTP in the given space and click on **Proceed**.



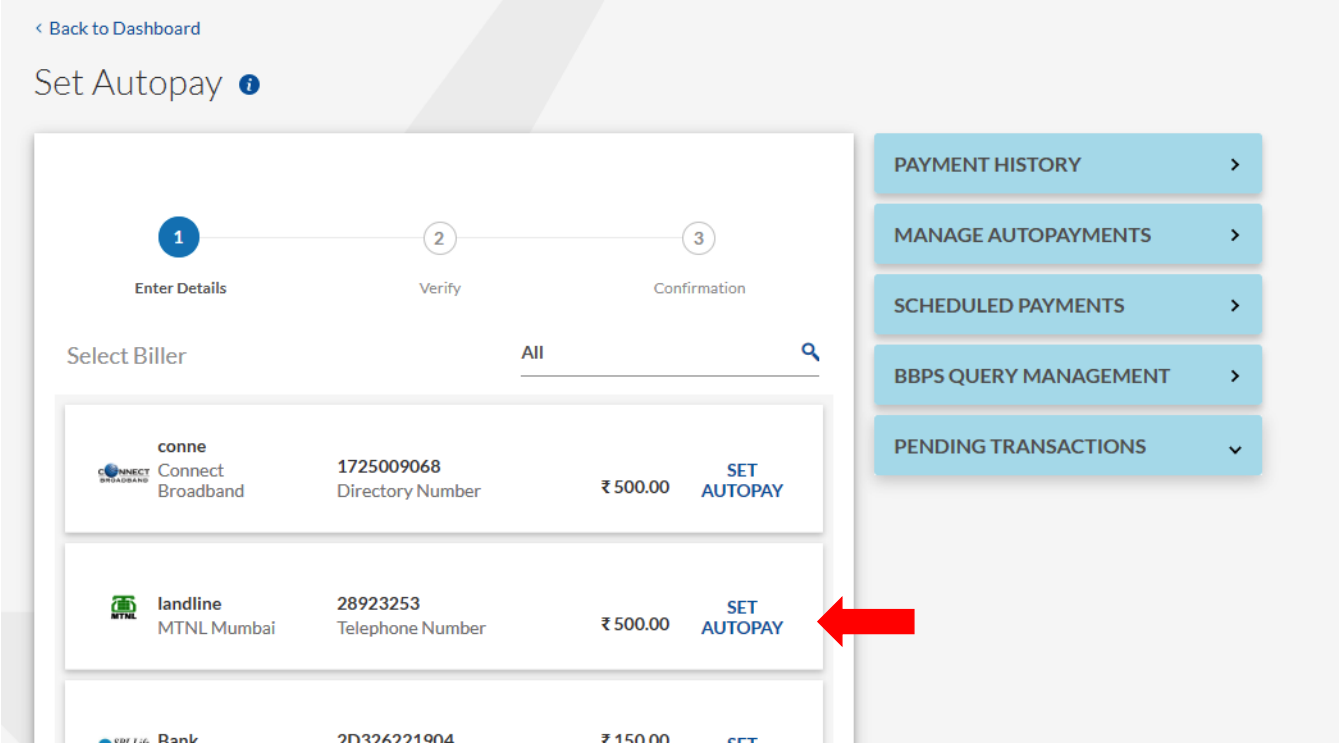
Step 3: If the OTP entered is correct, the Biller will be added to your YES ONLINE account and you will receive a confirmation message.



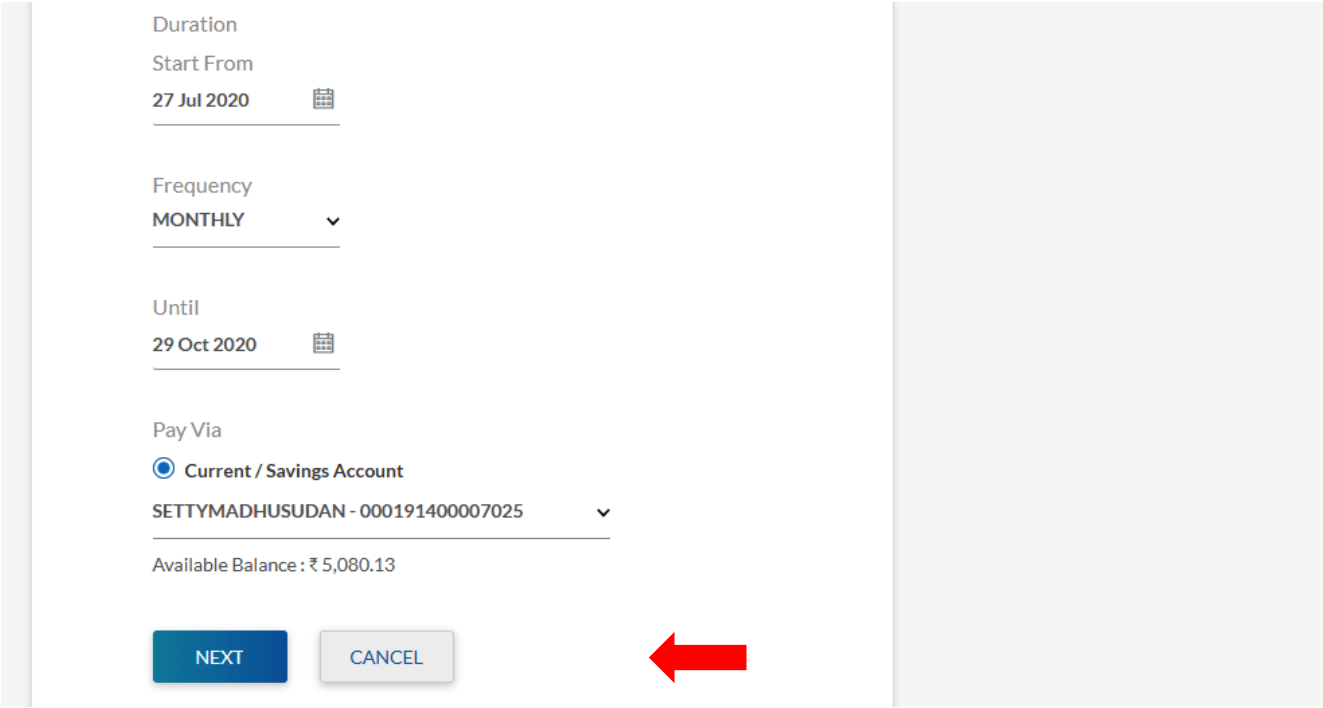
User Guide: Setup Auto Pay

YES ONLINE makes all your bill payments convenient. One such convenience feature is Auto Pay. To set up Auto Pay for any of your Billers, follow these simple steps.

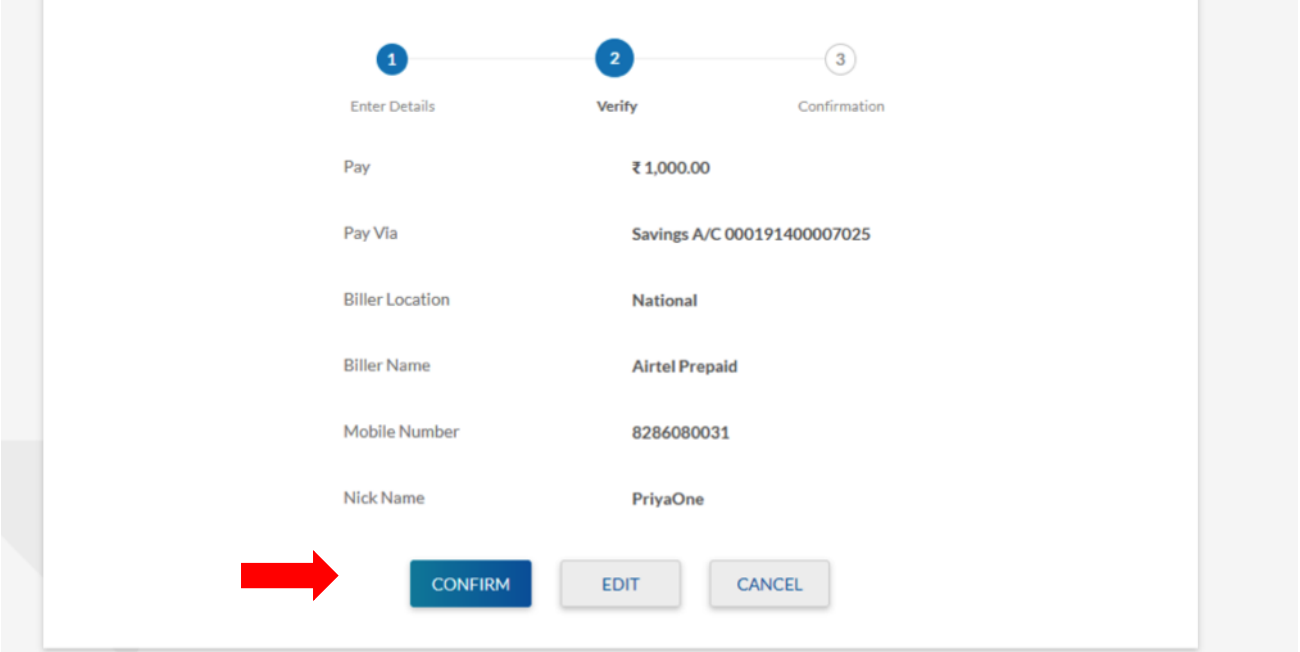
Step 1: Select the Biller for which you want to set up Auto Pay by clicking on the option "**Set Autopay"** beside the respective Biller.



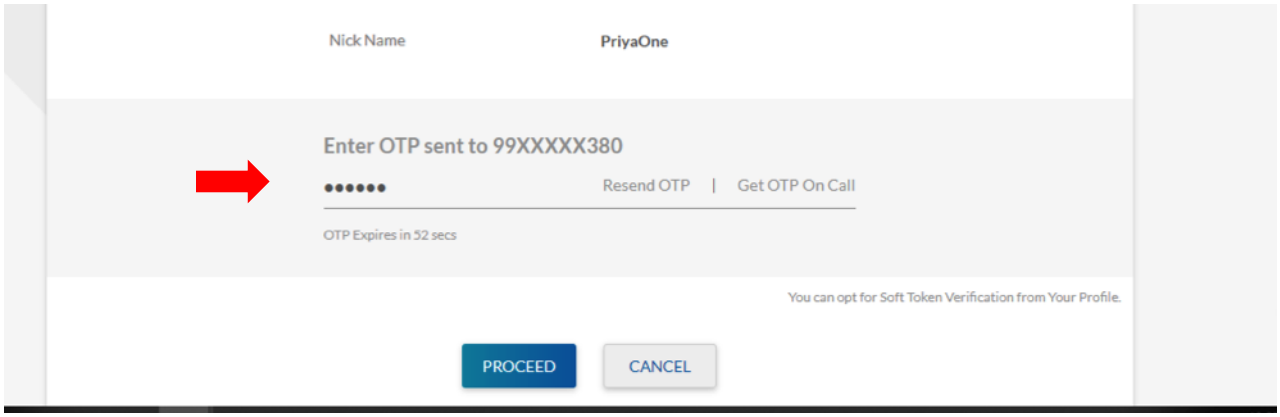
Step 2: Provide all the details required for setting up Auto Pay and click on **Next.**



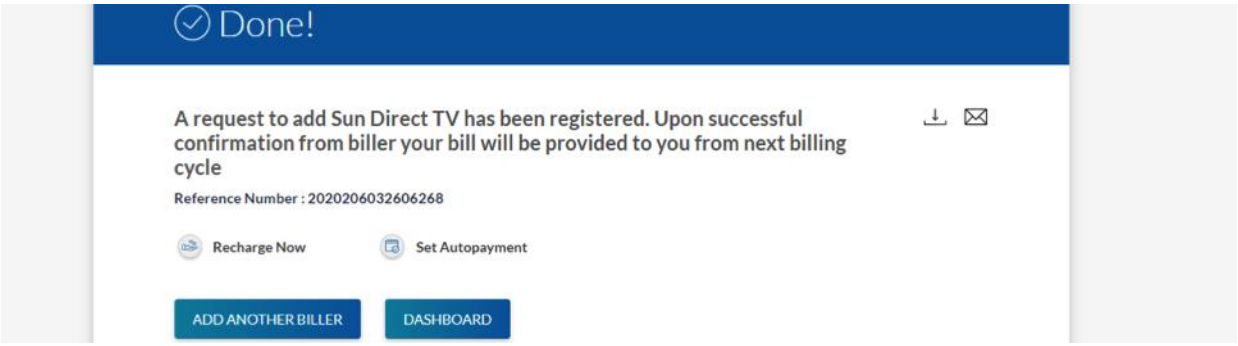
Step 3 – Part 1: Verify & Confirm – Verify that all the details you have entered are correct, and click on **Confirm.**



Step 3 – Part 2: OTP Verification. After confirming the details, you will receive an OTP on your Registered Mobile Number. Please enter the OTP in the given field and click on **Proceed**.



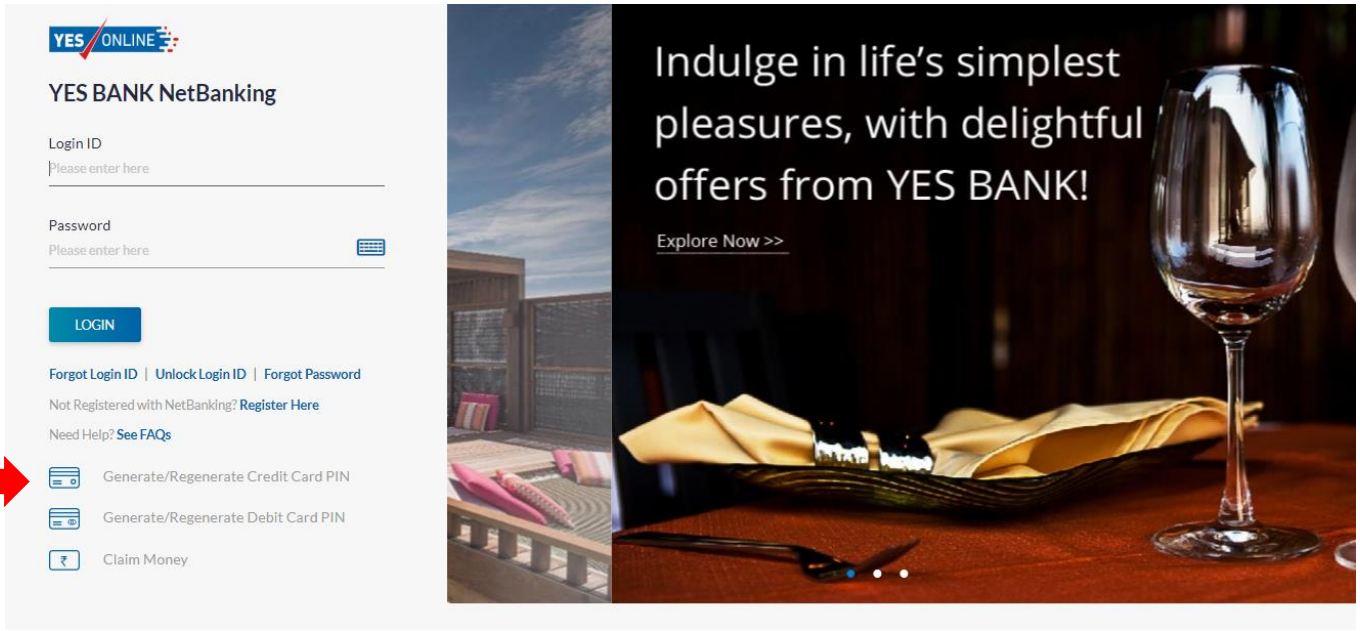
Step 4: If the OTP entered is correct, the Auto Pay instruction will be set up for the chosen biller and you will receive a confirmation message.



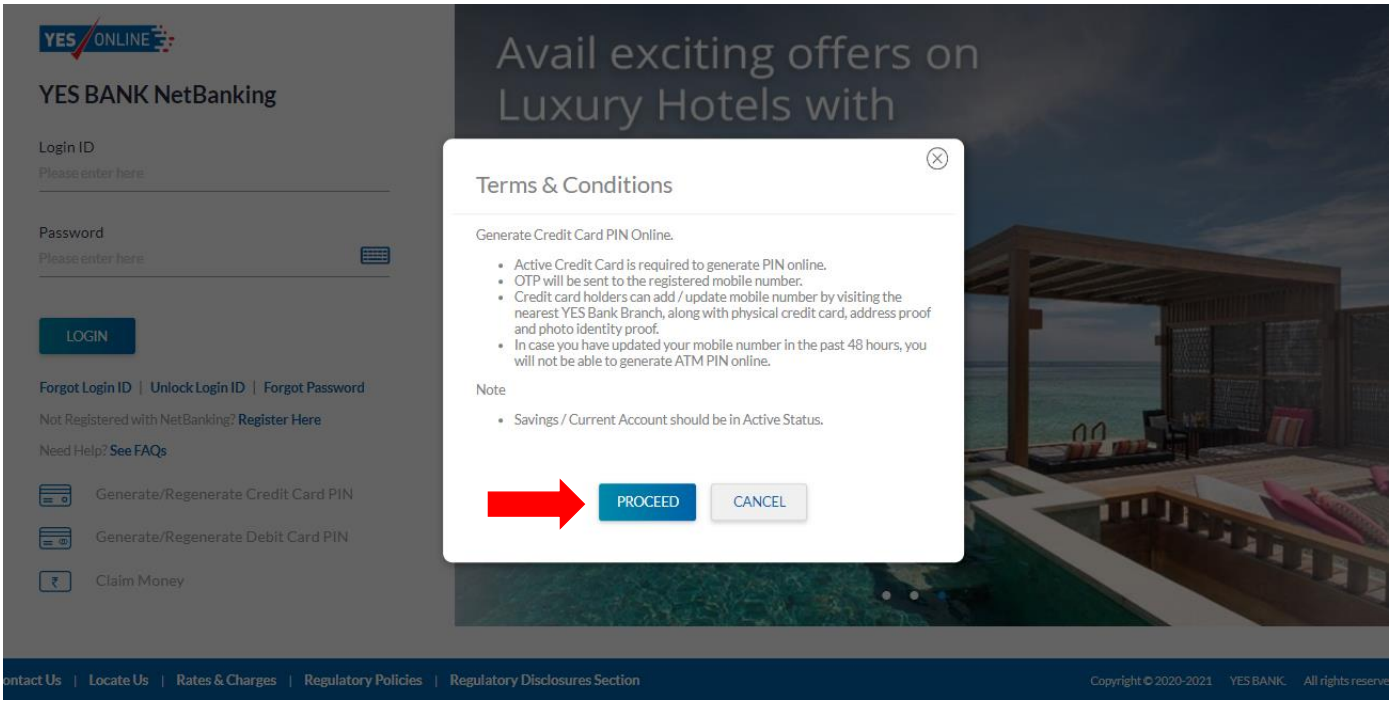
User Guide: Generate Credit Card PIN

Generating your Credit Card PIN is a simple process with YES ONLINE. Follow this easy step-by-step guide to generate your Credit Card PIN anytime, anywhere.

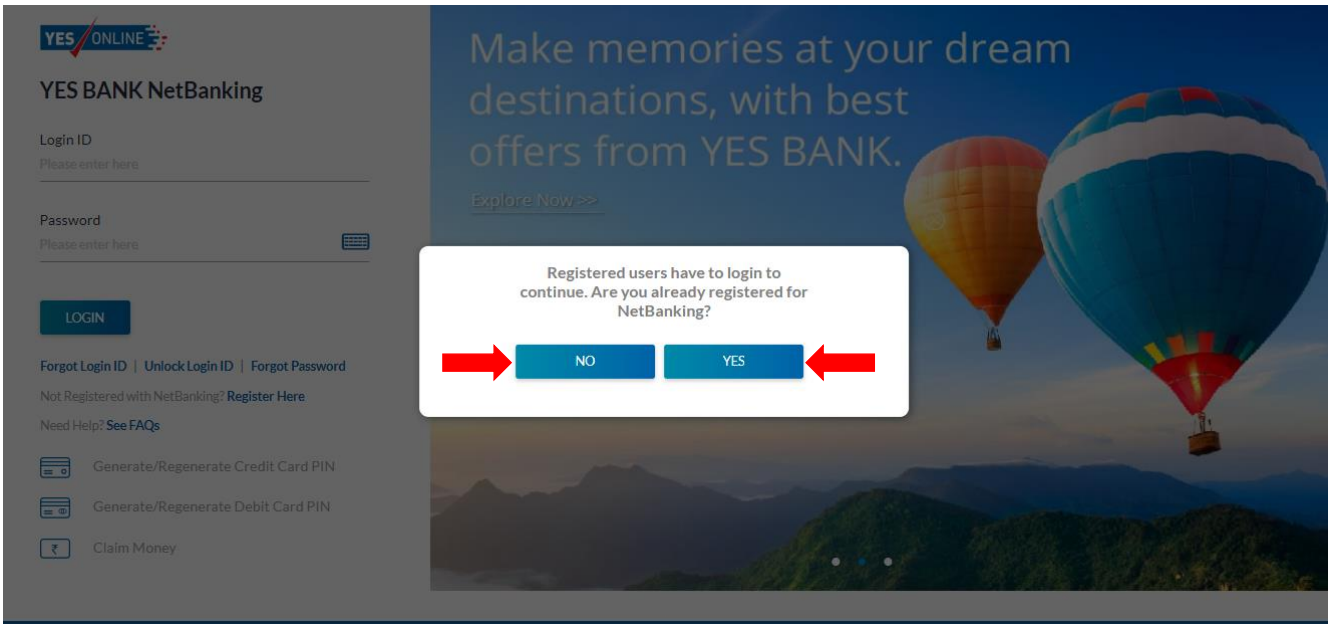
Step 1 – Part 1: To generate a new Credit Card PIN, go to the YES ONLINE login page and click on **Generate/Regenerate Credit Card PIN**.



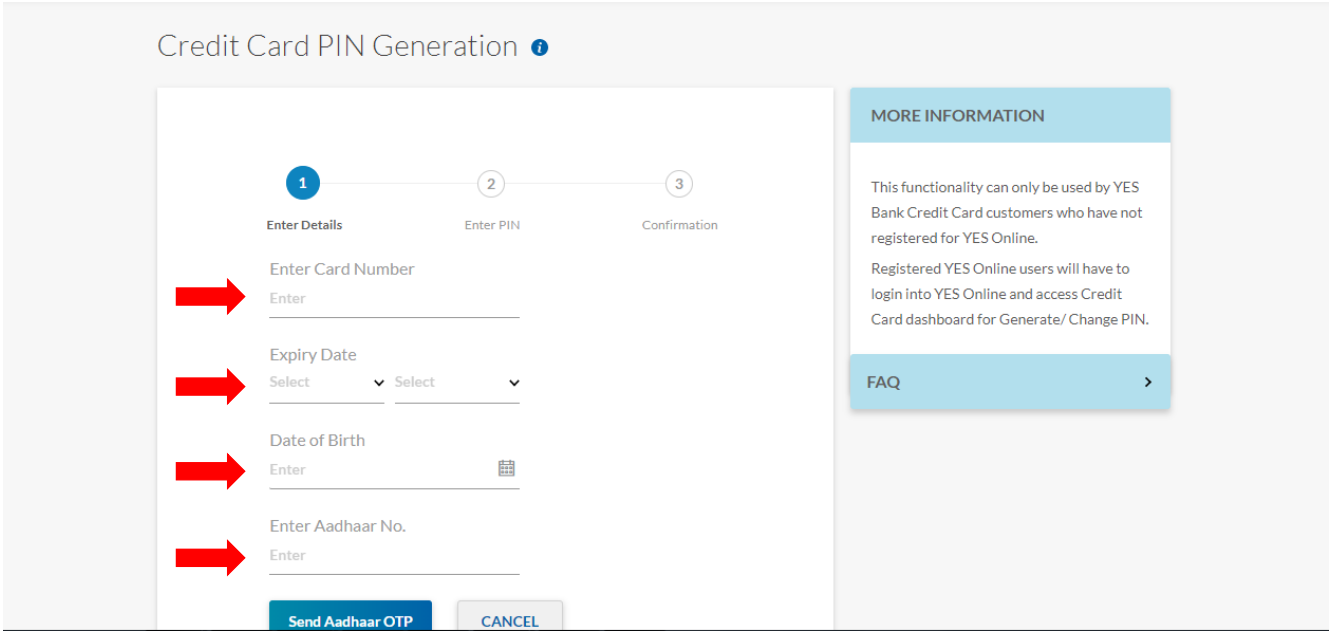
Step 1 – Part 2: After clicking on **Generate/Regenerate Credit Card PIN**, a pop-up window displaying the Terms & Conditions will appear. Click on **Proceed** after reading all the terms and conditions to proceed to the next step.



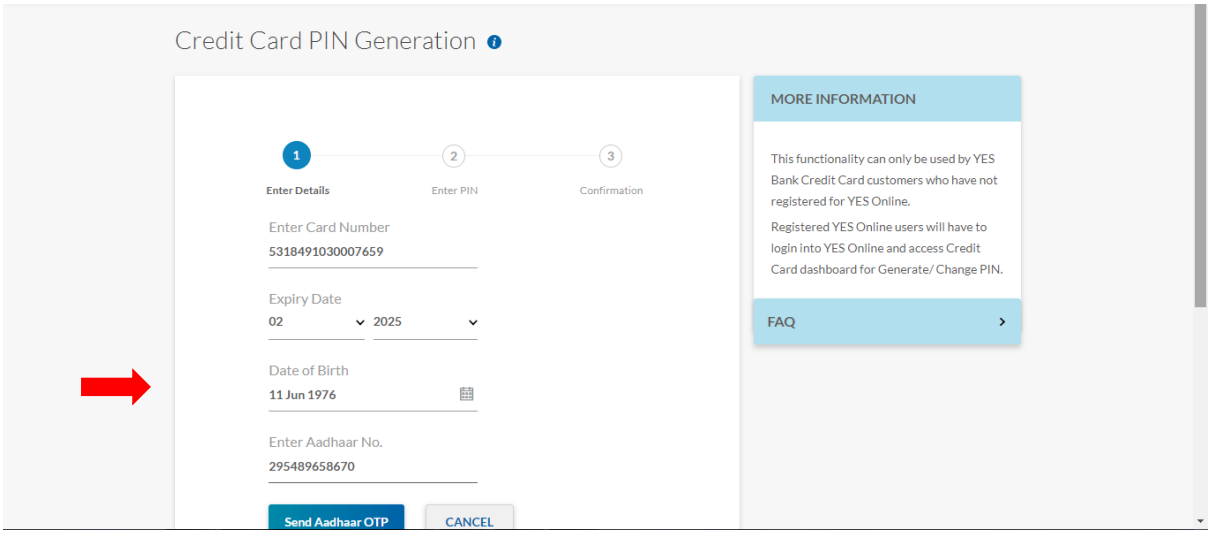
Step 1 – Part 3: After clicking on **Proceed**, a pop-up dialogue box will appear asking if you have registered for Netbanking. Select your answer appropriately — if you are a registered user, click **Yes**, else click **No**.

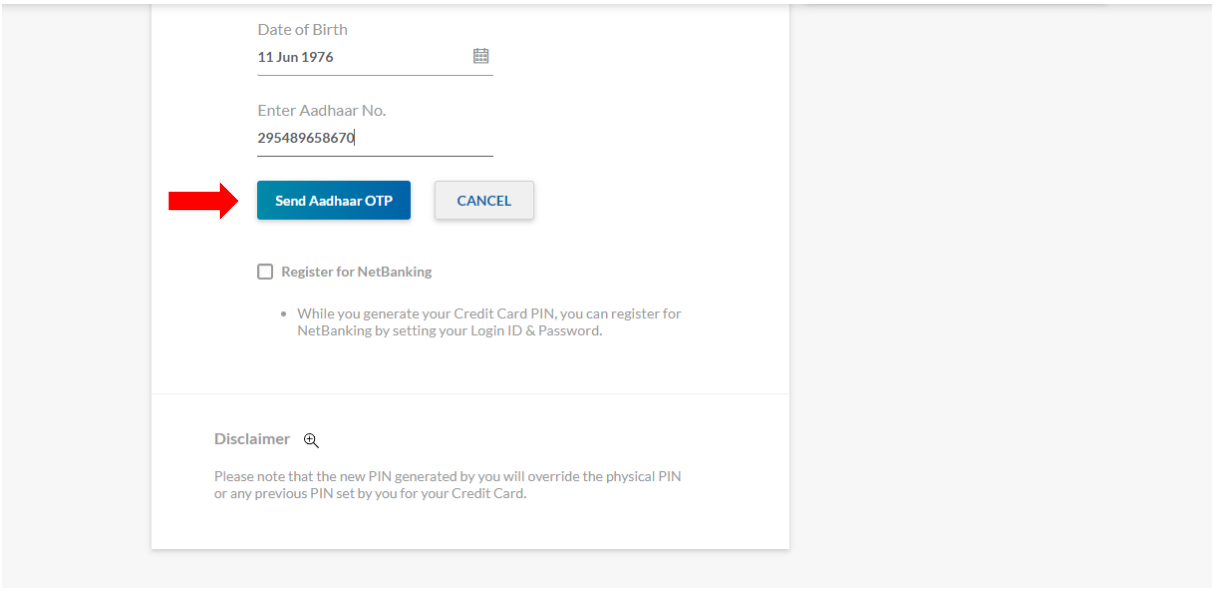


Step 2 – Part 1: After landing on the Credit Card PIN Generation page, fill in all the required details as per the below image.

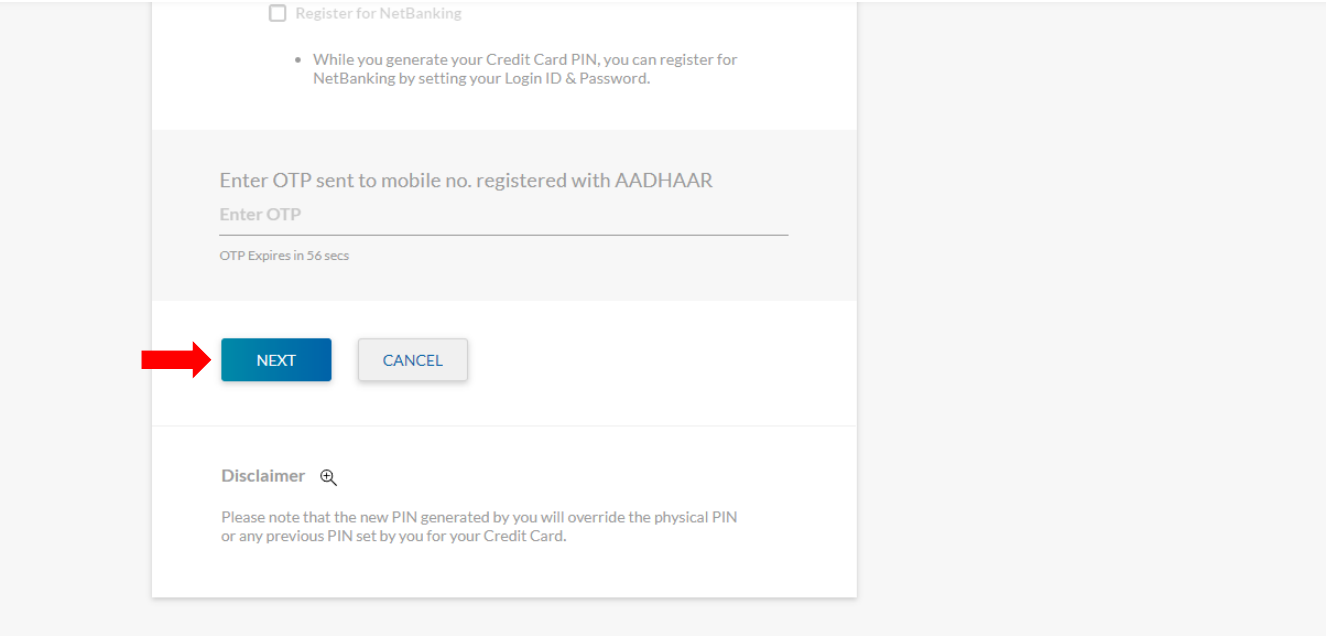


Step 2 – Part 2: After filling in all the required details on the Credit Card PIN Generation page, verify that the details entered are correct and click on **Send Aadhaar OTP**.

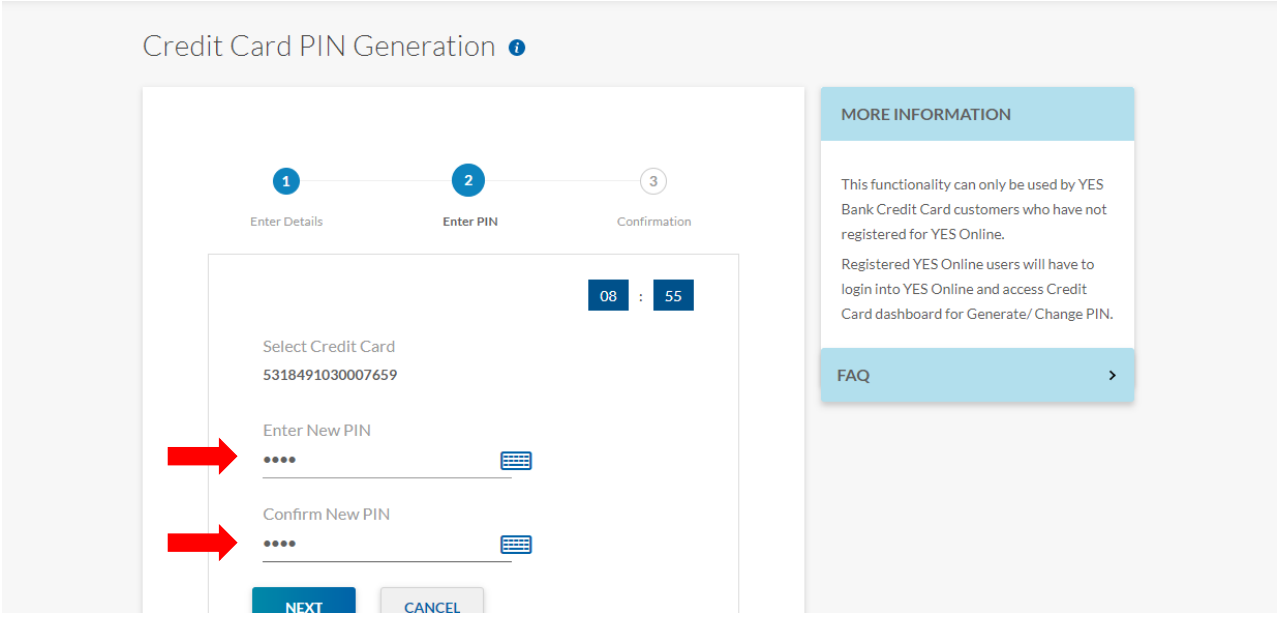




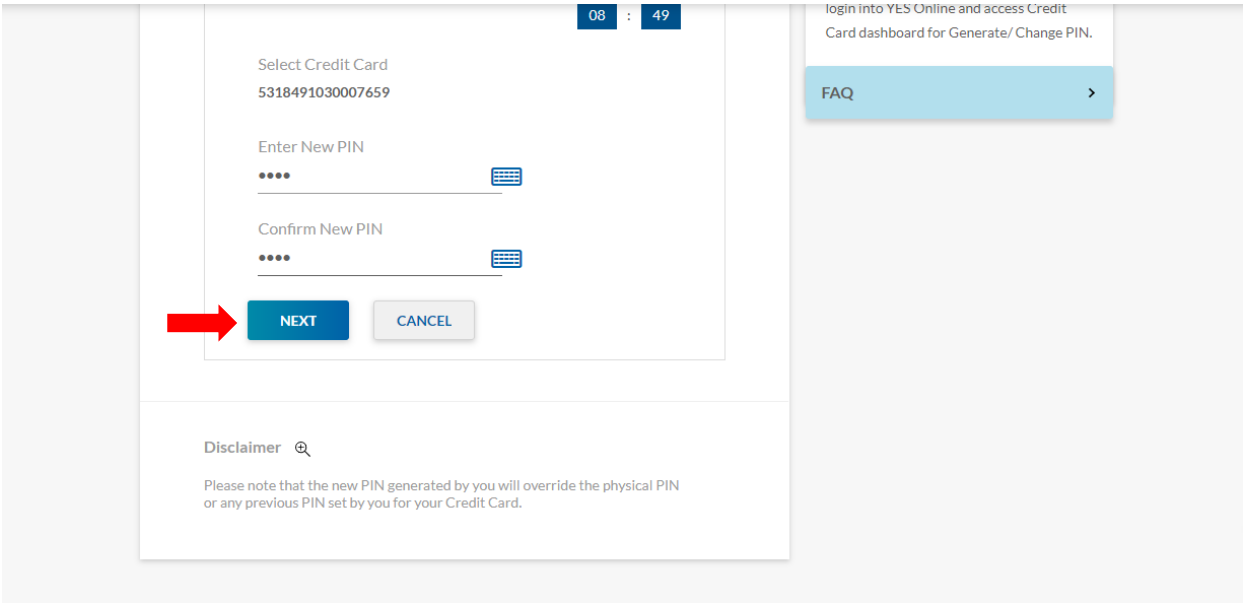
Step 2 – Part 3: OTP Verification – After clicking on **Send Aadhaar OTP**, you will receive an OTP on the mobile number registered with your Aadhaar Number. Enter the OTP in the given field and click on **Next**.

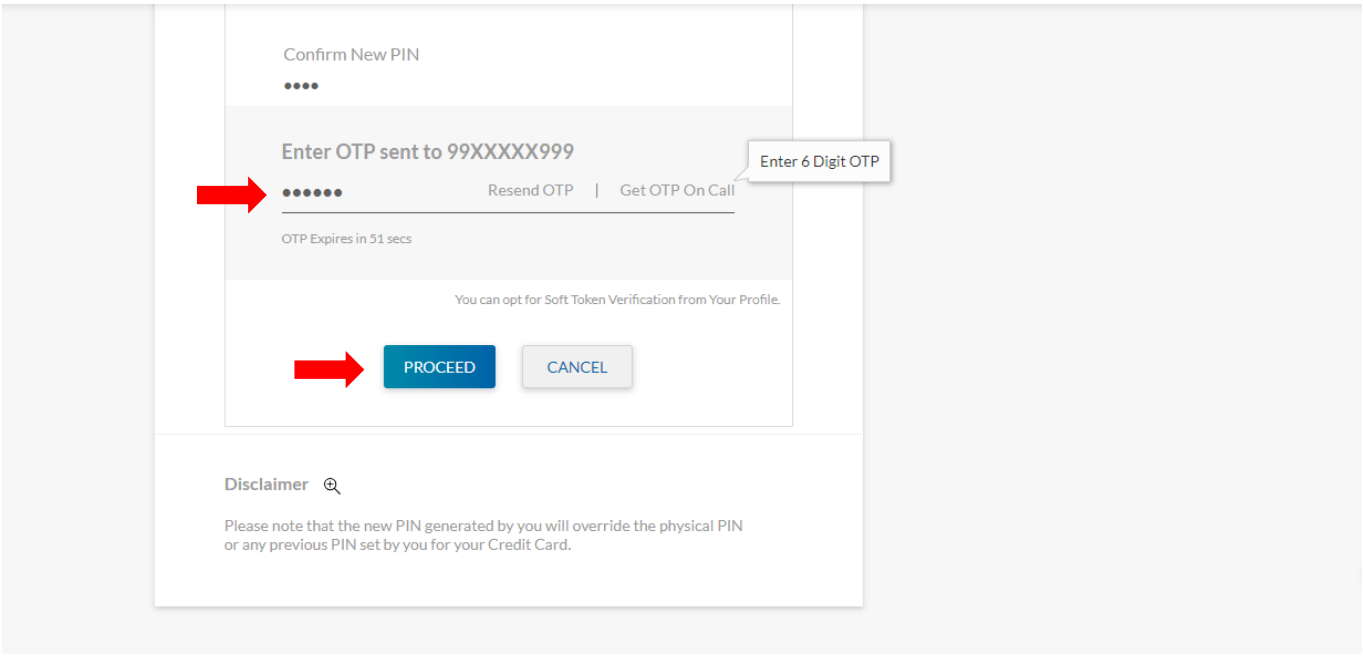


Step 3 – Part 1: Generating Credit Card PIN – If the OTP entered is correct, the Credit Card PIN Generation page will appear. After entering the new 4-digit credit card PIN of your choice, enter it again to confirm your new PIN, and click on **Next**.

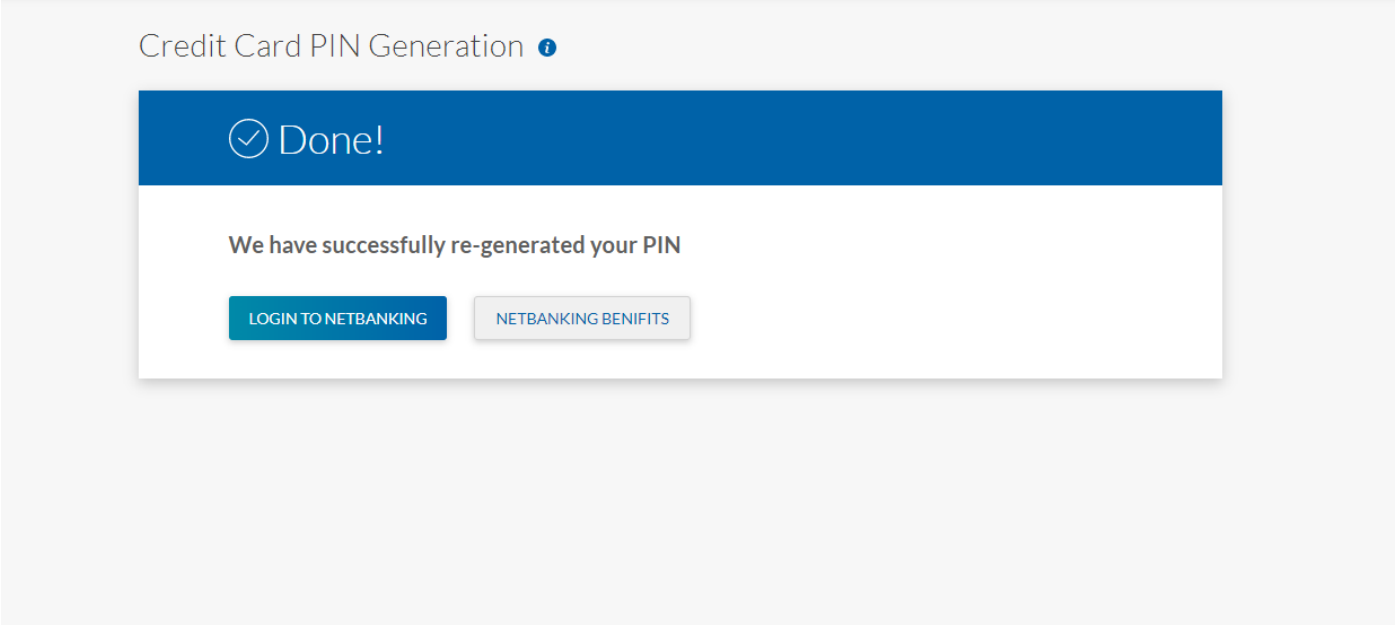


Step 3 – Part 2: OTP Verification – After clicking on **Next**, you will receive an OTP on your Registered Mobile Number. Enter the OTP in the given field and click on **Proceed**.





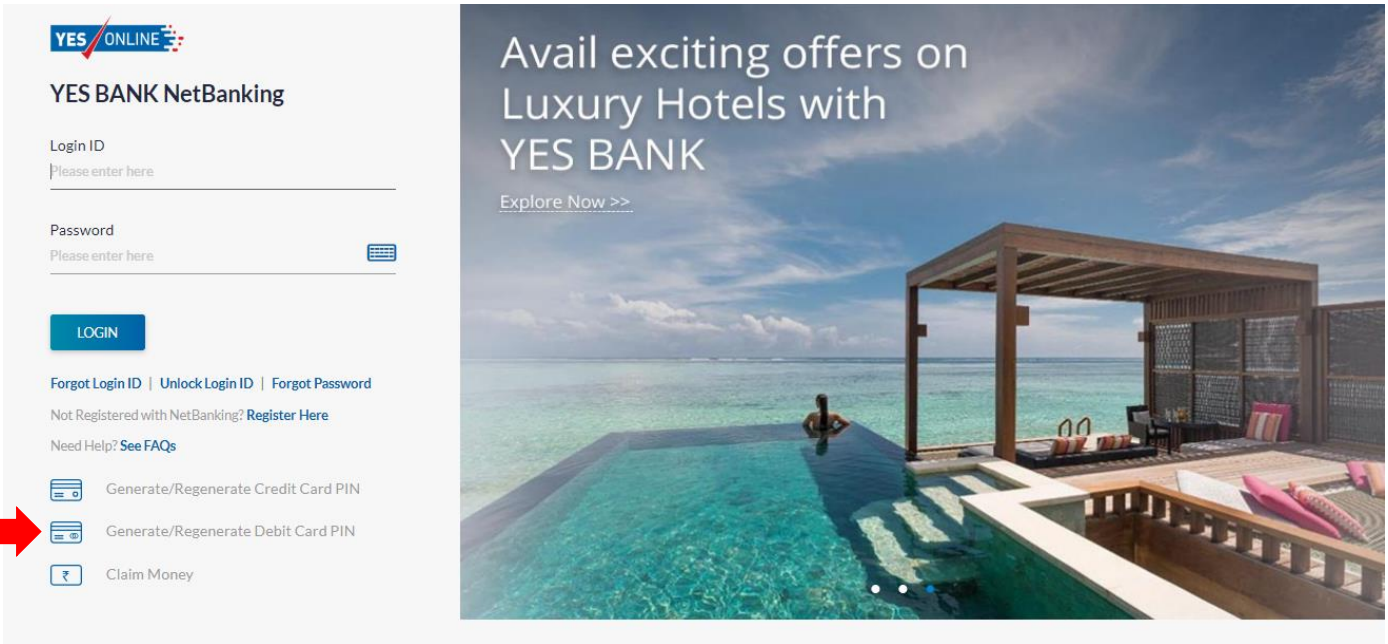
Step 3 – Part 3: If the OTP entered is correct, your Credit Card PIN will be set successfully and you will receive a confirmation message as shown below.



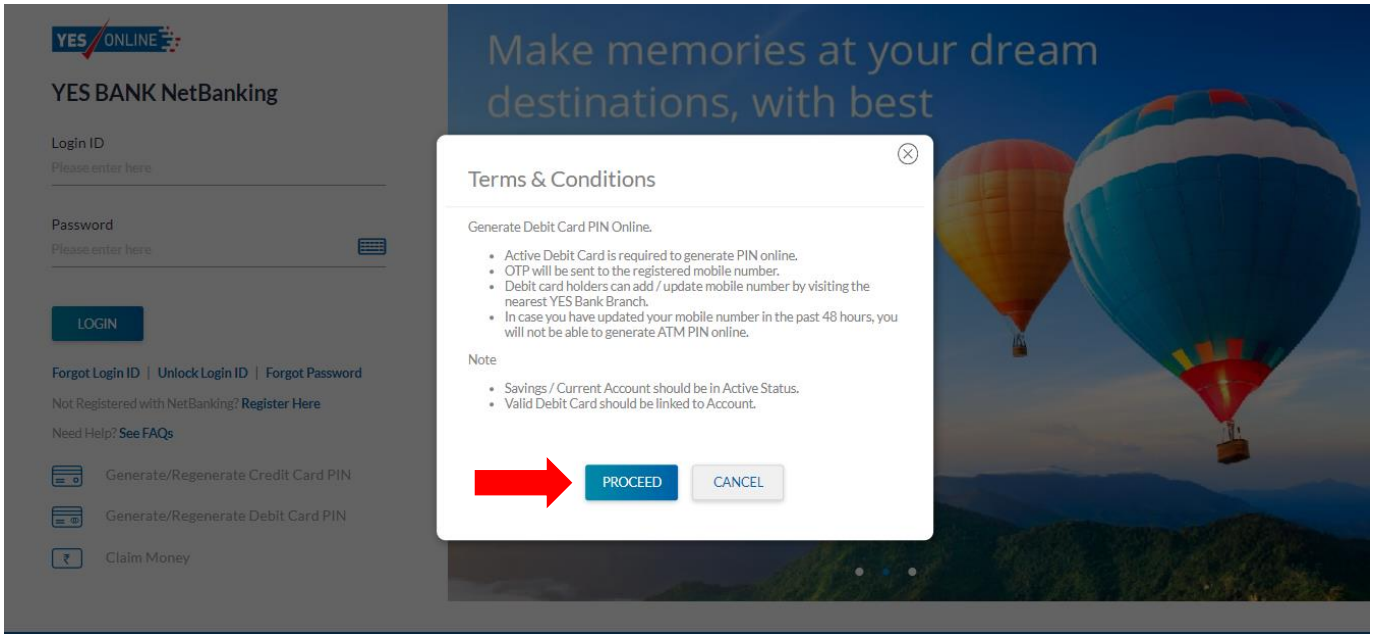
User Guide: Generate Debit Card PIN

Generating your Debit Card PIN is a simple process with YES ONLINE. Follow this easy step-by-step guide to generate your Debit Card PIN anytime, anywhere.

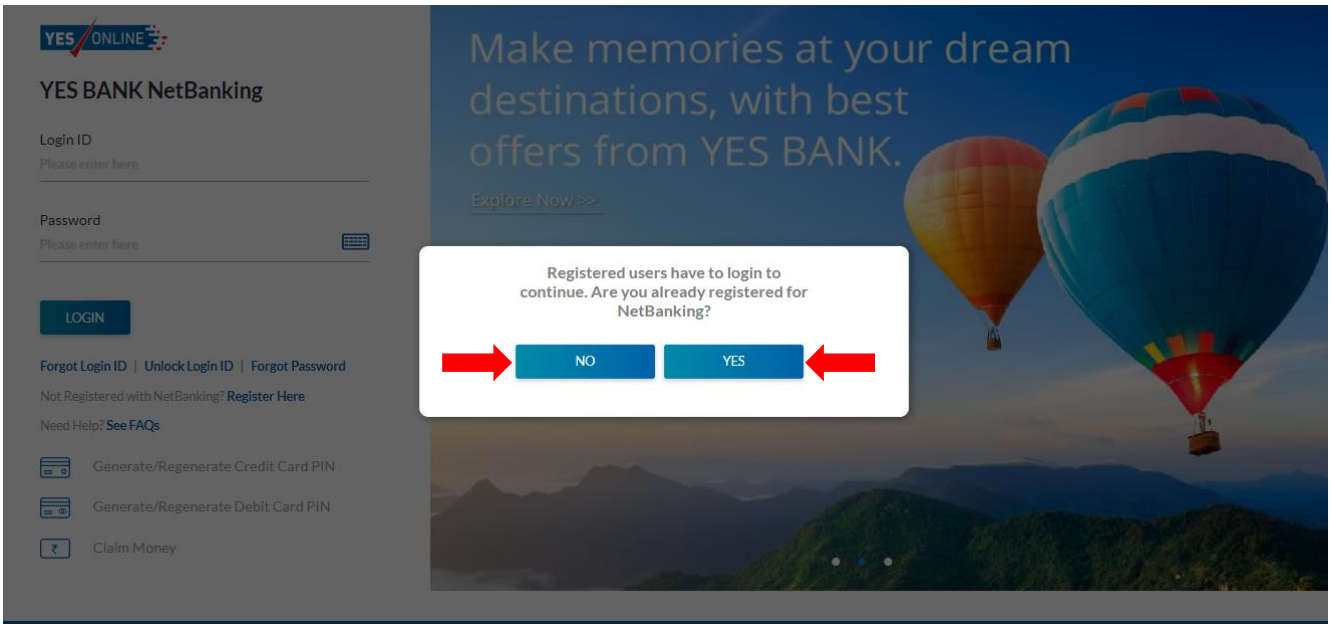
Step 1 – Part 1: To generate a new Debit Card PIN, go to the YES ONLINE login page and click on **Generate/Regenerate Debit Card PIN**.



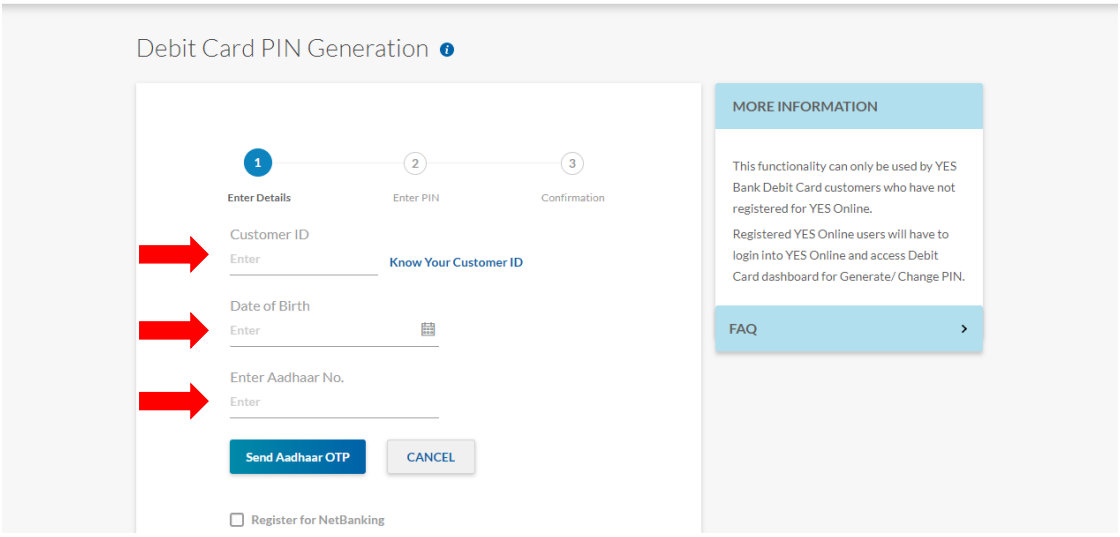
Step 1 – Part 2: After clicking on **Generate/Regenerate Debit Card PIN**, a pop-up window displaying the Terms & Conditions will appear. Click on **Proceed** after reading all the terms and conditions to proceed to the next step.



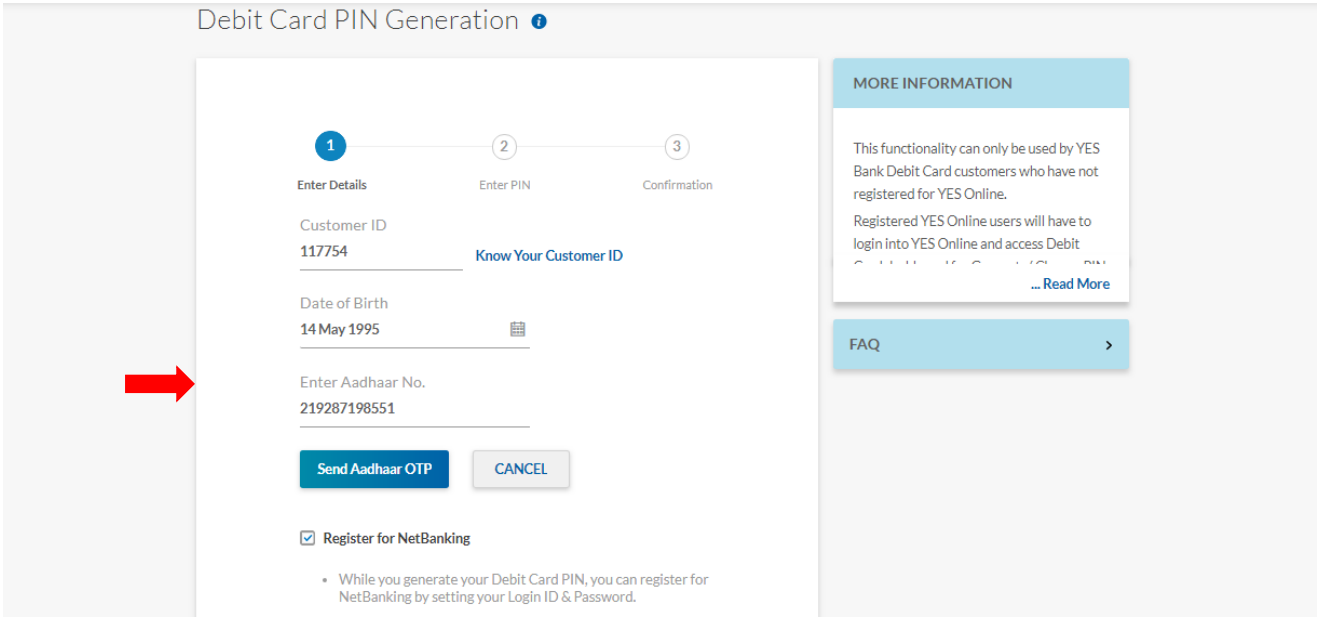
Step 1 – Part 3: After clicking on **Proceed**, a pop-up dialogue box will appear asking if you have registered for Netbanking. Select your answer appropriately — if you are a registered user, click **Yes**, else click **No**.



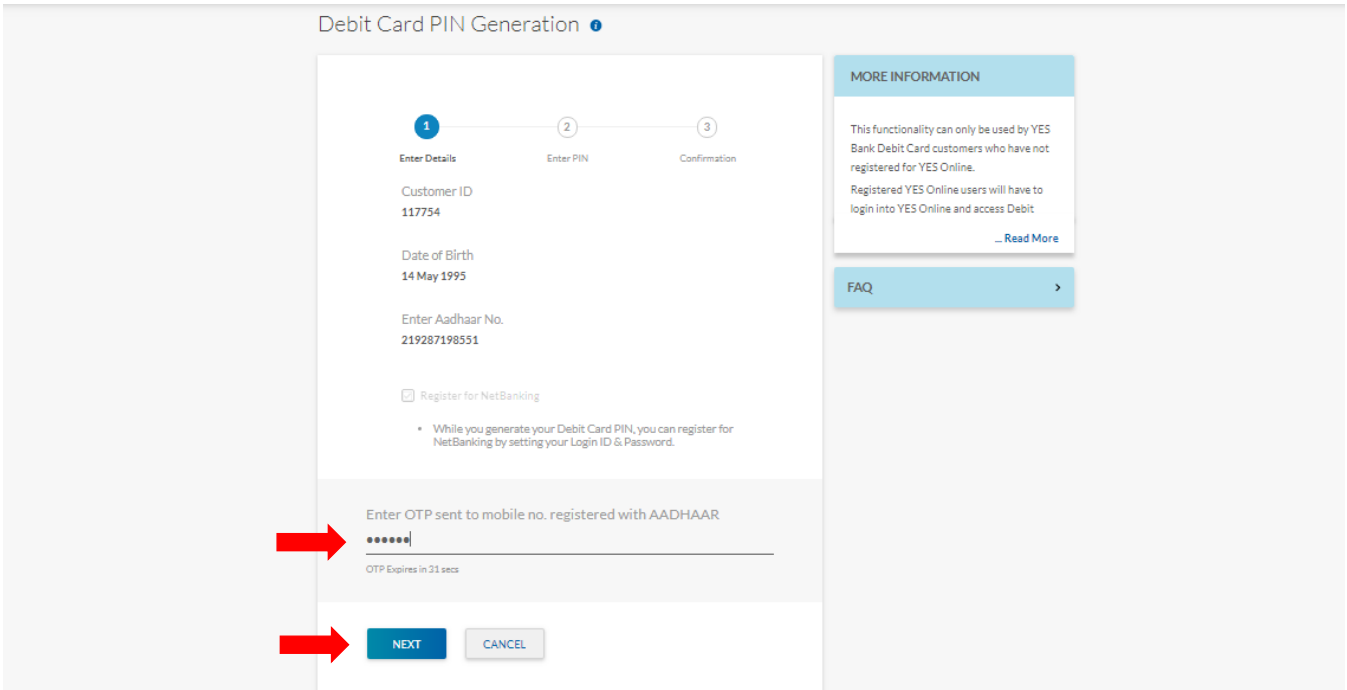
Step 2 – Part 1: After landing on the Debit Card PIN Generation page, fill in all the required details as per the below image.



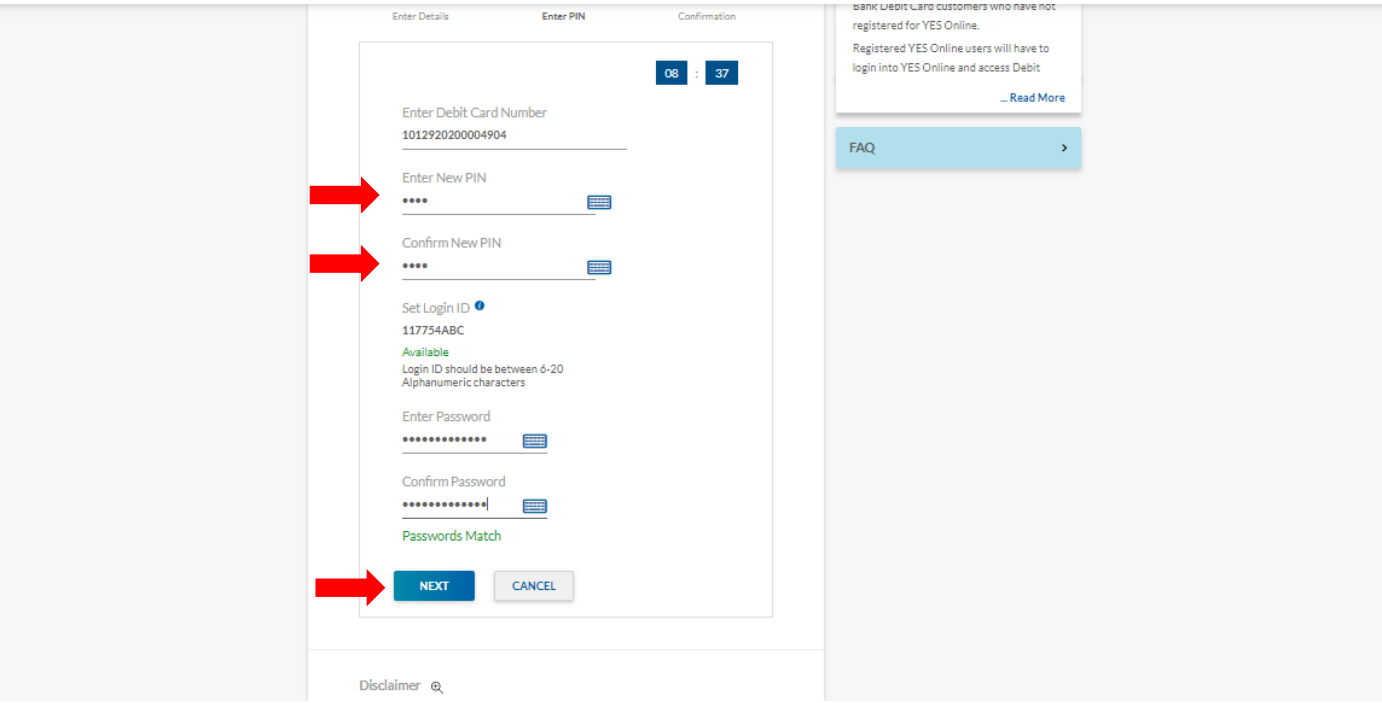
Step 2 – Part 2: After filling in all the required details on the Debit Card PIN Generation page, verify that the details entered are correct and click on **Send Aadhaar OTP**.



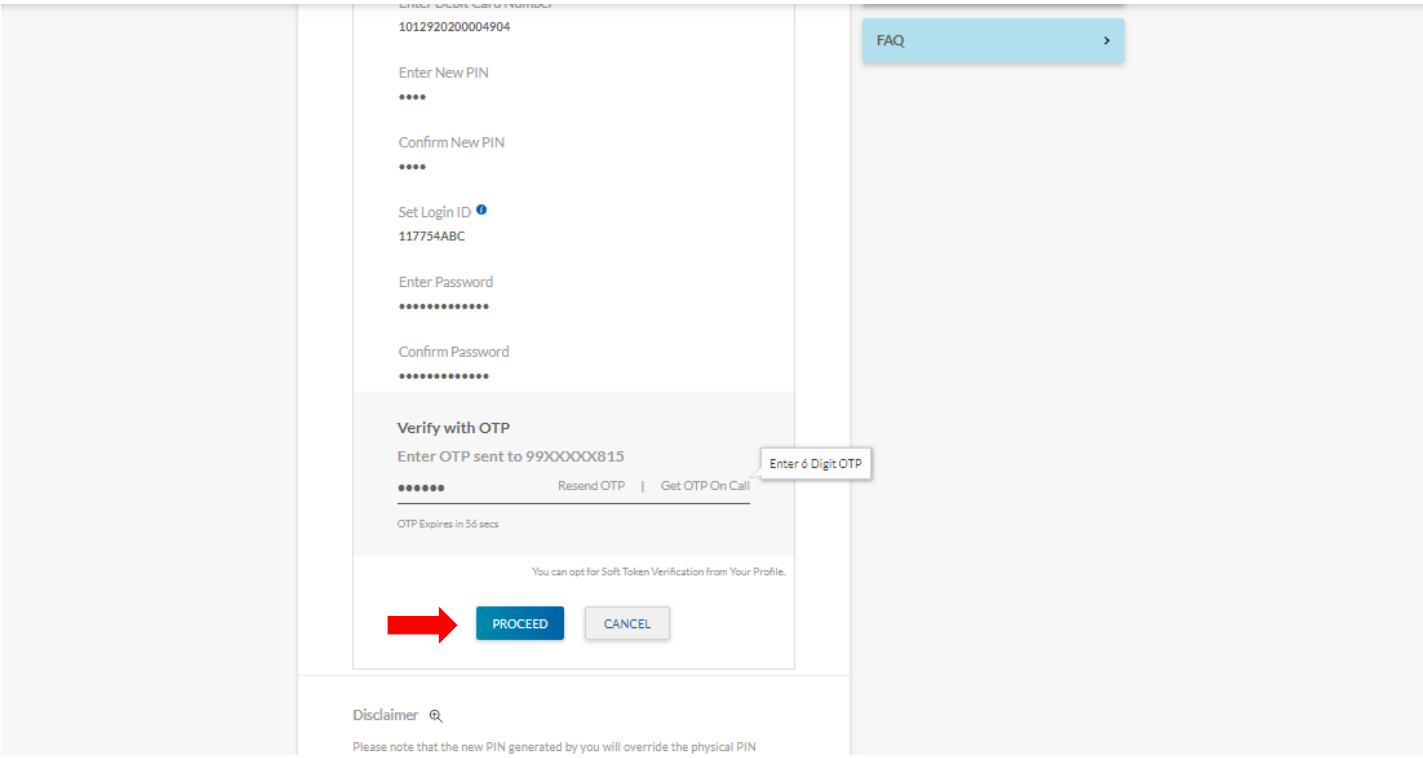
Step 2 – Part 3: OTP Verification – After clicking on **Send Aadhaar OTP**, you will receive an OTP on the mobile number registered with your Aadhaar Number. Enter the OTP in the given field and click on **Next**.



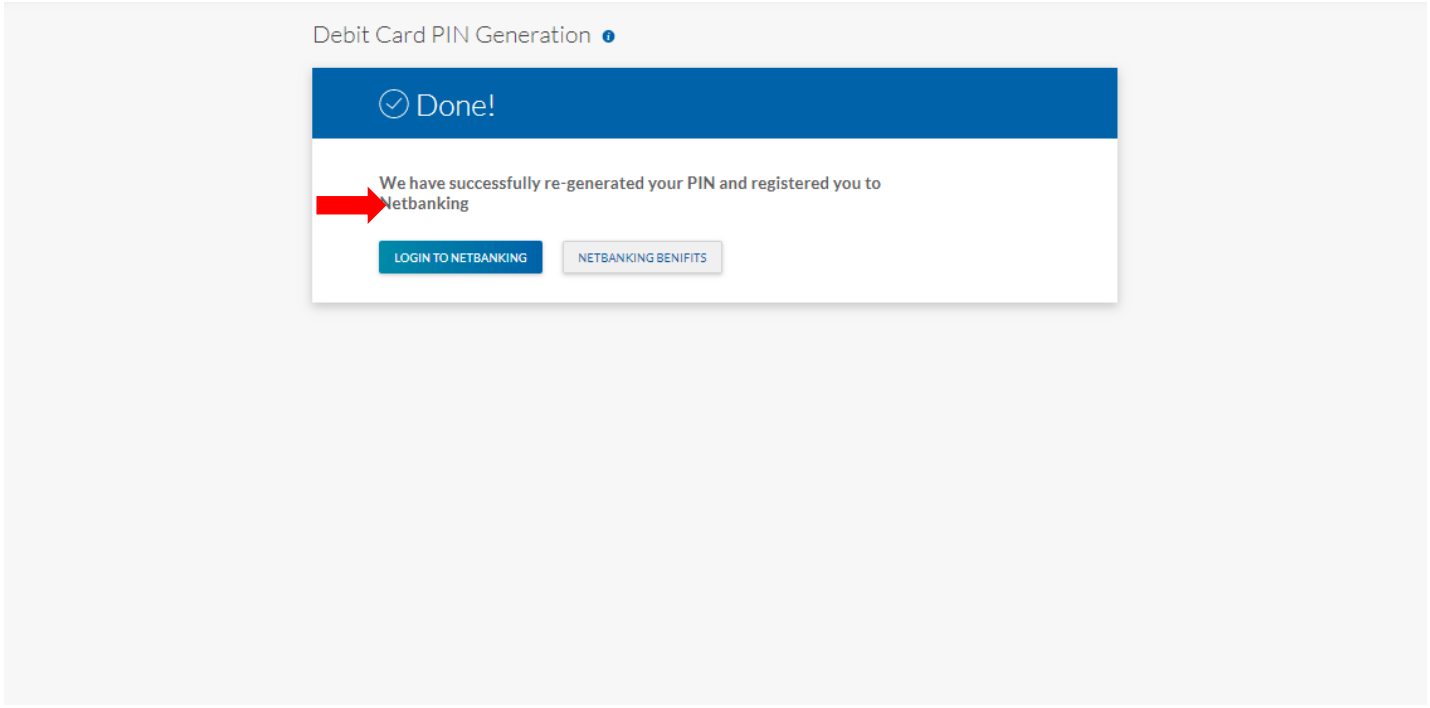
Step 3 – Part 1: Generating Debit Card PIN – If the OTP entered is correct, the Debit Card PIN Generation page will appear. After entering the new 4-digit debit card PIN of your choice, enter it again to confirm your new PIN, and click on **Next**.



Step 3 – Part 2: OTP Verification – After clicking on **Next**, you will receive an OTP on your Registered Mobile Number. Enter the OTP in the given field and click on **Proceed**.



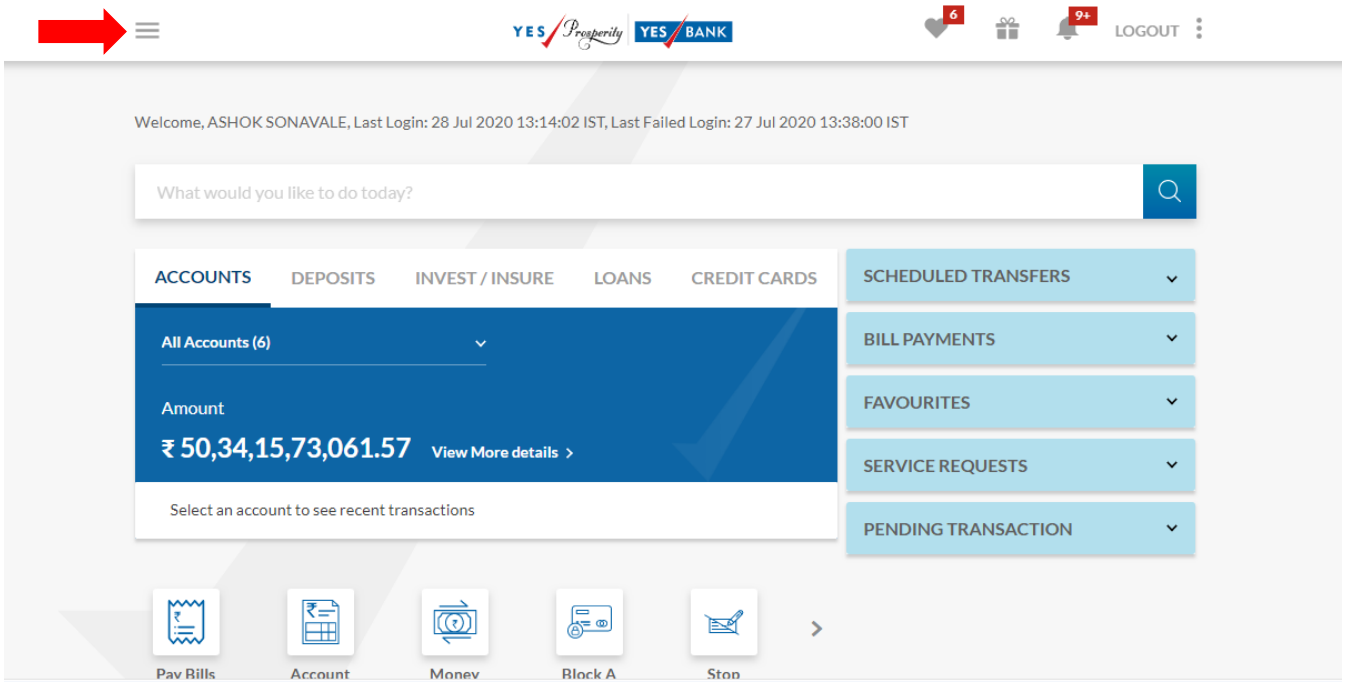
Step 3 – Part 3: If the OTP entered is correct, your Debit Card PIN will be set successfully and you will receive a confirmation message as shown below.

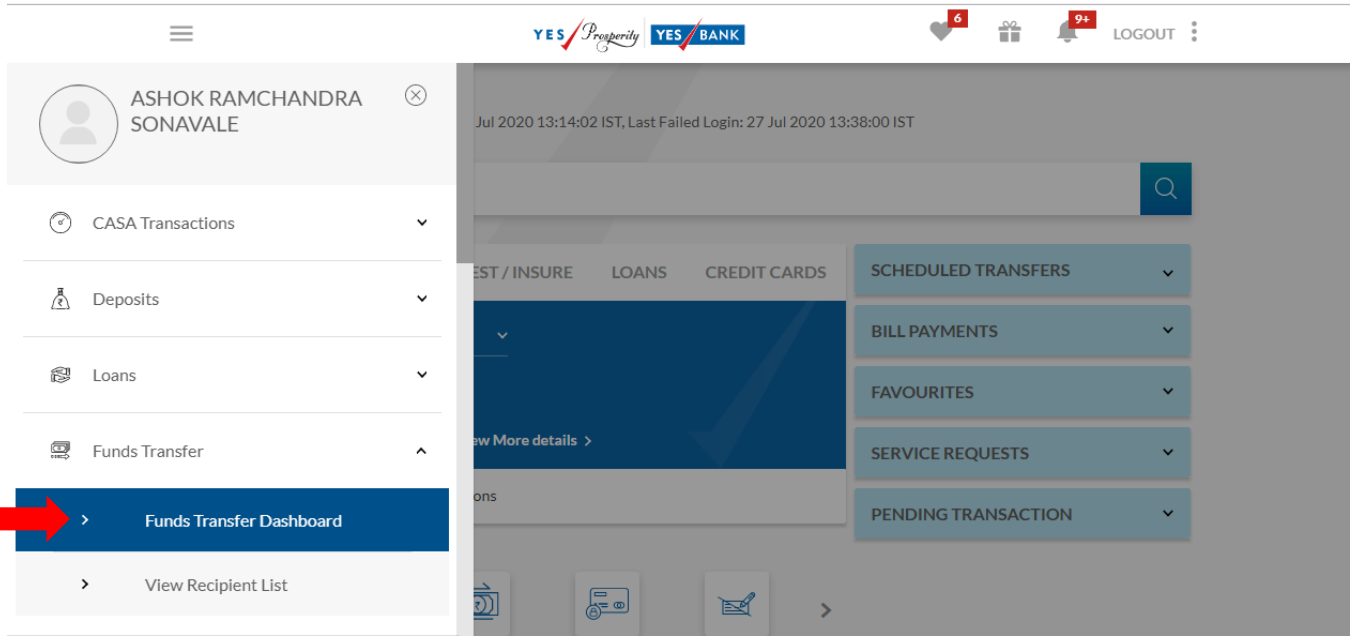


User Guide: One Time Transfer

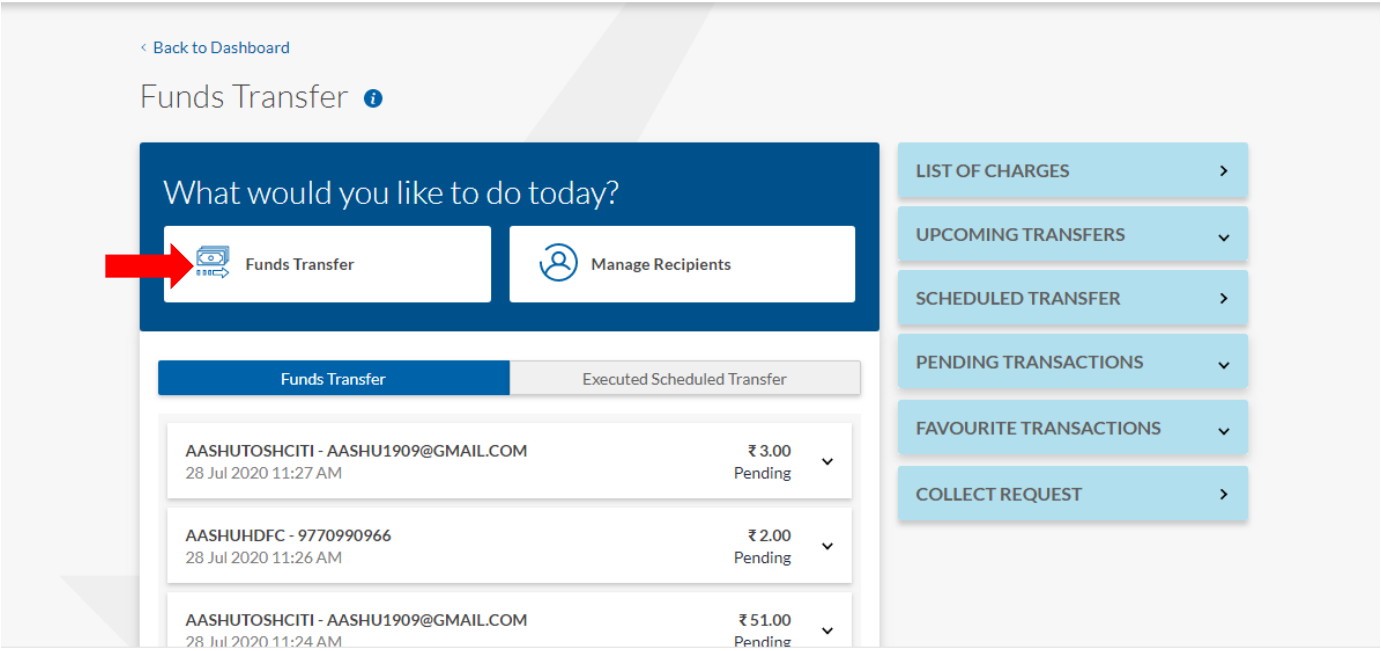
This is a simple process with YES ONLINE. Follow this easy step-by-step guide to carry out a One Time Transfer anytime, anywhere.

Step 1 — Part 1: Go to the main dashboard on your YES ONLINE account. Navigate to **Funds Transfers Dashboard** as shown in the images below to proceed to the next step.

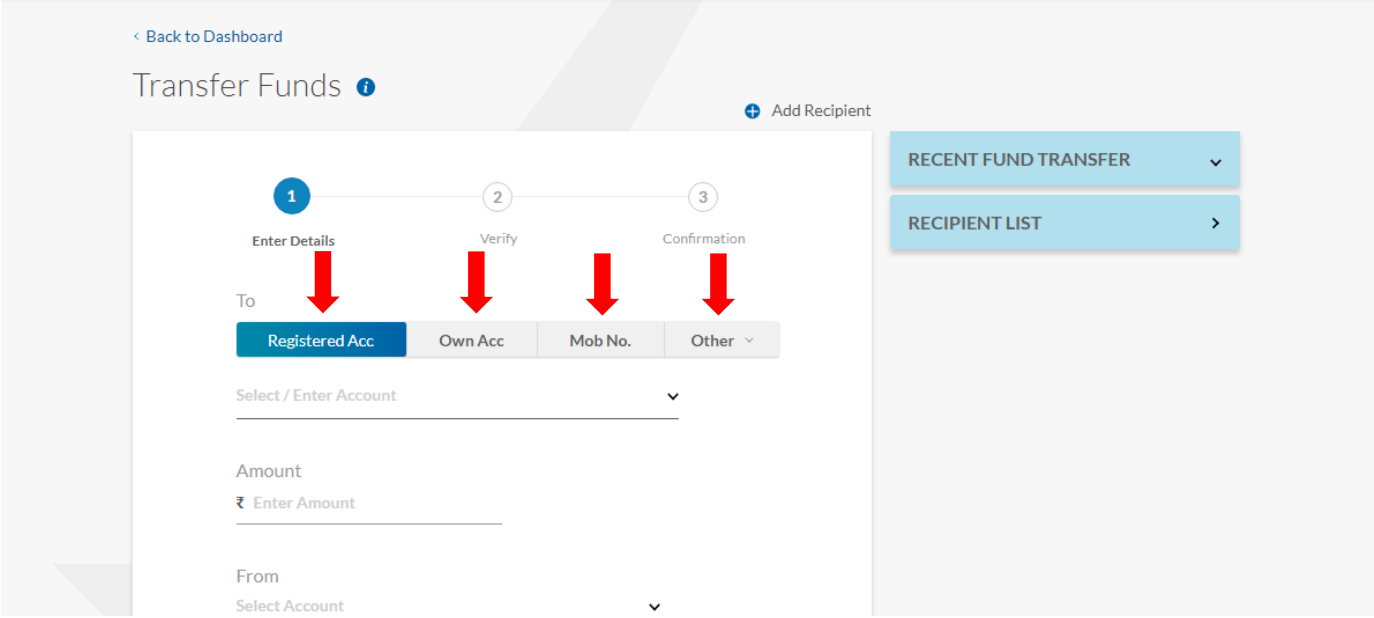


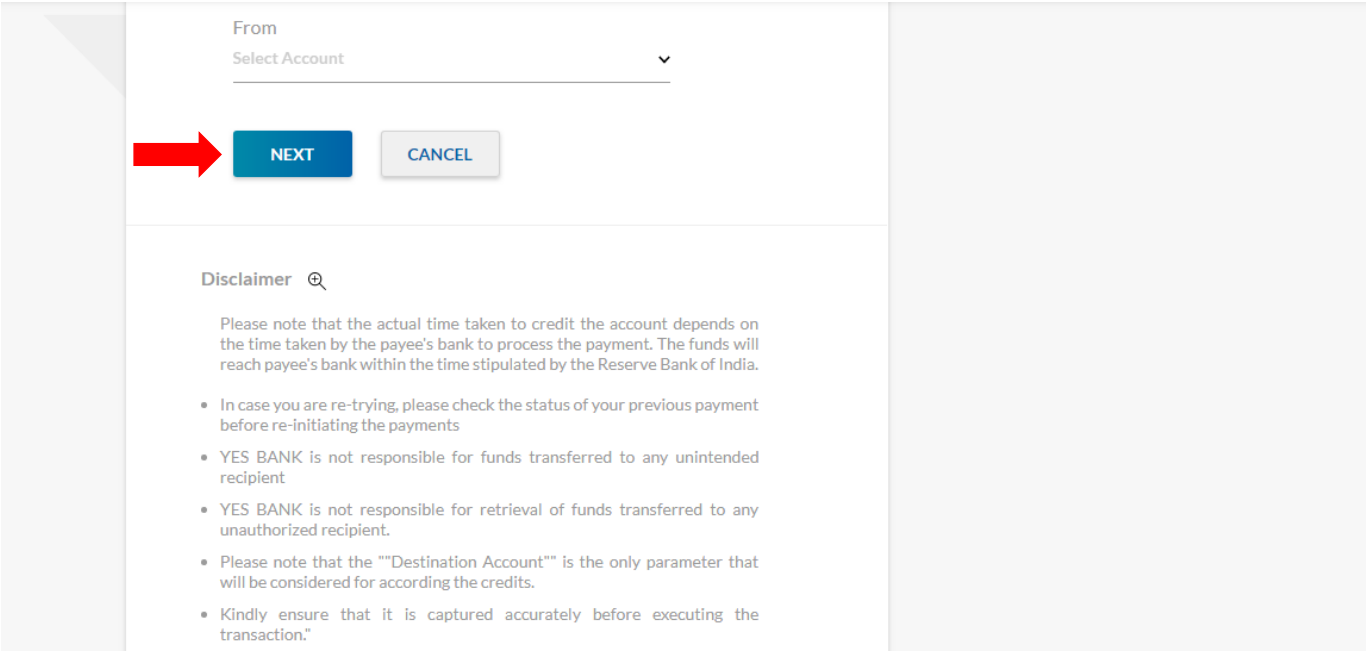


Step 1 – Part 2: On the Funds Transfer page, all your transactions can be seen as per the below image. Click on **Funds Transfer** to enter new fund transfer details.



Step 2 – Part 1: A wide list of payee options are already integrated into the YES ONLINE system. Select from the given options the account to which you wish to transfer the amount and click on **Next**.

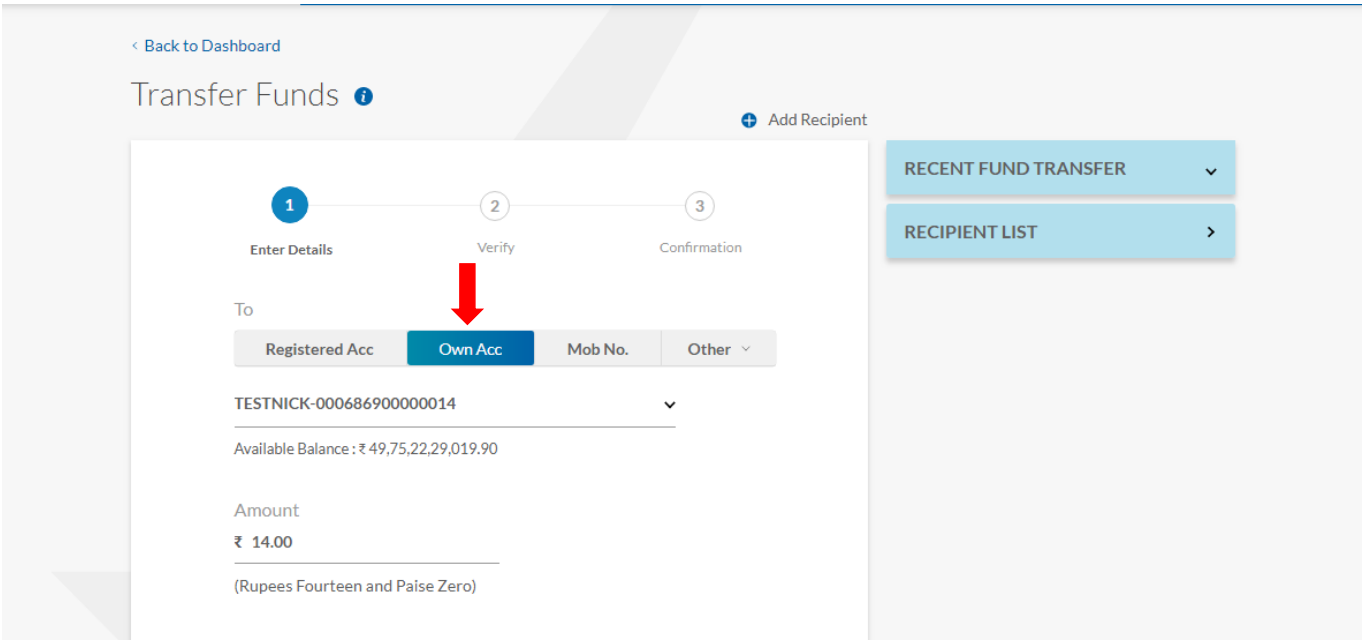




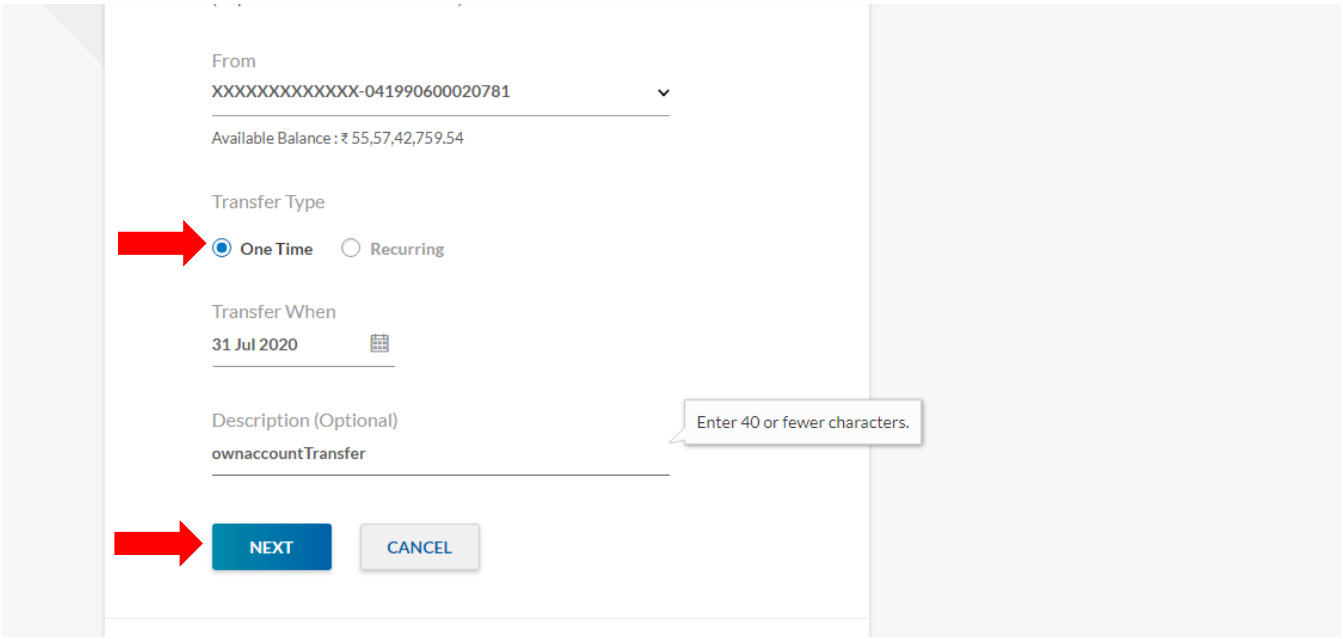
For Transferring Funds to Your Own Account

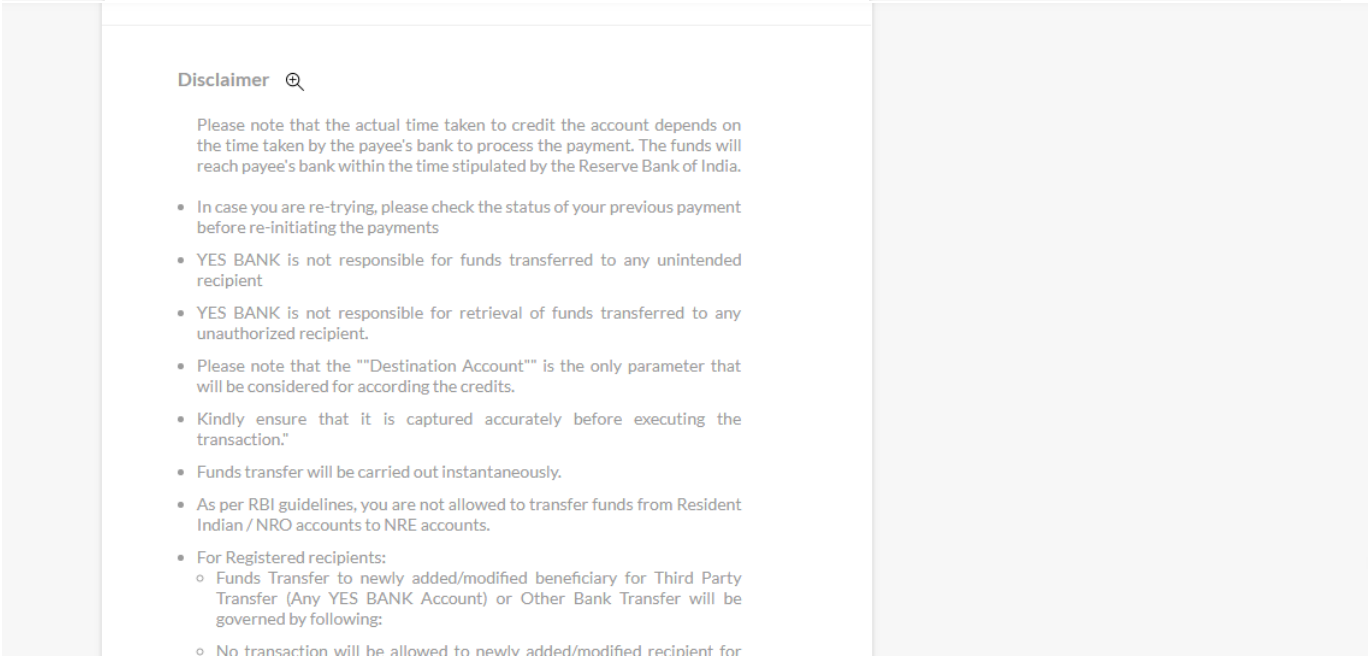
Follow this easy step-by-step guide to carry out a One Time Transfer to your own account anytime, anywhere.

Step 1 – Part 1: On the Transfer Funds page, on the Enter Details section, select **Own Acc,** and provide all the required account details to transfer funds into your account.

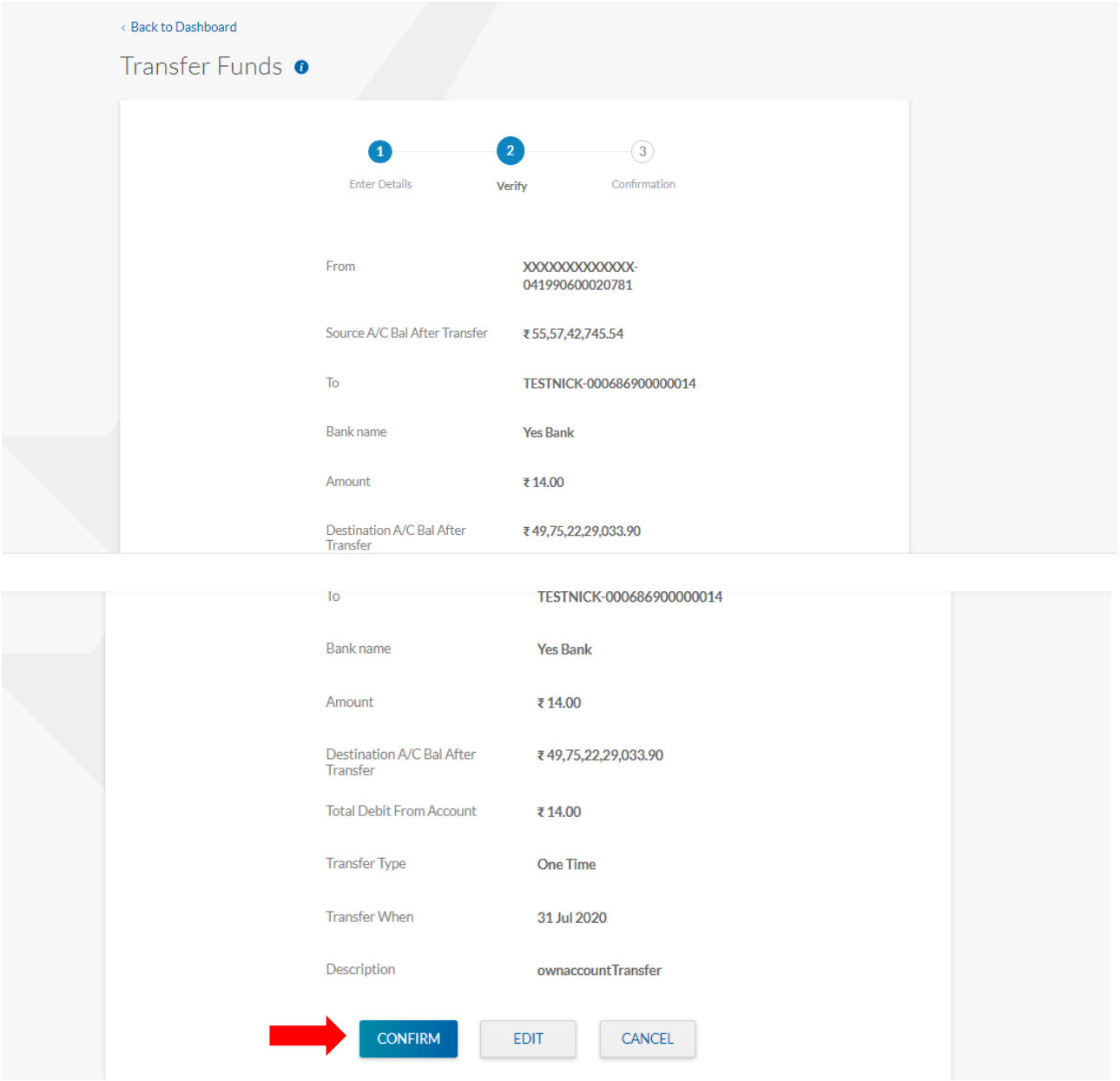


Step 1 – Part 2: Once you fill in all the required details, select the Transfer Type as **One Time** and click on **Next**.

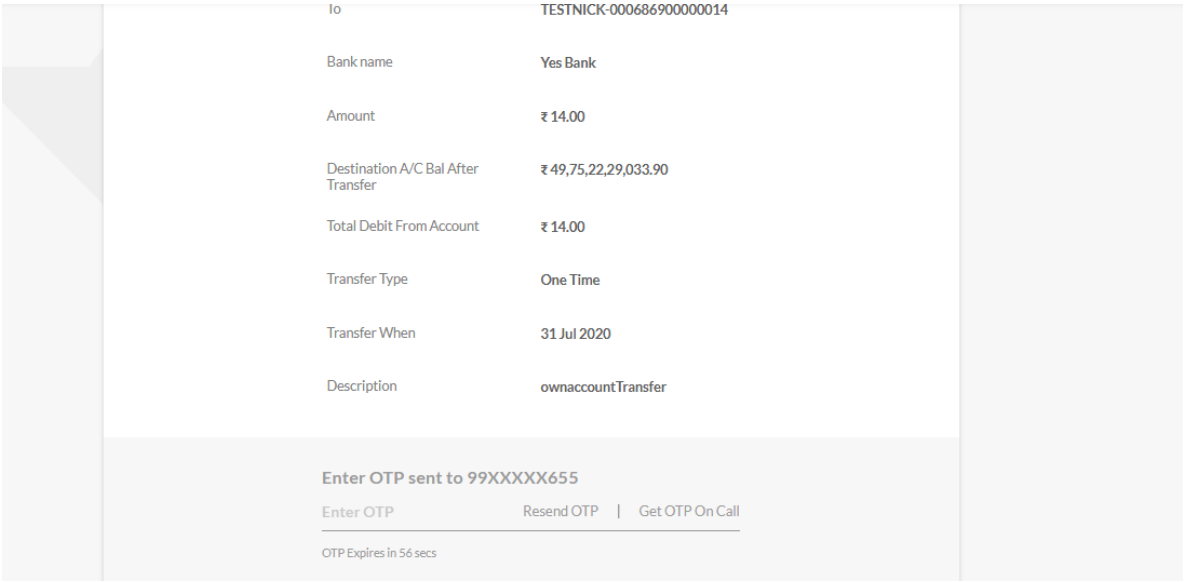


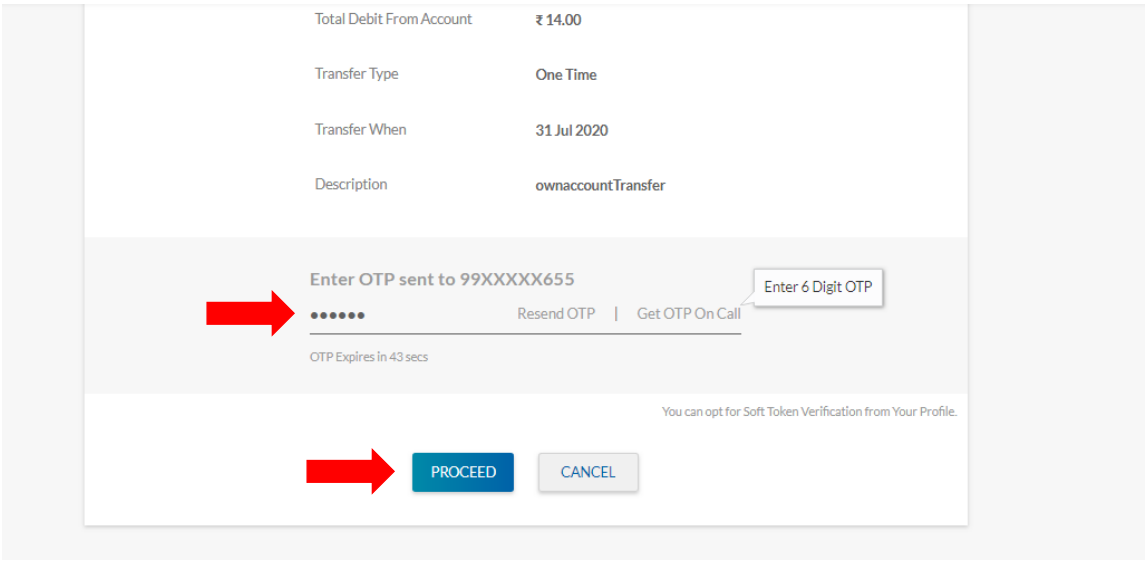


Step 2 – Part 1: Verification – The next step is to verify that all the given details are correct. If all the details are correct, click on **Confirm**.

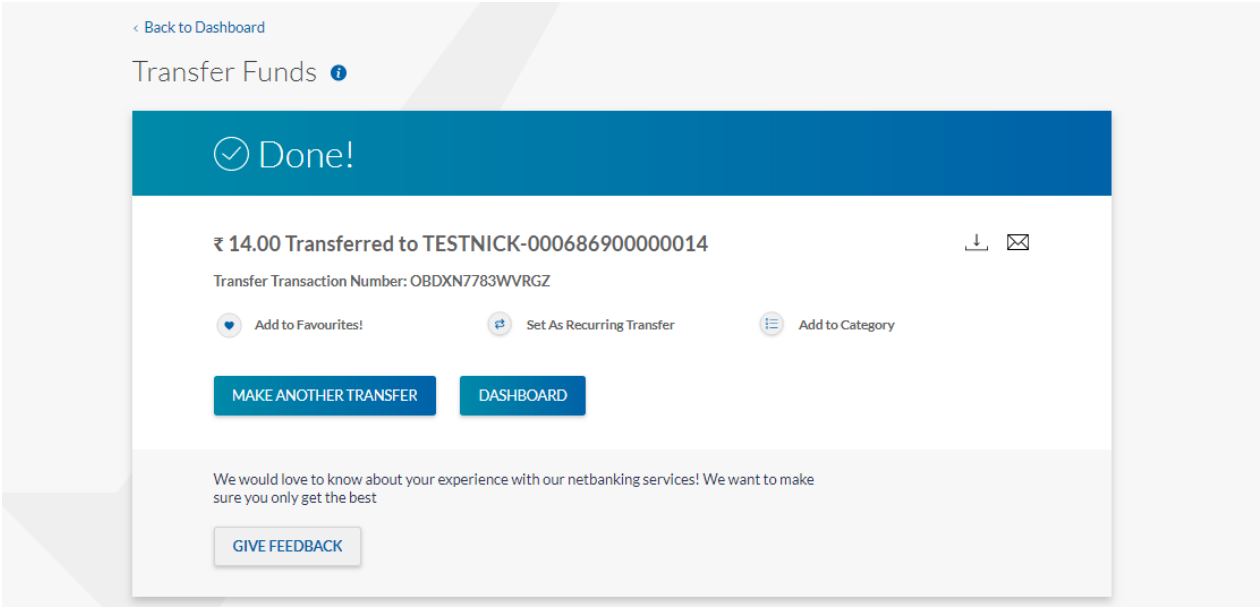


Step 2 – Part 2: OTP Verification — After confirming the details, you will receive a 6-digit OTP on your Registered Mobile Number. Enter the OTP in the given field and click on **Proceed**.





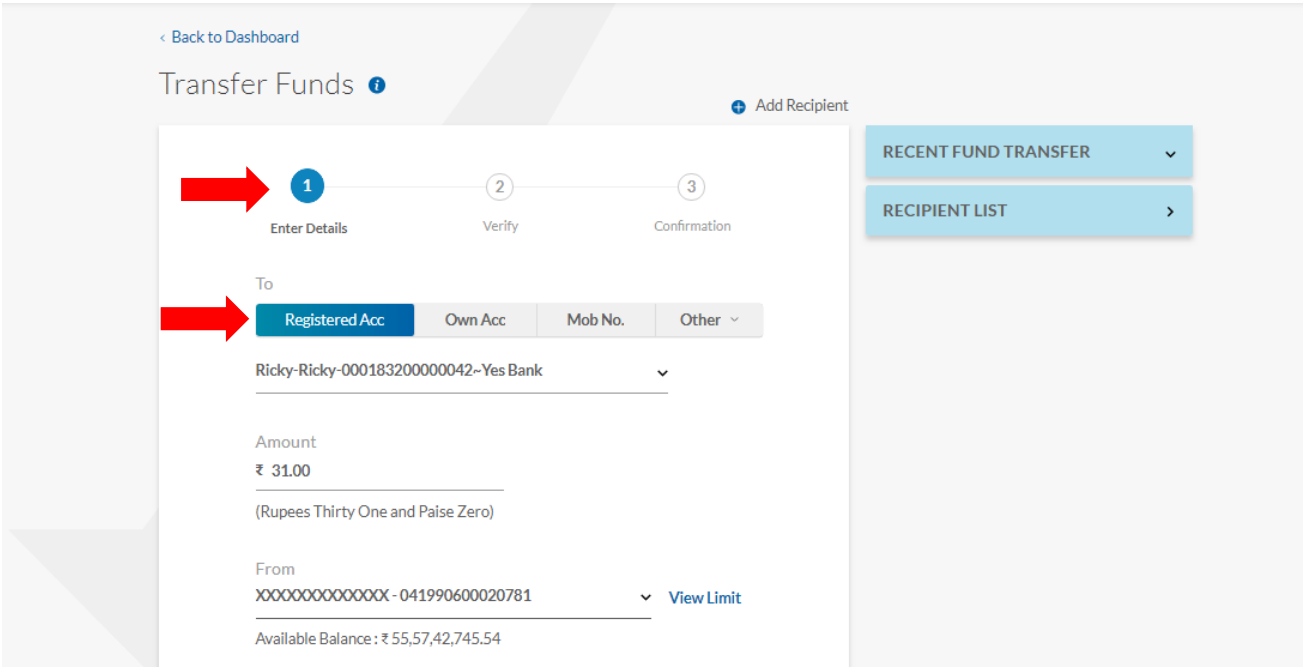
Step 3: If the OTP entered is correct, the amount will be transferred successfully and you will receive a confirmation message as shown below.



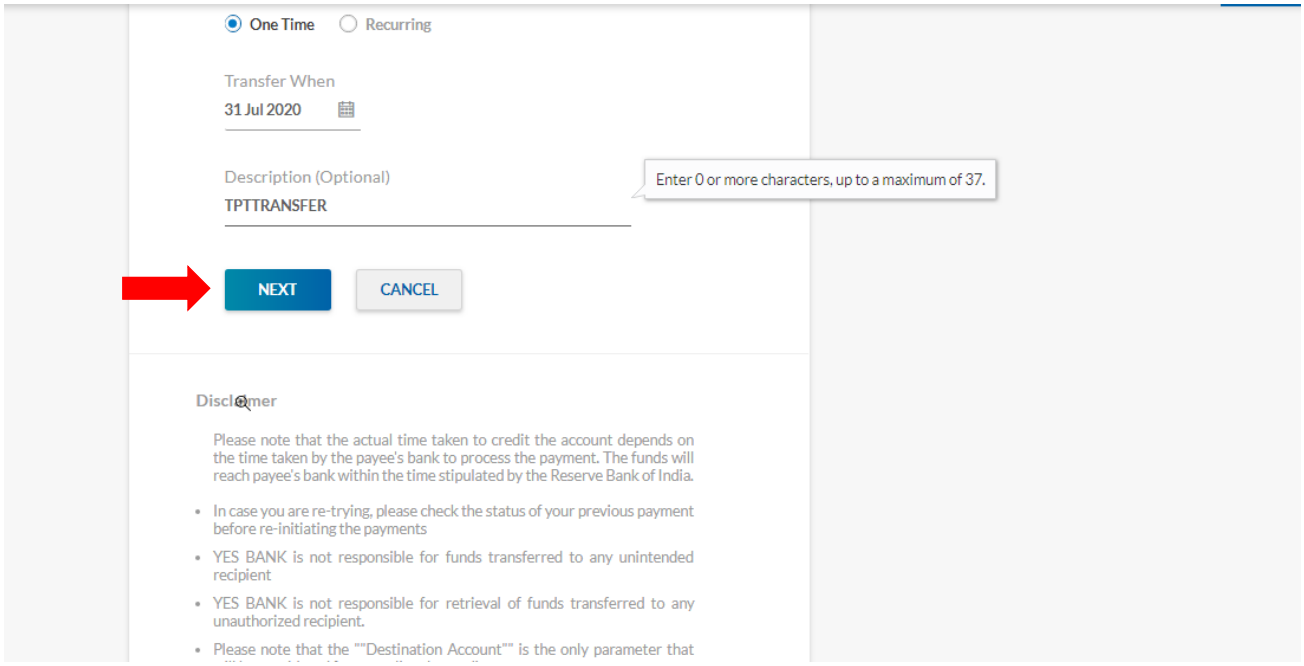
Third Party Transfer

This is a simple process with YES ONLINE. Follow this easy step-by-step guide to carry out a Third Party Transfer anytime, anywhere.

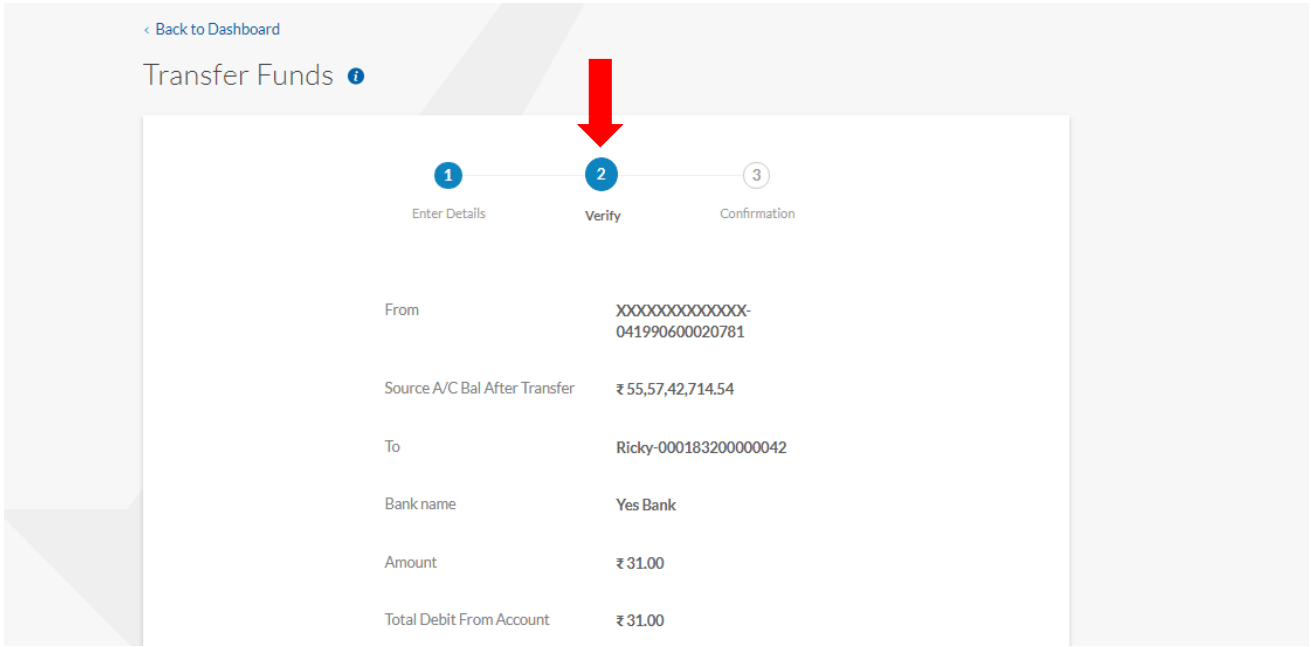
Step 1 – Part 1: On the Transfer Funds page, on the Enter Details section, select **Registered Acc** and provide all the required account details to transfer funds into a third party account.



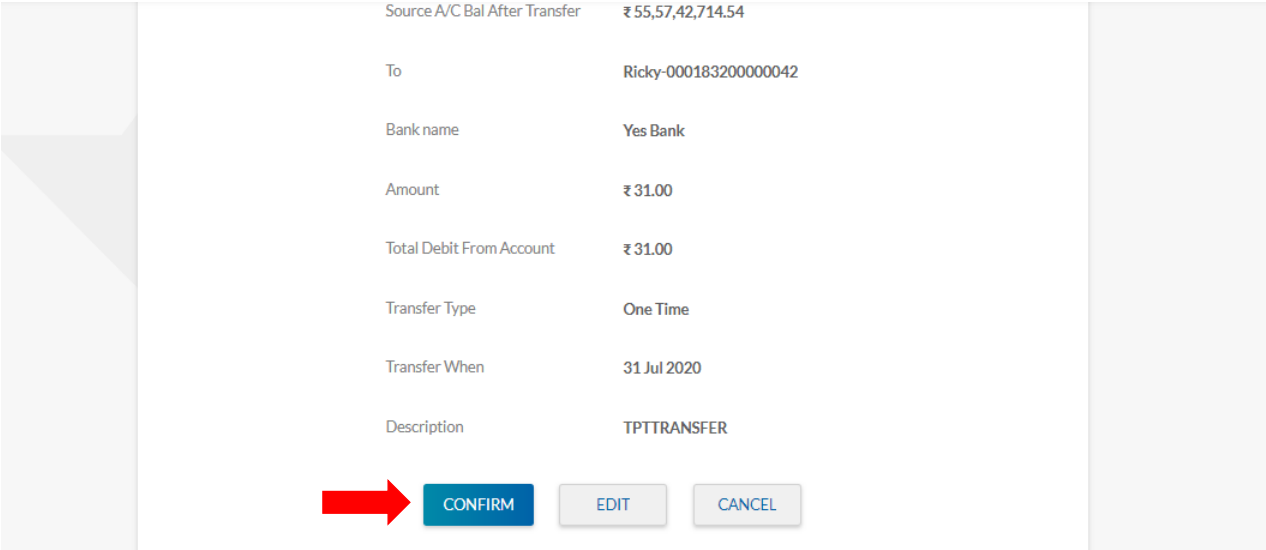
Step 1 – Part 2: After filling in all the required details, select the Transfer Type as **One Time** and click on **Next**.

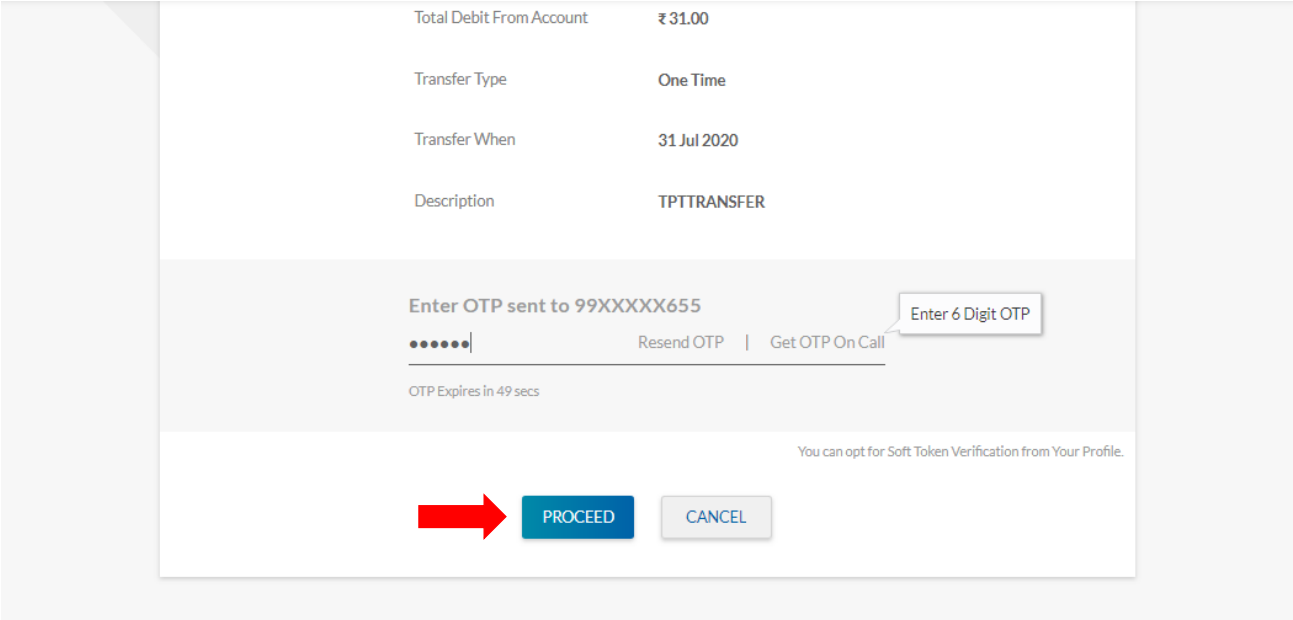


Step 2 – Part 1: Verification – The next step is to verify that all the given details are correct. If all the details are correct, click on **Confirm**.

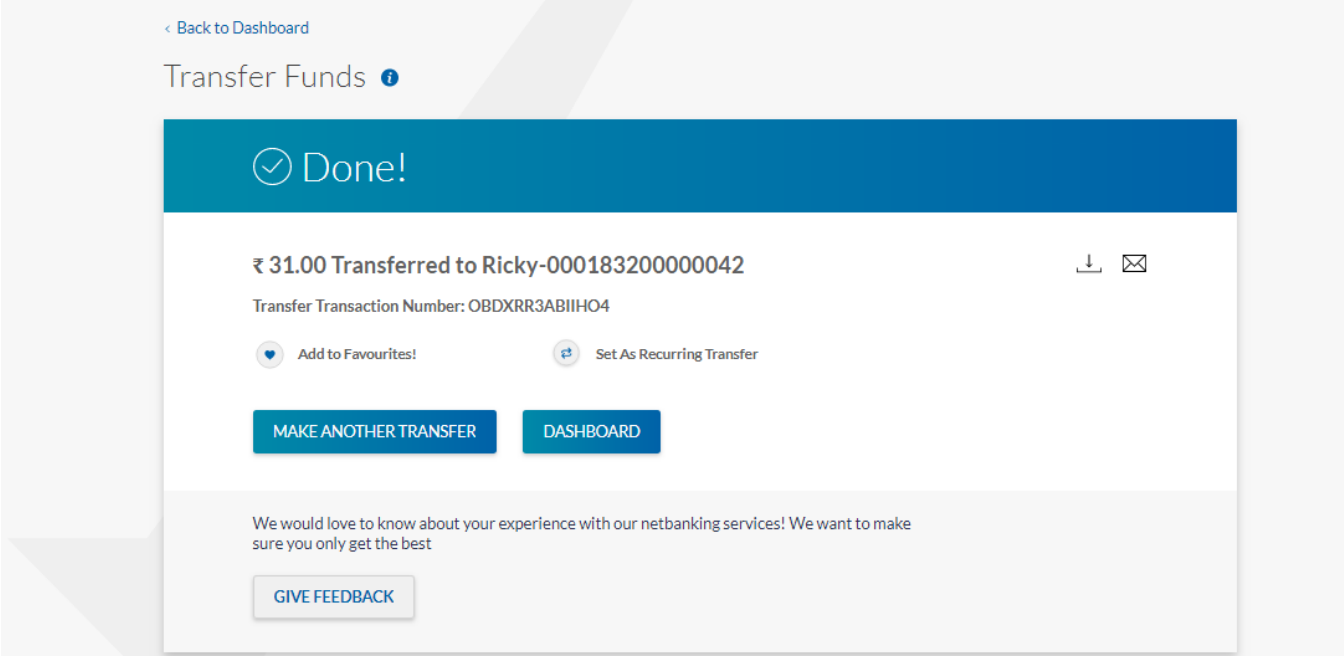


Step 2 – Part 2: OTP Verification — After confirming the details, you will receive a 6-digit OTP on your Registered Mobile Number. Enter the OTP in the given field and click on **Proceed**.





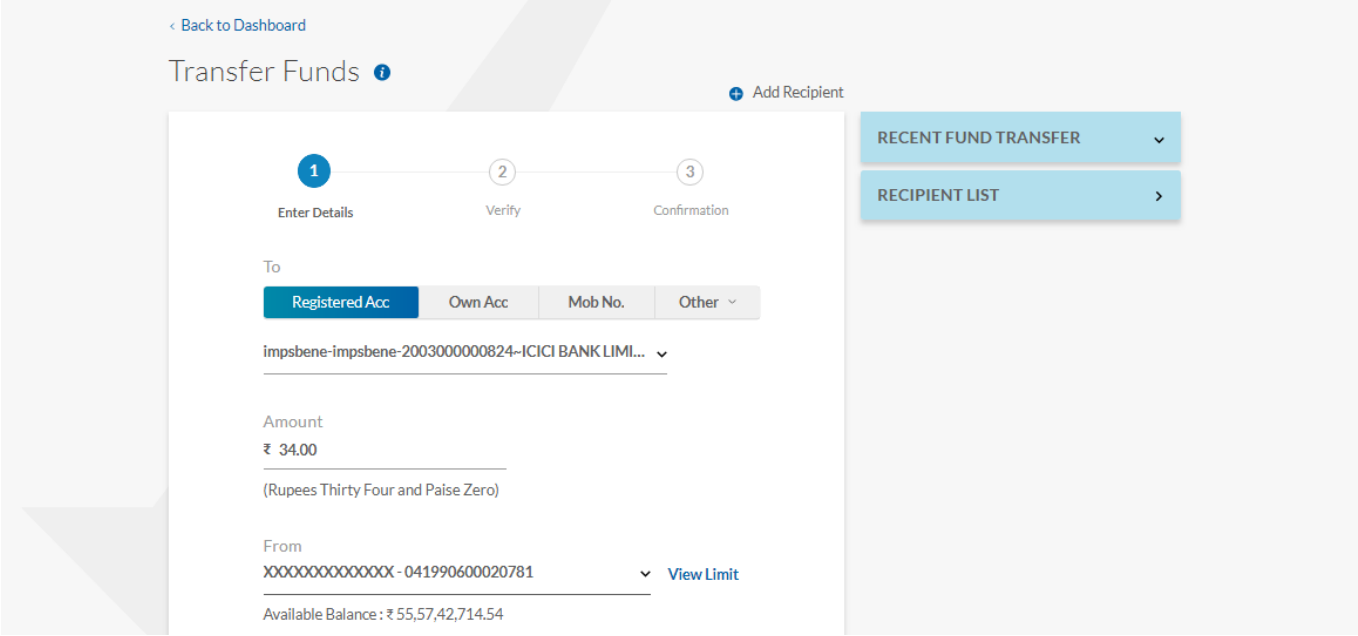
Step 3: If the OTP entered is correct, the amount will be transferred successfully and you will receive a confirmation message as below.



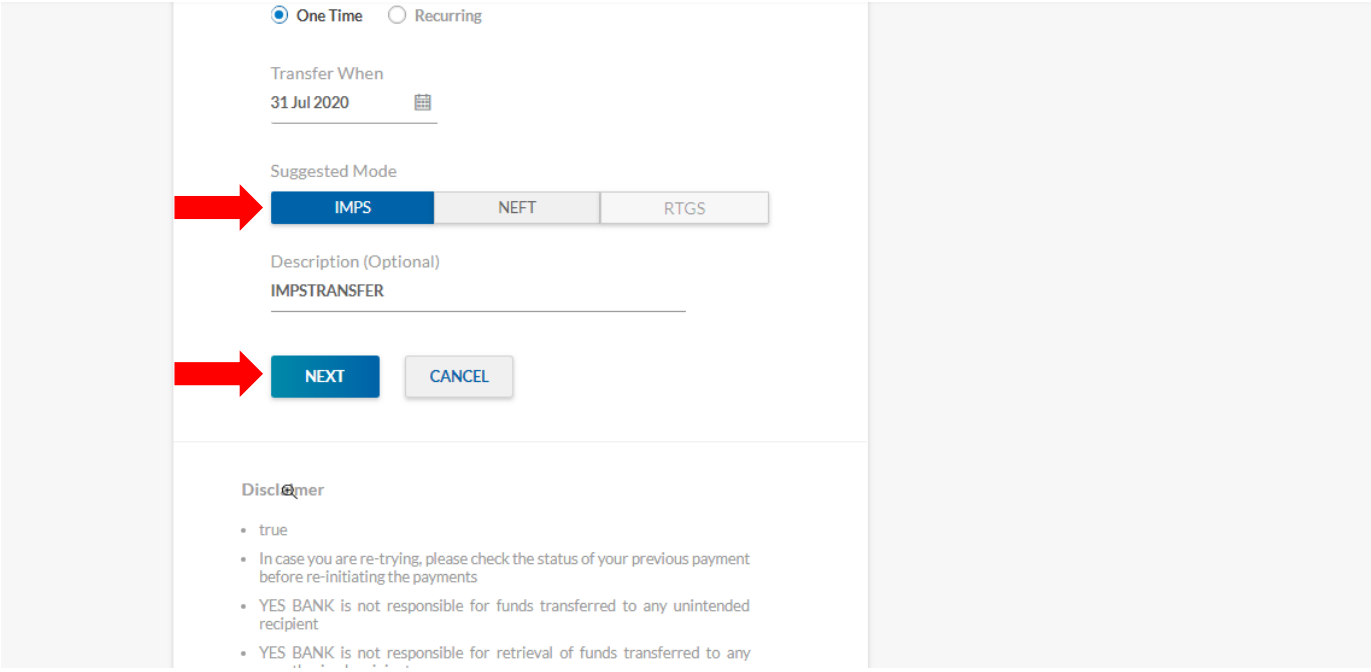
IMPS Transaction

This is a simple process with YES ONLINE. Follow this easy step-by-step process to carry out IMPS transaction anytime, anywhere.

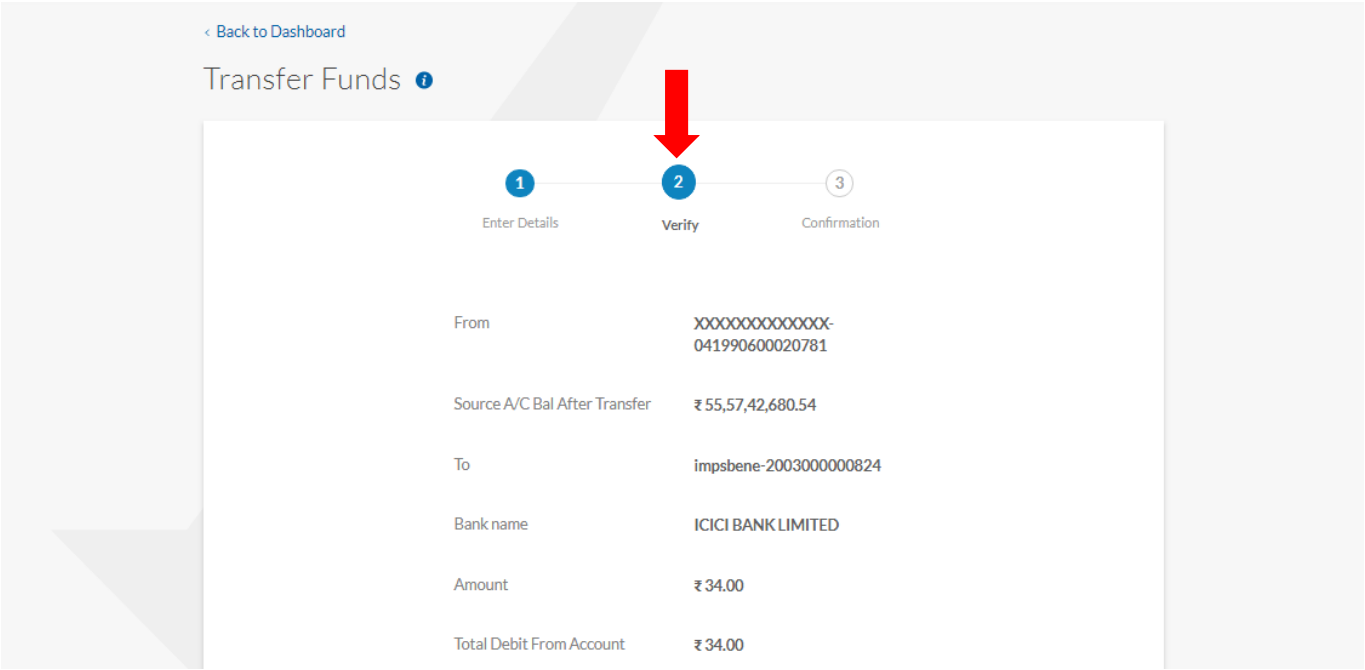
Step 1 – Part 1: On the Transfer Funds page, on the Enter Details section, select from the given options the account to which you wish to transfer the amount and provide all the required account details to transfer funds through IMPS mode of payment.



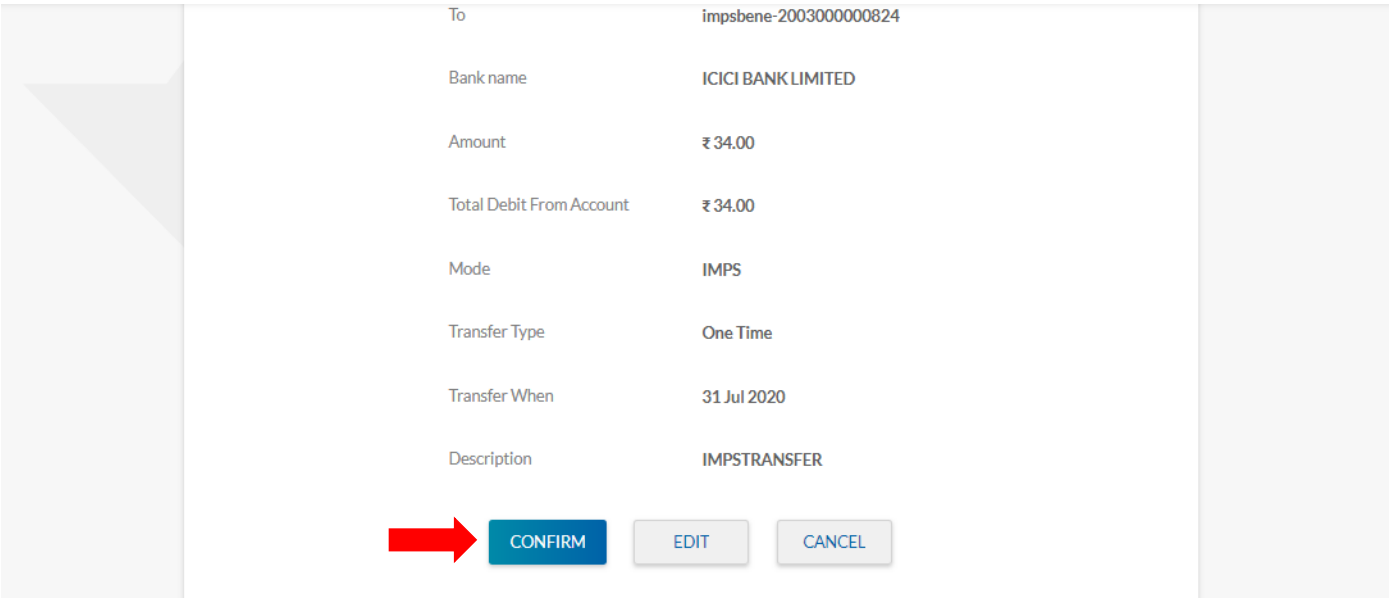
Step 1 – Part 2: Once you fill in all the required details, select **IMPS** under **Suggested Mode** and click on **Next**.

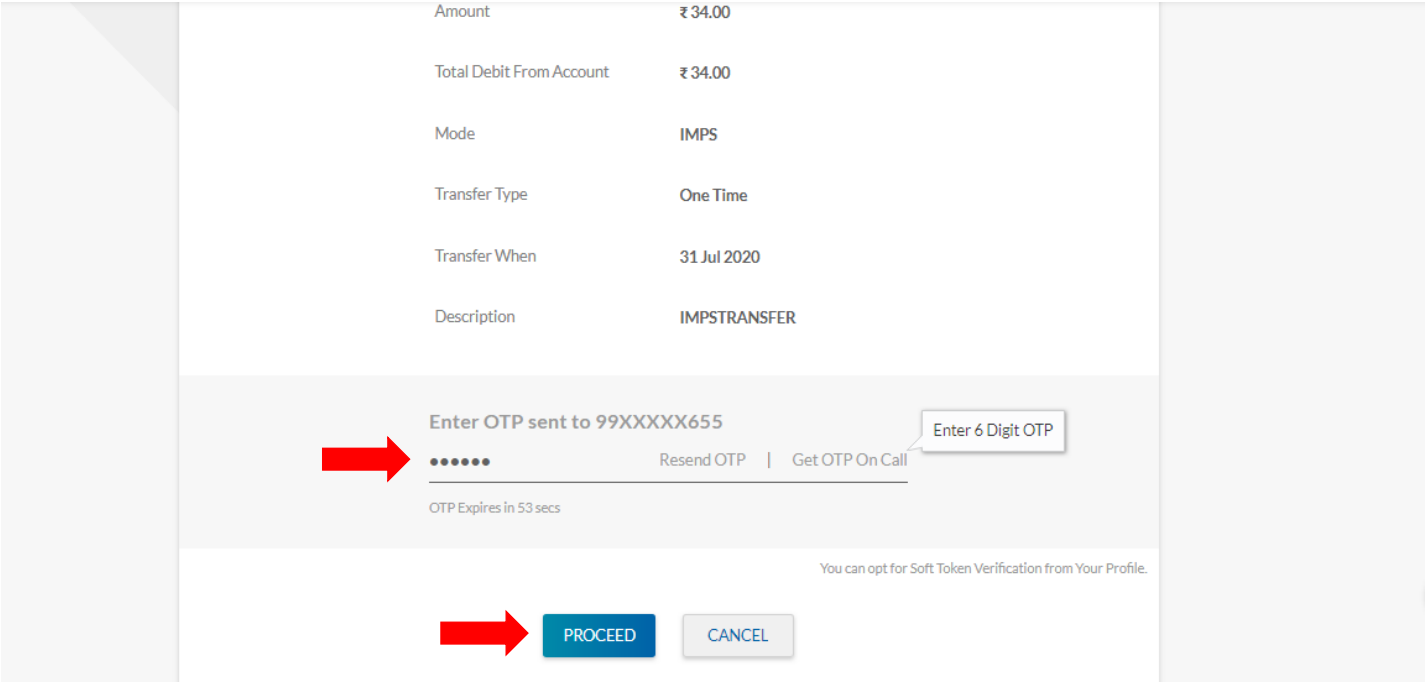


Step 2 – Part 1: Verification – The next step is to verify that all the given details are correct. If all the details are correct, click on **Confirm**.

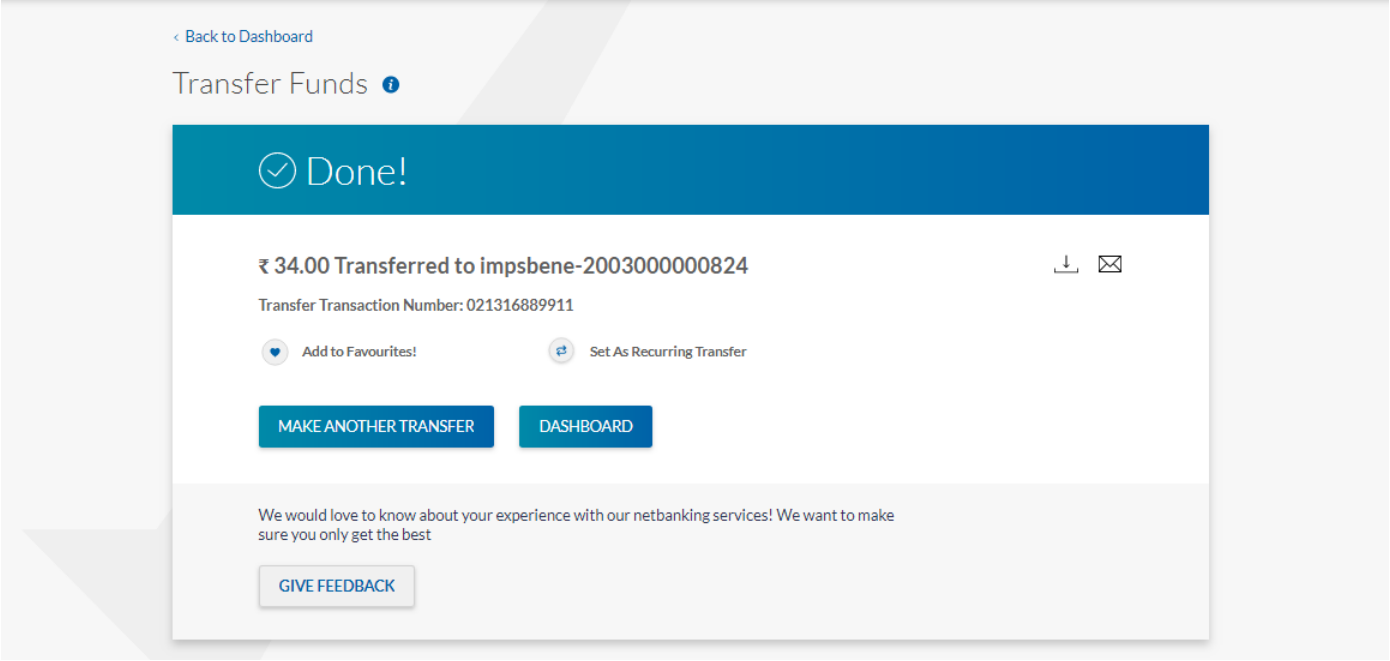


Step 2 – Part 2: OTP Verification — After confirming the details, you will receive an OTP on your Registered Mobile Number. Enter the OTP in the given field and click on **Proceed**.





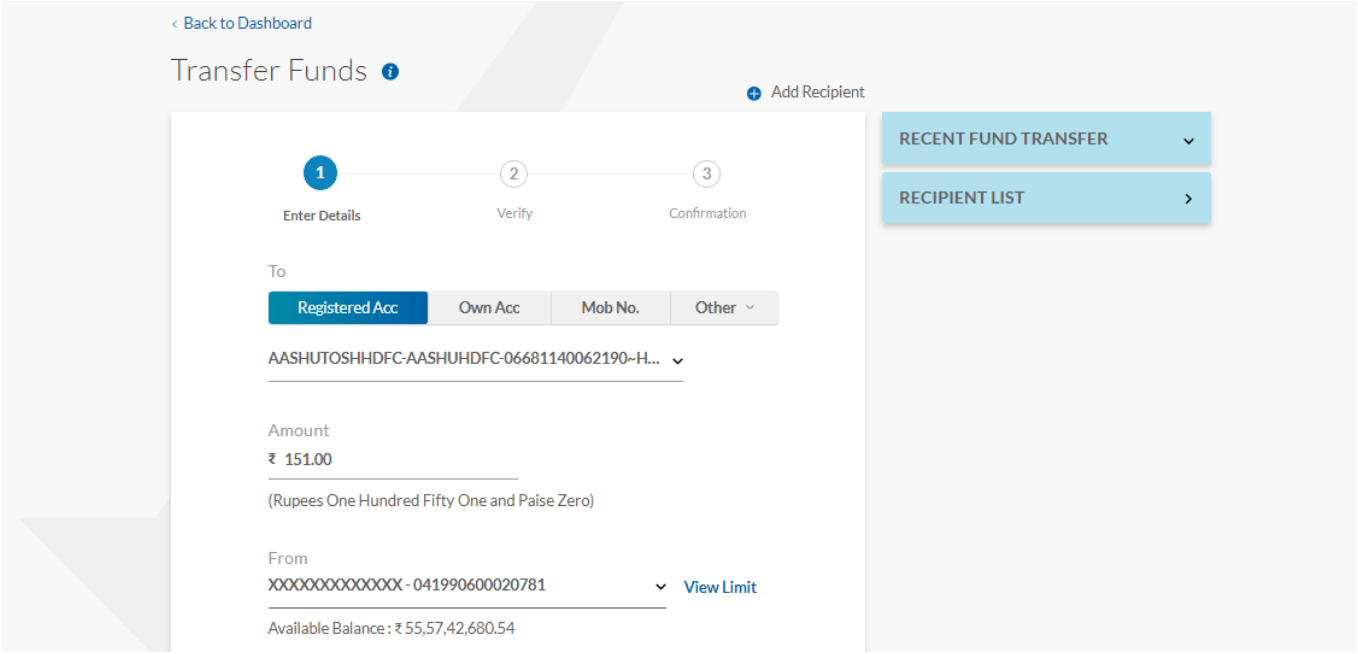
Step 3: If the OTP entered is correct, the amount will be transferred successfully and you will receive a confirmation message as below.



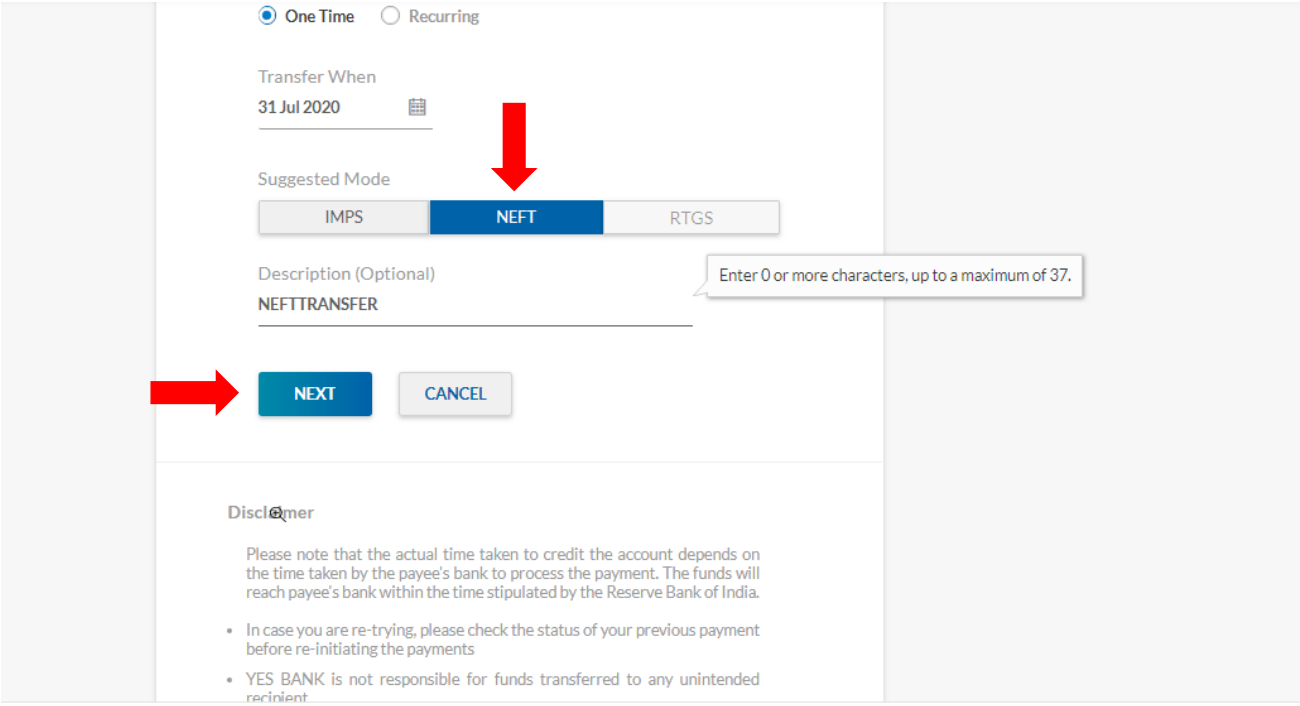
NEFT Fund Transfer

Follow this easy step-by-step guide to carry out an NEFT Fund Transfer anytime, anywhere.

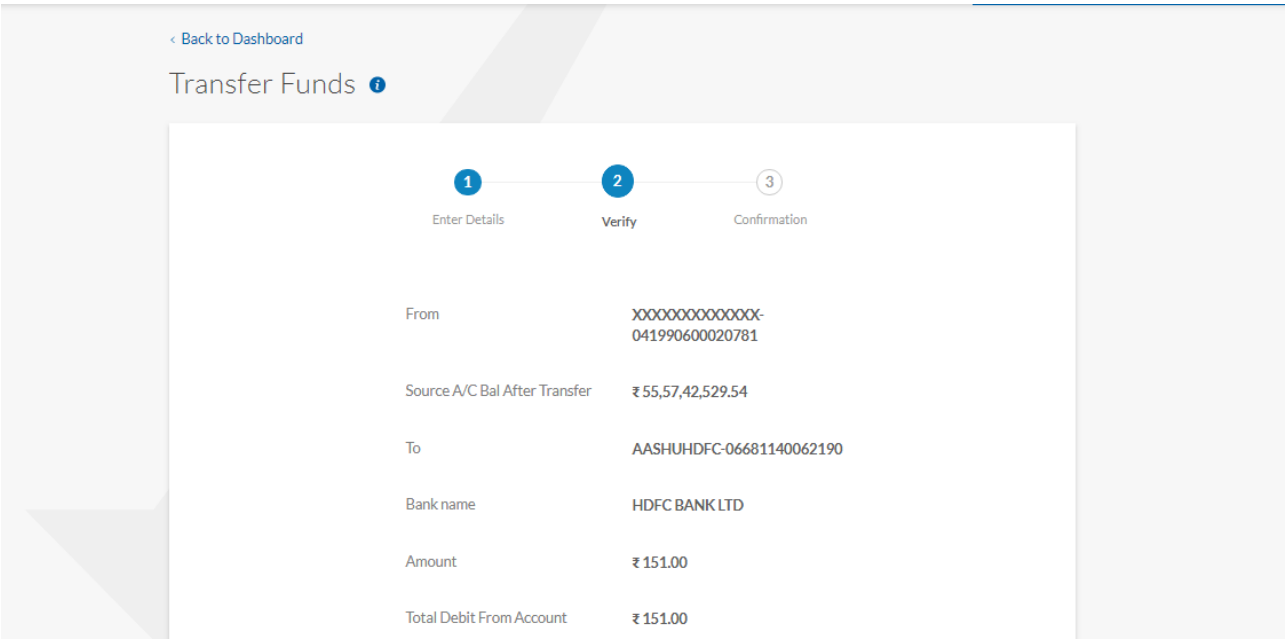
Step 1 – Part 1: On the Transfer Funds page, on the Enter Details section, select the account from the given options to which you want to transfer the amount and provide all the required account details to transfer funds through NEFT mode of payment.



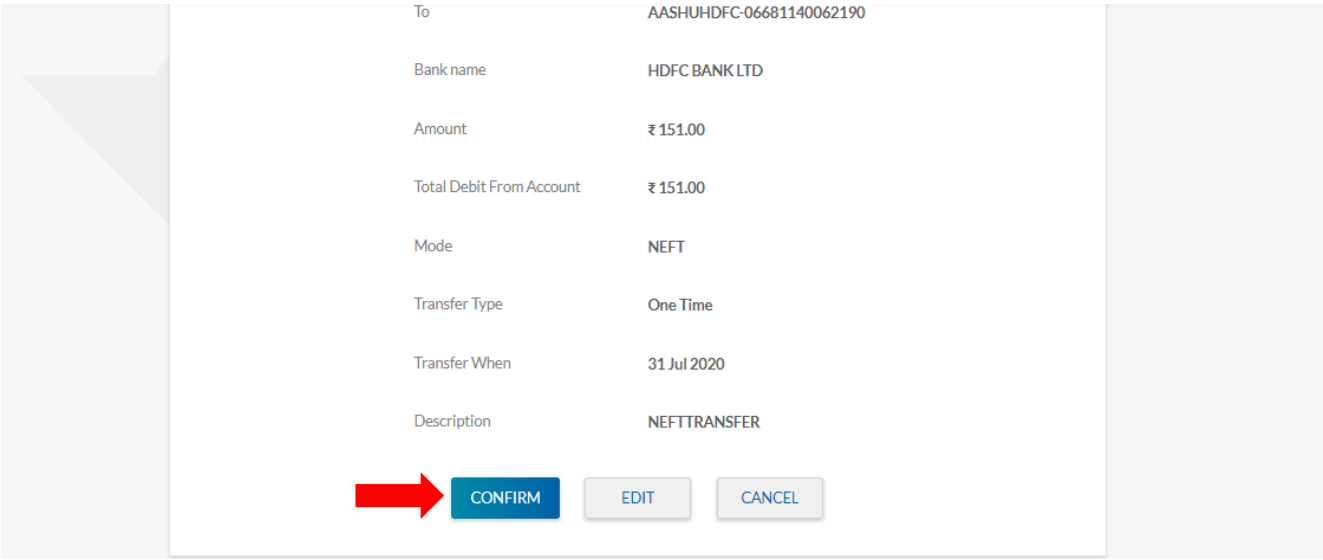
Step 1 – Part 2: Once you fill in all the required details, select **NEFT** under **Suggested Mode** and click on **Next**.

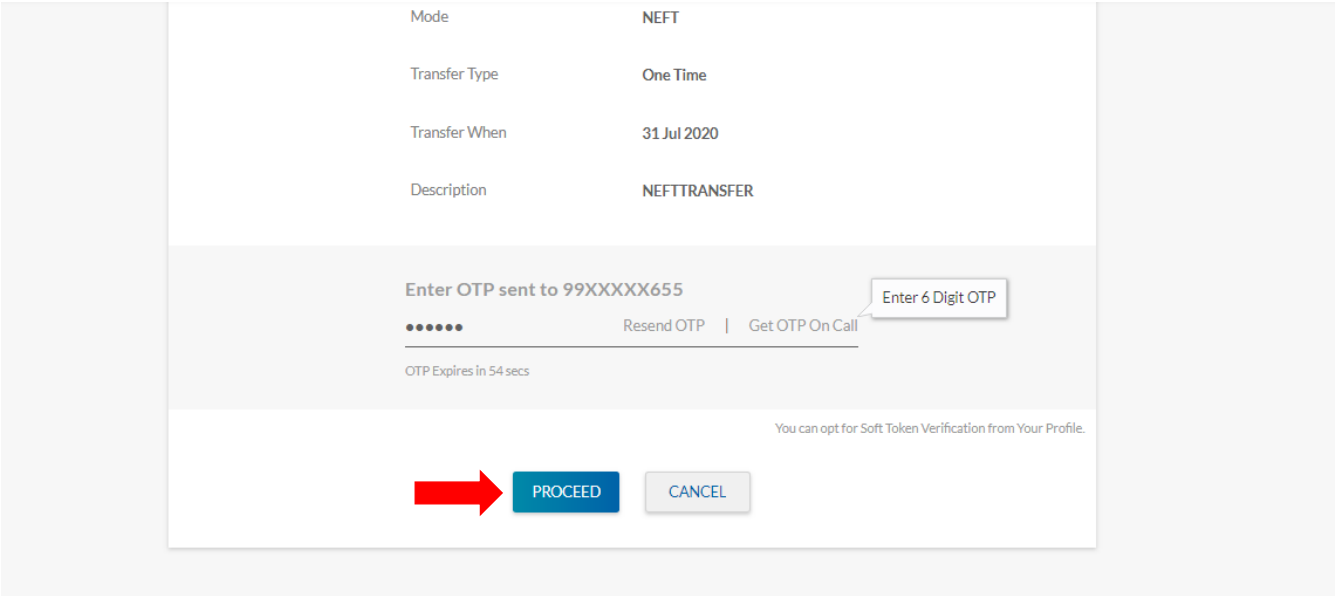


Step 2 – Part 1: Verification – The next step is to verify that all the given details are correct. If all the details are correct, click on **Confirm**.

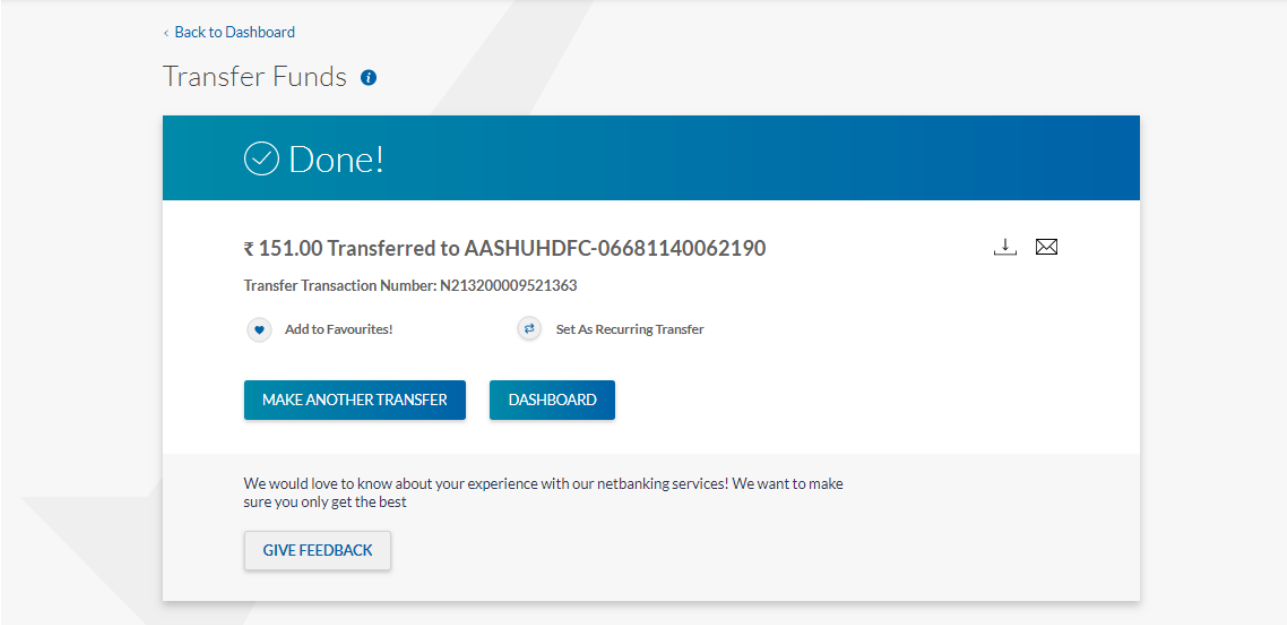


Step 2 – Part 2: OTP Verification — After confirming the details, you will receive an OTP on your Registered Mobile Number. Enter the OTP in the given field and click on **Proceed**.





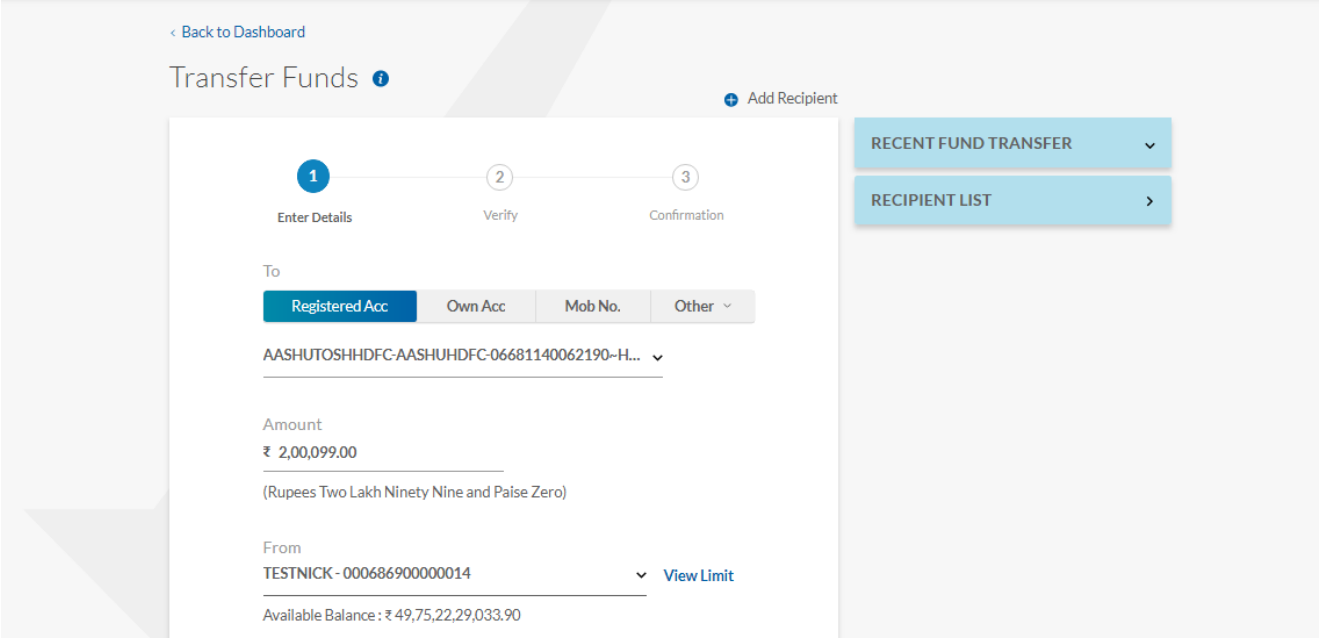
Step 3: If your OTP is correct, your amount will be transferred successfully and you will receive a confirmation message as below.



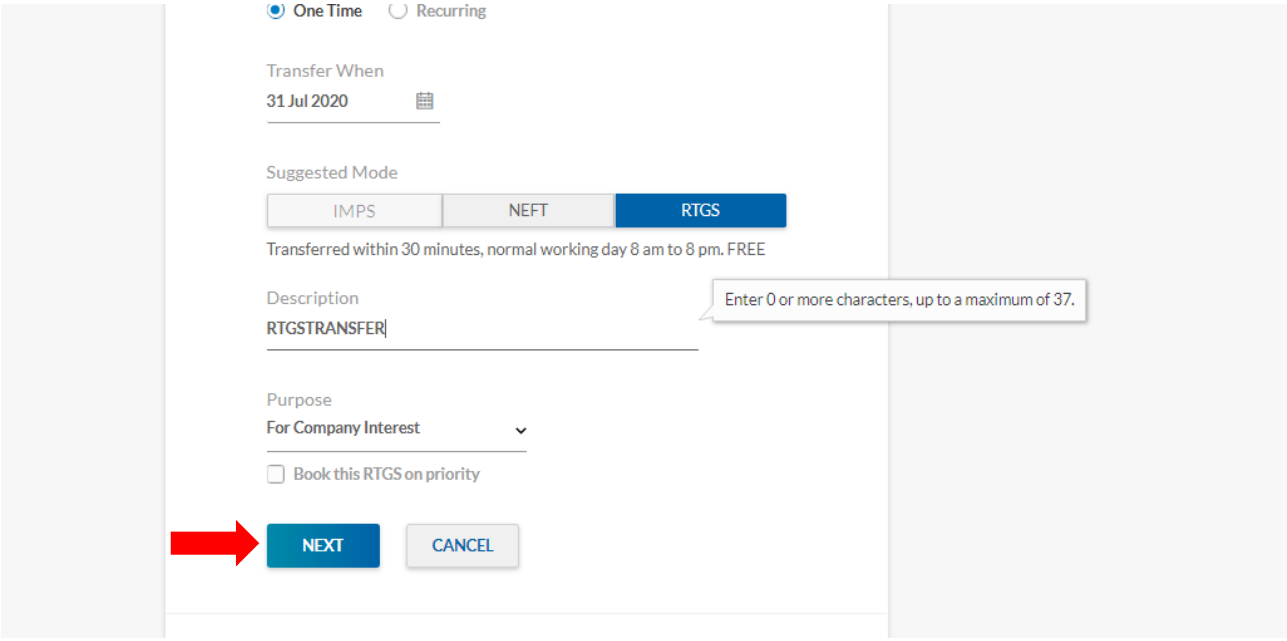
RTGS Transfer

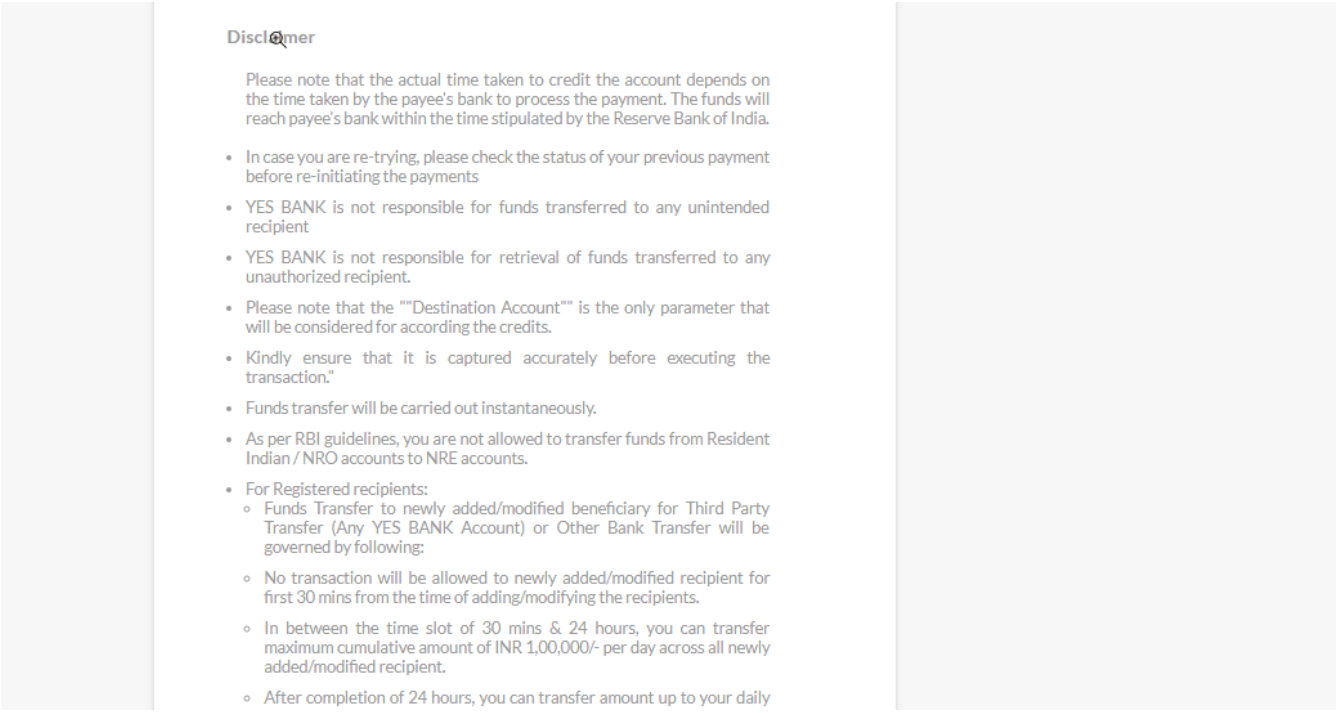
Follow this easy step-by-step guide to carry out an RTGS Transfer anytime, anywhere.

Step 1 – Part 1: On the Transfer Funds page, on the Enter Details section, select the account to which you wish to transfer the amount and provide all the required account details to transfer funds through RTGS mode of payment.



Step 1 – Part 2: Once you fill in all the required details, select **RTGS** under **Suggested Mode** and click on **Next**.



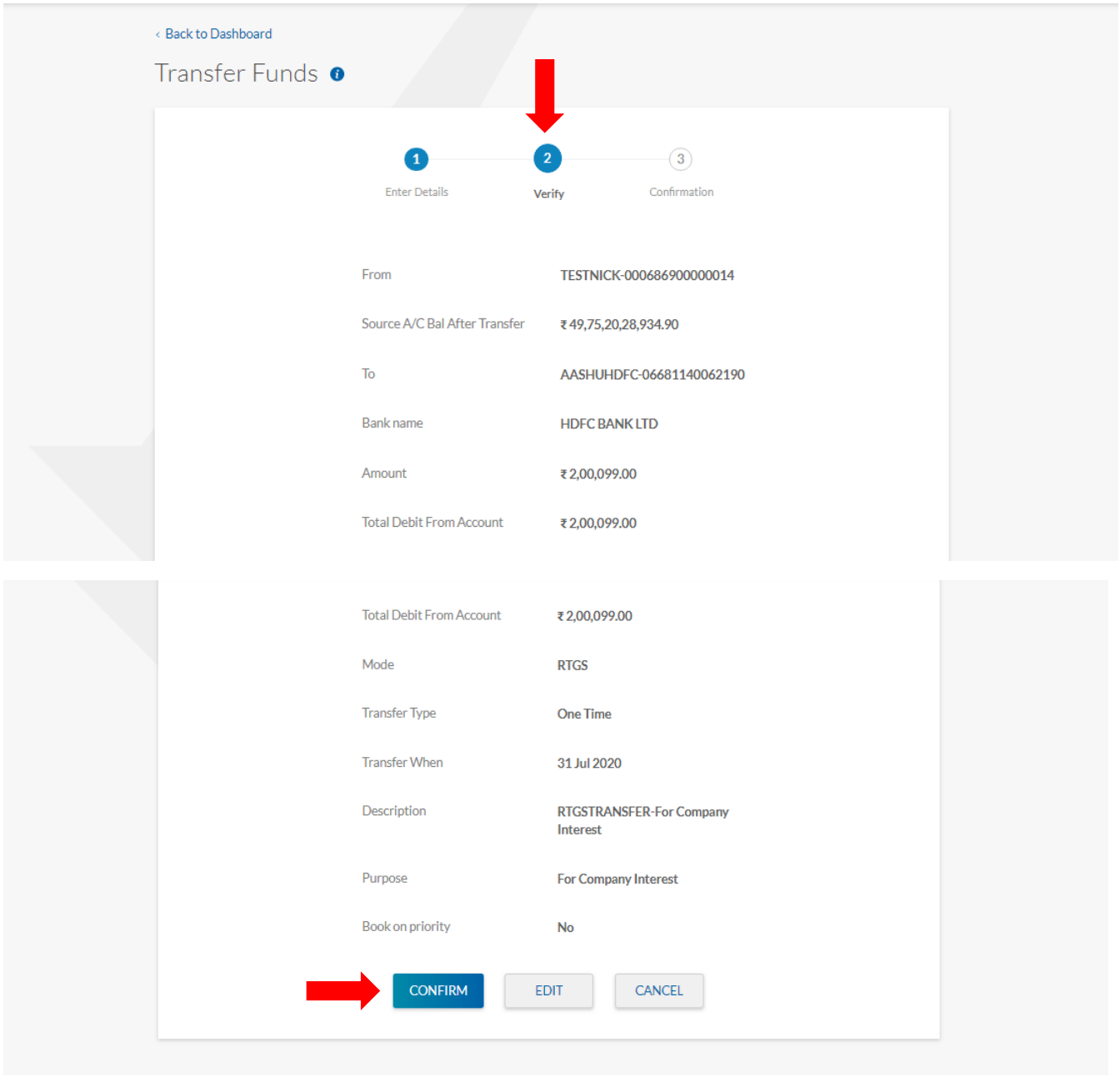


Disclaimer

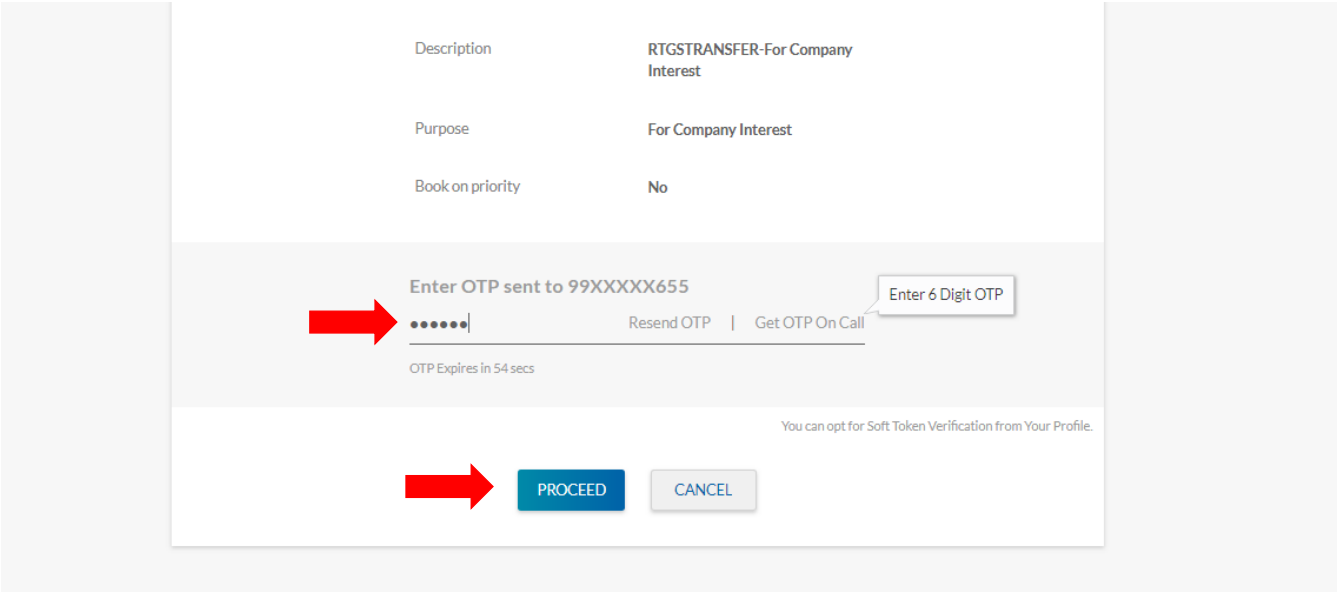
Please note that the actual time taken to credit the account depends on the time taken by the payee's bank to process the payment. The funds will reach payee's bank within the time stipulated by the Reserve Bank of India.

- In case you are re-trying, please check the status of your previous payment before re-initiating the payments
- YES BANK is not responsible for funds transferred to any unintended recipient
- YES BANK is not responsible for retrieval of funds transferred to any unauthorized recipient.
- Please note that the ""Destination Account"" is the only parameter that will be considered for according the credits.
- Kindly ensure that it is captured accurately before executing the transaction."
- Funds transfer will be carried out instantaneously.
- As per RBI guidelines, you are not allowed to transfer funds from Resident Indian / NRO accounts to NRE accounts.
- For Registered recipients:
  - Funds Transfer to newly added/modified beneficiary for Third Party Transfer (Any YES BANK Account) or Other Bank Transfer will be governed by following:
  - No transaction will be allowed to newly added/modified recipient for first 30 mins from the time of adding/modifying the recipients.
  - In between the time slot of 30 mins & 24 hours, you can transfer maximum cumulative amount of INR 1,00,000/- per day across all newly added/modified recipient.
  - After completion of 24 hours, you can transfer amount up to your daily

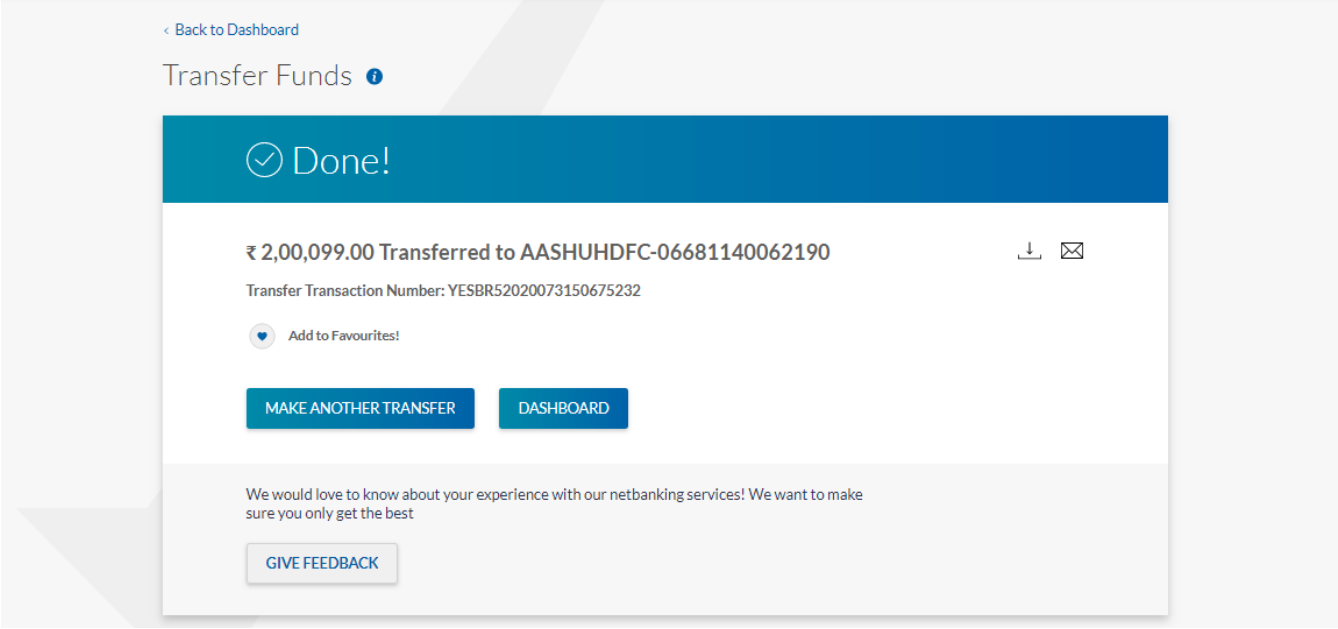
Step 2 – Part 1: Verification – The next step is to verify that all the given details are correct. If all the details are correct, click on **Confirm**.



Step 2 – Part 2: OTP Verification — After confirming the details, you will receive an OTP on your Registered Mobile Number. Enter the OTP in the given field and click on **Proceed**.



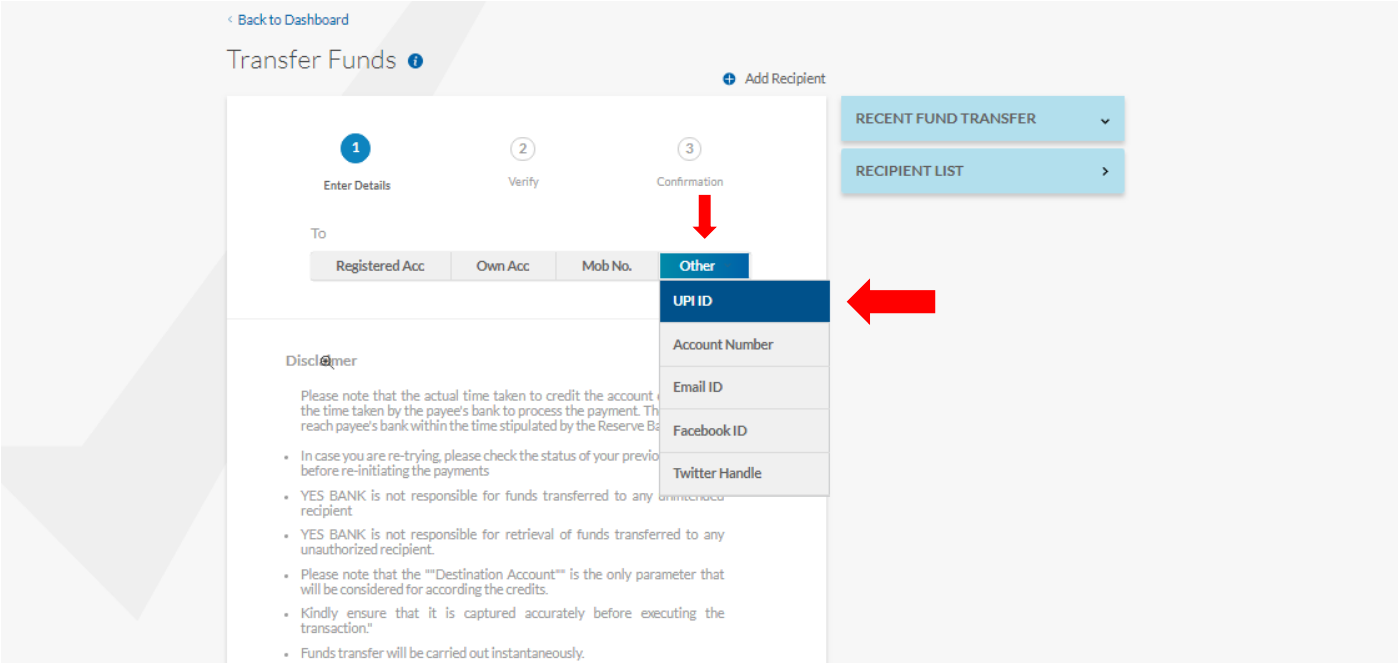
Step 3: If the OTP entered is correct, the amount will be transferred successfully and you will receive a confirmation message as below.

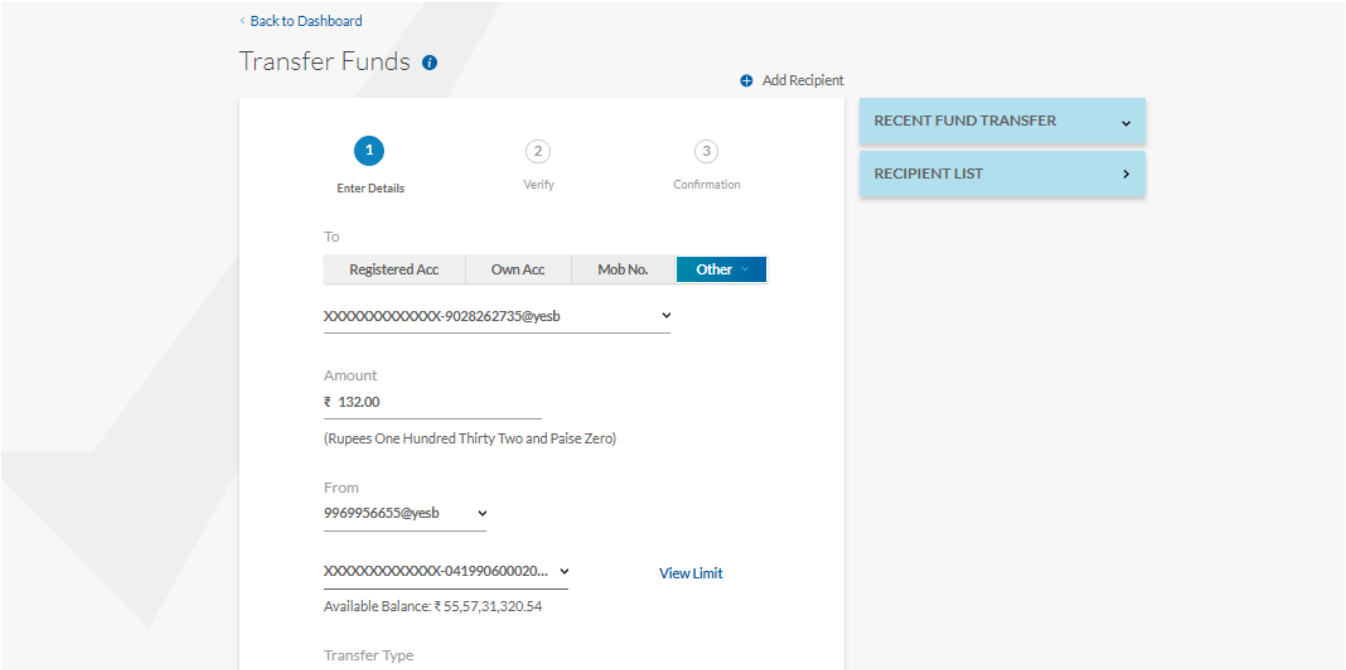


UPI Fund Transfer

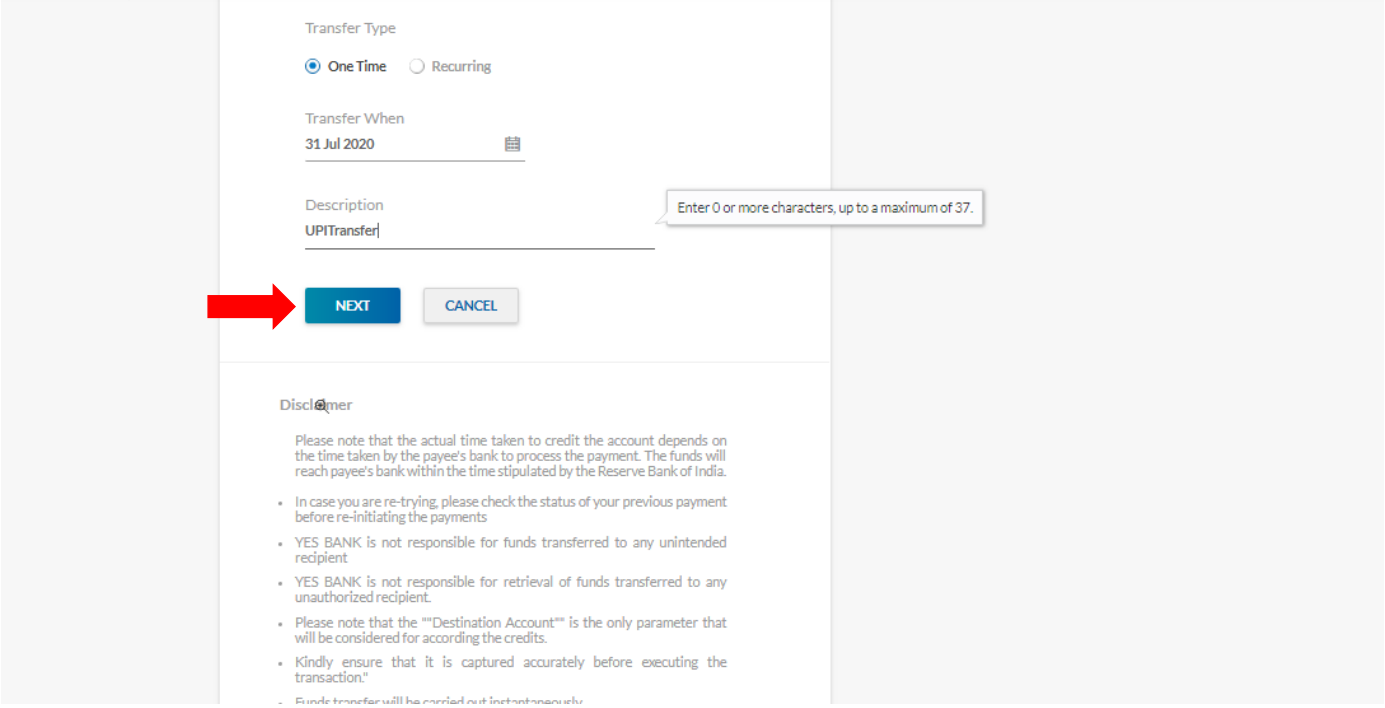
Follow this easy step-by-step guide to carry out a UPI Fund Transfer anytime, anywhere.

Step 1 – Part 1: On the Transfer Funds page, on the Enter Details section, select **UPI ID** which is located under the option **Other** and provide all the required account details to transfer funds via UPI.

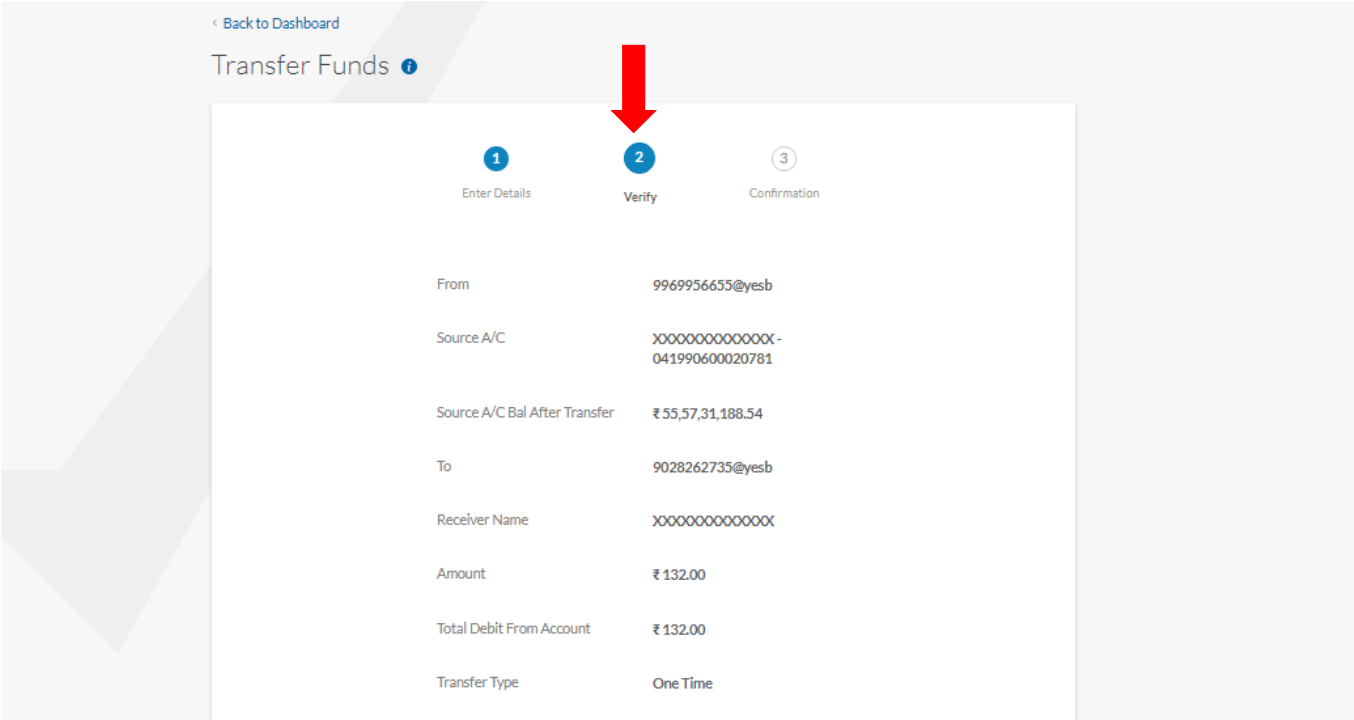




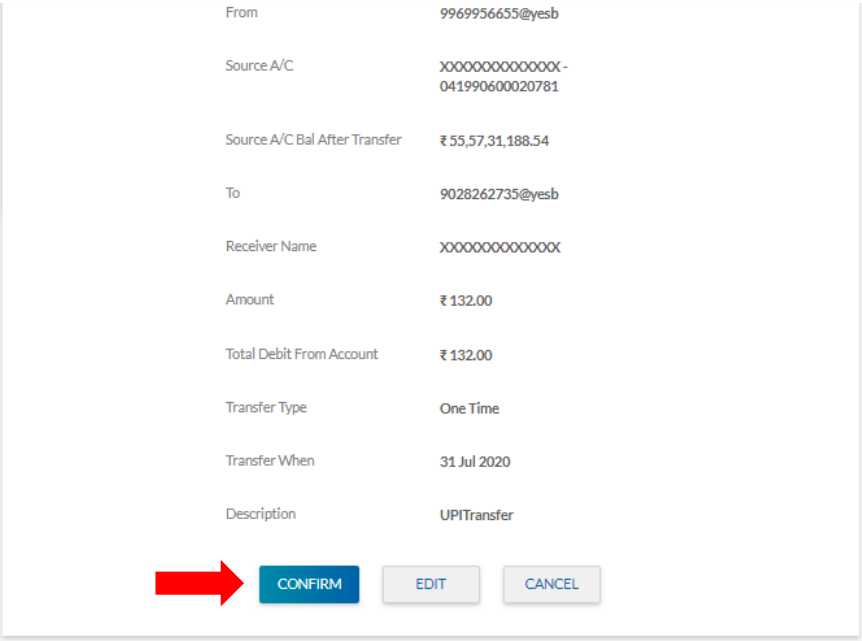
Step 1 – Part 2: Once you fill in all the required details, click on **Next.**

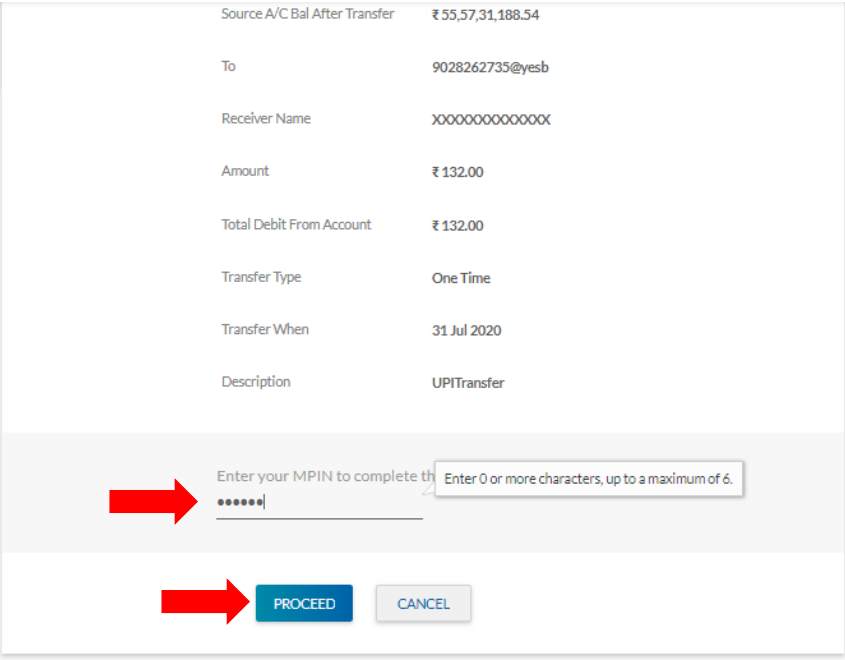


Step 2 – Part 1: Verification – The next step is to verify that all the given details are correct. If all the details are correct, click on **Confirm**.

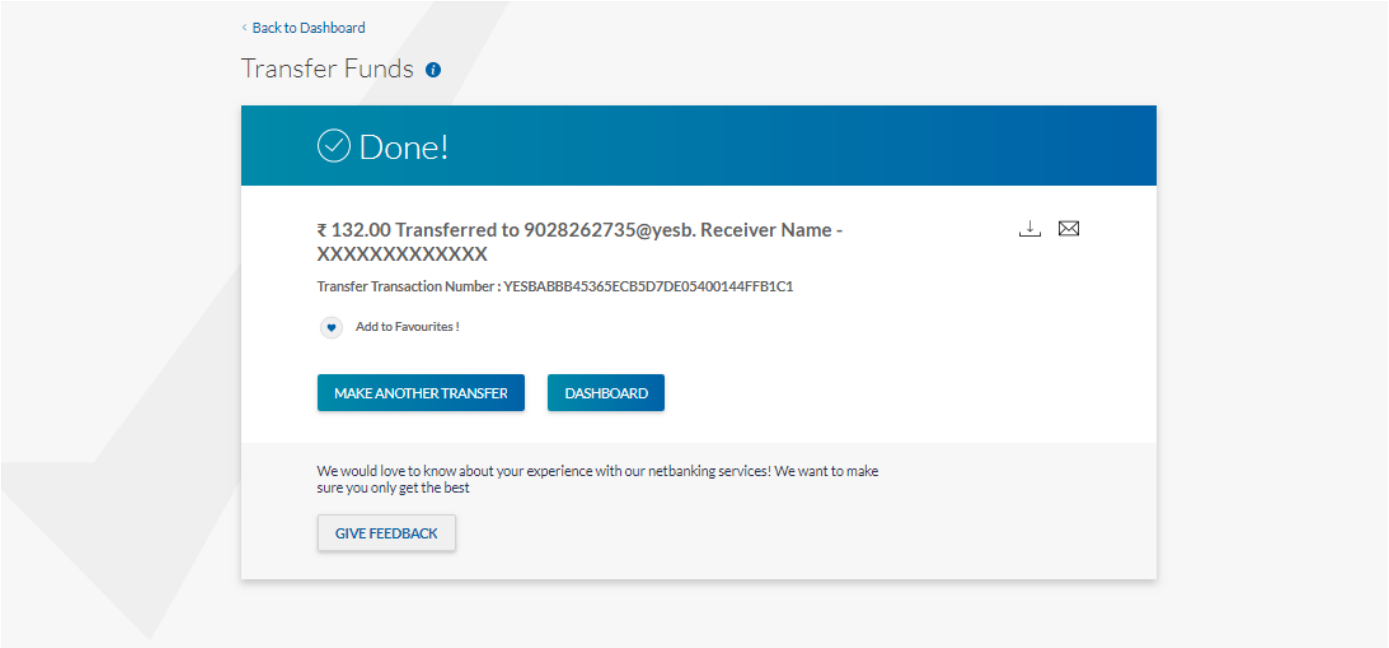


Step 2 – Part 2: After **confirm**ing the details, enter your MPIN in the given field and click on **Proceed**.





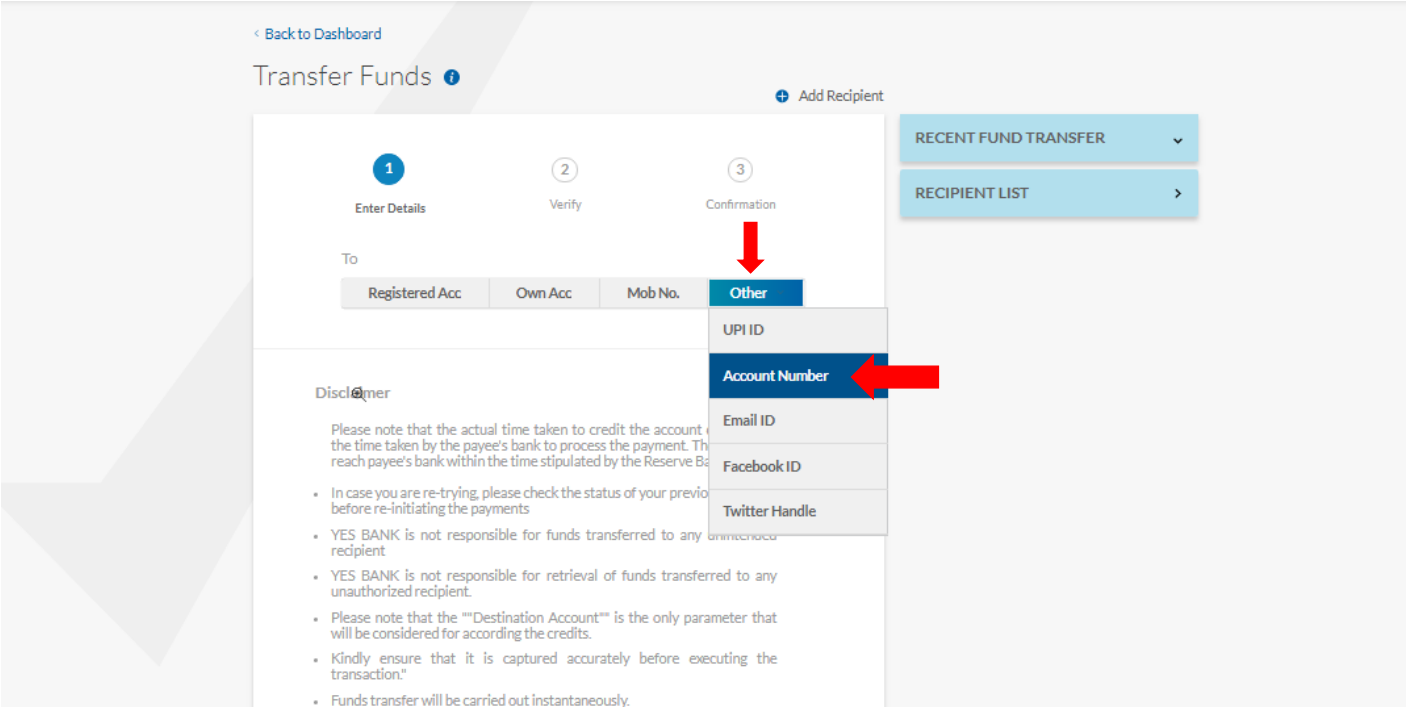
Step 3: If the MPIN entered is correct, the amount will be transferred successfully and you will receive a confirmation message as below.



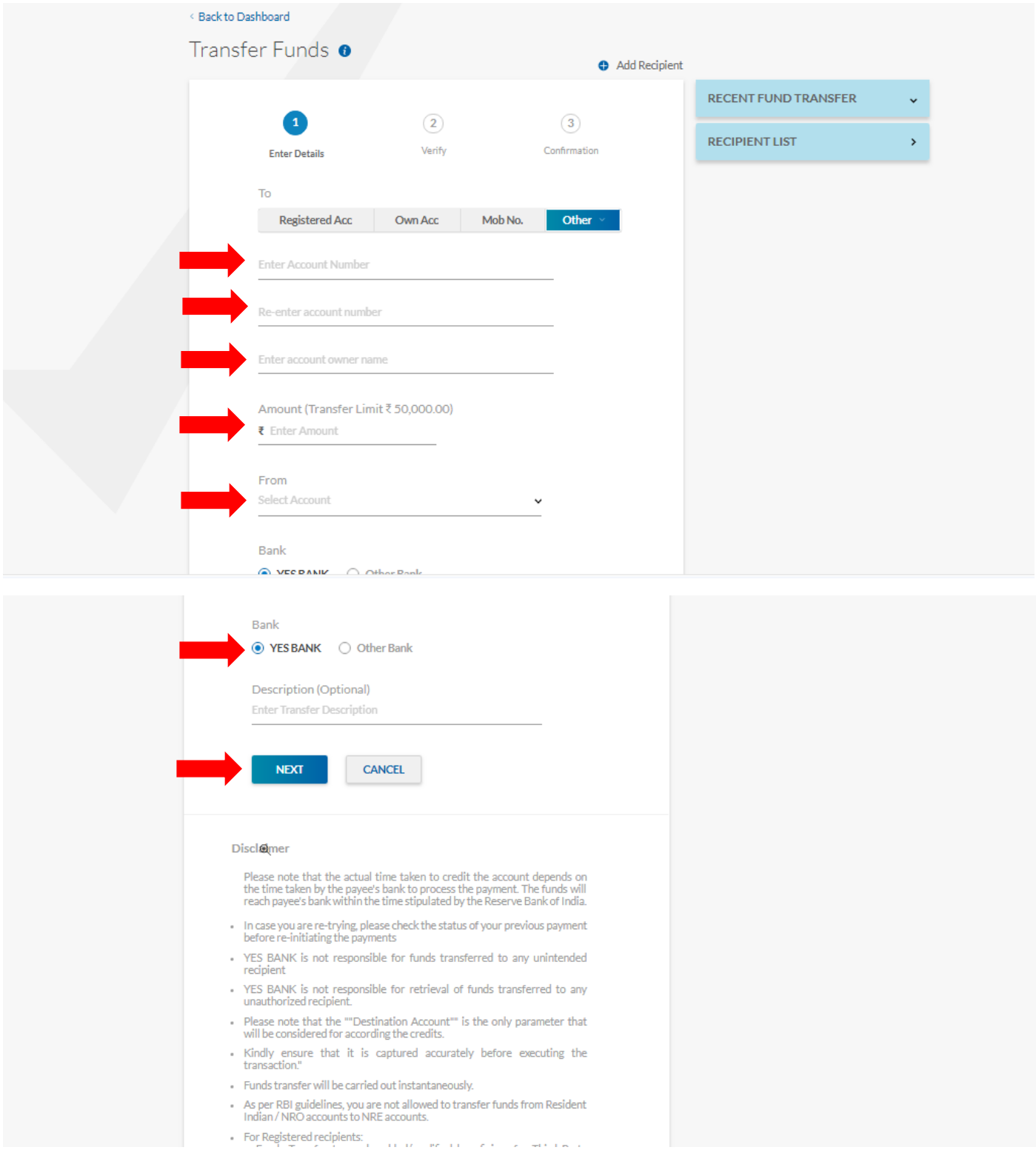
Adhoc Yes Bank Fund Transfer

Follow this easy, step-by-step process to carry out an Adhoc Yes Bank Fund Transfer anytime, anywhere.

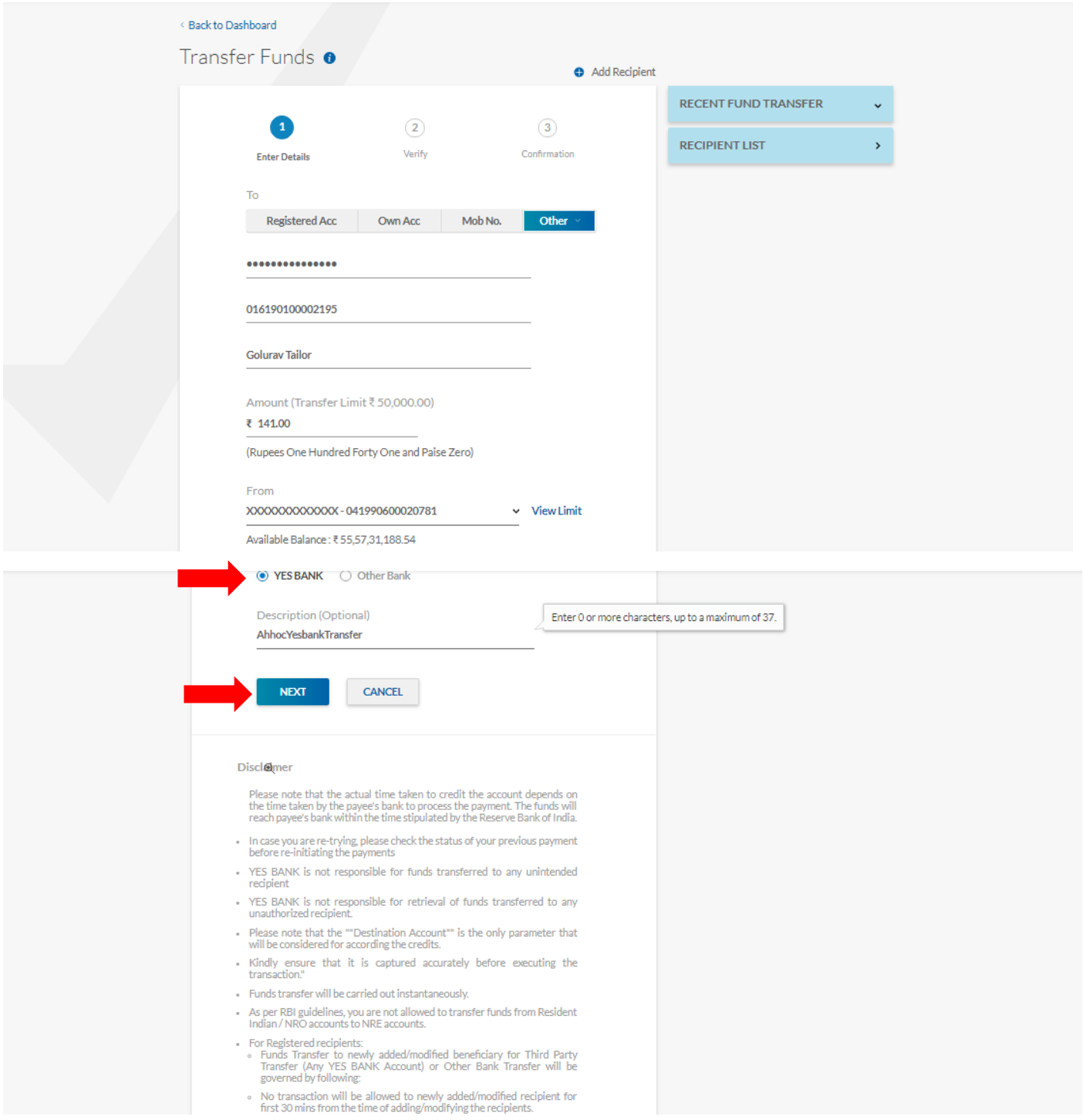
Step 1 – Part 1: On the Transfer Funds page, on the Enter Details section, select **Account Number** which is located under the option **Other** and provide all the required account details to transfer funds.



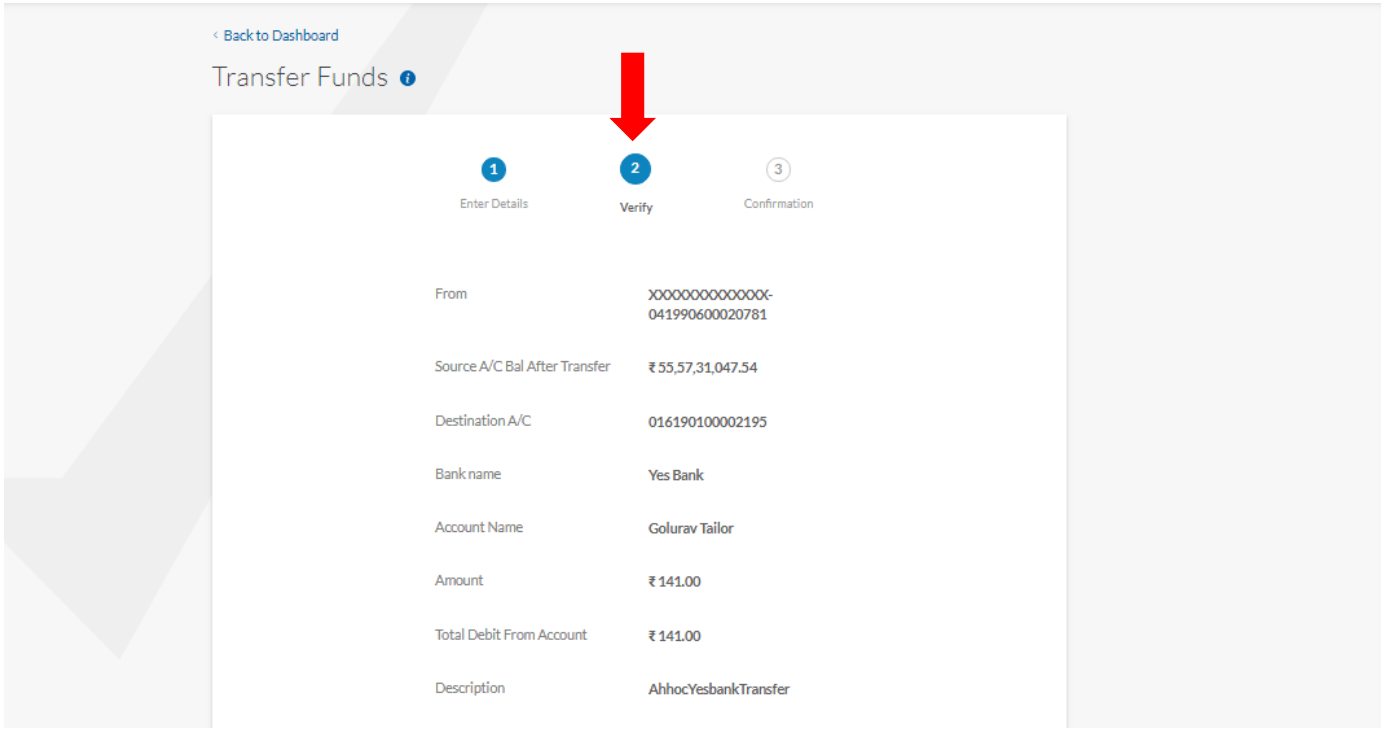
Step 1 – Part 2: For Adhoc Yes Bank Fund Transfer, fill in all the required account details as shown in the following image.

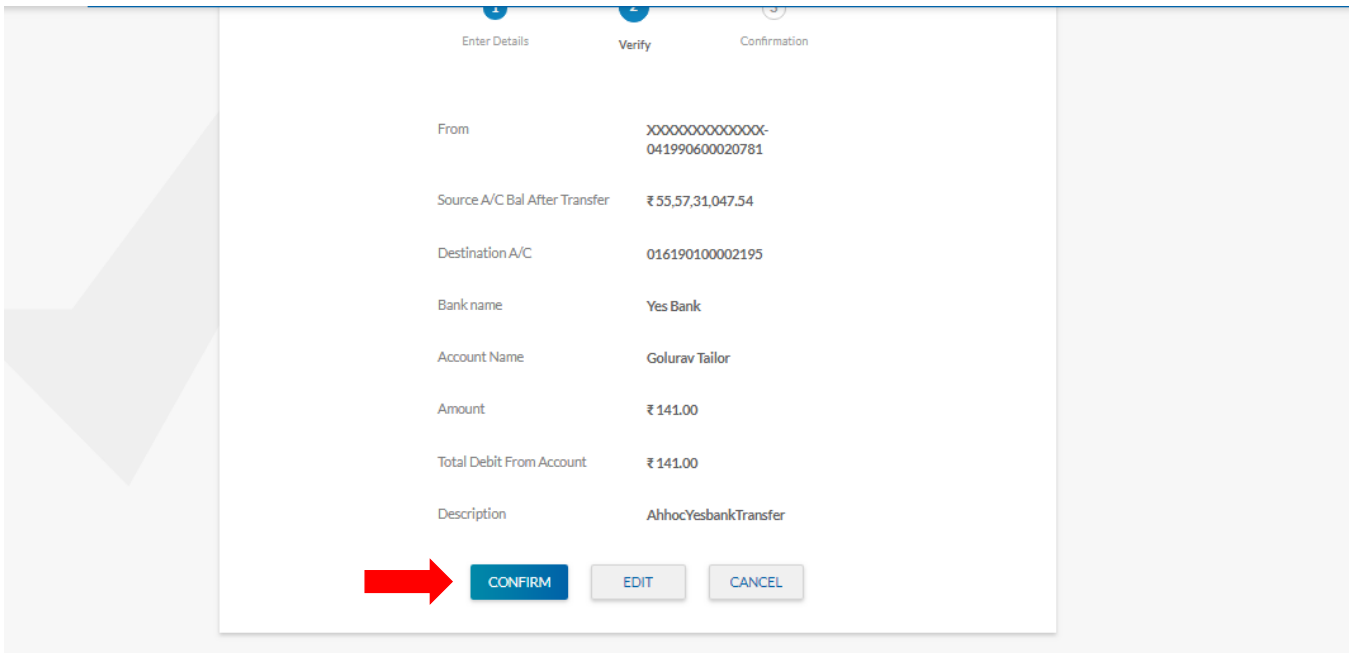


Step 1 – Part 3: Once you fill in all the required details, select **Yes Bank** under **Bank** and click on **Next**.

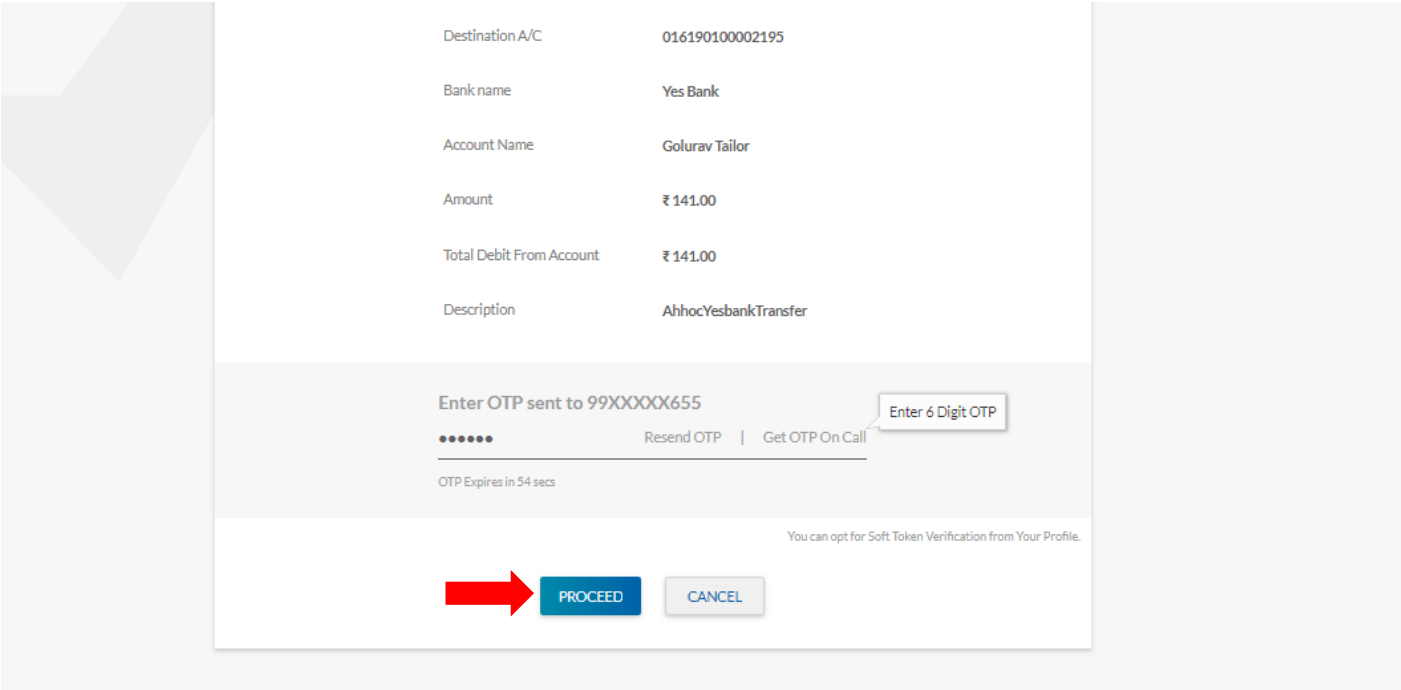


Step 2 – Part 1: Verification – The next step is to verify that all the given details are correct. If all the details are correct, click on **Confirm**.

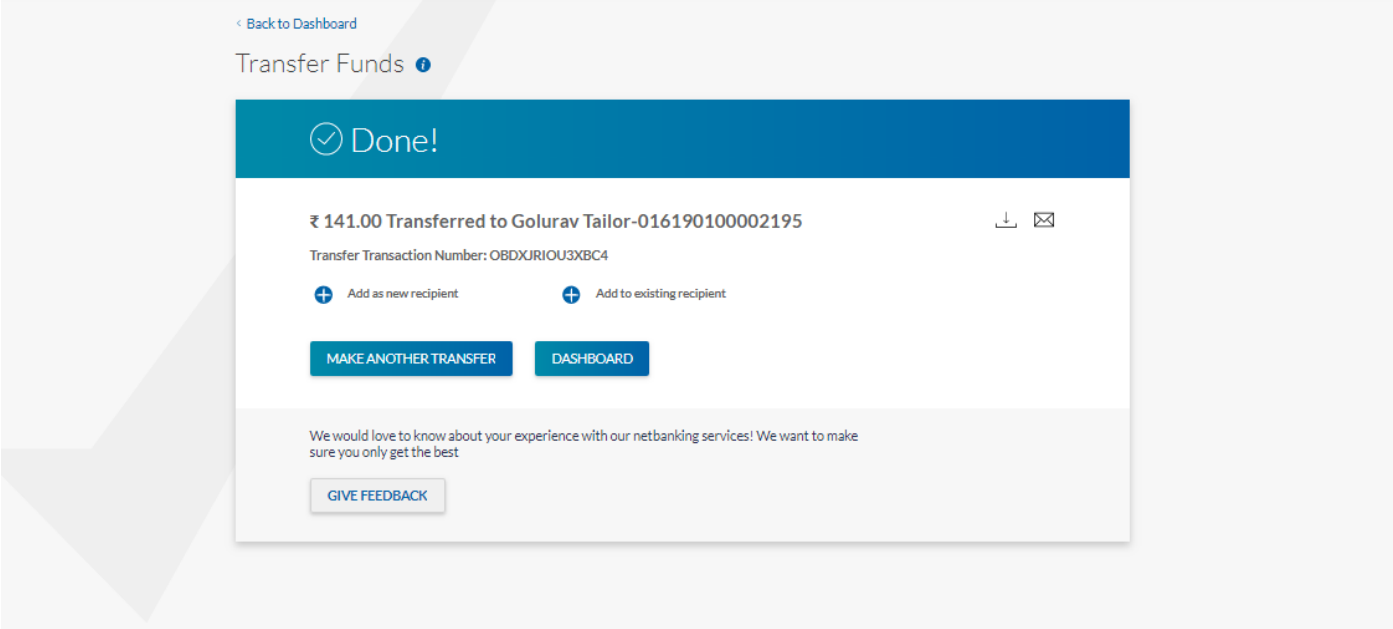




Step 2 – Part 2: OTP Verification — After confirming the details, you will receive an OTP on your Registered Mobile Number. Enter the OTP in the given field and click on **Proceed**.



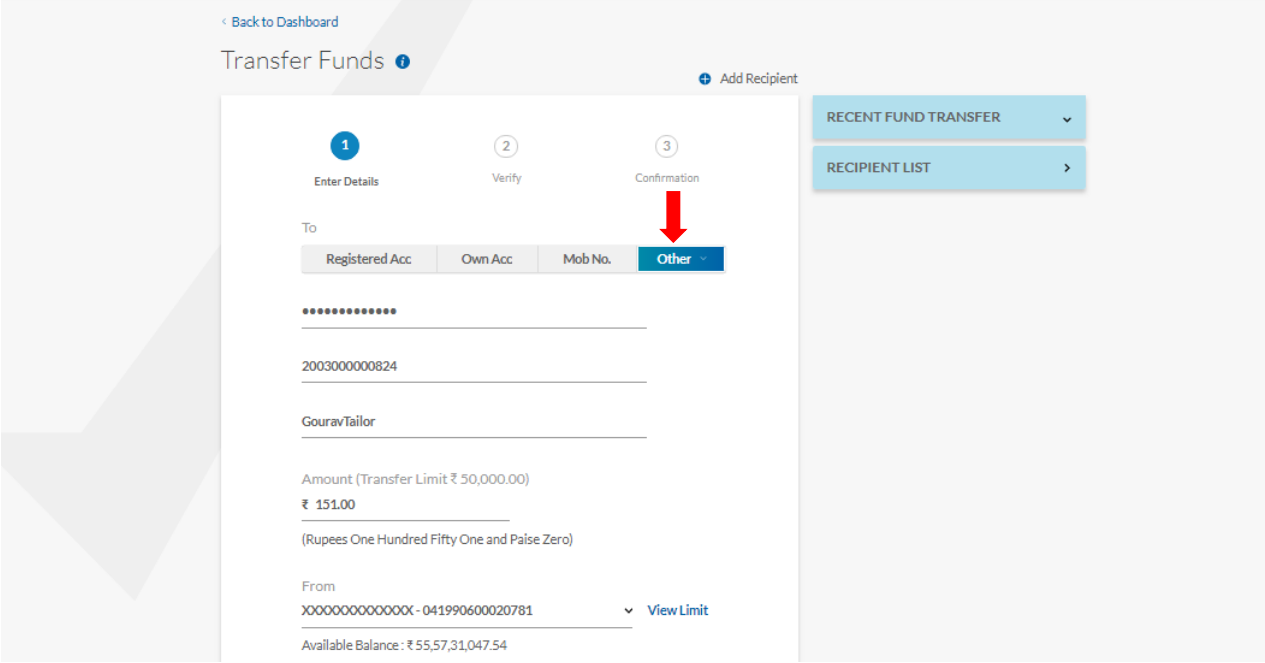
Step 3: If the OTP entered is correct, the amount will be transferred successfully and you will receive a confirmation message as below.



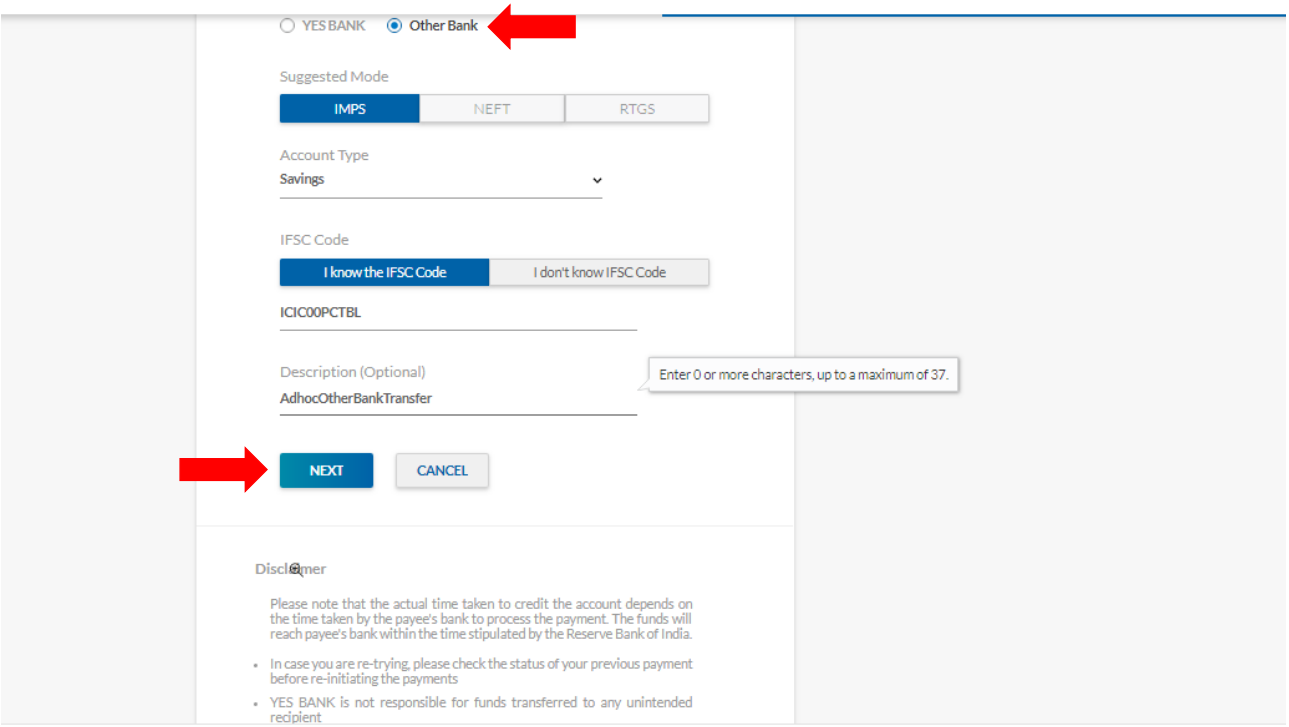
Adhoc Other Bank Fund Transfer

Follow this easy step-by-step guide to carry out an Adhoc Other Bank Fund Transfer anytime, anywhere.

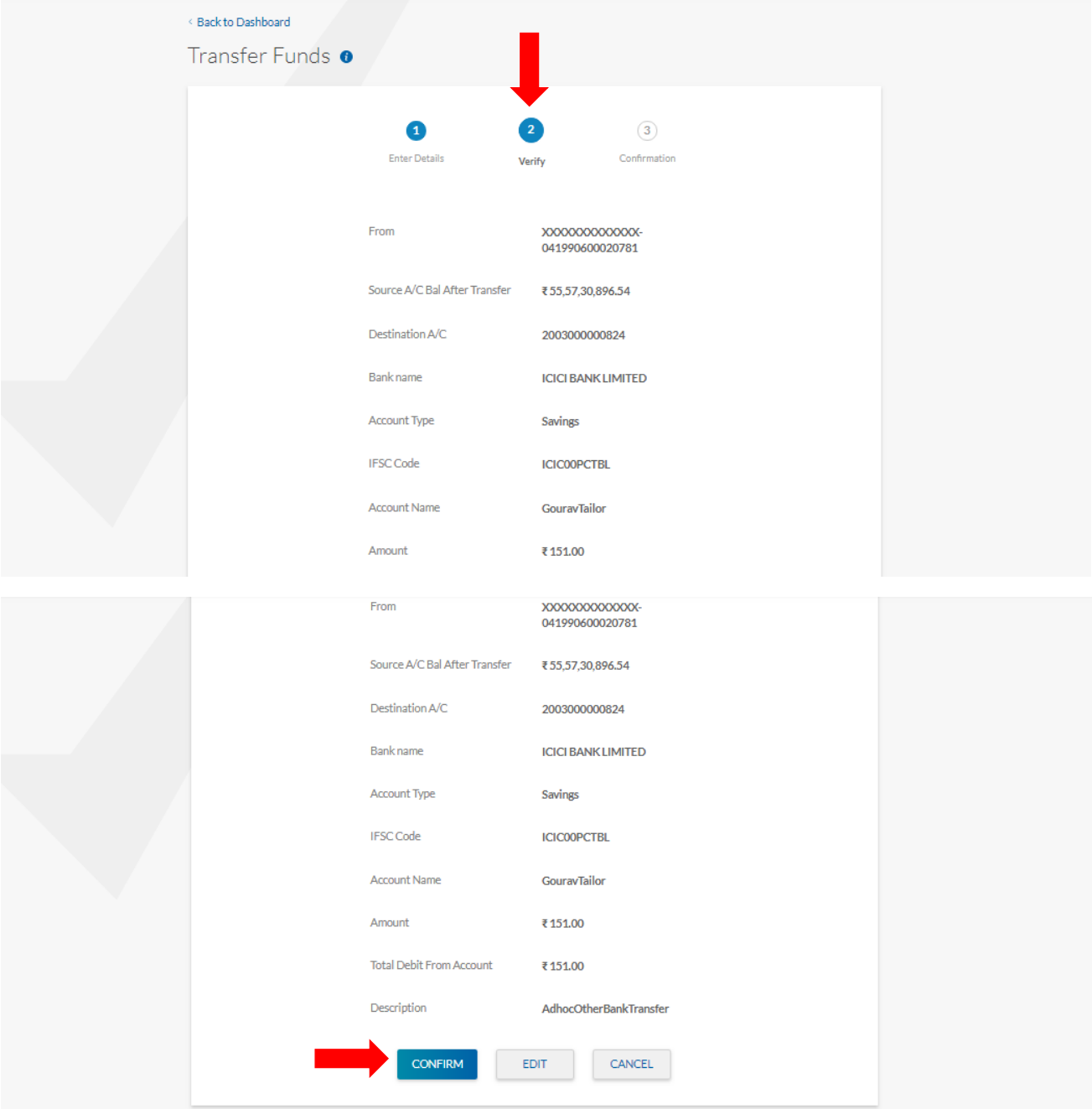
Step 1 – Part 1: On the Transfer Funds page, on the Enter Details section, select the option **Other** and provide all the required account details to transfer funds.



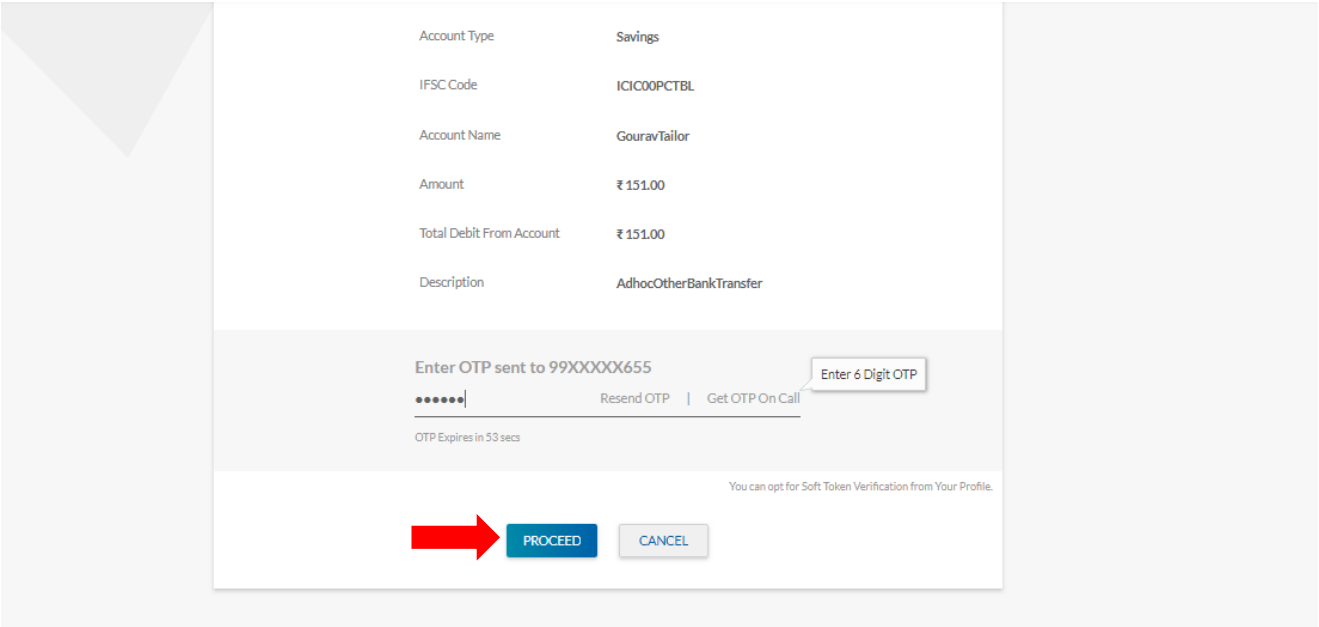
Step 1 – Part 2: Once you fill in all the required details, select **Other Bank** under **Bank** and click on **Next.**



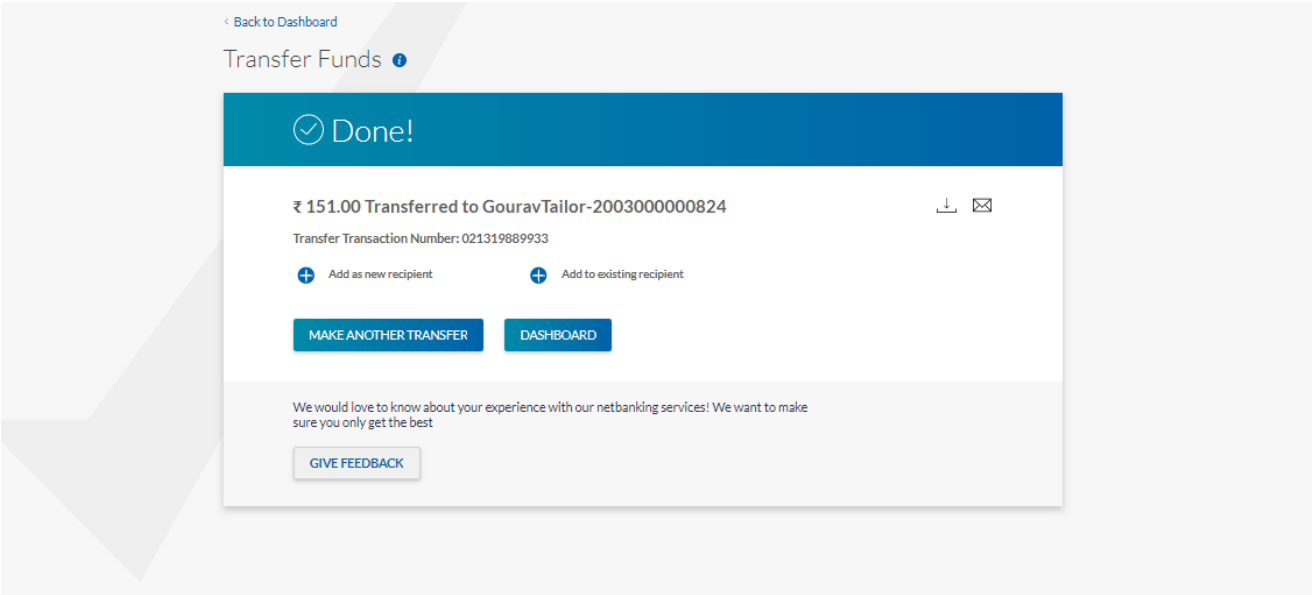
Step 2 – Part 1: Verification – The next step is to verify that all the given details are correct. If all the details are correct, click on **Confirm**.



Step 2 – Part 2: OTP Verification — After confirming the details, you will receive an OTP on your Registered Mobile Number. Enter the OTP in the given field and click on **Proceed**.



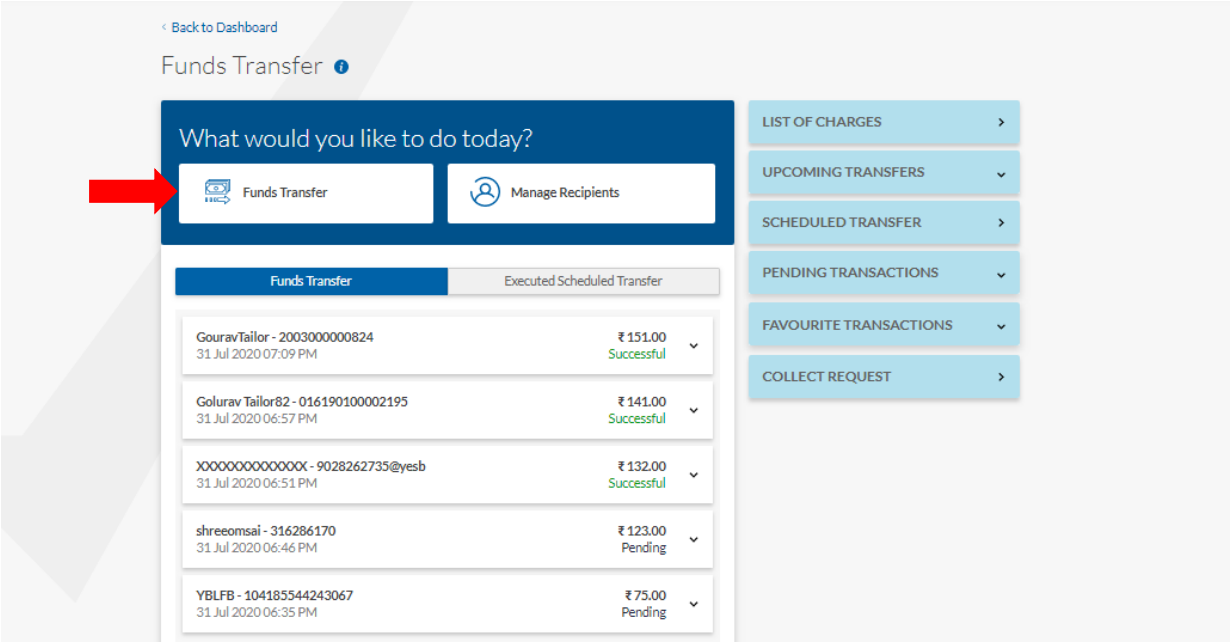
Step 3: If the OTP entered is correct, the amount will be transferred successfully and you will receive a confirmation message as below.



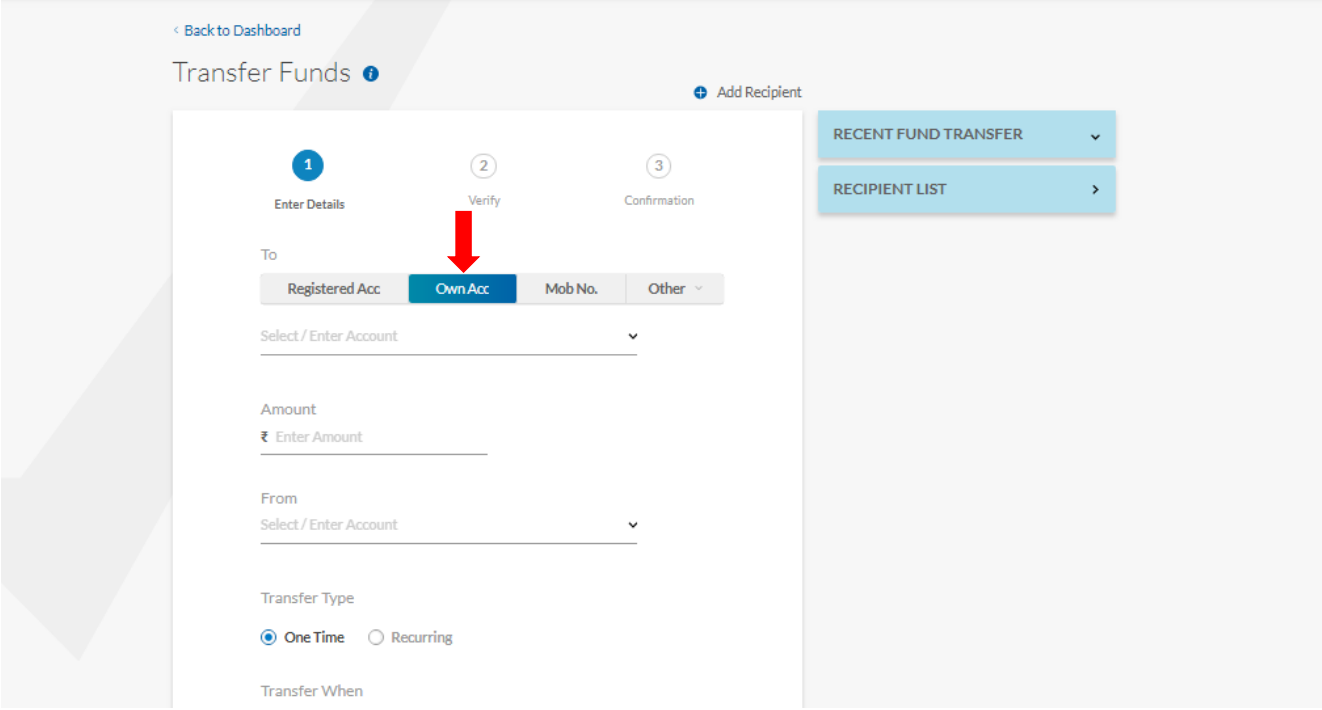
User Guide – Own Account SI Fund Transfer:

This is a simple process with YES ONLINE. Follow this easy step-by-step guide to carry out a Recurring Transfer with own account anytime, anywhere.

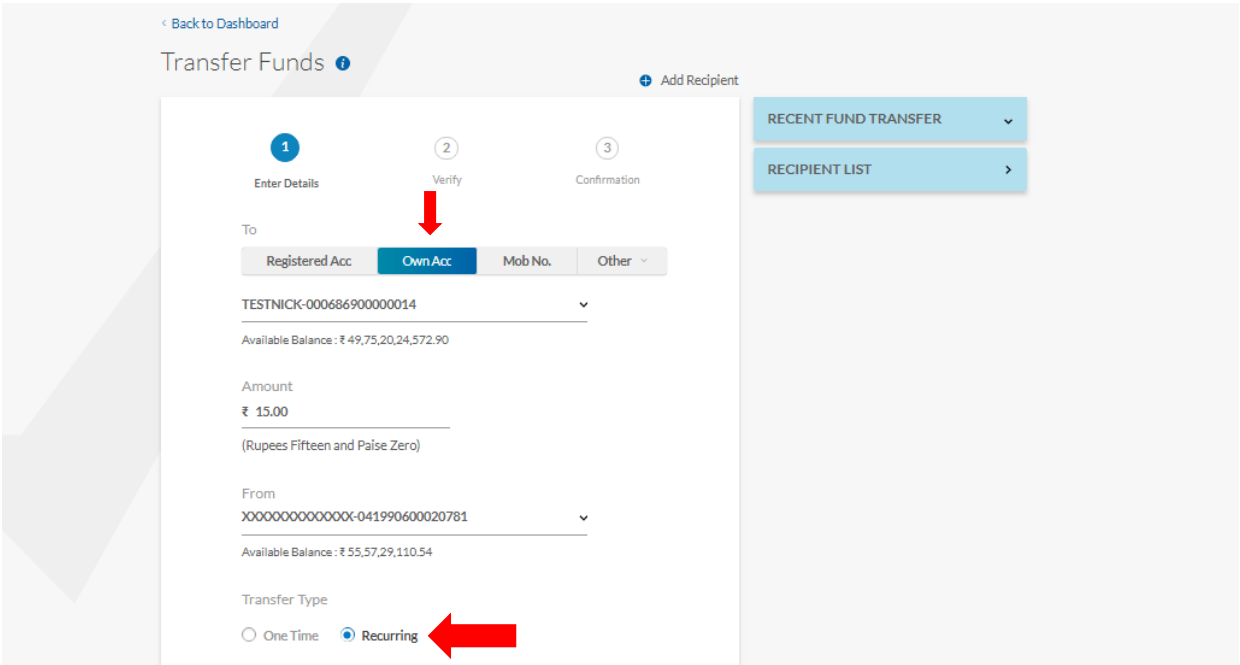
Step 1: Go to the main dashboard on your YES ONLINE account and navigate to the Funds Transfer page where all your transactions are visible as shown below. Click on **Funds Transfer** to enter new fund transfer details.

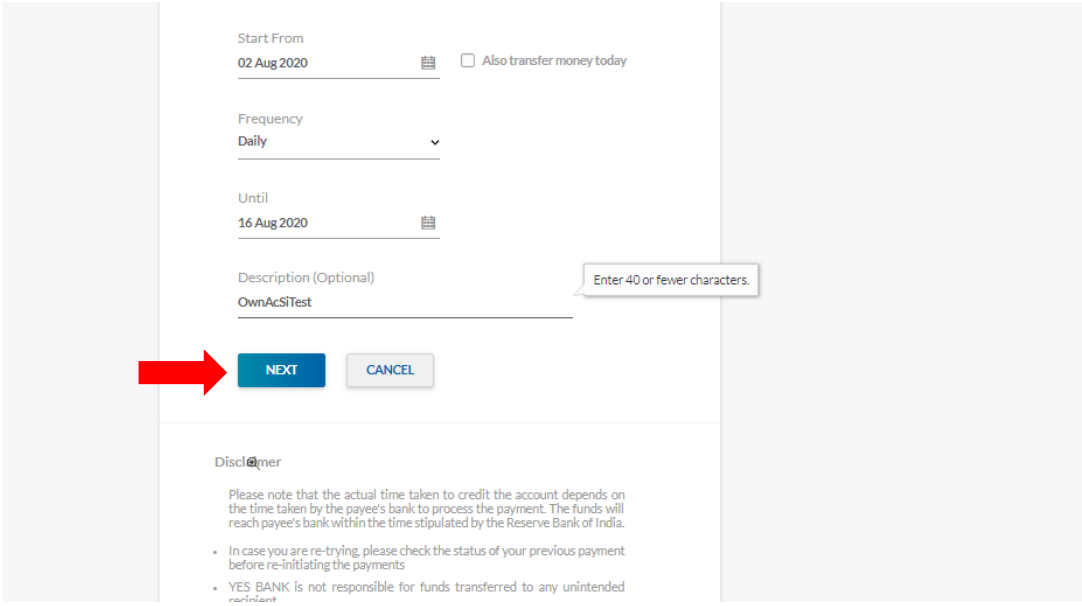


Step 2 – Part 1: A wide list of payee options are already integrated into the YES ONLINE system. Click on the option **Own Acc** to carry out recurring fund transfers.

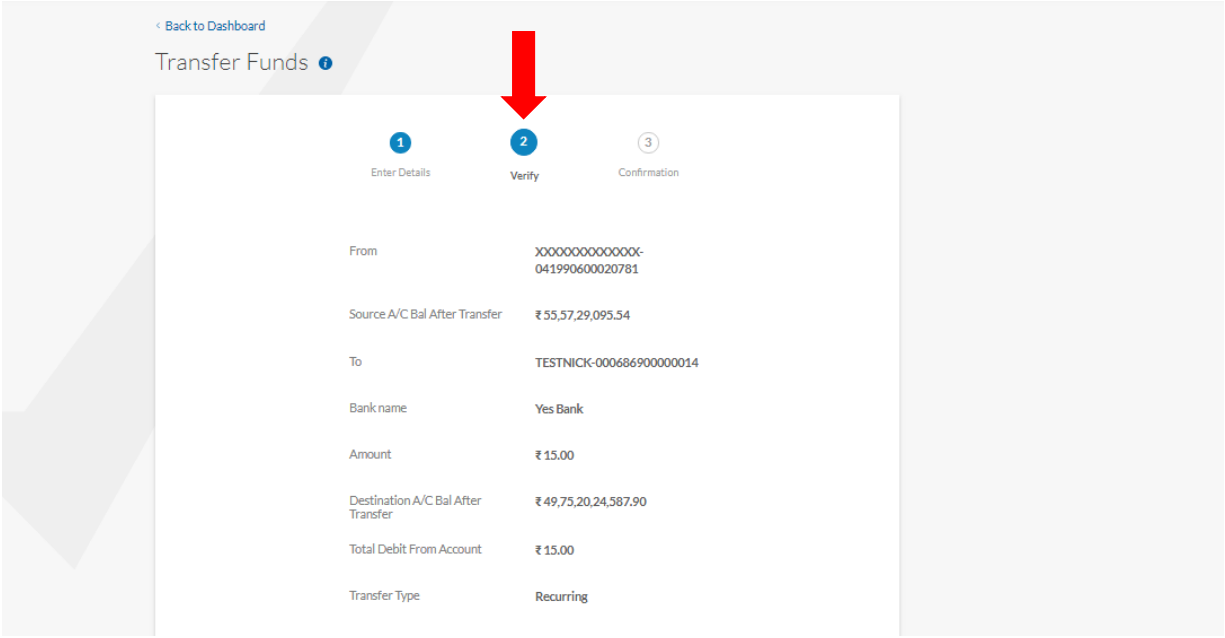


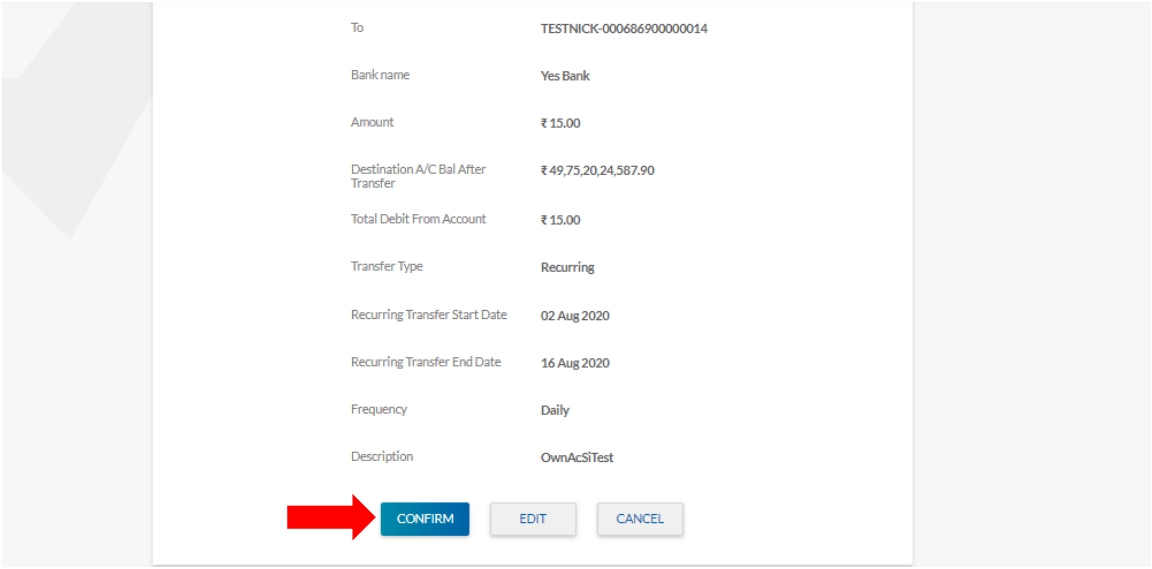
Step 2 – Part 1: On the Transfer Funds page, on the Enter Details section, after selecting **Own Acc**, provide all the required account details to transfer funds to your account. Once you fill in all the required details, select Transfer Type as **Recurring** and click on **Next**.



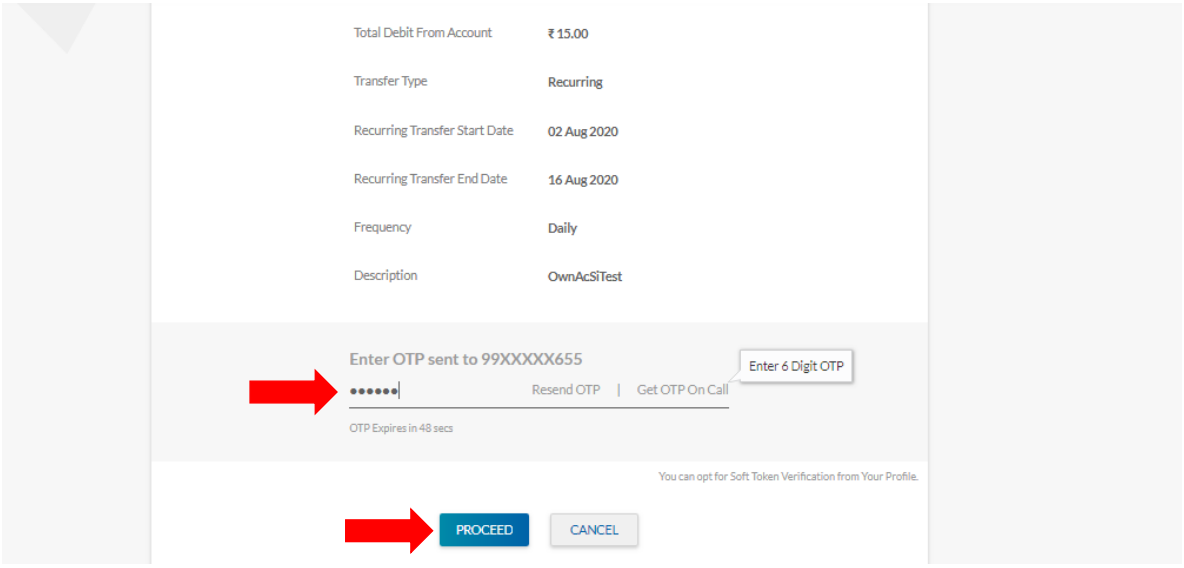


Step 2 – Part 1: Verification – The next step is to verify that all the given details are correct. If all the details are correct, click on **Confirm**.

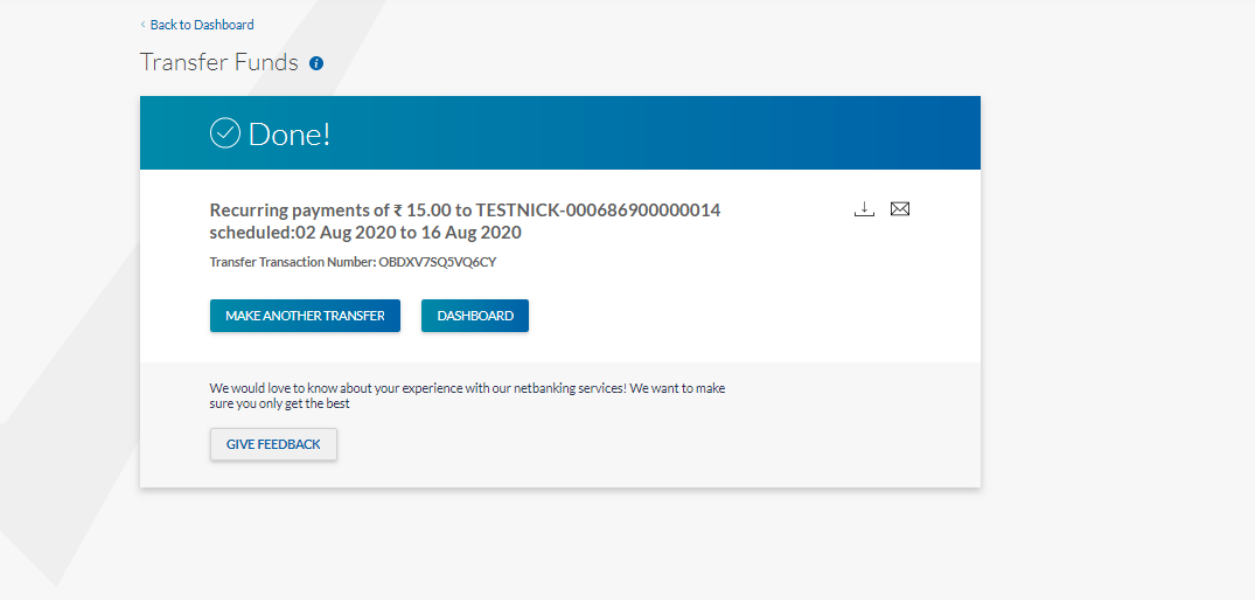




Step 2 – Part 2: OTP Verification — After confirming the details, you will receive an OTP on your Registered Mobile Number. Enter the OTP in the given field and click on **Proceed**.



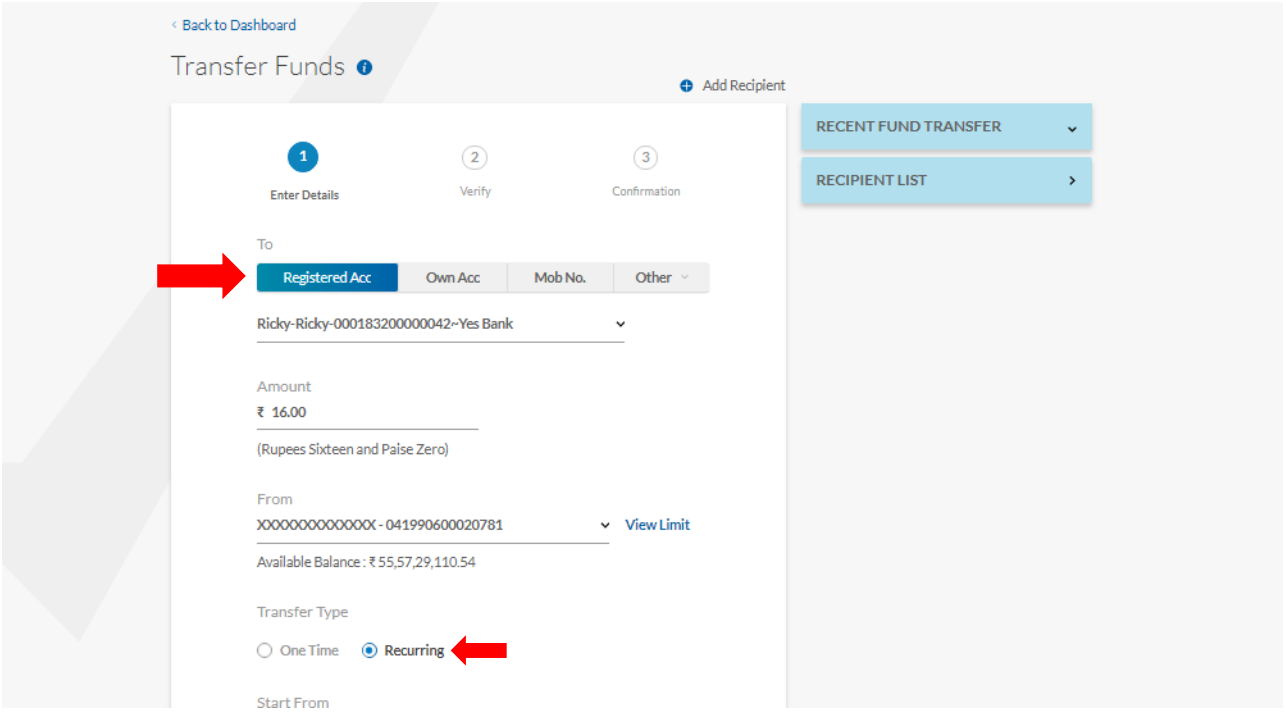
Step 3: If the OTP entered is correct, your recurring payment will be scheduled successfully and you will receive a confirmation message as below.



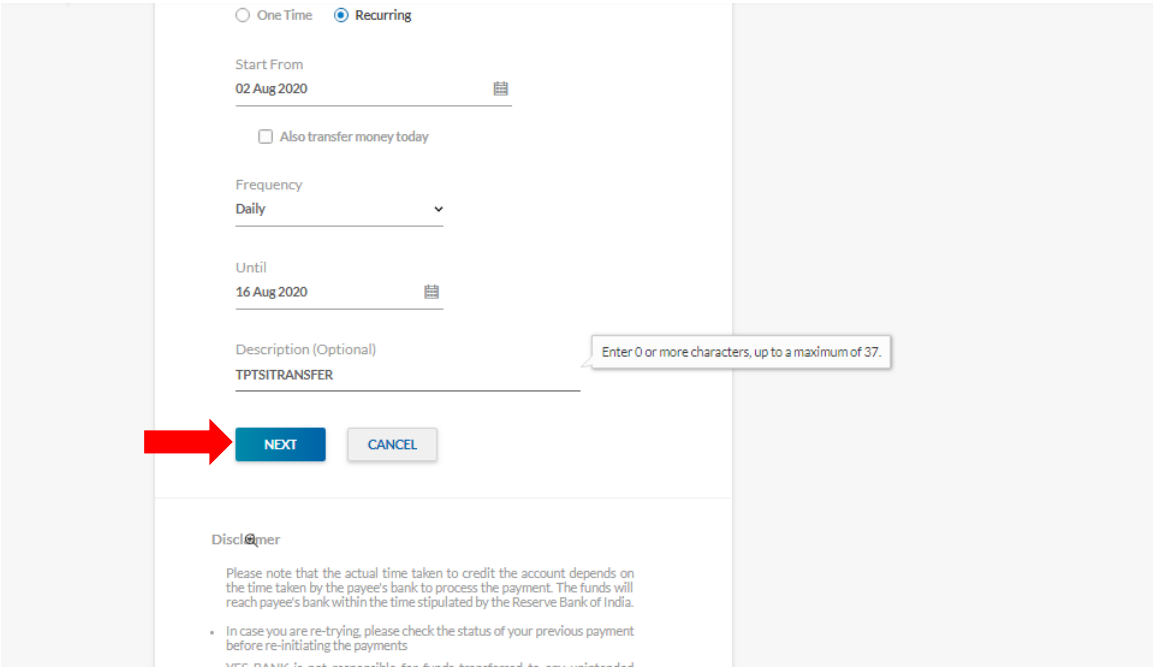
Third Party SI Fund Transfer

This is a simple process with YES ONLINE. Follow this easy step-by-step process to carry out Third Party SI Fund Transfer anytime, anywhere.

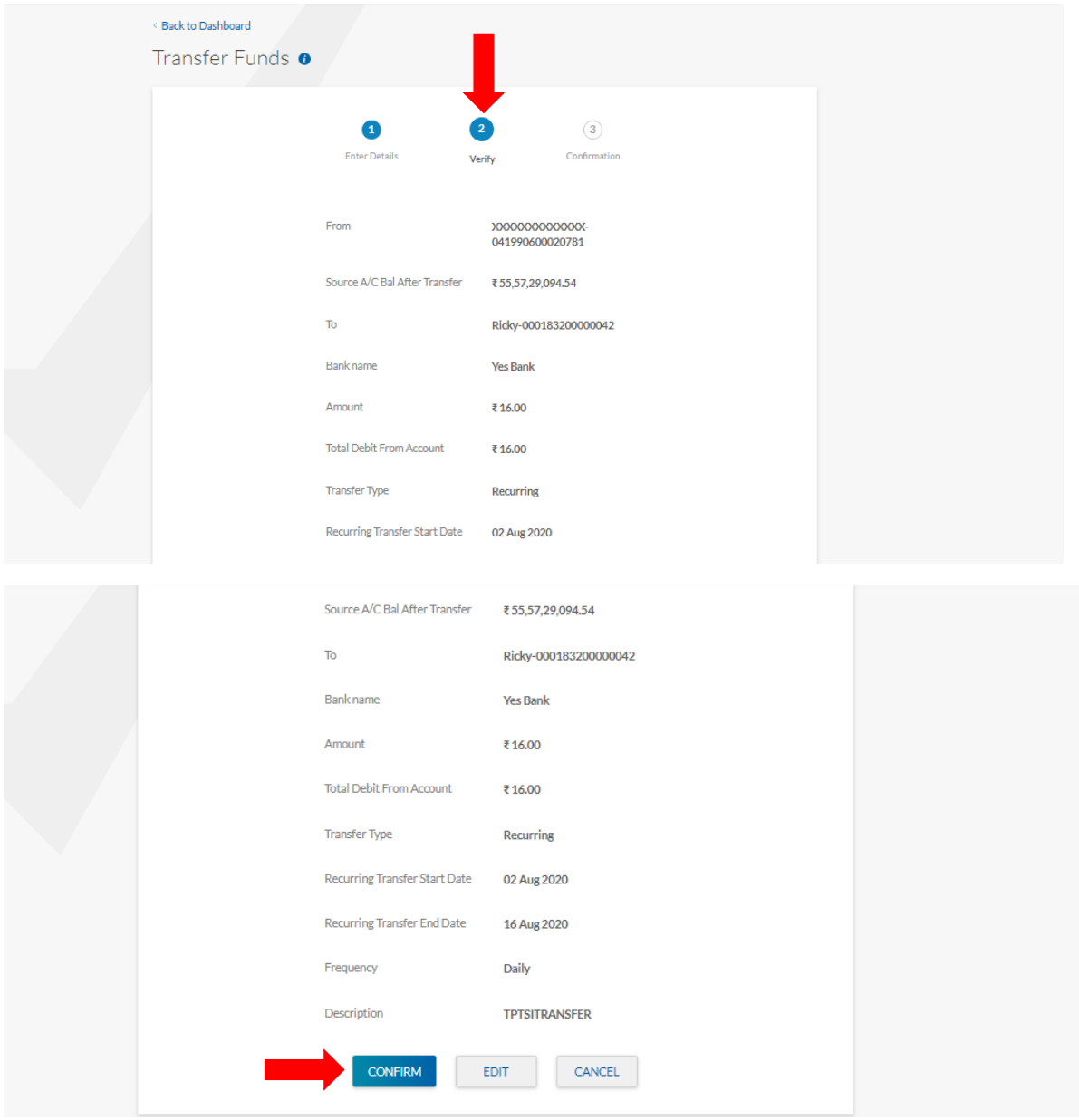
Step 1 – Part 1: On the Transfer Funds page, on the Enter Details section, select **Registered Acc** and Transfer Type as **Recurring**, and provide all the required account details to schedule recurring fund transfers to a third party account.



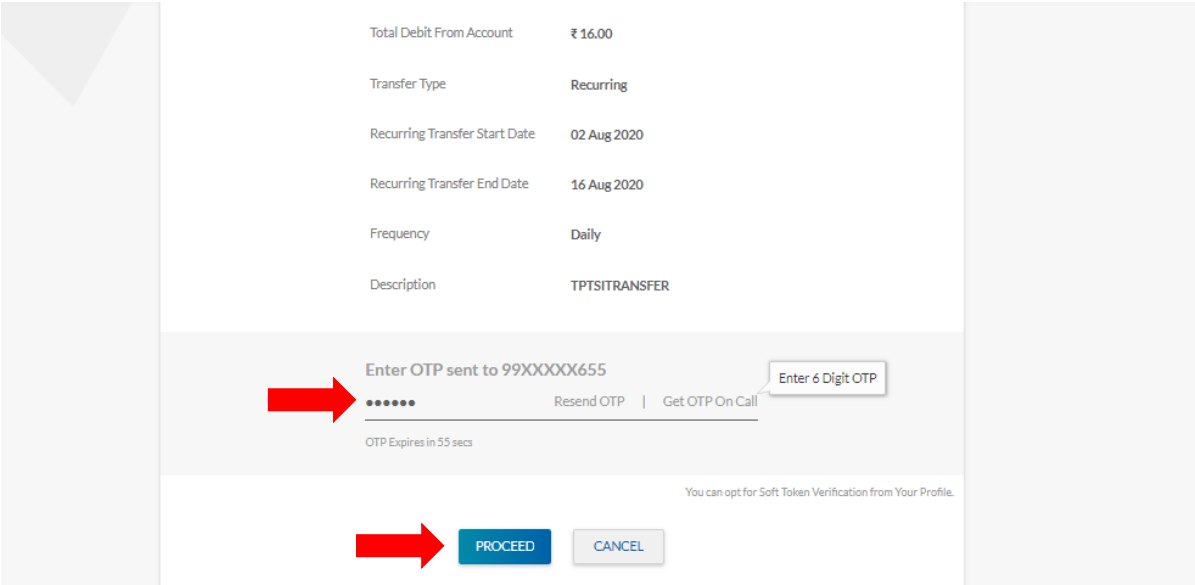
Step 1 – Part 2: Once you fill in all the required details, select Transfer Type as **Recurring** and click on **Next.**



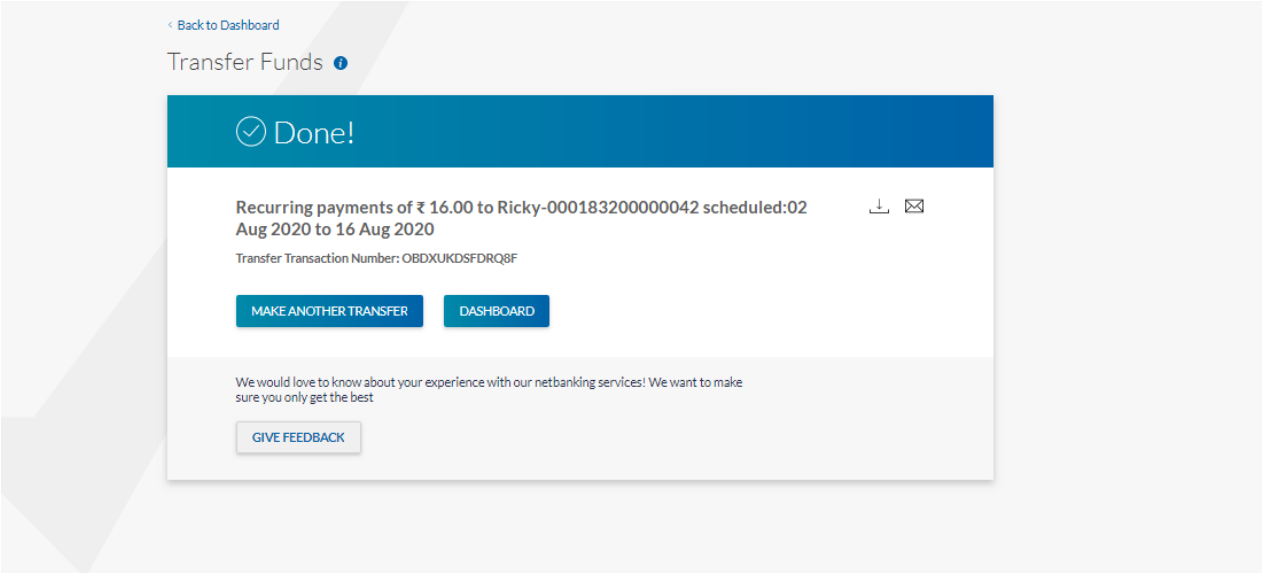
Step 2 – Part 1: Verification – The next step is to verify that all the given details are correct. If all the details are correct, click on **Confirm**.



Step 2 – Part 2: OTP Verification — After confirming the details, you will receive an OTP on your Registered Mobile Number. Enter the OTP in the given field and click on **Proceed**.

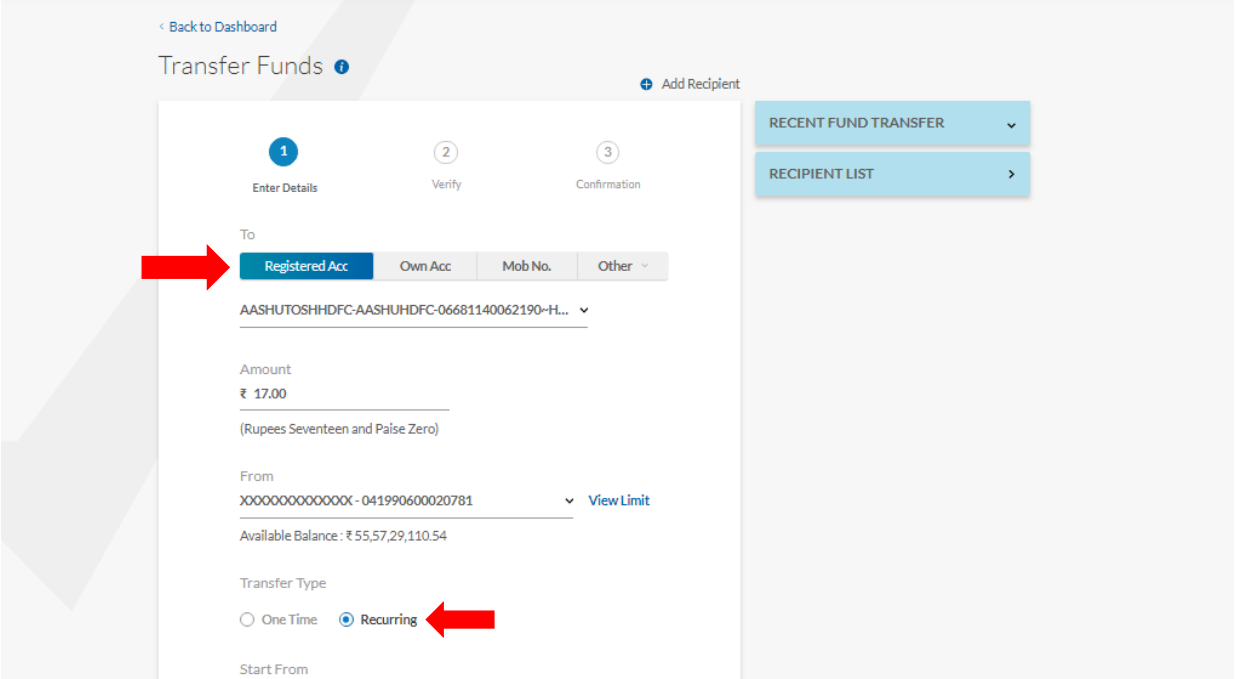


Step 3 — Step 3: If the OTP entered is correct, your recurring payment will be scheduled successfully and you will receive a confirmation message as below.

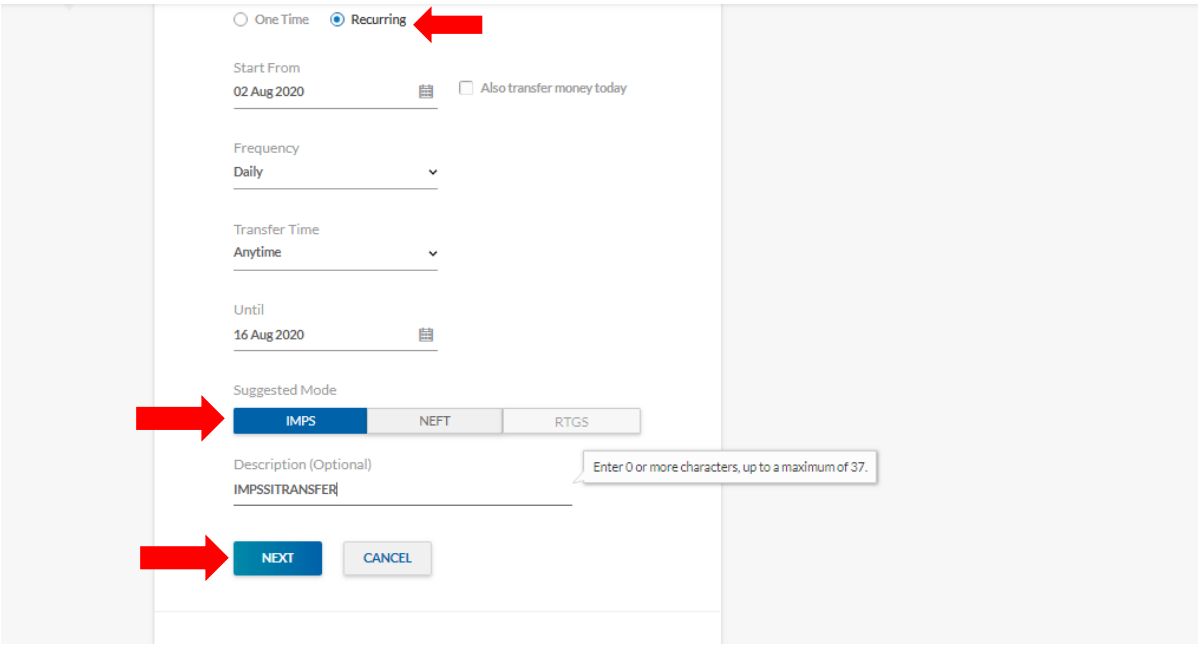


IMPS SI Fund Transfer: This is a simple process with YES ONLINE. Follow this easy step-by-step guide to carry out IMPS SI Fund Transfer anytime, anywhere.

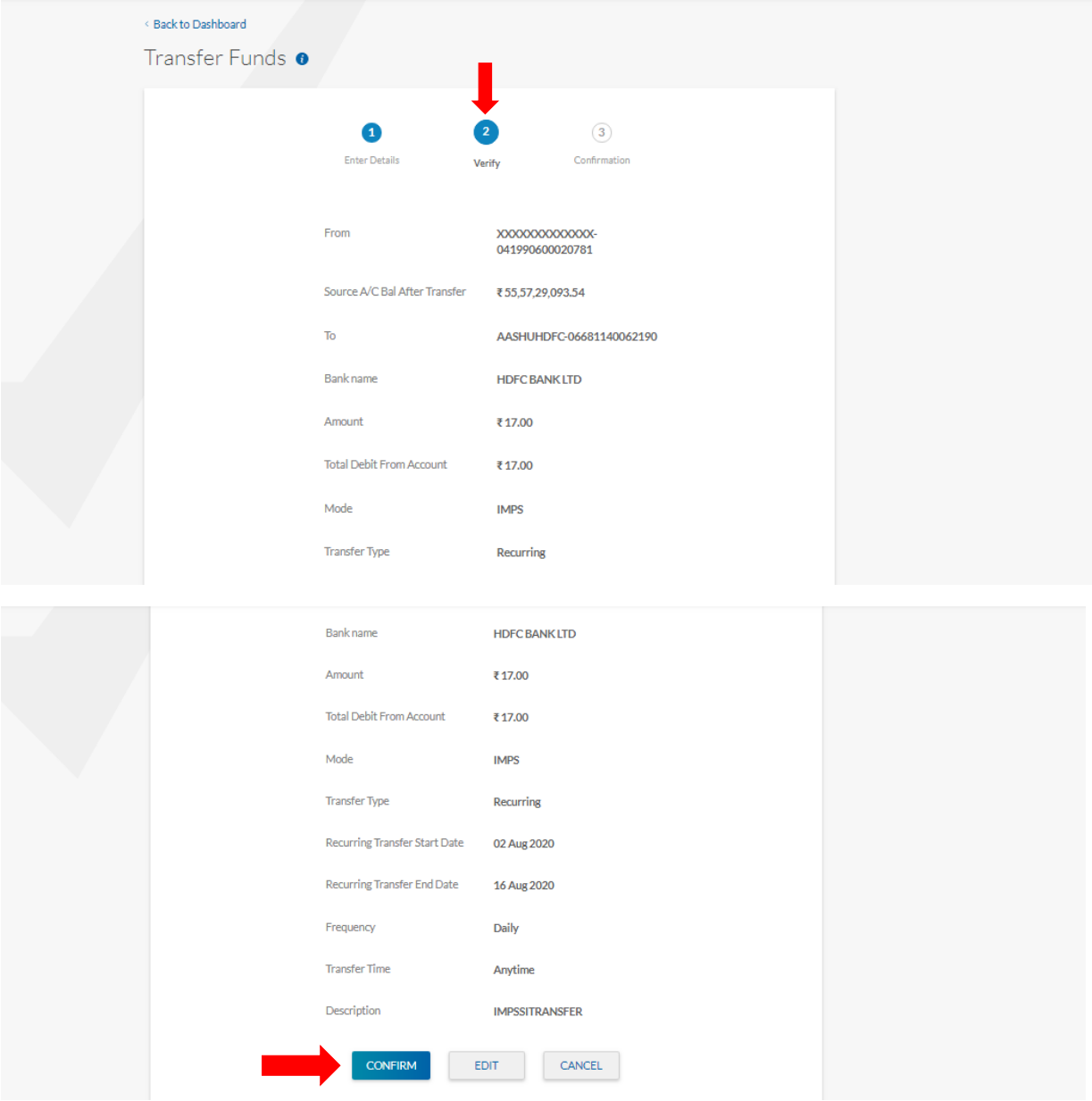
Step 1 – Part 1: On the Transfer Funds page, on the Enter Details section, select **Registered Acc** and provide all the required account details to transfer funds through IMPS recurring mode of payment.



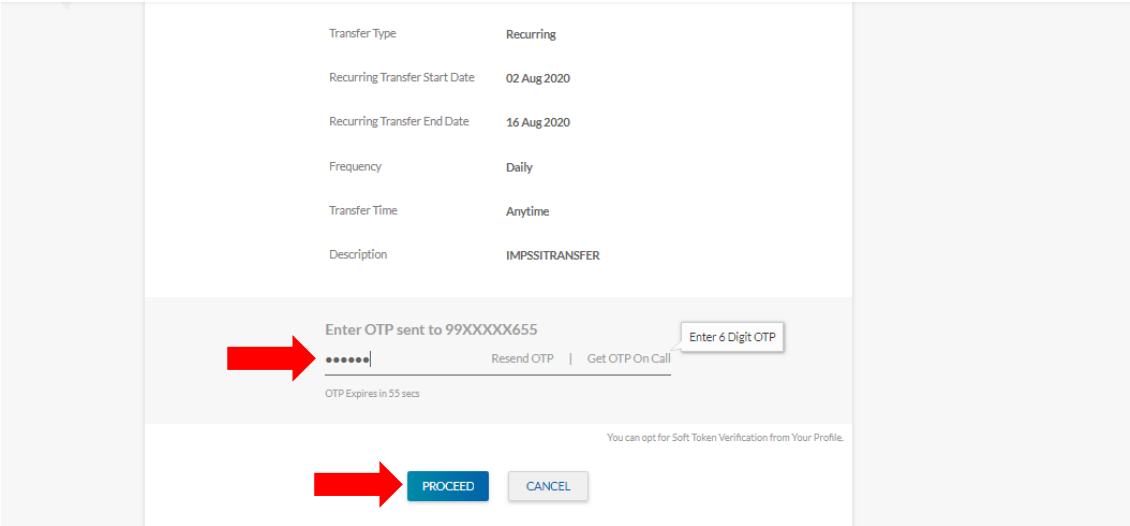
Step 1 – Part 2: Once you fill in all the required details, select Transfer Type as **Recurring** and click on **IMPS** under **Suggested Mode**. Click **Next** to proceed to the next step.



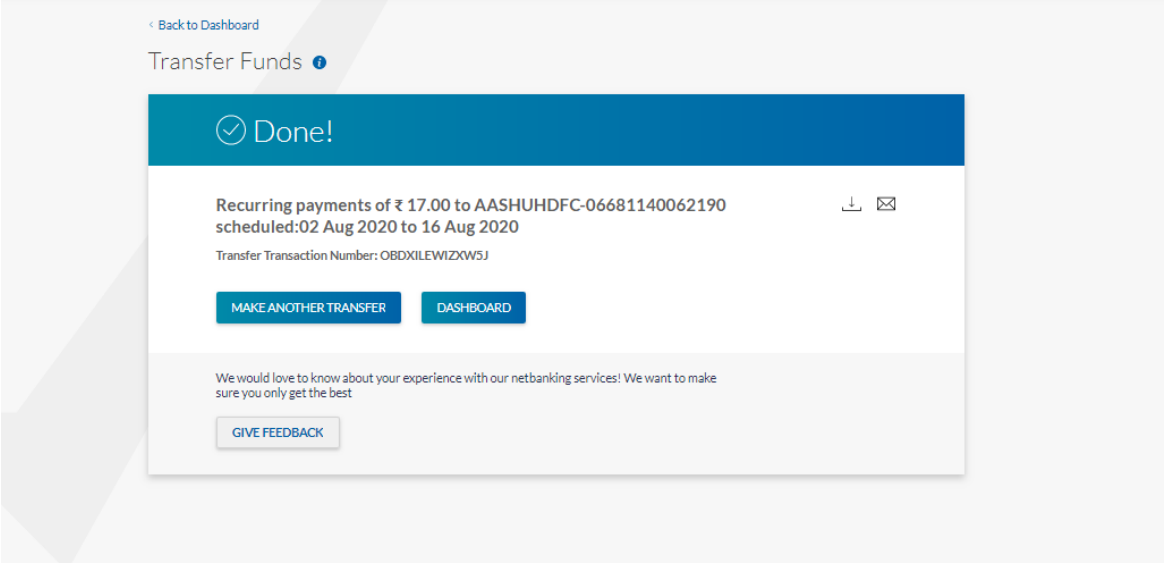
Step 2 – Part 1: Verification – The next step is to verify that all the given details are correct. If all the details are correct, click on **Confirm**.



Step 2 – Part 2: OTP Verification — After confirming the details, you will receive an OTP on your Registered Mobile Number. Enter the OTP in the given field and click on **Proceed**.



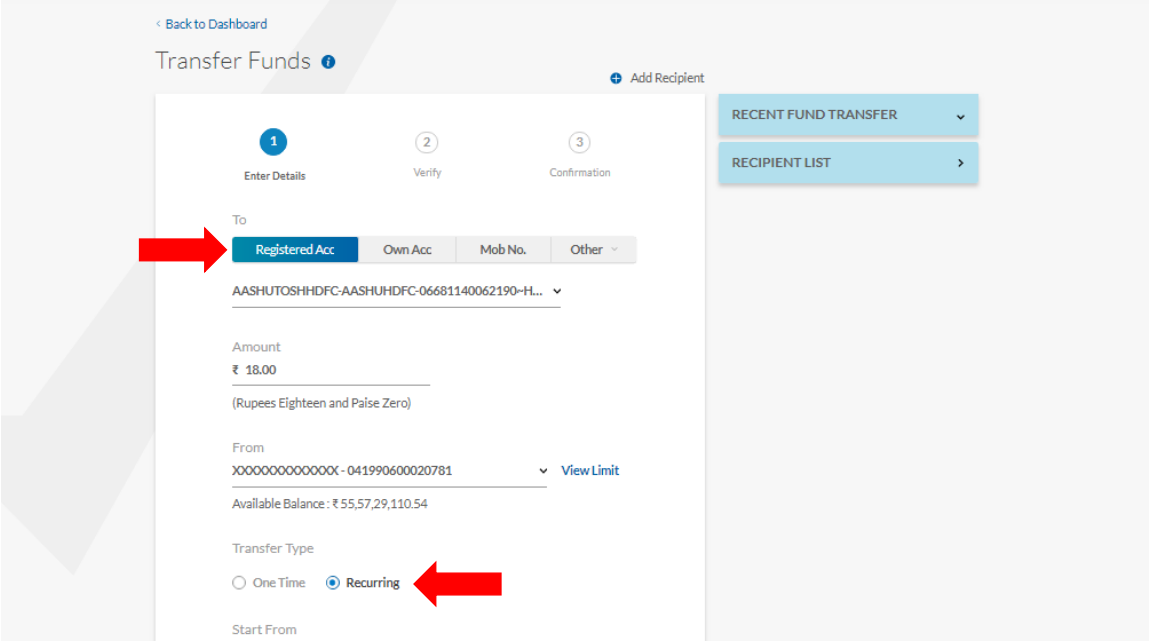
Step 3: If the OTP entered is correct, your recurring payment will be scheduled successfully and you will receive a confirmation message as below.



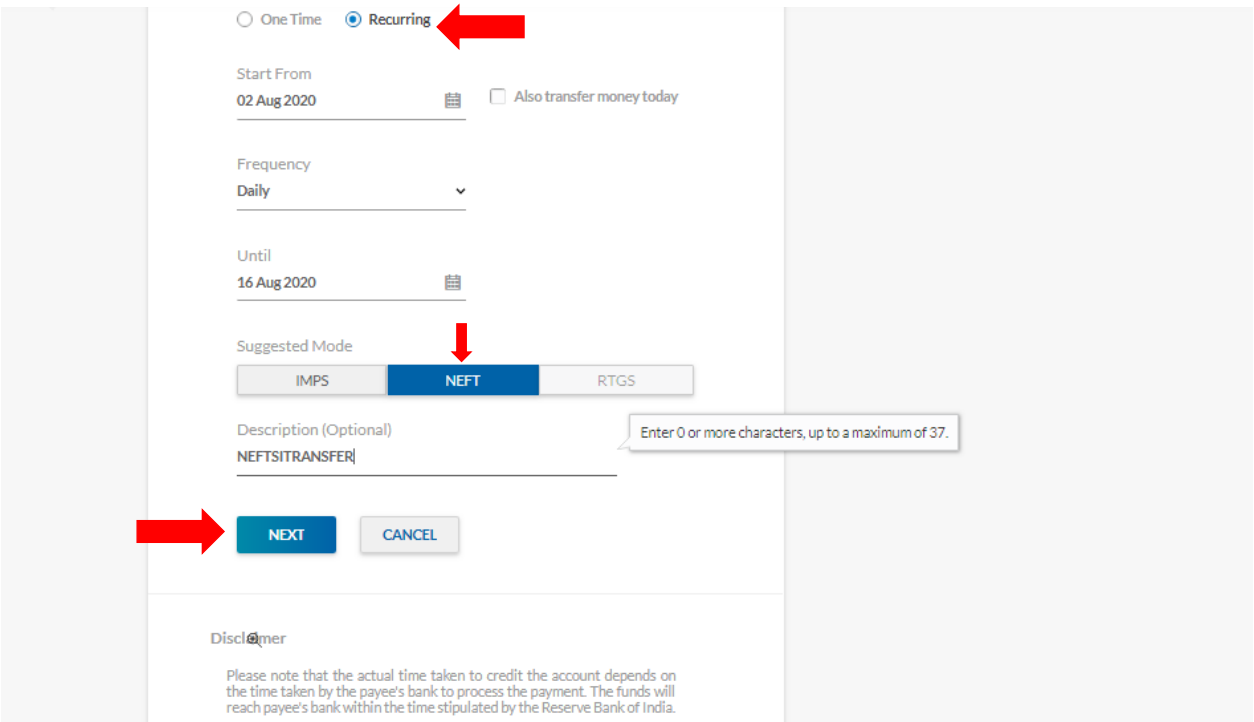
NEFT SI Fund Transfer

Follow this easy step-by-step process to carry out NEFT SI Fund Transfer anytime, anywhere.

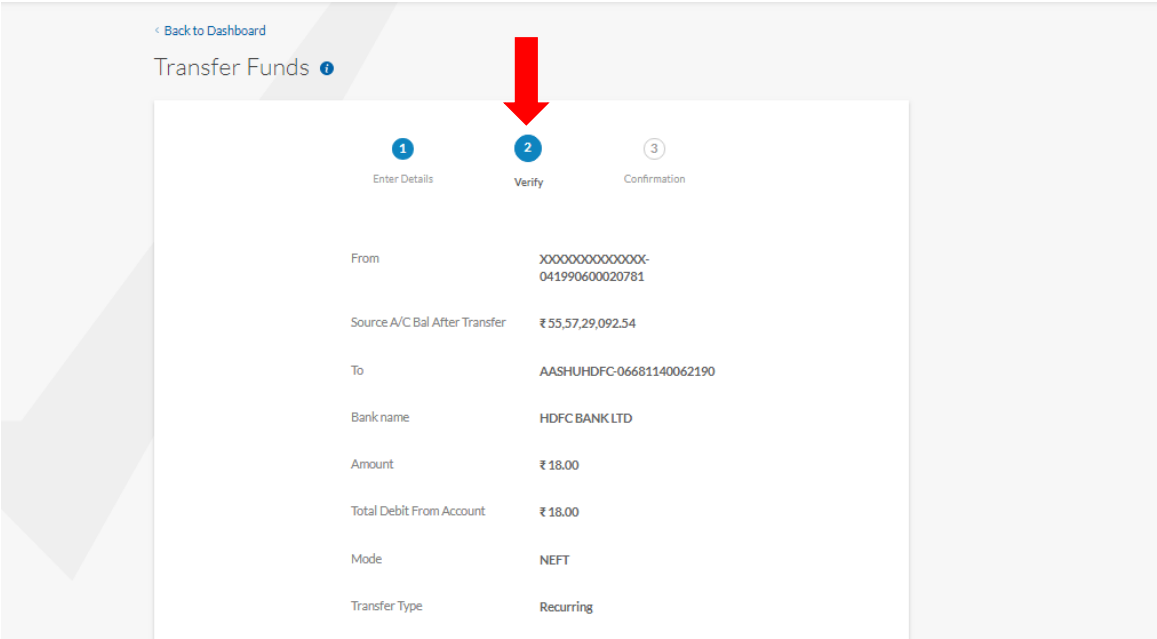
Step 1 – Part 1: On the Transfer Funds page, on the Enter Details section, select the account to which you wish to transfer the amount and provide all the required account details to transfer funds through NEFT recurring mode of payment.

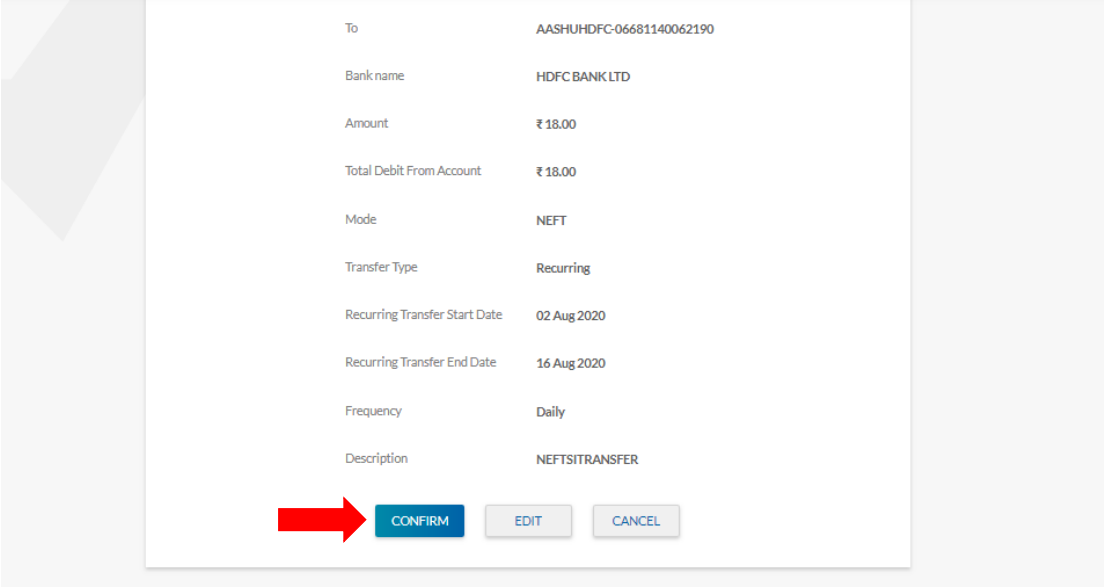


Step 1 – Part 2: Once you fill in all the required details, select Transfer Type as **Recurring** and click on **NEFT** under **Suggested Mode** and click on **Next**.

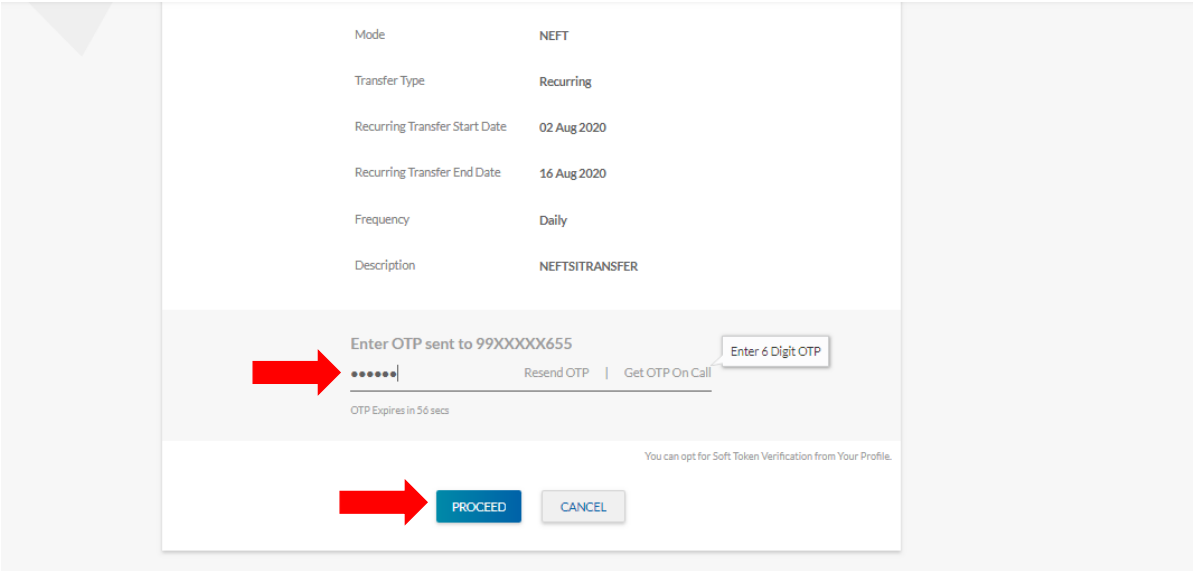


Step 2 – Part 1: Verification – The next step is to verify that all the given details are correct. If all the details are correct, click on **Confirm**.

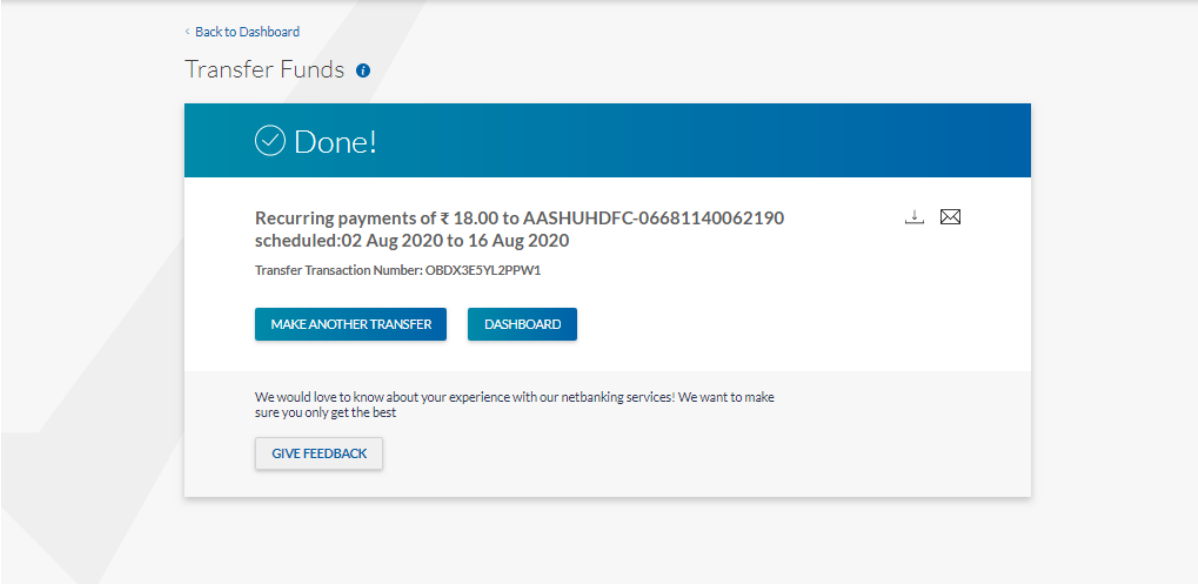




Step 2 – Part 2: OTP Verification — After confirming the details, you will receive an OTP on your Registered Mobile Number. Enter the OTP in the given field and click on **Proceed**.



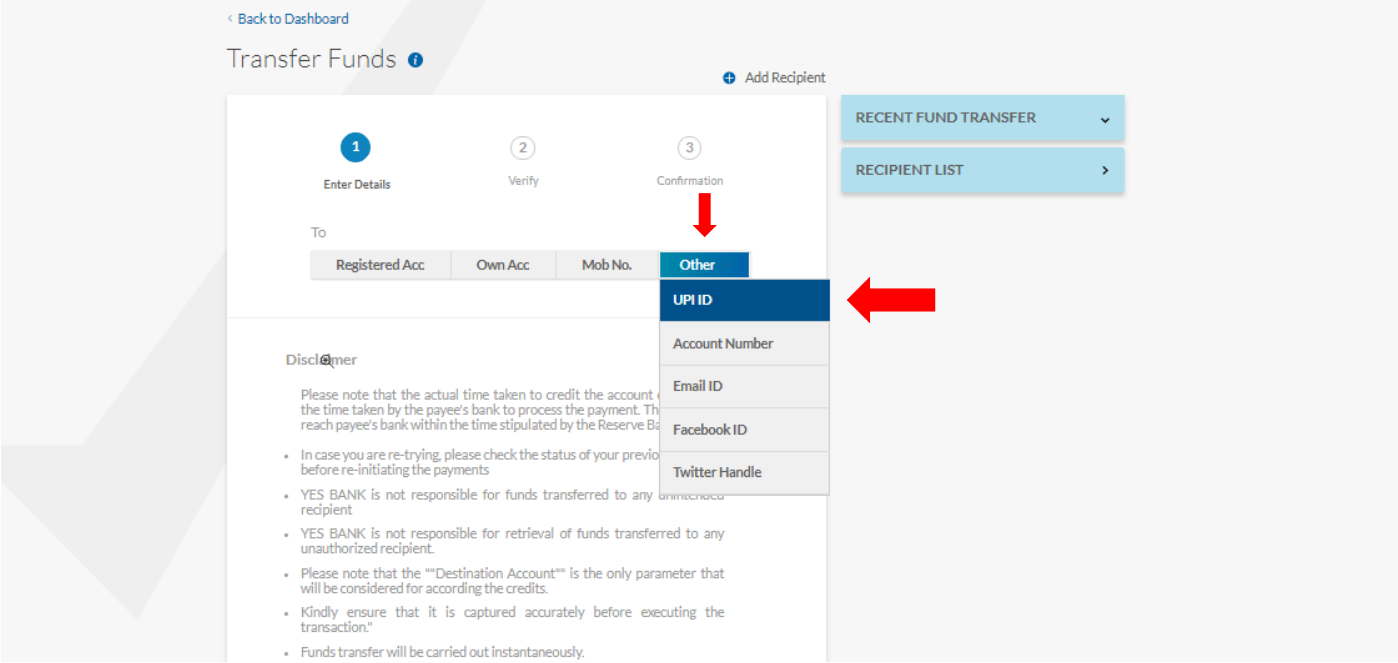
Step 3: If the OTP entered is correct, your recurring payment will be scheduled successfully and you will receive a confirmation message as below.

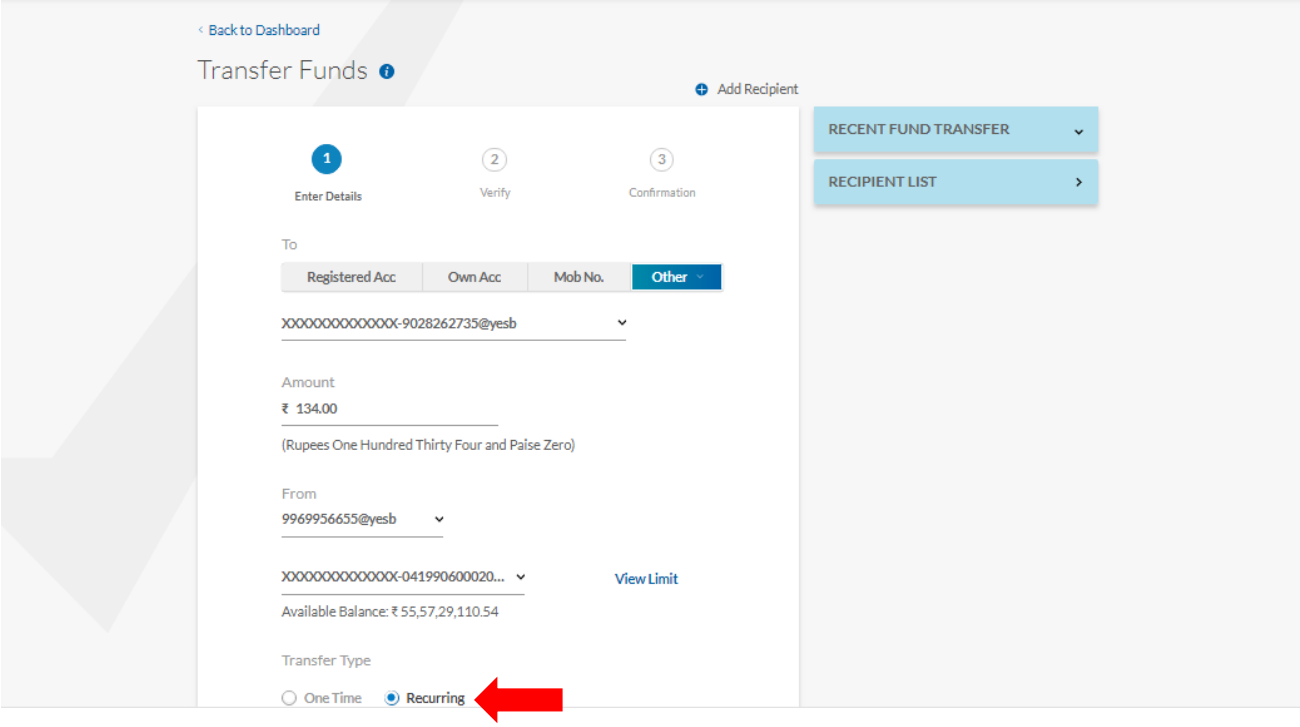


UPI SI fund Transfer

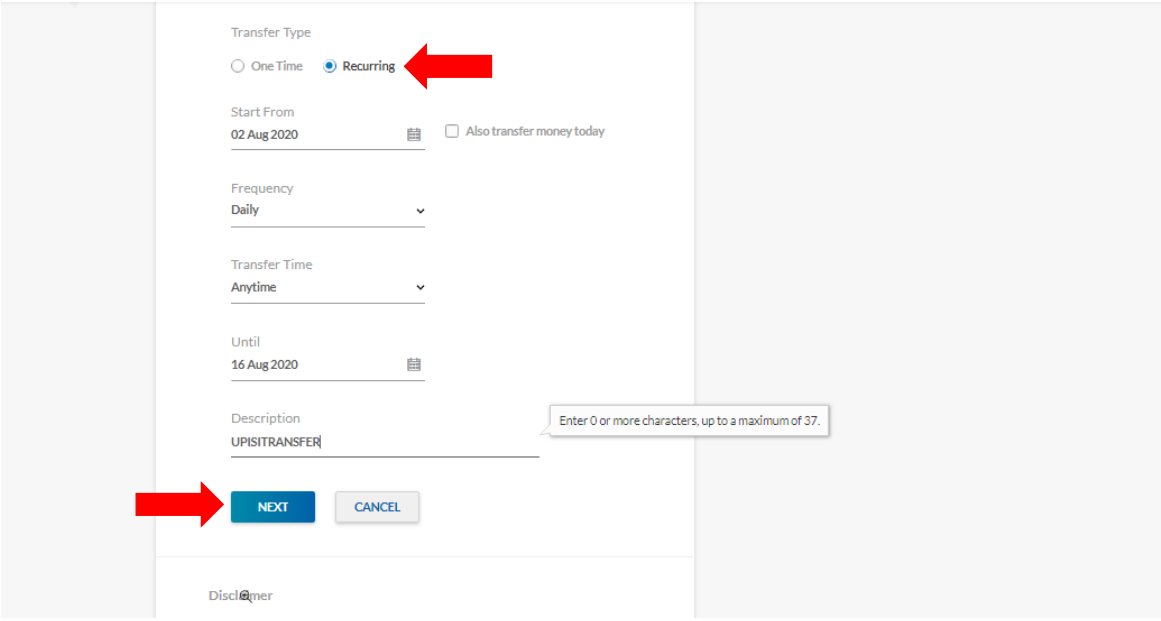
Follow this easy step-by-step guide to carry out a UPI SI Fund Transfer anytime, anywhere.

Step 1 – Part 1: On the Transfer Funds page, on the Enter Details section, select **UPI ID** which is located under **Other** and provide all the required account details to transfer funds.

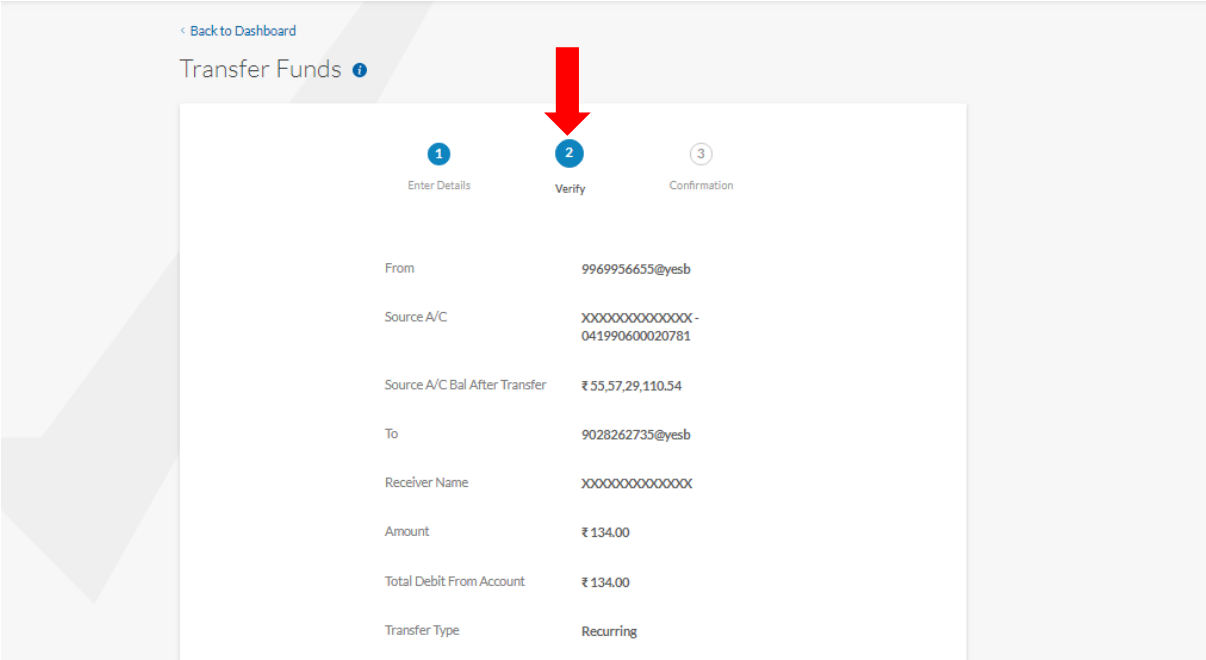




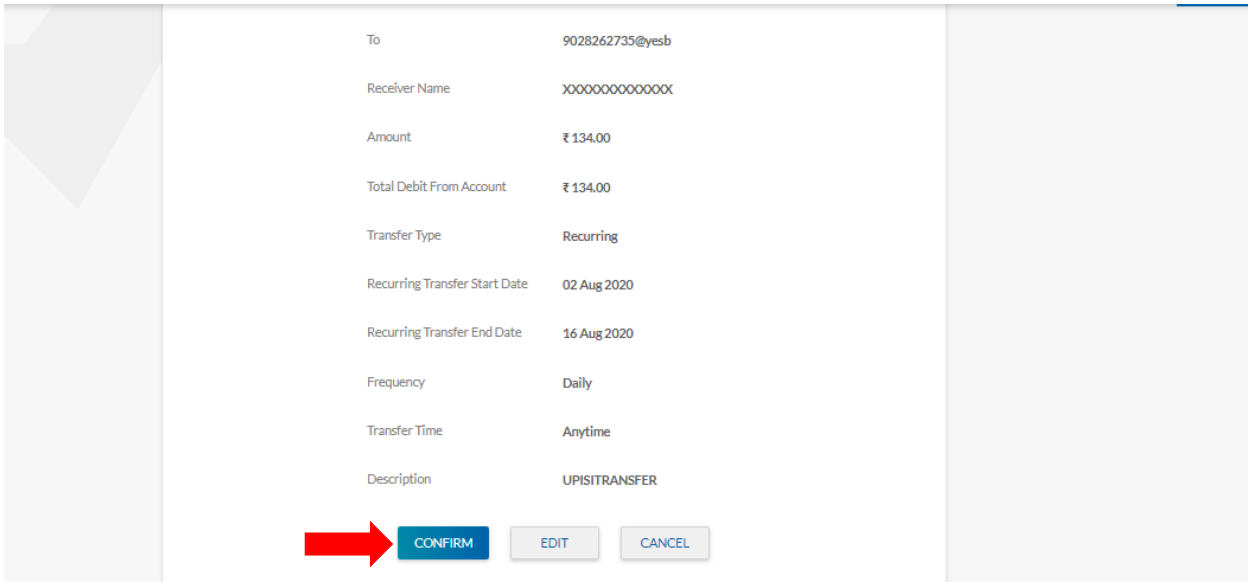
Step 1 – Part 2: Once you fill in all the required details, select Transfer Type as **Recurring** and click on **Next**.

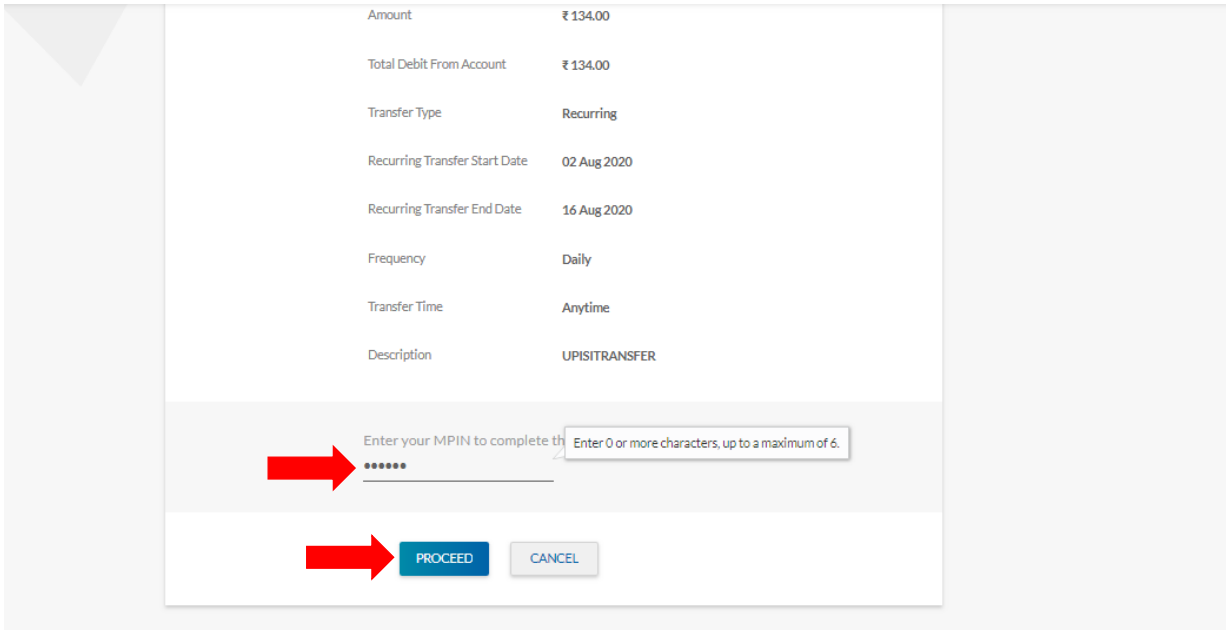


Step 2 – Part 1: Verification – The next step is to verify that all the given details are correct. If all the details are correct, click on **Confirm**.

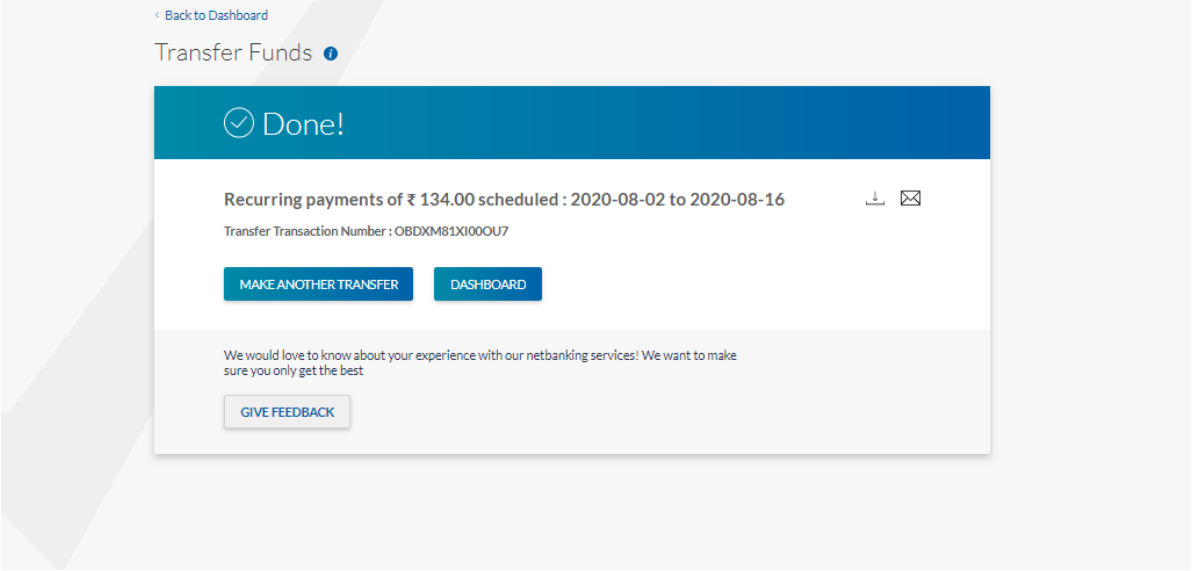


Step 2 – Part 2: After confirming the details, enter your MPIN in the given field and click on **Proceed**.





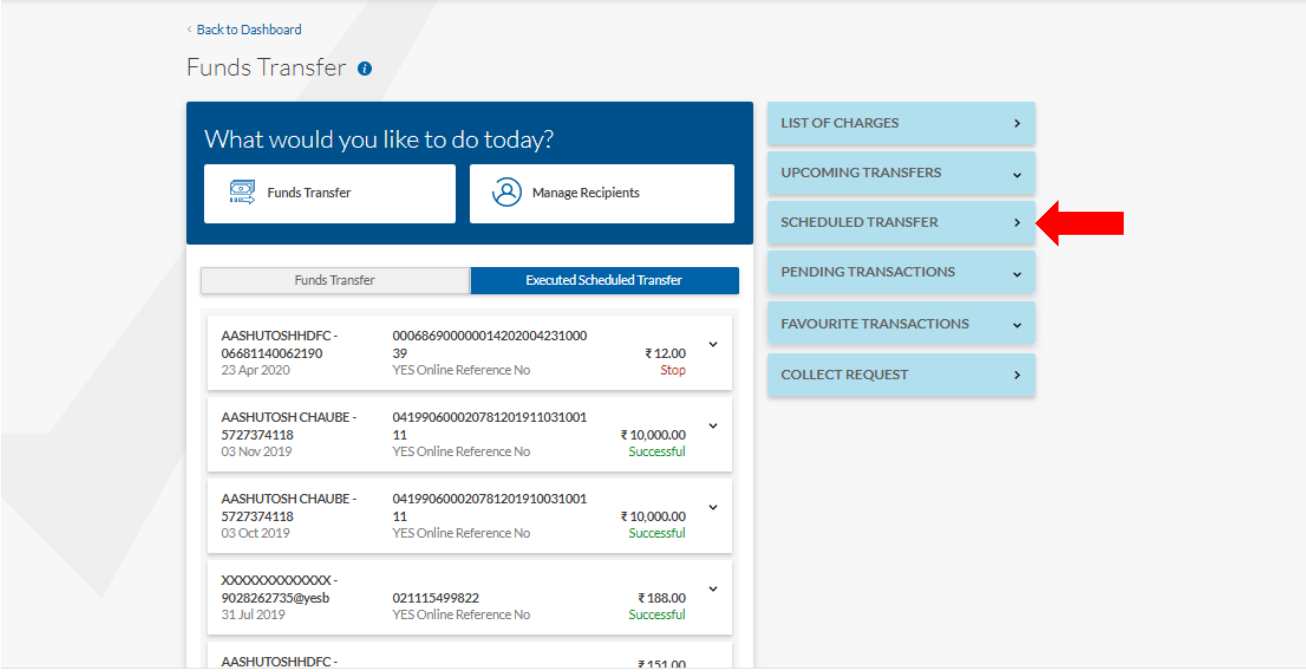
Step 3: If your MPIN is correct, your recurring payment will be scheduled successfully and you will receive a confirmation message as below.



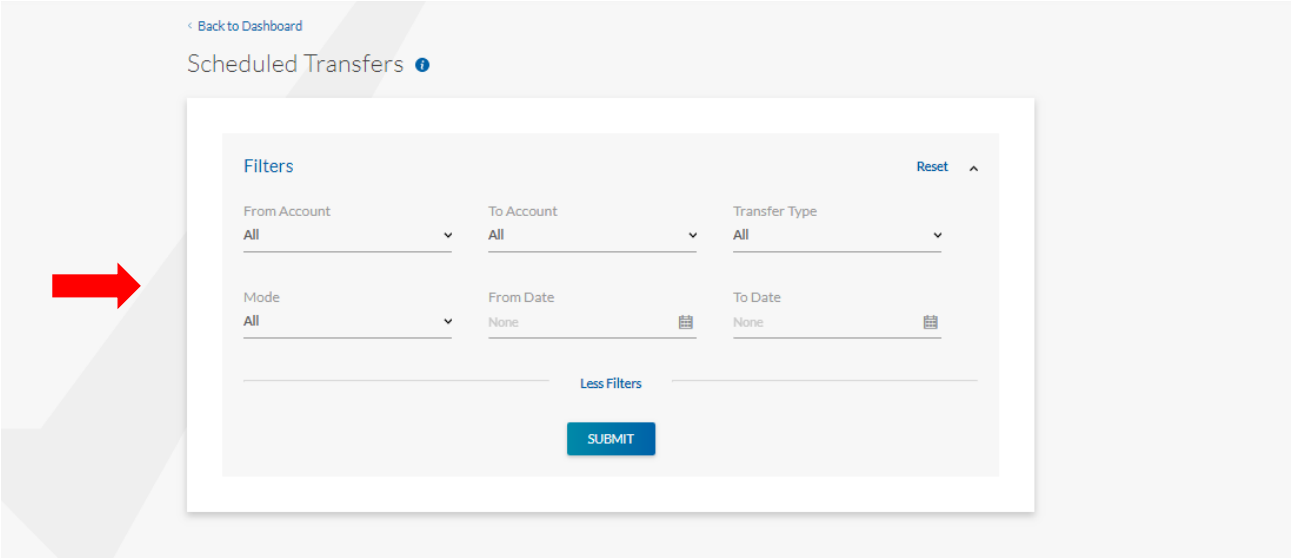
User Guide – Edit Scheduled Transfer:

This is a simple process with YES ONLINE. Follow this easy step-by-step guide to carry out a Recurring Transfer with own account anytime, anywhere.

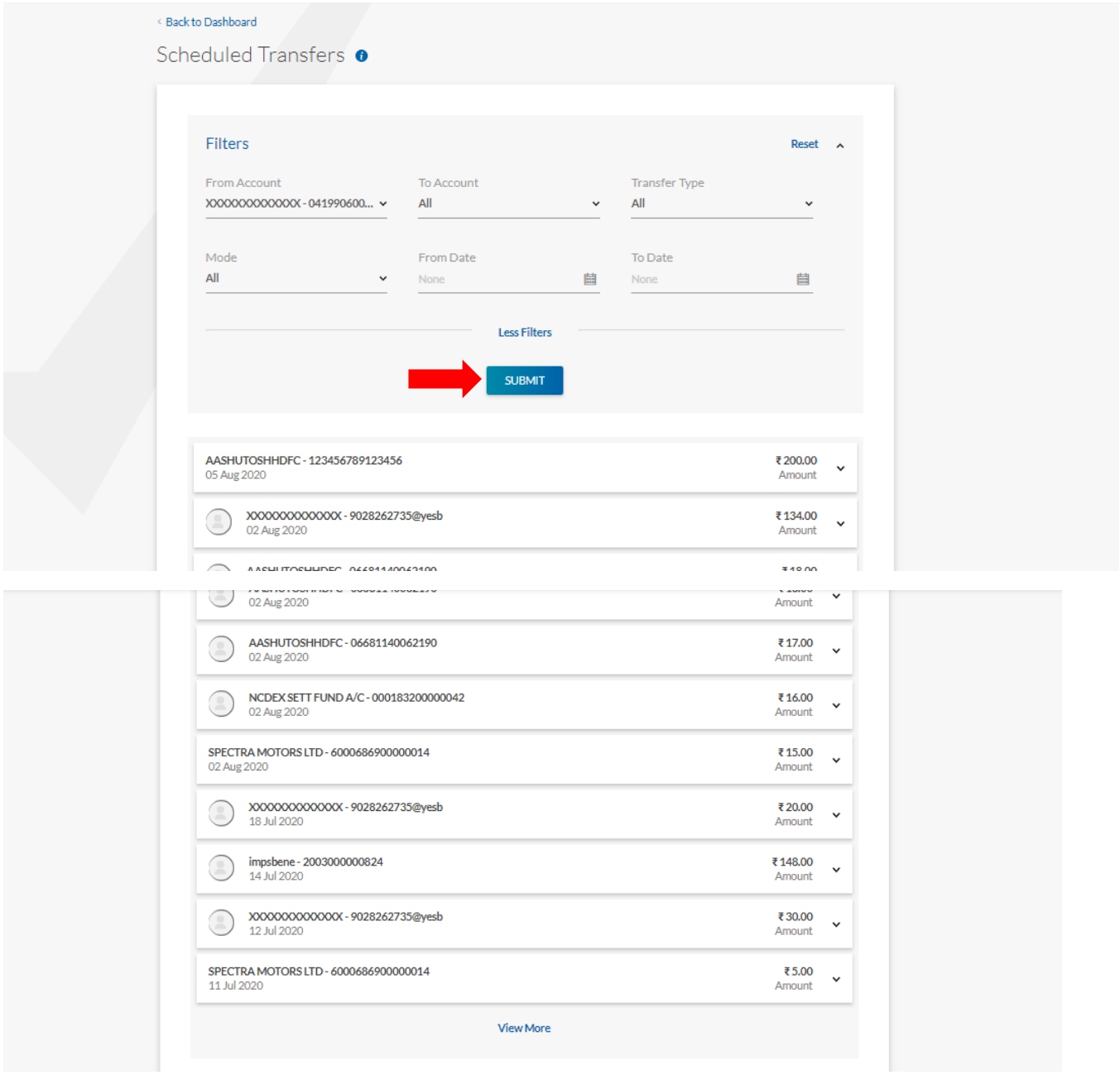
Step 1: Go to the main dashboard on your YES ONLINE account and navigate to the **Funds Transfer** page. On the Funds Transfer page, all your transactions can be seen as shown in the image below. Click on **Scheduled Transfer** to view and edit all your scheduled transfers.



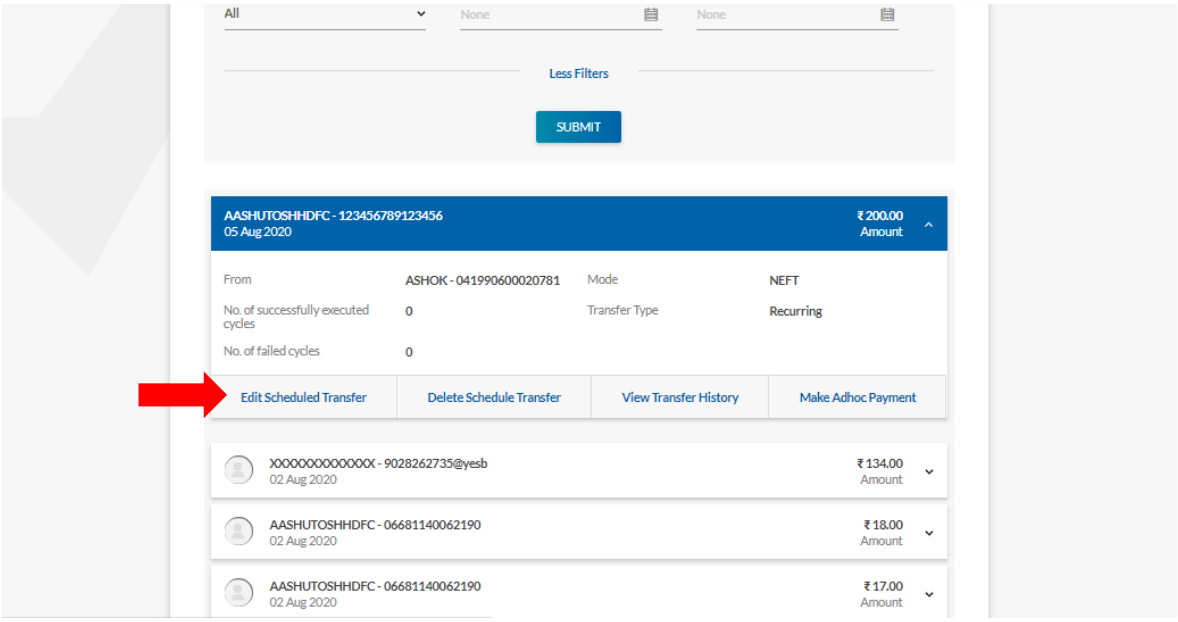
Step 2 – Part 1: A wide list of filter options are already integrated into the Scheduled Transfers page. Select your preferred filter options from the various fields to view your preferred scheduled transfers.



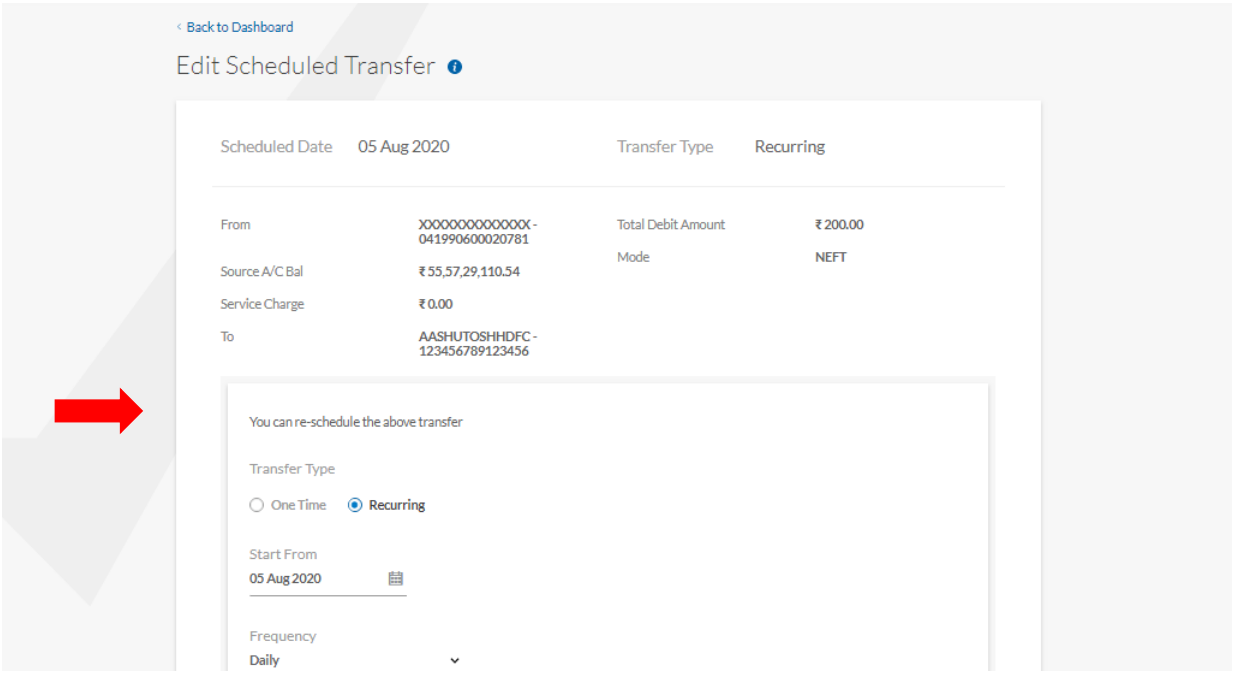
Step 2 – Part 2: Once you fill in all the required details, click **Submit** and you will be able to view all your preferred scheduled transfers as shown in the below image.



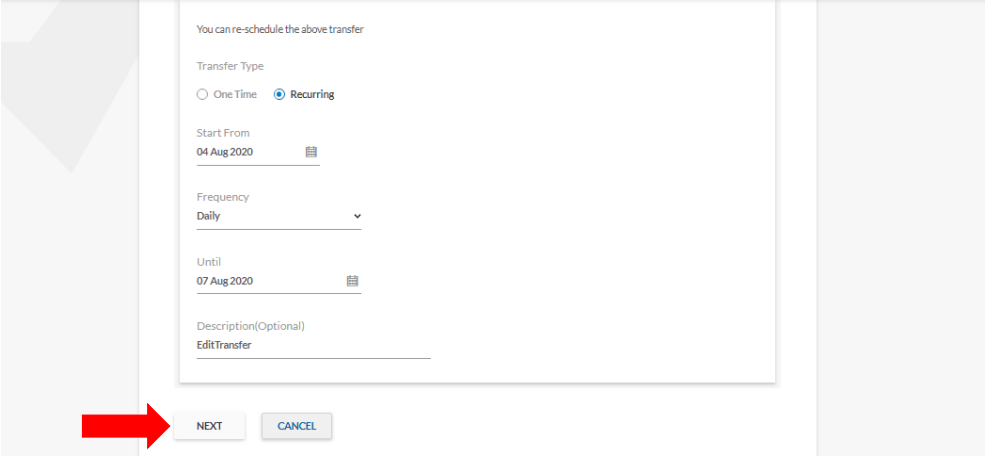
Step 2 – Part 3: To edit your scheduled transfers, select the scheduled transfer from the list which you wish to revise and click on **Edit Scheduled Transfer**.

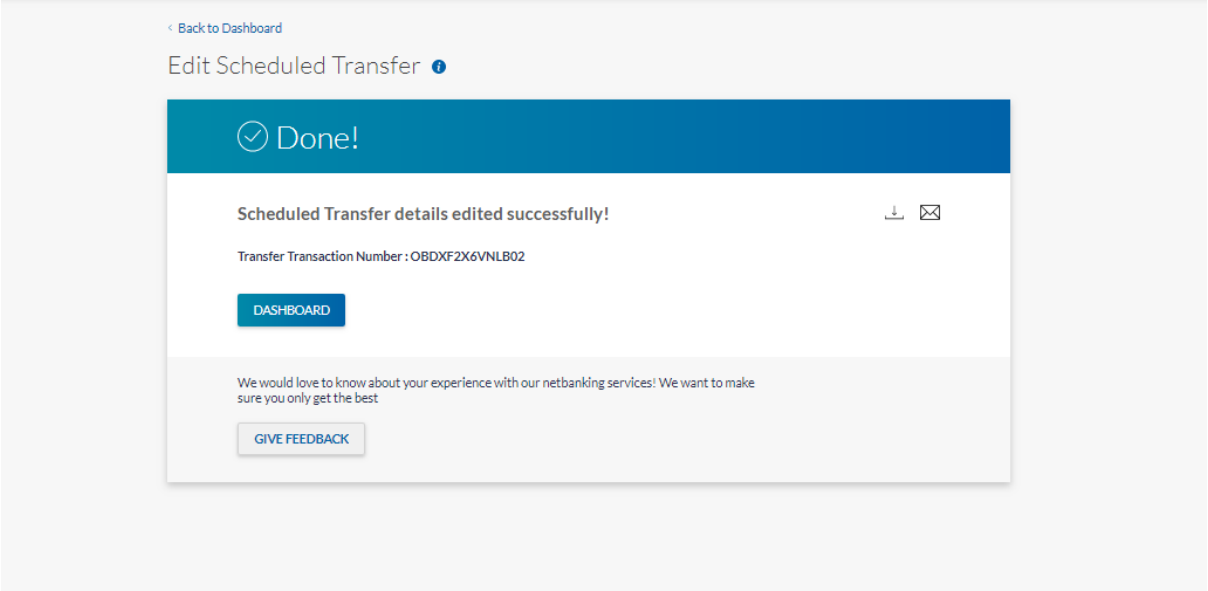


Step 2- Part 4: After clicking on **Edit Scheduled Transfer**, you will land on the Edit Scheduled Transfer page where you can edit the details as shown in the below image.



Step 3: Once you have completed editing your scheduled transfer, click on **Next** and your scheduled transfer details will be successfully edited. You will receive a confirmation message as below.

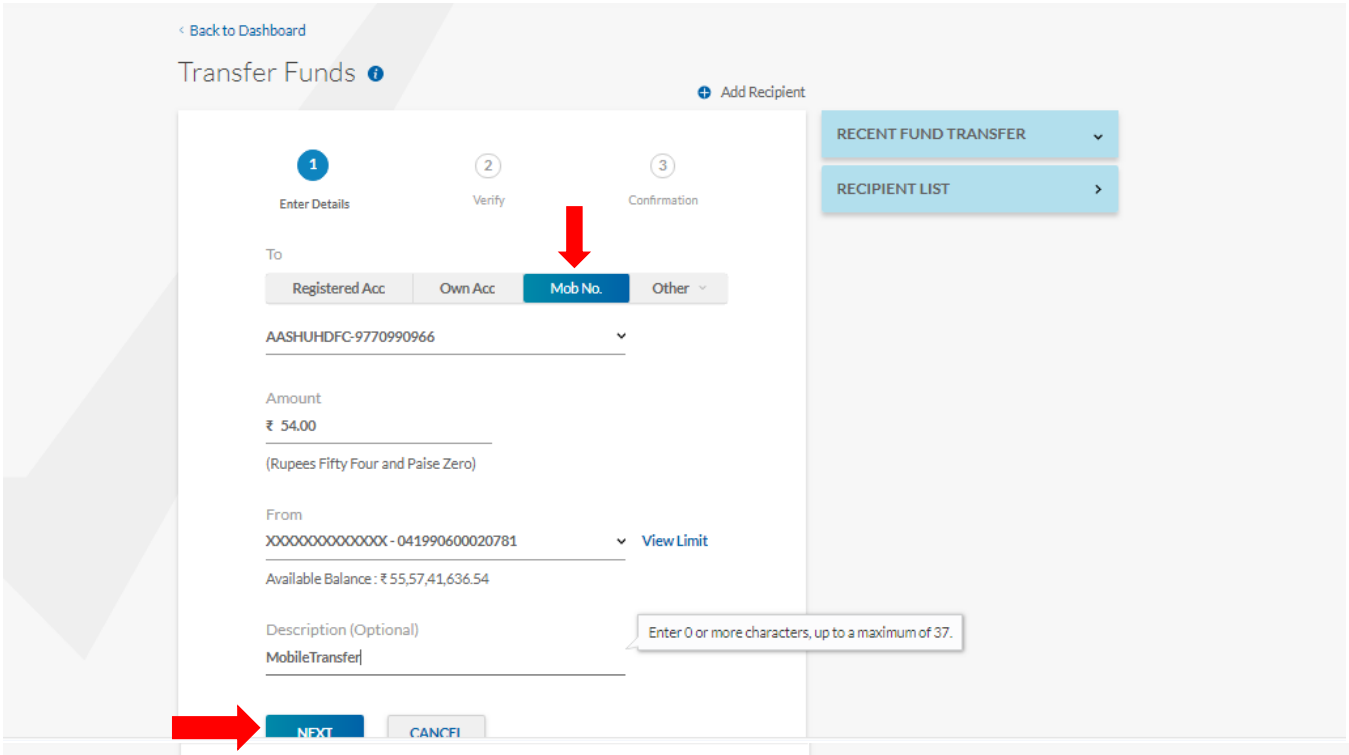


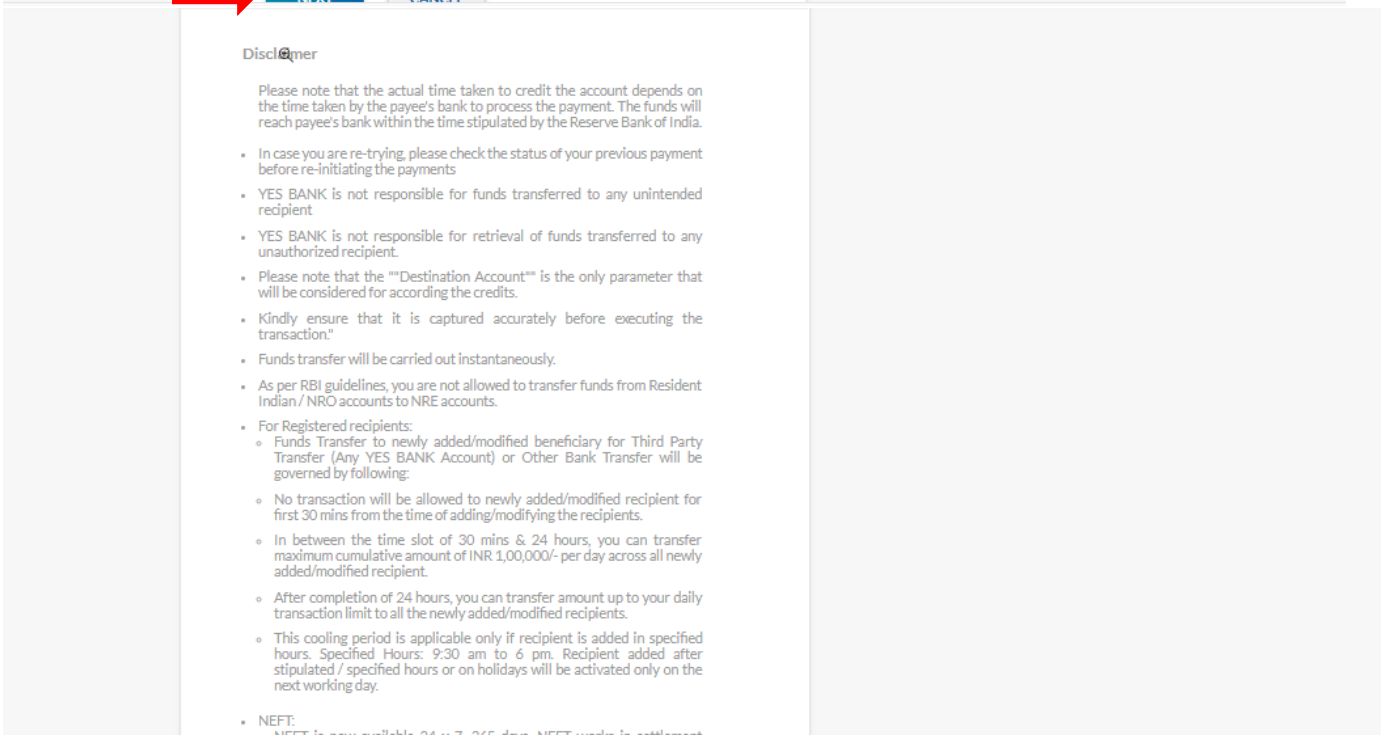


User Guide: Mobile Fund Transfer

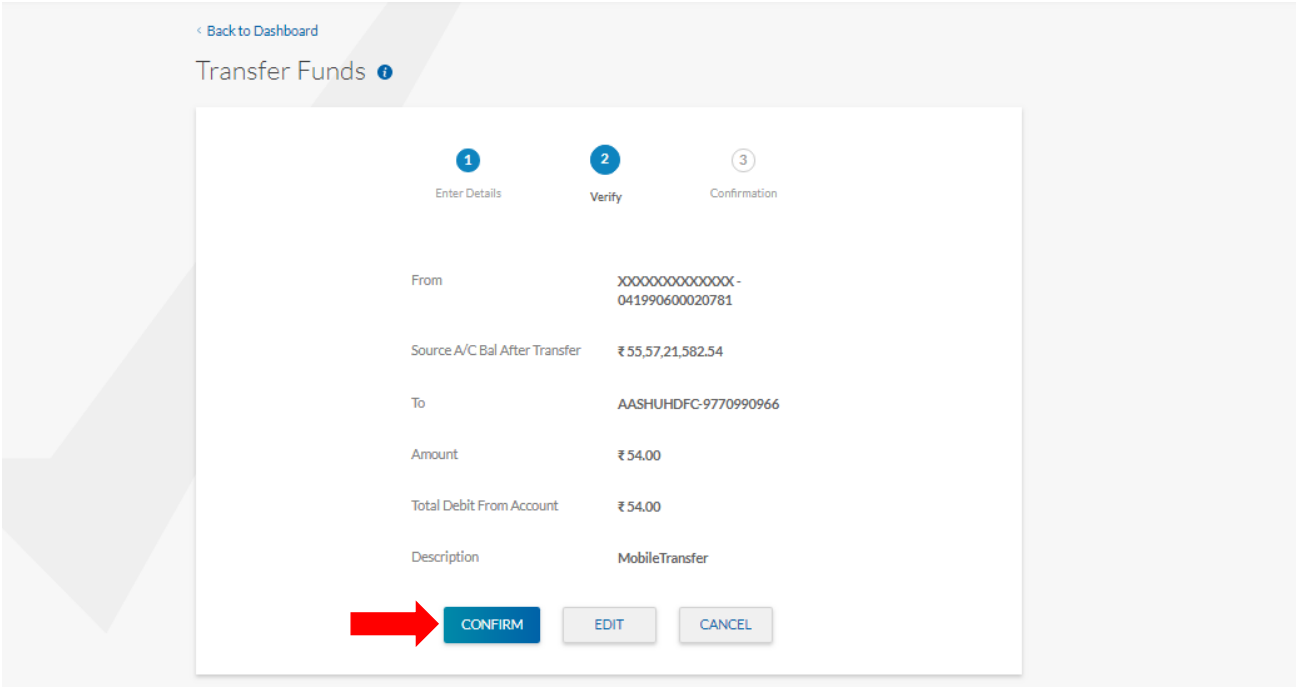
This is a simple process with YES ONLINE. Follow this easy step-by-step guide to carry out a Mobile Fund Transfer anytime, anywhere.

Step 1: On the Transfer Funds page, on the Enter Details section, select "**Mob No.**" and provide all the required details to transfer funds. Once you fill in all the required details, click on **Next**.

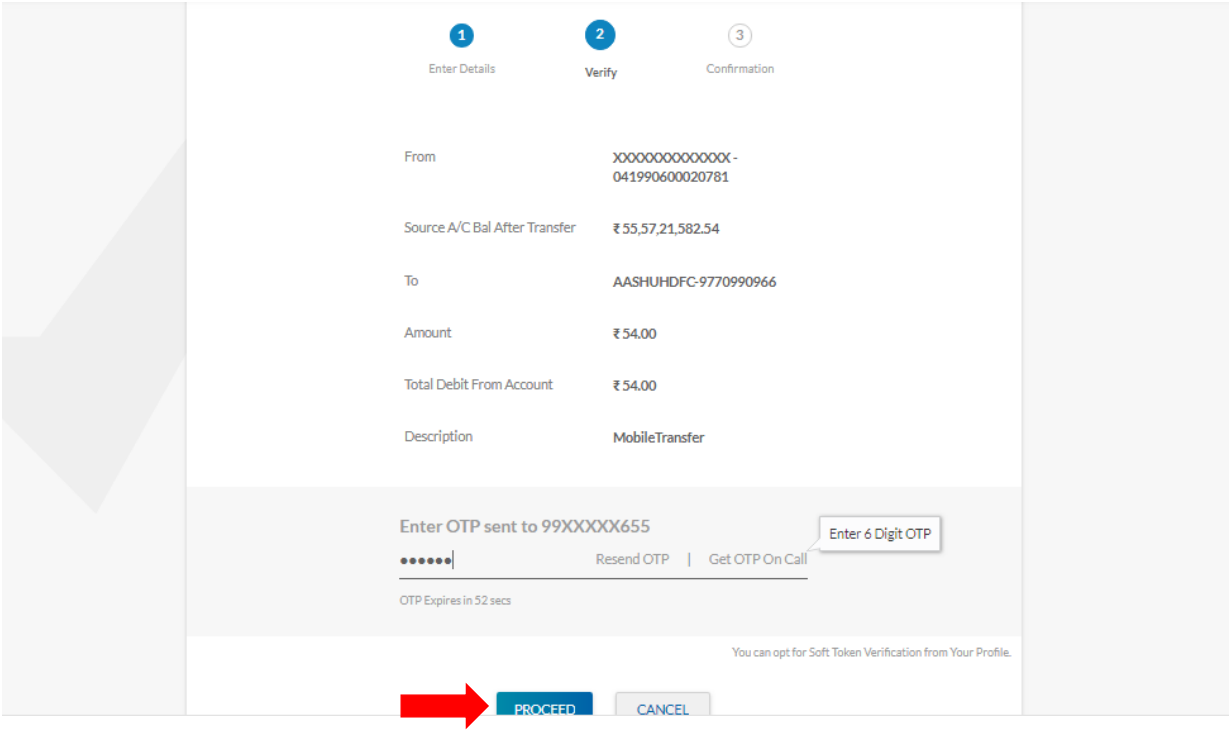




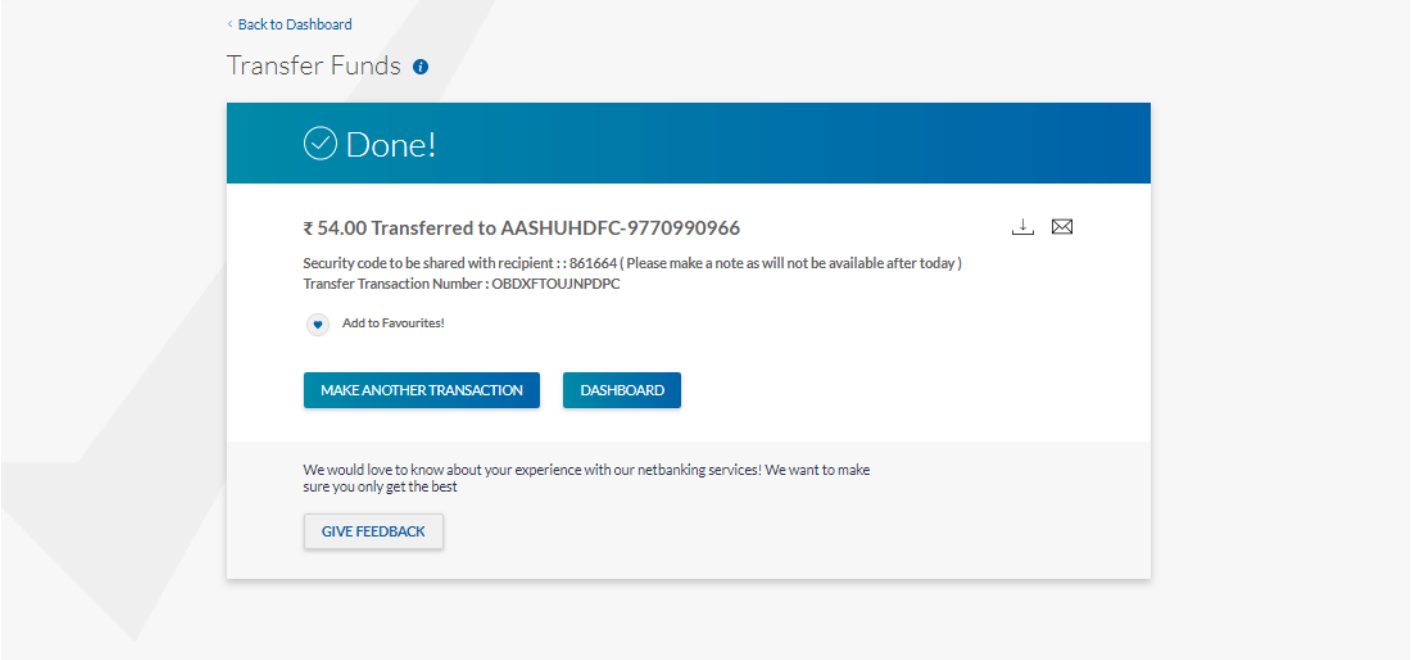
Step 2 – Part 1: Verification – The next step is to verify that all the given details are correct. If all the details are correct, click on **Confirm**.



Step 2 – Part 2: OTP Verification — After confirming the details, you will receive an OTP on your Registered Mobile Number. Enter the OTP in the given field and click on **Proceed**.



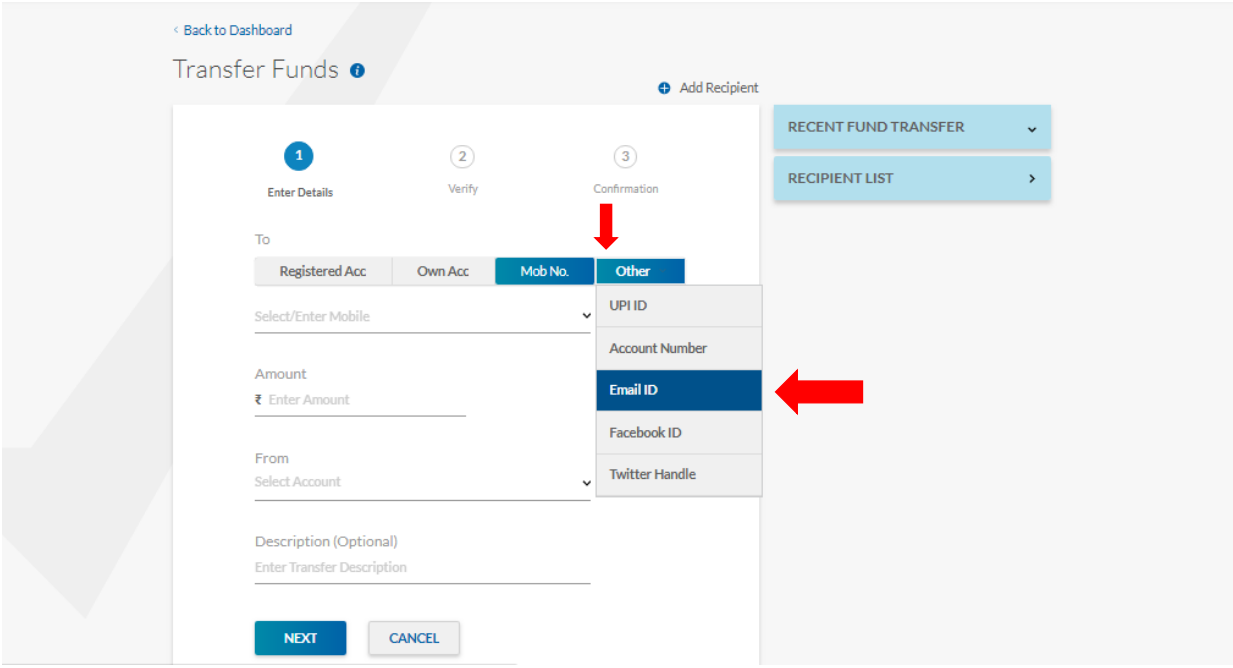
Step 3: If the OTP entered is correct, the amount will be transferred successfully and you will receive a confirmation message with a security code which needs to be shared with your recipient as shown in the below image.



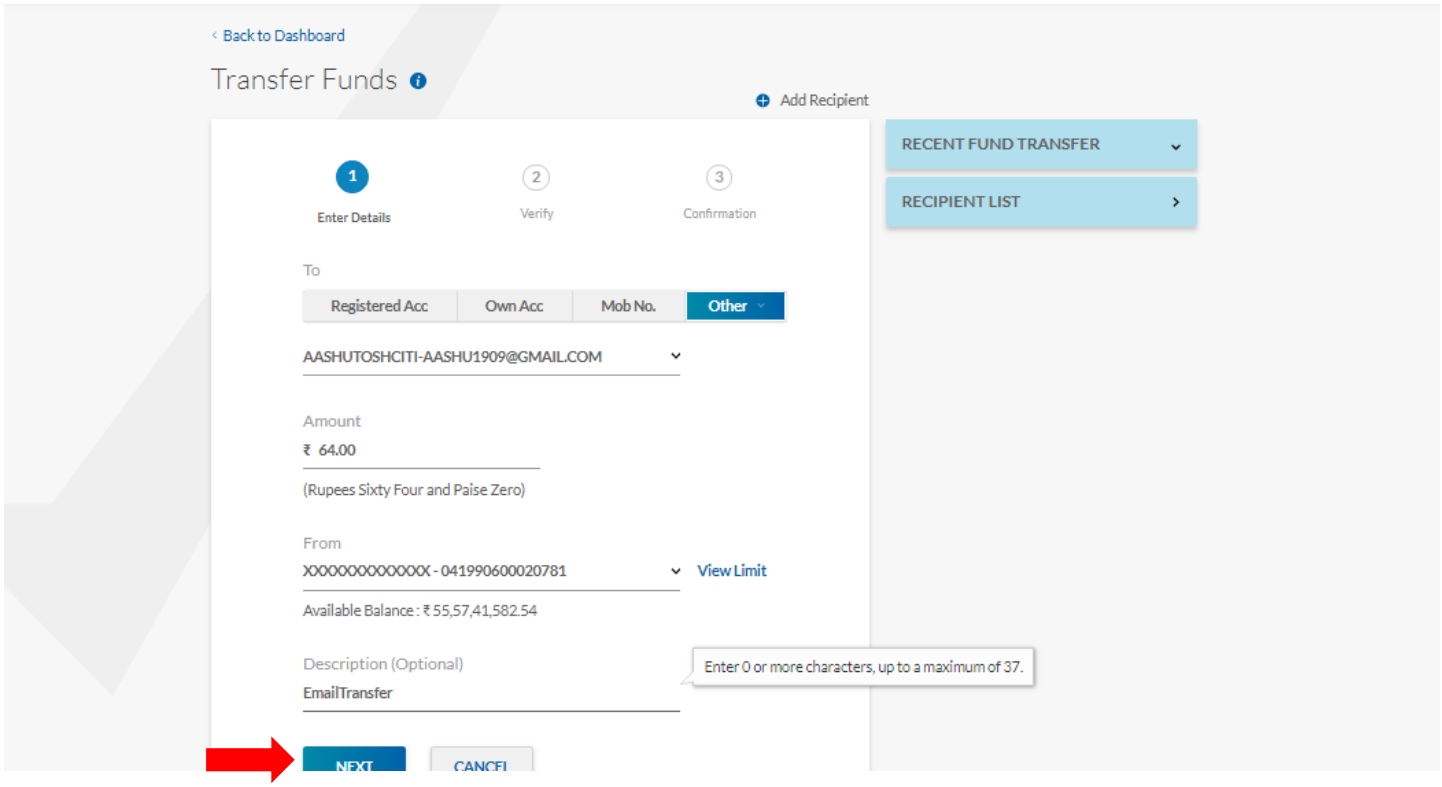
Email Fund Transfer

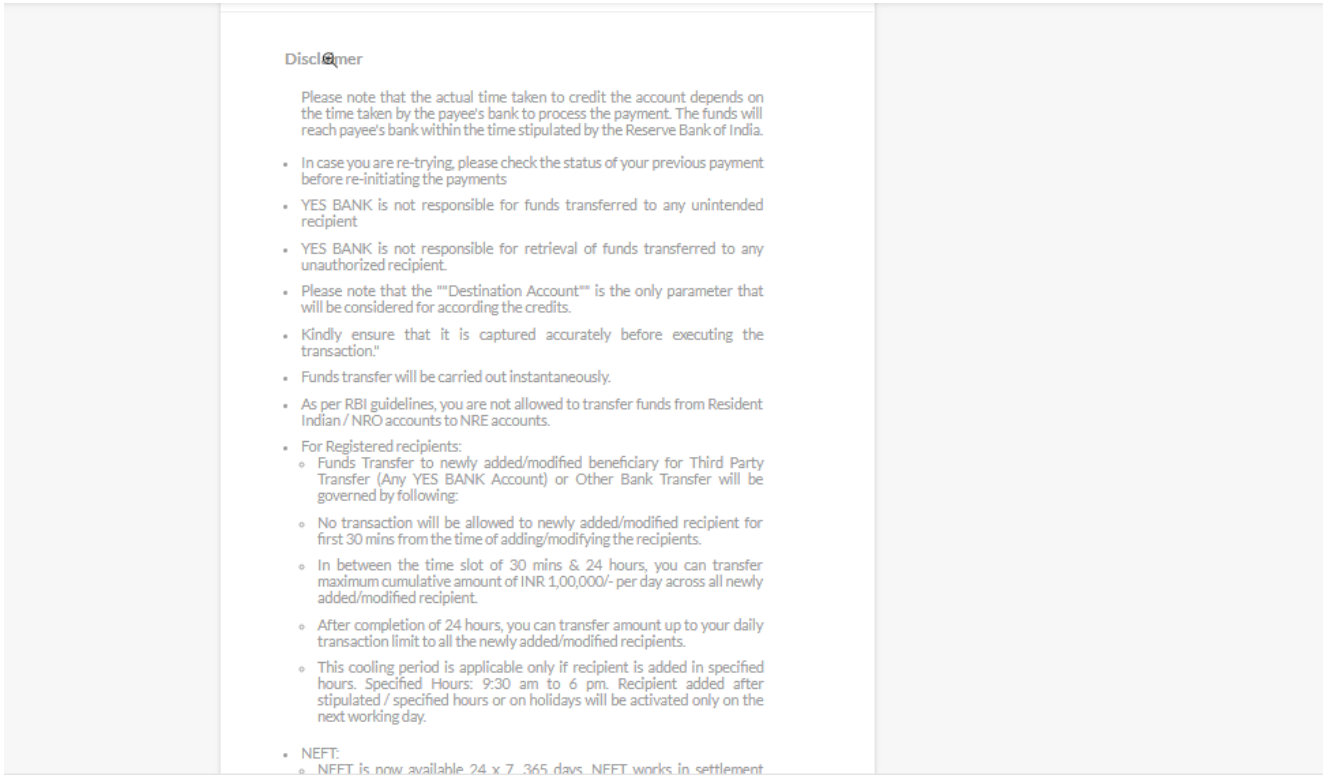
This is a simple process with YES ONLINE. Follow this easy step-by-step guide to carry out an Email Fund Transfer anytime, anywhere.

Step 1 – Part 1: On the Transfer Funds page, on the Enter Details section, select **Email ID** which is located under **Other** and provide all the required details to transfer funds.

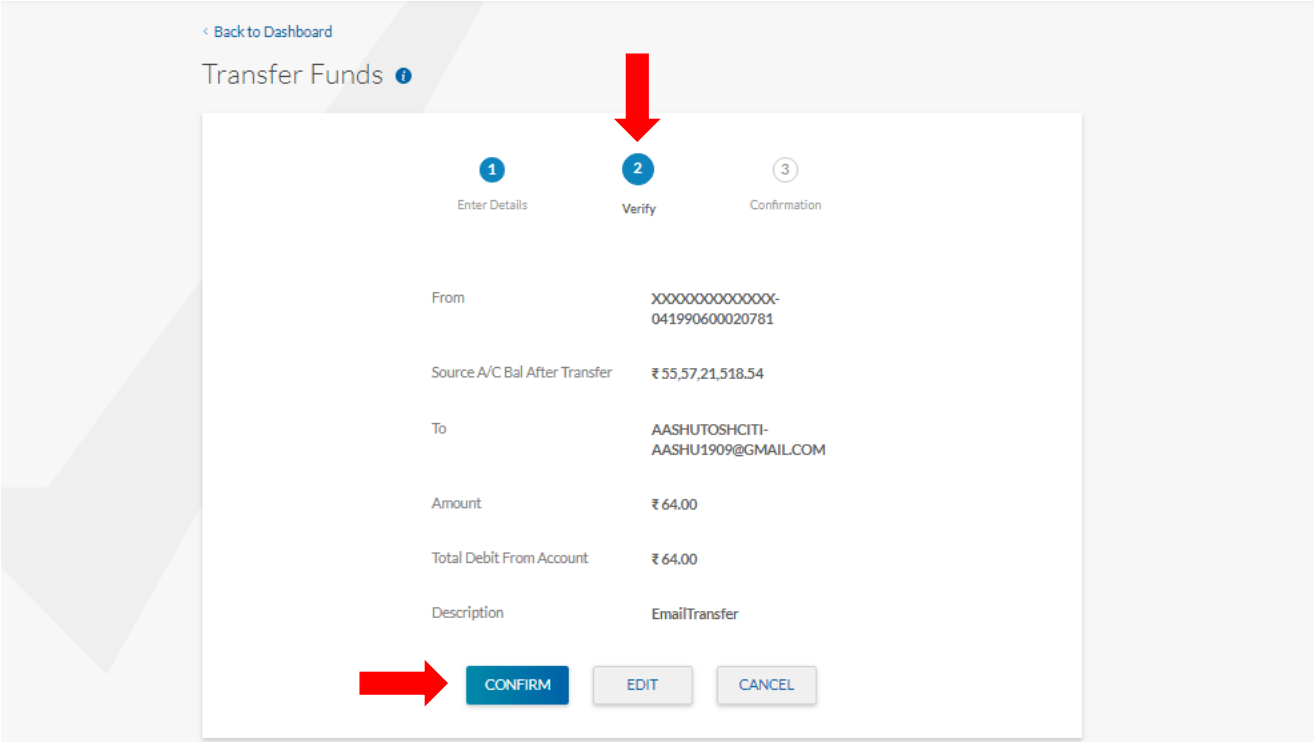


Step 1 – Part 2: Once you fill in all the required details, click on **Next**.

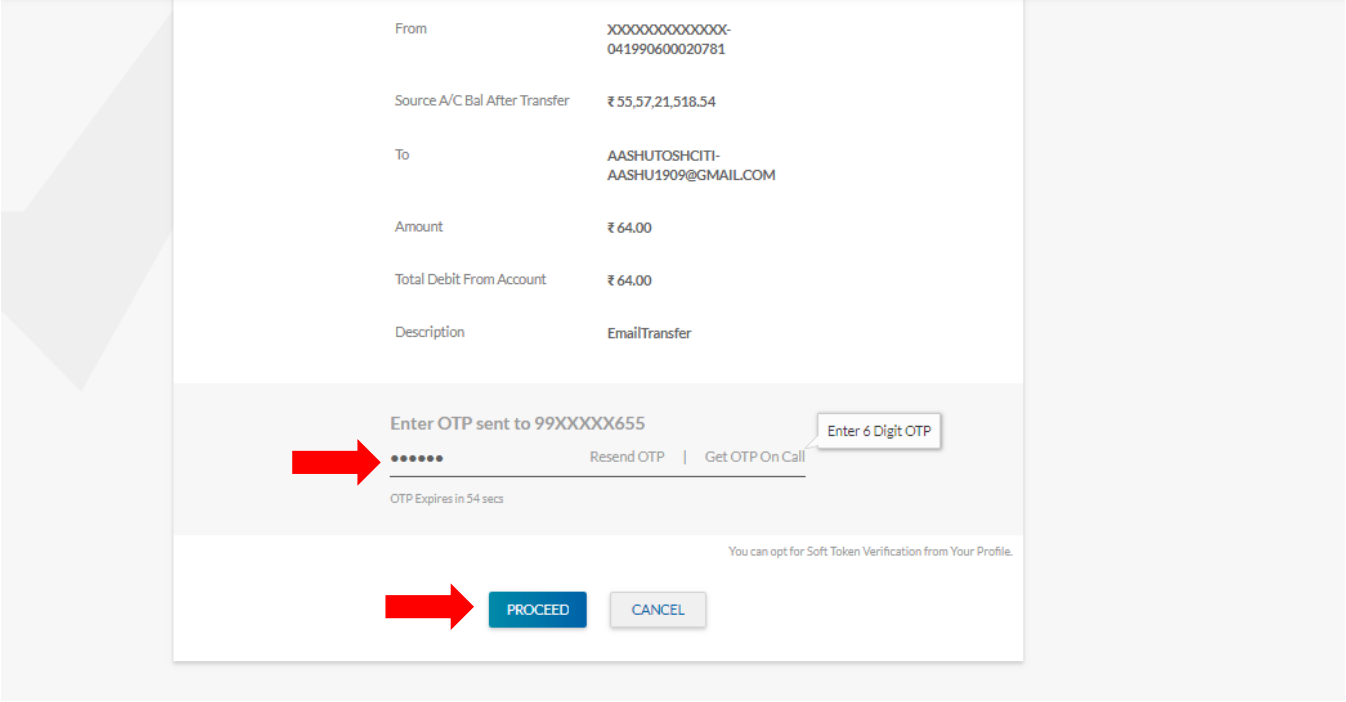




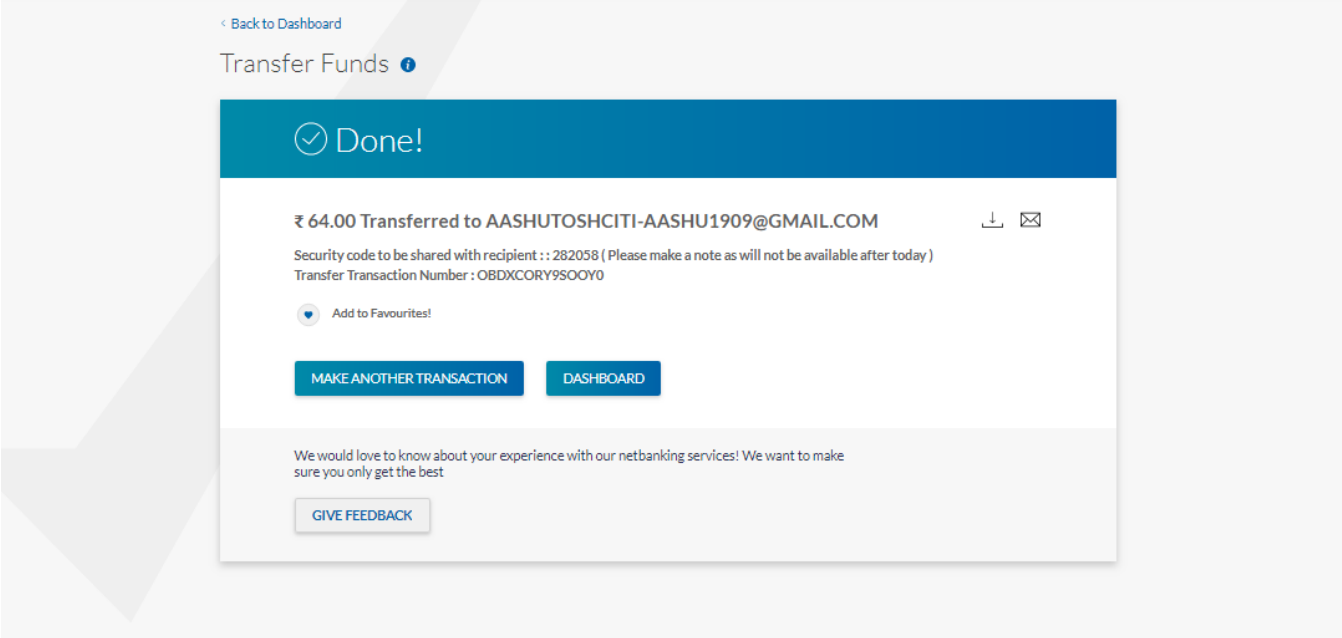
Step 2 – Part 1: Verification – The next step is to verify that all the given details are correct. If all the details are correct, click on **Confirm**.



Step 2 – Part 2: OTP Verification — After confirming the details, you will receive an OTP on your Registered Mobile Number. Enter the OTP in the given field and click on **Proceed**.



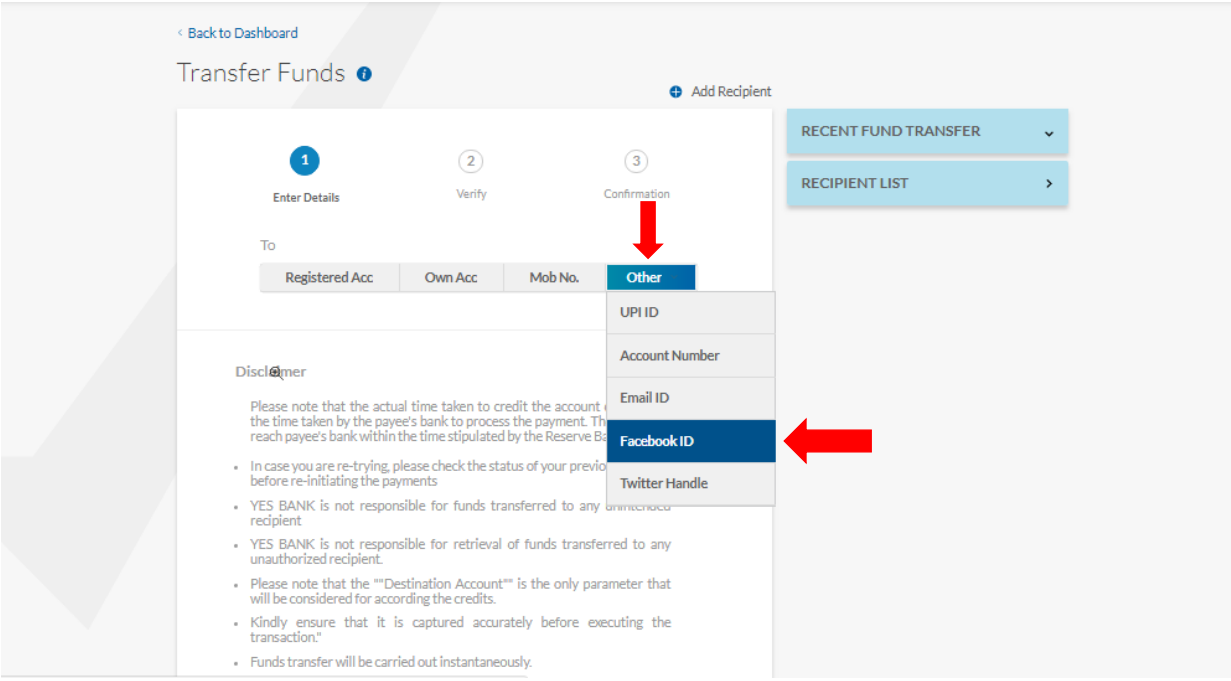
Step 3: If the OTP entered is correct, the amount will be transferred successfully and you will receive a confirmation message with a security code which needs to be shared with your recipient as shown in the below image.



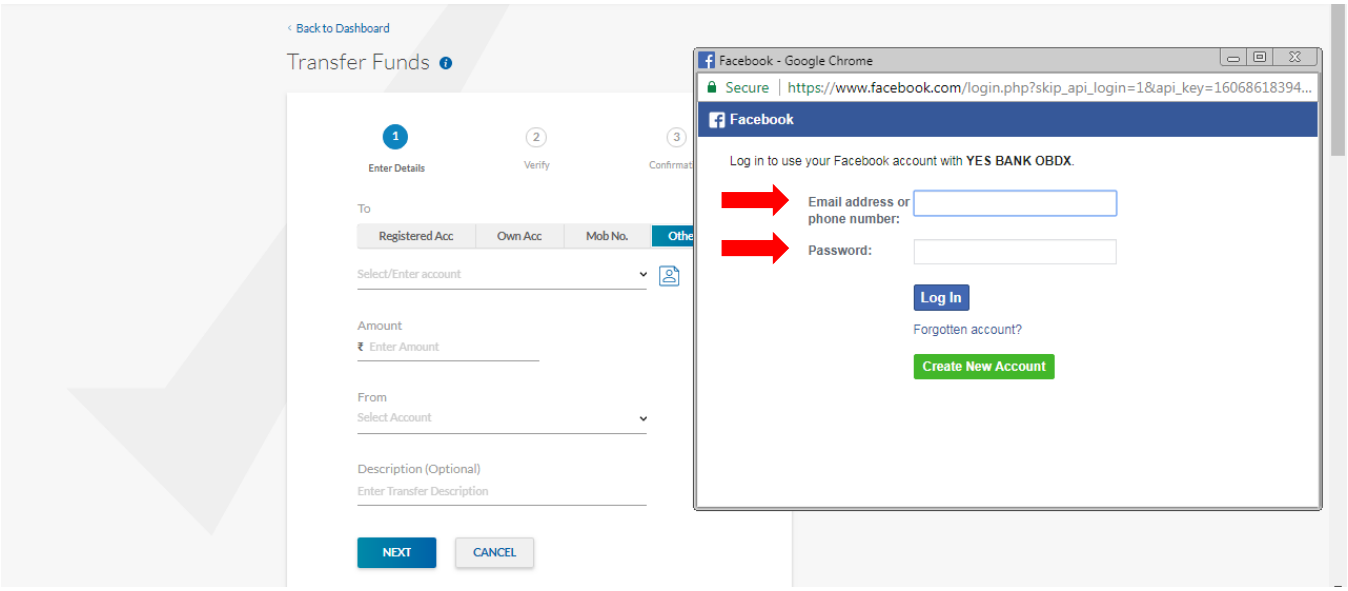
Facebook Fund Transfer

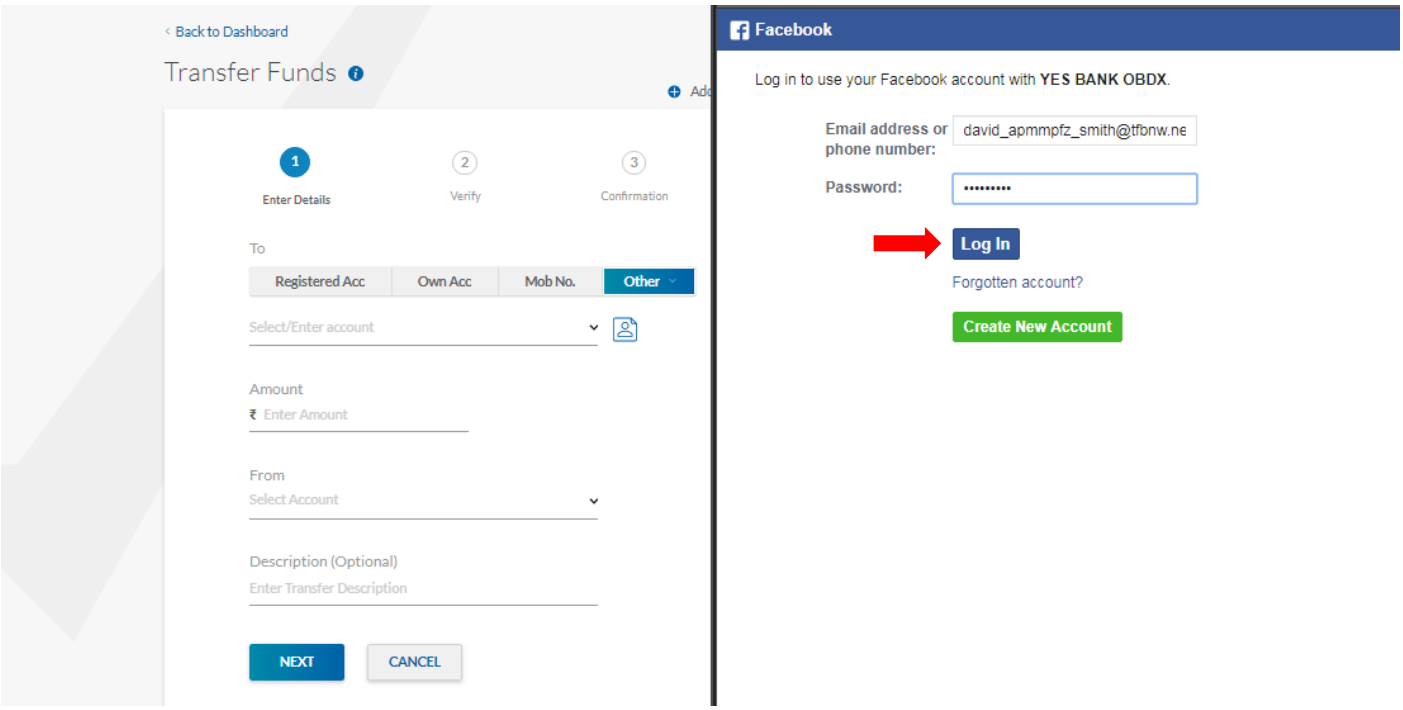
This is a simple process with YES ONLINE. Follow this easy step-by-step guide to carry out a Facebook Fund Transfer anytime, anywhere

Step 1 – Part 1: On the Transfer Funds page, on the Enter Details section, select **Facebook ID** under **Other** and provide all the required details to transfer funds through Facebook.

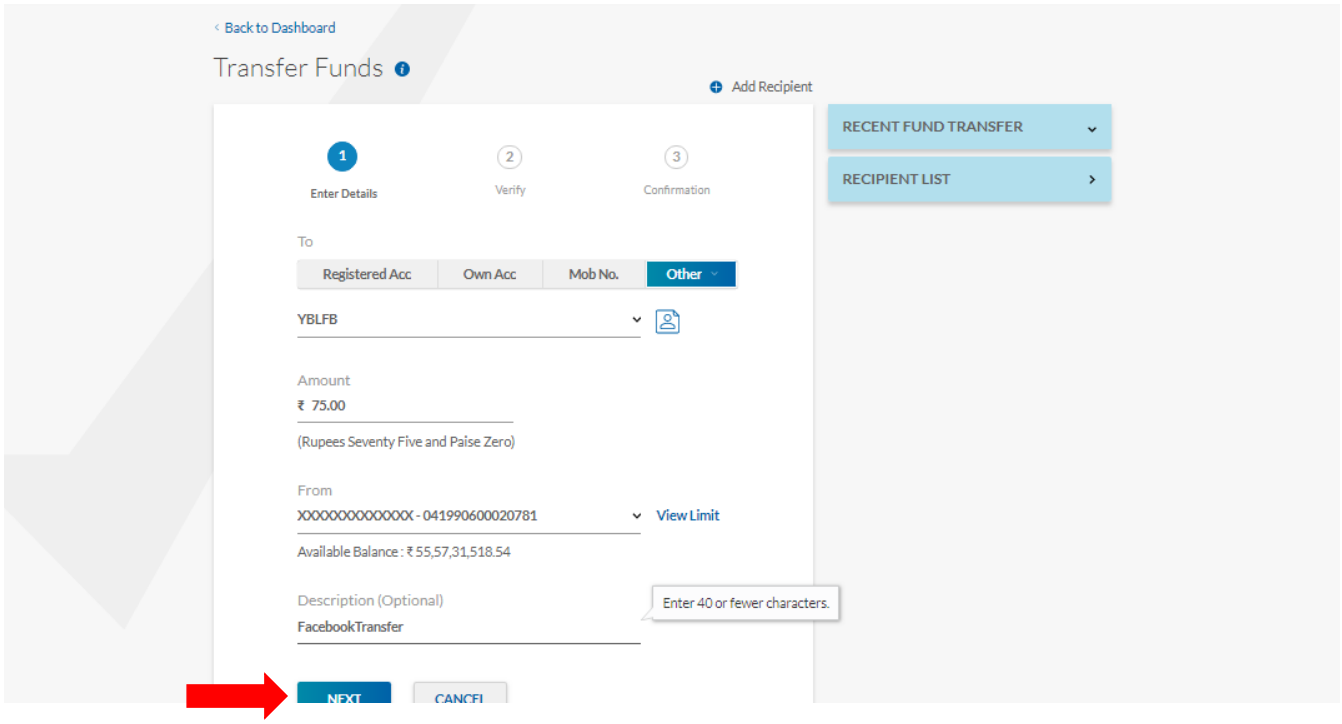


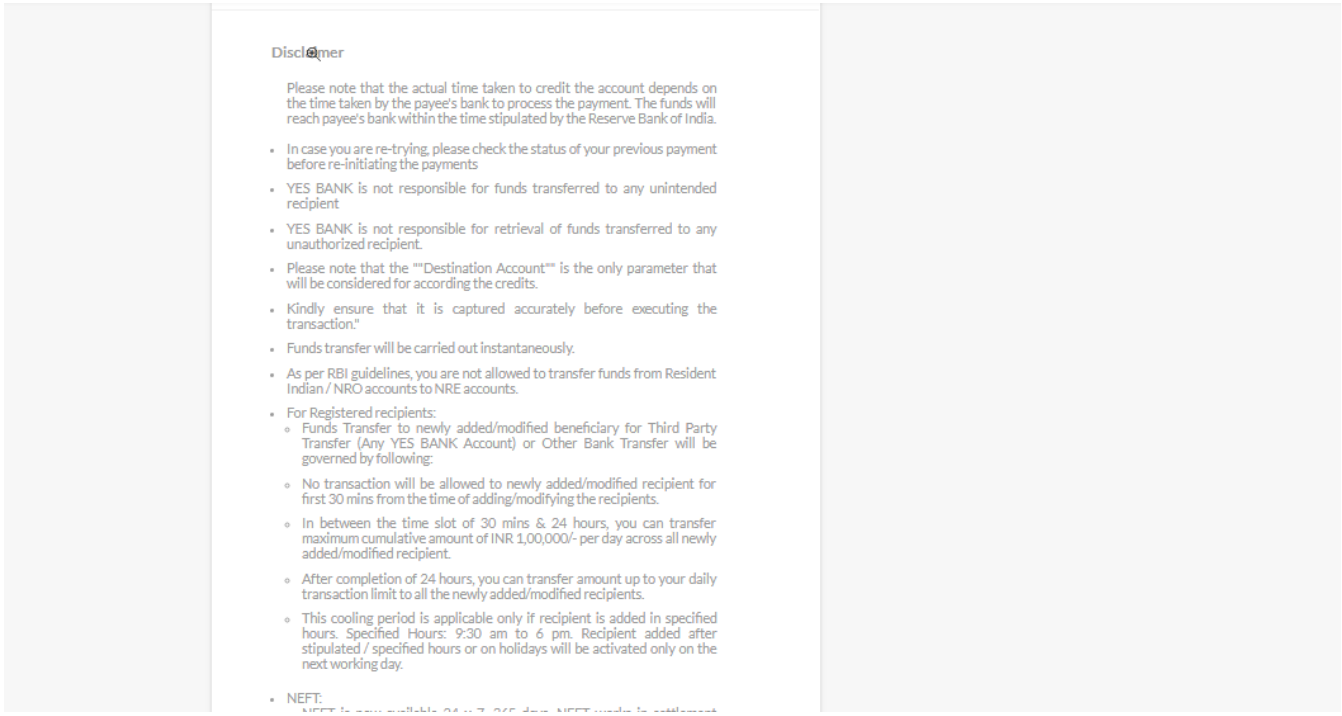
Step 1 – Part 2: For Facebook Fund Transfer, fill in all the required details as shown in the below image.



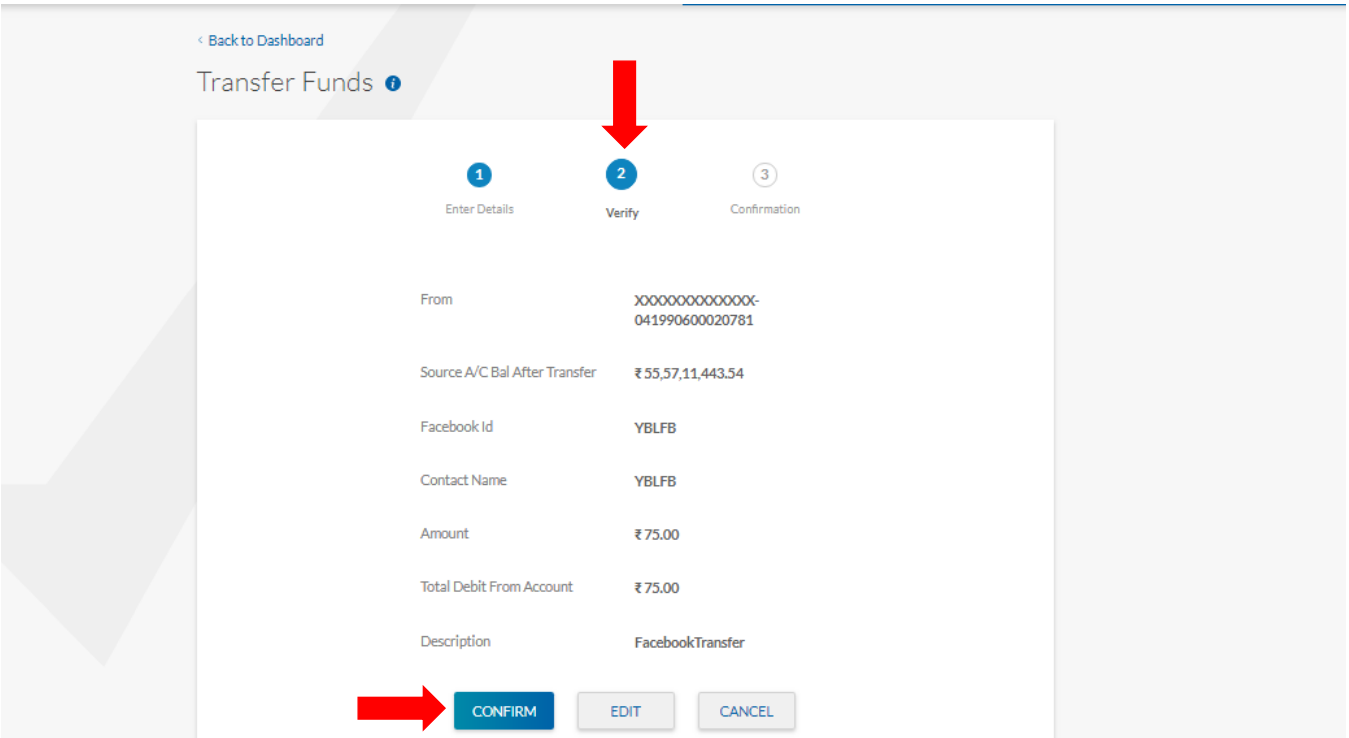


Step 1 – Part 3: Once you fill in all the required details, Click on **Next**.

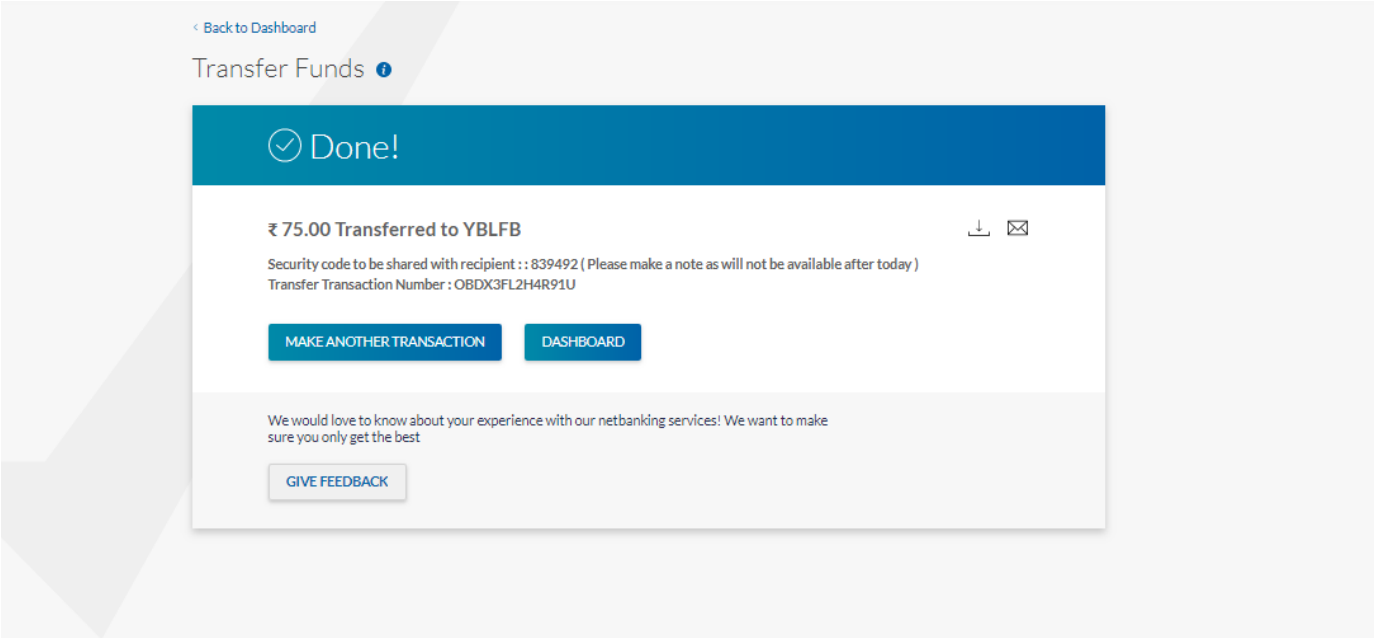




Step 2 – Part 1: Verification – The next step is to verify that all the given details are correct. If all the details are correct, click on **Confirm**.



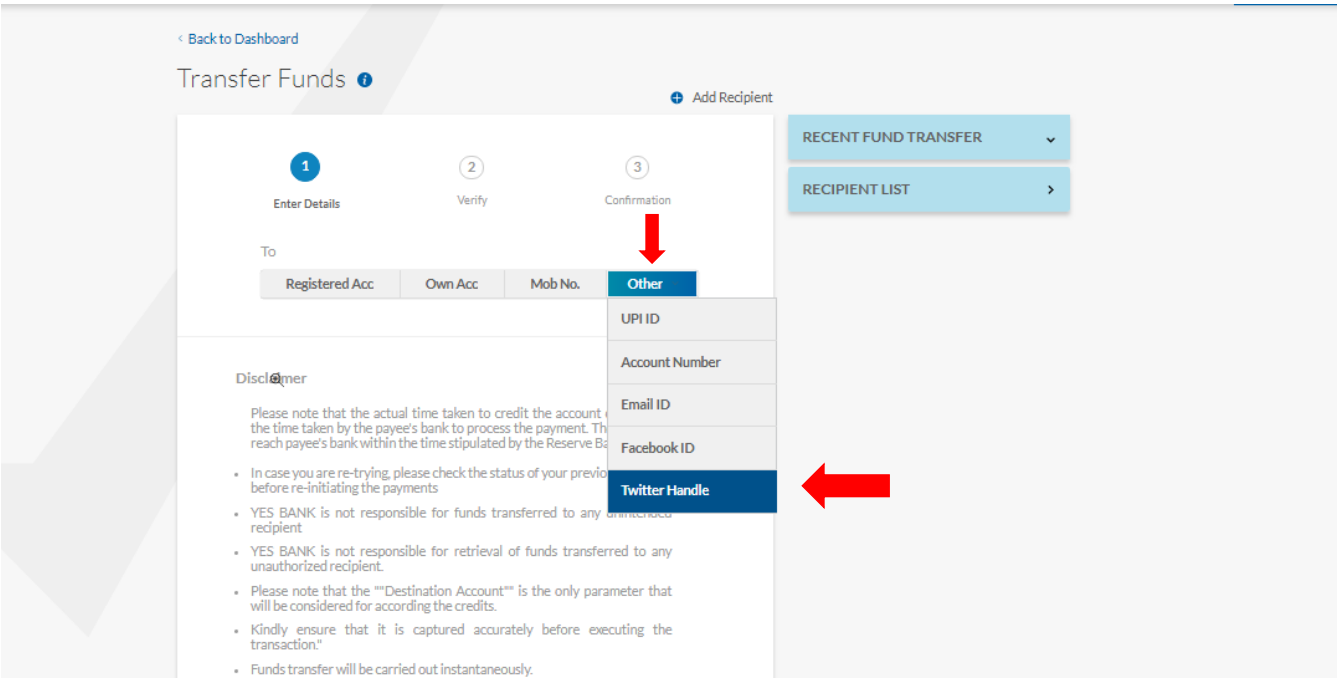
Step 3: After confirming the details, the amount will be transferred successfully and you will receive a confirmation message with a security code which needs to be shared with your recipient as shown in the below image.



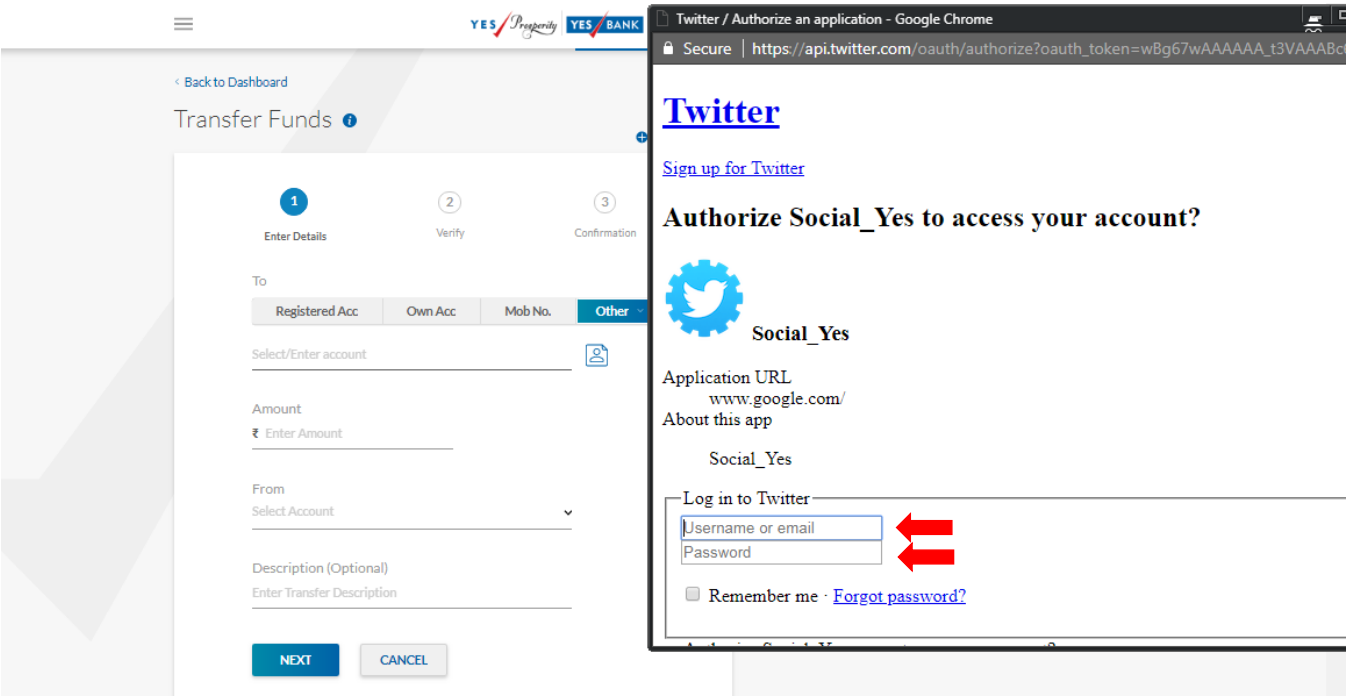
Twitter Fund Transfer

This is a simple process with YES ONLINE. Follow this easy step-by-step guide to carry out a Twitter Fund Transfer anytime, anywhere.

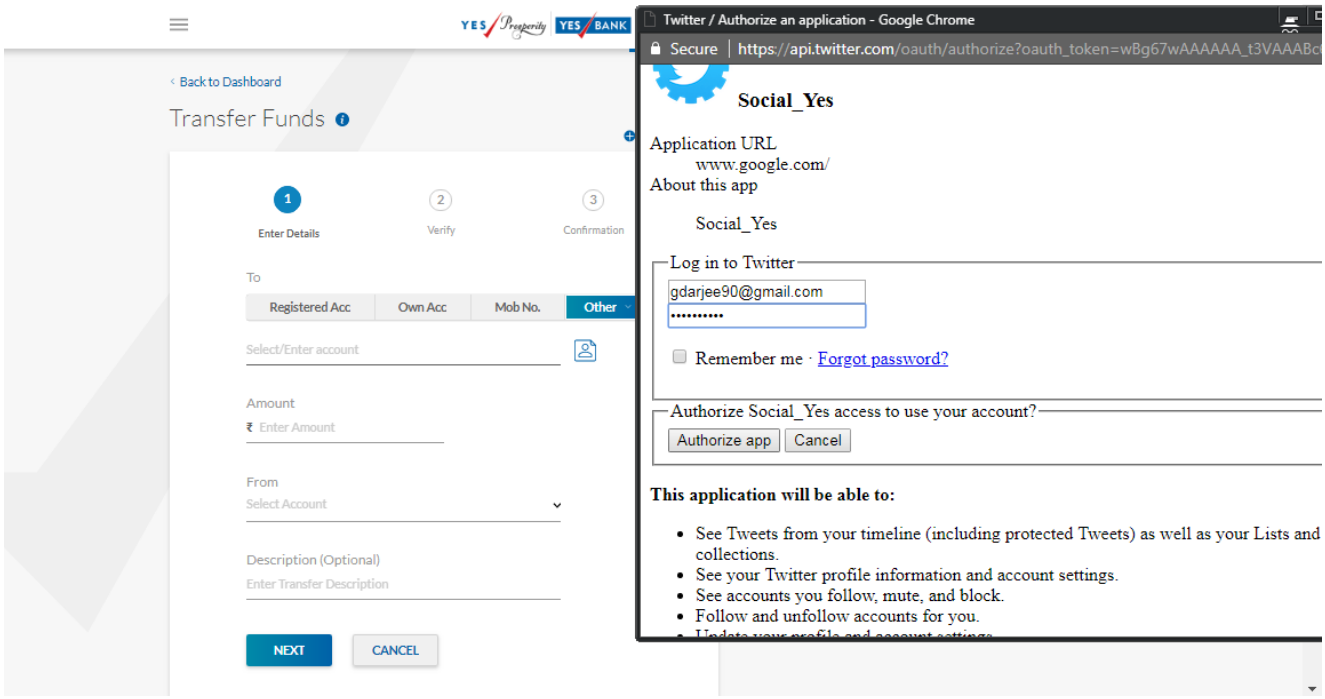
Step 1 – Part 1: On the Transfer Funds page, on the Enter Details section, select **Twitter Handle** under **Other** and provide all the required details to transfer funds through Twitter.



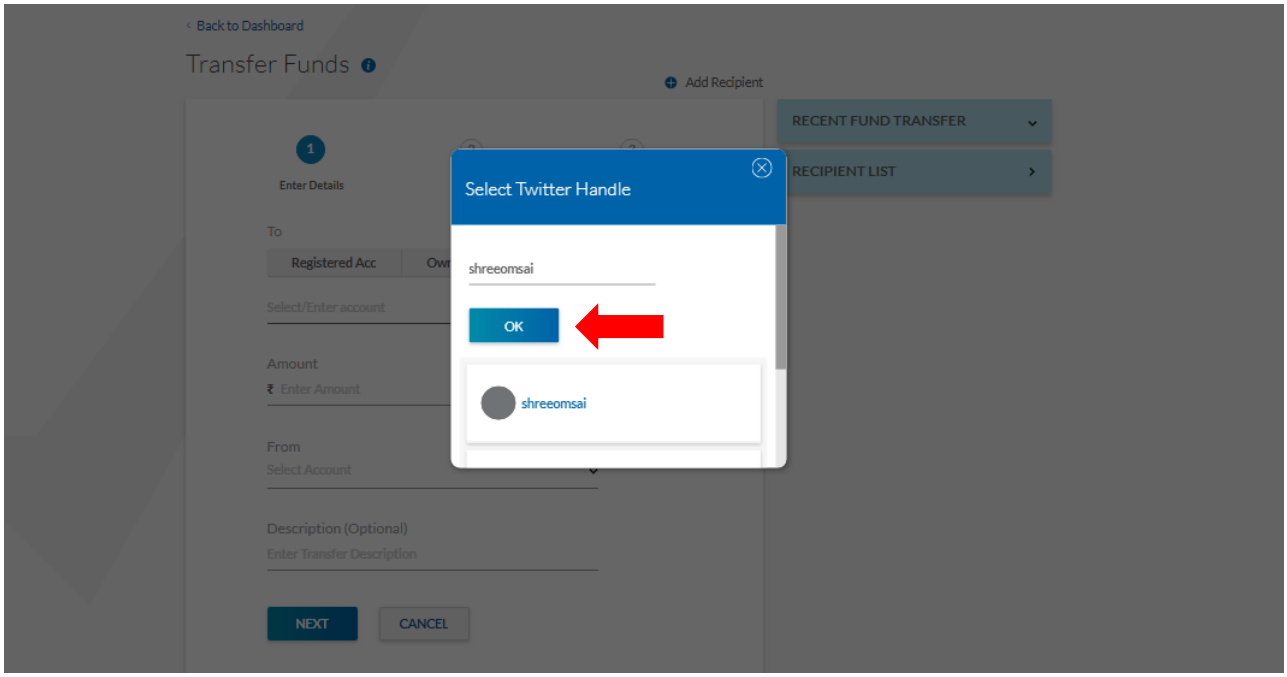
Step 1 – Part 2: For Twitter Fund Transfer, fill in all the required details as shown in the below image.



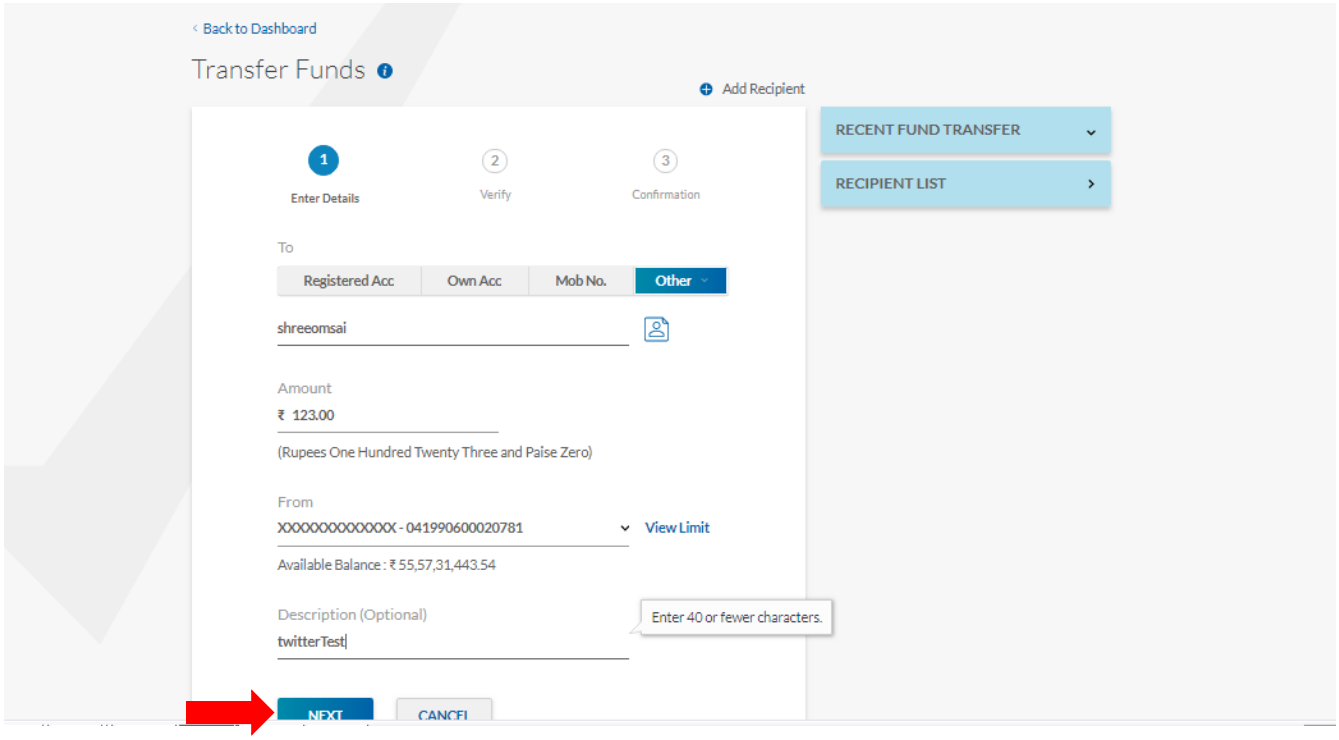
Step 1 – Part 3: Enter your Twitter handle and login details to proceed to the next step.

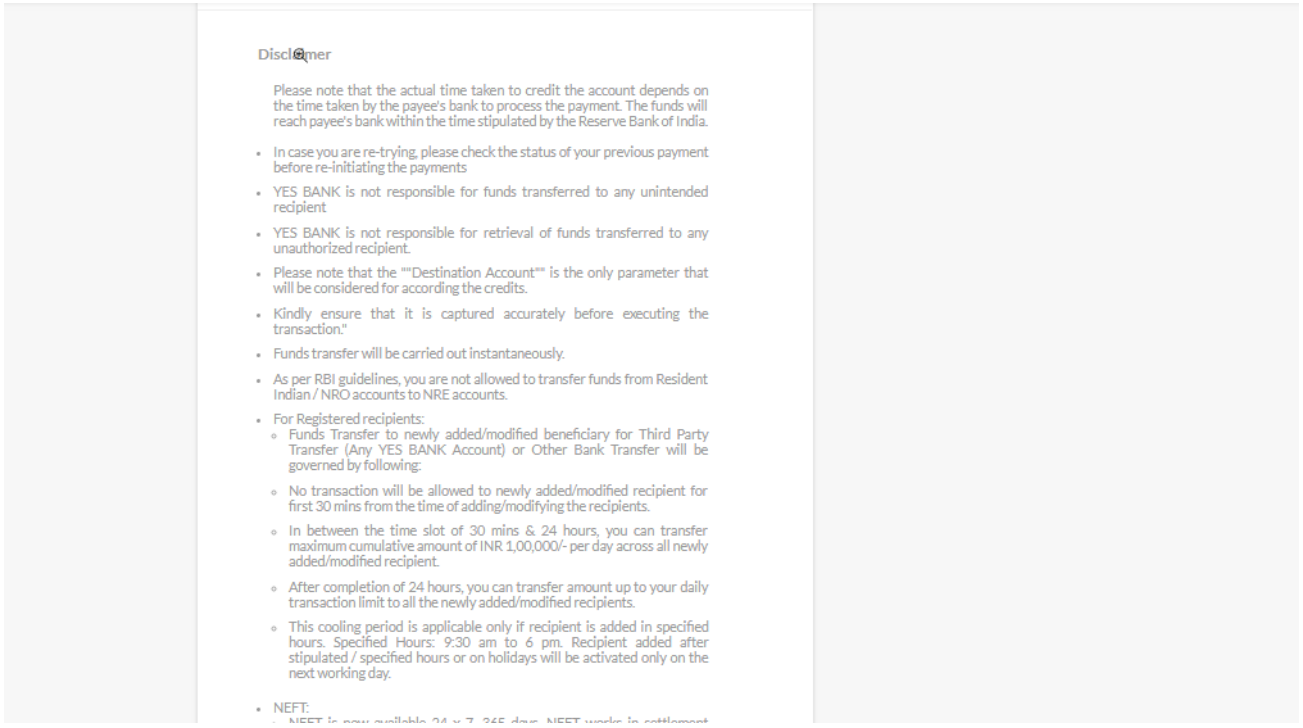


Step 1 – Part 4: Once you fill in your Twitter handle and login details, enter the exact Twitter handle of your recipient to whom you wish to transfer the amount, and click on **OK**.

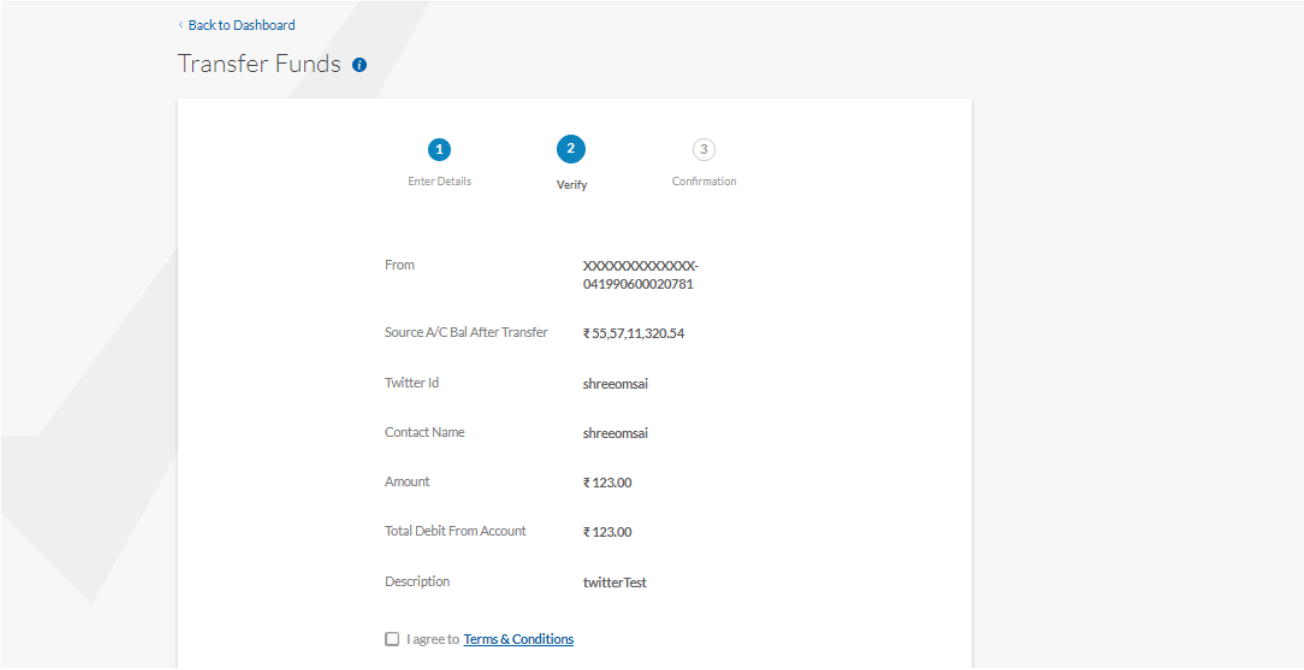


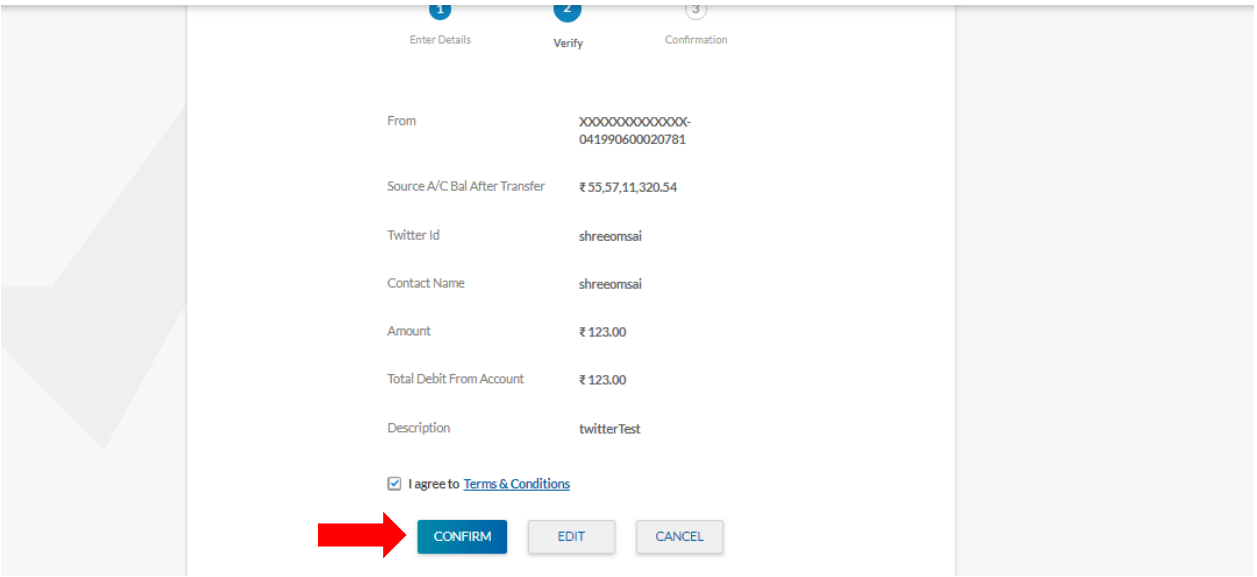
Step 2 – Part 1: After entering your recipient's Twitter handle, provide all the required details for fund transfer, and click on **Next**.



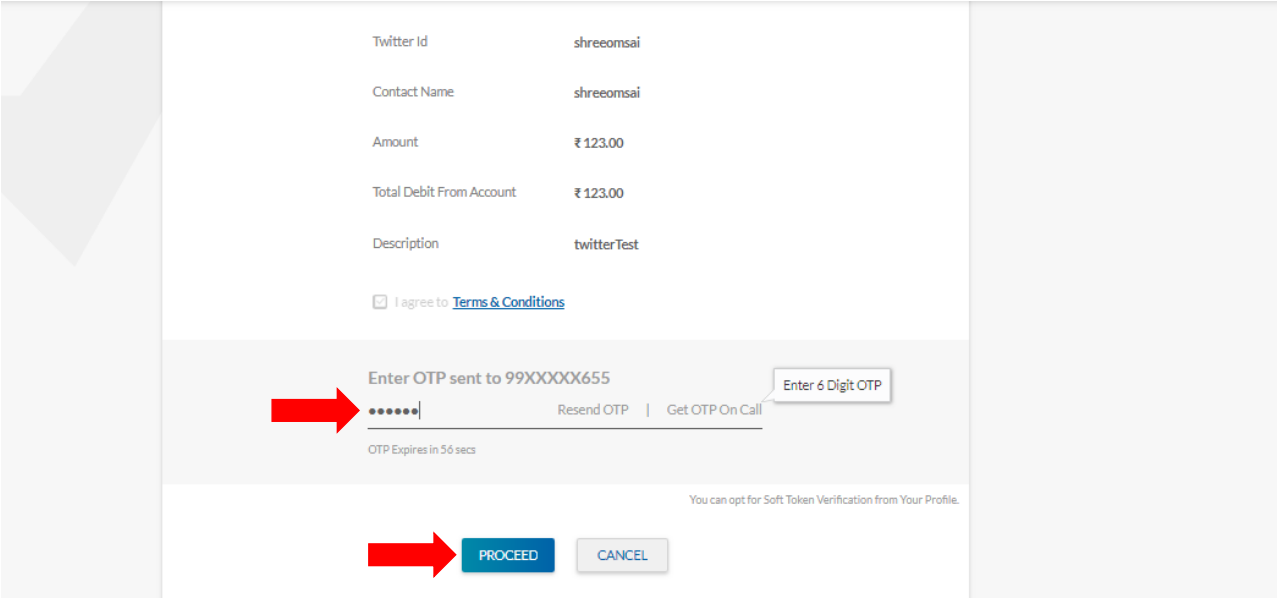


Step 2 – Part 2: Verification – The next step is to verify that all the given details are correct. If all the details are correct, click on **Confirm**.

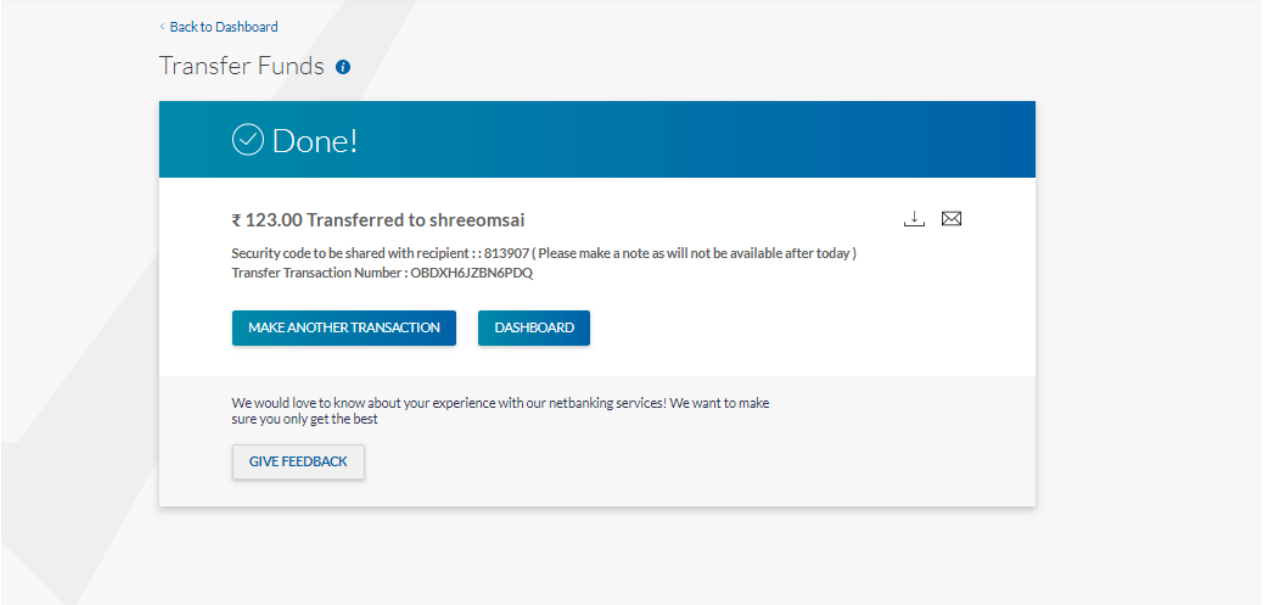




Step 3 – Part 1: OTP Verification — After confirming the details, you will receive an OTP on your Registered Mobile Number. Enter the OTP in the given field and click on **Proceed**.



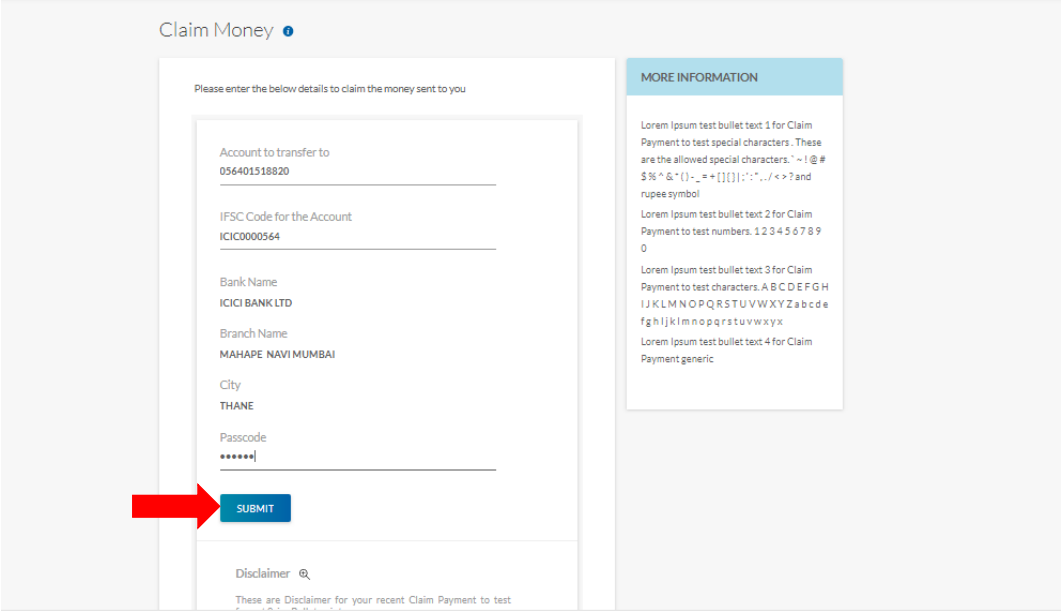
Step 3: If the OTP entered is correct, the amount will be transferred successfully and you will receive a confirmation message with a security code which needs to be shared with your recipient as shown in the below image.



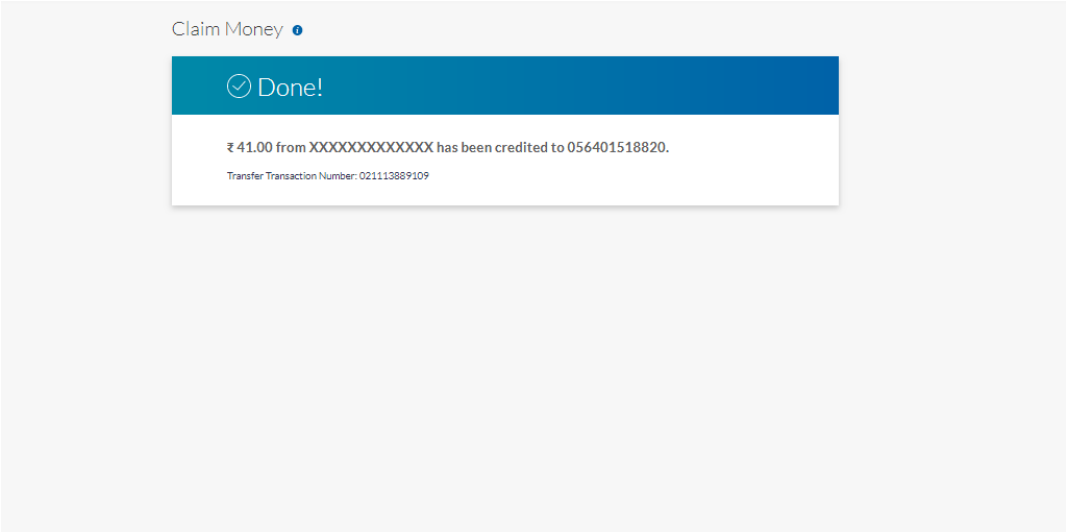
User Guide – Claim Money

This is a simple process with YES ONLINE. Follow this easy step-by-step guide to claim money anytime, anywhere.

Step 1: On the Claim Money page, enter all the required details to claim the money and click on **Submit**.



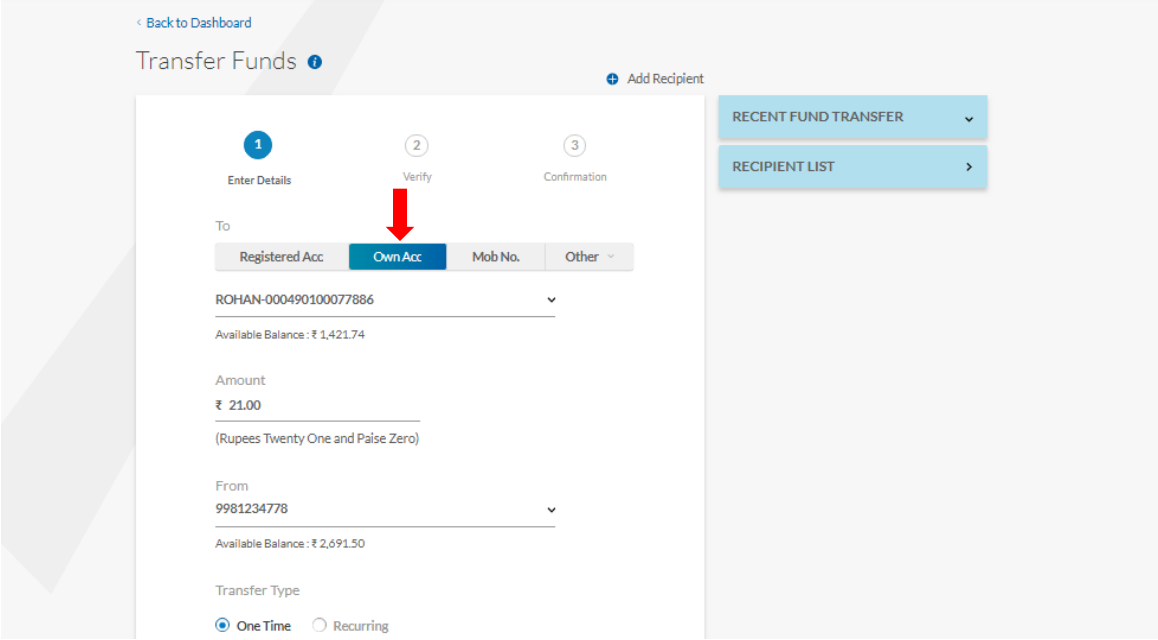
Step 2: If the details entered are correct, the amount will be credited successfully and you will receive a confirmation message with a Transfer Transaction Number as shown in the below image.



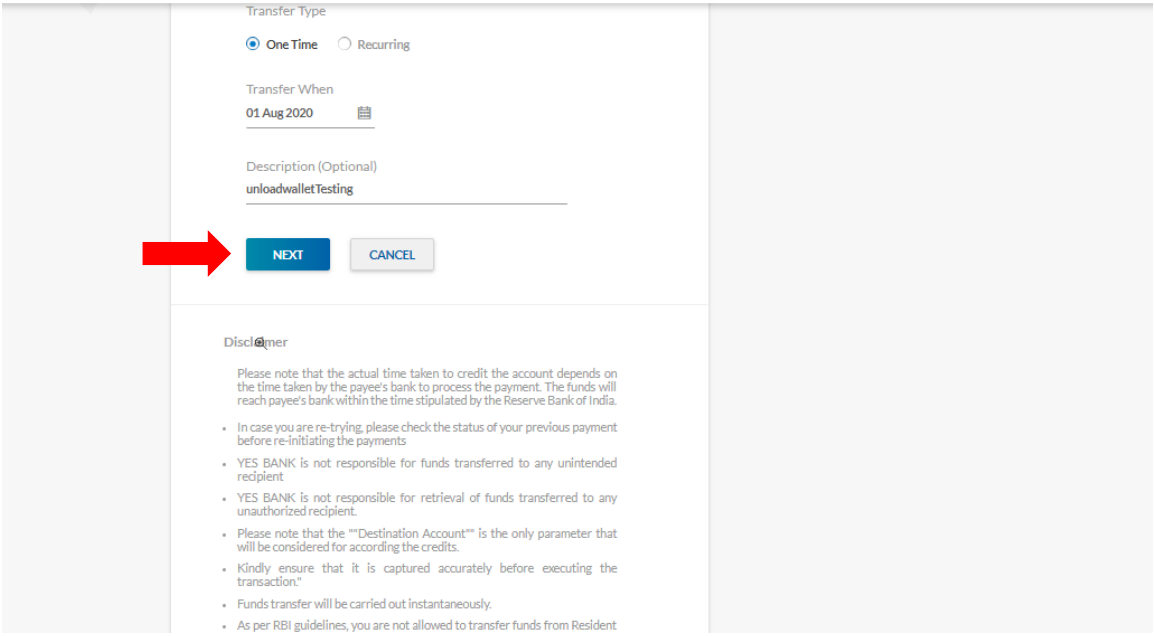
User Guide – Marking Transaction as Favourite:

This is a simple process with YES ONLINE. Follow this easy step-by-step guide to mark a transaction as a favourite anytime, anywhere.

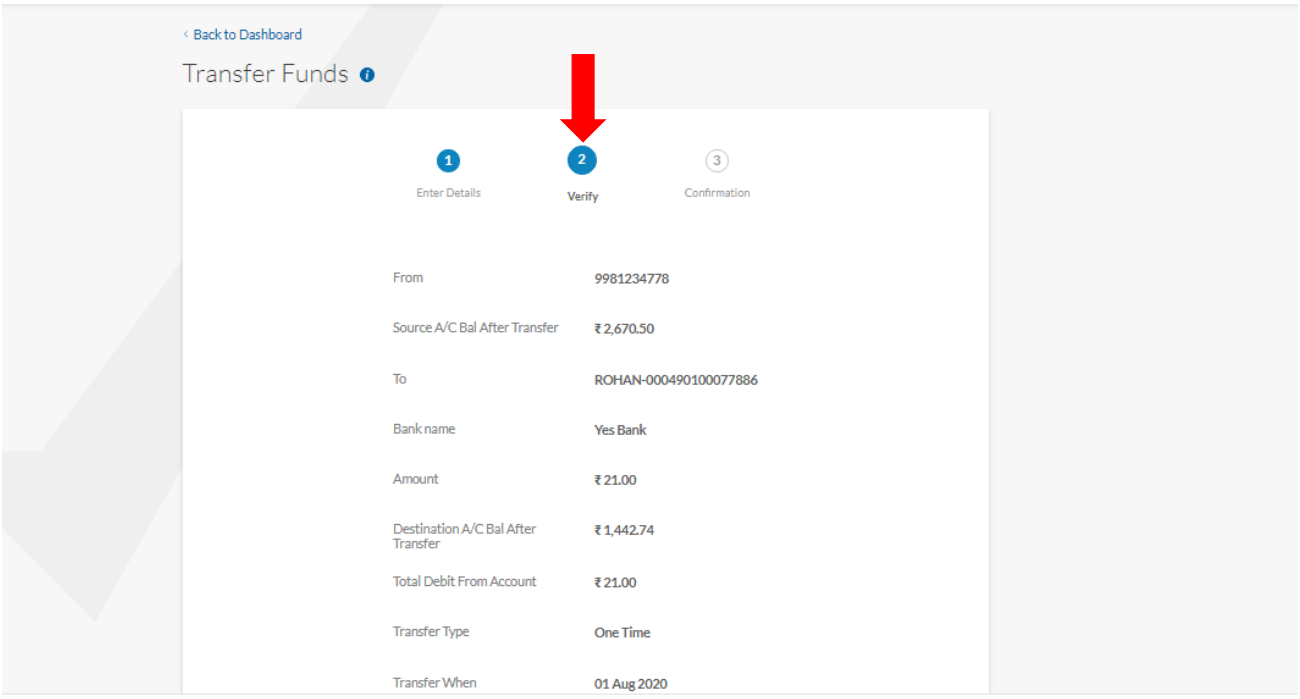
Step 1: A wide list of payee options are already integrated into the YES ONLINE system. Select the account to which you wish to transfer the amount. Click on "**Own Acc"** to make a fund transfer to your own account.

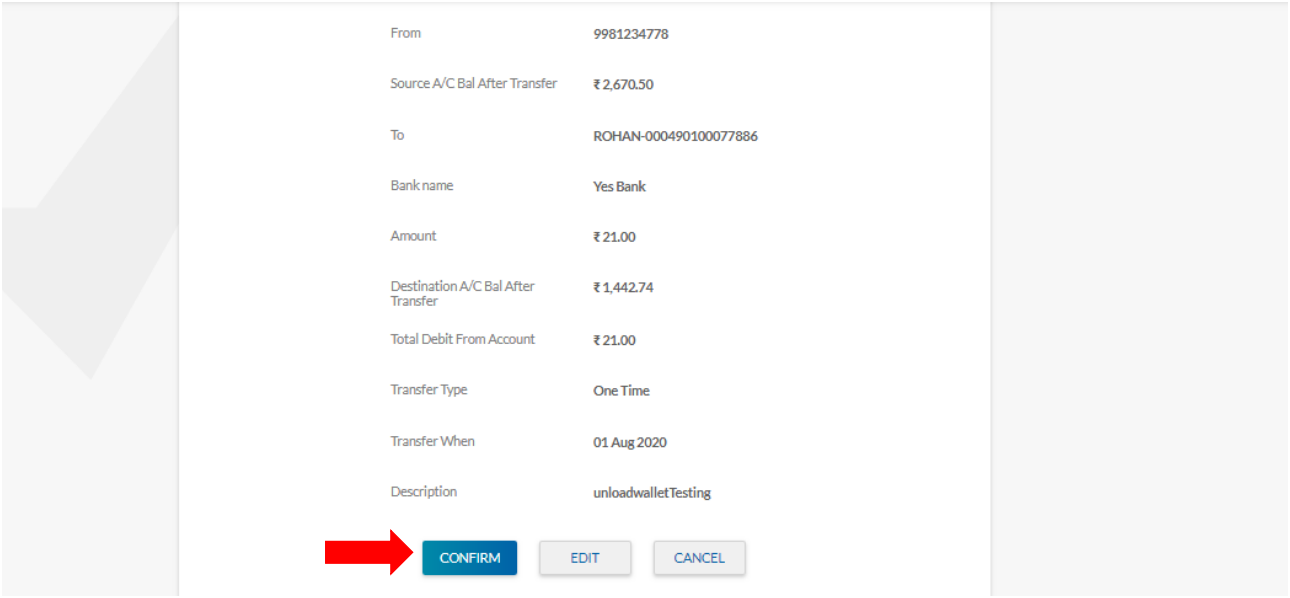


Step 2 – Part 1: Once you provide all the required account details to transfer funds into your account, click on **Next.**

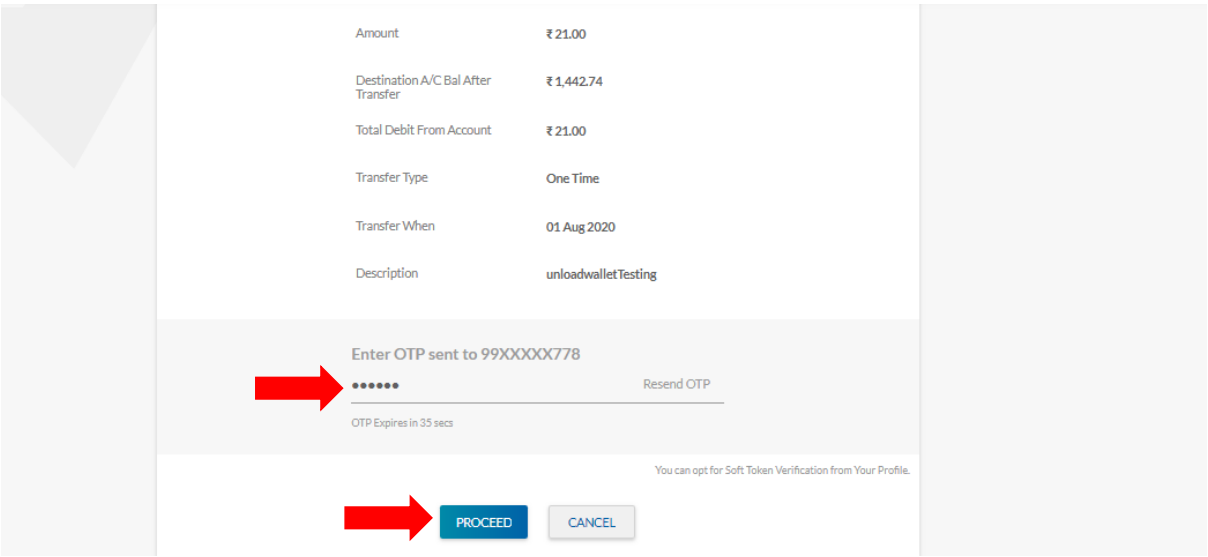


Step 2 – Part 2: Verification – The next step is to verify that all the given details are correct. If all the details are correct, click on **Confirm**.

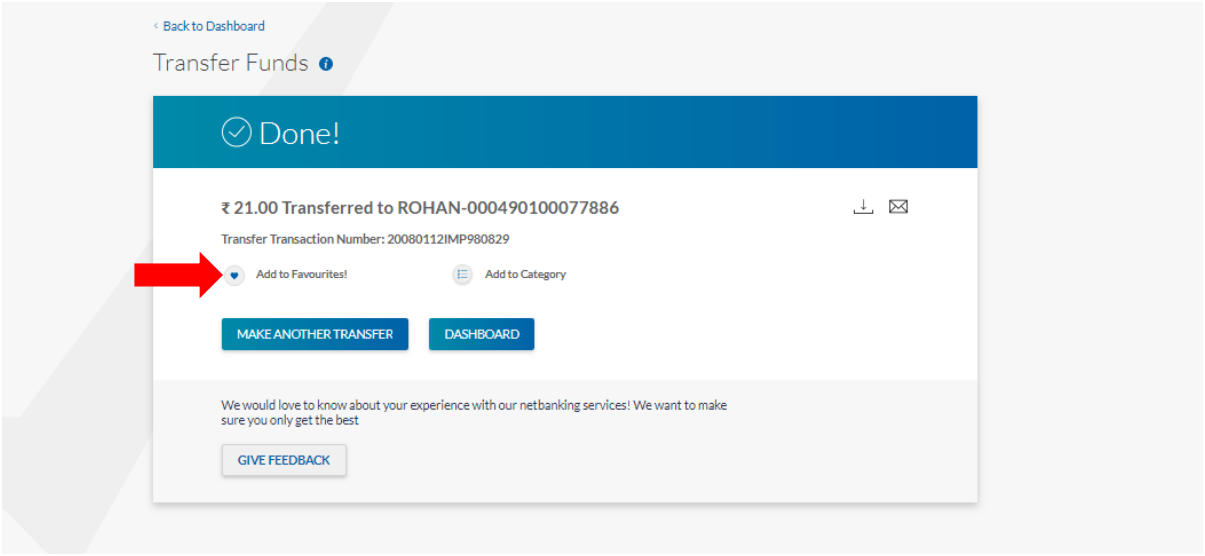




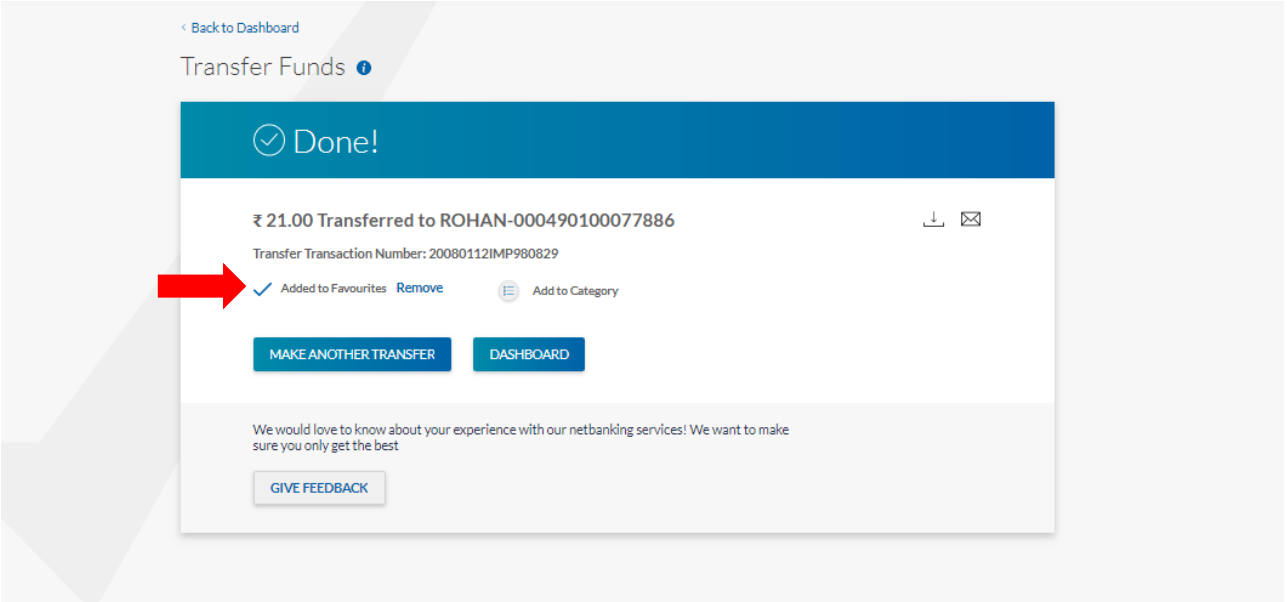
Step 2 – Part 3: OTP Verification — After confirming the details, you will receive an OTP on your Registered Mobile Number. Enter the OTP in the given field and click on **Proceed**.



Step 3: If the OTP entered is correct, the payment will be transferred successfully and you will receive a confirmation message as below. To add a transaction as favourite, click on the radio button **Add to Favourites!**.



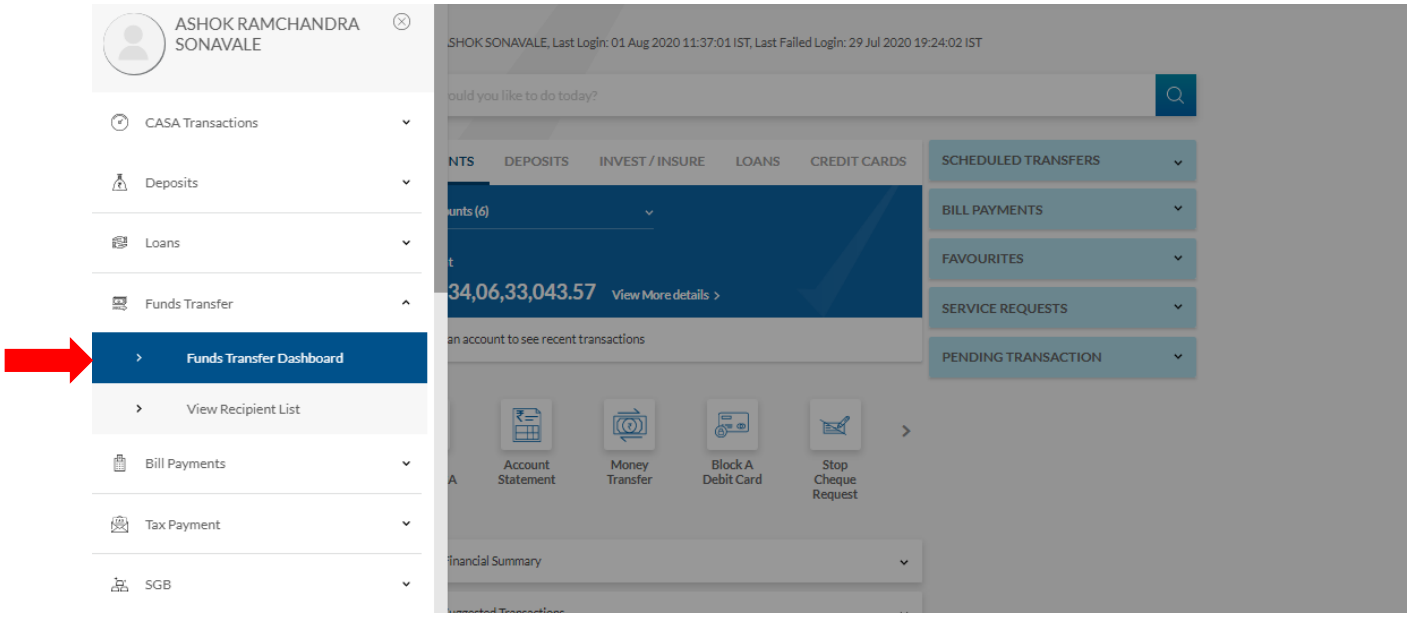
Step 4: Once you click on **Add to Favourites!** the transaction will be added to your favourites, and it will help your future transactions be more convenient.



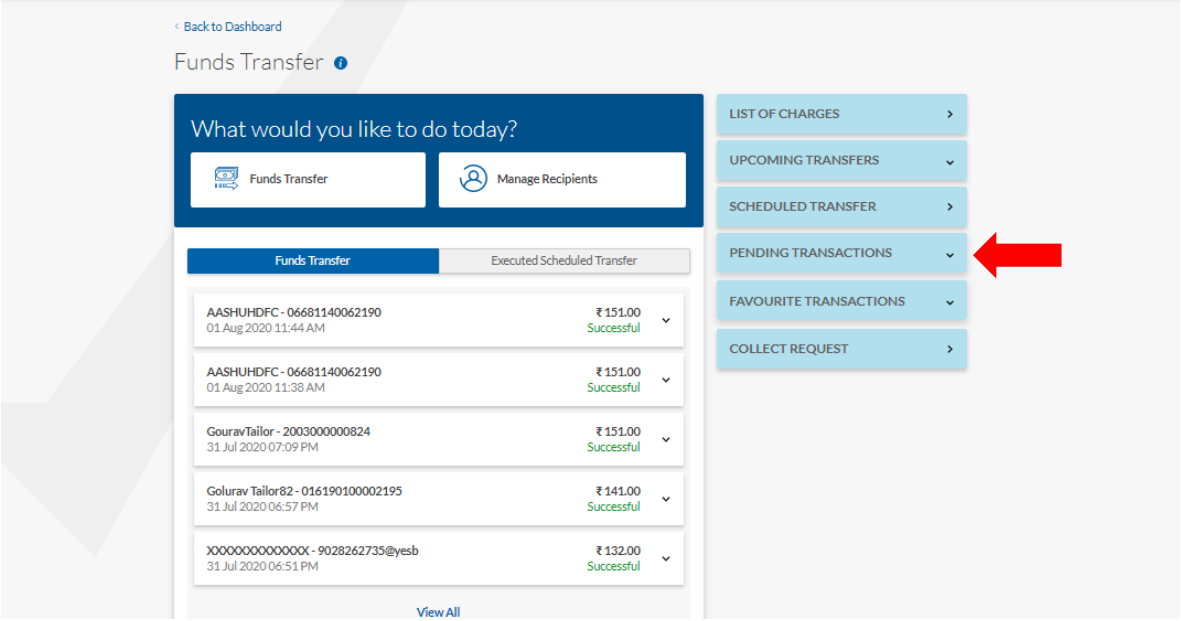
User Guide: View Pending Transactions

This is a simple process with YES ONLINE. Follow this easy step-by-step guide to view your pending transactions anytime, anywhere.

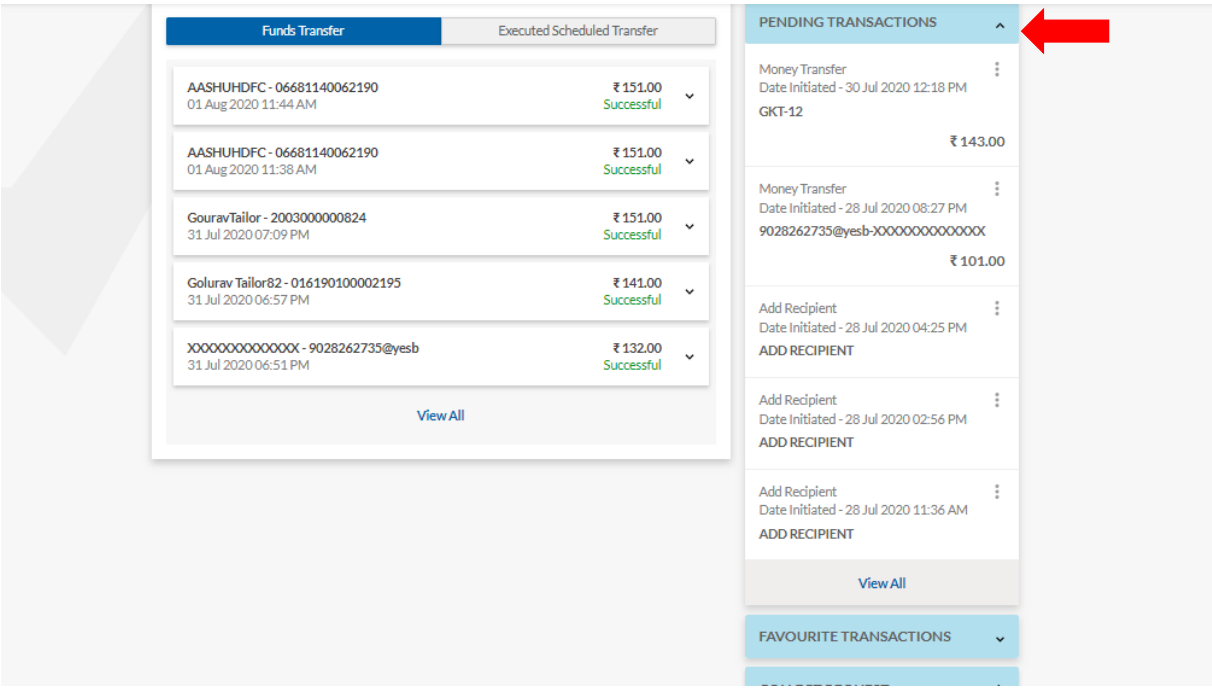
Step 1 – Part 1: Go to the main dashboard of your YES ONLINE account and navigate to the **Funds Transfers Dashboard** as shown in the below image. On the Funds Transfer page, all your transactions can be seen as shown in the below image.



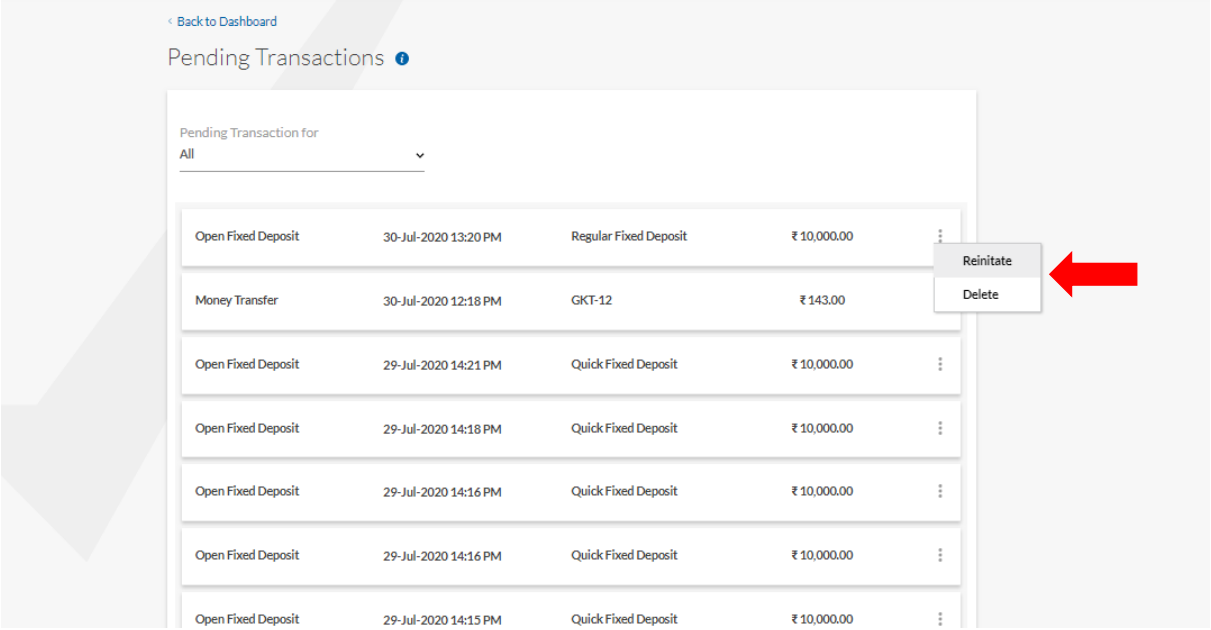
Step 1 – Part 2: On the Funds Transfer page, select **Pending Transactions** to view all your pending transactions.



Step 2: Once you click on **Pending Transactions**, you will be able to view all your pending transactions as per the below image.



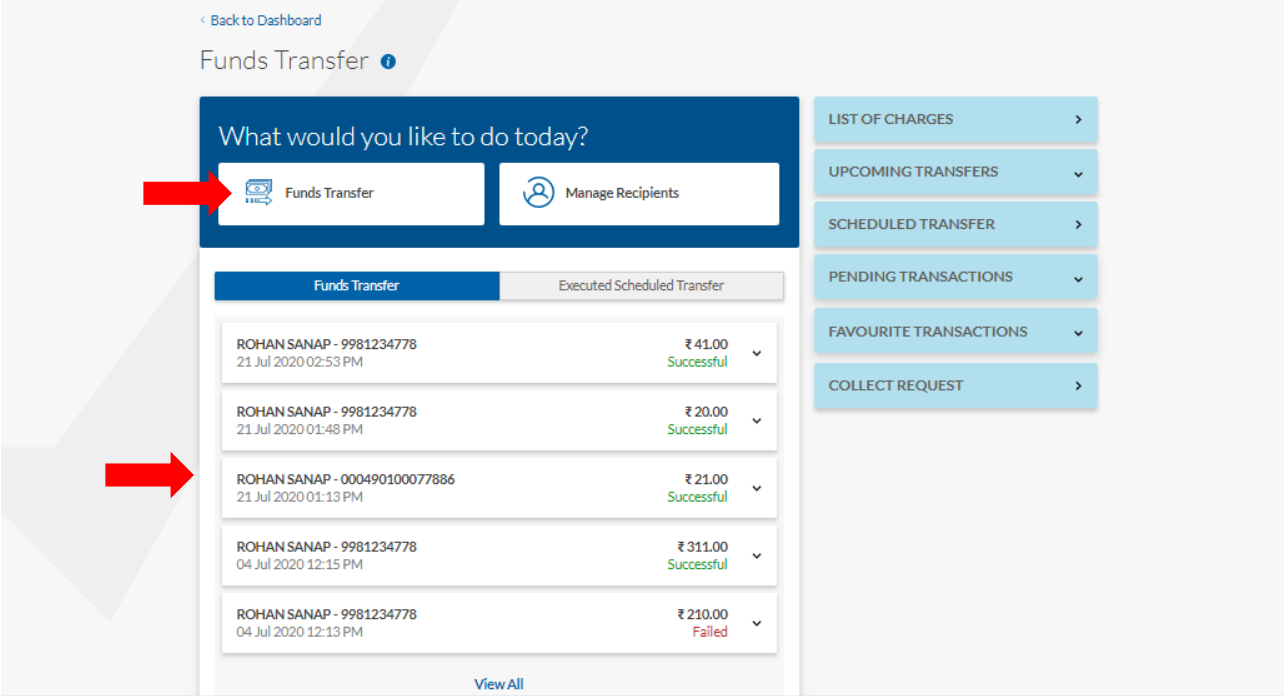
Step 2: You can get the options to **Reinitiate** or **Delete** a pending transaction by clicking on the three dots on the right hand side of each transaction as shown in the below image.



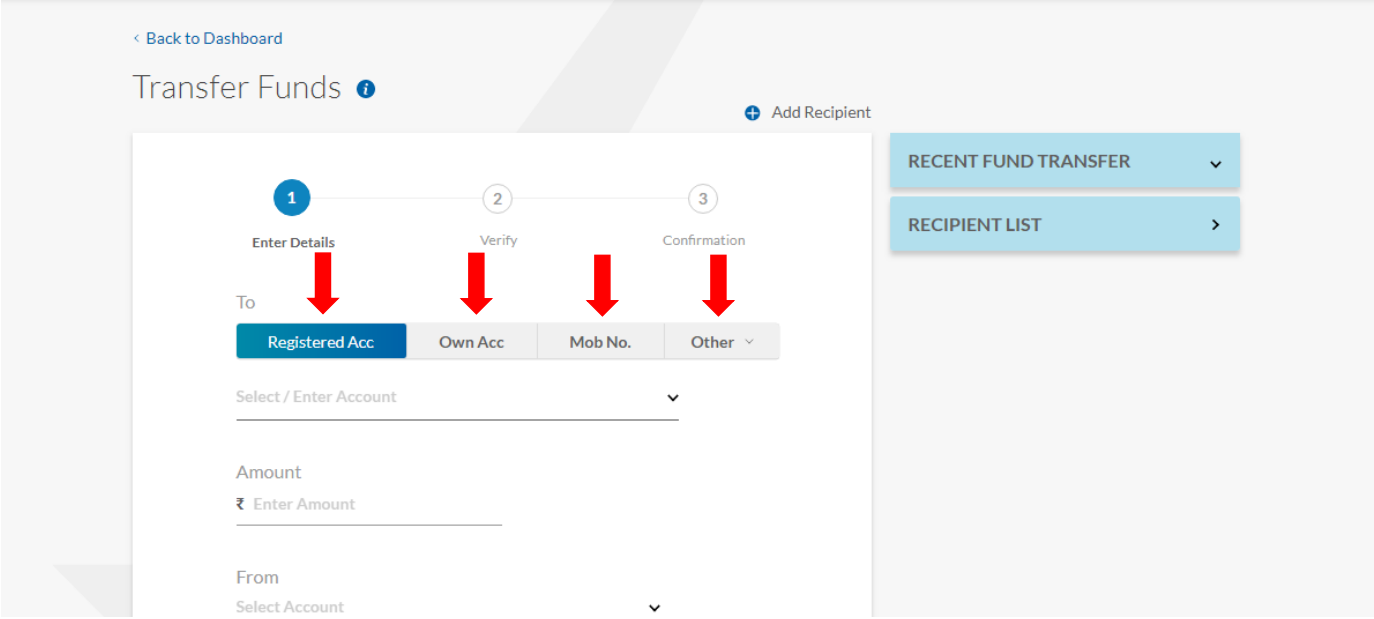
User Guide: Load Wallet (need clarification from client)

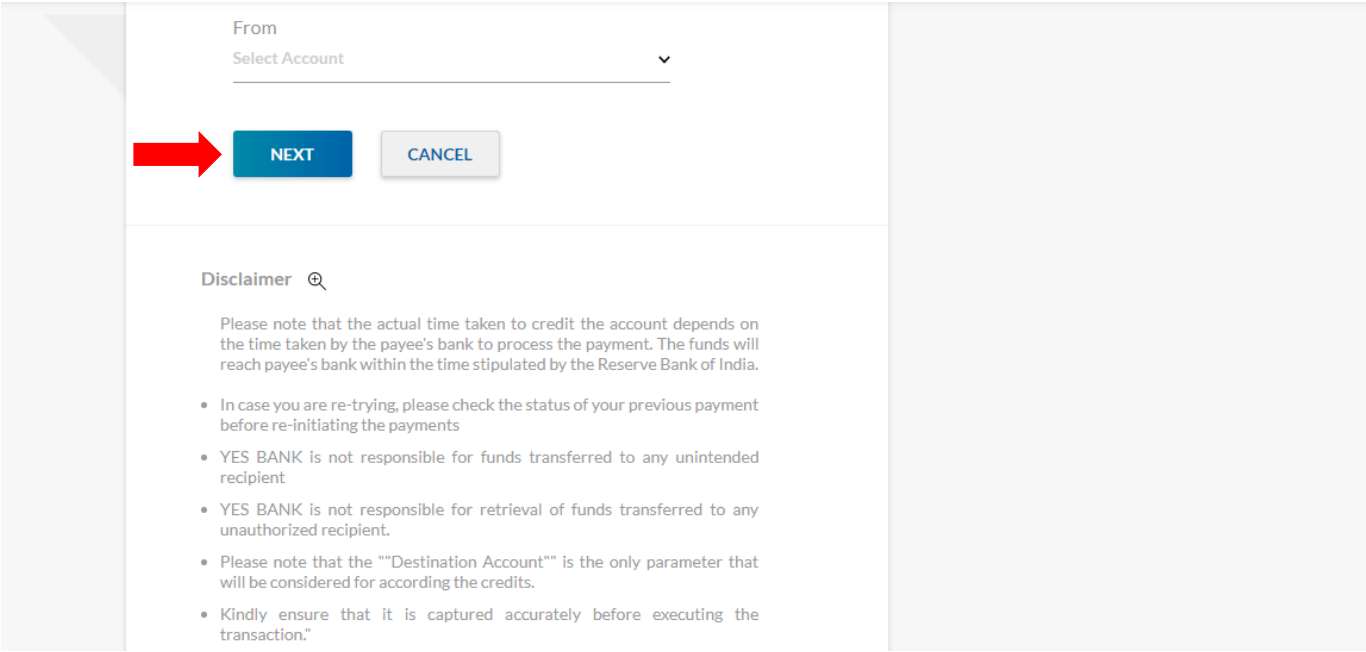
This is a simple process with YES ONLINE. Follow this easy step-by-step guide to load your wallet anytime, anywhere.

Step 1 – Part 1: Go to the main dashboard of your YES ONLINE account and navigate to the **Funds Transfer Dashboard**. On the Funds Transfer page, all your transactions can be seen as shown in the below image. Click on **Funds Transfer** to make a new fund transfer.



Step 2 – Part 1: A wide list of payee options are already integrated into the YES ONLINE system. Select the account to which you wish to transfer the amount from the options **Registered Acc**, **Own Acc**, **Mobile No.**, and **Other**, and click on **Next**.

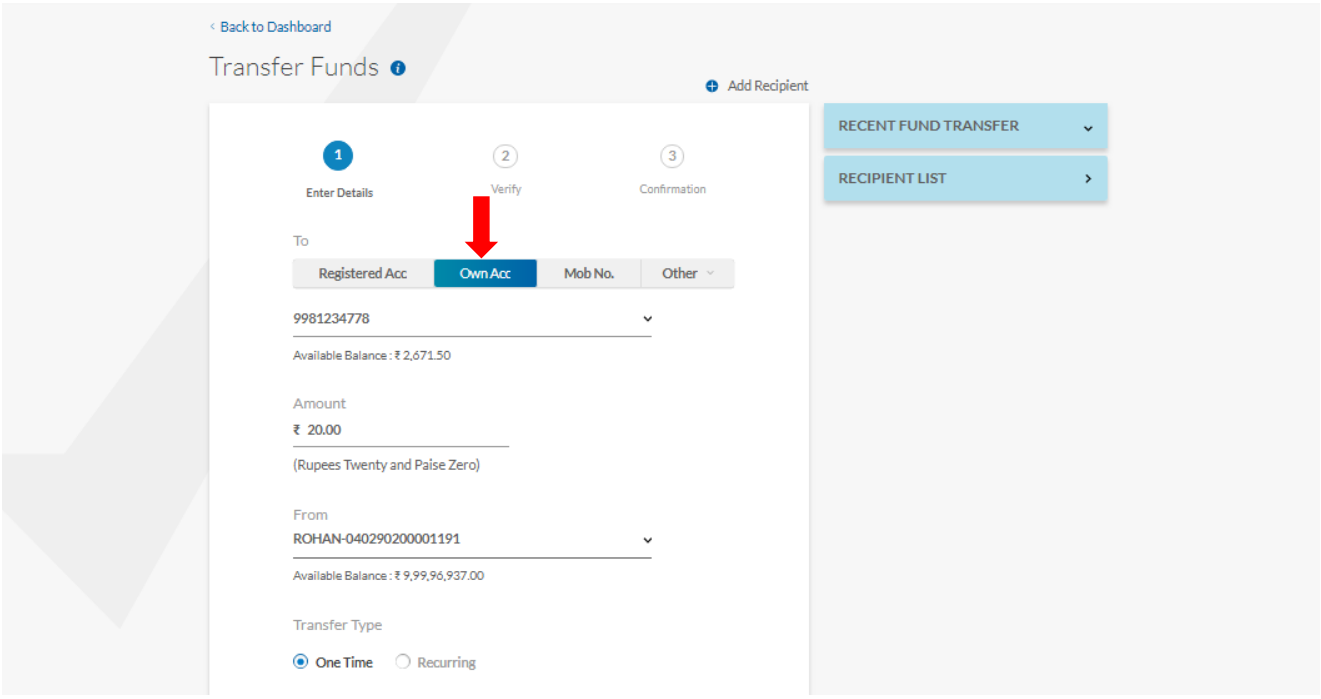




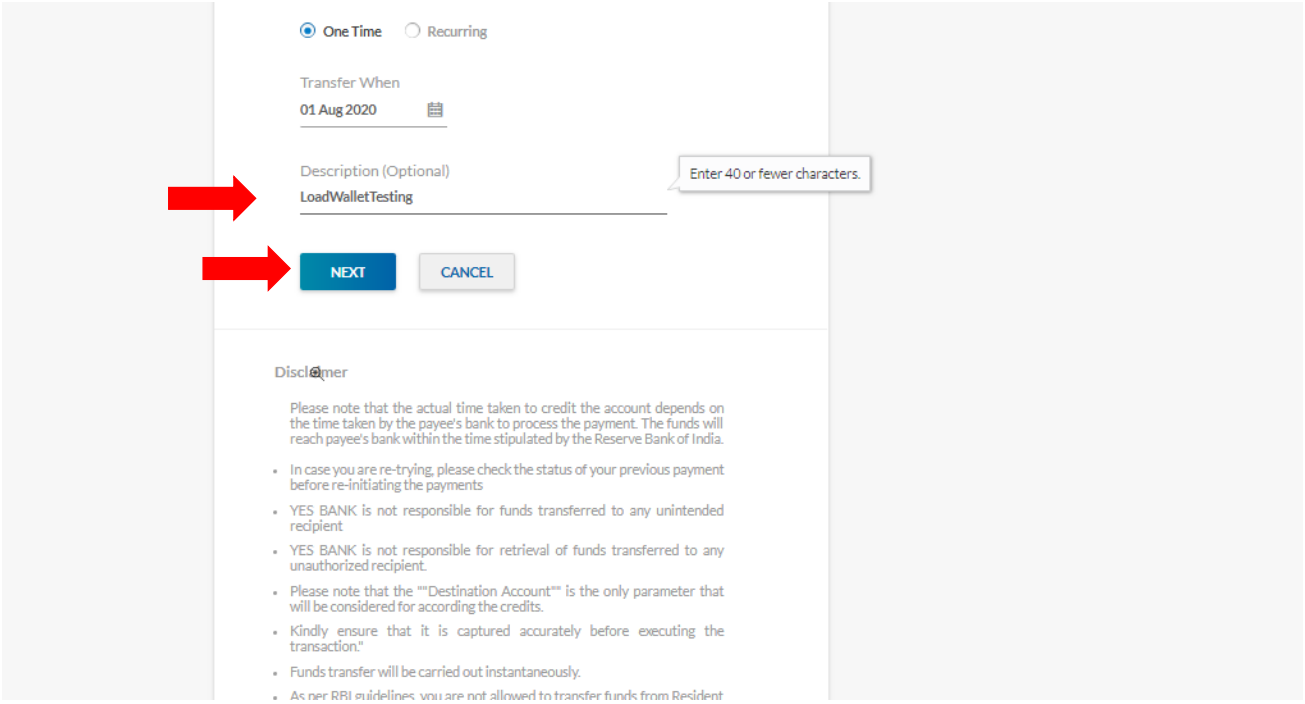
For Own Fund Transfer

Follow this easy step-by-step process to carry out one time transfer for your own account anytime, anywhere.

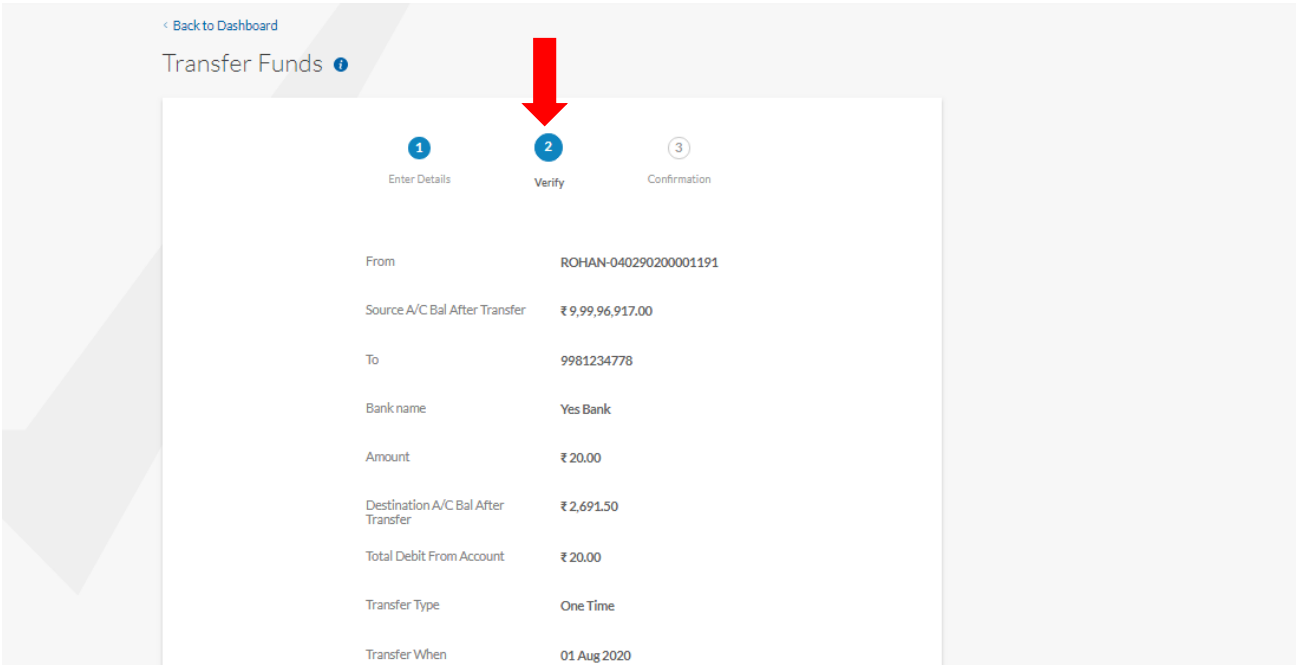
Step 1 – Part 1: On the Transfer Funds page on the Enter Details section, select **Own Acc** and provide all the required account details to transfer funds to your account.

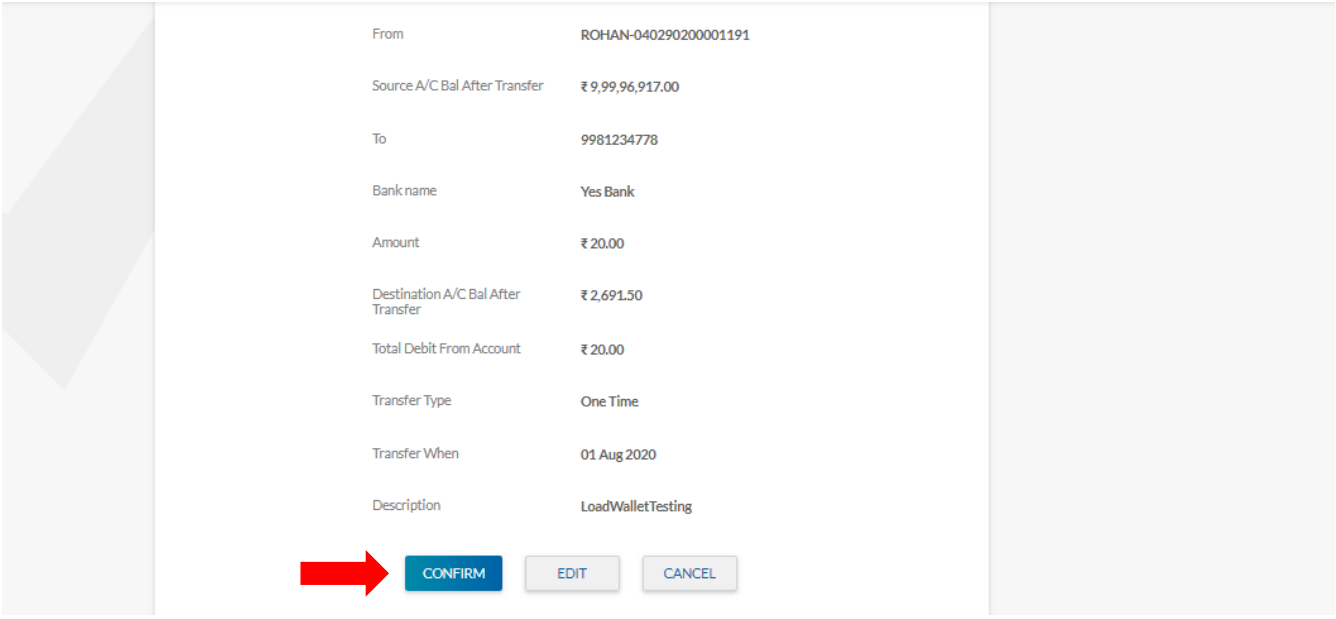


Step 1 – Part 2: Once you fill in all the required details, select Transfer Type as **One Time** and click on **Next.**

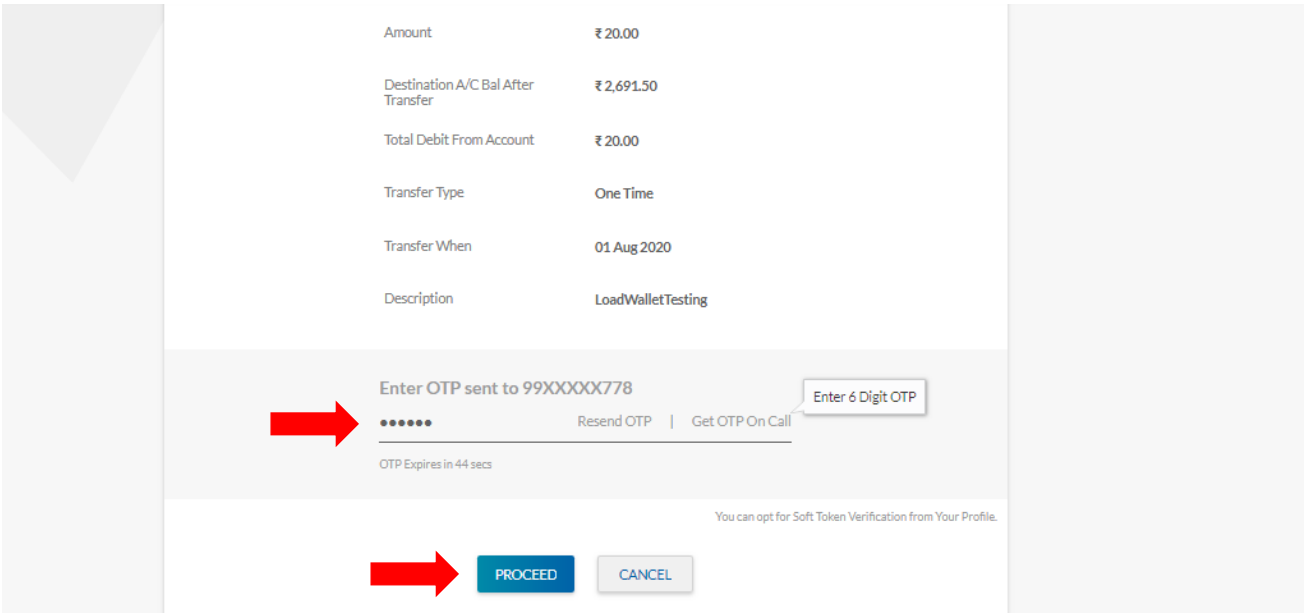


Step 2 – Part 1: Verification – The next step is to verify that all the given details are correct. If all the details are correct, click on **Confirm**.

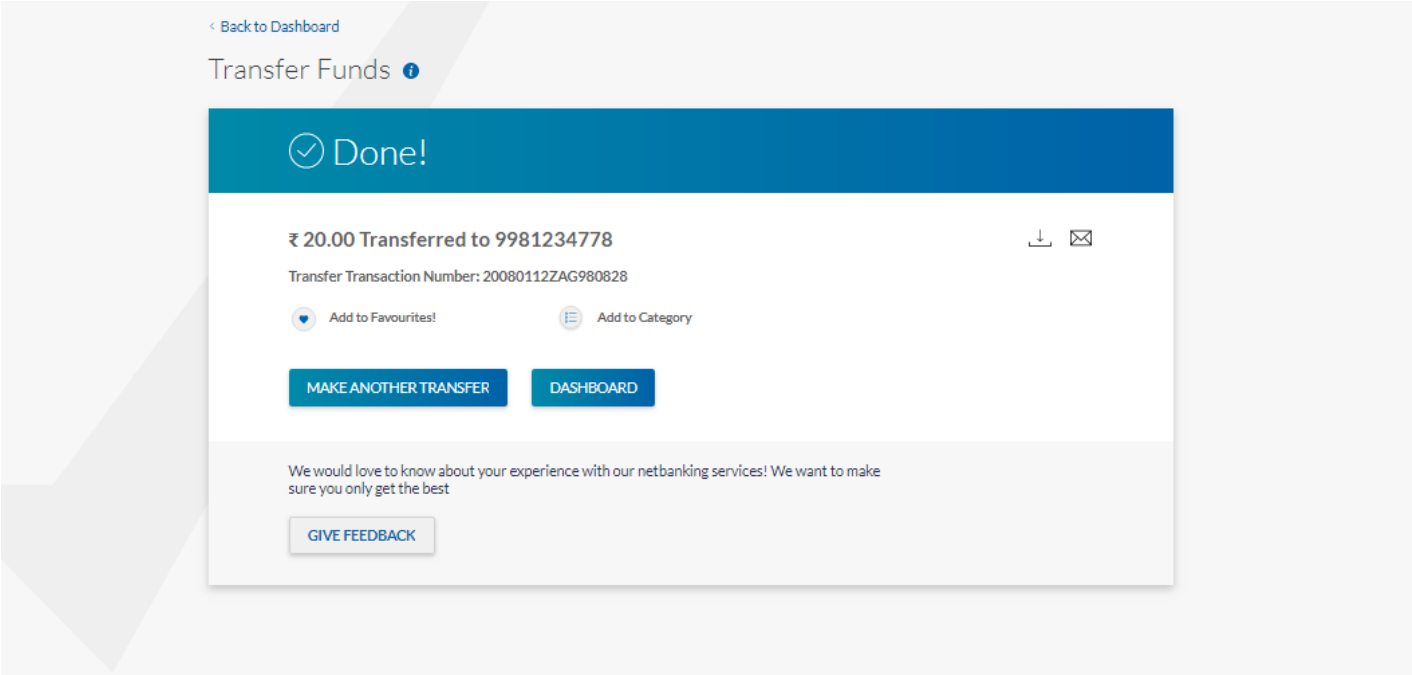




Step 2 – Part 2: OTP Verification. After confirming the details, you will receive an OTP on your Registered Mobile Number. Enter the OTP in the given field and click on **Proceed**.



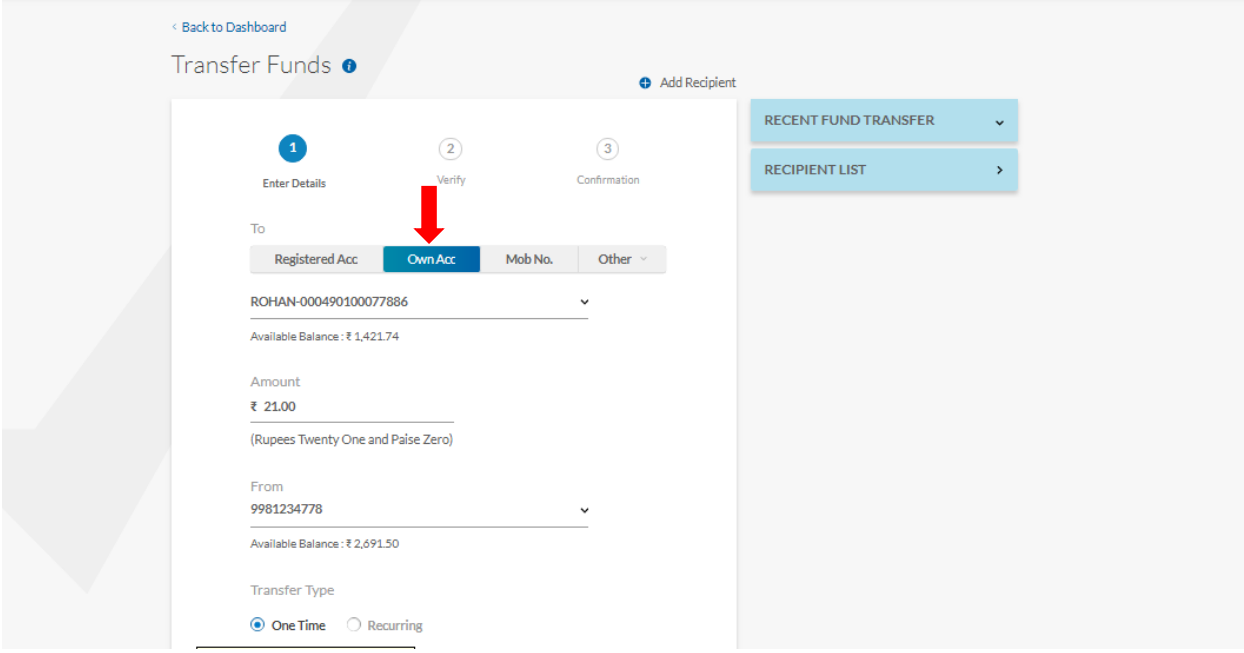
Step 3: If the OTP entered is correct, the amount will be transferred successfully and you will receive a confirmation message as shown below.



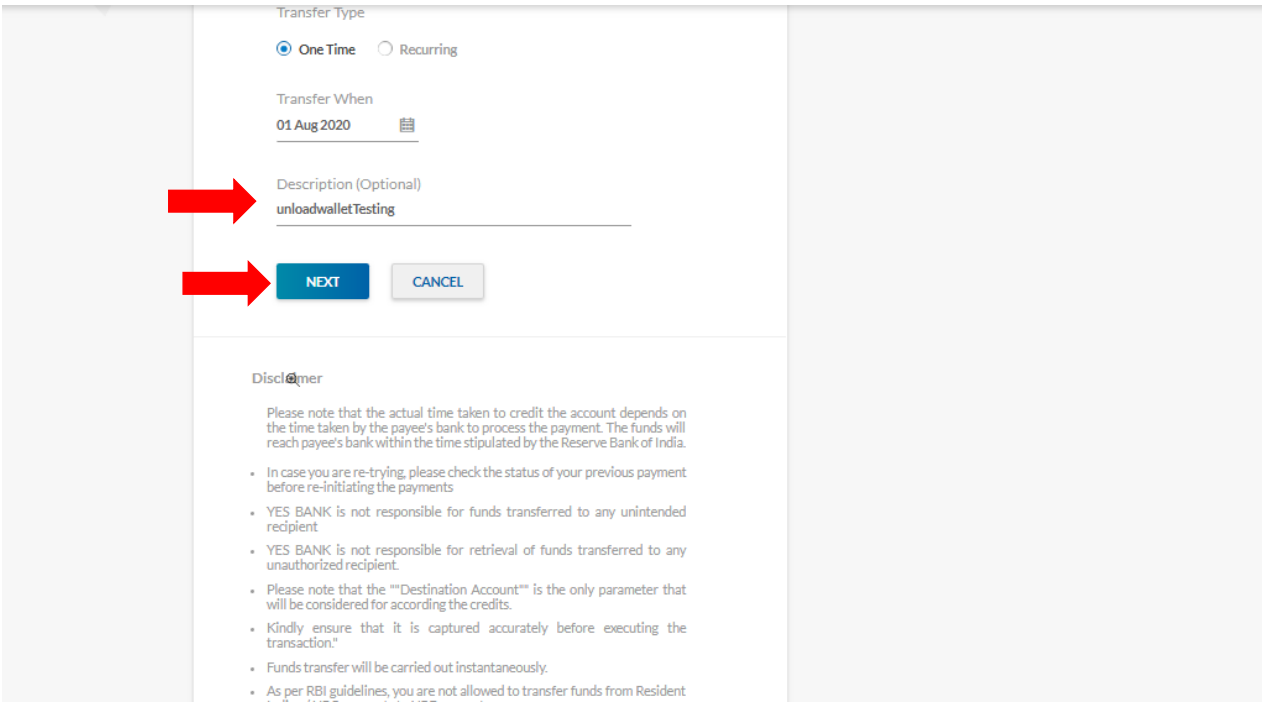
User Guide: UnLoad Wallet (need clarification from client)

This is a simple process with YES ONLINE. Follow this easy step-by-step guide to unload your wallet anytime, anywhere.

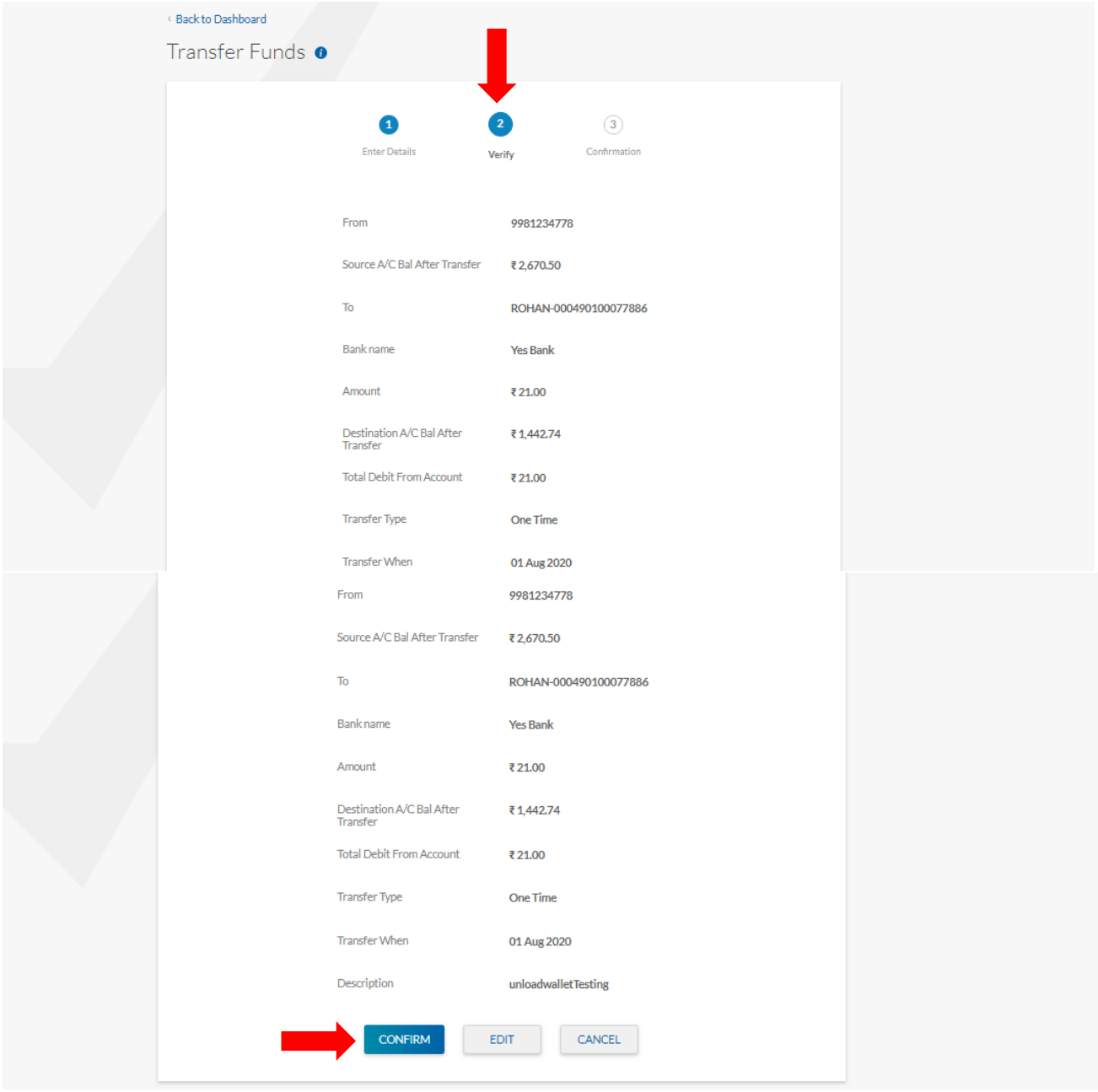
Step 1 – Part 1: For transferring to your own account, on the Enter Details section on the Transfer Funds page, select **Own Acc** and provide all the required account details to transfer funds to your account.



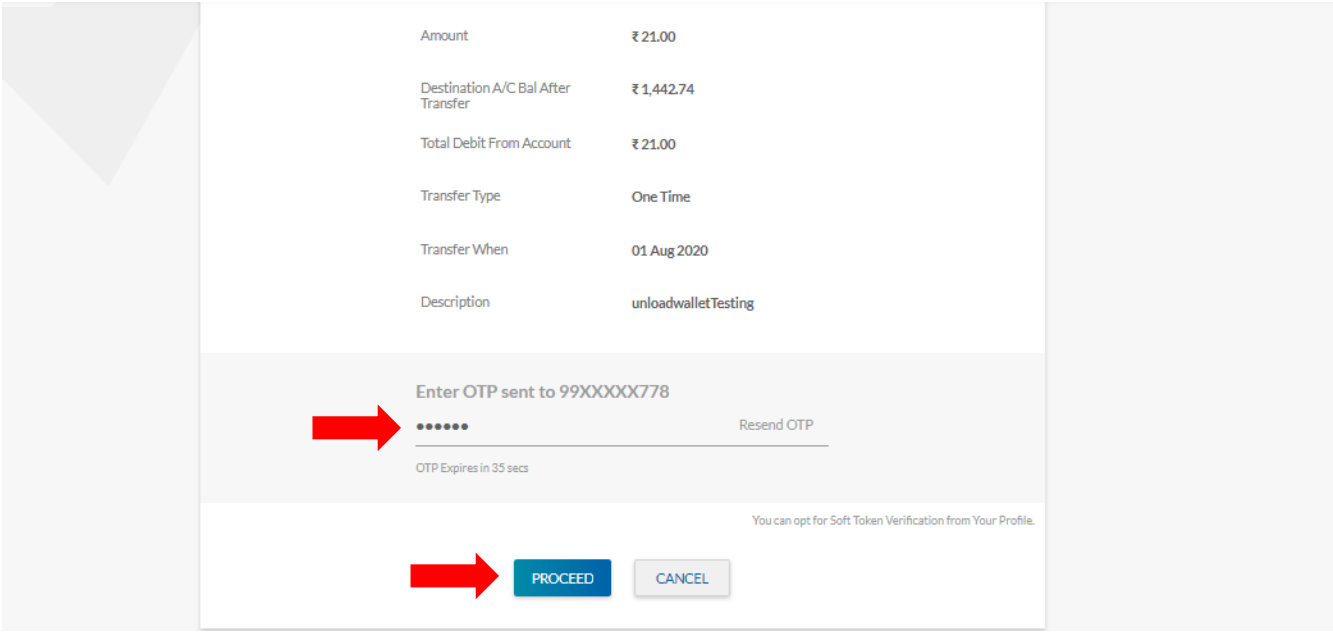
Step 1 – Part 2: Once you fill in all the required details, select Transfer Type as **One Time** and click on **Next.**



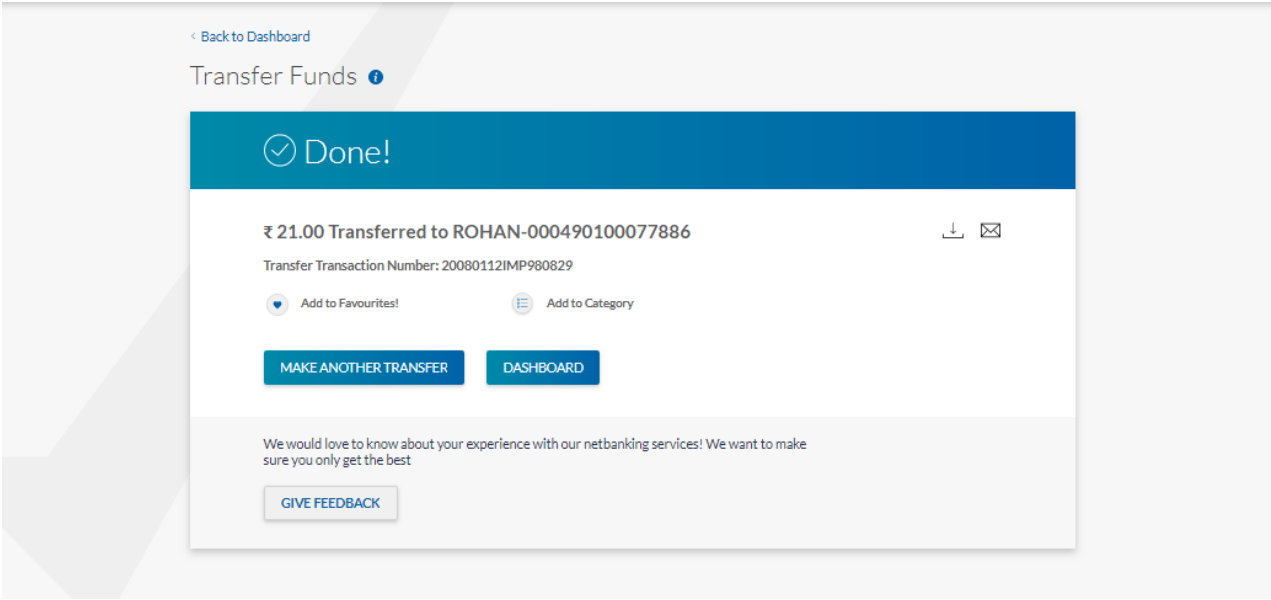
Step 2 – Part 1: Verification – The next step is to verify that all the given details are correct. If all the details are correct, click on **Confirm**.



Step 2 – Part 2: OTP Verification — After confirming the details, you will receive an OTP on your Registered Mobile Number. Enter the OTP in the given field and click on **Proceed**.



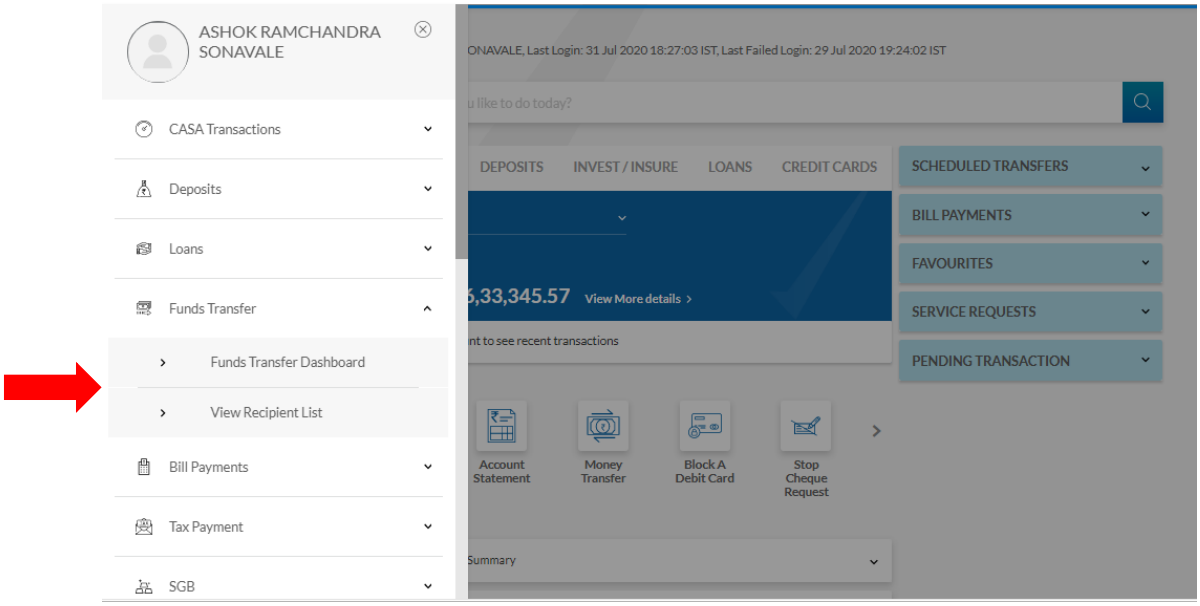
Step 3: If the OTP entered is correct, the amount will be transferred successfully and you will receive a confirmation message as shown below.



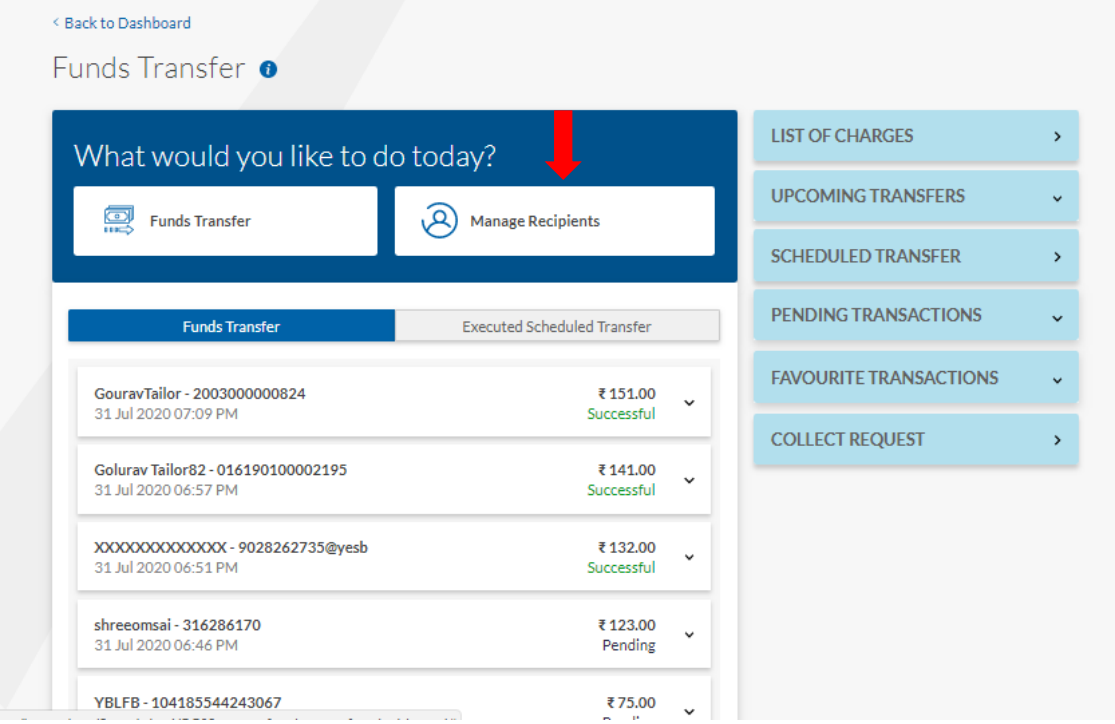
User Guide: Manage Recipient

This is a simple way to manage the beneficiaries to whom you wish to pay.

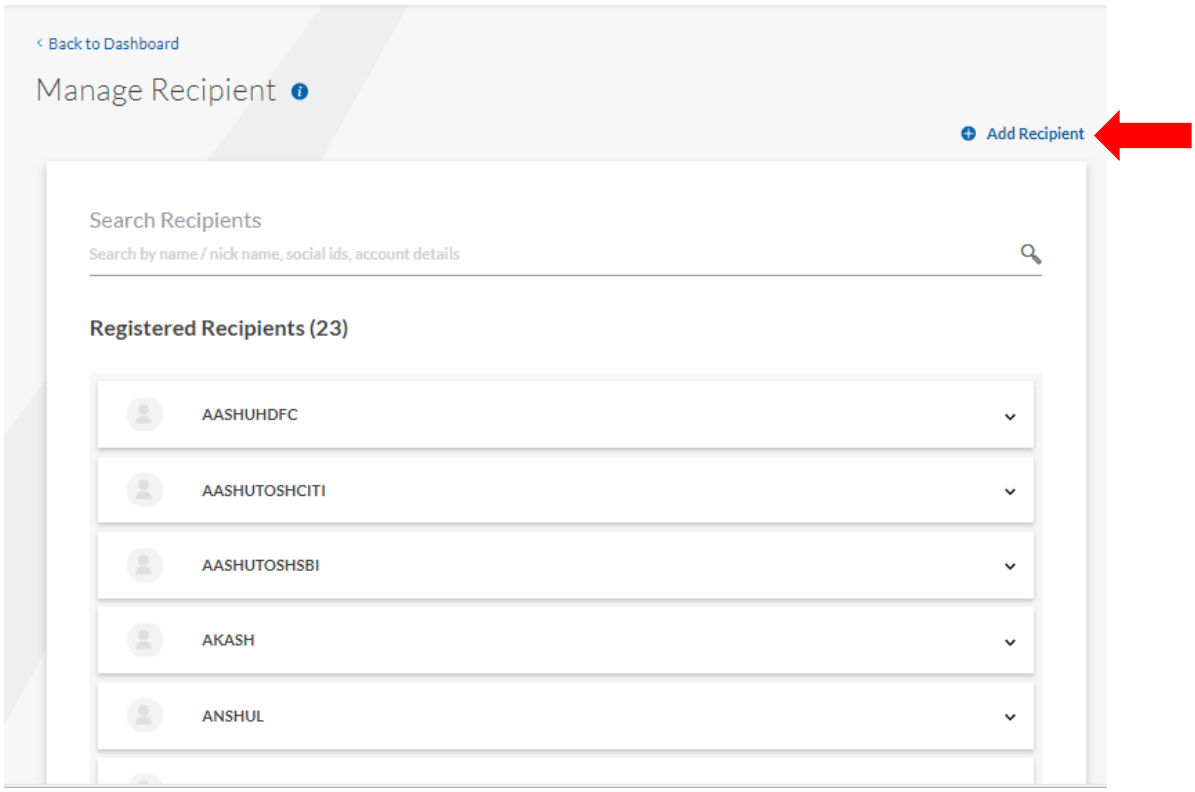
Step 1: Click on **Funds Transfer** to view the **Manage Recipients** option.



Step 2: Click on **Manage Recipients** to view your existing recipients or to add new recipients.



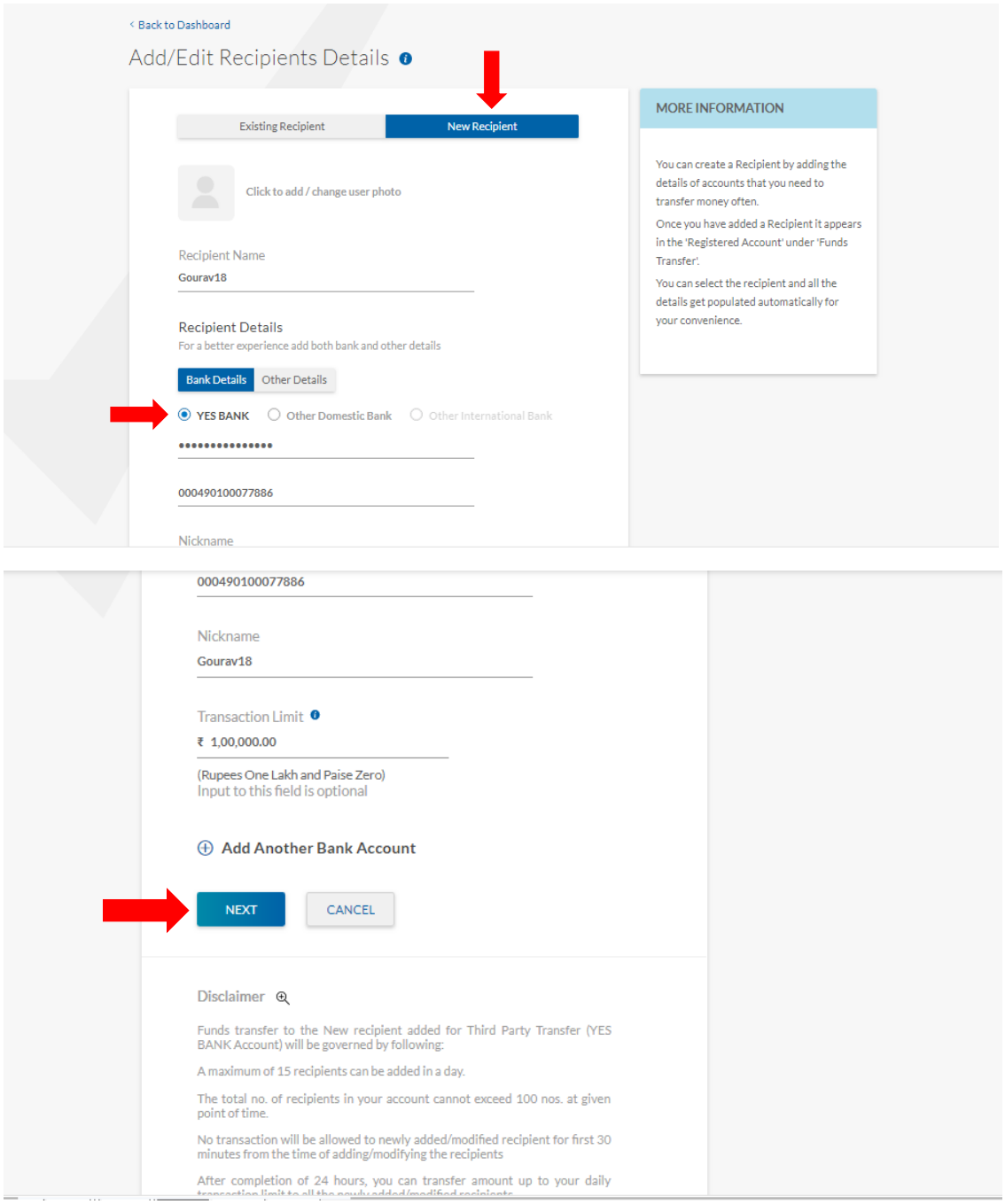
Step 3 – Part 1: After clicking on **Manage Recipients**, you will see all the registered recipients whom you have previously added. To view the details of your registered recipients, simply click on any preferred recipient. To add a new recipient, click on **Add Recipient**.



Step 3 – Part 2: Add details

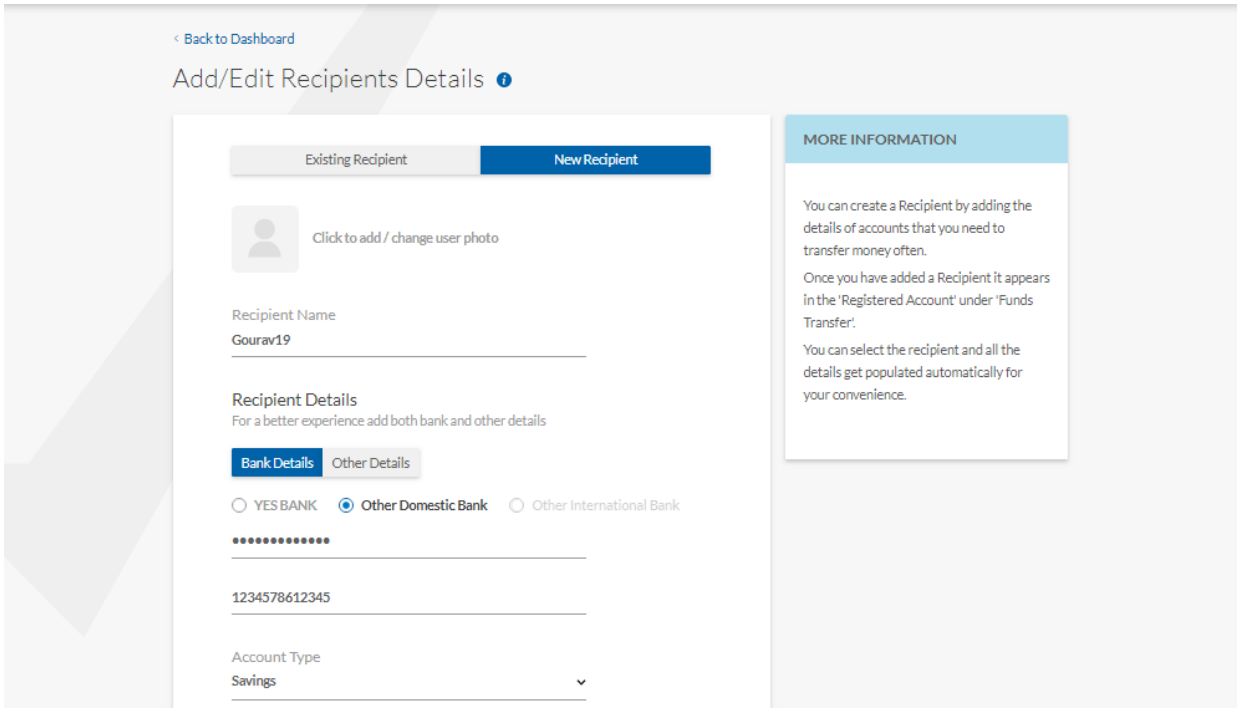
If your beneficiary has an account in Yes Bank —

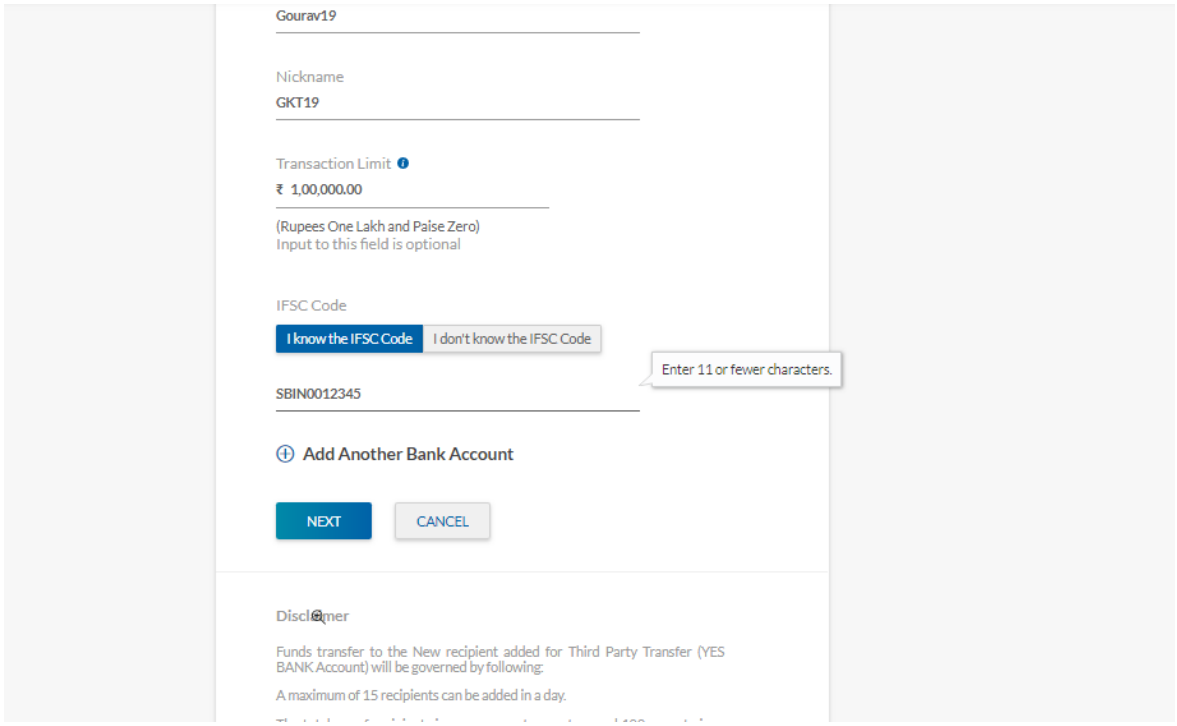
Click on **New Recipient** and select the radio button for **Yes Bank**. Enter other details such as your recipient's name, account number, transaction limit etc., and click on **Next** to proceed.



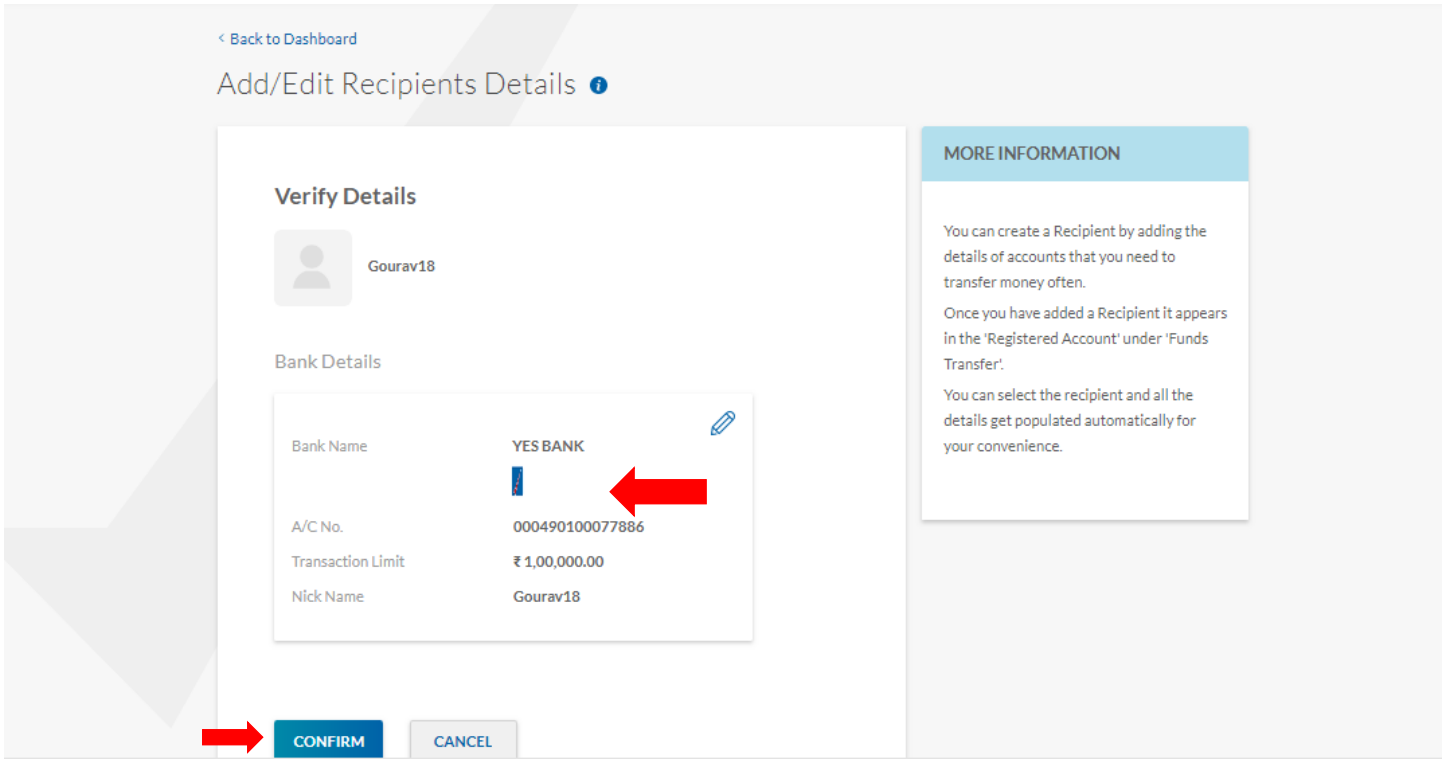
If your beneficiary has an account in any other Domestic Bank —

Click on **New Recipient** and select the radio button for **Other Domestic Bank**. Enter other details such as your recipient's name, account number, IFSC Code, transaction limit etc., and click on **Next** to proceed.

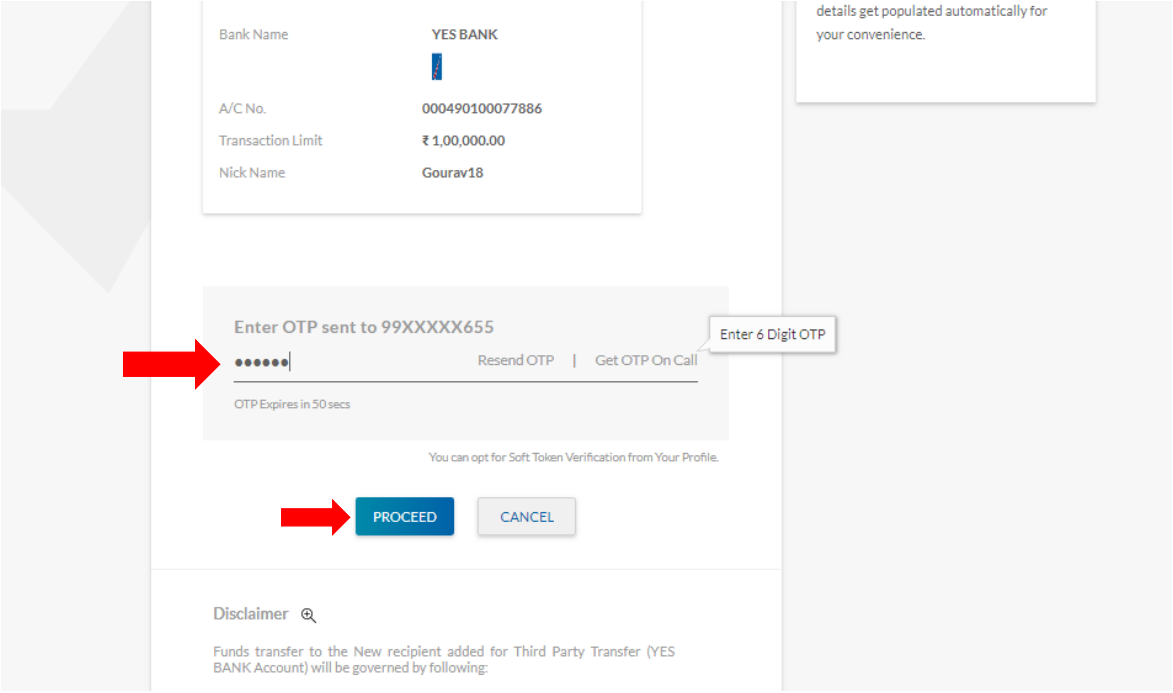




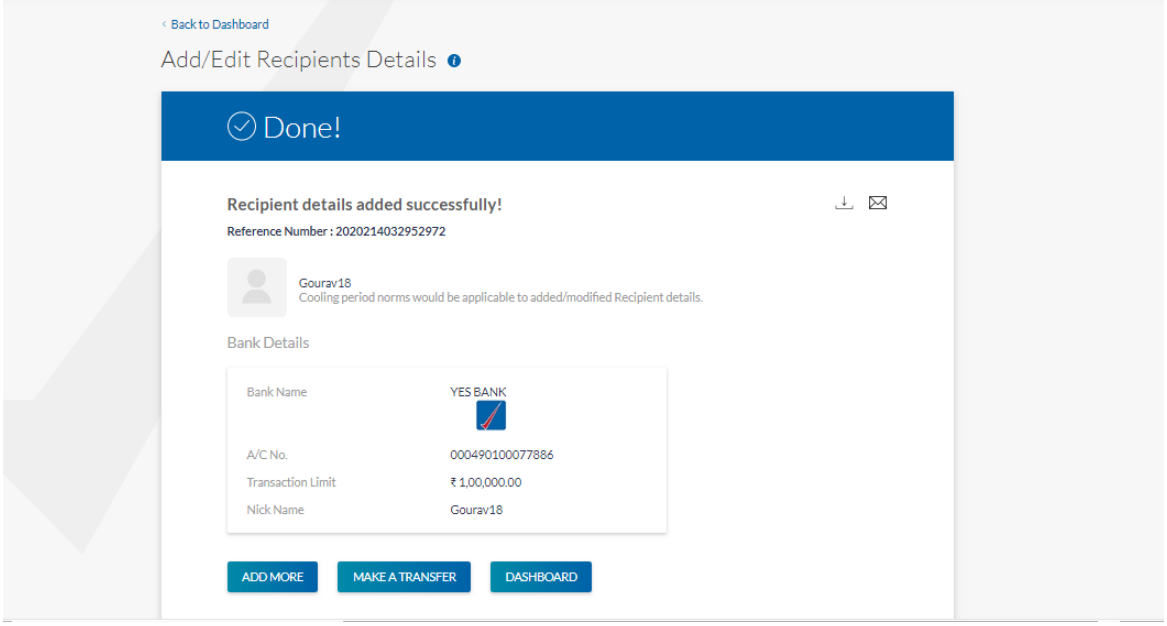
Step 3 – Part 3: Verify & Confirm – Verify that all the details you have entered are correct, and click on **Confirm.**


Back to Dashboard
Add/Edit Recipients Details
Verify Details
Gourav18
Bank Details
Bank Name
YES BANK
A/C No.
000490100077886
Transaction Limit
₹ 1,00,000.00
Nick Name
Gourav18
CONFIRM
CANCEL
MORE INFORMATION
You can create a Recipient by adding the details of accounts that you need to transfer money often.
Once you have added a Recipient it appears in the 'Registered Account' under 'Funds Transfer'.
You can select the recipient and all the details get populated automatically for your convenience.

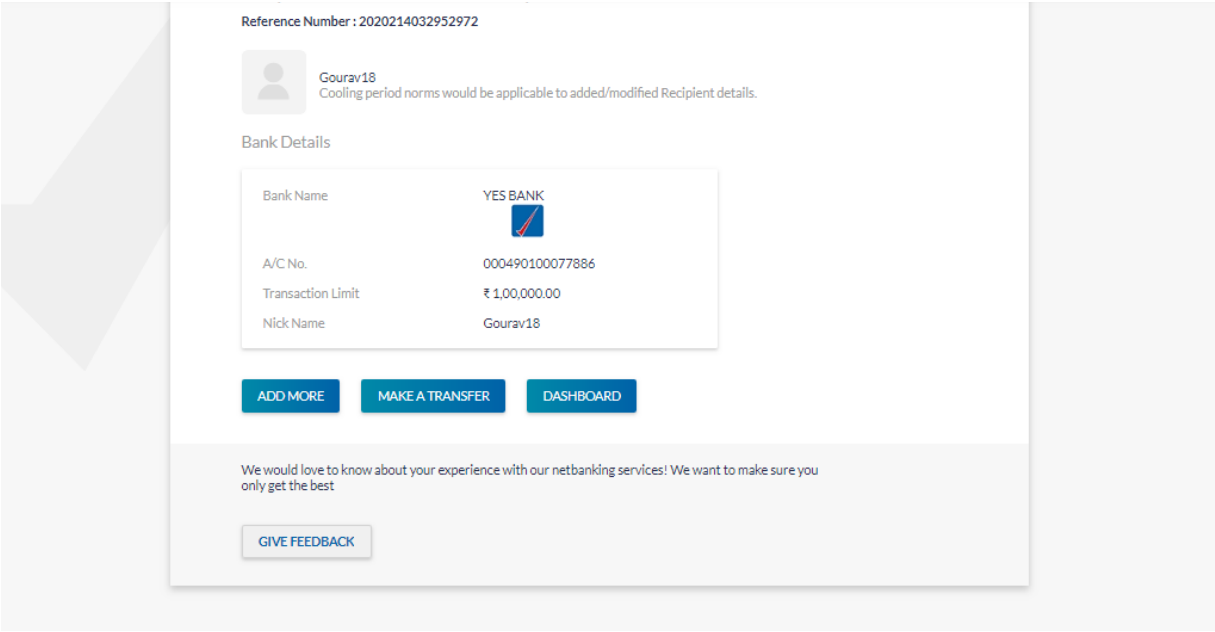
Step 4 – Part 1: OTP Verification. After confirming the details, you will receive an OTP on your Registered Mobile Number. Please enter the OTP in the given field and click on **Proceed**.



Step 4 – Part 2: If the OTP entered is correct, the recipient's details will be added and you will receive a confirmation message as shown below.



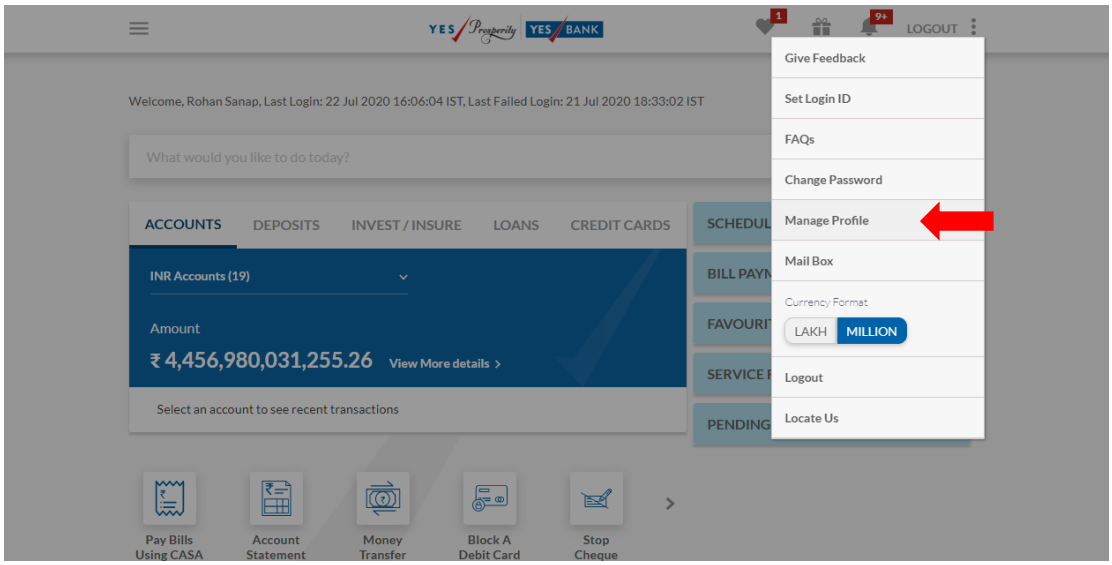
Step 5: View Recipient Details – You will be able to view the details of your beneficiary after successfully adding them as a recipient.



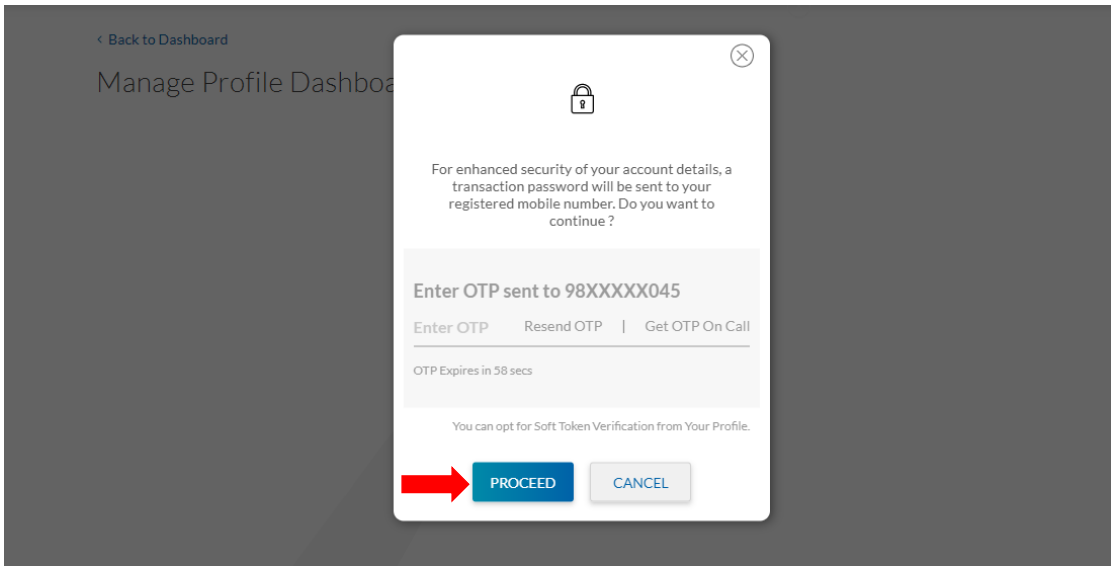
User Guide: Manage Profile

Managing your profile is a simple process with YES ONLINE. Follow this simple step-by-step guide to manage your profile.

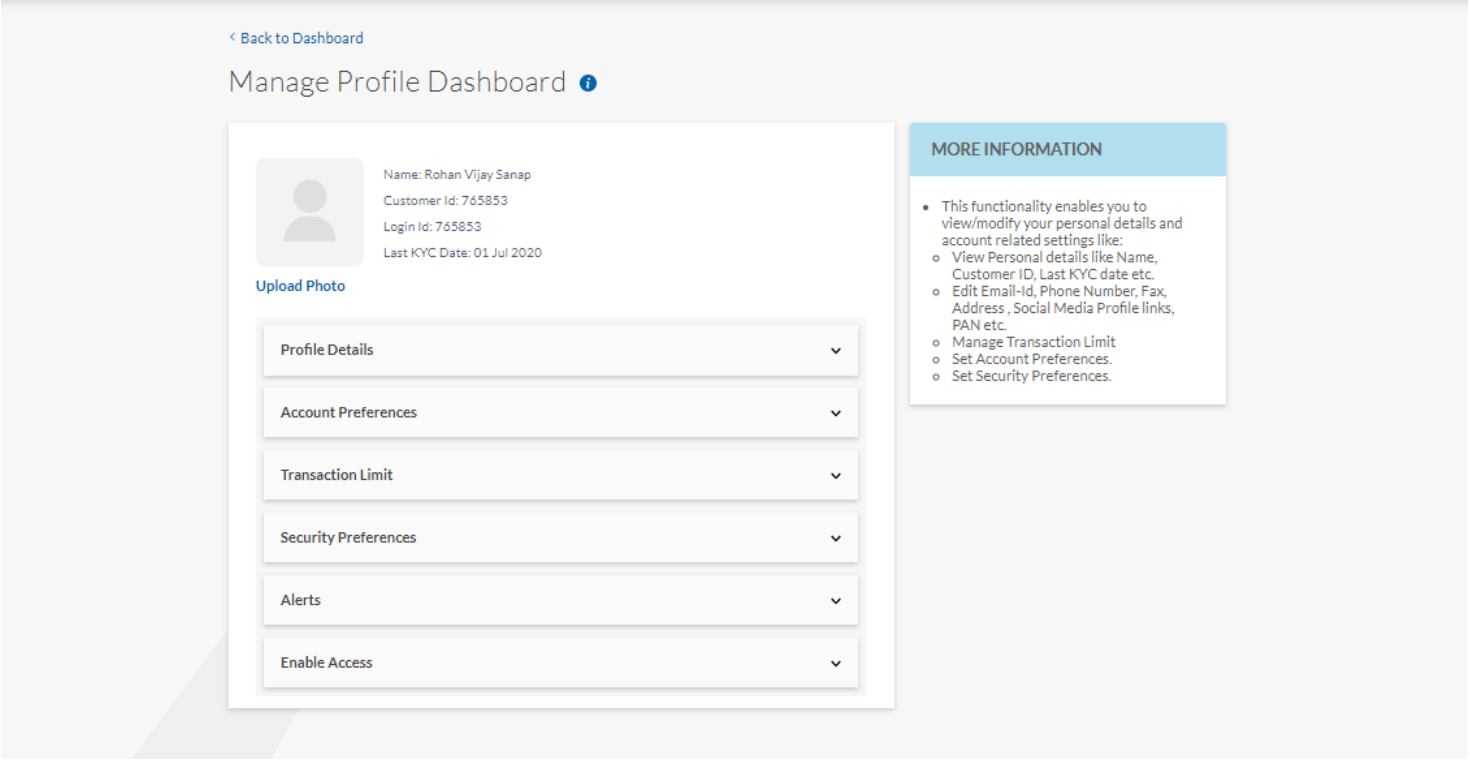
Step 1 – Part 1: Go to your account dashboard on YES ONLINE and select **Manage Profile** as shown in the below image.



Step 1 – Part 2: After clicking **Manage Profile**, you will be directed to an OTP screen and you will receive an OTP on your Registered Mobile Number. Enter the OTP in the given field and click on **Proceed**.



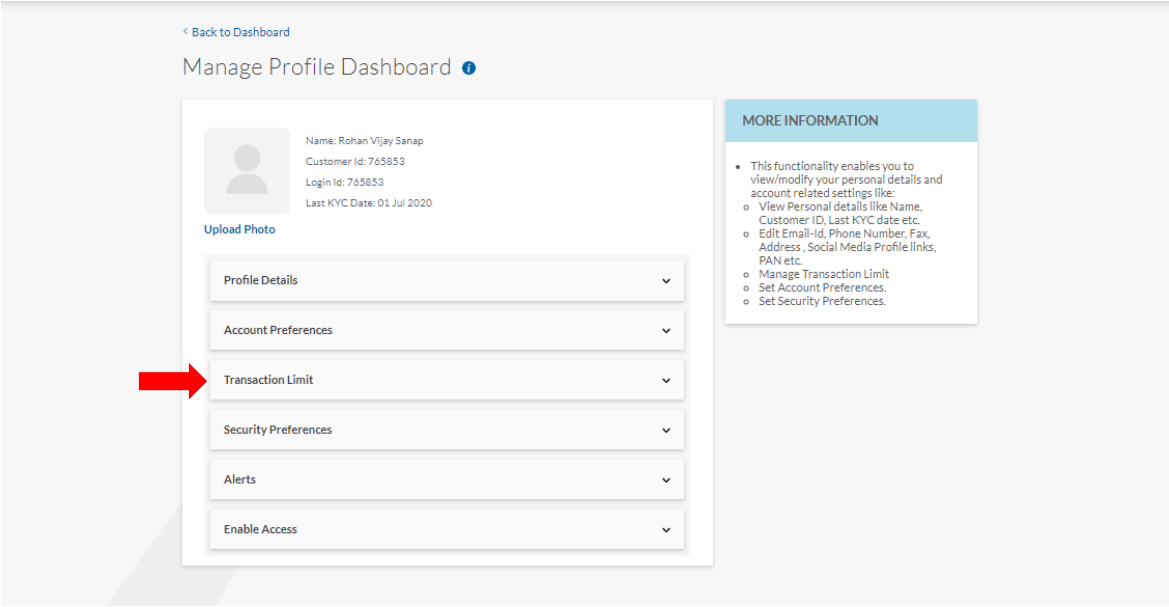
Step 1 – Part 3: If the OTP entered is correct, your **Manage Profile Dashboard** will be visible to you as shown in the below image.

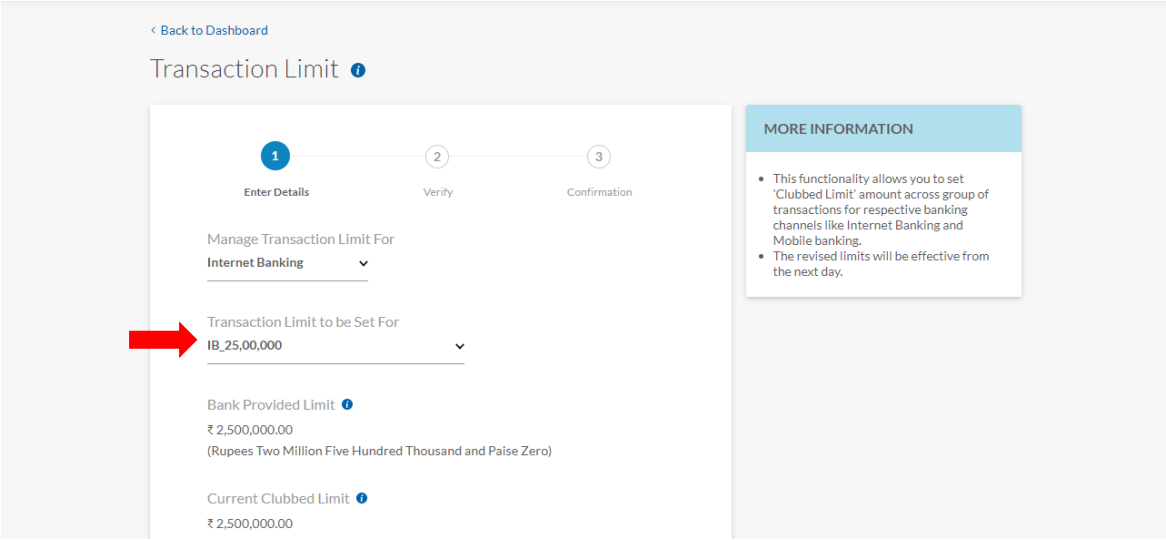


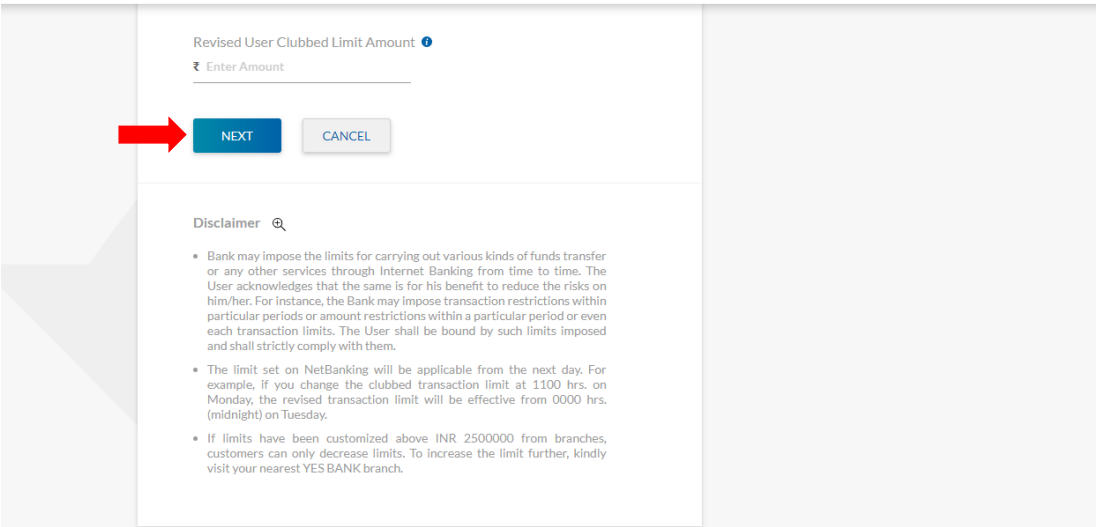
User Guide – Manage Profile: Change Transaction Limit

If you wish to change the transaction limit set for Internet, SMS, and Missed Call Banking, follow this simple step-by-step guide.

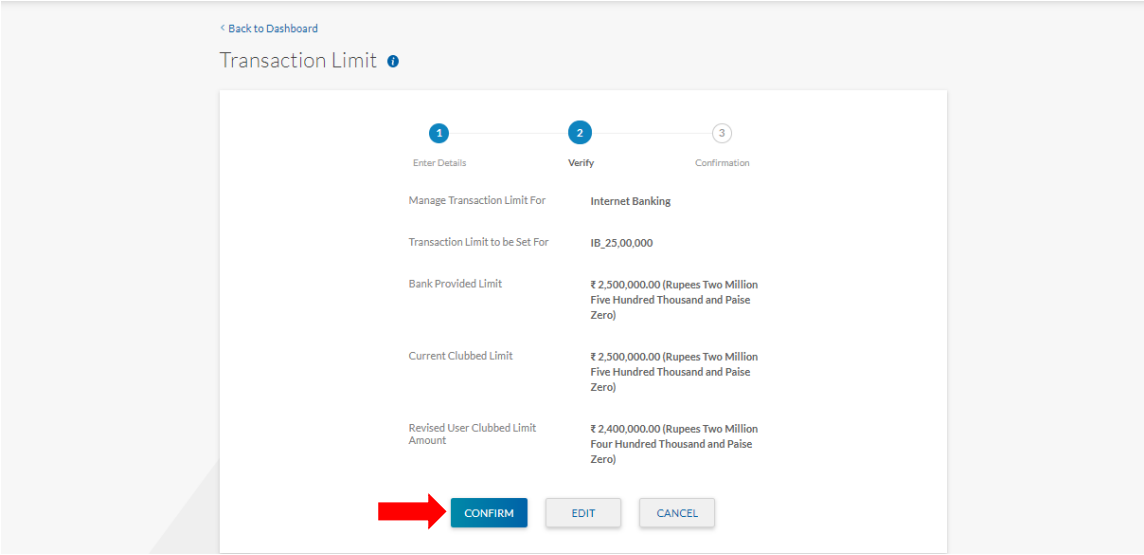
Step 1: Select **Transaction Limit** on your Manage Profile Dashboard page, set your preferred transaction limit amount details, and click on **Next**.



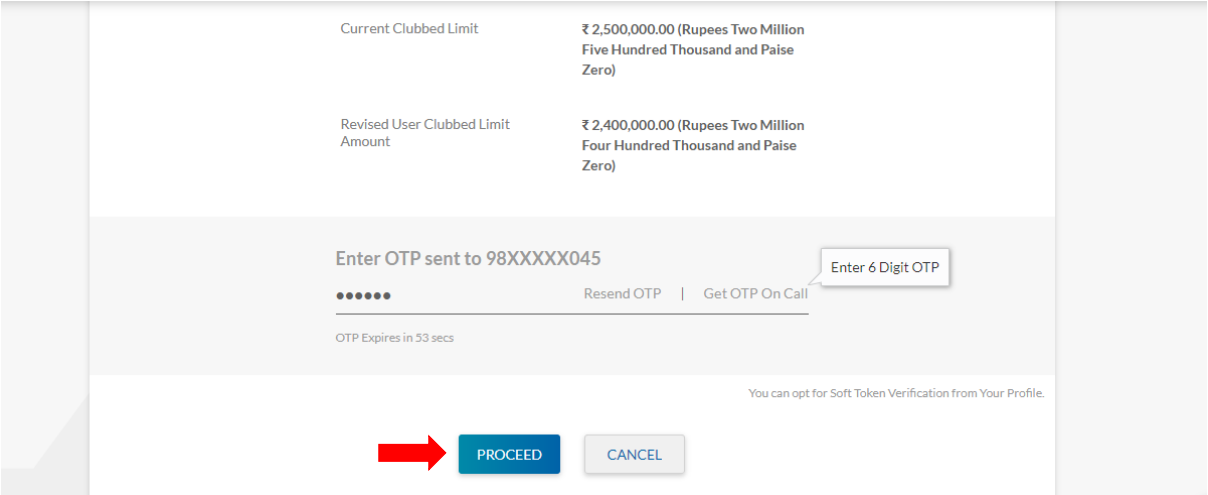




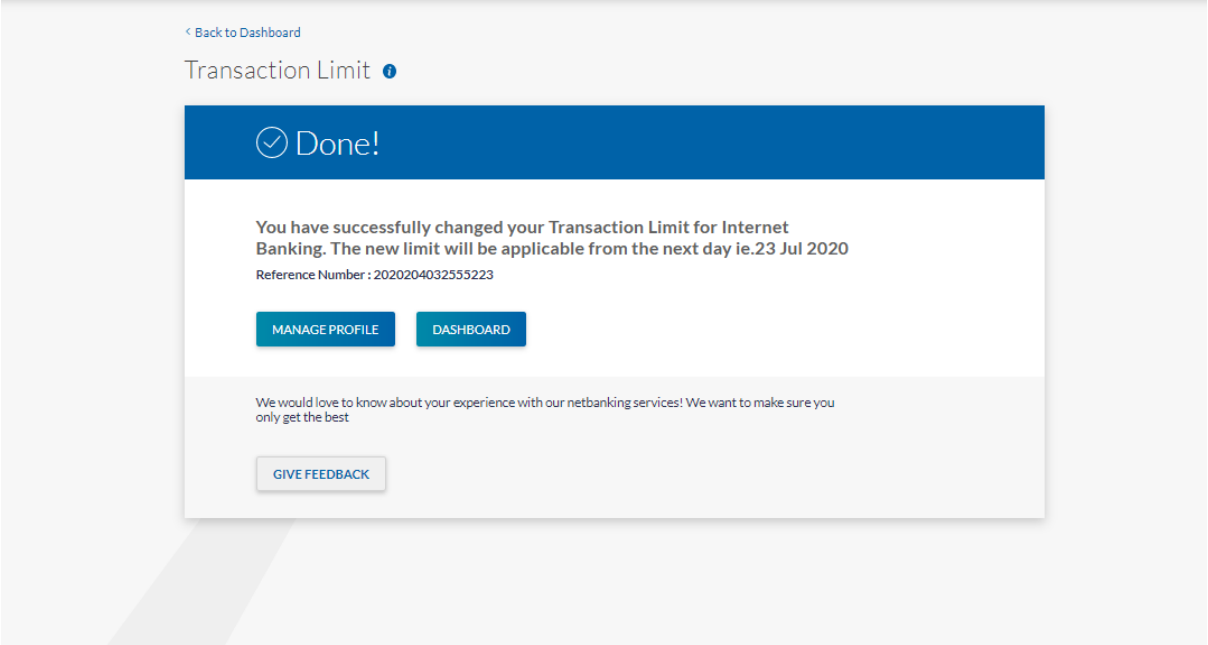
Step 2 – Part 1: Verification – The next step is to verify that all the given details are correct. If all the details are correct, click on **Confirm.**



Step 2 – Part 2: OTP Verification – After confirming the details, you will receive an OTP on your Registered Mobile Number. Enter the OTP in the given field and click on **Proceed**.



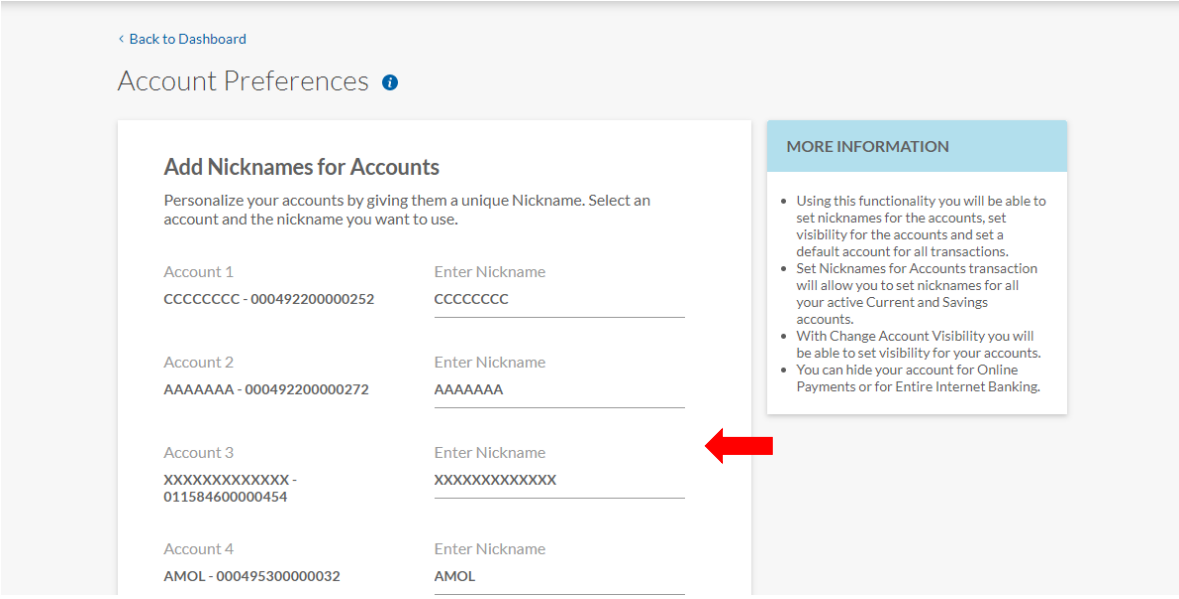
Step 2 – Part 3: If the OTP entered is correct, your transaction limit will be successfully changed and you will receive a confirmation message as below.



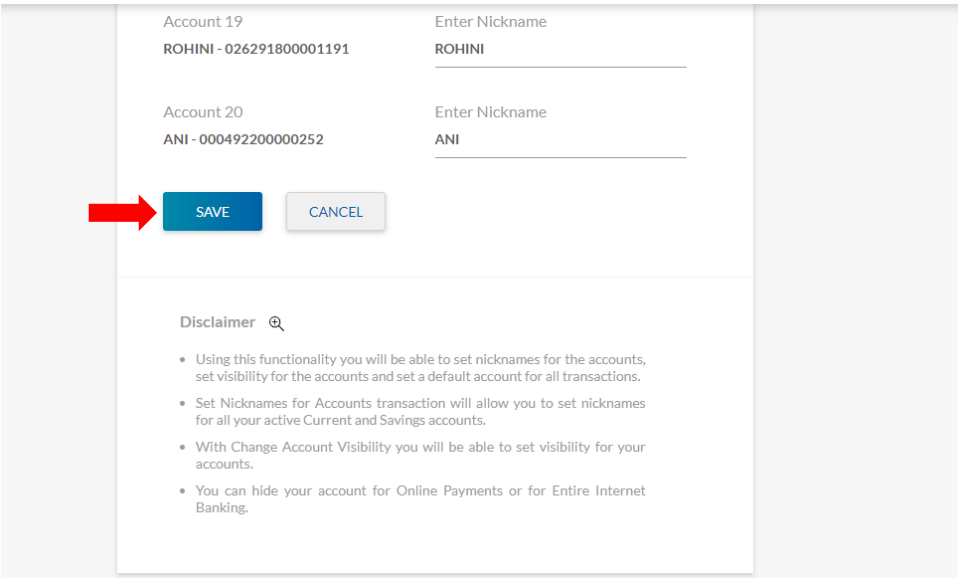
User Guide – Manage Profile: For Adding Nicknames

Adding Nicknames to your accounts is a simple process with YES ONLINE. Follow this easy step-by-step guide to add a nickname to your account.

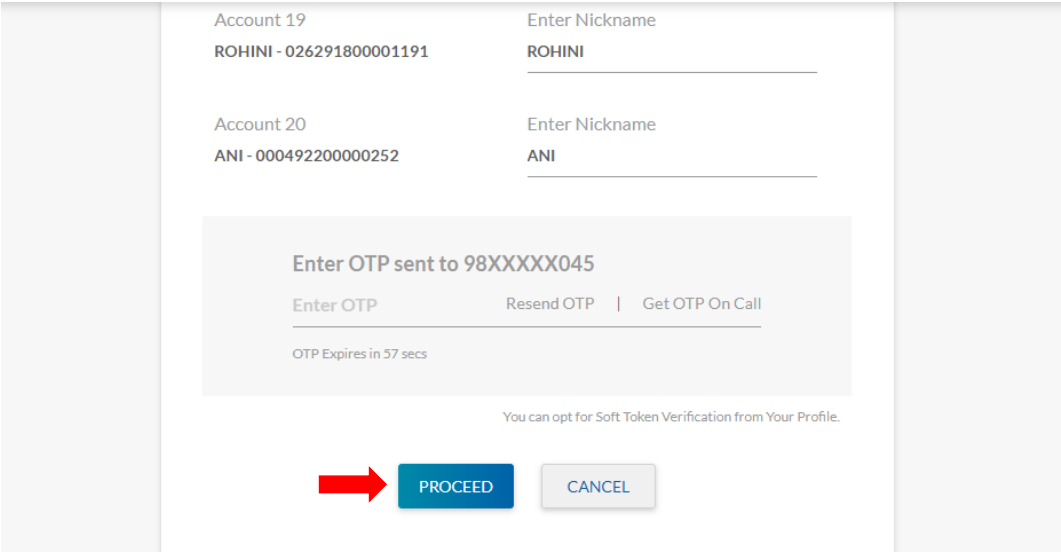
Step 1: After clicking on Account Preferences on your Manage Profile Dashboard, you will see all the accounts which you have already added to your profile.



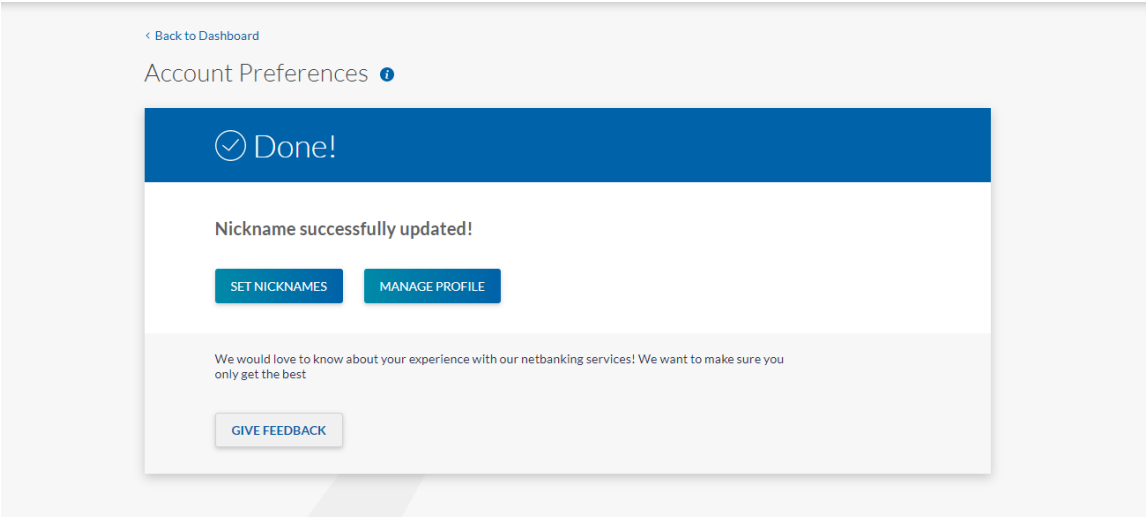
Step 2: Once you add your preferred nicknames to your accounts, click on **Save** to proceed.



Step 3: OTP Verification – After you save the details, you will receive an OTP on your Registered Mobile Number. Please enter the OTP in the given field and click on **Proceed**.



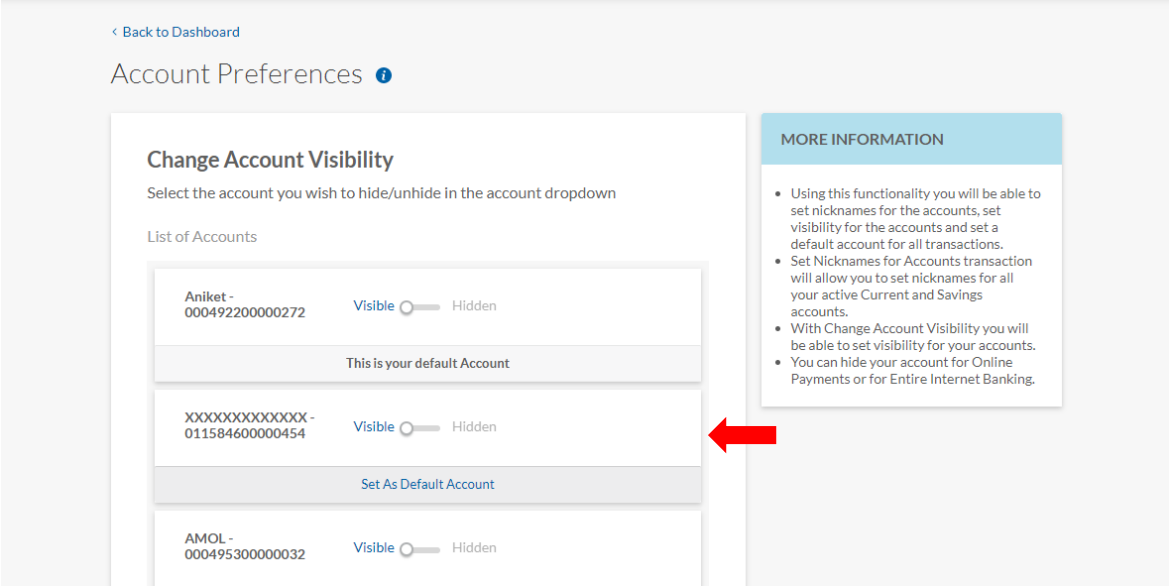
Step 4: If the OTP entered is correct, your Nicknames will be successfully updated and you will receive a confirmation message as below.



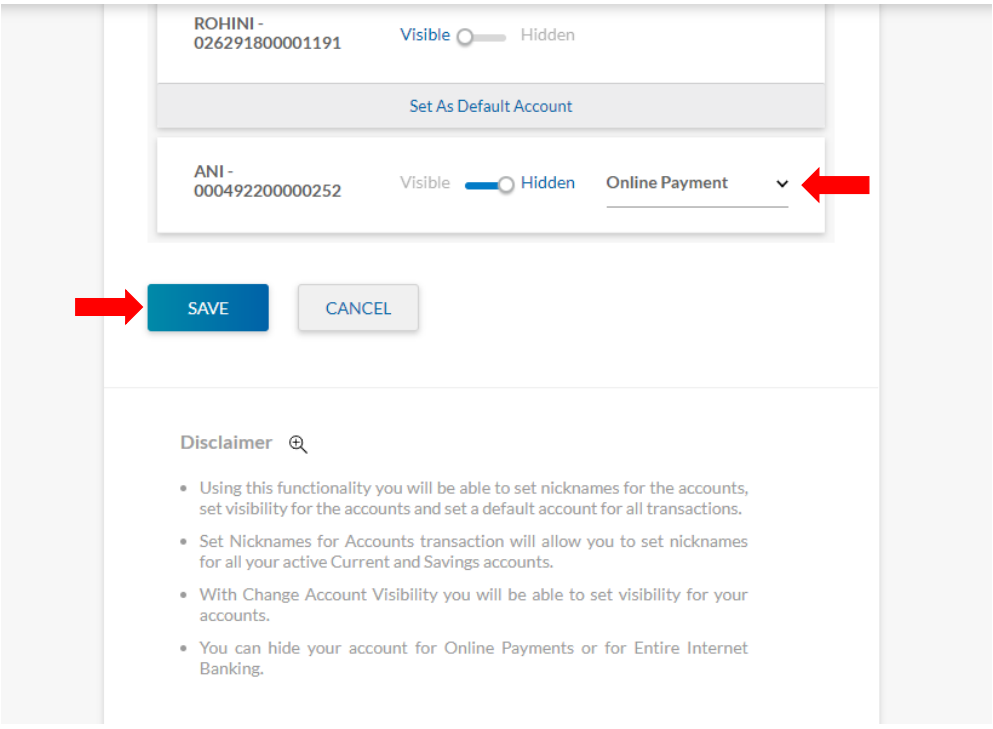
User Guide – Manage Profile: Change Account Visibility

For changing account visibility, you can follow this simple step-by-step guide given below.

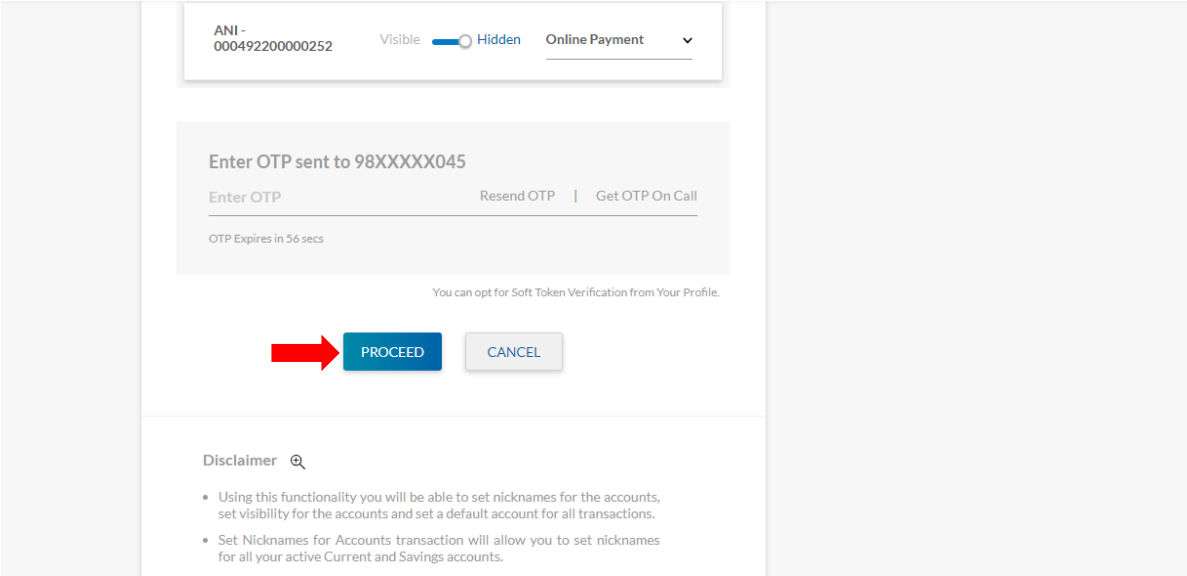
Step 1: After landing on the Account Preferences page, change account visibility for your chosen accounts by clicking on the switch icon(s).



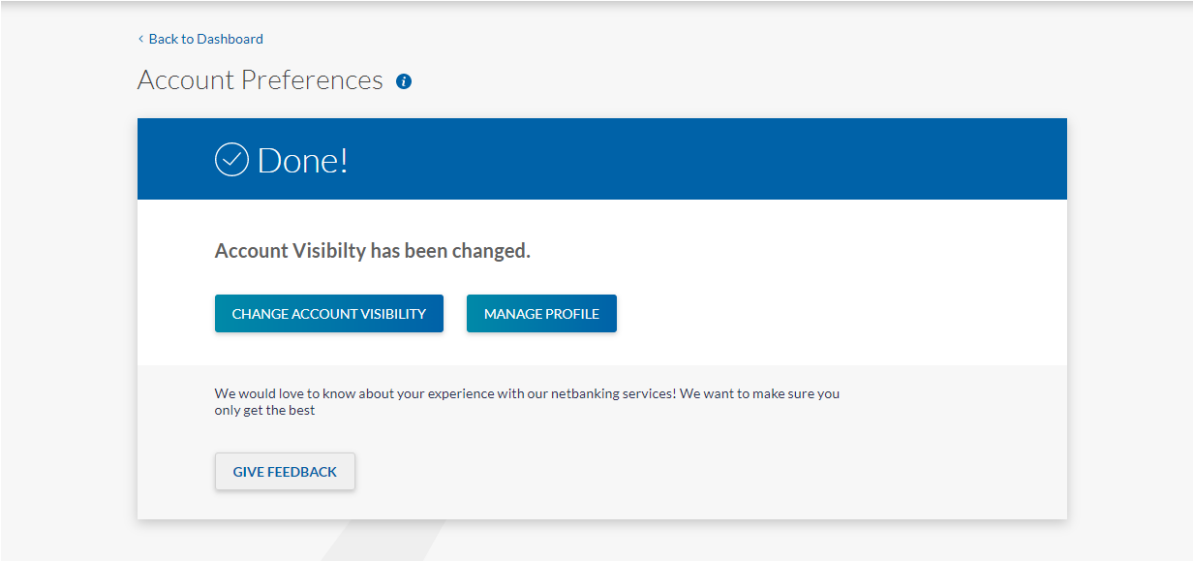
Step 2: Once you change account visibility, click on **Save** to proceed.



Step 3: OTP Verification – After saving the details, you will receive an OTP on your Registered Mobile Number. Enter the OTP in the given field and click on **Proceed**.

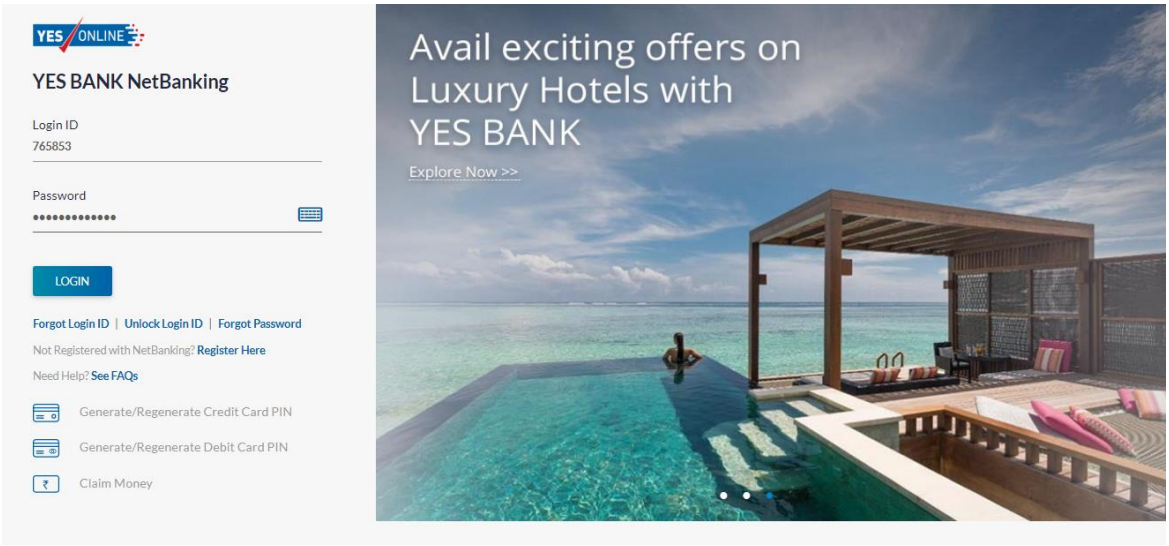


Step 4: If the OTP entered is correct, Account Visibility will have been changed successfully and you will receive a confirmation message as below.

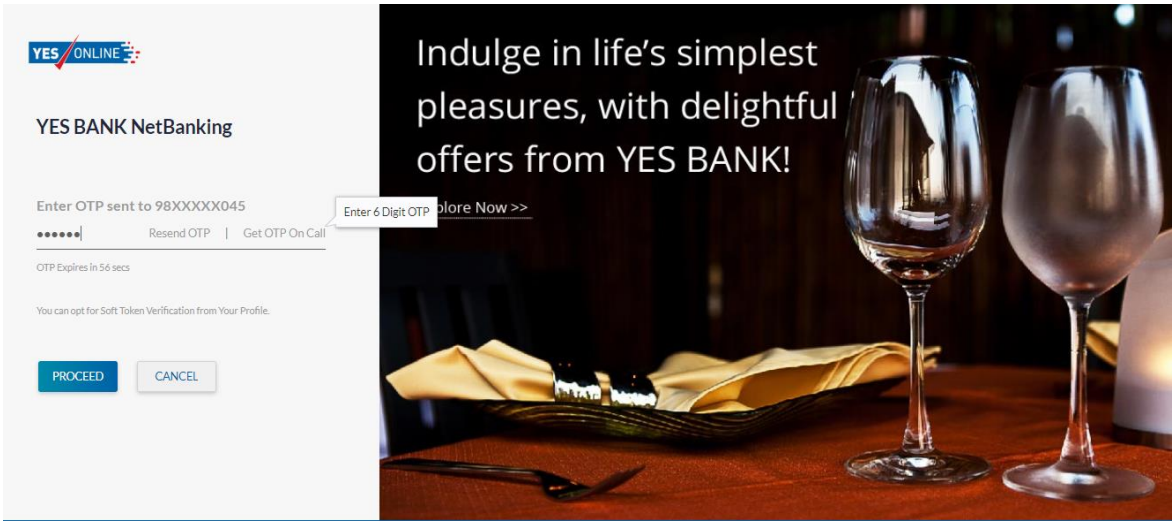


User Guide – Changing Currency Format: Changing the format of currencies is simple with YES ONLINE. Following is a simple guide that you can follow.

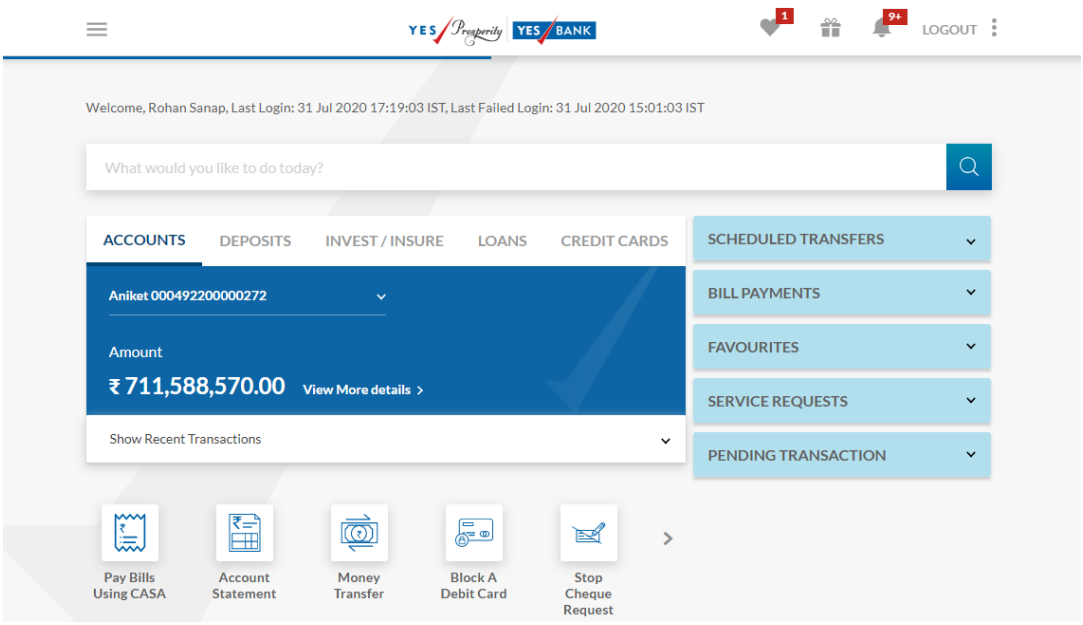
Step 1: Login to your YES ONLINE account using your Login ID and Password.

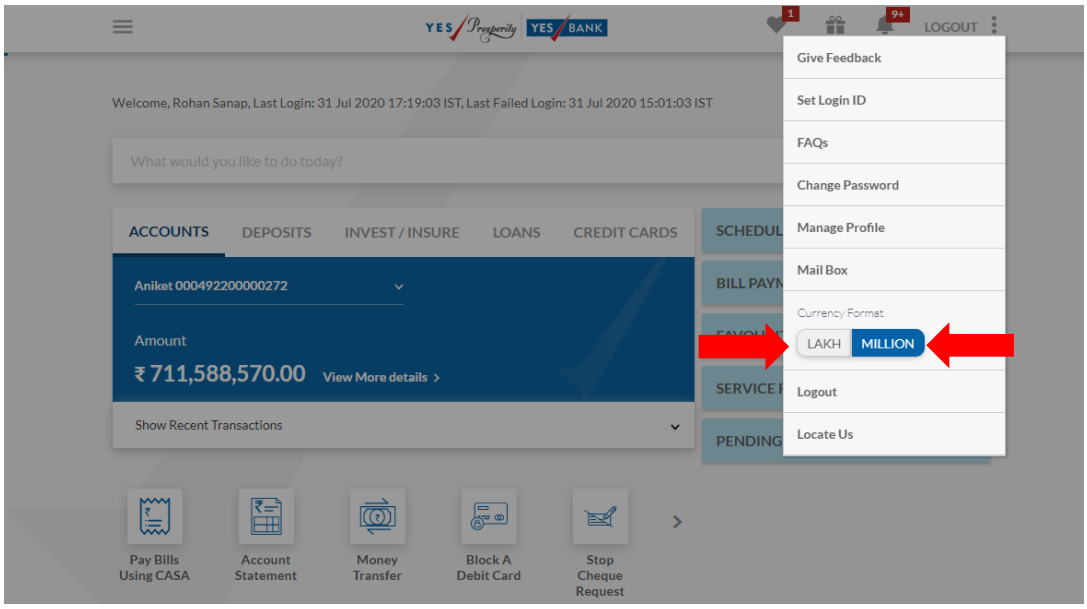


Step 2: OTP Verification – After you click on **Login**, you will receive an OTP on your Registered Mobile Number. Enter the OTP in the given field and click on **Proceed**.

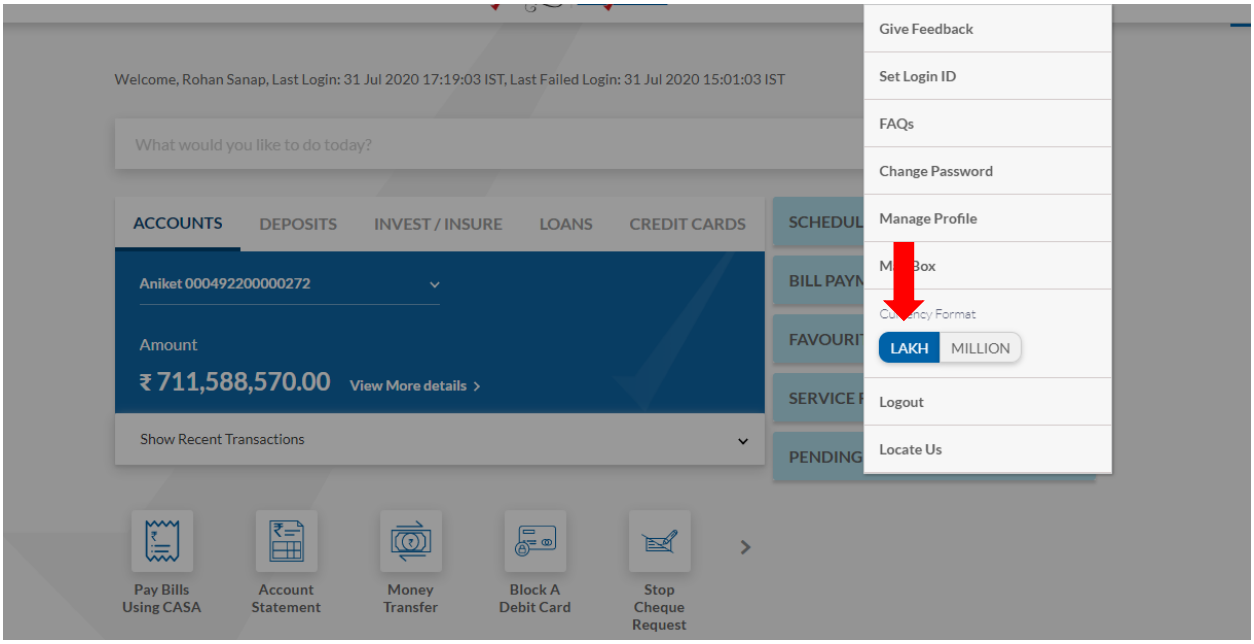


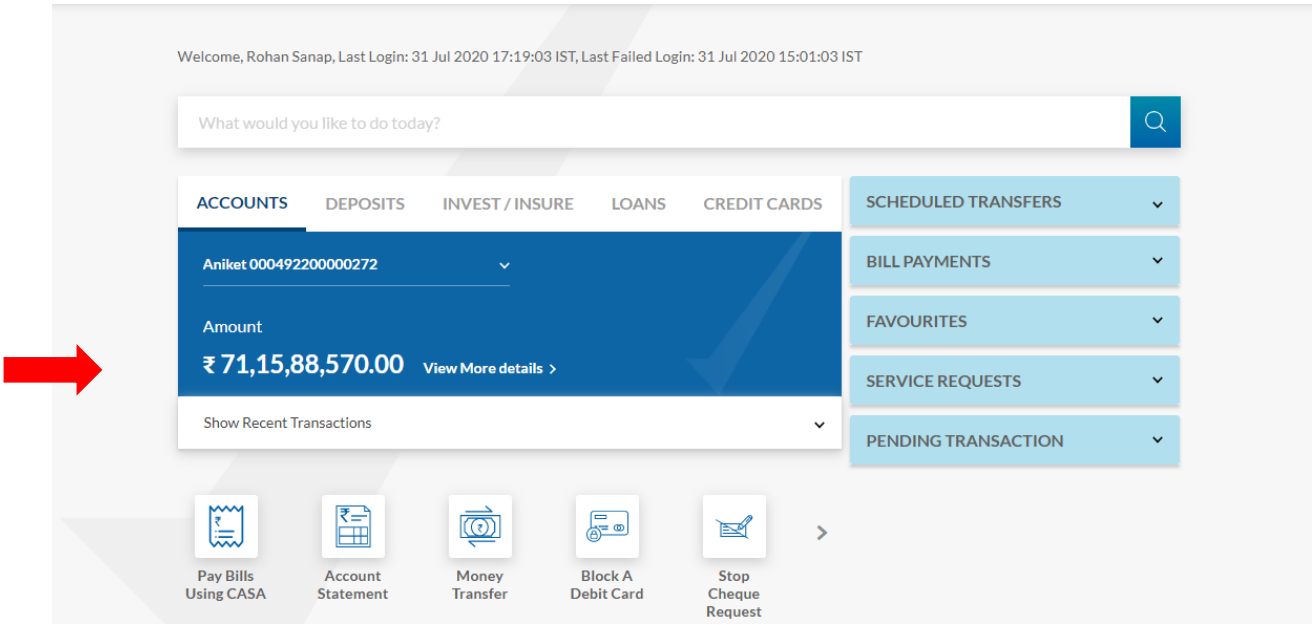
Step 3: Once you log in and land on the dashboard, you will be able to see the option to view and change your currency format by clicking on the three dots on the top-right of the window as shown in the below image.





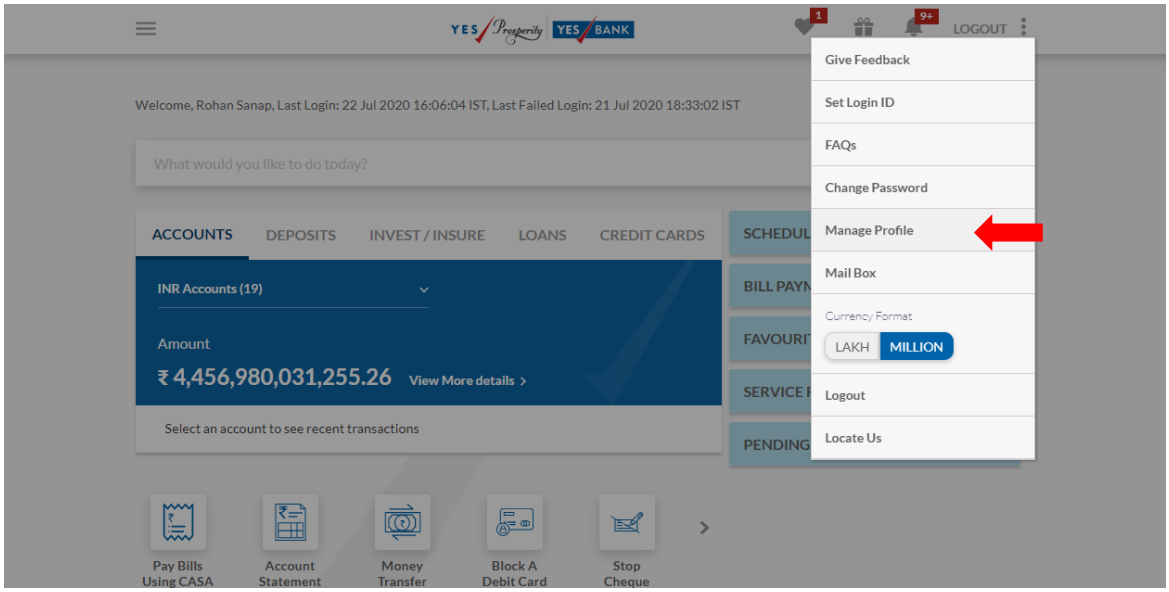
Step 4: After changing the currency format, refresh the page and you will be able to see the updated currency format as shown in the below image.

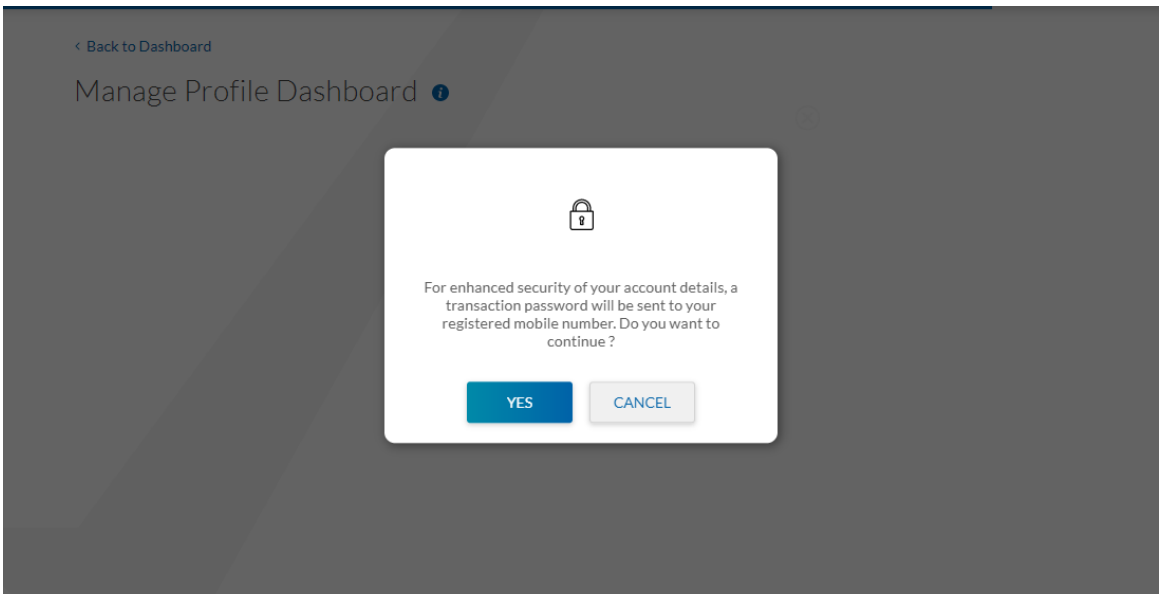




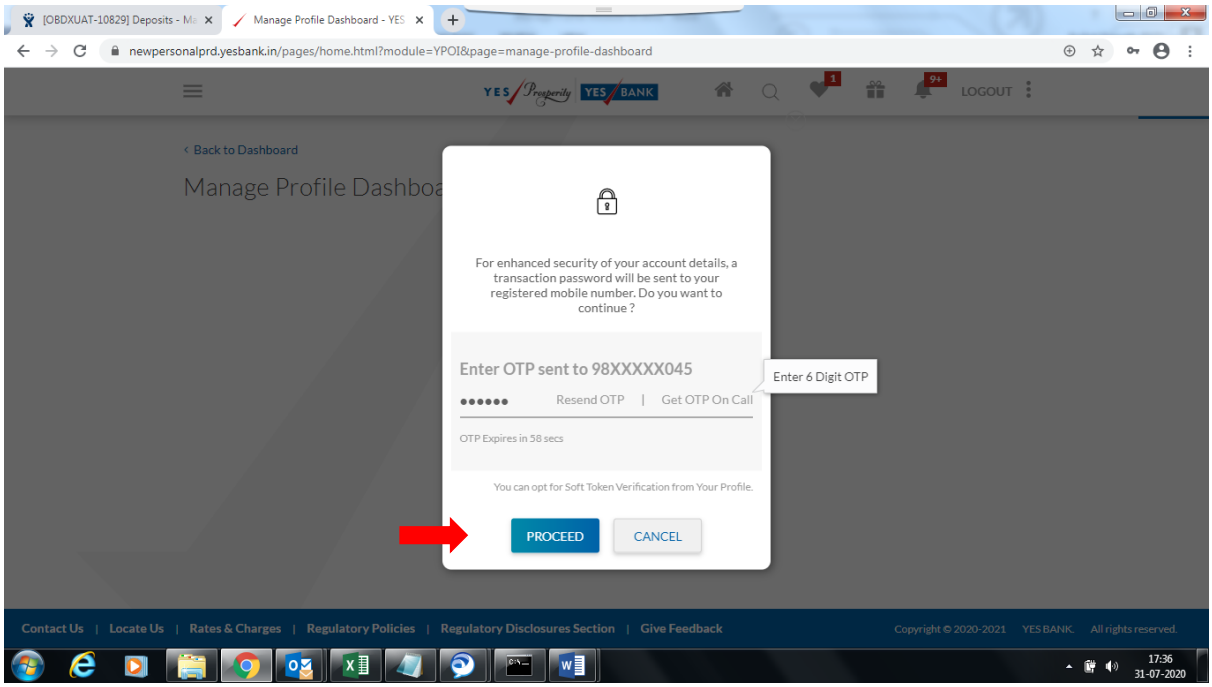
User Guide – Profile Details: If you wish to update your profile details, you can follow these simple steps.

Step 1: – Part 1: Go to your YES ONLINE account dashboard and select **Manage Profile** after clicking on the three dots on the top-right of the window as shown in the below image.

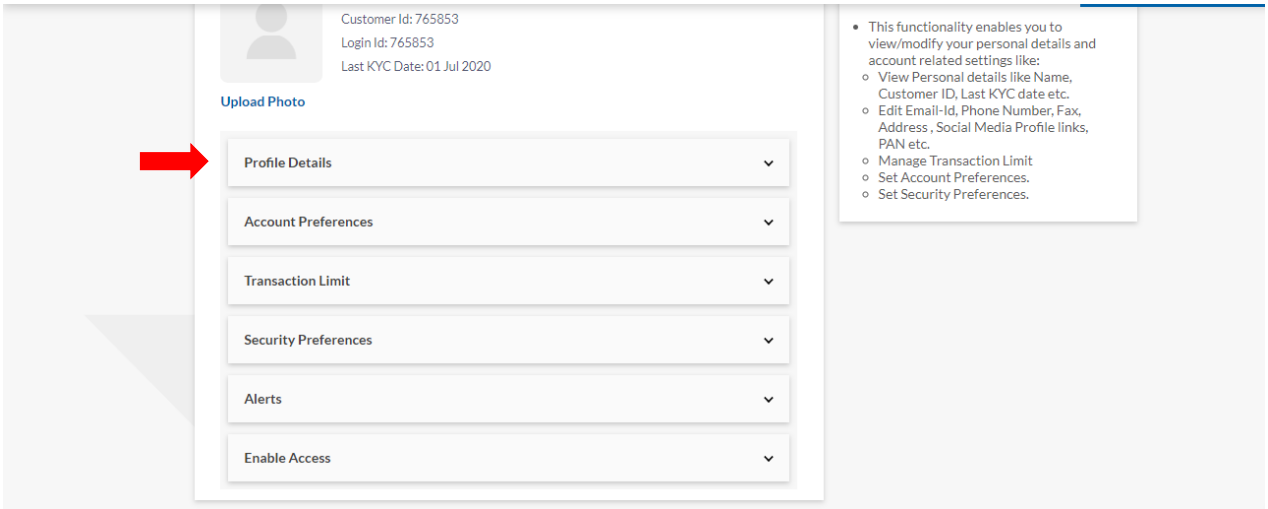




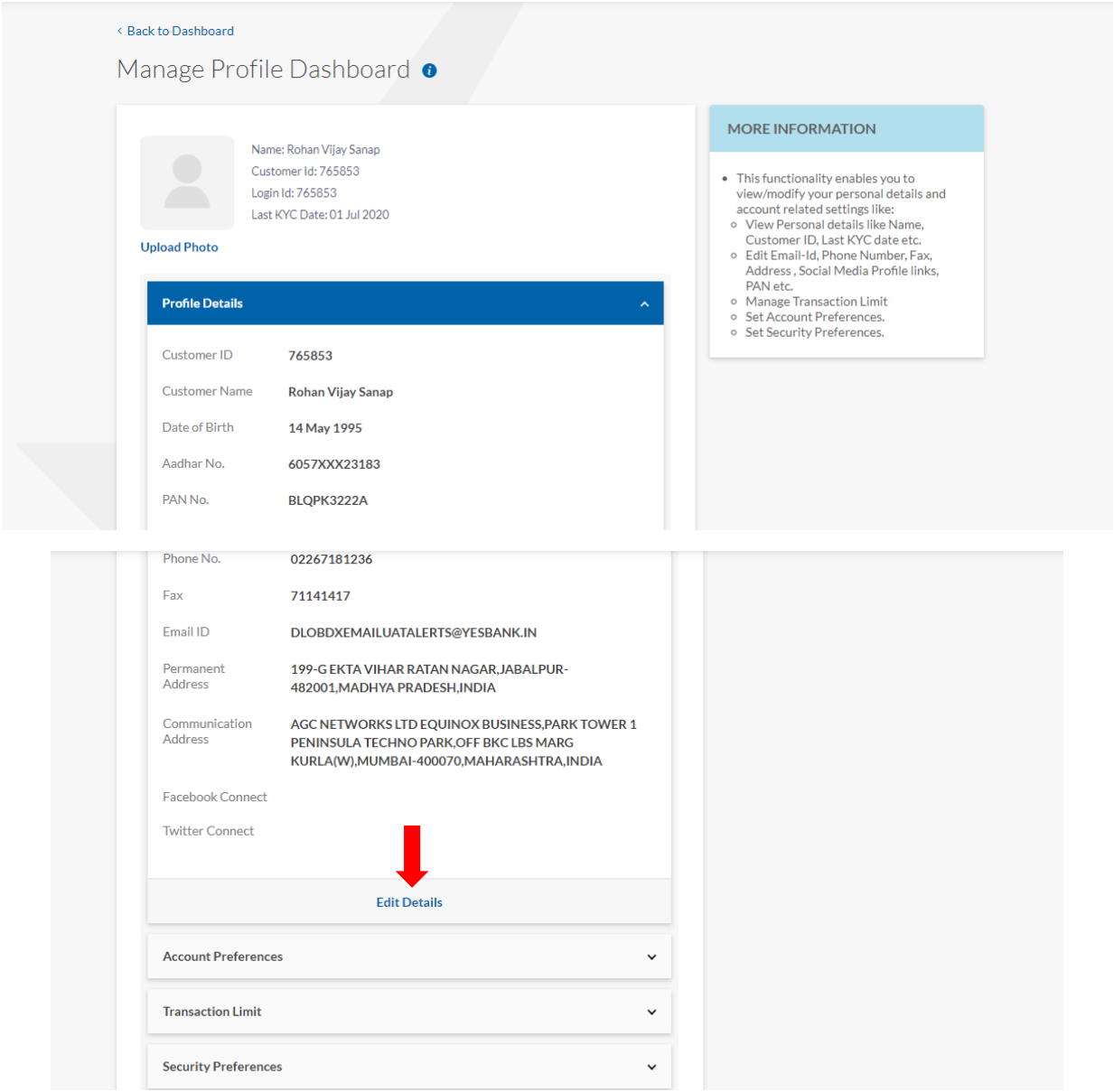
Step 1 – Part 2: After clicking on **Manage Profile**, it will direct you to an OTP screen and you will receive an OTP on your Registered Mobile Number. Enter the OTP in the given field and click on **Proceed**.



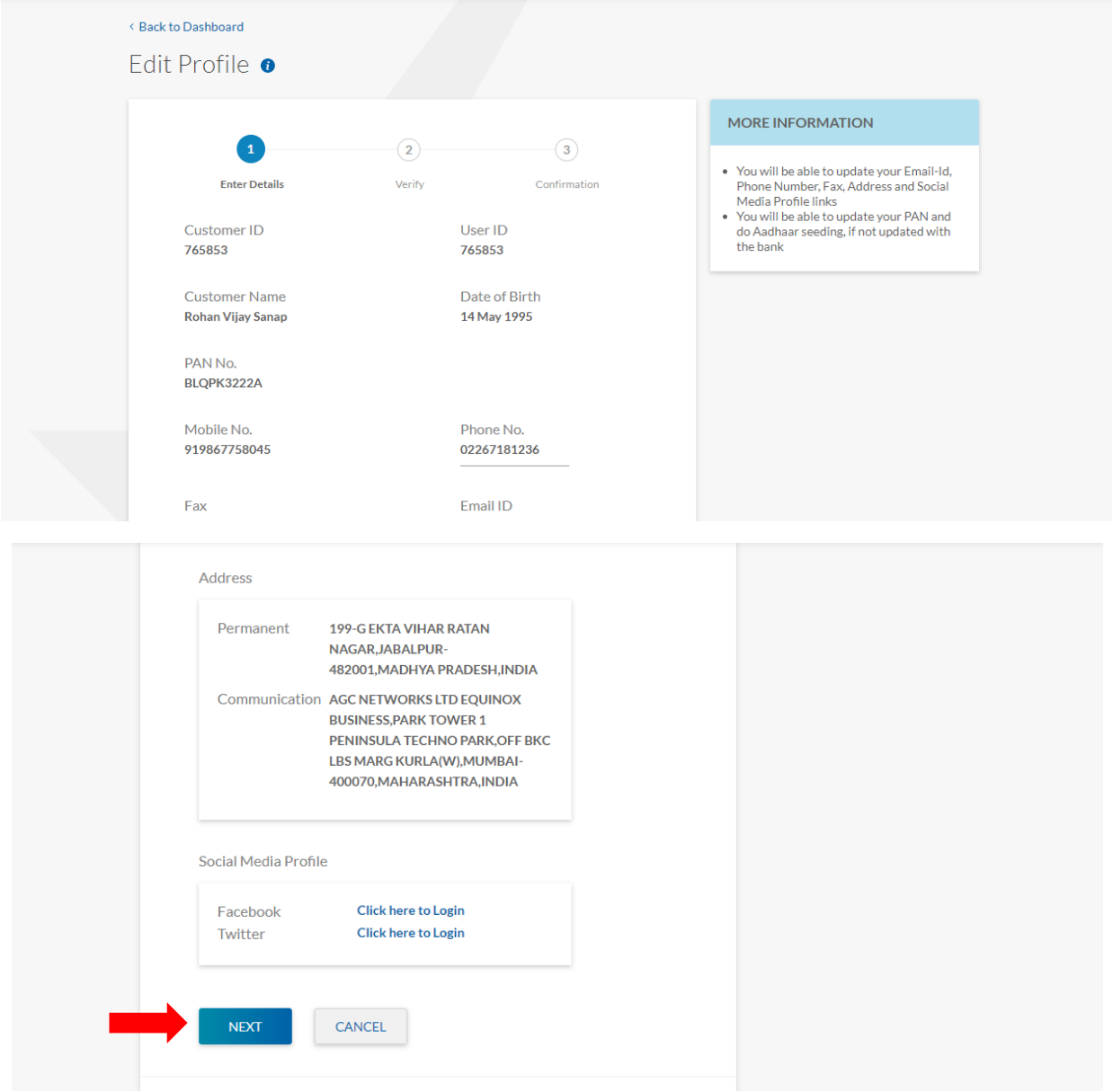
Step 2 – Part 1: After landing on your Manage Profile Dashboard page, click on **Profile Details** to proceed.



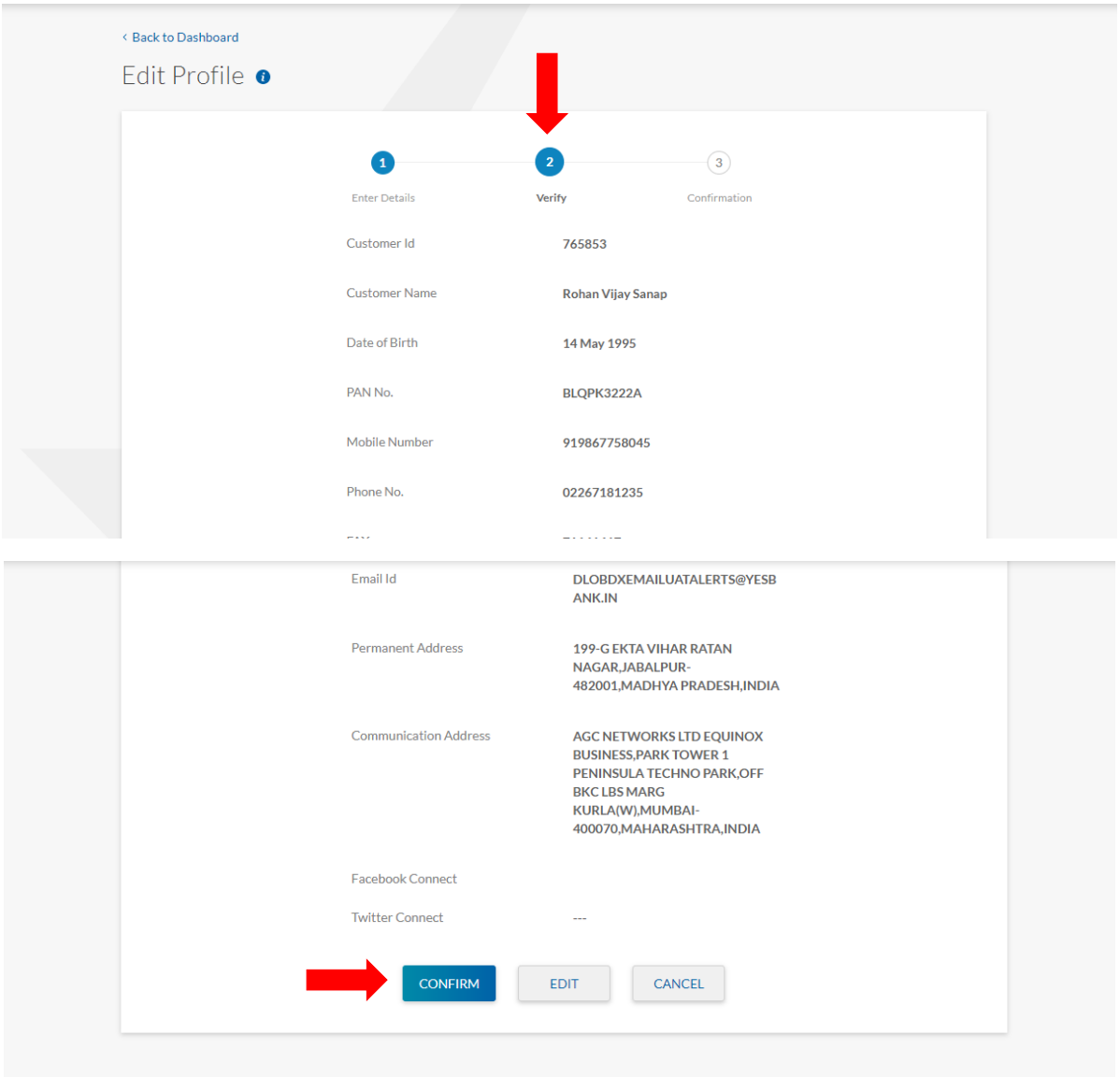
Step 2 – Part 2: Once you click on **Profile Details,** you will be able to see your profile details. Click on **Edit Details** to proceed to change your preferred details.



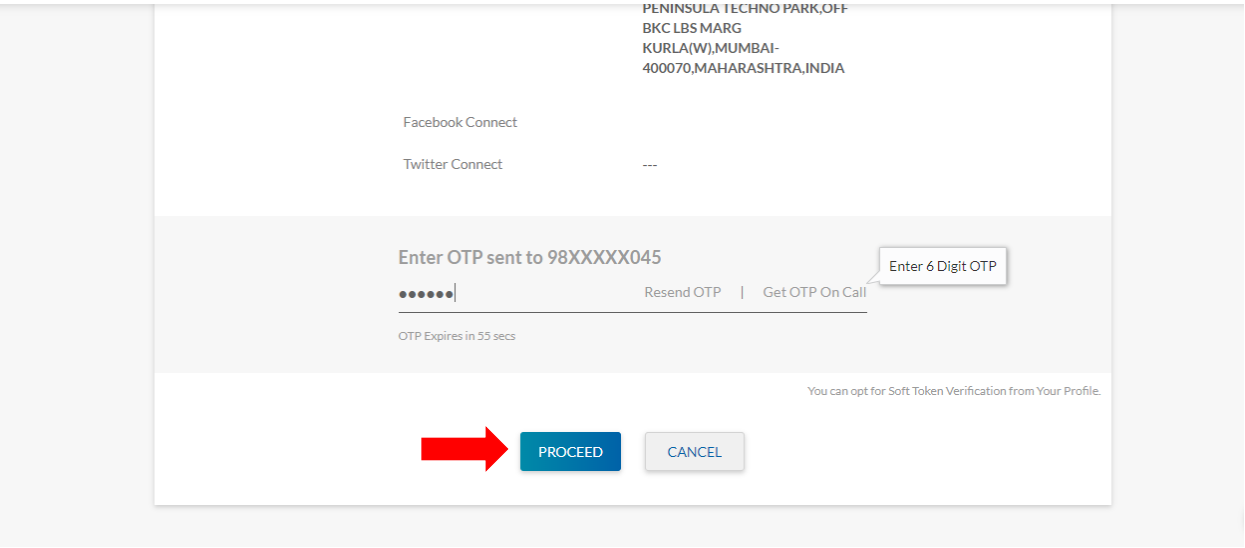
Step 3 – Part 1: After editing the details on your profile, click on **Next** to proceed.



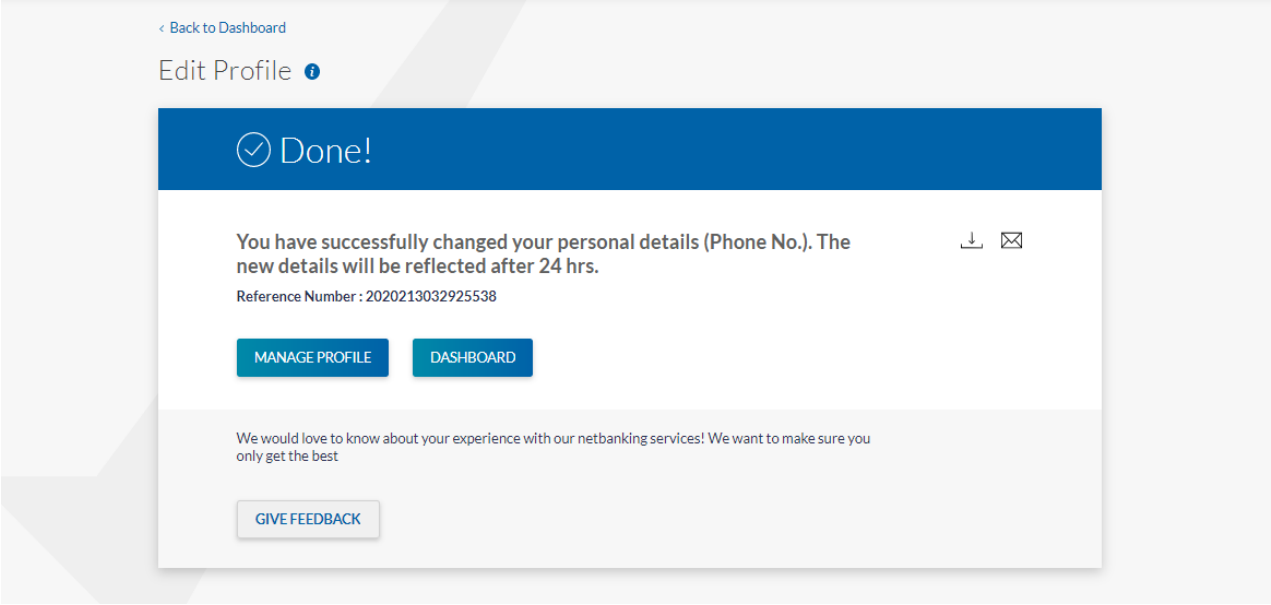
Step 3 – Part 2: Verification – The next step is to verify that all the given details are correct. If all the details are correct, click on **Confirm.**



Step 4 – Part 1: OTP Verification — After confirming the details, you will receive an OTP on your Registered Mobile Number. Enter the OTP in the given field and click on **Proceed**.



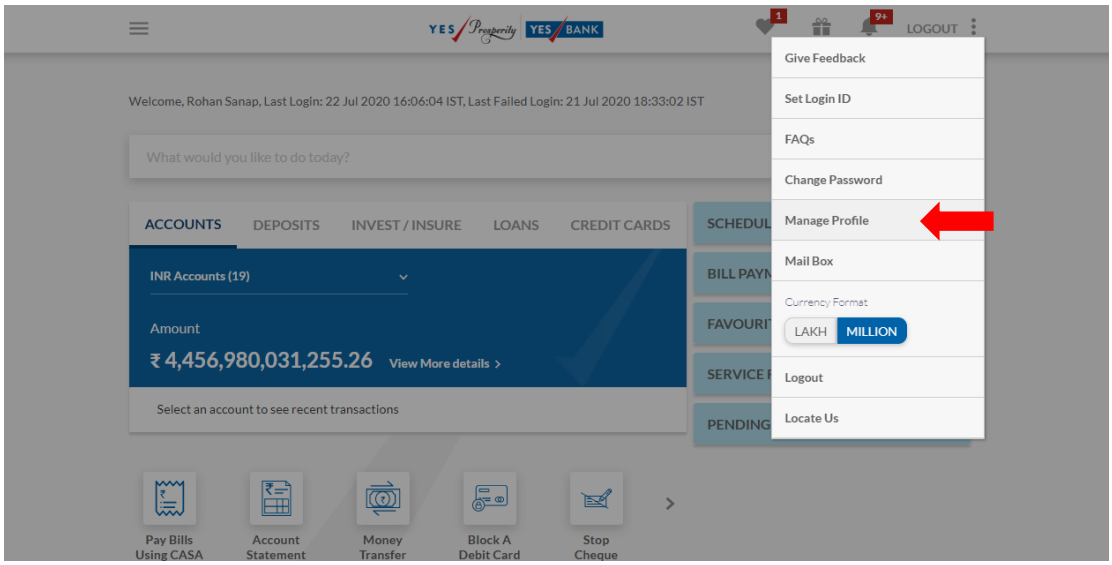
Step 4 – Step 2: If the OTP entered is correct, your personal details on your profile will be changed successfully and you will receive a confirmation message as below.



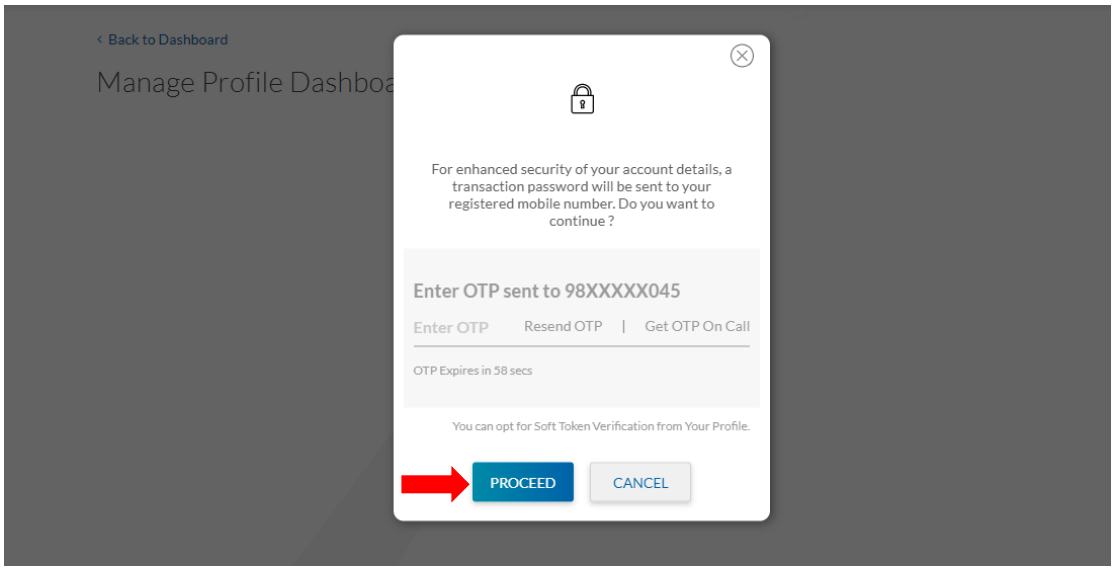
User Guide – Manage Profile: Manage Alerts

Managing alerts on your profile is a simple process with YES ONLINE. Follow this simple step-by-step guide to manage your profile alerts.

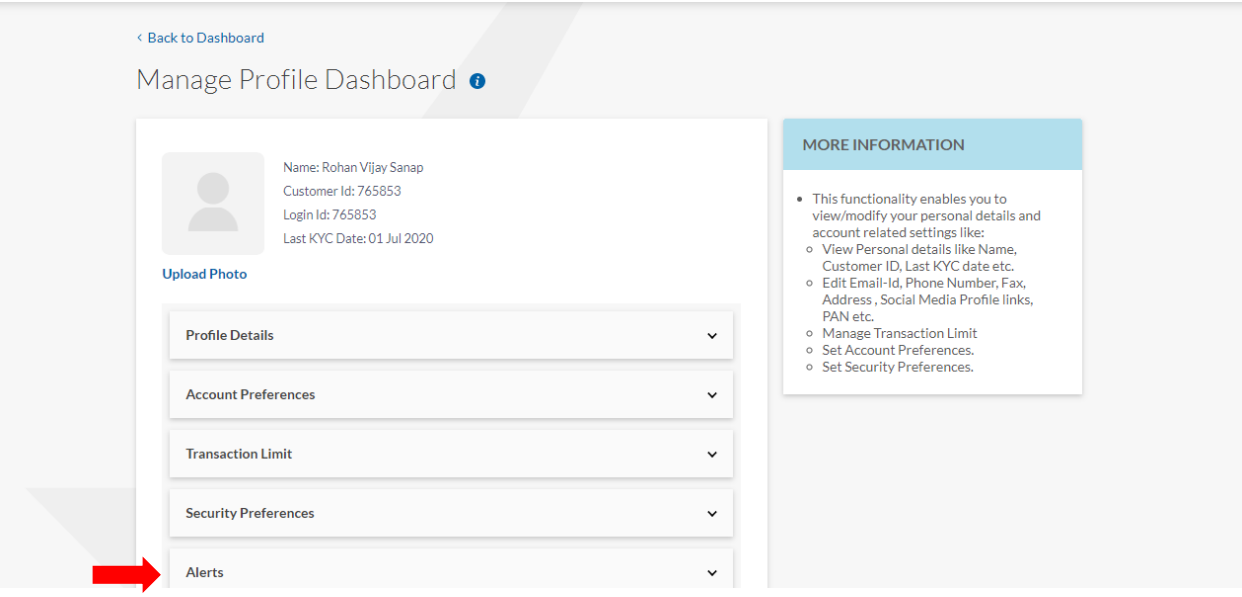
Step 1 – Part 1: Go to your YES ONLINE account dashboard and select **Manage Profile** after clicking on the three dots on the top-right of the window.



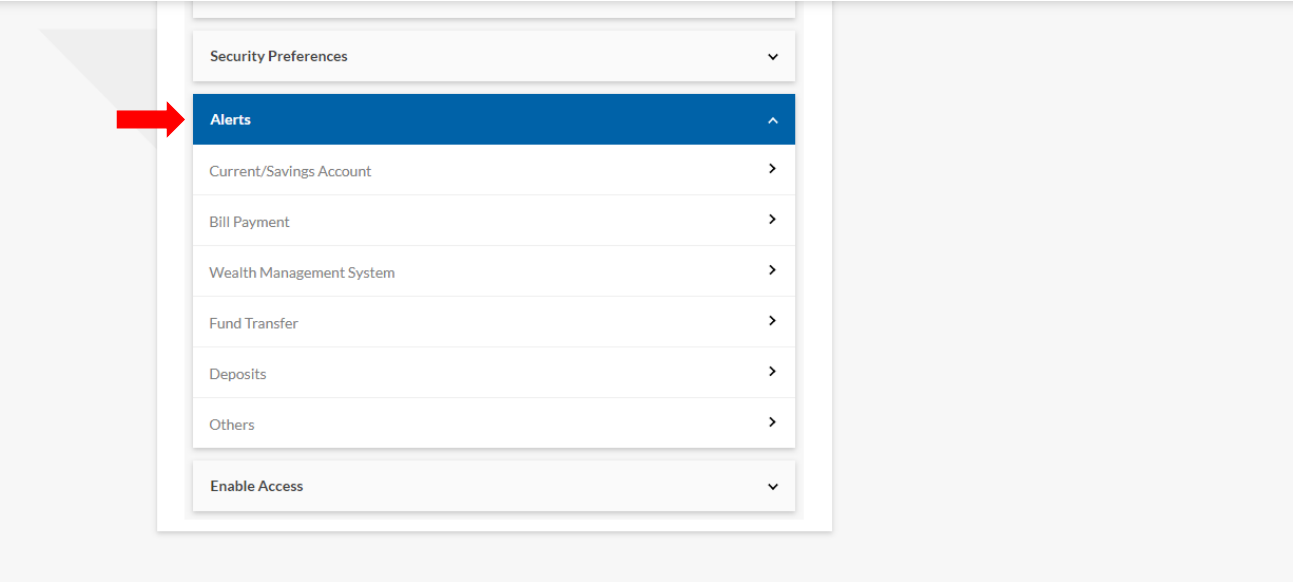
Step 1 – Part 2: After clicking on **Manage Profile**, it will direct you to an OTP screen and you will receive an OTP on your Registered Mobile Number. Enter the OTP in the given field and click on **Proceed**.



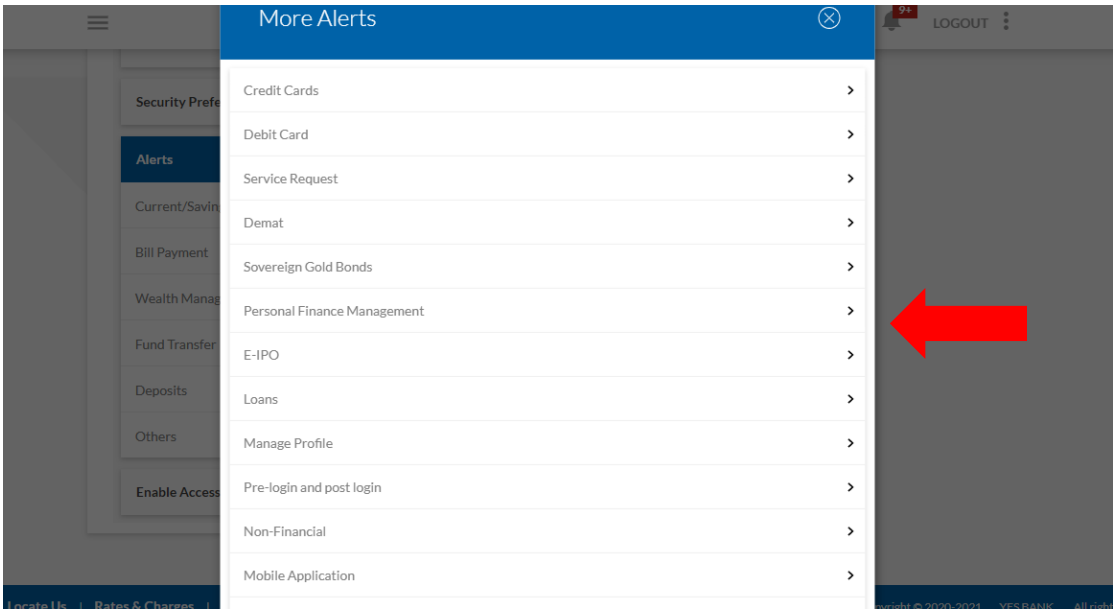
Step 1 – Part 3: If the OTP entered is correct, your Manage Profile Dashboard page will be visible.



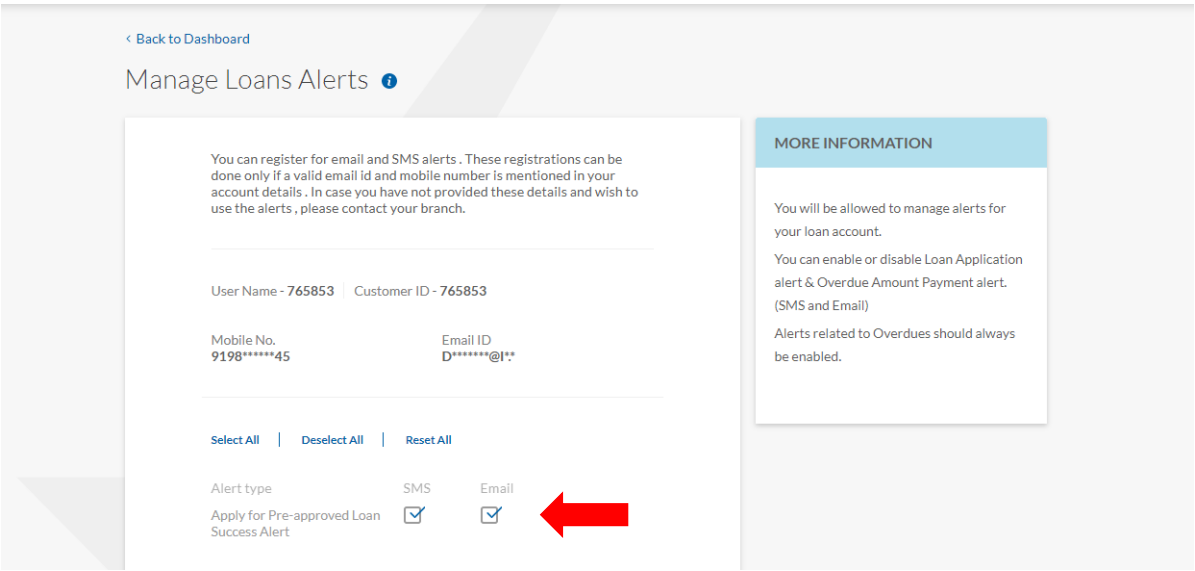
Step 2: Click on **Alerts** and you will be able to see the various alerts available for your profile.



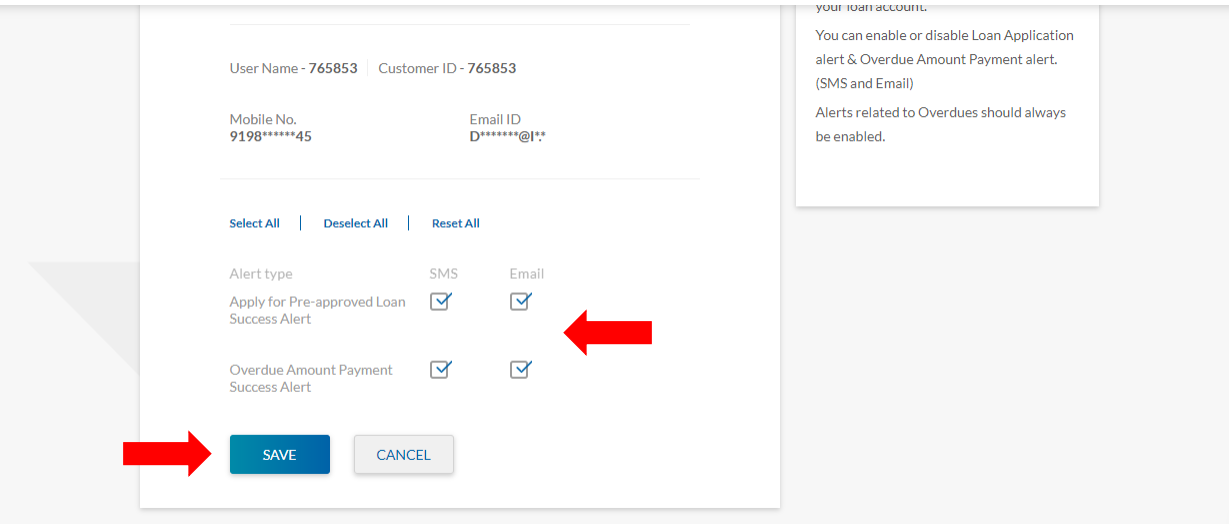
Step 3 – Part 1: Select your preferred alert for which you want to change the settings.



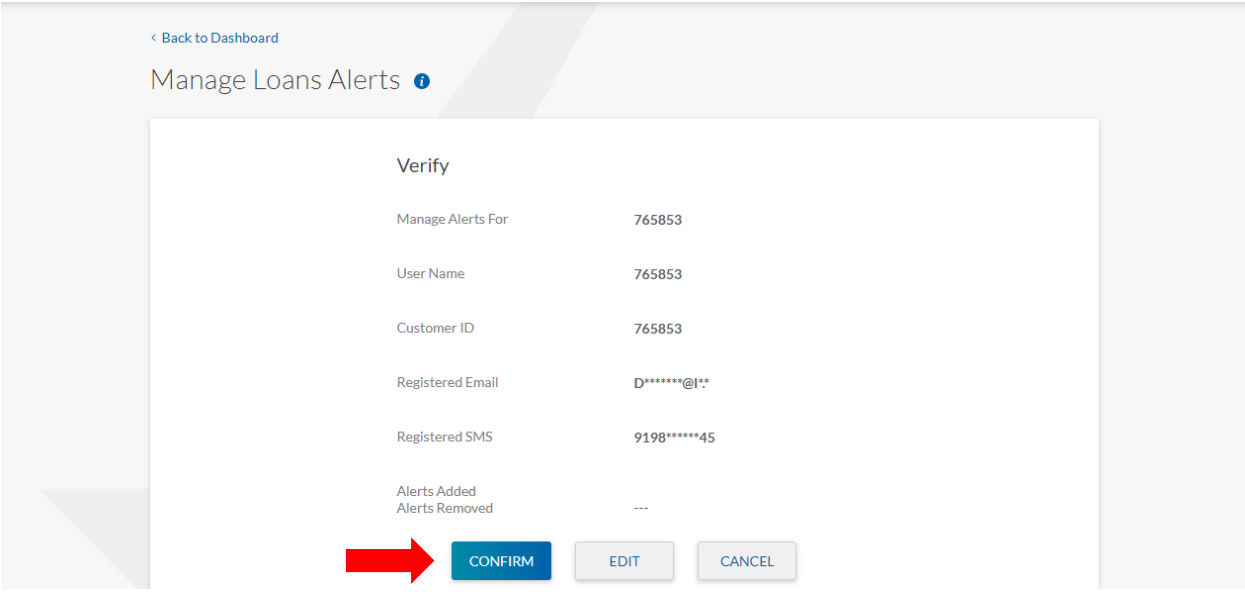
Step 3 – Part 2: Make changes by clicking on the **Alert Type** checkboxes as shown in the below image.



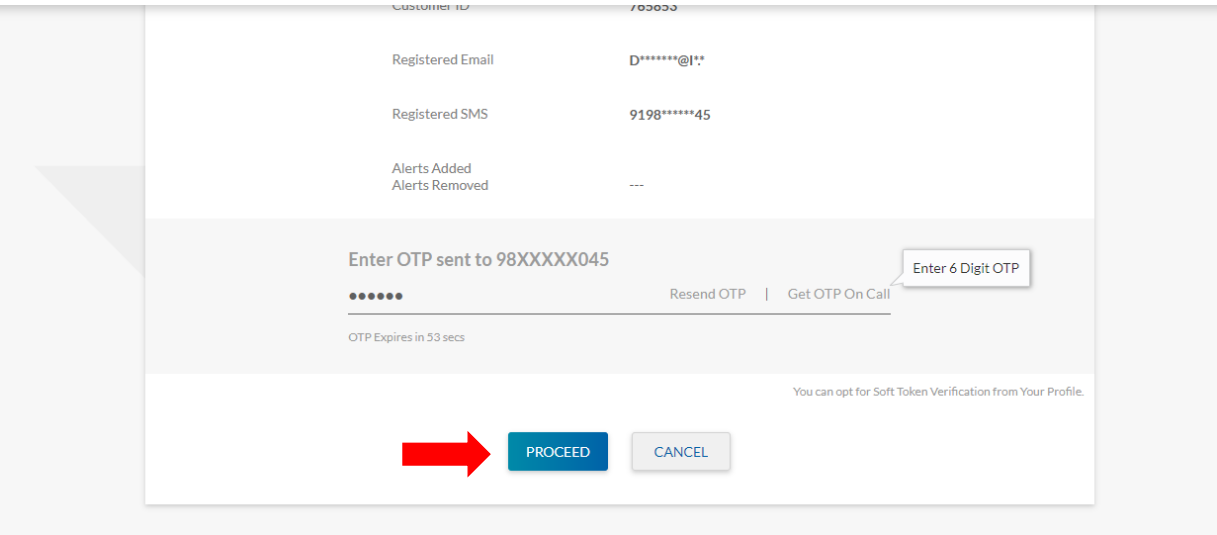
Step 3 – Part 3: After selecting your preferred options to make the necessary changes, click on **Save** to proceed further.



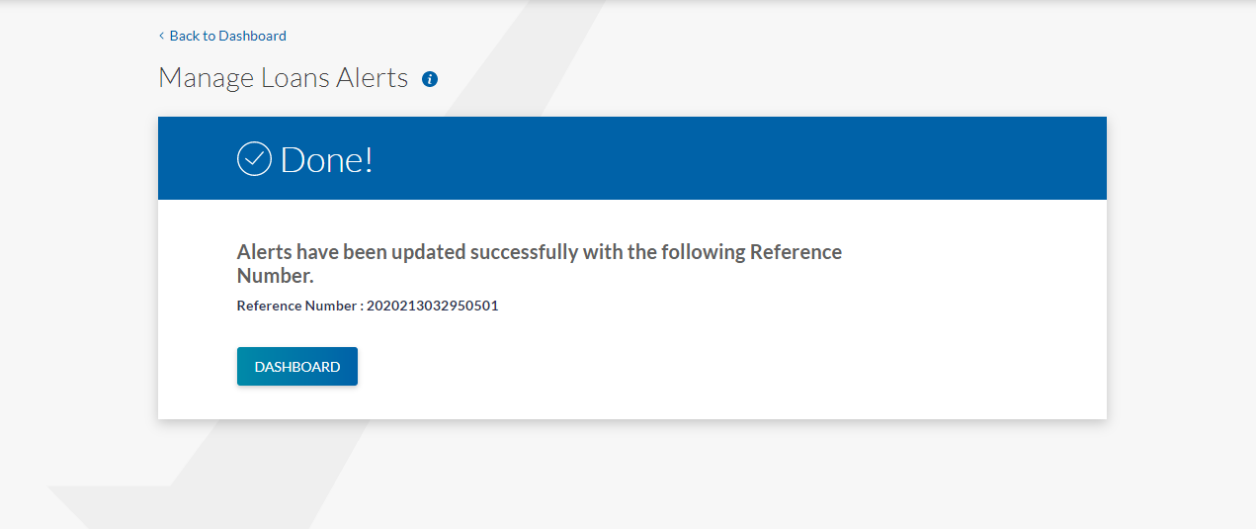
Step 3 — Part 4: Verification – The next step is to verify that all the given details are correct. If all the details are correct, click on **Confirm.**



Step 4 – Part 1: OTP Verification — After confirming the details, you will receive an OTP on your Registered Mobile Number. Enter the OTP in the given field and click on **Proceed**.



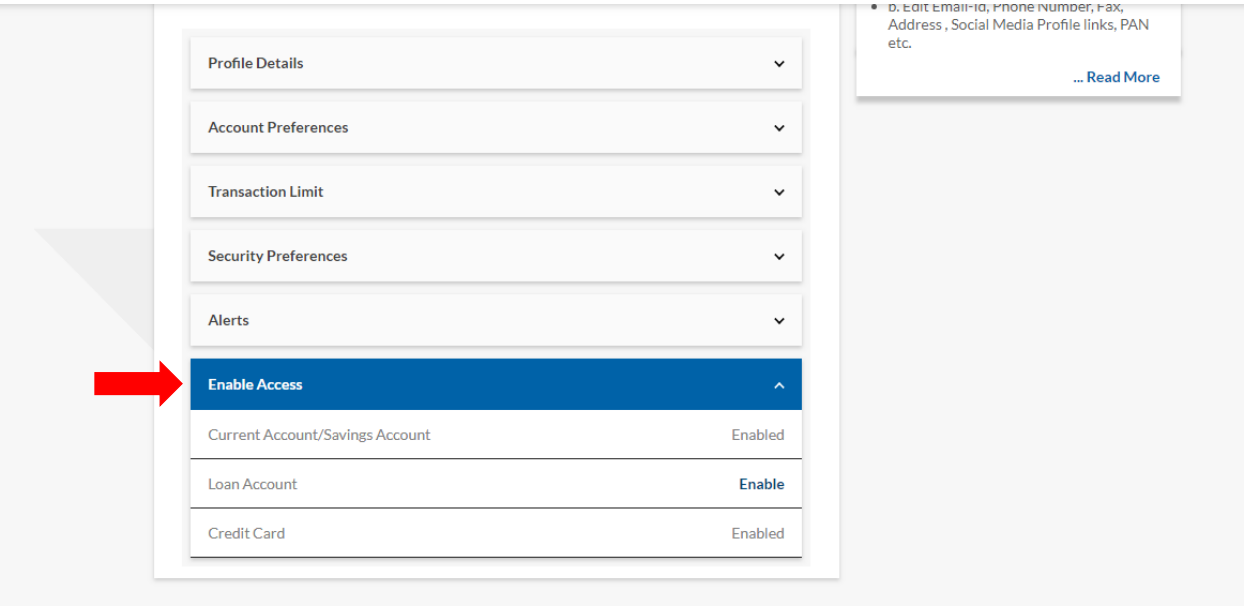
Step 4 – Step 2: If the OTP entered is correct, the alerts will be updated successfully and you will receive a confirmation message as below.



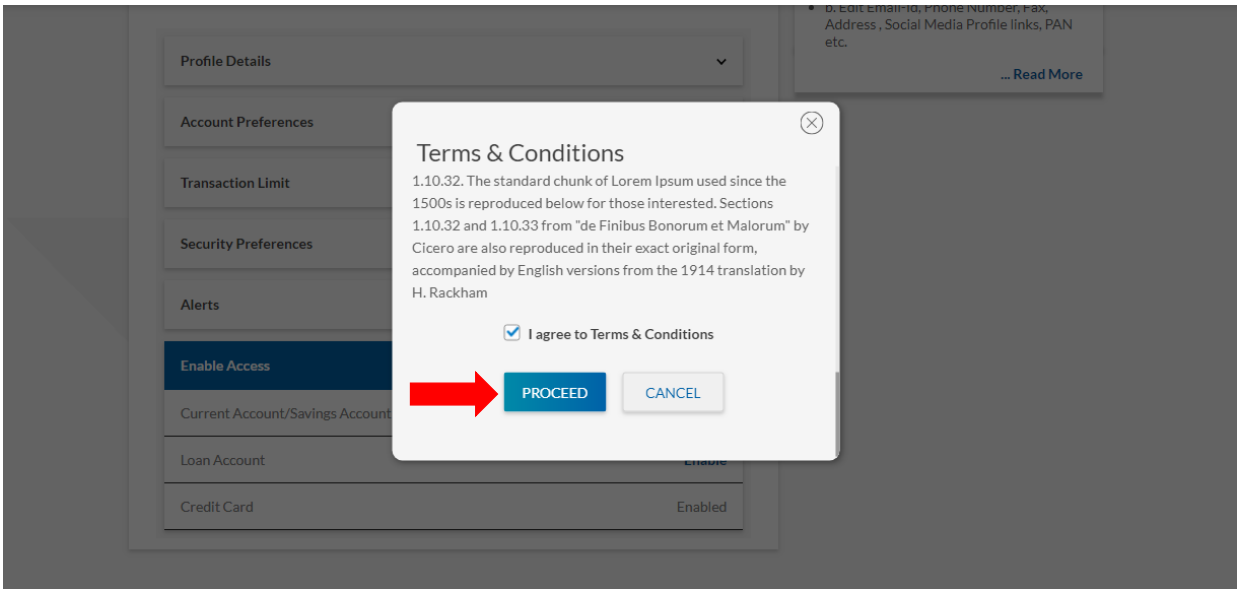
User Guide – Manage Profile: Enable Access Using Loans

This is a simple process with YES ONLINE. Follow this easy step-by-step guide to enable access to your other products via the **Enable Access** option.

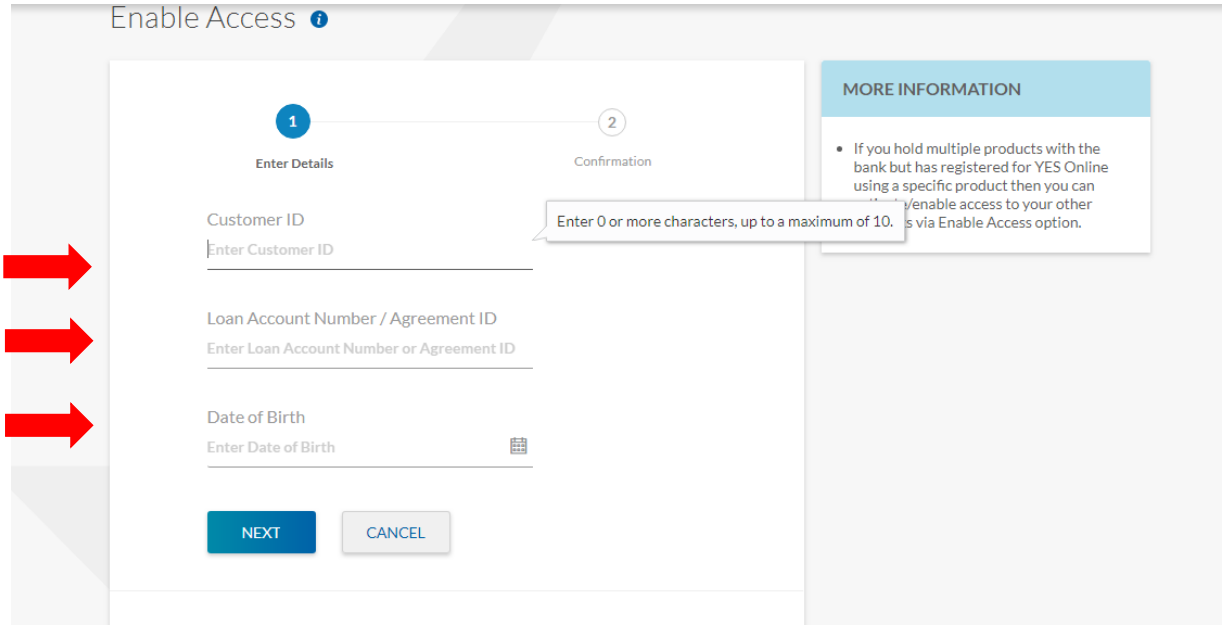
Step 1: After landing on the Manage Profile Dashboard, select **Enable Access** to proceed.



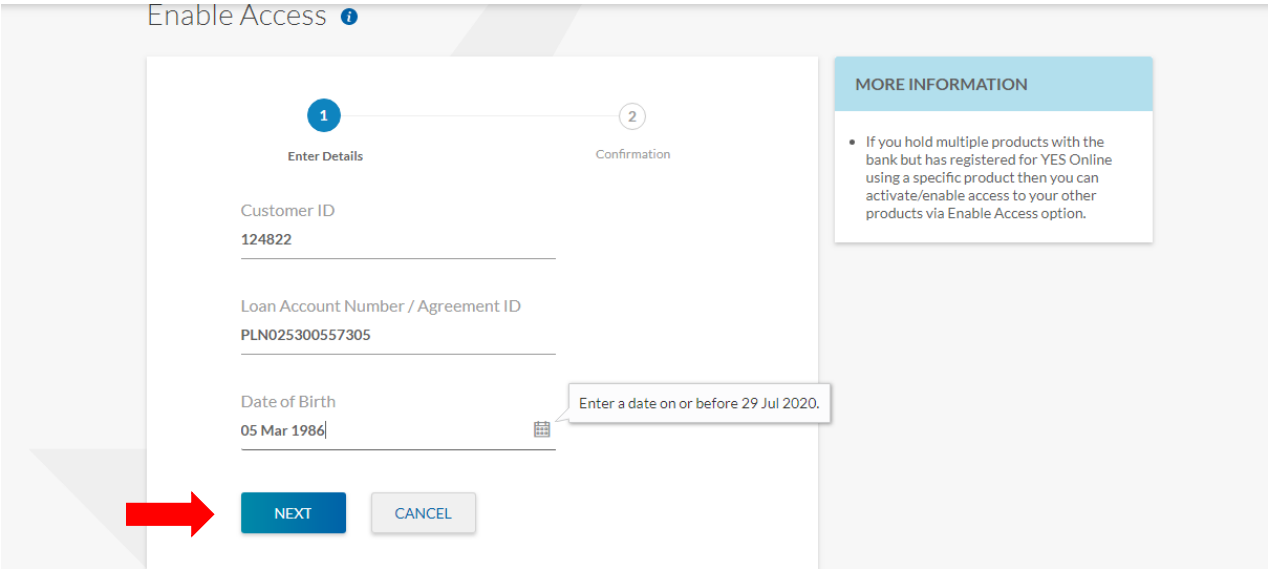
Step 1 – Part 1: After clicking on **Enable Access**, a pop-up box containing the Terms & Conditions will be displayed. Click on **Proceed** after reading all the terms and conditions.



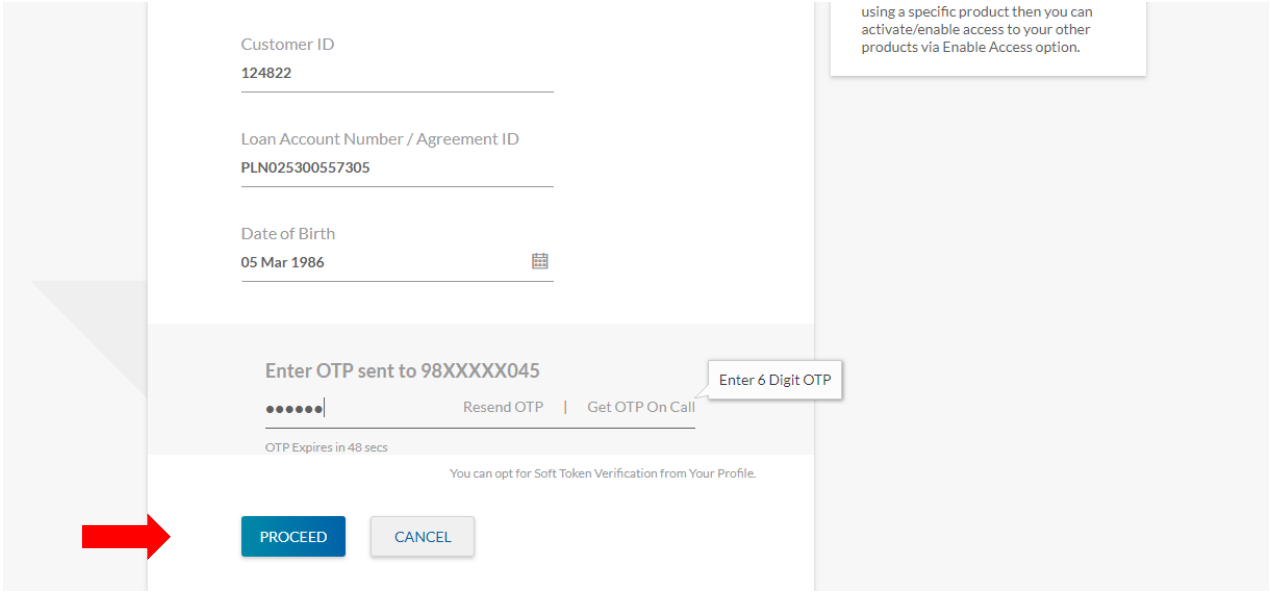
Step 2 – Part 1: Fill in all the necessary details to enable access via loan for other products as shown in the below image.



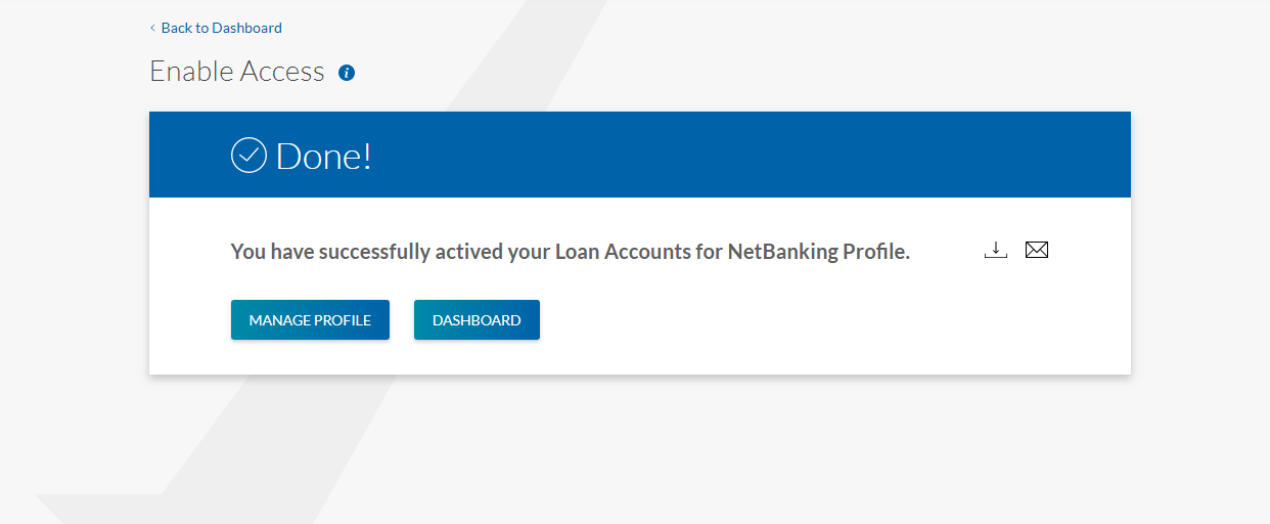
Step 2 – Part 2: Once you fill in all the necessary details, click on **Next** to proceed.



Step 3 – Part 1: OTP Verification — After confirming the details, you will receive an OTP on your Registered Mobile Number. Enter the OTP in the given field and click on **Proceed**.



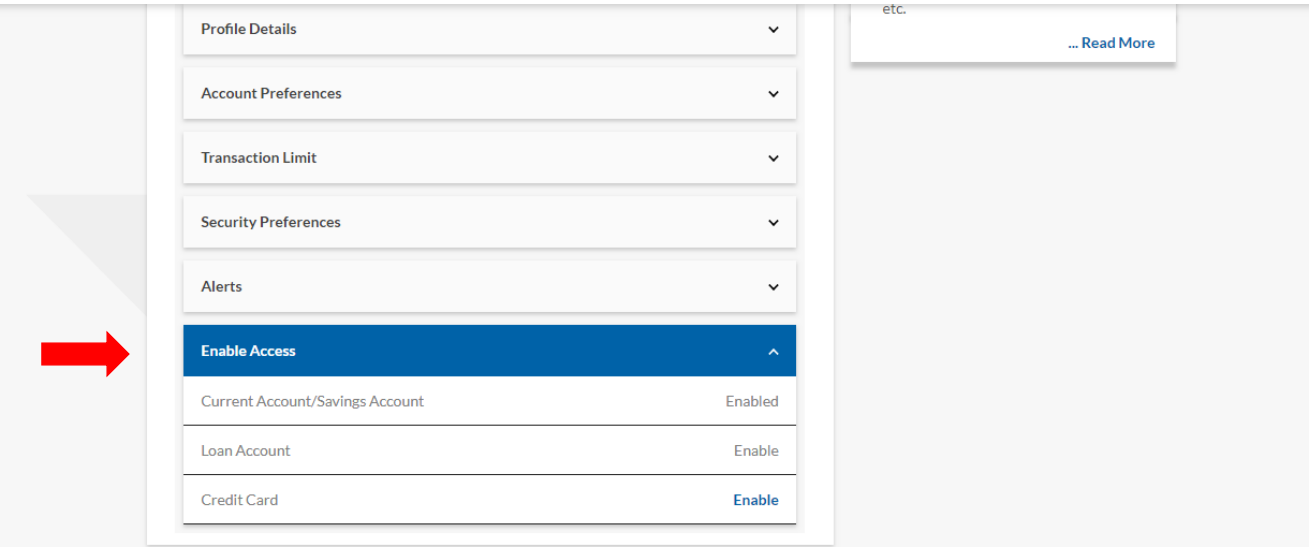
Step 3 – Step 2: If the OTP entered is correct, your loan account will be successfully activated and you will receive a confirmation message as below.



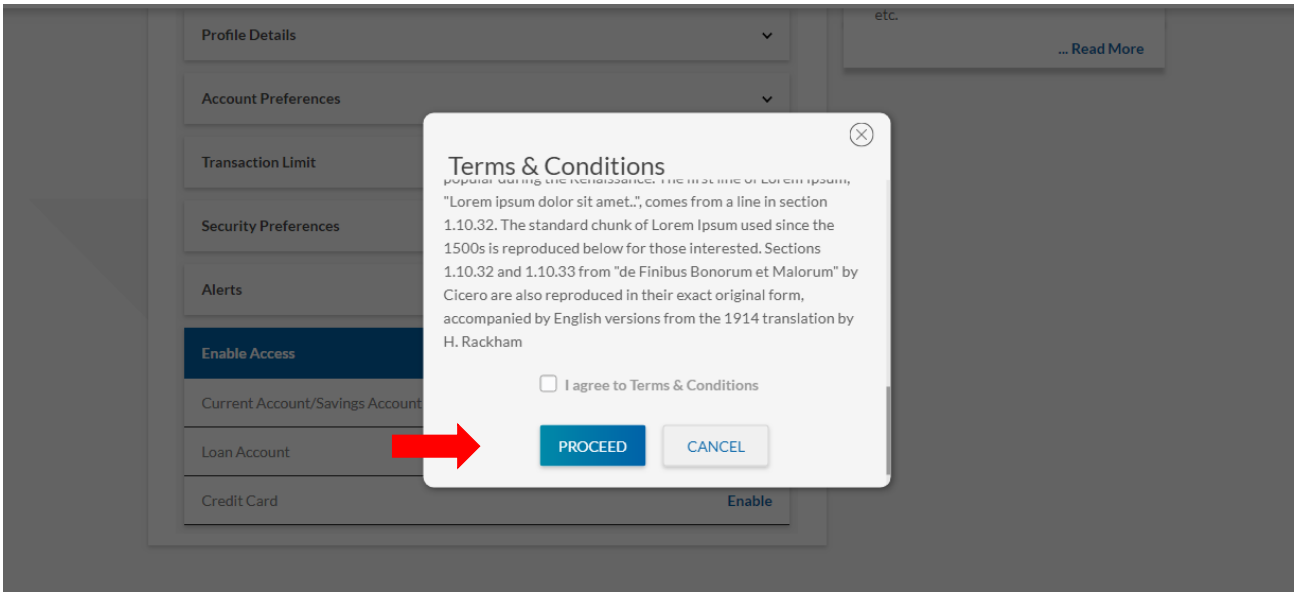
User Guide – Manage profile: Enable Access using Credit Card

This is a simple process with YES ONLINE. Follow this easy step-by-step guide to enable access to your other products via the **Enable Access** option.

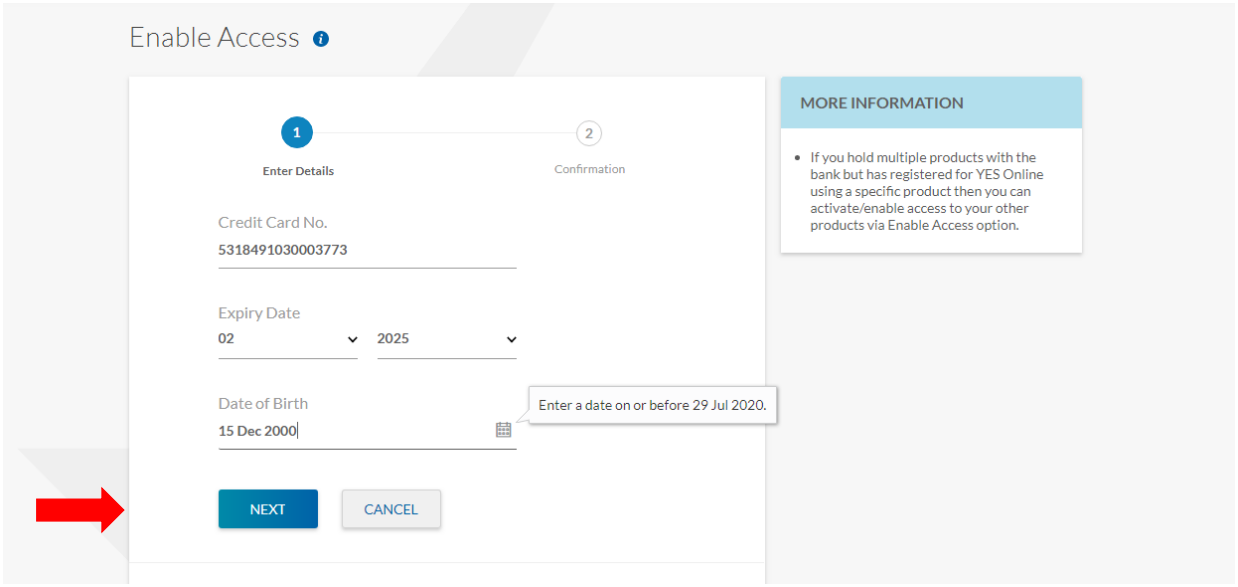
Step 1: After landing on your Manage Profile Dashboard, select **Enable Access** to proceed.



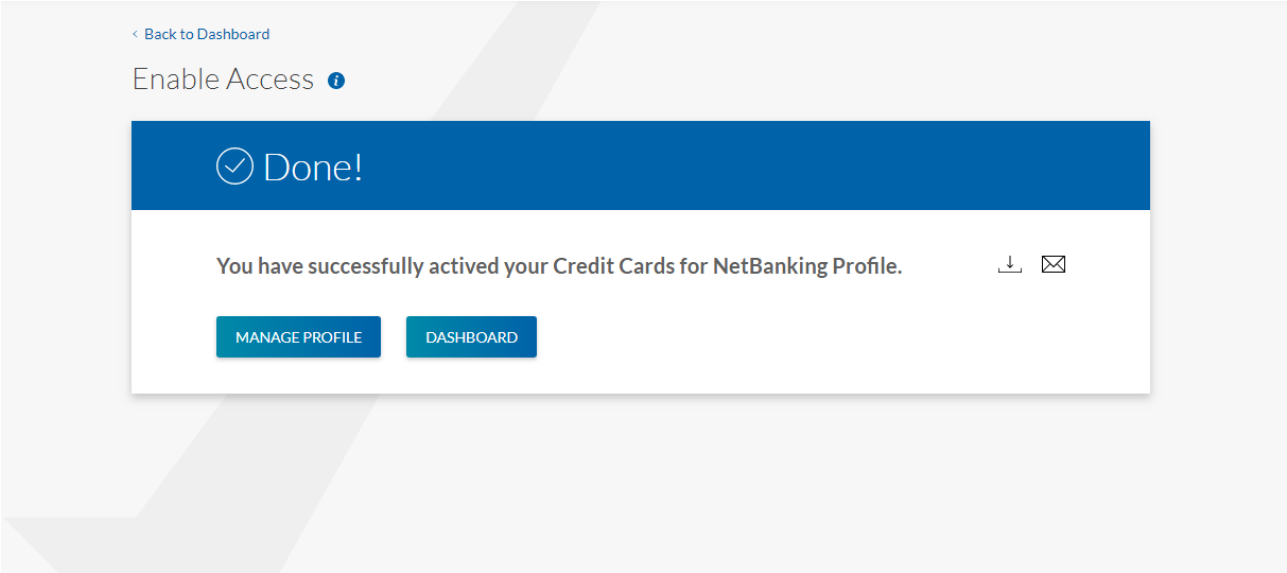
Step 1 – Part 1: After clicking on **Enable Access**, a pop-up box containing the Terms & Conditions will be displayed. Click on **Proceed** after reading all the terms and conditions.



Step 2: Once you fill in all the necessary details as shown in the below image, click on **Next** to enable access via your credit card.



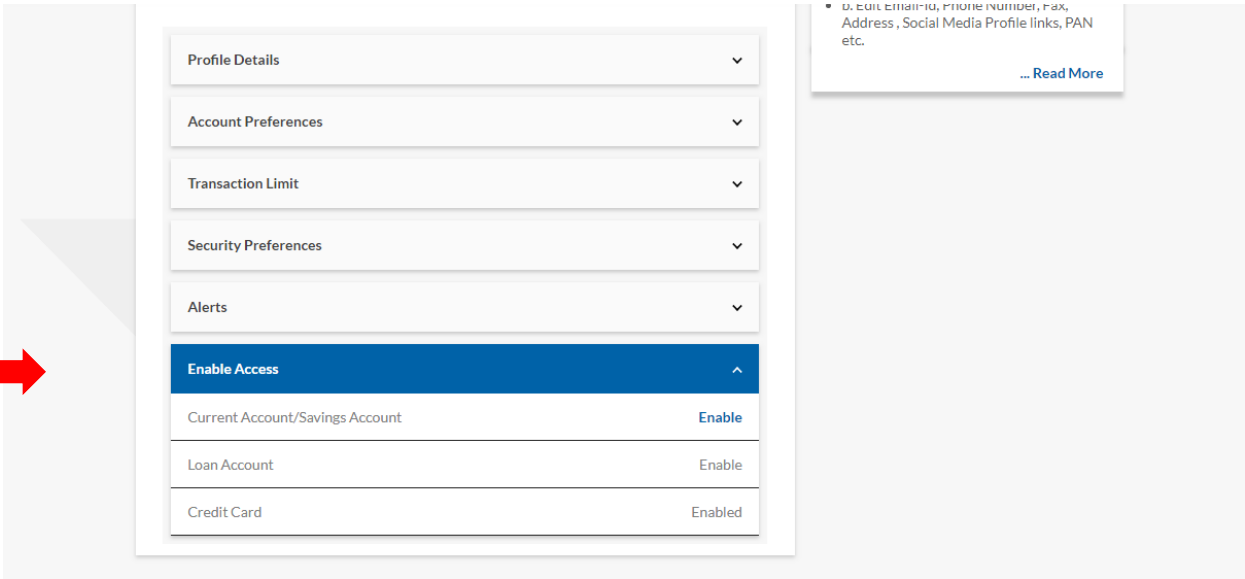
Step 3: If your credit card details are correct, your credit card will be successfully activated and you will receive a confirmation message as below.



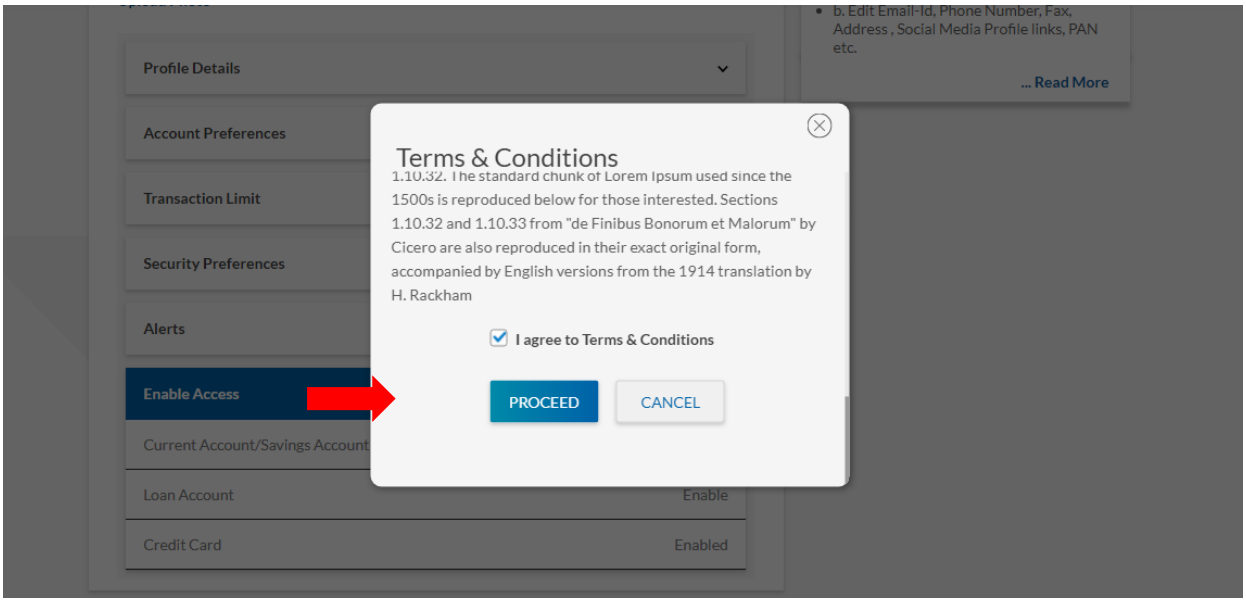
User Guide – Manage Profile: Enable Access using CASA

This is a simple process with YES ONLINE. Follow this easy step-by-step guide to enable access to your other products via the **Enable Access** option.

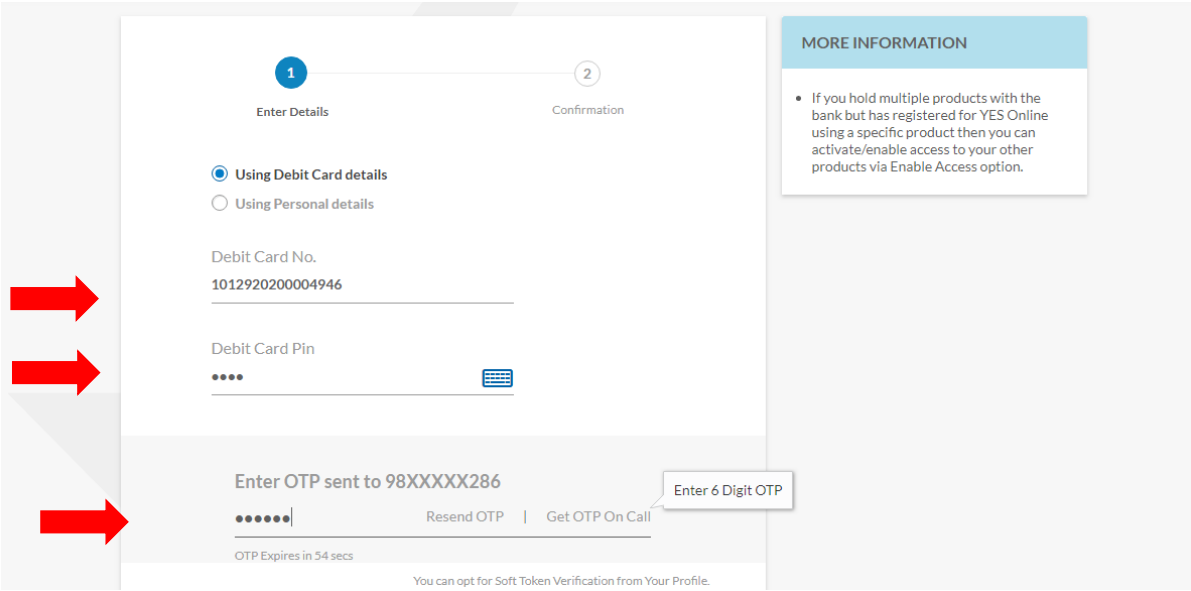
Step 1: After landing on your Manage Profile Dashboard, select **Enable Access** to proceed.



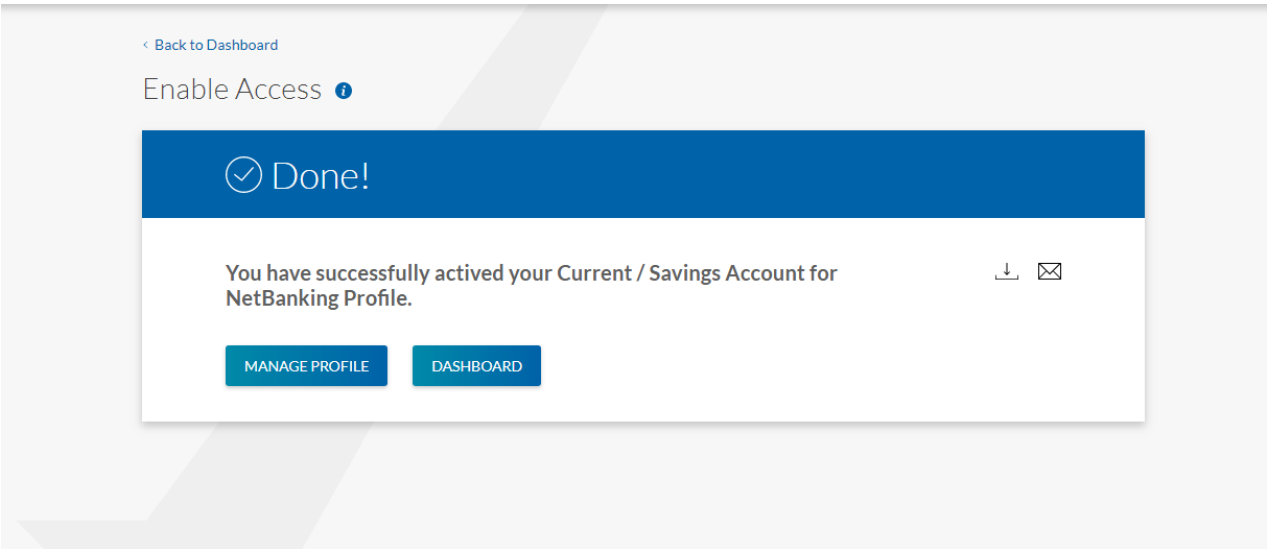
Step 1 – Part 1: After clicking on **Enable Access**, a pop-up box containing the Terms & Conditions will be displayed. Click on **Proceed** after reading all the terms and conditions.



Step 2: Once you fill in all the necessary details as shown in the below image, click on **Next** to enable access via CASA.



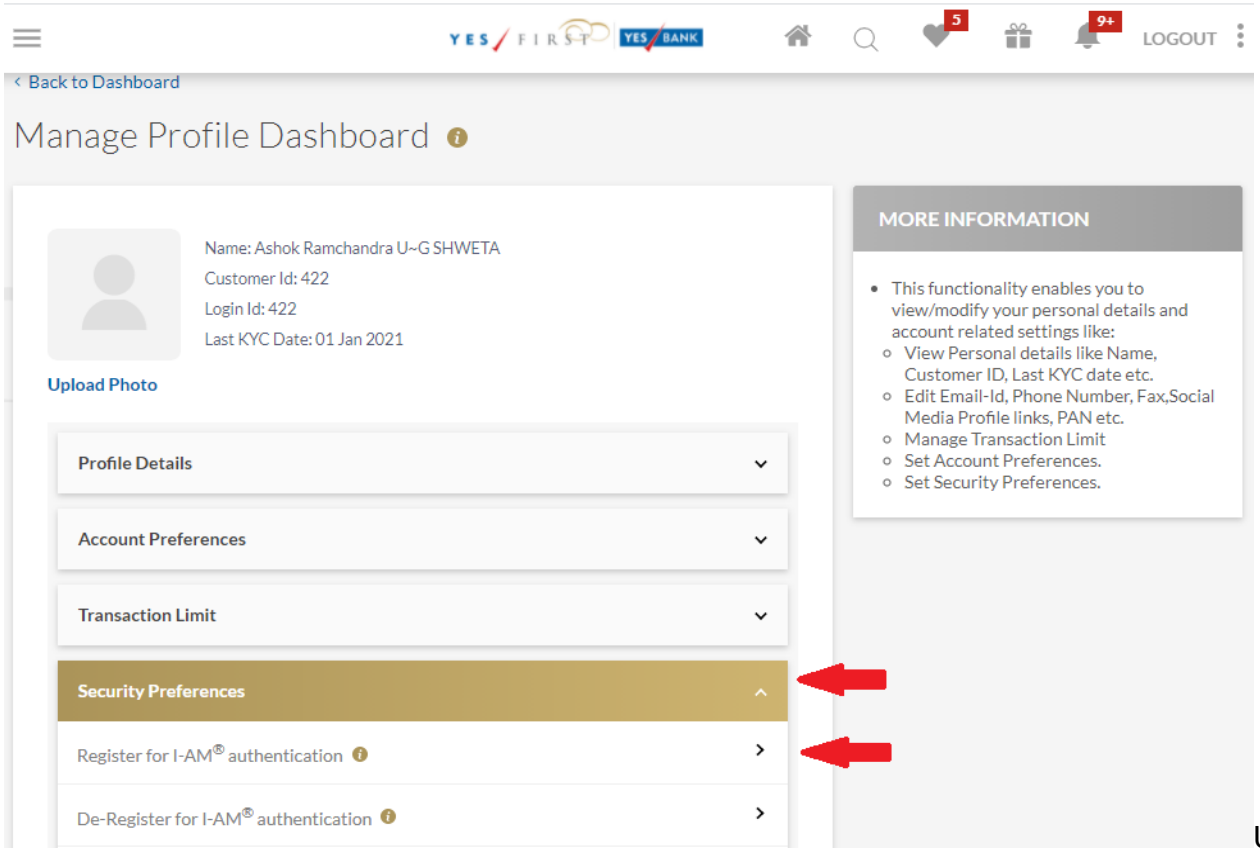
Step 3: OTP Verification — After confirming the details, you will receive an OTP on your Registered Mobile Number. Enter the OTP in the given field and click on **Proceed**. If your Debit Card details and the OTP entered are correct, your Current Account/Savings Account will be successfully activated and you will receive a confirmation message as shown below.



User Guide – Manage Profile: IAM registration

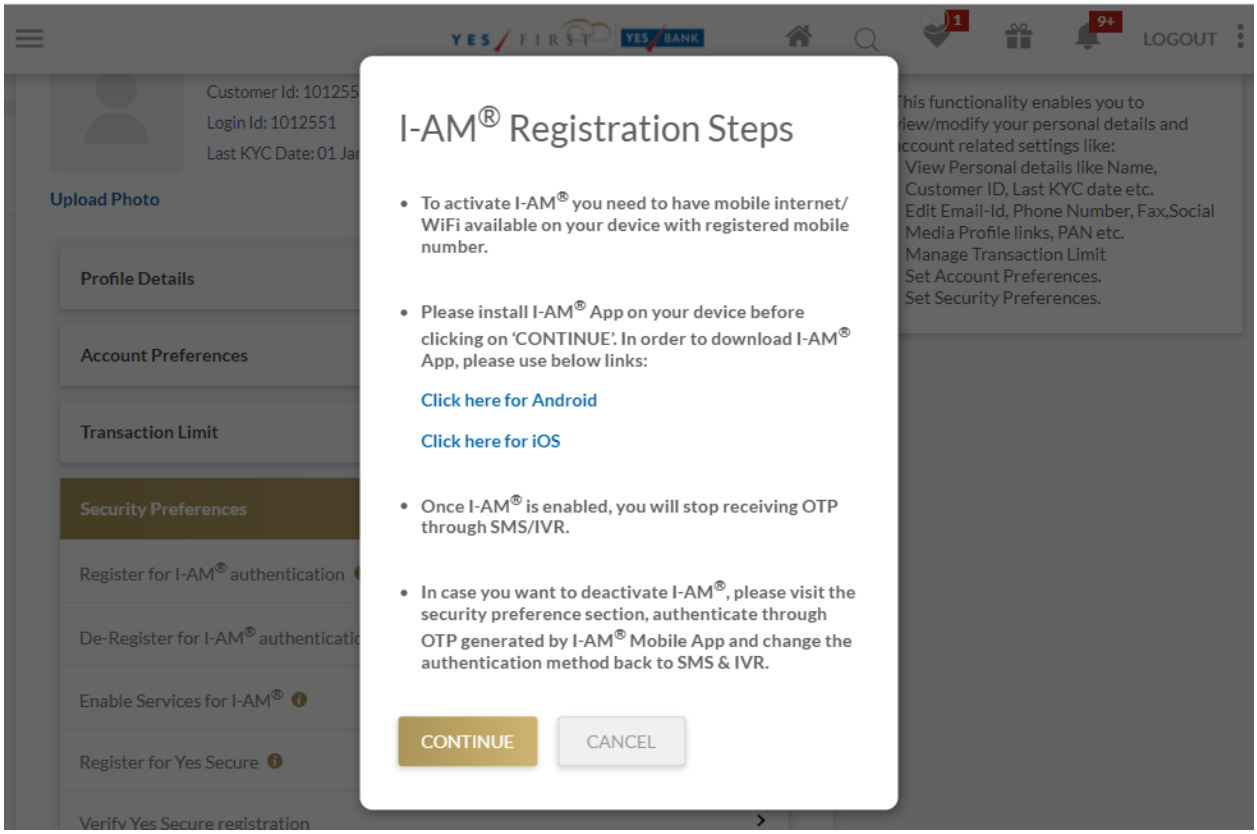
If you wish to register for you YES IAM Two Factor Authentication, you can follow these simple steps.

Step 1: Go to “Manage Profile” in YES ONLINE and click on Security Preference

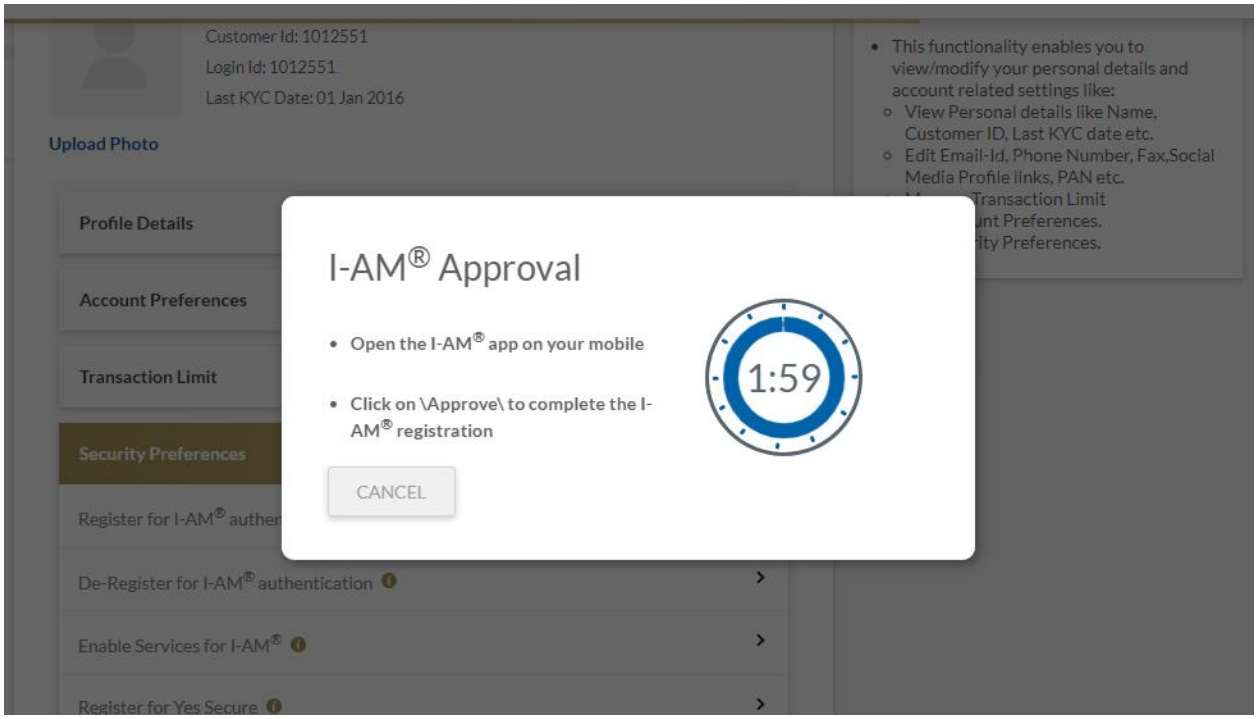


Under the Security Preferences, please click on Register for IAM authentication. Once you click a pop-up

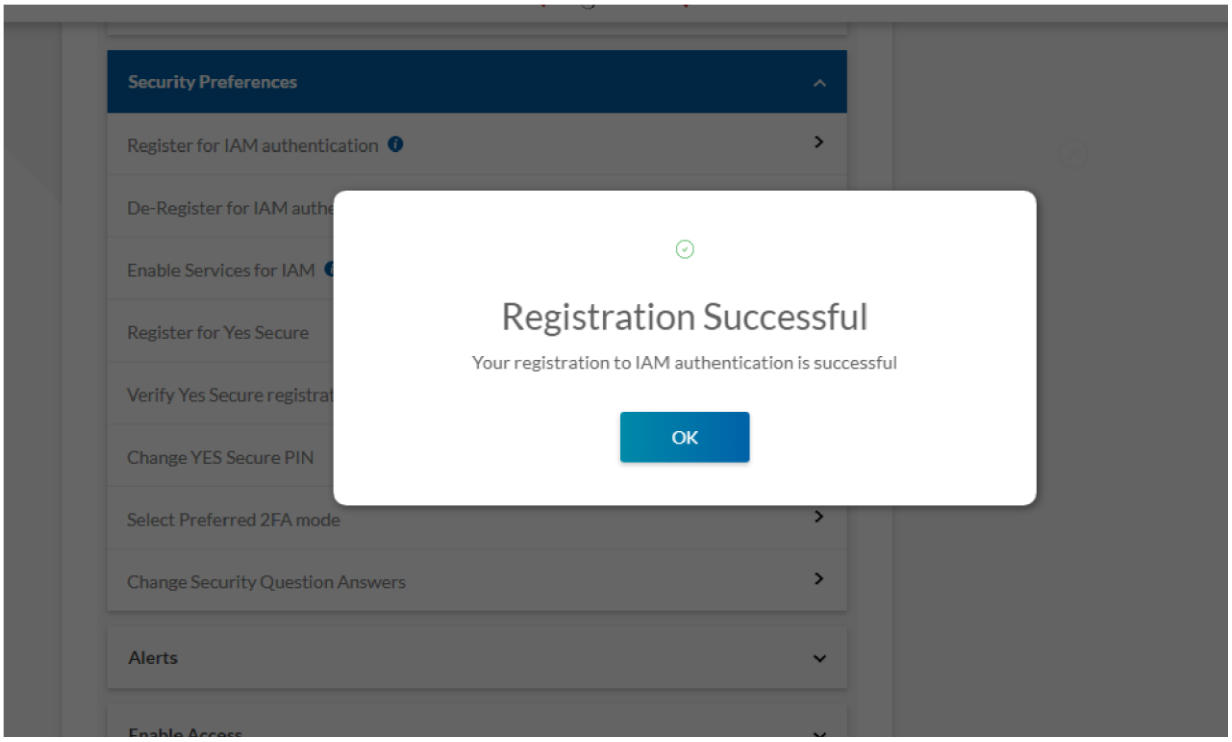
screen appears and click on Continue.



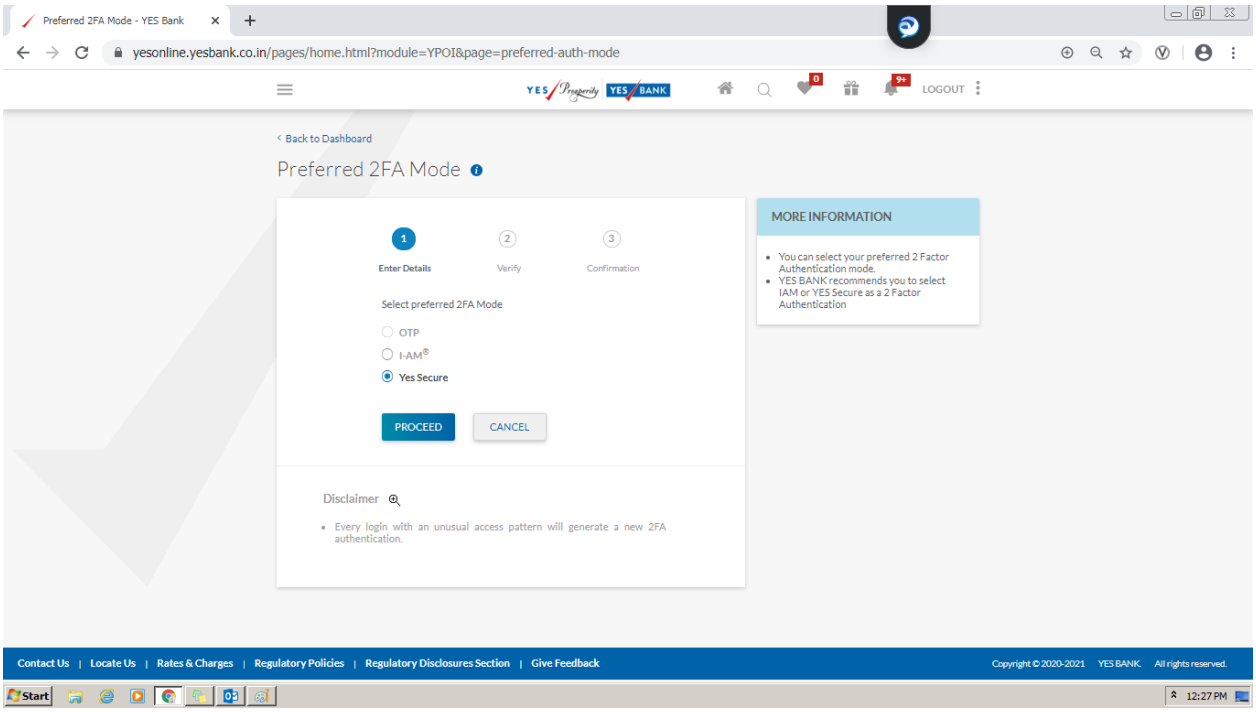
Step 2: Once you click on Continue Button, you will get a screen as IAM Approval with timer. At this point you will have to login to IAM mobile application and approve the request.



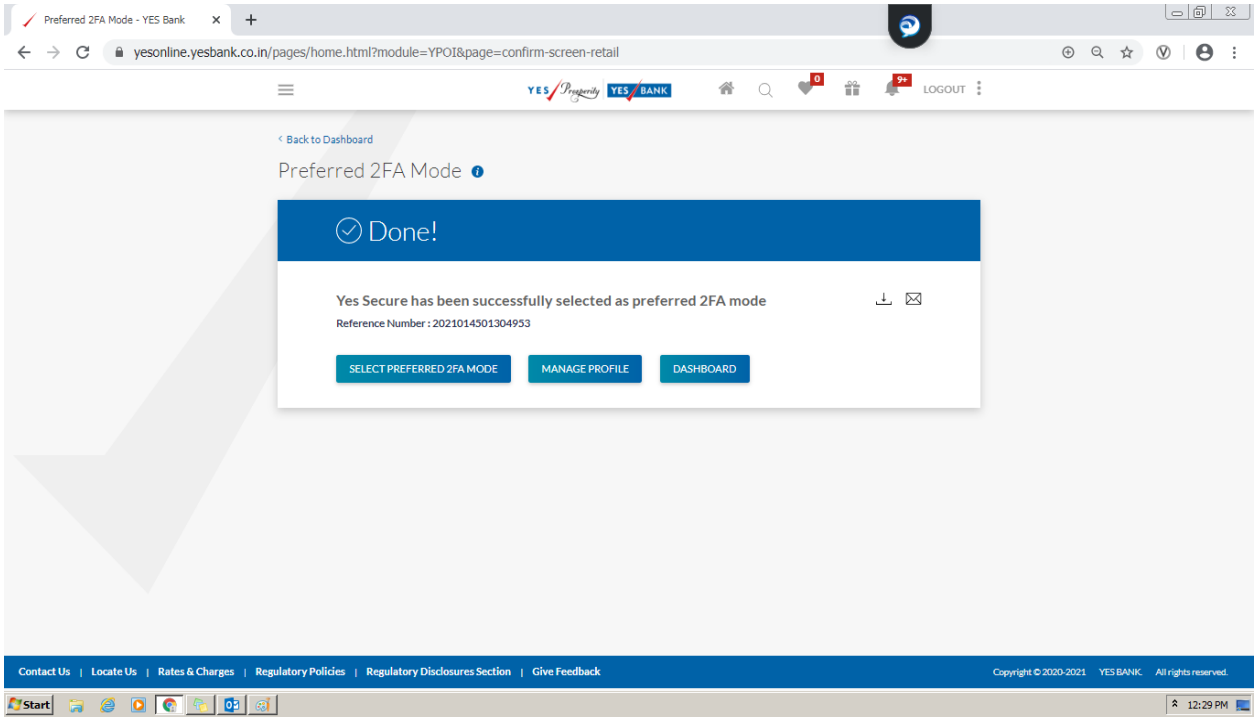
Once you approve the request system will display the message as Registration Successful.



Step 3: Use preferred 2FA mode feature to change 2 factor authentication mode from SMS OTP to IAM and vice versa.



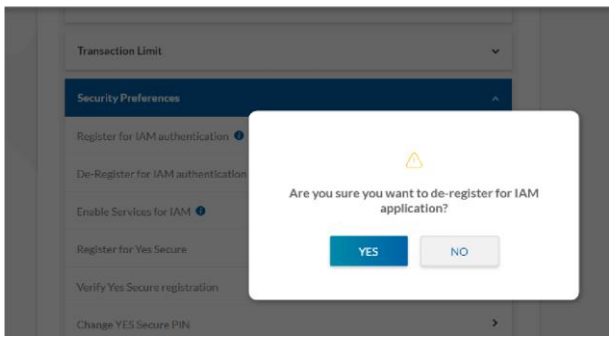
Step 4: Confirmation of Preferred mode 2FA selection

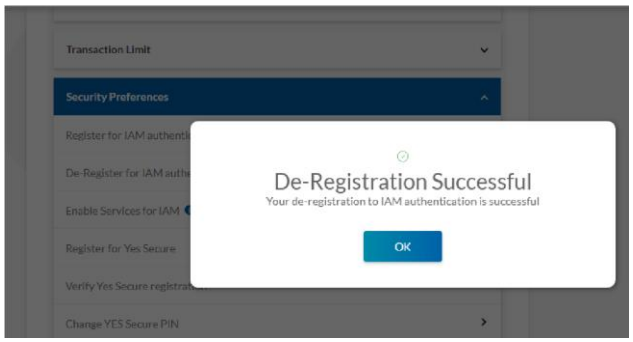


User Guide – Manage Profile: IAM De Registration

If the customer does not want to use IAM as 2FA then the same can be De Registered.

Go to Manage Profile in your YES ONLINE Dashboard, click on Security Preference and then select or click on De-Register for IM authentication. And in the pop-screen, click on yes.

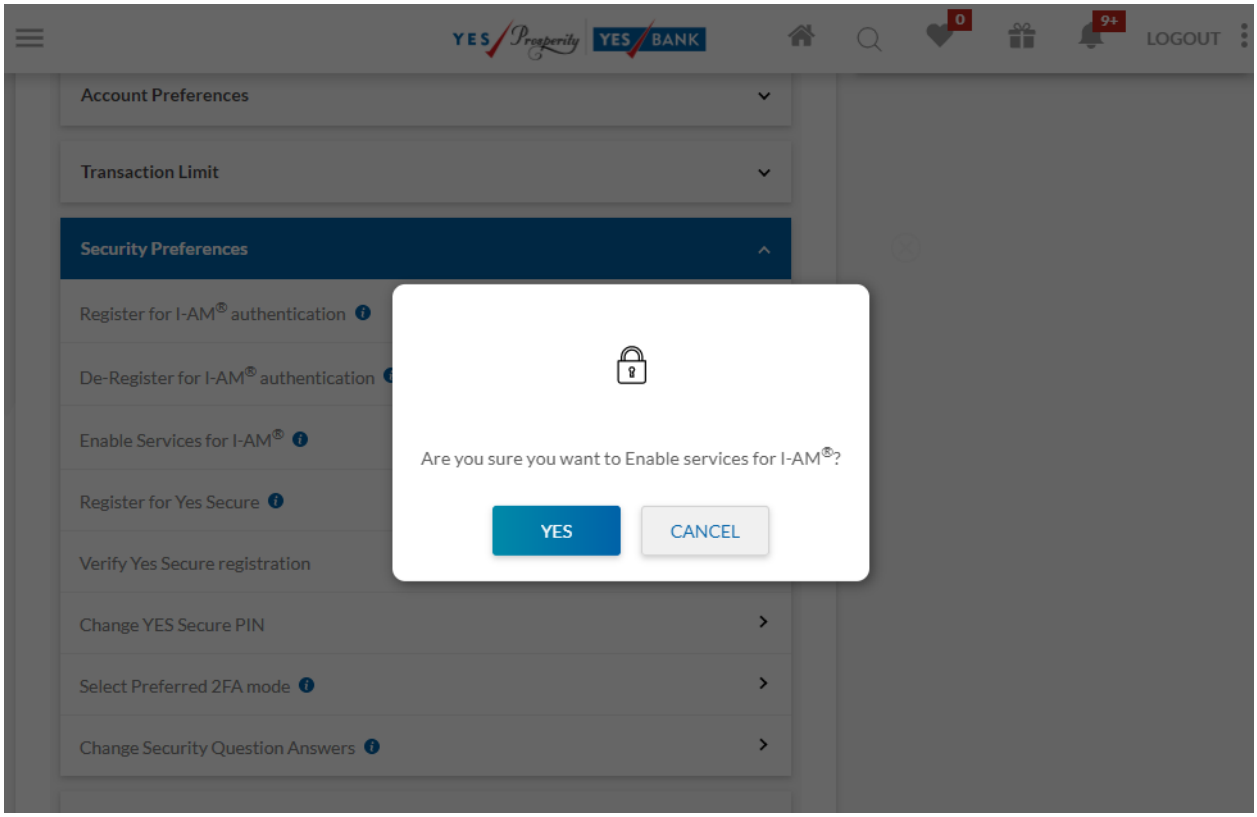




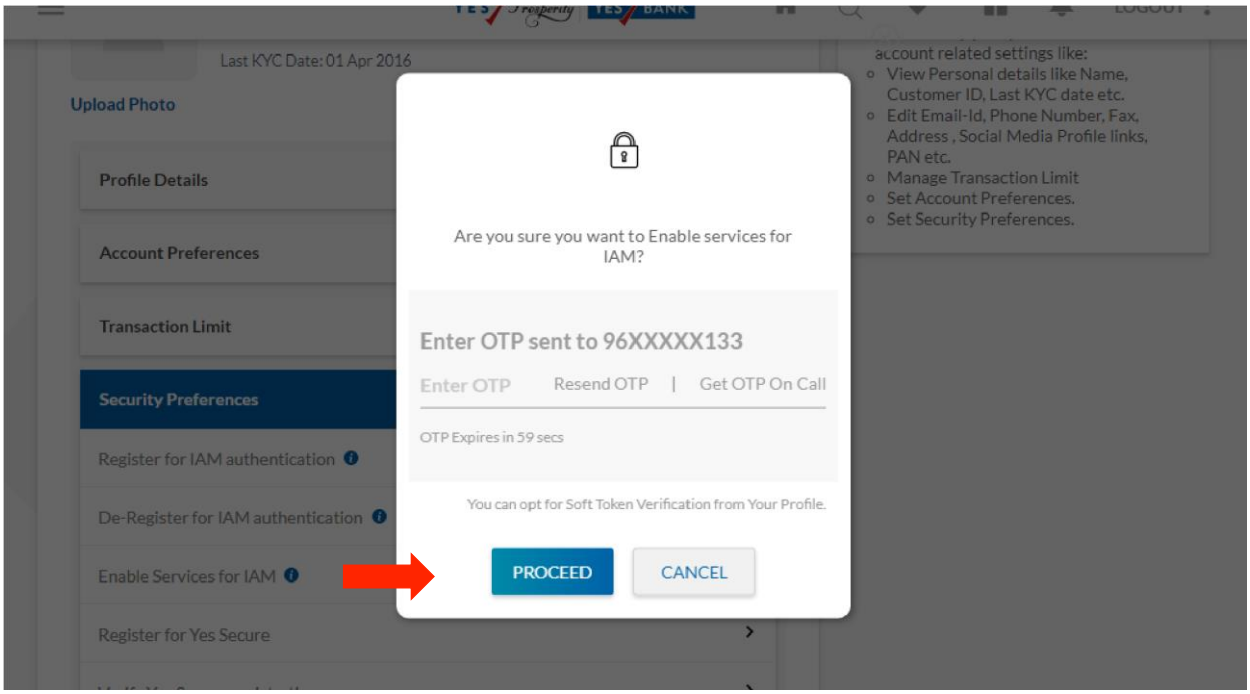
You have de-registered your IAM authentication.

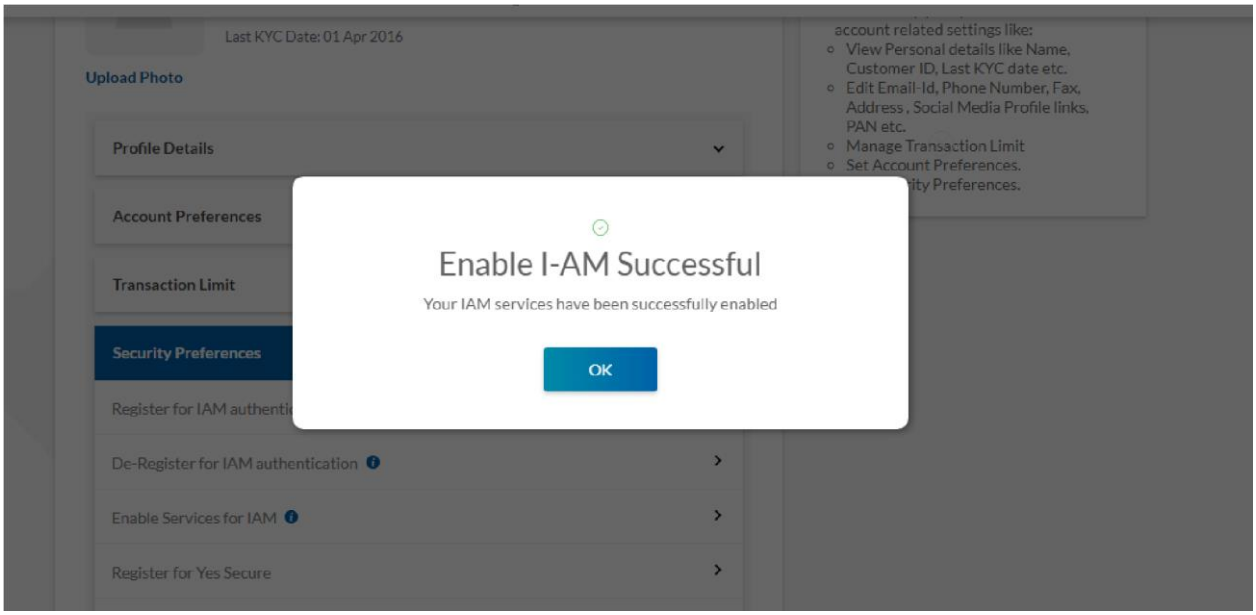
User Guide – Manage Profile: Enable services for IAM

Step 1: Go to Manage Profile in your YES ONLINE dashboard, click on Security Preferences and then select or click on Enable Services for IAM.



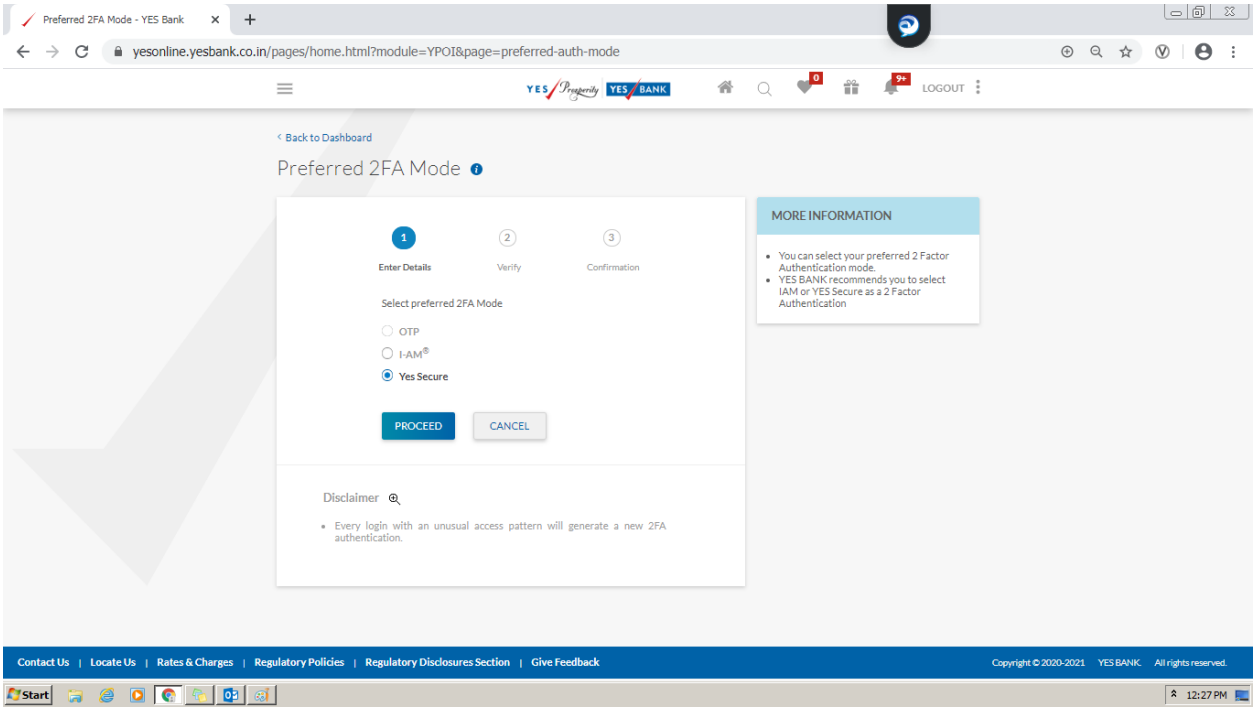
Step 2: On clicking YES button, the system will ask you to enter an OTP. Post entering correct OTP and clicking on PROCEED button system will display message as ENABLE IAM Sucessful.



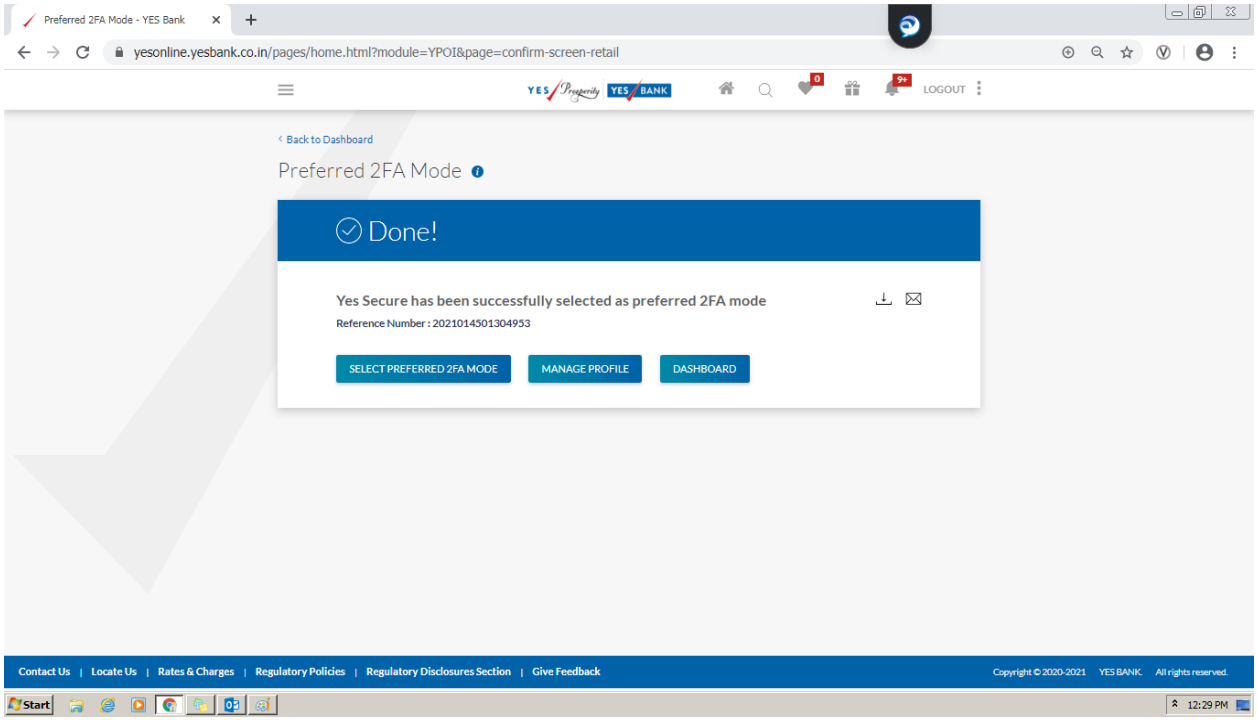


Congratulations! You have enabled your IAM 2FA service.

Step 3: Use preferred 2FA mode feature to change 2 factor authentication mode from SMS OTP to IAM and vice versa.

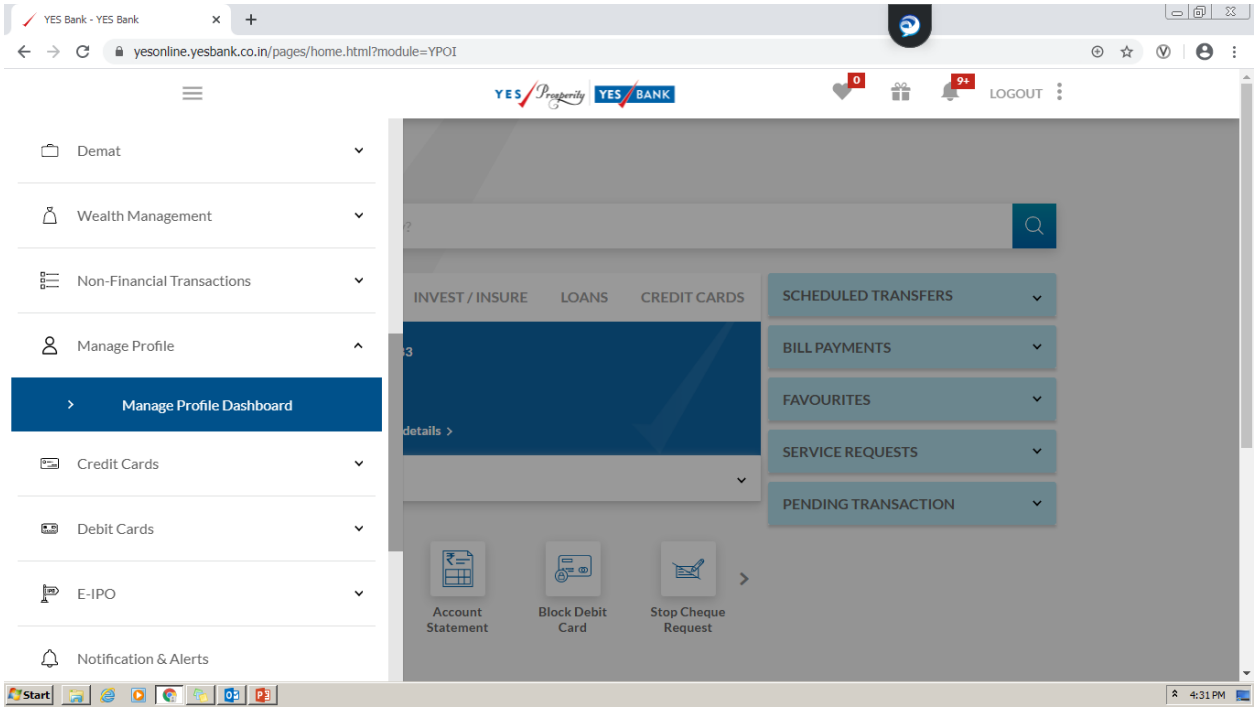


Step 4: Confirmation of Preferred mode 2FA selection

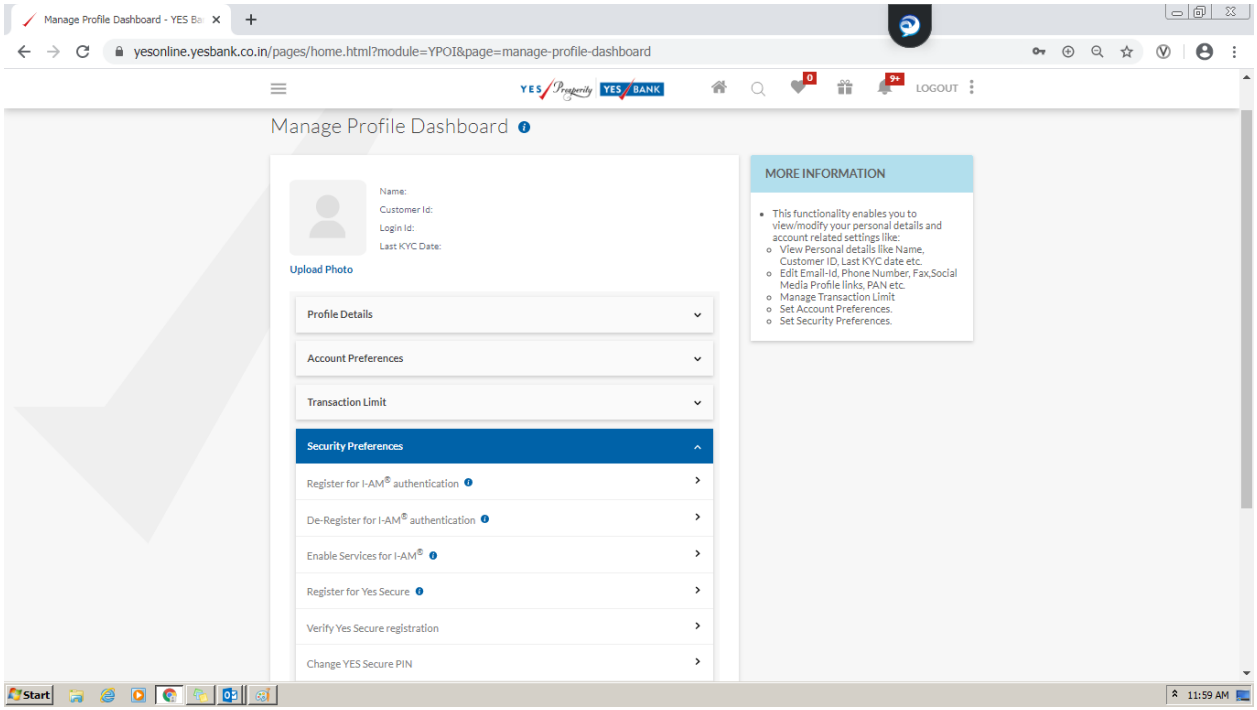


User Guide – Manage Profile: YES SECURE

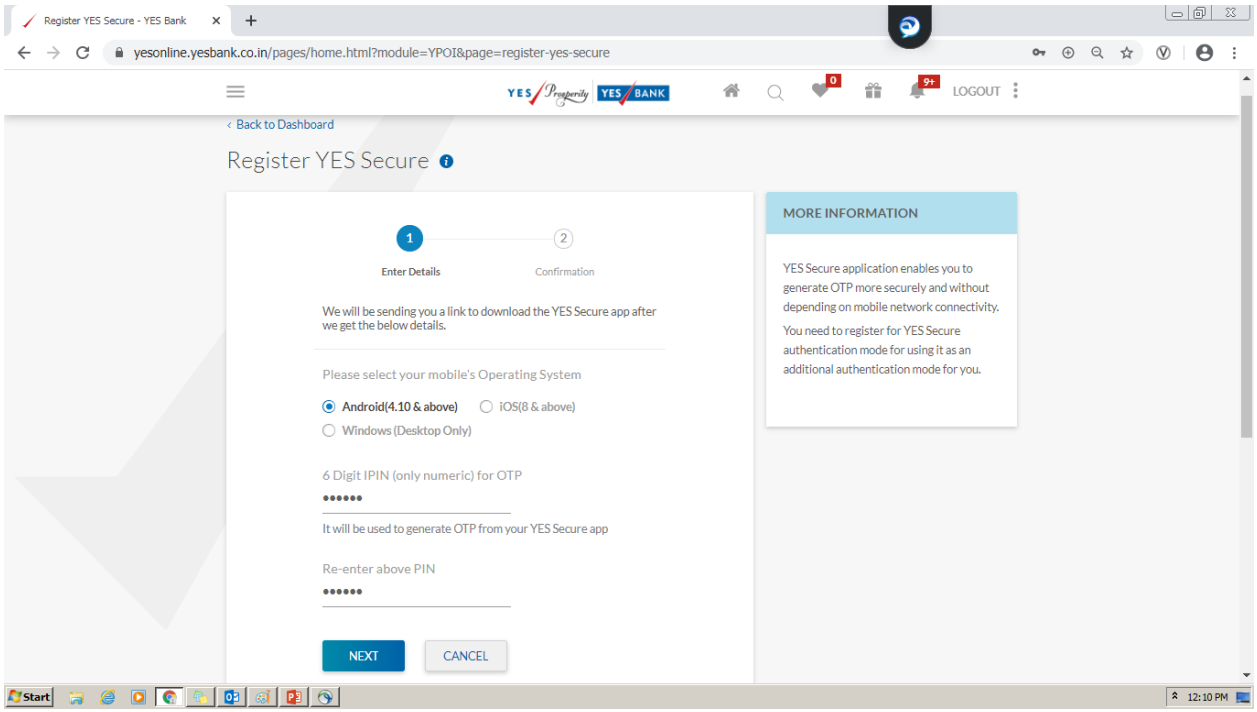
Step 1: To opt for YES SECURE as 2FA, click top left menu and select Manage Profile Dashboard



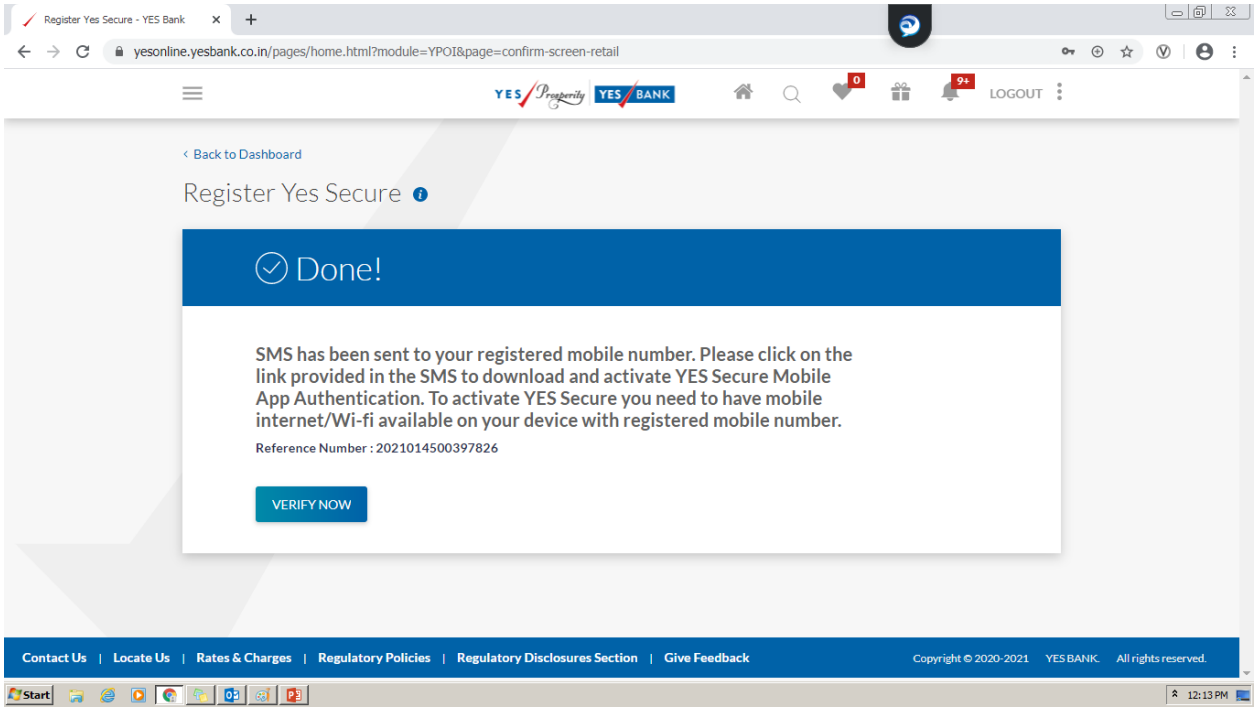
Step 2: Select “Register for YES SECURE” in expanded tab of Security Preferences



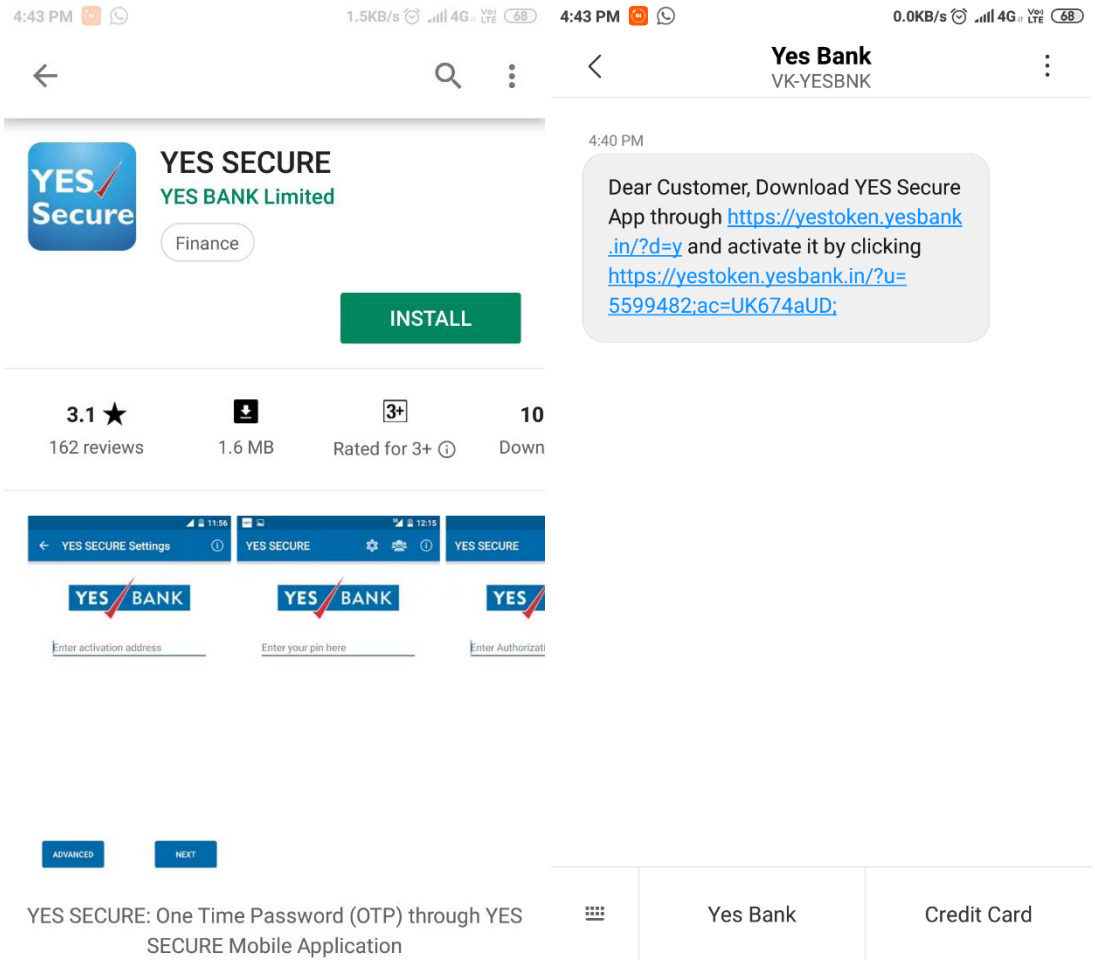
Step 3: Select your Mobile OS and enter 6 digit numeric YES SECURE pin



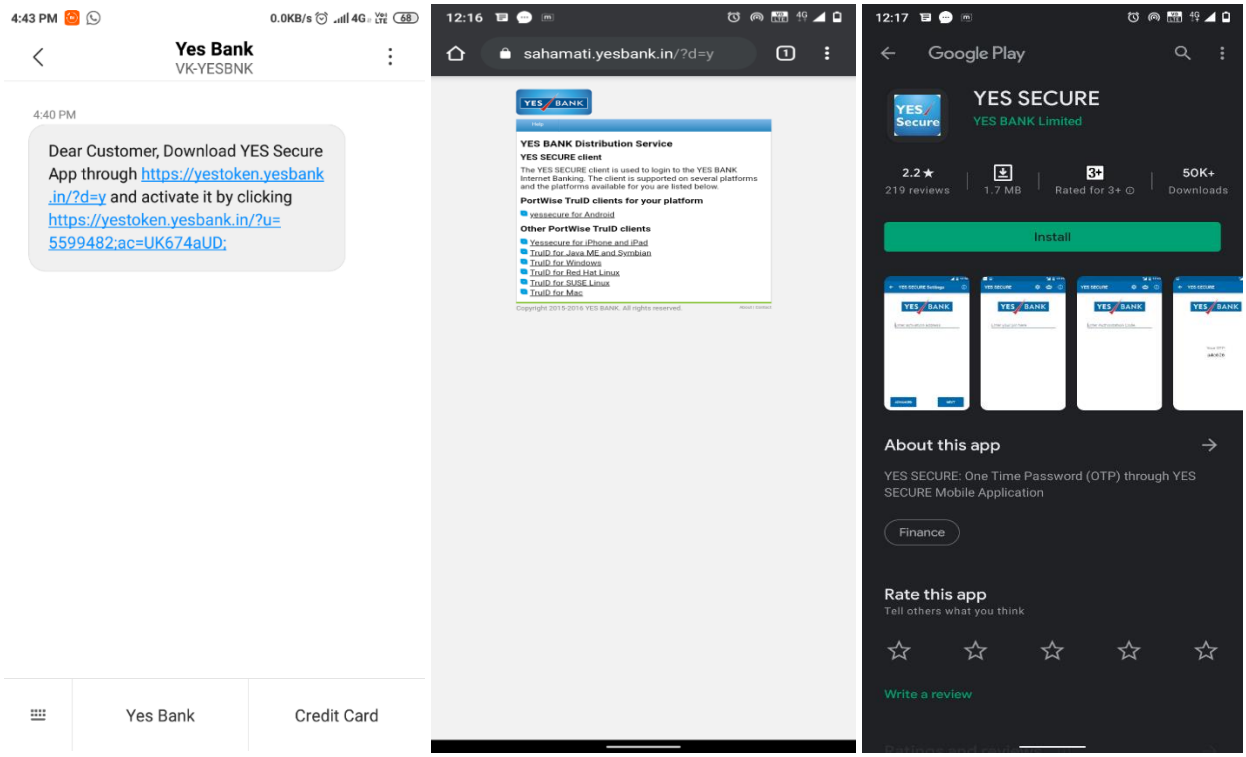
Step 4: SMS with URL to download & activate YES SECURE will be sent to registered mobile number.



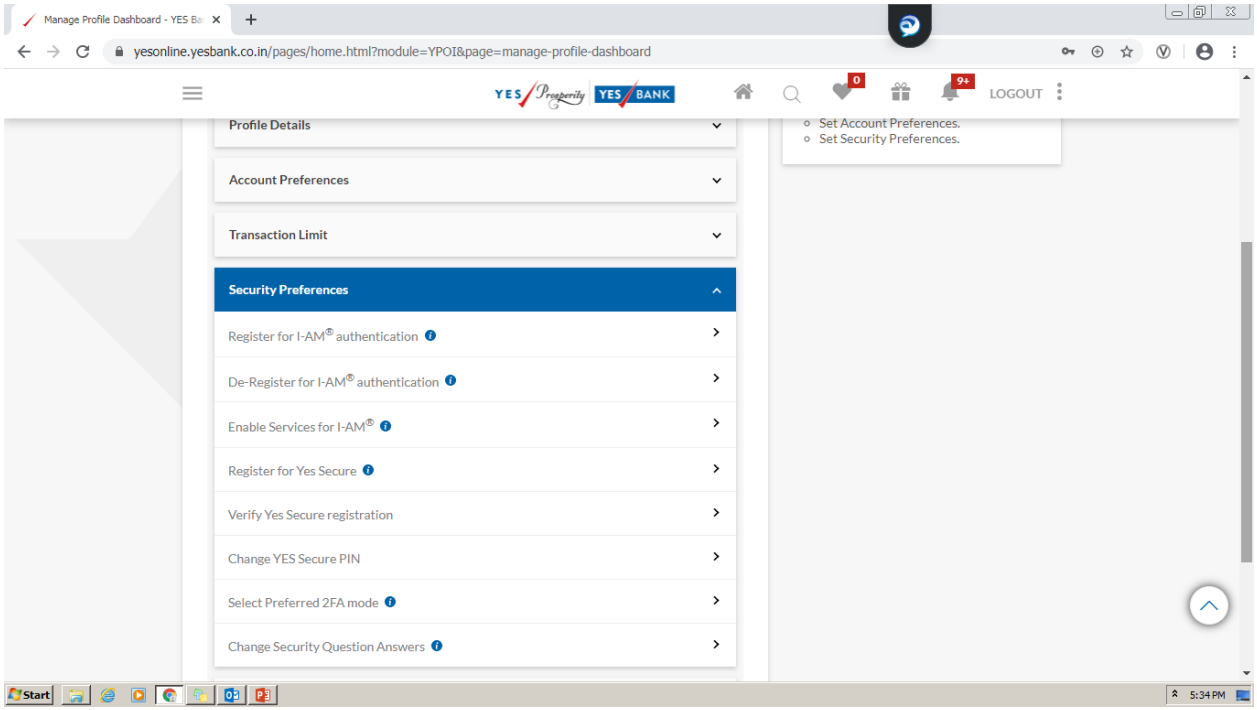
Step 5: Download YES SECURE App from playstore or through link provided through SMS



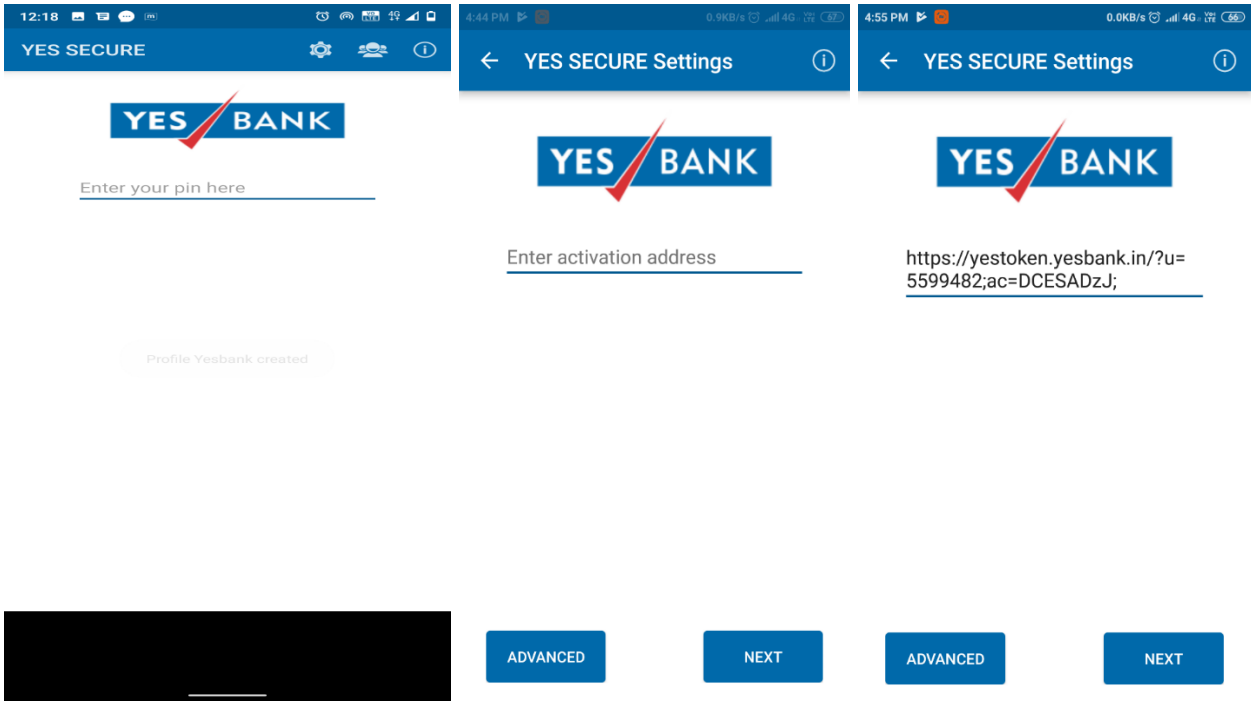
Step 6: Clicking on the link to down YES SECURE App will web page. Click appropriate link to download YES SECURE as per your mobile operating system



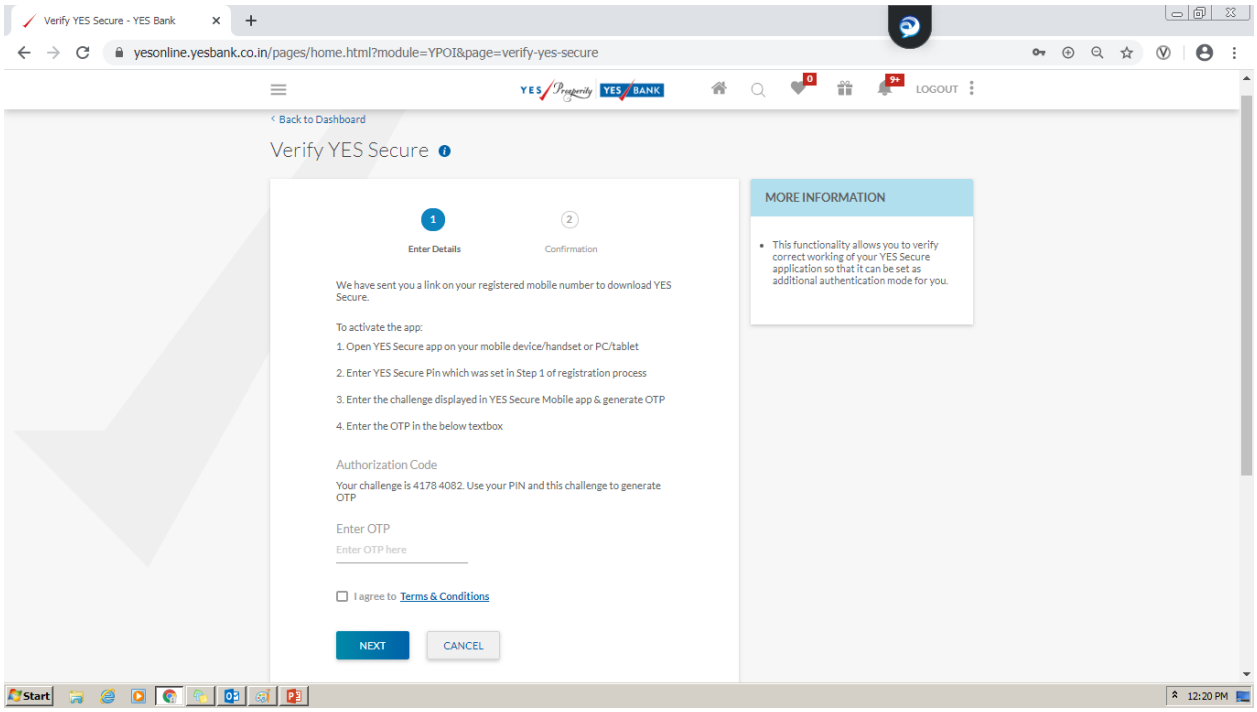
Step 7: Click Verify YES SECURE registration



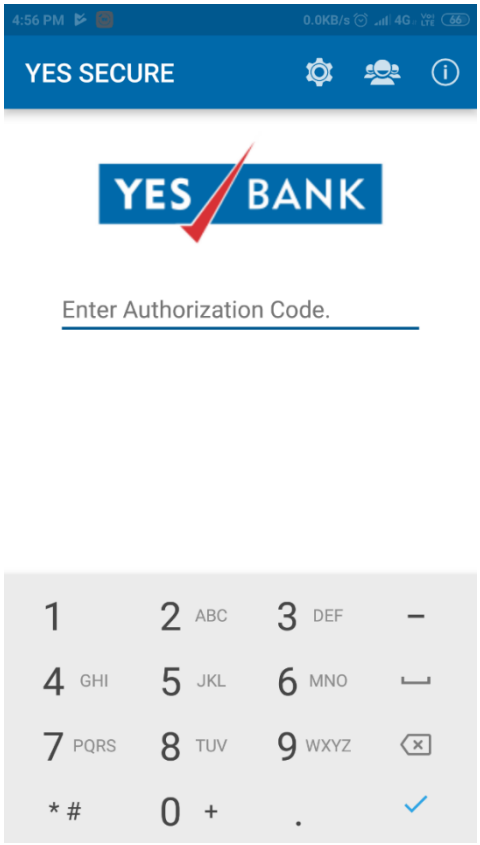
Step 8: YES SECURE Activation: In your mobile after YES SECURE installation, Open YES SECURE. Enter 6 digit pin which was entered in slide 5 and click on the activation link received on the same SMS.

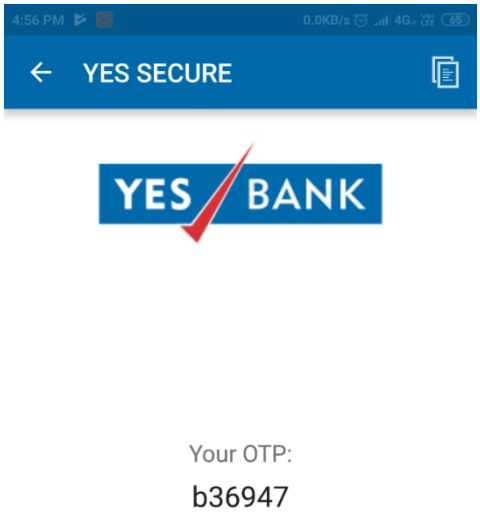


Step 9: Authorization code which needs to be entered on YES SECURE App is displayed on the YES ONLINE screen.

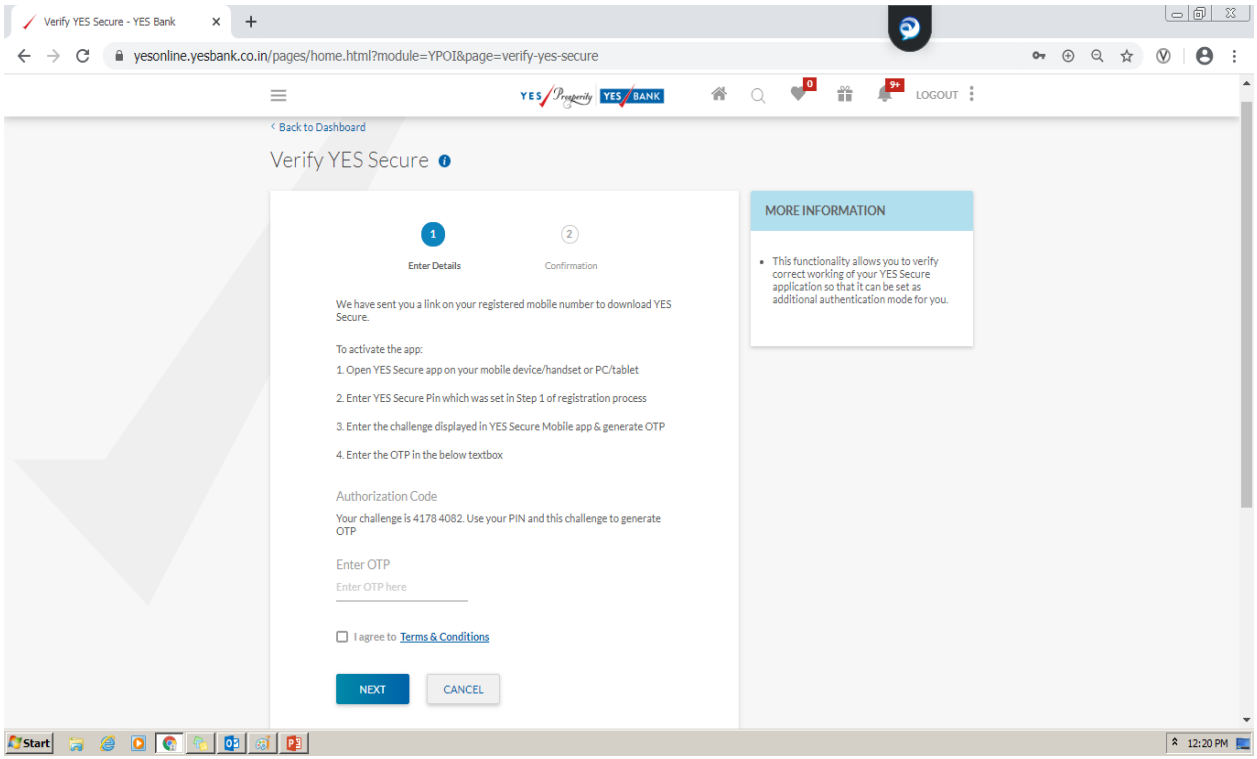


Step 10: YES SECURE Verification: On entering authorization code (provided by YES ONLINE) in YES SECURE App. YES SECURE App will provide OTP which is to be entered in YES ONLINE to complete the registration.

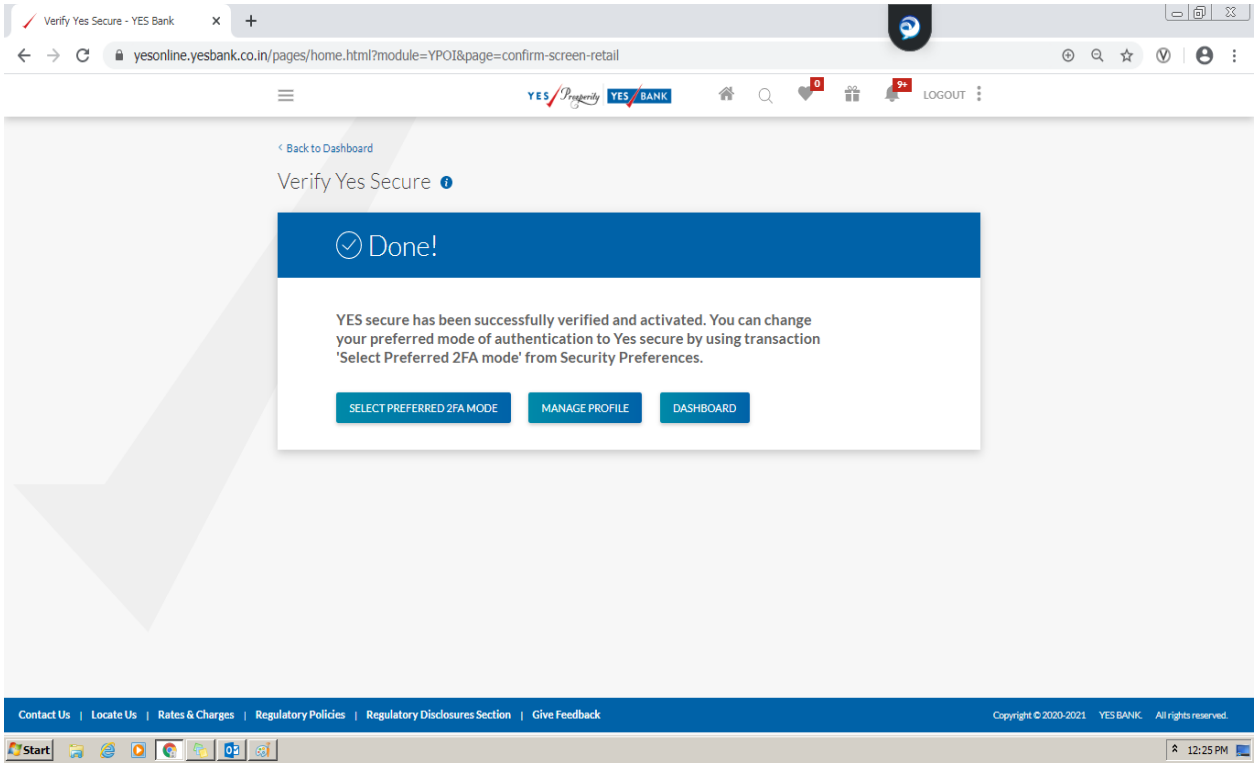




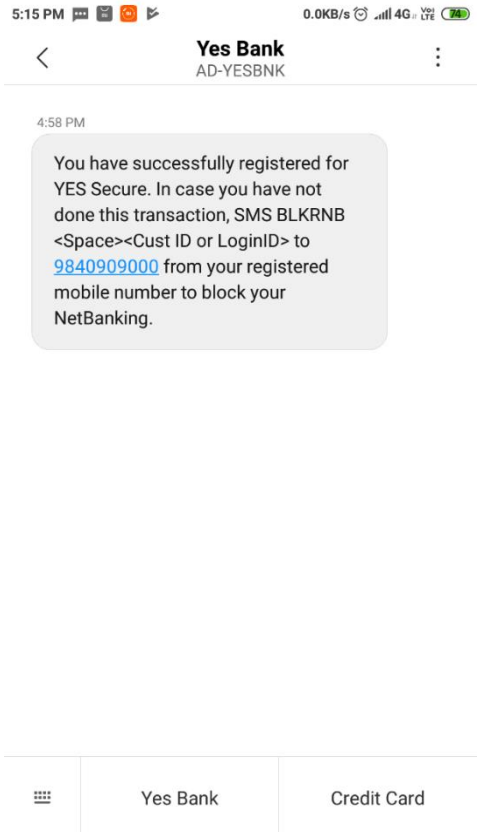
Step 10: Enter the OTP generated on YES SECURE App in YES ONLINE's Verify YES SECURE screen

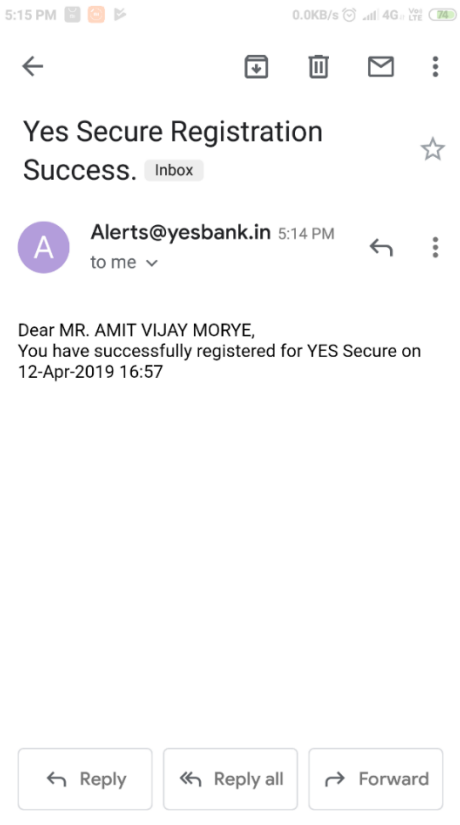


Step 11: YES SECURE is successfully registered. Proceed to select Preferred 2FA mode as YES SECURE instead of OTP.

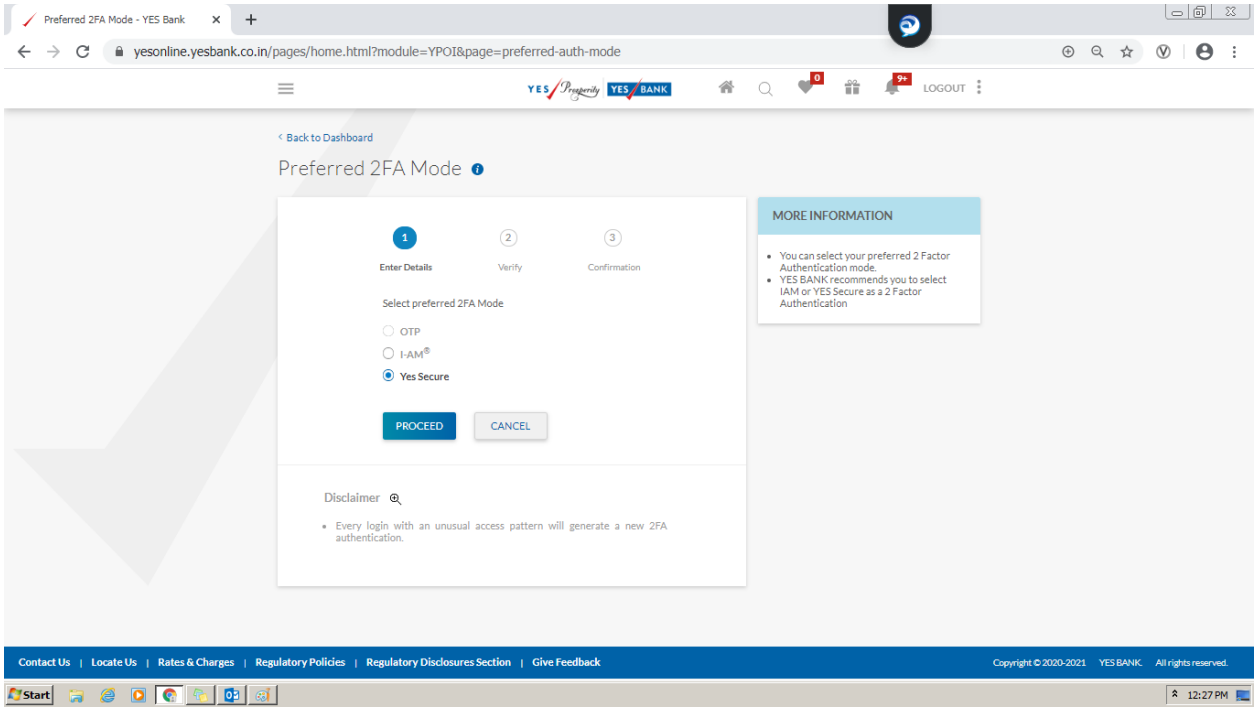
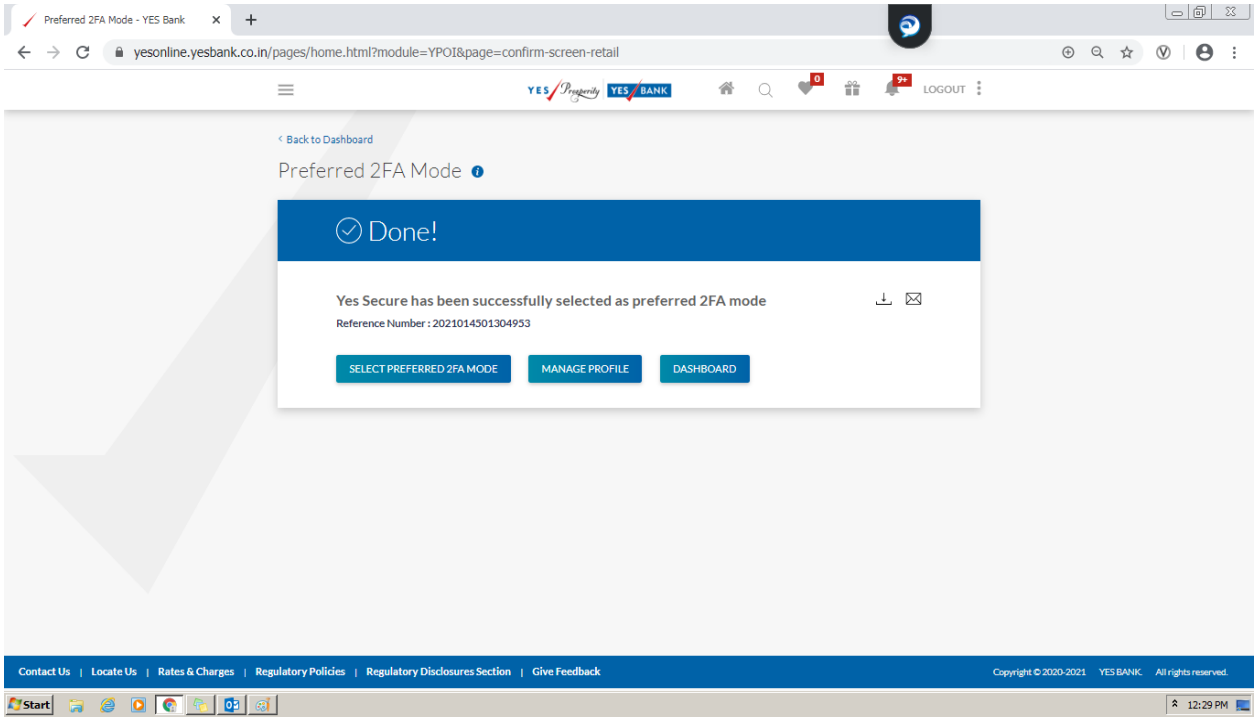


Step 12: Receive confirmation alerts after successful activation of YES Secure





Step 13: Use preferred 2FA mode feature to change 2 factor authentication mode from YES SECURE to SMS OTP and vice versa.



Step 14: Confirmation of Preferred mode 2FA selection